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### **3. INTERRUPTIBLE SERVICE**

#### **INTERRUPTIBLE SALES SERVICE (IS) AND TRANSPORTATION SERVICE INTERRUPTIBLE (TSI)**

##### **3.01 SERVICE AVAILABILITY**

The Company provides interruptible service to end-use customers qualifying under the classification provisions of each interruptible rate schedule listed in this tariff. Customers on interruptible service rate schedules must also meet the requirements of § 9.02.

Service is available for interruptible customers only to the extent that in the Company's sole judgment the service can be provided. Transportation Service Interruptible (TSI) customers must also have sufficient gas supplies available for their use. In the case of Interruptible Sales service (IS), the Company must also have sufficient gas supplies to provide this service without impairing its ability to serve firm sales service customers. Interruptible service is subject to interruption at any time. See Interruption Conditions in § 3.02.

##### **STANDBY EQUIPMENT AND FUEL**

It is the customer's responsibility to provide standby equipment and/or alternate fuel, or service as deemed by the customer to be necessary, during periods of interruption (see § 3.02) or emergency service restrictions (see § 7.03).

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## **3.02 PERIODS OF INTERRUPTION**

### **INTERRUPTION CONDITIONS**

Service under interruptible service rate schedules is subject to temporary periods of interruption upon notice by the Company, whenever the Company, in its sole discretion, determines interruption is required to serve customers with firm service customers. Notice will be given by electronic means, phone, text message and/or email and may be given using an automated notification system. Customer is responsible for providing contact information to the Company and updating it as necessary. Resumption of service will not occur until the Company, in its sole discretion, can fulfill the demand of its firm service customers.

### **SCHEDULE OF INTERRUPTION**

All interruptible service is subject to interruption. Upon notice from the Company, interruptible customers are required to discontinue use of interruptible volumes as soon as is operationally possible, but no later than two hours from the issuance of the notice to discontinue use. Each interruptible customer must provide, and update as necessary, contact information that enables the Company to immediately notify a customer of a required interruption. In the event the Company is unable to notify a customer using the contact information, the customer may be subject to the charges and penalty described below.

System emergencies, irregularities of weather or other operating conditions may require immediate interruption. At times there may be a need for interruption on an isolated portion of the Company's system. If the simultaneous interruption of a different portion of the system will not assist in remedying the situation that gives rise to the need for interruption, customers in those areas will not be subject to simultaneous interruption.

At the time of an interruption, the Company shall use reasonable efforts to advise customers of the cause of the interruption. When feasible, interruptions may be partial. In such event, interruptible transportation and sales customers will be required to interrupt partially on a pro rata basis based on representative daily use levels. However, customers who are unable to partially interrupt or who prefer to interrupt 100%, may, at the Company's discretion, be allowed to interrupt on an all-or-nothing basis. Initially customers who are allowed to interrupt on an all-or-nothing basis will be required to interrupt 100%. The Company will endeavor to balance interruptions between customers who interrupt partially and those who interrupt on an all-or-nothing basis over the course of a year, but in no event shall the Company be liable if it is unable to do so.

### **FAILURE TO INTERRUPT**

A customer who fails to limit or discontinue natural gas use during periods of interruption when properly notified by the Company to do so will incur a \$40-per-decatherm penalty for all interruptible volumes utilized during the course of an interruption. Each failure to interrupt will result

in the imposition of the \$40 per-decatherm penalty. Any such penalties recovered by the Company shall be credited to the ratepayers as a reduction to the Infrastructure Rate-Adjustment Tracker.

If any interruptible customer fails to reduce or discontinue use of natural gas, in accordance with this section, then the customer will pay the penalty and other charges as follows:

<b>DNG Penalty</b>	<b>Supplier Non-Gas Cost</b>
\$40.00/Dth	SNG rate from the IS Rate Schedule

If a customer fails to interrupt when called upon by the Company to do so, then beginning on July 1<sup>st</sup> following the failure to interrupt, the customer will be moved from the interruptible rate schedule to an available firm rate schedule for three years for those interruptible volumes it failed to interrupt so that the total firm amount for the next three years is equal to the amount burned during the interruption. If the customer is in this three-year firm period and uses volumes in excess of their firm amount during an interruption, the customer's total firm amount will be equal to the amount burned on the most recent interruption and the three-year penalty period will begin again on the following July 1<sup>st</sup>. To the extent that the Company determines that providing firm service is operationally infeasible, then the customer will pay a demand charge that would have applied for those interruptible volumes it failed to interrupt for three years, beginning on July 1<sup>st</sup> following the failure to interrupt, but will continue to receive interruptible service. At the conclusion of the three-year period the firm amount may be reduced upon request by the customer.

Under no circumstances will the penalty provision be considered as giving the customer the right to use gas during a requested interruption or restriction of service. Customers failing to comply with interruption required by the Company may also be subject to immediate termination or restriction of service.

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## **4. INTERRUPTIBLE SALES SERVICE**

### **4.01 CONDITIONS OF SERVICE**

#### **SERVICE ARRANGEMENTS**

Each interruptible sales customer will be required to enter into a service agreement with the Company and apply for interruptible sales service on a service. The Company may reject applications if, in its sole discretion, the Company is not able to contract for or it does not have adequate gas supplies or acceptance of the customer would not provide benefit to firm sales customers. Applications providing the greatest benefit to firm sales customers will be accepted first.

A request for interruptible sales service from an existing transportation or firm sales service customer must be received by the Company by February 15th in any given year. If approved, such a request will be effective on the first day of that customer's billing cycle which occurs on or after July 1st of that same year. Any requests received after February 15th may be approved in the Company's sole discretion.

Additionally, by September 15th of each year, a representative with authority to sign on behalf of the interruptible customer will warrant that the customer:

- (a) Has and maintains a backup system capable of providing back-up service during an interruption, or otherwise is able to fully interrupt the interruptible portion of its gas service when required, and that the customer can and will interrupt when called upon to do so by the Company, and
- (b) Understands and acknowledges the financial and other consequences associated with a failure to interrupt when properly called upon to do so, in accordance with § 3.02.

#### **DAILY CONTRACT LIMIT**

The Company will, at its discretion, allow an interruptible sales customer to use natural gas in excess of its daily contract limit to be charged at the customer's contracted rate schedule. If the Company notifies the customer to limit usage to its contract amount, any usage beyond that limit will incur a penalty as described in § 3.02. The Company reserves the right to limit usage to the daily contract limit.

#### **FACILITY MODIFICATIONS**

Any cost to modify existing Company facilities or to install new Company facilities required to provide this service shall be paid to the Company by the customer in advance of construction, unless other arrangements have been made. All such facilities are the property of the Company. The Company may at its option withhold service until all necessary facilities are in place to ensure safe and efficient service and to ensure that proper billing and accounting can be performed.

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**SERVICE FOR NEWLY INSTALLED FACILITIES**

Customers installing new facilities in the Company's service territory and requesting interruptible sales service may be served as an IS customer on a reasonable-efforts basis.

**MINIMUM YEARLY CHARGE FOR IS CUSTOMERS**

For billing purposes, at the end of each contract year, IS customer's annual bills will be adjusted in order to satisfy the minimum of a 15% load factor requirement as defined in § 4.02. If a customer terminates service or if in the judgment of the Company the customer will not meet its minimum load factor requirement, the Company may assess the minimum yearly charge. The payment necessary to satisfy the minimum yearly charge will be calculated as follows:

Greater of \$3,000 or [(Peak Winter Day x 55 days) - (Annual Historical Use)] x Distribution Non-Gas Rates

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## **5. TRANSPORTATION SERVICE**

TRANSPORTATION BYPASS FIRM (TBF), MUNICIPAL TRANSPORTATION (MT),  
TRANSPORTATION SERVICE FIRM (TSF) AND  
TRANSPORTATION SERVICE INTERRUPTIBLE (TSI)

### **5.01 CONDITIONS OF SERVICE**

#### **APPLICABILITY**

This service applies to the transportation of customer's gas through the Company's distribution system to a meter at the customer's end-use site, including services provided under TBF, MT, TSF, and TSI rate schedules.

#### **TRANSPORTATION BYPASS FIRM (TBF)**

The Company provides firm transportation service for customers qualifying under the classification provisions of § 5.02. Service is subject to provisions of § 5.05 and § 5.06. Customers initiating or increasing firm transportation service must also meet the requirements of § 9.02.

#### **MUNICIPAL TRANSPORTATION SERVICE (MT)**

The Company provides MT firm service only for municipalities as defined in Utah Code Ann. § 10-1-104(5) or successor statute and under the classification provisions of § 5.03. Service is subject to provisions of § 5.05 and § 5.06. Customers initiating or increasing MT firm service must also meet the requirements of § 9.02.

#### **TRANSPORTATION SERVICE FIRM (TSF)**

The Company provides firm transportation service for customers qualifying under the classification provisions of § 5.04. Service is subject to provisions of § 5.05 and § 5.06. Customers initiating or increasing firm transportation service must also meet the requirements of § 9.02.

#### **TRANSPORTATION SERVICE INTERRUPTIBLE (TSI)**

The Company provides interruptible transportation service for customers qualifying under the classification provisions of § 5.04. Service is subject to provisions of § 5.05 and § 5.06. Customers initiating or increasing interruptible transportation service must also meet the requirements of § 9.02. Customers can take TSI service combined with TSF service or independently. Volumes under TSI service are subject to interruptible provisions as detailed in § 3.01-§ 3.02.

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Additionally, by September 15<sup>th</sup> of each year, a representative with authority to sign on behalf of the interruptible customer will warrant that the customer:

- (A) Has and maintains a backup system capable of providing back-up service during an interruption, or otherwise is able to fully interrupt the interruptible portion of its gas service when required, and that service required, and the customer can and will interrupt when called upon to do so by the Company, and
- (B) Understands and acknowledges the financial and other consequences associated with a failure to interrupt when properly called upon to do so, in accordance with § 3.02.

### **REQUEST FOR SERVICE (TBF, MT, TSF AND TSI)**

#### Existing Customers

A written request for transportation service from an existing customer must be received by the Company by February 15<sup>th</sup> in any given year. The request must contain account and specific meter numbers. A fully executed contract and any other requirements must be received by the Company by February 28<sup>th</sup> of the same year. The customer must meet with Dominion Energy Utah's telemetry gas technician by April 15<sup>th</sup> of the same year. Any customer facilities required by the Company to facilitate telemetry, which may include AC power or other equipment, must be installed by the customer and operational by May 15<sup>th</sup> of the same year. QuestLine Access Agreements must be received by the Company by May 31<sup>st</sup> of the same year. If a customer fails to meet any of these deadlines, then the customer will not be permitted to receive TBF, MT, TSF or TSI service during that year. If approved, such a request will be effective on July 1<sup>st</sup> of the same year.

#### New Customers

New Customers must provide a fully executed contract for Transportation service before the Company will install telemetering equipment. Any customer facilities required by the Company to facilitate telemetry, which may include AC power or other equipment, must be installed by the customer and operational by the 15<sup>th</sup> of any given month. Transportation service will commence on the 1<sup>st</sup> of the following month. If service is needed before the Transportation service begins, the customer may take service on the GS rate schedule until the 1<sup>st</sup> of the following month.

### **TRANSPORTATION SERVICE AGREEMENT (TBF, MT, TSF AND TSI)**

Each TBF, MT, TSF and TSI customer must enter into a service agreement with the Company. The service address is the location of the end-use meter(s). The primary end-use site is the first meter site at the service address. Other meter sites on the same contiguous property are defined as secondary end-use sites.

The service agreement will also identify a primary receipt point where the customer's gas can enter the Company's distribution system (Approved Receipt Point). The Company may also, in its sole discretion, accept the customer's gas at alternate receipt points (Alternate Receipt Points). The Company reserves the right to require each customer to utilize the Approved Receipt Point when, in the Company's sole discretion, its operational needs support such a change from any Alternate Receipt Point(s).

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**CONTRACT TERM AND ACKNOWLEDGEMENTS**

All contracts will have an end date of June 30<sup>th</sup>. At least annually the customer must provide to the Company current contact information.

**FACILITY MODIFICATIONS**

Any costs to modify existing Company facilities or to install new Company facilities required in order to provide service shall be paid to the Company by the customer in advance of construction, unless other arrangements have been made. All such facilities are the property of the Company. The Company may at its option withhold service until all necessary facilities are in place to ensure safe service and to ensure that proper billing and accounting can be performed. The Company will require telemetering equipment as a prerequisite to providing transportation service. Customers may increase the daily contract limit if additional equipment is added or if operational changes necessitate firm service backup. All service is subject to the availability of new or additional service requirements shown in § 9.02.

**FEES, COSTS AND CHARGES**

In the event that the Company incurs fees, charges or costs as a result of the transportation of a customer's gas to the Company's distribution system by an upstream pipeline the Company will provide a statement of such charges or costs. The customer will reimburse the Company for all fees, charges or costs associated with such transportation.

**FIRM DEMAND CHARGE**

Customers taking service on the TSF or TBF rate schedules will be billed, in equal monthly amounts, an annual firm demand charge for each Dth of contracted firm transportation. Contracted firm transportation volumes are not subject to the interruption provisions outlined in § 3.02. A customer will be required to pay the firm demand charge for each month during a temporary discontinuance of service.

**ADMINISTRATIVE CHARGE**

Customers taking service on rate schedules TBF, MT, and TSF and TSI will be billed an annual administrative charge of \$4,500 for each end-use site in equal monthly amounts. If a customer has more than one end-use site on contiguous property covered by a single gas purchase contract, a \$4,500 annual administrative charge will be billed to one end-use site. Other end-use sites for that customer will be billed a \$2,250 annual administrative charge. A customer will be required to pay the administrative charge for each month during a temporary discontinuance of service. A customer taking service on multiple rate schedules at the same end use site will be charged one administrative charge.



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**TRANSPORTATION IMBALANCE CHARGE**

Customers taking service on rate schedules TBF, MT, TSF and TSI will be assessed a charge for the services used each day to manage the difference between the customer's scheduled quantities, less fuel, and the customer's actual usage on any given day that are outside of a 5% tolerance. This charge will include storage, no-notice transportation and other related costs incurred by the Company to manage imbalances on a daily basis. The charge will be assessed based on the daily quantities exceeding the 5% tolerance rounded to the nearest tenth. The charge is set forth on the transportation rate schedules and will be recalculated in each pass through filing. The amounts collected will be credited to sales customers in each pass through filing. A customer taking service on multiple rate schedules at the same end use site will have one imbalance for the aggregate activity related to that end use site.

**FUEL REIMBURSEMENT**

A fuel reimbursement of 1.5% will apply to all volumes transported on the MT, TBF, TSF and TSI rate schedules. The reimbursement will be collected by redelivering 1.5% less volume than is received into the Company's distribution system for transportation.

**LIABILITY AND LEGAL REMEDIES (TBF, MT, TSF AND TSI)**

When the Company has identified unsafe conditions at the customer's premises, the Company may take any and all steps necessary to eliminate such conditions at the customer's premises, including but not limited to shutting off gas service, excavating, and evacuating gas from the ground. The Company may also, but is not required to, monitor conditions at the Customer's premises to ensure safe operation while maintaining service to customer during system maintenance and/or repair. Customer will cooperate with Company, and permit Company to access customer's premises, to ensure that unsafe conditions are eliminated. Customer will pay Company any and all costs, fees, and expenses incurred in eliminating such unsafe conditions, and monitoring Customer's premises during maintenance and repair work. The Customer will indemnify the Company against all claims, demands, cost or expense for loss, damage, or injury to persons or property in any manner directly or indirectly connected with growing out of the activities referenced in this Section, the serving or use of gas service by Customer, at or on the Customer's side of the point of delivery.

**INTERRUPTION (TSI)**

Should interruptions be required for TSI service, customers will be interrupted as described in § 3.02.

**GAS PURCHASE ARRANGEMENT DURING PERIODS OF INTERRUPTION (TSI)**

Customers may offer to sell their gas supplies to the Company, and the Company may agree to purchase such gas supplies, for its use during periods of interruption in serving firm sales customers. If a customer opts to sell its gas supply to the Company, and the Company agrees to buy it, such sale shall be made upon the following conditions.

- (1) The customer's gas purchase contract may not preclude continued deliveries by its supplier during periods of interruption of the Company's transportation service.

- (2) Customer agrees that its gas purchase contracts will not allow, during a period of interruption, for the sale, exchange, transportation or beneficial use of Company-requested gas supplies for the benefit of anyone other than: (a) the Company, or (b) parties holding a pre-existing higher contractual priority to the gas supplies.

In no event will customer sell or exchange its gas supplies or otherwise interfere with the Company's ability to purchase customer's gas supplies during a period of interruption.

- (3) Upon notification of interruption of service by the Company, the customer agrees to immediately begin nominating the Company requested amount of gas and will continue such nomination during the period of interruption unless instructed otherwise by the Company.
- (4) The Company will require volumes equal to the average of the three most recently confirmed gas day nominations (less imbalance payback to customers) up to the amount of gas under contract to be available for purchase during an interruption, but will not require volumes in excess of the customer's representative daily use. Volumes not delivered upon request will be subject to the penalty described in (7) below.
- (5) All gas purchased by the Company under this provision shall be at the point where deliveries are made to the upstream pipeline system upon which the Company has contracted for transportation service or delivered directly to the facilities of the Company. The Company will make arrangements for transportation of these purchases during periods of interruption to its own distribution system. The Company's planned gas purchases under the provisions of this section shall be used to meet the requirements of firm sales customers, and all gas purchased is considered necessary to meet the needs of firm customers.
- (6) If the customer agrees to sell and the Company agrees to purchase the price will agreed upon by the parties.
- (7) For volumes that the Company requests to be nominated but which are not available to the Company because of the customer's unexcused failure to nominate (see § 7.02 or because customer has sold, exchanged, transported or otherwise used said gas for the benefit of anyone other than the Company in violation of subsection (2) above), the Company shall impose a penalty equal to the highest purchased gas cost during the period of interruption plus \$15/Dth for the volume of gas requested but not delivered.

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**5.02 TRANSPORTATION BYPASS FIRM SERVICE RATE SCHEDULE (TBF)**

**FT-1 VOLUMETRIC RATES**

	Rates Per Dth Redelivered Each Month			
	Dth = decatherm = 10 therms = 1,000,000 Btu			
	First 10,000 Dth	Next 112,500 Dth	Next 477,500 Dth	All Over 600,000 Dth
Base DNG	\$0.23673	\$0.22185	\$0.15574	\$0.03178
Energy Assistance	0.00023	0.00023	0.00023	0.00023
Infrastructure Rate Adjustment	0.04569	0.04282	0.03006	0.00613
<b>Tax Reform Surcredit</b>	<b>(0.01200)</b>	<b>(0.01124)</b>	<b>(0.00789)</b>	<b>0.0000</b>
<b>Tax Reform Surcredit 2</b>	<b>(0.00579)</b>	<b>(0.00827)</b>	<b>(0.00578)</b>	<b>(0.0000)</b>
<b>Distribution Non-Gas Rate</b>	<b>\$0.26486</b>	<b>\$0.24539</b>	<b>\$0.17236</b>	<b>\$0.03814</b>
Minimum Yearly Distribution Non-Gas Charge (base)				\$79,000
Daily Transportation Imbalance Charge per Dth (outside +/- 5% tolerance)				\$0.07645

**TBF FIXED CHARGES**

Monthly Basic Service Fee (BSF):	BSF Category 1	\$6.75
(Does not apply as a credit toward the minimum yearly distribution non-gas charge)	BSF Category 2	\$18.25
	BSF Category 3	\$63.50
For a definition of meter categories see § 8.03.	BSF Category 4	\$420.25
Administrative Charge (See § 5.01).	Annual	\$4,500.00
	Monthly Equivalent	\$375.00
Firm Demand Charge per Dth (see §5.02)	Base Annual	\$12.90
	Infrastructure Adder	\$2.49079
	Tax Reform Surcredit	(0.65397)
	Tax Reform Surcredit 2	(0.24492)

**TBF CLASSIFICATION PROVISIONS**

- (1) Industrial service on a minimum one-year agreement available to end use industrial customers who acquire their own gas supply and who will maintain a load factor of at least 50% where load factor is defined as: Actual or estimated average daily usage is at least 50% of peak winter day. (Actual or Estimated Annual Usage ÷ 365 days) ÷ Peak Winter Day ≥ 50%
- (2) Volumes must be transported to the Company's system under firm transportation capacity on upstream pipelines to interconnect points approved by the Company or on alternative transportation to approved interconnect points if customer's upstream firm transportation is disrupted.
- (3) Service is subject to a minimum yearly charge, an administrative charge, and a monthly basic service fee.

- (4) If the customer's gas is not delivered to the Company's system, the Company is not obligated to deliver gas to the customer. When the customer's gas is being delivered to the Company, the balancing provisions in § 5.09 will apply.
- (5) Transportation Bypass Firm transportation service is only available to those customers who receive all of their natural gas service through the Company's facilities.
- (6) All sales are subject to the applicable local charges and state sales tax stated in § 8.02.
- (7) Fuel reimbursement of 1.5% applies to all volumes transported; see § 5.01.
- (8) Annual usage must be at least 350,000 Dth plus an additional 225,000 Dth for every mile away from the nearest interstate pipeline. Distance from the interstate pipeline will be measured as the most feasible route that would be determined by a reasonable and prudent natural gas utility operator. A customer with another bona fide, lawful bypass option may be included in the TBF rate class upon approval by the Commission.
- (9) TBF customers are permitted to purchase interruptible transportation in excess of the firm demand amount to which they subscribe by paying the TS volumetric rates.
- (10) The Energy Assistance rate is subject to a maximum of \$50.00 per month and other conditions as specified in § 8.03.

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**5.03 MUNICIPAL TRANSPORT SERVICE (MT) RATE SCHEDULE**

**MT RATE**

	Rates Per Dth Used Each Month Dth = decatherm = 10 therms = 1,000,000 Btu
MT Volumetric	\$0.65141/Dth
Energy Assistance	0.00293/Dth
Infrastructure Rate Adjustment	0.07783/Dth

**Distribution Non-Gas Rate** **\$0.73217/Dth**

Daily Transportation Imbalance Charge (outside +/- 5% tolerance) \$0.07645/Dth

**MT FIXED CHARGES**

Monthly Basic Service Fee (BSF):	BSF Category 1	\$6.75
For a definition of BSF categories see § 8.03.	BSF Category 2	\$18.25
	BSF Category 3	\$63.50
	BSF Category 4	\$420.25
Administrative Charge (see § 5.01).	Annual	\$4,500.00
	Monthly Equivalent	\$375.00

**MT CLASSIFICATION PROVISIONS**

- (1) Service is used for a municipal gas system owned and operated by a municipality as defined by Utah Code Ann. § 10-1-104(5). The customer must enter into a contract specifying the maximum daily contract demand. If requested, the Company will provide MT customers with its forecast of the maximum daily demand for any contract period. The Company is not obligated to provide service in excess of the maximum daily contract demand.
- (2) Annual load factor is 15% or greater, where load factor is defined to be: Actual or estimated average daily usage is at least 15% of peak winter day.  
(Actual or Estimated Annual Use ÷ 365 days) ÷ Peak Winter Day ≥ 15%
- (3) If the customer's gas is not delivered to the Company's system, the Company is not obligated to deliver gas to the customer and the balancing provisions described in § 5.06 will apply.
- (4) All sales are subject to any applicable local charges and sales tax stated in § 8.02.
- (5) Fuel reimbursement of 1.5% applies to all volumes transported. (See § 5.01).

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- (6) MT service may not be provided if it will subject the Company to regulatory jurisdiction by anyone other than the Commission.
- (7) An MT customer will be required to notify the Company before it proposes to extend service beyond the state of Utah or into a service area designated by the Federal Energy Regulatory Commission (FERC) pursuant to 7(f) of the Natural Gas Act. Such service extension will be cause for termination of MT service by the Company, unless it is demonstrated, prior to service extension, that an order has been issued by the FERC, or any other federal, state or local entity potentially exercising regulatory jurisdiction, showing respectively that the Company will not be subject to the regulatory jurisdiction of the FERC or other federal, state or local entity, and, with respect to an order issued by the FERC, that the Company will not lose any Hinshaw status that it may have. The Company may also terminate MT service commenced upon the issuance of any such order described above if the order is stayed or if an administrative or judicial appeal of such order results in a finding that providing the MT service subjects it to the jurisdiction of the FERC, or other federal, state or local entity, or results in a loss of any Hinshaw status it may have.
- (8) Service is only available for cities where the Company does not have a franchise or an existing distribution system.
- (9) For municipal customers with usage on more than one rate schedule, the usage for different rate schedules must be separately metered and subject to the appropriate administrative charge as provided for in the Administrative Charge paragraph of § 5.01.
- (10) The Energy Assistance rate is subject to a maximum of \$50.00 per month and other conditions as specified in § 8.03.

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**5.04 TS RATE SCHEDULE**

**TS VOLUMETRIC RATES**

	Rates Per Dth Redelivered Each Month			
	Dth = decatherm = 10 therms = 1,000,000 Btu			
	First 200 Dth	Next 1,800 Dth	Next 98,000 Dth	All Over 100,000 Dth
Base DNG	\$0.73301	\$0.47917	\$0.19596	\$0.07253
Energy Assistance	0.00077	0.00077	0.00077	0.00077
Infrastructure Rate Adjustment	0.04646	0.03037	0.01242	0.00460
Tax Reform Surcredit	(0.04435)	(0.02899)	(0.01186)	(0.00439)
Tax Reform Surcredit 2	(0.01022)	(0.00912)	(0.00779)	(0.00157)
<b>Distribution Non-Gas Rate</b>	<b>\$0.72567</b>	<b>\$0.47220</b>	<b>\$0.18950</b>	<b>\$0.07194</b>

Penalty for failure to interrupt or limit usage when requested by the Company See § 3.02

Daily Transportation Imbalance Charge per Dth (outside +/- 5% tolerance) \$0.07645

**TS FIXED CHARGES**

Monthly Basic Service Fee (BSF):		BSF Category 1	\$6.75
		BSF Category 2	\$18.25
For a definition of BSF categories	See § 8.03.	BSF Category 3	\$63.50
		BSF Category 4	\$420.25
Administrative Charge (see § 5.01).	Annual		\$4,500.00
	Monthly Equivalent		\$375.00
Firm Demand Charge per Dth TSF Volumes (see §5.01).	Base Annual		\$25.81
	Infrastructure Adder		\$1.63580
	Tax Reform Surcredit		(\$1.56163)
	Tax Reform Surcredit 2		(0.39758)
	Total Annual		\$25.49
	Monthly Equivalent		\$2.12

**TS CLASSIFICATION PROVISIONS**

- (1) Service is available to end-use customers acquiring their own gas supply.
- (2) Customer must accept redelivery of all volumes received by the Company for its account. Imbalances will be subject to the provisions of § 5.09.
- (3) Service is subject to a monthly basic service fee and an administrative charge.
- (4) The interruptible portion of transportation service is provided on a reasonable-efforts basis, subject to interruption at any time after notice and as otherwise provided under Section 3.
- (5) The Customer may offer to sell, and the Company may agree to purchase, the Customer's interrupted volumes in accordance with the provisions of § 5.04.



**DOMINION ENERGY UTAH  
UTAH NATURAL GAS TARIFF  
PSCU 500**

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- (6) All states are subject to the additional local charges and state sales tax stated in § 8.02.
  - (7) Fuel reimbursement of 1.5% applies to all volumes transported; see § 5.01.
  - (8) The Energy Assistance rate is subject to a maximum of \$50 per month and other conditions as specified in §8.03.
  - (9) Customer meter must be a rotary or turbine meter or AL800 or larger diaphragm meter. If meter needs to be replaced it will be replaced at customers expense.
  - (10) If the customer's gas is not delivered to the Company's system, the Company is not obligated to deliver gas to the customer and the balancing provisions in § 5.06 will apply.

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**5.05 NOMINATIONS****PRIORITY OF SERVICE**

Firm sales service will have priority over IS, TBF, MT, TSF, IS and TSI service. TBF, MT, and TSF service will have priority over TSI with TBF, MT, and TSF service holding equal priority. A TBF, MT, or TSF customer utilizing its Approved Receipt Point will hold priority over a TBF, MT, or TSF customer utilizing the same point as an Alternate Receipt Point. A TSI customer utilizing its Approved Receipt Point will hold priority over a TSI customer utilizing the same point as an Alternate Receipt Point.

**NOMINATION SCHEDULE**

TBF, MT, TSF, and TSI customers must make nominations each day in accordance with the applicable North American Energy Standards Board (NAESB) Schedule for the quantity of natural gas (Dth) it desires to have transported on the succeeding gas day. All nominations must be placed in a manner specified by the Company.

The Company shall commence, upon receipt of volumes, to deliver equivalent quantities of natural gas less fuel reimbursement pursuant to § 5.01. A transportation customer shall provide the Company with permission to obtain from the customer's upstream pipeline transporter volumes delivered to the Company on the customer's behalf.

The Company will have the right to direct nominating parties to increase or decrease their nominated volumes to match expected usage. These directions will be provided through operational flow orders (OFOs).

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**5.06 CUSTOMER IMBALANCE MANAGEMENT**

A transportation customer (TBF, MT, TSF, and TSI) must monitor the amount of gas delivered to the Company's system from any upstream pipeline less fuel reimbursement and its usage of gas at its premises. If necessary, a customer must make adjustments to maintain a balance between gas received to the Company's system less fuel reimbursement and its usage.

The Company may monitor customer usage through telemetered, electronic measurement equipment at the end use delivery site or otherwise. Imbalances between volumes received at an interconnect point by the Company from the upstream pipeline less fuel reimbursement and actual usage will be treated as provided in this section.

There are four ways imbalances are managed, (1) monthly imbalance, (2) daily imbalance, (3) restriction on daily imbalances, and (4) hold burn to scheduled quantity restrictions.

**(1) MONTHLY IMBALANCES**

The Company shall allow a  $\pm 5\%$  monthly imbalance tolerance. The monthly imbalance tolerance amount will be calculated by multiplying the sum of the volumes delivered to an end use site by the Company on a customer's behalf by  $\pm 5\%$ .

To remedy imbalances outside the  $\pm 5\%$  monthly imbalance tolerance, the Company will permit customers to trade imbalances with other customers.

For customers choosing to participate in an open trading system and signing a trading agreement, the Company will make their imbalance information available to other participating customers. The information will be available on the Company's web site. Customers shall have the ability after the first gas day of the following month to trade imbalances with other customers to reduce or eliminate imbalances. All contractual arrangements, exchange of consideration, documentation, and imbalance pricing will be the responsibility of the trading partners.

Once customers have agreed to trade their imbalances, each trading partner must notify the Company as required in the trading agreement. This notice to the Company will be deemed to be the Customer's direction to Company to make the imbalance trade on the Customer's account. If the trading partner's notices coincide, the Company will adjust customer's accounts to reflect the imbalance trade. When notices do not coincide, imbalances will not be considered traded. The Company will not be liable for any losses suffered by a customer if the trading partners are unable to finalize their trade after the Company has been notified of the trade and adjusted the Customer's accounts. The Company shall not be liable for any losses incurred by a customer if an imbalance trade is not noticed by both trading partners.

After the closing of the previous month, an additional 15-day period will be allowed for customers to bring any remaining imbalance within the  $\pm 5\%$  tolerance through nomination or imbalance trading. If the Company does not have final reported imbalance data on the Company's web site available to customers on the first day of the following month, an additional day will be allowed for each day the information is delayed. Nothing in this section is meant to prevent customers from taking make up actions sooner; however, the customer shall give prior notice to the

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Company of the actions being taken to remedy the imbalance to allow the Company to schedule its operations. The Company reserves the right to limit a customer's nominations or usage when necessary to protect the integrity of the system. Any remaining imbalance may be cashed out in the following manner:

- (A) Positive imbalances may be purchased by the Company for the lesser of the transportation market index price, as explained below, or the commodity cost component of the Company GS rate schedule listed in the Article 2, each less \$1.00/Dth. The transportation market index price and the GS commodity cost component may, at the Company's discretion, be the price associated with the month in which the imbalance occurred or the month following the month in which the imbalance occurred.
- (B) Negative imbalances may be sold to the customer for \$1.00/Dth plus the greater of the transportation market index price or the GS commodity cost component listed in Article 2. The transportation market index price and the GS commodity cost component may, at the Company's discretion, be the price associated with the month in which the imbalance occurred or either of the two months following the month in which the imbalance occurred.

#### TRANSPORTATION MARKET INDEX PRICE

The transportation market index price is used in the imbalance cash out provisions outlined above. It is a monthly price relevant to the location of each customer's deliveries into the Company's distribution system and based on first-of-the-month index prices published by Platts Energy Trader. The pricing is as follows: (1) deliveries made north of the Company's Indianola gate station—Kern, Wyoming index price; (2) deliveries at or downstream of Indianola—So Cal Gas index price; and (3) deliveries in Grand and San Juan counties—Northwest,(Rocky Mountains-) index price.

In the event that the first-of-the-month index prices listed above are unavailable from Platts Energy Trader, the Company will determine a transportation market index price using a similar index, publication, or comparable methodology.

#### IMBALANCES REMAINING AT CONTRACT TERMINATION

If a customer terminates transportation service, any supply imbalances will be treated as if they were month-end imbalances. Imbalances will be treated as outlined above. The  $\pm 5\%$  monthly tolerance window shall not apply and customers must eliminate all imbalances. The Company is not responsible to facilitate an "imbalance trading" opportunity for customers due to contract termination; however, such customers may participate in the "imbalance trading" process after service termination for a 15-day period.

#### **(2) DAILY IMBALANCE**

Customers are expected to maintain daily imbalances within a  $\pm 5\%$  tolerance. Customers will be assessed a charge for the services used each day to manage the difference between the

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customer's scheduled quantities, less fuel, and the customer's actual usage on any given day that are outside of the 5% tolerance. See Transportation Imbalance Charge § 5.01

### **(3) RESTRICTION ON DAILY IMBALANCE**

Company will issue a Restriction on Daily Imbalances, through an OFO, in order to require customers or nominating parties to adjust receipts or usage to meet a daily imbalance tolerance as directed by the Company. These restrictions will be issued in the event a customer's imbalance may contribute to an expected aggregate imbalance that may 1) require the Company to take action to maintain system integrity, or 2) reasonably be expected to force the Company to materially alter its prior day's planned level of a) gas purchases, b) Company production, or c) storage injections or withdrawals. Restrictions will remain in place for the period that such conditions are reasonably expected to continue.

The Company will provide notice of such restriction, through an OFO, to each affected nominating party not less than two hours prior to the first nomination deadline for the affected period or as soon as reasonably practicable. Notice will be given by electronic means, phone, text message, or email and may be given using an automated notification system. Nominating party is responsible for providing contact information to the Company and updating it as necessary. Restrictions may be applied on a system-wide basis, a nominating-party-by-nominating-party basis, a customer-by-customer basis, or a geographic area basis, as circumstances reasonably require.

Notices of balancing restrictions will be provided to each affected nominating party and will include reasonable specificity regarding:

- (A) The duration and nature of the balancing restrictions imposed;
- (B) The events or circumstances that require the restrictions;
- (C) The type of imbalances that may be subjected to penalties;

If, after the Company provides notice, a customer or nominating party fails to comply with balancing restrictions reasonably imposed by the Company, a balancing penalty will be assessed of the greater of \$1.00/Dth or the absolute value of the difference between the monthly market index price and the gas daily market index price as defined in the glossary plus \$0.25/Dth.

A balancing penalty of up to \$25/Dth may be imposed in cases where a nominating party or customer has repeatedly ignored, after written notice, the Company's reasonable balancing restrictions.

Customers or nominating parties may exchange or aggregate imbalances in order to avoid or mitigate penalties. Penalties that are not totally avoided by exchange or aggregation shall be borne by the customer or prorated among the customers as directed by the nominating party. If no direction is received, the Company will assign the imbalance to each of the nominating party's accounts on a pro-rata basis for all such accounts that are contributing to the imbalance that adversely affect the system on the tenth business day following the last day of the notice.

The Company reserves the right to take any action reasonably necessary to restrict deliveries or usage in order to maintain a balanced distribution system, when required for system integrity.

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**(4) HOLD BURN TO SCHEDULED QUANTITY RESTRICTIONS**

The Company will issue a Hold Burn to Scheduled Quantity restriction through an OFO when, the Company determines such actions are required to maintain safe and reliable service to serve firm sales customers.

A Hold Burn to Scheduled Quantity restriction prohibits a customer from using more gas than they have scheduled to receive into the system. The Company will provide notice of such restriction, through an RESTRICTION, to each affected customer and nominating party as soon as reasonably practicable. Restrictions may be applied on a system-wide basis, a nominating-party-by-nominating-party basis, a customer-by-customer basis, or a geographic area basis, as circumstances reasonably require. The Company reserves the right to take any action reasonably necessary to restrict deliveries or usage in order to maintain a balanced distribution system when required for system integrity. A balancing penalty of \$25 per Dth plus the gas daily market index price as defined in the glossary will be imposed when a customer uses more gas at an end use site than is scheduled. Customers or nominating parties may not exchange or aggregate imbalances in order to avoid or mitigate penalties incurred during a Hold Burn to Scheduled Quantity restriction. Hourly measurement data will be used and a customer will be penalized for using more than 1/24<sup>th</sup> of their daily scheduled quantity in aggregate for the duration of the Hold Burn to Scheduled Quantity restriction.

Overrun is not allowed during a Hold Burn to Scheduled Quantity restriction. Volumes burned above the customer's total contract limit will incur an overrun penalty of \$40 per Dth and on the subsequent July 1<sup>st</sup>, the customer will be required to increase their firm contract limit for three years to equal the amount burned during the Hold Burn to Scheduled Quantity restriction. To the extent that the Company determines that providing the full amount burned as firm service is operationally infeasible, then the customer will pay a demand charge, beginning on July 1<sup>st</sup> following the Hold Burn to Scheduled Quantity restriction, that would have applied for those volumes it burned above the what is available as firm service but will receive interruptible service for those volumes.

If a Hold Burn to Scheduled Quantity restriction overlaps with a period of interruption as described in § 3.02 at locations where a customer holds both a firm (TBF, MT, or TSF) contract and an interruptible (TSI) contract, penalties as described above will be applied to each Dth burned above the total scheduled quantity up to the firm contract limit. Volumes burned above the firm contract limit will be assessed penalties described in § 3.02 under Failure to Interrupt.

Under no circumstances will the penalty provision be considered as giving the customer the right to use gas during a requested restriction of service. Customers failing to comply with a Hold Burn to Scheduled Quantity restriction issued by the Company may also be subject to immediate termination or restriction of service.

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## **8. GENERAL BILLING PROVISIONS**

### **8.01 GAS MEASUREMENT**

#### **METERING**

The Company will supply the customer with gas to each separate building or structure only through the metering facilities furnished and owned by the Company. The Company will determine the place for setting or resetting a meter. The customer will furnish shelter or protection satisfactory to the Company for any meter installed on the customer's premises. When the customer fails to provide adequate meter protection, the Company may exercise remedies outlined in § 7.02.

#### **POINT OF DELIVERY**

All rate schedules apply to gas received at one point of delivery, the outlet of the Company's meter set. Multiple delivery points to a single customer may be combined as one point of delivery where it is desirable for the Company's operating convenience to render one bill. In no event shall multiple delivery points be combined into a single service agreement where the delivery points are not connected to the same service line.

#### **MULTIPLE RATES**

Interruptible sales customers are allowed to base load a portion of their usage on firm sales service. In such cases, gas delivered through the meter will be billed on a daily basis, if the data is available, in the following schedule order; GS, FS, IS. TBF transportation customers are allowed to base load their usage with interruptible transportation service and will be billed on a daily basis as follows: TBF, TS. In every case the highest basic service fee will apply. Customers selecting multiple rates must specify a maximum daily contract limit by rate schedule. The billing for volumes exceeding contract limits will revert to the first rate block in subsequent rates.

#### **MASTER METERING**

##### **Mobile Home Parks**

The Company will not serve new mobile home park applicants on a master meter. For service to existing master metered mobile home parks see § 7.05.

##### **Residential and Commercial Structures**

New natural gas service to any residential or commercial structure will not be provided through a master meter unless it is determined by the Company that a master meter is the only feasible method of providing such service.

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**VOLUME TO DTH CONVERSION**

The Volume Multiplier as shown on the customer's billing statement adjusts the volume of gas as measured by the Company's meter to the actual heat content of gas as measured and sold in decatherms (the customer's actual Dth usage). The heat content of the gas flowing in the Company's lines will be the arithmetical average of the daily average heat content, as determined from recording calorimeters or other appropriate devices.

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**8.03 FEES AND CHARGES****BASIC SERVICE FEE (BSF)**

Customers taking service on rate schedules GS, FS, TBF, MT, TS, and IS will be billed an annual BSF on a monthly basis for each meter installed. In no event will a customer be billed more than one BSF for each meter. A customer will be required to pay the BSF for each month during a temporary discontinuance of service.

The amount of the BSF is based on the meter capacity as shown in the table below:

Basic Service Fee Classification	
BSF Category	Meter Capacity in cu. ft./hr. @ Delivered Pressure
1	0 to 899
2	900 to 6,999
3	7,000 to 23,999
4	Greater than 24,000

**CONNECTION FEE**

When natural gas service is initiated or changed from one party to another at a premise, there will be a connection fee as set forth below. The connection fee is applicable to all customers. There may be additional charges for shut off non-pay customers in accordance with provisions below. Tax at the applicable state and local rates will be charged on any connection fee.

**Full Connection Fee**

This fee will be charged when initiation of service or a change of service is requested to a premises. This would normally involve the Company reading the meter, removing the meter seal, conducting a spot test on the premises and checking the appliances. A customer may arrange to pay the full connection fee in three equal monthly installments provided that the first of the three payments is made at the time service is initiated. There are circumstances in initiating or changing service at a premises in which the Company is only required to perform some of the activities listed above. In such cases, the following connection fees may apply.

**Limited Connection Fee**

This fee will be charged when initiation of service or a change of service is requested and the Company only reads the meter, removes the meter seal and conducts a spot test on the premises.



**Energy Assistance Balancing Account**

Items in the Energy Assistance Balancing Account (Account 191.8) will include:

1. Energy Assistance rate collection.
2. Energy Assistance credit.
3. Administrative costs.
4. Interest expense.

No less than once per year, the Company will file with the Commission to adjust the Energy Assistance rate and the Energy Assistance credit to target the \$1.5 million funding level established in Docket No. 09-057-16. To the extent the Company collects or pays out more or less than \$1.5 million, these differences will be included in the filing.

**Two-Way Carrying Charge**

An annual interest rate, as described in § 8.07 Calculation of Carrying Charge, shall be applied to the Energy Assistance Balancing Account (Account 191.8) as adjusted for the corresponding tax deferral balance in Account 283. Interest will be assessed on the monthly balance of this account.

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## **10. APPENDIX**

This appendix is provided for informational purposes only, and is supplemental to Commission required provisions.

### **10.01 UTAH STATE SALES TAX RATES**

The Utah state sales tax is applied to gas service, connection fee, and any applicable franchise fee. A list of sales tax rates by taxing jurisdiction can be found at the Utah State Tax Commission at <https://tax.utah.gov/>

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**10.02 LOCAL CHARGE RATES FOR EACH MUNICIPALITY**

Many municipalities have imposed a Municipal Energy Sales and Use Tax (MET) on natural gas service. The MET cannot exceed 6%. The MET applies to gas service, connection fee, and any applicable franchise fee. A list of MET / franchise tax rates by taxing jurisdiction can be found at the Utah State Tax Commission website <https://tax.utah.gov/>

**capacity release**

The temporary assignment of capacity held by the Company on an upstream pipeline. Capacity release will be offered on a "pre-arranged" basis, by a posting on the upstream pipeline electronic bulletin board or as otherwise required by the upstream pipeline FERC approved tariff.

**commercial customer**

Type of customer using natural gas service for space heating, air conditioning, water heating, clothes drying, cooking, or other applications in either a place of business engaged primarily in the sale of goods or services (including educational and health care institutions, local, state and federal government agencies, etc.) or master metered rental property.

**Commission**

Public Service Commission of Utah.

**commodity cost**

That portion of a rate for gas service that is based on those costs that are related to the volumes of gas used by the customer

**Company**

Questar Gas Company dba Dominion Energy Utah.

**confirmation**

Is a process by which nominations are verified with upstream parties. If the verified capacity is greater than or equal to the total nominated quantities, all nominated quantities are scheduled. If verified capacity is less than nominated quantities, nominated quantities will be allocated according to priority of service. See scheduled quantity.

**connection fee**

A charge imposed to cover the average costs associated with initiation or reinstatement of service. Additional charges will be assessed in cases of unauthorized use.

**contract term**

The period of time specified in an agreement between the customer and the Company for which service will be provided and received.

**contribution in aid of construction**

That portion of total construction costs, over and above any allowances given by the Company, that is paid by the customer prior to commencement of construction of a main extension and/or service line.

**customer**

Individual, firm or organization classified as either a residential, commercial or industrial customer purchasing and/or transporting natural gas from the Company at each point of delivery, under each rate classification, contract, or schedule. See also definition of "account."

**firm service**

Type of service offered to qualifying customers under a schedule or contract that anticipates no interruptions.

**firm transportation service**

Firm transportation service offered to any qualifying customer under the FT, TS or MT rate schedules.

**fuel line**

The gas piping owned and maintained by the customer between the meter and gas-operated equipment.

**fuel reimbursement**

Reimbursement collected by redelivering 1.5% less volumes than were received into the Company's distribution system for transportation service.

**G****gas daily market index price**

Daily index price of gas delivered from the pipeline immediately upstream from the city gate(s) as published in Platt's for Gas Daily for the day in which the imbalance or gas purchase occurred. If Platt's Gas Daily publication is not available, then the Company will determine a daily market index price using a similar index, publication, or comparable methodology.

**gas balancing account adjustment provisions**

Provision for balancing the Company's actual purchased gas costs against the amount collected in rates. Also known as the "191 Account."

**general service customer**

One who receives service under the Company's GS rate schedule.

**I****imbalance**

A condition occurring when an interruptible transportation customer has a different amount of its own gas delivered into the Company's distribution system than is used less fuel reimbursement at the meter serving his premises.

**imbalance tolerance window**

A level of imbalance which customers are allowed under the balancing provisions.

**master meter**

A single meter used to measure the volume of gas delivered to multiple residential or commercial units, mobile home parks, or separate permanent structures.

**maximum daily usage**

The largest volume of gas delivered to a customer in one 24-hour period ending at 12 p.m.

**meter**

An instrument for measuring and indicating, or recording, the volume of gas that has passed through it.

**minimum bill**

Charge for having connected service even if no gas or less than a specified minimum amount of gas is used during the billing period.

**minimum charge**

Charge for having connected service even if no gas or less than a specified minimum amount of gas is used during the applicable period.

**mobile home**

A residential dwelling with a "T" code in the Company's billing records.

**monthly market index price**

Monthly market index price is the first-of-the-month index price of gas delivered from the pipeline immediately upstream from the city gate(s) as reported in Platts Energy Trader for the month in which the imbalance or gas purchase occurred. If the Platts Energy Trader publication is not available, then the Company will determine a monthly market index price using a similar index, publication, or comparable methodology.

**multi-family dwelling**

Residential buildings designated with an "A" code in the Company's billing records, which includes structures with two or more dwelling units.

**Municipal Energy Tax (MET)**

A tax levied by a municipality on the sale or use of natural gas or electricity

**N****NGV**

Natural gas powered vehicles.

**nomination**

A request by a specific Transportation Service customer or that customer's authorized supplier/agent (nominating party) to have a physical quantity of customer-owned gas delivered to a specific Company receipt point(s) for a specific gas day or period. Nominations are not considered final until confirmed by the applicable Transportation Service Provider. See confirmation.

**non-registering meter**

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A meter that, upon reading, incorrectly indicates usage has not occurred or the usage registered is so minimal as to require a laboratory test for confirmation.

**O**

overrun

Volume burned in excess of daily contract limit.

**P**

peak winter day

Customer's actual peak winter daily usage during the three most recently completed calendar years. When actual daily use is not available, the peak winter day will be estimated by multiplying the average daily usage for the customer's peak winter month by 1.4.

psia

Pounds per square inch absolute.

point of delivery

Outlet of the Company's meter installed to supply the customer with the service contracted for.

premises

An individually metered place of residence such as a single family dwelling or an apartment unit.

**R**

rate schedule

The aggregate of rates, charges and provisions that define and characterize a rate class under which service is supplied to a customer.

redelivery point

A point of interconnection between Company and an end user, where customer-owned natural gas being transported is redelivered from the Company's distribution system to the customer's premises.

released capacity

Firm capacity on an upstream pipeline which is released by Dominion Energy Utah.

representative daily use

The peak daily usage experienced by a customer over the previous three calendar years or a number determined by the Company to be representative of a customer's peak daily use.

residential customer

Type of customer using natural gas service for space heating, air conditioning, water heating, clothes drying, or cooking in a personal residence such as a home, an apartment, or a condominium.

**S****Scheduled quantity**

The final physical quantity of customer-owned gas confirmed by the Transportation Service Provider as delivered to a specific Company receipt point(s) for a specific Transportation Service customer on a specific gas day.

**security deposit**

Amount required to secure payment of future gas bills which is imposed either at meter turn-on or when a customer has demonstrated poor credit with the Company.

**service line**

Gas pipe that carries gas from the main to the Company's meter.

**service turn-on order**

The work order signed by the applicant upon completion of meter turn-on and lighting of the customer's gas appliances. See also definition of "application."

**shared appliance**

An appliance serving more than one premises.

**shared meter**

A meter shared by a small number of premises, such as a duplex, or a home with a basement apartment.

**standard billing period**

A billing period that contains between 20 and 40 days.

**summer billing months**

April through October.

**summer season**

April 1 through October 31.

**T****tail block rate**

The last block in any rate schedule.

**tariff**

The published volume of rate schedules, conditions of service and billing provisions under which natural gas will be supplied to customers by the Company.

**temporary discontinuance of service**

Discontinuance of service for any reason lasting less than twelve months. Service to a customer who discontinues service and who applies for resumption of service within twelve months at the same location will be deemed to be a temporary discontinuance of service.

**termination**



Termination of service is at the Company's discretion for nonpayment or breach of contract, as opposed to discontinuance of service at the customer's request.

trading partners

Transportation customers who have coordinated among themselves to exchange positive and negative imbalances in order to reduce or eliminate their individual imbalances with the Company.

upstream pipeline

A pipeline that may be used to transport gas to the Company's system.

usage

A measured consumption of natural gas, stated either in volumetric or thermal units.

**V**

Volume Multiplier

The factor used to convert the volume of gas as measured by the Company's meter to actual heat content of gas as sold in decatherms. It is a combination of several factors including altitude, gas pressure, the chemical composition of the gas, etc. Compressibility of the gas volume is calculated using the AGA Transmission Measurement Committee Report No. 8 Gross Characterization Method. The heat content and other gas component values flowing in the Company's lines will be determined daily from recording calorimeters or other appropriate devices, and averaged for the customer's billing period.

**W**

Weather Normalization Adjustment (WNA)

An adjustment to reduce the effect of variations in the monthly bill due to weather.

weather zone

A climatological area in which normal and actual weather data is gathered for use in calculating WNA.

winter billing months

November through March.

winter season

November 1 through March 31.

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