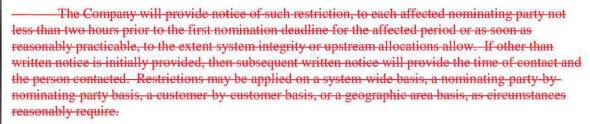
Docket No. 18-057-T04 DEU Exhibit 1.3





## DOMINION ENERGY UTAH UTAH NATURAL GAS TARIFF PSCU 500

for the period that such conditions are reasonably expected to continue, require customers or nominating parties to adjust deliveries or usage, and/or to suspend all or a portion of the daily imbalance tolerance window. A customer or nominating party may adjust deliveries by directing a change in nominations, alter usage, or utilize park and loan or other services offered by the appropriate upstream pipeline.



Notices of balancing restrictions will be provided to each affected nominating party and will include reasonable specificity regarding:

- The duration and nature of the balancing restrictions imposed;
- (2) The events or circumstances that require the restrictions;
- (3) The type of imbalances that may be subjected to penalties; and
- (4) Actions that the customer or nominating party can take to avoid penalties.

If, after notice provided as above, a customer or nominating party fails to comply with balancing restrictions reasonably imposed by the Company, a balancing penalty of the greater of \$1.00/Dth or the absolute value of the difference between the monthly market index price and the gas daily market index price as defined in the glossary for the upstream pipeline from which the

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## DOMINION ENERGY UTAH UTAH NATURAL GAS TARIFF PSCU 500

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deliveries were made or were to be made, plus \$0.25/Dth, except under conditions of force majeure, will be charged for those imbalances that adversely affect the system. Customers or nominating parties may exchange or aggregate imbalances in order to avoid or mitigate penalties. Penalties that are not totally avoided by exchange or aggregation shall be borne by the customer or prorated among the customers as directed by the nominating party. If no direction is received, the Company will assign the imbalance to each of the nominating party's accounts on a prorata basis for all such accounts that are contributing to the imbalance that adversely affect the system on the tenth business day following the last day of the notice. The Company reserves the right to take any action reasonably necessary to restrict deliveries or usage in order to maintain a balanced distribution system, when required for system integrity. A balancing penalty of up to \$25/Dth may be imposed in cases where a nominating party or customer has repeatedly ignored, after written notice, the Company's reasonable balancing restrictions. There is no daily imbalance tolerance during periods of interruption. MONTHLY IMBALANCES The Company shall allow a + 5% monthly imbalance tolerance window. The monthly imbalance tolerance window will be calculated by multiplying the sum of the volumes received at an interconnect point by the Company on a customer's behalf by +5%. To remedy imbalances outside the ± 5% monthly imbalancing tolerance window, the Company will permit customers to trade imbalances with other customers. For customers choosing to participate in an open trading system and signing a trading agreement, the Company will make their imbalance information available to other participating customers. The information will be available on the Company's web site. Customers shall have the ability after gas day one of the following month to trade imbalances with other customers to reduce or eliminate imbalances. All contractual arrangements, exchange of consideration, documentation, and imbalance pricing will be the responsibility of the trading partners. Once customers have agreed to trade their imbalances, each trading partner must notify the Company as required in the trading agreement. This notice to the Company will be deemed to be the Customer's direction to Company to make the imbalance trade on the Customer's account. If the trading partner's notices coincide, the Company will adjust customer's accounts to reflect the imbalance trade. When notices do not coincide, imbalances will not be considered traded. The Company will not be liable for any losses suffered by a customer if the trading partners are unable to finalize their trade after the Company has been notified of the trade and adjusted the Customer's accounts. The Company shall not be liable for any losses incurred by a customer if an imbalance trade is not noticed by both trading partners. After the closing of the previous month, an additional 15 day period will be allowed for customers to bring any remaining imbalance within the + 5% tolerance window through nomination or imbalance trading. If the Company does not have final reported imbalance data on the Company's web site available to customers on the first day of the following month, an additional day will be allowed for each day the information is delayed. Nothing in this section is meant to prevent customers from taking make up actions sooner; however, the customer shall give prior notice to the



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Company of the actions being taken to remedy the imbalance to allow the Company to schedule its operations. The Company reserves the right to limit a customer's nominations or usage when necessary to protect the integrity of the system. Any remaining imbalance may be cashed out in the following manner:

- (1) Positive imbalances may be purchased by the Company for the lesser of the transportation market index price, as explained below, or the commodity cost component of the Company GS rate schedule listed in the Article 2, each less \$1.00/Dth. The transportation market index price and the GS commodity cost component may, at the Company's discretion, be the price associated with the month in which the imbalance occurred or the month following the month in which the imbalance occurred.
- (2) Negative imbalances may be sold to the customer for \$1.00/Dth plus the greater of the transportation market index price or the GS commodity cost component listed in Article 2. The transportation market index price and the GS commodity cost component may, at the Company's discretion, be the price associated with the month in which the imbalance occurred or either of the two months following the month in which the imbalance occurred.

#### TRANSPORTATION MARKET INDEX PRICE

The transportation market index price is used in the imbalance cash out provisions outlined above. It is a monthly price relevant to the location of each customer's deliveries into the Company's distribution system and based on first of the month index prices published by Platts Energy Trader. The pricing is as follows: (1) deliveries made north of the Company's Indianola gate station Questar Pipeline index price; (2) deliveries at or downstream of Indianola—Southern California Gas Company index price; and (3) deliveries in Grand and San Juan counties—Northwest Pipeline (Rocky Mountains) index price.

In the event that the first of the month index prices listed above are unavailable from Platts Energy Trader, the Company will determine a transportation market index price using a similar index, publication, or comparable methodology.

### **IMBALANCES REMAINING AT CONTRACT TERMINATION**

If a customer terminates transportation service, any supply imbalances will be treated as if they were month end imbalances. Imbalances will be treated as outlined above. The  $\pm$  5% monthly tolerance window shall not apply and customers must eliminate all imbalances. The Company is not responsible to facilitate an "imbalance trading" opportunity for customers due to contract termination; however, such customers may participate in the "imbalance trading" process after service termination for a 15-day period.

Advice No.	Section Revision No.	Effective Date
1 <u>8</u> 7-0 <u>7</u> 4	<u>2</u> +	September June 1,
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## 8. GENERAL BILLING PROVISIONS

#### 8.01 GAS MEASUREMENT

### **METERING**

The Company will supply the customer with gas to each separate building or structure only through the metering facilities furnished and owned by the Company. The Company will determine the place for setting or resetting a meter. The customer will furnish shelter or protection satisfactory to the Company for any meter installed on the customer's premises. When the customer fails to provide adequate meter protection, the Company may exercise remedies outlined in § 7.02.

### POINT OF DELIVERY

All rate schedules apply to gas received at one point of delivery, the outlet of the Company's meter set. Multiple delivery points to a single customer may be combined as one point of delivery where it is desirable for the Company's operating convenience to render one bill. In no event shall multiple delivery points be combined into a single service agreement where the delivery points are not connected to the same service line.

### MULTIPLE RATES

Interruptible sales customers are allowed to base load a portion of their usage on firm sales service. In such cases, gas delivered through the meter will be billed on a daily basis, if the data is available, in the following schedule order; GS, FS, IS. TBFFT—I transportation customers are allowed to base load their usage with interruptible transportation service and will be billed on a daily basis as follows: TBFFT—I, TS. In every case the highest basic service fee will apply. Customers selecting multiple rates must specify a maximum daily contract limit by rate schedule. The billing for volumes exceeding contract limits will revert to the first rate block in subsequent rates.

### MASTER METERING

#### **Mobile Home Parks**

The Company will not serve new mobile home park applicants on a master meter. For service to existing master metered mobile home parks see § 7.05.

#### Residential and Commercial Structures

New natural gas service to any residential or commercial structure will not be provided through a master meter unless it is determined by the Company that a master meter is the only feasible method of providing such service.



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## VOLUME TO DTH CONVERSION

The Volume Multiplier as shown on the customer's billing statement adjusts the volume of gas as measured by the Company's meter to the actual heat content of gas as measured and sold in decatherms (the customer's actual Dth usage). The heat content of the gas flowing in the Company's lines will be the arithmetical average of the daily average heat content, as determined from recording calorimeters or other appropriate devices.

Issued by C. L. Bell, VP &	Advice No.	Section Revision No.	Effective Date
General Manager	1 <u>8</u> 7-0 <u>7</u> 4	<u>2</u> 4	SeptemberJune 1, 20187



### 8.03 FEES AND CHARGES

## **BASIC SERVICE FEE (BSF)**

Customers taking service on rate schedules GS, FS, TBFFT-1, MT, TS, and IS will be billed an annual BSF on a monthly basis for each meter installed. In no event will a customer be billed more than one BSF for each meter. A customer will be required to pay the BSF for each month during a temporary discontinuance of service.

The amount of the BSF is based on the meter capacity as shown in the table below:

	Basic Service Fee Classification	
BSF Category	Meter Capacity in cu. ft./hr. @ Delivered Pressure	
1	0 to 899	
2	900 to 6,999	
3	7,000 to 23,999	
4	Greater than 24,000	

### **CONNECTION FEE**

When natural gas service is initiated or changed from one party to another at a premise, there will be a connection fee as set forth below. The connection fee is applicable to all customers. There may be additional charges for shut off non-pay customers in accordance with provisions below. Tax at the applicable state and local rates will be charged on any connection fee.

## **Full Connection Fee**

This fee will be charged when initiation of service or a change of service is requested to a premises. This would normally involve the Company reading the meter, removing the meter seal, conducting a spot test on the premises and checking the appliances. A customer may arrange to pay the full connection fee in three equal monthly installments provided that the first of the three payments is made at the time service is initiated. There are circumstances in initiating or changing service at a premises in which the Company is only required to perform some of the activities listed above. In such cases, the following connection fees may apply.

## **Limited Connection Fee**

This fee will be charged when initiation of service or a change of service is requested and the Company only reads the meter, removes the meter seal and conducts a spot test on the premises.





## **Energy Assistance Balancing Account**

Items in the Energy Assistance Balancing Account (Account 191.8) will include:

- 1. Energy Assistance rate collection.
- 2. Energy Assistance credit.
- 3. Administrative costs.
- Interest expense.

No less than once per year, the Company will file with the Commission to adjust the Energy Assistance rate and the Energy Assistance credit to target the \$1.5 million funding level established in Docket No. 09-057-16. To the extent the Company collects or pays out more or less than \$1.5 million, these differences will be included in the filing.

## **Two-Way Carrying Charge**

An annual interest rate, as described in § 8.07 Calculation of Carrying Charge, shall be applied to the Energy Assistance Balancing Account (Account 191.8) as adjusted for the corresponding tax deferral balance in Account 283. Interest will be assessed on the monthly balance of this account.

Issued by C. L. Bell, VP &	Advice No.	Section Revision No.	Effective Date
General Manager	1 <u>8</u> 7-0 <u>7</u> 4	<u>2</u> 4	September June 1, 20187



# 10. APPENDIX

This appendix is provided for informational purposes only, and is supplemental to Commission required provisions.

## 10.01 UTAH STATE SALES TAX RATES

The Utah state sales tax is applied to gas service, connection fee, and any applicable franchise fee. A list of sales tax rates by taxing jurisdiction can be found at the Utah State Tax Commission at <a href="https://tax.utah.gov/">https://tax.utah.gov/</a>

Area or Locality	Residential	Commercial & Industrial
Beaver County	3.250%	5.950%
Beaver City	4.250%	6.950%
Box Elder County	3.250%	5.950%
Brigham City, Perry, Willard	3.800%	6.500%
Snowville	4.250%	6.950%
Cache County	3.600%	6.300%
Cache Valley Transit District, Hyde Park, Millville	3.850%	6.550%
Hyrum, Logan, Nibley, North Logan, Providence, Richmond, River Heights, Smithfield,	3.900%	6.600%
Carbon County	3.250%	5.950%
Price	3.650%	6.350%
Wellington	3.550%	6.250%
Daggett County	4.250%	6.950%
<del>Davis County</del>	3.800%	6.500%
— Bountiful, Centerville, North Salt Lake, Woods Cross, — West Bountiful	<del>3.900%</del>	6.600%
Duchesne County	3.250%	5.950%
Duchesne City	3.350%	6.050%
Roosevelt	3.650%	6.350%
Emery County	3.250%	5.950%
Garfield County	4.250%	6.950%
Boulder, Panguitch, Tropic	5.250%	7.950%
Grand County	3.250%	5.950%
Moab	5.150%	7.850%





Area or Locality	Residential	Commercial & Industrial
Iron County	3.250%	5.950%
Brian Head	5.250%	7.950%
——Cedar City	3.350%	6.050%
Juab County	3.250%	5.950%
Millard County	3.250%	5.950%
Morgan County	3.250%	5.950%
Piute County	3.250%	5.950%
Rich County	3.250%	5.950%
Salt Lake County	4.150%	6.850%
Alta	5.650%	8.350%
— South Salt Lake	4.350%	7.050%
San Juan County	3.250%	5.950%
Monticello	3.650%	6.350%
Sanpete County	3.250%	5.950%
Centerfield	3.350%	6.050%
Ephraim, Mt. Pleasant	3.550%	6.250%
Gunnison	3.650%	6.350%
Sevier County	3.250%	5.950%
Richfield, Salina	3.650%	6.350%
Summit County	3.350%	6.050%
Park City	5.250%	7.950%
Tooele County	3.250%	5.950%
Erda, Grantsville, Lakepoint, Lincoln, Stansbury Park	3.550%	6.250%
Tooele	3.650%	6.350%
Uintah County	3.350%	6.050%
Vernal	3.650%	6.350%
Utah County	4.050%	6.750%
Cedar Hills, Orem	4.150%	6.850%
Wasatch County	3.250%	5.950%
Heber	3.550%	6.250%
	4.650%	7.350%
— Park City East	5.150%	7.850%
Washington County	3.250%	5.950%



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Area or Locality	Residential	Commercial & Industrial
Hurricane, Ivins, La Verkin, Santa Clara, St. George, Washington City	3.550%	6.250%
Springdale	4.850%	7.550%
Wayne County	3.250%	5.950%
Weber-County	4.150%	6.850%



## 10.02 LOCAL CHARGE RATES FOR EACH MUNICIPALITY

Many municipalities have imposed a Municipal Energy Sales and Use Tax (MET) on natural gas service. The following table shows the MET imposed by each municipality. The MET cannot exceed 6%. The MET applies to gas service, connection fee, and any applicable franchise fee. A list of MET / franchise tax rates by taxing jurisdiction can be found at the Utah State Tax Commission website https://tax.utah.gov/

## Date of latest update: January 1, 2014

Municipality	Municipal Energy or Franchise Tax
Alpine	6.0%
Alta	6.0%
American Fork	6.0%
Beaver	6.0%
Bluffdale	6.0%
Bountiful	6.0%
Brian Head	6.0%
Brigham City	4.0%
Castle Dale	3.0%
Cedar City	6,0%
Cedar Hills	6.0%
Centerfield	6.0%
Centerville	6.0%
Central Valley	6.0%
Charleston	5.0%
Clearfield	6.0%
Cleveland	6,0%
Clinton	6.0%
Corinne	4.0%
<del>Daniel</del>	4.0%
Delta	4.0%



Municipality	Municipal Energy or Franchise Tax
Draper	6.0%
Duchesne	6.0%
Eagle Mountain	3.0%
East Carbon	6.0%
Elmo	6.0%
Elk Ridge	6.0%
Elsinore	3.0%
Enoch	5.0%
Enterprise	6.0%
Ephraim	6.0%
Farmington	6.0%
Ferron	3.0%
Fielding	6.0%
Fillmore	6.0%
Fountain Green	5.0%
Garland	4.0%
Grantsville	6.0%
Gunnison	6.0%
Harrisville	6.0%
Heber City	6.0%
Helper	2.0%
Herriman	6.0%
Hideout	6.0%
Highland	6.0%
Hinckley	4.0%
Holden	3.0%
Holladay	6.0%
Huntington City	6.0%



Municipality	Municipal Energy or Franchise Tax
Hurricane	6.0%
Hyrum	6.0%
Ivins	4.5%
Kamas	4.0%
Kaysville	6.0%
<del>La Verkin</del>	6.0%
Layton City	6.0%
Leeds	6.0%
Lehi City	6.0%
Lindon	6.0%
Logan	6.0%
Mapleton City	6.0%
Midvale	6.0%
Midway	6.0%
Milford	6.0%
Millville	6.0%
Minersville	6.0%
Moab	3.0%
Monticello	6.0%
Murray	6.0%
Mt. Pleasant	6.0%
Myton	5.0%
Naples	6.0%
New Harmony	6.0%
Nibley	6.0%
North Logan	3.0%
North Ogden City	6.0%
North Salt Lake	6.0%



Municipality	Municipal Energy or Franchise Tax
Ogden	6.0%
<del>Orangeville</del>	6.0%
<del>Orem</del>	6.0%
Panguiteh Panguiteh	6.0%
Park City	6.0%
Parowan	6.0%
Payson	6.0%
Perry	6.0%
Plain City	6.0%
Pleasant Grove	6.0%
Pleasant View	6.0%
Price	6.0%
Providence	4.0%
Provo	6.0%
Randolph	5.0%
Richfield	3.0%
Richmond	6.0%
River Heights	5.0%
Riverton	6.0%
Roosevelt	6.0%
Roy City	6.0%
Salem	6.0%
Salt Lake City	6.0%
Sandy	6.0%
Santa Clara	6.0%
Santaquin	6.0%
Saratoga Springs	6.0%
<del>Scipio</del>	4.0%





Municipality	Municipal Energy or Franchise Tax
Smithfield	6.0%
South Jordan	6.0%
South Ogden	6.0%
South Salt Lake	6.0%
South Weber	6.0%
Spanish Fork	6.0%
Springville	6.0%
St. George	6.0%
Stockton	5.0%
Sunnyside	6.0%
Sunset City	6.0%
Syracuse	6.0%
Taylorsville	6.0%
Tooele	6.0%
Toquerville	6.0%
Tremonton	6.0%
Trenton	3.0%
Uintah	5.0%
Vernal	6.0%
Vineyard	6.0%
Washington City	6.0%
Washington Terrace	6.0%
Wellington	6.0%
Wellsville	5.0%
West Bountiful	6.0%
West Jordan City	6.0%
West Point	6.0%
West Valley City	6.0%



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Municipality	Municipal Energy or Franchise Tax
Willard	6.0%
Woodland Hills	6.0%
Woodruff	6.0%
Woods Cross	6.0%



# 11. GLOSSARY

This Glossary is intended for convenience and reference use only. The operational provisions of this tariff are controlling in any case where there is an inconsistency.

## A

#### account

A record of gas service as established by the Company upon acceptance of a customer's application for meter turn-on. See also, definition of "customer."

### actual billing days

The number of days from the customer's previous meter read to the current meter read.

### administrative charge

A charge based on administrative costs for transportation service rate schedules.

#### advice letter

Letter notifying Utah tariff holders of a tariff sheet change.

#### annual historical use

The actual quantity of natural gas (Dth) used by a customer during an annual contract term.

### annual load factor

See load factor.

### applicant

A prospective customer who applies for a main extension, service line and meter, or meter turn-on.

### application

Main Extension Application--Written request completed on the Company's main extension application form for an extension of an existing main, either by the property owner or designated agent.

Service Line Application—Written request completed on the Company's service line application form for installation of a service line and meter, either by the property owner or designated agent.

Gas Service Application--Applicant's written, telephoned, or electronically transmitted request for initiation of gas service.

Interruptible Sales Service Application--Written request on Company's Service Agreement form to participate in the Company's interruptible sales service.





B

#### base load

Gas required for non-seasonal purposes, such as water heating and cooking. In situations where a customer receives service on multiple rates, the daily contract limit for the firm rate class.

### Basic Service Fee (BSF)

A fixed charge, determined by the applicable BSF category, that is charged periodically to a customer without regard to consumption.

## Basic Service Fee (BSF) Category

Grouping of meters into four separate categories of capacity and cost. Used to determine applicable BSF charge.

## billing month

Period of approximately 30 days upon which the customer's gas consumption is computed and bills are rendered.

## block break point

The point at which volumes of billed Dth are charged at the next block rate in a declining block rate structure.

#### Btu

A British thermal unit, equivalent to the amount of heat required to raise the temperature of one pound of water one degree Fahrenheit.

### Budget Plan

Monthly payment plan available to a General Service customer under which the customer's estimated annual billing is divided into 12 monthly payments.

#### Budget Plan Year

The 12-month period that begins when a customer initiates or renews the budget plan.

## business day

Week days exclusive of Company observed holidays.

C

### calculated bill

Bill based on estimated gas usage that considers usage relative to customers with similar usage history in the same geographical area during a previous billing period and the current usage by those same customers in the period being estimated.

#### calorimeter

An apparatus for measuring the heating value of a fuel.

## capacity release

The temporary assignment of capacity held by the Company on an upstream pipeline. Capacity release will be offered on a "pre-arranged" basis, by a posting on the upstream pipeline electronic bulletin board or as otherwise required by the upstream pipeline FERC approved tariff.





#### commercial customer

Type of customer using natural gas service for space heating, air conditioning, water heating, clothes drying, cooking, or other applications in either a place of business engaged primarily in the sale of goods or services (including educational and health care institutions, local, state and federal government agencies, etc.) or master metered rental property.

#### Commission

Public Service Commission of Utah.

### commodity cost

That portion of a rate for gas service that is based on those costs that are related to the volumes of gas used by the customer

## Company

Questar Gas Company dba Dominion Energy Utah.

### confirmation

Is a process by which nominations are verified with upstream parties. If the verified capacity is greater than or equal to the total nominated quantities, all nominated quantities are scheduled. If verified capacity is less than nominated quantities, nominated quantities will be allocated according to priority of service. See scheduled quantity.

### connection fee

A charge imposed to cover the average costs associated with initiation or reinstatement of service. Additional charges will be assessed in cases of unauthorized use.

### contract term

The period of time specified in an agreement between the customer and the Company for which service will be provided and received.

#### connection fee

A charge imposed to cover the average costs associated with initiation or reinstatement of service. Additional charges will be assessed in cases of unauthorized use.

### contribution in aid of construction

That portion of total construction costs, over and above any allowances given by the Company, that is paid by the customer prior to commencement of construction of a main extension and/or service line.

### customer

Individual, firm or organization classified as either a residential, commercial or industrial customer purchasing and/or transporting natural gas from the Company at each point of delivery, under each rate classification, contract, or schedule. See also definition of "account."

### D

#### daily contract limit

Contracted peak winter day use or other limit specified in customer's contract.





daily mean temperature

The sum of the high and low temperatures of the day divided by two.

days

Calendar days, unless otherwise specified.

default payment

An amount due from a customer if a main is extended or a service line is run for that customer and within two years the terms of the main extension and service line contracts are not met.

deferred payments agreement (DPA)

An installment payment plan by which a residential customer can pay a delinquent bill over a period of up to 12 months.

degree-day (heating)

A unit used in estimating fuel consumption, based upon temperature difference and time. For any day when the daily mean temperature is less than 65° F., there exist as many degree days as there are Fahrenheit degrees difference between the mean temperature of the day and 65° F. For example, if the mean temperature for the day is 55°, then there are 10 degree days (65° - 55°). When the daily mean temperature is 65° or more, there are zero degree days.

degree-day deficiency

The cumulation of degree days for a specified period of time. For example, in a billing period consisting of 31 days of gas usage, the degree-day deficiency is the sum of the daily degree days during the billing period.

degree-day factor

An average measurement of gas usage per degree-day unit.

delivered pressure

The pressure of the natural gas in, psia, as it enters the meter.

demand charge

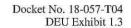
That portion of a rate for gas service that is based on the maximum or peak-day needs of each customer.

discontinuance

Discontinuance of service is at the customer's request as opposed to <u>termination</u> of service by the Company for nonpayment or breach of contract.

E

Extension Area Charge (EAC)





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A monthly charge applicable in service extension areas in lieu of a lump sum non-refundable payment to be paid over a period of years and approved by the Commission.

F

#### firm service

Type of service offered to qualifying customers under a schedule or contract that anticipates no interruptions.

## firm transportation service

Firm transportation service offered to any qualifying customer under the FT, TS or MT rate schedules.

### fuel line

The gas piping owned and maintained by the customer between the meter and gas-operated equipment.

#### fuel reimbursement

Reimbursement collected by redelivering 1.5% less volumes than were received into the Company's distribution system for transportation service.

G

### gas daily market index price

<u>DailyThe Questar mid point</u> index price <u>of gas delivered from the pipeline immediately upstream from the city gate(s)</u> as published in Platt's <u>for Gas Daily for the day in which the imbalance or gas purchase occurred Gas Daily Price Survey</u>. If Platt's Gas Daily <u>publication Price Survey</u> is not available, then the Company will determine a <u>gas</u> daily market index price using a similar index, publication, or comparable methodology.

### gas balancing account adjustment provisions

Provision for balancing the Company's actual purchased gas costs against the amount collected in rates. Also known as the "191 Account."

## general service customer

One who receives service under the Company's GS rate schedule.

I

### imbalance

A condition occurring when an interruptible transportation customer has a different amount of its own gas delivered into the Company's distribution system than is used less fuel reimbursement at the meter serving his premises.

### imbalance tolerance window

A level of imbalance which customers are allowed under the balancing provisions.





#### master meter

A single meter used to measure the volume of gas delivered to multiple residential or commercial units, mobile home parks, or separate permanent structures.

## maximum daily usage

The largest volume of gas delivered to a customer in one 24-hour period ending at 12 p.m.

#### meter

An instrument for measuring and indicating, or recording, the volume of gas that has passed through it.

### minimum bill

Charge for having connected service even if no gas or less than a specified minimum amount of gas is used during the billing period.

## minimum charge

Charge for having connected service even if no gas or less than a specified minimum amount of gas is used during the applicable period.

## mobile home

A residential dwelling with a "T" code in the Company's billing records.

## monthly market index price

Monthly market index price is the first-of-the-month index price of gas delivered from the pipeline immediately upstream from the city gate(s) as reported in Platts Energy Trader for the month in which the imbalance or gas purchase occurred. If the Platts Energy Trader publication is not available, then the Company will determine a monthly market index price using a similar index, publication, or comparable methodology.

### multi-family dwelling

Residential buildings designated with an "A" code in the Company's billing records, which includes structures with two or more dwelling units.

## Municipal Energy Tax (MET)

A tax levied by a municipality on the sale or use of natural gas or electricity

### N

## non registering meter

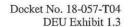
A meter that, upon reading, incorrectly indicates usage has not occurred or the usage registered is so minimal as to require a laboratory test for confirmation.

## NGV

Natural gas powered vehicles.

### nomination

A request by a specific Transportation Service customer or that customer's authorized supplier/agent (nominating party) to have a physical quantity of customer-owned gas delivered to a





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specific Company receipt point(s) for a specific gas day or period. Nominations are not considered final until confirmed by the applicable Transportation Service Provider. See confirmation.

## non-registering meter

A meter that, upon reading, incorrectly indicates usage has not occurred or the usage registered is so minimal as to require a laboratory test for confirmation.

O

#### overrun

Volume burned in excess of daily contract limit.

P

## peak winter day

Customer's actual peak winter daily usage during the three most recently completed calendar years. When actual daily use is not available, the peak winter day will be estimated by multiplying the average daily usage for the customer's peak winter month by 1.4.

psia

Pounds per square inch absolute.

### point of delivery

Outlet of the Company's meter installed to supply the customer with the service contracted for.

### premises

An individually metered place of residence such as a single family dwelling or an apartment unit.

R

### rate schedule

The aggregate of rates, charges and provisions that define and characterize a rate class under which service is supplied to a customer.

### redelivery point

A point of interconnection between Company and an end user, where customer-owned natural gas being transported is redelivered from the Company's distribution system to the customer's premises.

## released capacity

Firm capacity on an upstream pipeline which is released by Dominion Energy Utah.

### representative daily use

The peak daily usage experienced by a customer over the previous three calendar years or a number determined by the Company to be representative of a customer's peak daily use.

residential customer



Page 11-9

Type of customer using natural gas service for space heating, air conditioning, water heating, clothes drying, or cooking in a personal residence such as a home, an apartment, or a condominium.

S

### Scheduled quantity

The final physical quantity of customer-owned gas confirmed by the Transportation Service Provider as delivered to a specific Company receipt point(s) for a specific Transportation Service customer on a specific gas day.

### security deposit

Amount required to secure payment of future gas bills which is imposed either at meter turnon or when a customer has demonstrated poor credit with the Company.

#### service line

Gas pipe that carries gas from the main to the Company's meter.

### service turn-on order

The work order signed by the applicant upon completion of meter turn-on and lighting of the customer's gas appliances. See also definition of "application."

## shared appliance

An appliance serving more than one premises.

#### shared meter

A meter shared by a small number of premises, such as a duplex, or a home with a basement apartment.

#### standard billing period

A billing period that contains between 20 and 40 days.

## summer billing months

April through October.

#### summer season

April 1 through October 31.

T

#### tail block rate

The last block in any rate schedule.

### tariff

The published volume of rate schedules, conditions of service and billing provisions under which natural gas will be supplied to customers by the Company.

temporary discontinuance of service



Page 11-11

U

upstream pipeline

A pipeline that may be used to transport gas to the Company's system.

usage

A measured consumption of natural gas, stated either in volumetric or thermal units.

V

Volume Multiplier

The factor used to convert the volume of gas as measured by the Company's meter to actual heat content of gas as sold in decatherms. It is a combination of several factors including altitude, gas pressure, the chemical composition of the gas, etc. Compressibility of the gas volume is calculated using the AGA Transmission Measurement Committee Report No. 8 Gross Characterization Method. The heat content and other gas component values flowing in the Company's lines will be determined daily from recording calorimeters or other appropriate devices, and averaged for the customer's billing period.

W

Weather Normalization Adjustment (WNA)

An adjustment to reduce the effect of variations in the monthly bill due to weather.

weather zone

A climatological area in which normal and actual weather data is gathered for use in calculating WNA.

winter billing months

November through March.

winter season

November 1 through March 31.

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Issued by R. W. Jibson, President	<u>1809</u> -0 <u>7</u> 3	<u>6</u> 5	September 1, 2018April



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