

February 21, 2019

Docket No. 18-057-18

Formal Complaint of Brett Robinson and Brad
Crookston against Dominion Energy Utah

The purpose of this communication is to request that the PSC hear or rehear our complaint prior to the possibility of seeking an administrative review. We accept the apology of the PSC in not advising us of this right. We regret that this process seems to best serve those with legal counsel. I'm not sure that the objective as spelled out in 54-4a-6 (3) is being met. The Code states that an objective of the PSC is to "make the regulatory process as simple and understandable as possible so that it is acceptable to the public; feasible, expeditious, and efficient to apply; and designed to minimize controversies over interpretation and application;"

We are however beginning to understand why the PSC has considered dismissing the complaint as we have failed to adequately show where DEU has violated statute, rule, or tariff. We hope to rectify this.

We have stated that DEU violated its policy to treat customers "fair and equal." It is also true that they have violated the law as found in Utah Code 54-3-1. The Code requires that it is the Duty of Public Utilities that "All charges made, demanded or received by any public utility," "for any product or commodity furnished or to be furnished, or for any service rendered or to be rendered, shall be just and reasonable. Every unjust or unreasonable charge made, demanded or received for such product or commodity or service is hereby prohibited and declared unlawful." Not only was the gas line extension not "just and reasonable" it was not "efficient". We will continue to demonstrate that there were potentially dozens of alternatives that were more efficient. DEU "demanded" that there was only one proposal that was acceptable to them. They refused to consider the "economic impact of charges." As stated before they required roughly 900' LF when roughly 450' LF was sufficient.

We appreciate the Mission of the Division of Public Utilities to "promote the public interest in utility regulation and works to assure that all utility customers have access to safe, reliable service at reasonable prices."

Thank You,

Brett Robinson

Brad Crookston