Dominion Energy Utah
Docket No. 19-057-02
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Questar Gas Company 333 South State Street (84111) P.O. Box 45360 Salt Lake City, UT 84145-0360 Tel 801-324-5491 Barrie.McKay@Questar.com

Barrie L. McKay - Regulatory Affairs Director Customer Rates & Regulation

April 17, 2017

Utah Public Service Commission Heber M. Wells Building, 4th Floor P.O. Box 146751 Salt Lake City, UT 84114-6751 Via E-mail

Dear Commissioners:

Pursuant to the Order Memorializing Bench Ruling Approving Settlement Stipulation in Docket No. 16-057-01 and paragraph 36 of the Settlement Stipulation attached thereto, Questar Gas Company (Questar Gas) and Dominion Resources, Inc. (Dominion) respectfully submit the attached Integration Progress Report.

Paragraph 36 of the above-referenced Settlement Stipulation provides that "Dominion Questar Gas will work with the Division and the OCS on a collaborative basis to develop reporting requirements for an Integration Progress Report on planned and accomplished activities relative to the Merger. The report will also identify and include associated transition and transaction costs. Dominion Questar Gas will file the first Integration Progress Report with the Commission on or before April 15, 2017 for the period ending December 2016 and will provide updates quarterly thereafter until the conclusion of the next general rate case."

The attached Integration Progress Report is the first report. Dominion and Questar Gas will submit future reports quarterly.

If you have any questions or concerns, please contact me.

Sincerely,

Barrie L. McKay

Director Customer Rates & Regulation

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| | Utah Stipulation | Status |
| 1 | After the time the Merger is effective as defined in the Merger Agreement ("Effective Time"), Questar Corporation will become a wholly-owned subsidiary of Dominion that will continue to exist as a separate legal entity (herein referred to as "Dominion Questar"). | Completed 9/16/16. Questar Gas continues to comply with the commitment. |
| 2 | At the Effective Time, Questar Gas (herein referred to as "Dominion Questar Gas"), will remain a direct, wholly-owned subsidiary of Dominion Questar and will continue to exist as a separate legal entity with its own complete set of books and records. | Completed 9/16/16. Questar Gas continues to comply with the commitment. |
| 3 | Dominion will maintain Dominion Questar Gas' corporate headquarters in Salt Lake City, Utah. Dominion commits that there are no plans to change the location of Dominion Questar Gas' corporate headquarters from Salt Lake City to another location for the foreseeable future. | Completed 9/16/16. Questar Gas continues to comply with the commitment. |
| 4 | Dominion will establish a new Western Region operating headquarters in Salt Lake City, Utah. No costs shall be allocated to Dominion Questar Gas customers associated with the new Western Region operating headquarters in Salt Lake City, Utah without approval by the Commission. | Completed 9/16/16. Questar Gas continues to comply with the commitment. |
| 5 | Dominion intends that its board of directors will take all necessary action, as soon as practicable after the Effective Time, to appoint a current member of the Questar Corporation board as a director to serve on Dominion's board of directors. | Ron Jibson, former Chairman, CEO and President of Questar Corporation, has been appointed to Dominion's Board of Directors. The press release related to this appointment is filed in Exhibit 1. |
| 6 | Dominion will take all necessary action to cause a current member of the Questar Corporation board to be appointed as a director to serve on the board of directors of the general partner of Dominion Midstream Partners, L.P. ("Dominion Midstream") as soon as practicable after such time as all or part of Questar Pipeline Company ("Questar Pipeline") is contributed to Dominion Midstream. | The Board of Directors of Dominion Midstream Partners appointed Harris Simmons as a director on October 24, 2016. Mr. Simmons was formerly lead director on the Board of Directors of Questar Corporation. The press release related to this appointment is filed in Exhibit 2. |
| 7 | Dominion Questar Gas will be managed from an operations standpoint as a separate regional business under Dominion with responsibility for managing operations to achieve the objectives of customer satisfaction; reasonable rates; reliable service; customer, public, and employee safety; environmental stewardship; and collaborative and productive relationships with customers, regulators, other governmental entities, and interested stakeholders. Dominion Questar Gas will have its own local operating management located in Salt Lake City, Utah. | Questar Gas continues to comply with this commitment. |
| 8 | Questar Gas and Dominion share the common focus on installing, upgrading and maintaining facilities necessary for safe and reliable operations. This focus will not be diminished in any way as a result of the Merger. Absent a material change in circumstances, Dominion Questar Gas will continue its planned total capital expenditure program with an estimated \$209 million investment in 2017, \$208 million investment in 2018, and \$233 million investment in 2019 (excludes investment in peak shaving facility). Any variances to this plan will be supported by Dominion Questar Gas in its next general rate case. Dominion will maintain the environmental monitoring and maintenance programs of Dominion Questar Gas at or above current levels. | Questar Gas continues to comply with this commitment. |

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| 9 | Dominion and its subsidiaries will continue to honor the Wexpro Stipulation and Agreement, the Wexpro II Agreement and the conditions approved in connection with inclusion of properties in the Wexpro II Agreement ("Wexpro Agreements") and the conditions and obligations provided therein. Dominion will not contribute Wexpro Company ("Wexpro") to Dominion Midstream or to any master limited partnership without the Commission's approval. | Dominion and its subsidiaries continue to comply with this commitment. |
| 10 | Dominion will give employees of Dominion Questar and its subsidiaries due and fair consideration for other employment and promotion opportunities within the larger Dominion organization, both inside and outside of Utah, to the extent any such employment positions are re-aligned, reduced, or eliminated in the future as a result of the Merger. | Please see Exhibit 3 which summarizes the current status of this commitment. |
| 11 | Dominion, as at shareholders' cost, will contribute, within six months of the Effective Time, a total of \$75,000,000 toward the full funding, on a financial accounting basis, of Questar Corporation's (i) ERISA-qualified defined-benefit pension plan in accordance with ERISA minimum funding requirements for ongoing plans, (ii) nonqualified defined-benefit pension plans, and (iii) postretirement medical and life insurance (other post-employment benefit ("OPEB")) plans, subject to any maximum contribution levels or other restrictions under applicable law, thereby reducing pension expenses over time in customer rates. Dominion represents that said \$75,000,000 contribution, based on current plan funding, would be permissible and well within maximum contribution levels and other restrictions under applicable law. | This pension contribution funded on January 19, 2017. |
| 12 | Dominion and its affiliates commit to make officers and employees of Dominion reasonably available to testify before the Commission and provide information that is relevant to any matter within the jurisdiction of the Commission. | Dominion and Questar Gas will comply with this commitment. |
| 13 | As part of this and future regulatory proceedings, Dominion Questar Gas will provide information in response to discovery or requests for information about Dominion or its subsidiaries that are relevant to matters within the Commission's jurisdiction. | Dominion and Questar Gas will comply with this commitment. |
| 14 | Dominion Questar Gas, Dominion Questar, and Wexpro will maintain access to a complete set of their books and records, including accounting records, as well as access to affiliate charges to Dominion Questar Gas, at their corporate offices in Salt Lake City, UT. | Domion and Questar Gas will comply with this commitment. |
| 15 | Dominion commits to provide 30 days' notice to the Commission if it intends to create a corporate entity between Dominion Questar and Dominion Questar Gas. | Dominion has no plans to create a corporate entity between Dominion Questar and Dominion Questar Gas. Should these plans change Dominion will comply with this commitment. |
| 16 | For regulatory purposes, Dominion Questar Gas' accounting will continue to reflect assets at historical costs, approved depreciation rates, and deferred income taxes based on original cost in accordance with the Uniform System of Accounts and any relevant Commission orders. | Dominion and Questar Gas will continue to comply with this commitment. |

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| 17 | Dominion Questar Gas will not seek any changes to existing filed rates, rules, regulations, and classifications under Questar Gas' Utah Natural Gas Tariff No. 400 ("Tariff") because of the Merger, before its next general rate case, except to revise the Tariff to change the name of the operating entity. The Company will file for a name change within 21 days of the Effective Time. | On February 6, 2017, Dominion Resources, Inc announced that it would be changing its name to Dominion Energy, Inc. A copy of the press release is included as Exhibit 4. This change will be made, pending shareholder approval on May 10, 2017. At this time, Dominion Questar Gas plans to change the doing business as ("DBA") name on its tariff to Dominion Energy Utah. When the name change becomes final, the appropriate tariff changes will be filed. This name change will also be communicated to customers through bill inserts and a media campaign. |
| 18 | Dominion Questar Gas will continue to file annually and follow the Commission's | Questar Gas will file its next Integrated Resource |
| | Integrated Resource Plan process and guidelines. | Plan in June of 2017. |
| 19 | Dominion Questar will maintain established gas-supply interchangeability Wobbe indices for Questar Gas' receipt points and will be in compliance with the Commission's requirements. | Questar Gas continues to comply with this commitment. |
| 20 | Goods and services provided to Dominion Questar Gas by Dominion or its subsidiaries shall be priced consistent with the Affiliate Expense Standard set forth in Section 2.06 of the Tariff. Dominion Questar Gas will have the burden of proof to show that prices for goods and services provided by Dominion or its other subsidiaries to Dominion Questar Gas are just and reasonable. | Dominion and Questar Gas continues to comply with this commitment. |
| 21 | Dominion Questar will not seek recovery of any acquisition premium (goodwill) or fair value in excess of net book value associated with the Merger from Dominion Questar Gas customers. Dominion will not record any goodwill or fair value in excess of net book value associated with the Merger on Dominion Questar Gas' books and will make the required accounting entries associated with the Merger on that basis. Dominion Questar will not seek recovery of any acquisition premium (goodwill) or fair value in excess of net book value associated with the Merger through allocation of cost to the affiliated companies of Dominion Questar. | Questar Gas will continue to comply with this commitment. |
| 22 | Dominion Questar will not sell all or a majority of Dominion Questar Gas' common stock without Commission approval. | Dominion will comply with this commitment. |
| | Dominion, through Dominion Questar, will provide equity funding, as needed, to Dominion Questar Gas in order to maintain an end-of-year common equity percentage of total capitalization in the range of 48-55 percent (48-55%) through December 31, 2019. | Dominion and Questar Gas will comply with this commitment. As shown in Integration Report Exhibit 5, the end-of-year common equity percentage of total capitalization for 2016 was 51%. |
| 24 | Dominion commits to use commercially reasonable efforts to maintain credit metrics that are supportive of strong investment-grade credit ratings (targeting the Single-A range) for Dominion Questar Gas. For the first four years following the Effective Time, in any rate proceeding where Dominion Questar Gas' rate of return is established or it seeks to reset the previously authorized rate of return on rate base, Dominion Questar Gas will demonstrate that its cost of debt proposed for recovery in rates is not greater than would have been incurred absent the Merger, and will hold customers harmless from any increases in the cost of debt caused by the Merger. Nothing in this provision shall limit the Parties, in any general rate proceeding, from presenting any arguments or evidence as to the appropriate rate of return for Dominion Questar Gas, consistent with the provisions of Paragraph 60 of this Settlement Stipulation. | Dominion and Questar Gas continue to comply with this commitment. Current target ratings for Questar Gas are A. Current senior unsecured ratings for Moody's and S&P are A2/stable and BBB+/stable which are equivalent to the ratings of Questar Gas since the acquisition. The stable outlook from both Moody's and S&P indicate a steady ratings outlook into the future. On December 15, 2016, Questar Gas obtained a senior unsecured rating of A/stable from Fitch as shown in Exhibit 6. |

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| 25 | Neither Dominion nor its subsidiaries will, without the Commission's approval, make loans to Dominion Questar Gas that bear interest at rates that are greater than the lower of i) rates being paid at the time of such loan by Dominion or such other subsidiary on its own debt or ii) rates available, at the time of such loan, on similar loans to Dominion Questar Gas from the market. | Dominion and Questar Gas continue to comply with this commitment. |
| 26 | Dominion Questar Gas will not lend funds to Dominon or other Dominion entities, including Dominion Questar. | Dominion and Questar Gas continue to comply with this commitment. |
| 27 | Dominion Questar Gas will not transfer material assets to or assume liabilities of Dominion or any other subsidiary of Dominion without the Commission's approval. | Since the merger, Questar Gas has not transferred assets to or assumed liabilities of Dominion or its affiliates. Dominion Questar Gas continues to comply with this commitment. |
| 28 | Dominion Questar Gas will not transfer its debt to Dominion, or any other subsidiary of Dominion, without the Commission's approval. | Dominion and Questar Gas will continue to comply with this commitment. |
| 29 | Dominion will continue to provide to Dominion Questar Gas no less than the same access to short-term debt, commercial paper, and other liquidity that Questar Corporation currently has in place for Questar Gas. | Dominion has and will continue to comply with this commitment. |
| 30 | Dominion commits that Wexpro will not be a party to a money pool. To the extent that the short-term working capital is required by Wexpro, it will be provided under the terms of a one-way intercompany note at the actual cost of that short-term debt at the Dominion level. | Dominion and Questar Gas will continue to comply with this commitment. |
| 31 | Dominion, at shareholders' expense, will increase Questar Corporation's historic level of corporate contributions to charities identified by local leadership that are within Dominion Questar Gas' service areas by \$1,000,000 per year for at least five years following the Effective Time. Dominion Questar Gas will maintain or increase each jurisdiction's historic level of community involvement, low income funding, and economic development efforts in Questar Gas' current operating areas. | Dominion is complying with this commitment. To date, Dominion has been working to identify and evaluate charitable giving opportunities within Questar Gas' service areas. Dominion has also established a Community Investment Board responsible for reviewing and approving charitable donations up to \$25,000 per year per organization and for recommending the approval to the Dominion Foundation board charitable donations that exceed \$25,000 per year per organization. At the end of each calendar year from 2017 to 2021, Dominion Questar will report to the Commission the total amount of its charitable contributions and demonstrate the fulfillment of this commitment. |
| 32 | Dominion, at shareholders' expense, will establish a newly-formed advisory board for its Western Region operations composed of regional-based business and community leaders. This board will meet and receive information and provide feedback on community issues, government relations, environmental stewardship, economic development opportunities, and other related activities that affect Dominion's and Dominion Questar Gas' local stakeholders. | On November 28, 2016, Dominion Questar announced that it had named a citizen advisory council. Attached as Exhibit 7 is a copy of the press release. The council met on January 19, 2017. |

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| | Utah Stipulation | Status |
| 333 | Within five (5) business days of the filing of this executed Settlement Stipulation, Questar Gas will petition to withdraw its pending application before the Commission in Docket No. 16-057-03 to increase annual non-gas distribution revenue by approximately \$22 million. The Commission's granting of the petition to withdraw is a condition of this Settlement Stipulation. Contingent upon the consummation of the Merger, the Parties further agree that Dominion Questar Gas will not file a general rate case to adjust its base distribution nongas rates, as shown in Questar Gas' existing Tariff, prior to July 1, 2019 or later than December 31, 2019, unless otherwise ordered by the Commission. Dominion Questar Gas will not file an application for a major plant addition with a rate-effective date prior to March 1, 2020, absent emergency circumstances, except to address the peak-hour needs set forth in Questar Gas' 2016- 2017 Integrated Resource Plan (Docket No. 16-057-08). Dominion Questar Gas will bear the burden to demonstrate such emergency circumstances. Dominion | On August 16, 2016 - QGC filed Petition for Approval of Withdrawal of the Verified Application. On August 22, 2016 -Commission Order granted Withdrawal of the Application. |
| 34 | The Parties agree that the Utah Conservation Enabling Tariff ("CET") accrual caps will be suspended until rates become effective in the next filed general rate case. To the extent that the balance in the CET accrual account is above the accrual cap, the incremental amount will not be assessed interest during the suspension period. The amortization cap will remain in place. | As of February 2017, the balance in the CET is a \$3.4 million over collection. This is well within the existing amortization caps. |
| 35 | Dominion and Dominion Questar Gas will continue to comply with all existing laws, rules, regulations, provisions of its Tariff, orders, and directives of the Commission, as applicable, following the Effective Time. | Dominion and Questar Gas will continue to comply with this commitment. |
| 36 | Dominion Questar Gas will work with the Division and the OCS on a collaborative basis to develop reporting requirements for an Integration Progress Report on planned and accomplished activities relative to the Merger. The report will also identify and include associated transition and transaction costs. Dominion Questar Gas will file the first Integration Progress Report with the Commission on or before April 15, 2017 for the period ending December 2016 and will provide updates quarterly thereafter until the conclusion of the next general rate case. | Questar Gas complies with this commitment by filing this report and will file similar quarterly reports in the future. |
| 37 | Transaction costs associated with the Merger will not be recovered through rates of Dominion Questar Gas or recovered through charges from affiliated companies of Dominion Questar to Dominion Questar Gas. Transaction costs shall be defined as: i) Legal, consulting, investment banker, and other professional advisor costs to initiate, prepare, consummate, and implement the Merger, including obtaining regulatory approvals, ii) Rebranding costs, including website, advertising, vehicles, signage, printing, stationary, etc. ii) Executive change in control costs (severance payments and accelerated vesting of share-based compensation), iv) Financing costs related to the Merger, including bridge and permanent financing costs, executive retention payments, costs associated with shareholder meetings, and proxy statement related to Merger approval. | The transaction costs are shown in Exhibit 8. All of these costs shown in the exhibit are booked to 930.205. These are below the line and will not be included in customer rates. |

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| | Utah Stipulation | Status |
| 38 | Any transition or integration expenses arising from the Merger will not be deferred for future recovery from customers and will be expensed by Dominion Questar Gas and its affiliates as incurred during the transition period. Dominion Questar Gas' revenue requirement for the purpose of developing distribution non-gas rates will be evaluated in the next general rate proceeding, and that filing shall identify all transitions costs, if any, in the base period and the test period. Transition or integration costs that are capitalized and not expensed, including, but not limited to, information technology investments in new hardware and software, including related costs, to convert, conform, and/or integrate Questar Corporation and subsidiaries' systems into and with Dominion's systems, will be itemized and disclosed in the next general rate case. Dominion Questar Gas will have the burden of proof to show that the transition or integration costs are reasonable and result in a positive net benefit to | The transition costs are shown in Exhibit 8. All of the costs shown in the exhibit are booked to 930.205. |
| 39 | Dominion Questar Gas will not seek recovery in its next general rate case of any increase in the aggregate total Operating, Maintenance, Administrative and General Expenses (excluding energy efficiency and bad debt costs) per customer over the 12 months ended December 2015 baseline level, unless it can demonstrate that the increase in such total expenses was not caused by the Merger. This amount per customer for the 12 months ended December 2015 was \$138.24. For the first four calendar years following the Effective Time, Dominion Questar Gas will provide, on an annual basis, a baseline comparison between 2015 and the current year for Operating, Maintenance, Administrative and General Expenses for Questar Pipeline and Wexpro. Additional detail and the calculation of the 2015 baseline for Questar Gas, Questar Pipeline and Wexpro are shown in Attachment 1. | Questar Gas and Dominion will comply with this commitment. The attached Exhibit 9 shows the O&M per customer for 2016. As the exhibit shows, the O&M per customer is \$129.88 (this does not include a full allocation of corporate costs from DRS). This is lower than the baseline amount of \$138.24. |
| 40 | Joint Applicants shall hold customers harmless from any increases in the aggregate total costs for shared or common services provided by Dominion Questar Corporation and/or Dominion Resources Services Company, Inc. ("Dominion Resources Services") that are caused by the Merger. | Dominion and Questar Gas will comply with this commitment. |
| 41 | Joint Applicants shall hold customers harmless for any changes in income taxes and/or accumulated deferred income taxes, recoverable in Dominion Questar Gas rates caused by the Merger, to the extent that such action would be consistent with the tax normalization rules. | Dominion and Questar Gas will comply with this commitment. |
| 42 | Questar Pipeline's rates will change only pursuant to proceedings before the Federal Energy Regulatory Commission ("FERC"). | Dominion and Questar Gas will comply with this commitment. |
| 43 | Joint Applicants shall hold customers harmless from any increases in Wexpro's shared services costs or income tax expense caused by the Merger. | Dominion and Questar Gas will comply with this commitment. |
| 44 | No later than January 1, 2018, Dominion Questar Gas will present and review with the Division and the OCS, for informational purposes, a proposed methodology for allocation of shared services costs. Dominion Questar will use the current allocation methodologies, including Distrigas, to allocate shared services costs to its subsidiaries until January 1, 2018. Dominion Questar Gas may propose another allocation methodology for use after December 31, 2017, provided that it has presented such methodology for review as set forth above. | Questar Gas will comply with this commitment at the time designated. Dominion and Questar Gas are in the process of reviewing cost allocations and developing a proposed methodology. |
| 45 | Dominion Questar Gas will work with the Division and the OCS on a collaborative basis to develop affiliate transactions reporting requirements and will file such information with the Commission beginning on July 1, 2018 for the 12 months ending December 31, 2017 and thereafter annually. | Questar Gas will comply with this commitment at the time designated. Dominion and Questar Gas are in the process of reviewing cost allocations and developing a proposed methodology. |

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| | Utah Stipulation | Status |
| 46 | Costs that have been denied recovery by the Commission in prior orders, unless subject to regulation by another governmental agency, will continue to be excluded from rates absent further order from the Commission. | Dominion and Questar Gas will comply with this commitment. |
| 47 | Within 120 days of the Effective Time, Dominion Questar Gas will meet with the Division and the OCS on a collaborative basis and update Customer Satisfaction Standards, taking into account recent historical results. Dominion Questar Gas will report quarterly on its performance relative to the Customer Satisfaction Standards. Quarterly reporting will continue until Dominion Questar Gas' next general rate case filing. If the Dominion Questar Gas service levels become deficient, meaning they fall short of the Customer Satisfaction Standards as shown in the report, Dominion Questar Gas will file a remediation plan with the Commission explaining how it will improve and restore service to meet the Customer Satisfaction Standards. | Questar Gas met with the Division and the OCS and have updated the customer satisfaction standards. The updated standards are attached as Exhibit 10. |
| 48 | Dominion Questar Gas shall maintain separate long-term debt with its own debt rating supplied by at least two of the recognized debt rating agencies. Any of the debt used to capitalize Dominion Questar Gas shall be kept within the regulated utility. | Dominion and Questar Gas will comply with this commitment. |
| 49 | Dominion Questar Gas shall establish and maintain its own bank accounts that are in its own name and direct access to exclusively committed credit facilities. Dominion shall provide Dominion Questar Gas with access to no less that \$750,000,000 in short-term debt or commercial paper programs. | Dominion and Questar Gas will comply with this commitment. |
| 50 | In connection with its notification to the Commission of dividends paid by Dominion Questar Gas, Dominion Questar Gas shall provide a cash flow summary and explicitly notify the Commission if payment of any dividend would result in its actual common equity component of total capitalization falling below 45 percent (45%), using the method of calculating equity levels under the ratemaking precedents of the Commission. In addition, Dominion Questar Gas will make annual financial statements for Wexpro and Questar Pipeline available to regulators. | Dominion and Questar Gas will comply with this commitment. Dominion Questar Gas has not issued a dividend since the merger. The financial statements for Wexpro and Questar Pipeline will be available at the end of April. |
| 51 | Upon request, Dominion and all of its affiliates and subsidiaries must provide the Commission, the Division, and the OCS, including their auditors and authorized agents, and intervenors in rate proceedings, as appropriate, with reasonable access to transactional, accounting and other information, including personnel necessary to explain the requested information, regarding any costs directly or indirectly allocated to Dominion Questar Gas. Dominion and Dominion Questar Gas commit to maintain access to the requested books and records in Salt Lake City, Utah, or, at the option of the Division, or the OCS, Dominion Questar Gas agrees to pay reasonable travel costs to the location of the requested documents and personnel; such travel costs will not be passed on to Dominion Questar Gas customers. | Dominion and Questar Gas will comply with this commitment. |
| 52 | Dominion Questar Gas will clearly reflect all of its costs and investments in its financial reports, including costs and assets that are directly assigned or allocated to it from another subsidiary of Dominion. An audit trail will be maintained so that allocable costs can be specifically identified. | Questar Gas has and will continue to comply with this commitment. |

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Utah Integration Progress Report as of 4/17/2017 Utah Stipulation 53 Dominion and Dominion Questar agree not to assert in any forum that the Dominion and Questar Gas will comply with this provisions of PUHCA or its successor PUHCA 2005 (EPAct 2005), or the related commitment. Ohio Power v. FERC case, preempt the Commission's jurisdiction over affiliated interest transactions and will explicitly waive any such defense in those proceedings. In the event that PUHCA or its successor PUHCA 2005 (EPAct 2005) is repealed or modified, Dominion and Dominion Questar agree not to seek any preemption under such subsequent modification or repeal. 54 The Joint Applicants commit to provide for and effect the appointment of a Dominion and Questar Gas will continue to comply "Special Bankruptcy Director" to serve as a member of the Board of Directors of with this commitment. The Special Bankruptcy Dominion Questar Gas ("DQG Board"). Said Director shall be nominated by and Director for Questar Gas, Steven P. Zimmer, was retained from an independent entity such as CT Corporation (at Dominion appointed effective October 17, 2016. shareholder expense) and shall not be employed by Dominion or any other Dominion affiliate. Said Director shall not participate in ordinary and routine activities of the DQG Board and shall have no voting rights except in the event of a vote by the DQG Board to approve a voluntary bankruptcy petition to be filed under Title 11 of the U.S. Code on behalf of Dominion Questar Gas. Notice of such vote shall be provided to the Special Bankruptcy Director and no voluntary bankruptcy petition on behalf of Dominion Questar Gas may be filed without the affirmative vote of the Special Bankruptcy Director. It is the intent of the Parties that the Special Bankruptcy Director will consider the interests of all relevant economic stakeholders, including without limitation the utility's customers, and the financial health and public service obligations of Dominion Questar Gas, in exercising his or her responsibilities, subject to applicable law. Concurrent with the notice to the Special Bankruptcy Director, Dominion Questar Gas will provide confidential notice to the Commission, Division and the OCS. 55 Dominion or Dominion Questar Gas shall provide notice to the Commission, the Dominion and Questar Gas will comply with this Division, and the OCS of any bankruptcy petition or other filing that petitions for Dominion or any of its subsidiaries to be declared bankrupt. If the petition is voluntary, the notice shall be provided within three (3) business days of the petition's filing. If the petition is involuntary, the notice shall be filed within three (3) business days after the day on which the petition is served upon the entity subject to the petition or prior to any hearing adjudicating the petition, whichever is soonest. 56 The Joint Applicants agree that they will use commercially reasonable efforts in Representatives of Dominion and Dominion consultation with interested suppliers and marketers to coordinate an upstream Questar Gas met with interested parties on December 6, 2016. The group discussed the nomination process with Kern River Gas Transmission Company similar to the process currently available with Questar Pipeline Company, which nomination upstream nomination process on Kern River and process is generally described in the Joint Motion for Dismissal filed with the marketer concerns. Commission on October 15, 2014 in Docket No. 14-057-19. Within 120 days following the Effective Time, representatives of Dominion and Dominion Questar Gas will meet with interested transportation customers, the Division, the OCS, and any other interested parties and will act in good faith to review concerns of transportation customers and will consider any proposal by interested transportation customers regarding direct access by marketers/transporters to such customers.

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57 Dominion Questar Gas will notify customers of the Merger in the following ways: i. A notice will be posted on Dominion Questar Gas' website within 5 days of the Effective Time notification. ii. Notification will be published in the Gas Light News billing insert within 60 days of the Effective Time notification.

Utah Stipulation

Notice of the merger was provided on Questar Gas' website beginning September 16, 2016. Exhibit 11 is a copy of the notice that went to customers in the October bills.

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NEWS RELEASE

September 16, 2016

Dominion Resources Combines With Questar Corporation

RICHMOND, Va. – Dominion Resources, Inc. (NYSE: D), and Questar Corporation announced today that they have completed their proposed merger, forming one of the nation's largest combined electric and natural gas energy companies.

Thomas F. Farrell II, chairman, president and chief executive officer, said:

"We are pleased to complete our strategic combination with Questar, and to continue serving our Questar customers in the West with the same commitment and dedication to safety and excellence to which they – and our customers along the Eastern Seaboard and Midwest – are accustomed. Questar's high-performing regulated businesses also improve our geographic diversity and enhance our balance between electric and gas operations."

Questar's "hub of the Rockies" system is a principal gateway for gas supply to Western states. Dominion expects that demand on Questar's pipeline system will rise as Western states rely increasingly on low-carbon, natural gas-fired generation to comply with potentially stringent federal clean air requirements and to support state-mandated renewable standards. Questar's gas distribution operations benefit from being located in one of the country's fastest growing regions.

"Questar's businesses are ideally located to take advantage of the growth opportunities due to the changing energy landscape, benefiting the economies of the states in which they operate," Farrell said.

The combined company includes:

- 2.5 million electric utility customer accounts in Virginia and North Carolina;
- 2.3 million natural gas utility customer accounts in Idaho, Ohio, Utah, West Virginia and Wyoming;
- 1.3 million retail energy and related services customer accounts in 13 states;
- 14,400 miles of natural gas gathering, storage and transmission pipeline and nearly 51,000 miles of gas distribution pipeline;
- 6,500 miles of electric transmission lines and 57,300 miles of electric distribution lines;
- 25,700 megawatts of electric production in 11 states; and
- More than a trillion cubic feet of natural gas storage.

Ronald W. Jibson, chairman, president and chief executive officer of Questar, said:

"From our initial meetings with Dominion leaders it was evident from our similar strategies, cultures, values, and employee and safety focus that Dominion was an excellent company to combine with to move us into the future. After working through a very smooth merger, I'm more confident than ever that this opportunity to combine with one of the nation's best energy companies will benefit Questar customers, employees, shareholders and the communities we serve."

Benefit to customers, communities

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Questar – now Dominion Questar – will operate as a first-tier, wholly owned subsidiary of Dominion.

Questar's principal operating companies – Questar Gas, Questar Pipeline and Wexpro – have retained their names as of closing.

Dominion Questar will maintain its significant local presence with a local management structure drawn from existing Questar employees. Questar Gas' headquarters also will remain in Salt Lake City, along with a new Western Regional operating headquarters there.

Effective today, Questar CEO Jibson has retired and has been elected to Dominion's board of directors. Craig C. Wagstaff has been named president of Dominion Questar. He will lead Dominion's Western natural gas operations and be responsible for all current Questar operating companies.

Other benefits of the Dominion-Questar combination include:

- A \$75 million contribution to Questar employee retirement plans, at Dominion shareholder expense;
- Withdrawal of a \$22 million rate increase request in Utah, thereby stabilizing base rates until 2020;
- An agreement in Wyoming to freeze base rates at current levels until at least Jan. 1, 2020;
- A commitment to maintain Questar Gas' excellent customer service levels, with frequent reporting to state public service commissions;
- A \$1 million per year increase in charitable giving in Dominion Questar's service area for at least the next five years, at Dominion shareholder expense;
- Establishment of a new Western region operating headquarters in Salt Lake City; and
- Maintaining environmental monitoring and maintenance programs at Questar Gas at or above current levels.

<u>**Iibson elected to Dominion's board of directors**</u>

Dominion's board of directors has elected Jibson as director, effective today. The election brings the size of the Dominion board to 11.

"Ron Jibson will bring to Dominion's board more than three decades of expertise in the energy infrastructure field, with a strong reputation for providing excellent customer service, protecting the environment and operating safely and efficiently," Farrell said. "We look forward to adding Ron's outstanding capabilities, intellect and insights to our board."

Until his retirement today, Jibson, 63, served as chairman, president and chief executive officer of Questar Corporation since 2012. Jibson joined Questar in 1980 and has held various operations and engineering positions within the company and its gas transmission and distribution subsidiaries. He has served or is serving on a number of industry, corporate and community boards, including the board of directors of the American Gas Association (past chairman); Western Energy Institute (past chairman); Gas Technology Institute; IDACORP, Inc.; his alma mater Utah State University's board of trustees (chairman); the Salt Lake Chamber Board of Governors (chairman); and the Utah Symphony/Utah Opera board, among others. Jibson received a bachelor's degree in civil engineering from Utah State and an MBA from Westminster College.

Dominion Midstream

Dominion Midstream Partners, LP (NYSE: DM), of which Dominion is the general partner and the majority holder of limited partner units, is also expected to benefit from the addition of Questar Corporation. "We expect Dominion Questar to contribute more than \$425 million of EBITDA to Dominion's inventory of top-quality, low-risk MLP-eligible assets, supporting Dominion Midstream's targeted annual cash distribution growth rate of 22 percent," Farrell said.

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Dominion has agreed to take all necessary action to appoint a current member of the Questar board as a director to serve on the board of directors of the general partner of Dominion Midstream as soon as practicable after such time as all or part of Questar Pipeline is contributed to Dominion Midstream.

Terms of transaction

Under the terms of the merger agreement, as of market close on Sept. 16, 2016, each Questar share has been canceled and shareholders are to receive \$25.00 per share of common stock – or about \$4.4 billion. Dominion has also assumed approximately \$1.5 billion of Questar's outstanding debt. Questar shareholders of record as of the close of business Sept. 16, 2016, will also receive a pro-rated dividend of \$0.07018 per share of common stock, payable Sept. 19, 2016.

Questar Corporation common stock will cease trading on the New York Stock Exchange prior to market open on Sept. 19, 2016. Additional information for Questar shareholders may be found at https://www.dom.com/corporate/investors/shareholder-services/merger-information.

About Dominion

Dominion is one of the nation's largest producers and transporters of energy, with a portfolio of approximately 25,700 megawatts of generation, 14,400 miles of natural gas transmission, gathering and storage pipeline, and 6,500 miles of electric transmission lines. Dominion operates one of the nation's largest natural gas storage systems with 1 trillion cubic feet of storage capacity and serves more than 6 million utility and retail energy customers. For more information about Dominion, visit the company's website at www.dom.com.

This release contains certain forward-looking statements that are subject to various risks and uncertainties. Factors that could cause actual results to differ from those in the forward-looking statements may accompany the statements themselves. In addition, our business is influenced by many factors that are difficult to predict, involve uncertainties that may materially affect actual results and are often beyond our ability to control. These factors include, but are not limited to, financial market conditions and/or the anticipated benefits from the merger that may take longer to realize than expected. We have identified and will in the future identify a number of additional generally applicable factors in our reports on Forms 10-K, 10-Q and 8-K filed with the U.S. Securities and Exchange Commission. We refer you to those discussions for further information.

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CONTACTS: Media: Ryan Frazier, (804) 819-2521 or C.Ryan.Frazier@dom.com

Darren Shepherd, (801) 324-5167 or <u>Darren.Shepherd@questar.com</u> Financial analysts: Kristy Babcock, (804) 819-2492 or <u>Kristy.R.Babcock@dom.com</u> Dominion Energy Utah Docket No. 19-057-02 DEU Exhibit 1.02 - 2017 Qtr Rpts Page 14 of 162

Dominion Midstream board appoints new director

Monday, October 24, 2016

The board of directors of Dominion Midstream has appointed Harris H.

Simmons as a new director, bringing the size of the Midstream board to six.

"Dominion Midstream and its thousands of unit holders no doubt will benefit from Harris Simmons' lifetime of leadership not only in the financial and energy sectors, but also in countless communities throughout the western United States," said Dominion Chairman and CEO Tom Farrell.

Simmons, 62, formerly lead director on the board of directors of Questar Corp. until the Dominion-Questar merger, is chairman and chief executive officer of the Salt Lake City-based Zions Bancorporation. In his more than 35 years with the Zions organization, he has served in a variety of positions. Simmons was named CEO in 1990 and added chairman to his duties in 2002.

His other corporate board experience includes O.C. Tanner Co. and
National Life Group. He received a bachelor's degree in economics from
the University of Utah in 1977 and an MBA from Harvard Business School in 1980.



by Don Porter (Questar) at 3:00 PM in Dominion: In the News

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All Dominion Questar employees currently have the ability to apply for job opportunities across the Dominion business units. Recently two Questar Corporation employees chose to take job opportunities in the Richmond, Virginia office.

There are no positions identified for elimination for which other employment or promotion opportunities would be applicable. However, there have been a number of executive retirements, some of which will not be backfilled and some that have been backfilled with existing Questar employees (see First Supplement to Joint Application Exhibit 1.22). Those positions include:

- · Questar Corporation President, Chief Executive Officer, Chairman of the Board
- Questar Corporation Executive Vice President –Questar Pipeline and Chief Operating Officer of Questar Pipeline
- Questar Corporation Vice President—Questar Pipeline and Chief Operating Officer of Questar Energy Services
- Wexpro Vice President—Engineering and Geoscience
- · Questar Corporation Vice President, Audit and Chief Risk Officer
- · Questar Corporation Vice President—Investor Relations and Corporate Treasurer
- Administrative Assistant to President and CEO
- General Manager Corporate Communications and Community Relations
- General Manager IT and Administration

Of these executive positions, the corporate leader and Questar Pipeline leader have been backfilled with existing Questar employees (see First Supplement to Joint Application Exhibit 1.22). Additionally, in the fall of 2016, Questar Corporation offered a Voluntary Separation Program (VSP) to Dominion Questar Corporation employees who were both retirement eligible, and had three or more years of service with the Company. The Company has selected a departure date for each of those employees who elected to participate in the VSP. The departure dates vary, but will all occur by the end of April of 2018. No such plans have been offered to employees of any of Dominion Questar Corporation's affiliates. Of those eligible, 61 employees accepted the VSP. Of the 61, 36 positions will not be backfilled and the duties of 8 positions will be performed by contractors. The other 17 positions are still being determined. The table provides further detail.

| Function | Eliminate | Contract | To Be Determined |
|------------------|-----------|----------|------------------|
| Administration | 5 | | 8 |
| Legal | 3 | | |
| Audit | 2 | | |
| Communication | 2 | | |
| Fleet | 1 | | |
| Fueling | 1 | | |
| Governance | 1 | | |
| IT | 1 | 8 | 7 |
| External Affairs | 1 | | |
| HR | 6 | | |
| Accounting | 11 | | |
| Regulatory | | | 1 |
| Finance | | | 1 |
| Тах | 2 | | |
| Total(s) | 36 | 8 | 17 |

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NEWS RELEASE

February 6, 2017

Dominion to Gain 'Energy' With New Name, Rebranding

RICHMOND, Va. – Dominion Resources, Inc. (NYSE: D), announced today it intends to change its name to Dominion Energy, Inc., in recognition of its focus on the evolving energy marketplace and to unify its brand following last year's merger with Questar Corporation. The company also unveiled a new logo befitting its new name.

"Dominion above all else is an energy company, committed to serving our customers safely and dependably," said Thomas F. Farrell II, chairman, president and chief executive officer. "Our company and our employees are proud of the work we have done in delivering energy for 119 years and of the reputation we have built through reliable and affordable service. Dominion Energy builds upon this equity, updates our company's look and unifies the company's brand across all of our lines of business and throughout the 18 states where we do business."

The changes will be made later this year, pending approval of shareholders of the name change at the Annual Meeting this spring. The company's 2017 Proxy Statement, which is expected to be filed in March, will contain information regarding the proposed change.

Dominion Resources was created in 1983 as a holding company for its electric and natural gas utilities, a services company and a subsidiary that was entering the natural gas exploration and production business.

The current logo was introduced just prior to the merger with Consolidated Natural Gas in 2000. The new logo retains a "D" shape while modernizing the look with stripes suggesting energy through the blue silhouette. It was designed by the global branding firm of Chermayeff & Geismar & Haviv, the design firm behind many of the world's most recognizable trademarks – including Chase, NBC, State Farm, National Geographic, PBS, the Smithsonian and the Library of Congress.

"A logo is a company's most focused public presentation — its flag," said Sagi Haviv, partner and designer at Chermayeff & Geismar & Haviv. "We designed the new Dominion Energy logo as an evolution of the company's visual heritage, while reflecting the vibrancy and changes occurring in the energy industry. Building on the established and familiar Dominion brand mark, we simplified the rising 'D' and infused it with energy. The new, bold and distinctive symbol is now suited to represent a leading energy provider."

"Over the years, Dominion has expanded to serve new markets with a broader range of services," said Kelly O'Keefe, head of creative brand management at Virginia Commonwealth University's Brandcenter, the country's leading branding school. "This is a good time to unify the brand, clarify the name and simplify the logo. The updated name is more recognizable and the new logo is simple, fresh and timeless." O'Keefe guided the company's rebranding.

After the annual meeting, the company would begin implementation, including replacing logos on company facilities and service vehicles and changing its "doing business as" names in Idaho, North Carolina, Ohio, Utah, Virginia, West Virginia and Wyoming — where its gas and electric distribution companies reside. The company's new principal operating units – Power Delivery Group, Power Generation Group and Gas Infrastructure Group – would replace Dominion Virginia Power, Dominion Generation and Dominion Energy, respectively.

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The company's shares of common stock will continue to be traded on the New York Stock Exchange under the ticker symbol "D."

For more information regarding the company's branding efforts, please visit www.dom.com/NewBrand.

Dominion is one of the nation's largest producers and transporters of energy, with a portfolio of approximately 26,400 megawatts of generation, 14,600 miles of natural gas transmission, gathering and storage pipeline, and 6,600 miles of electric transmission lines. Dominion operates one of the nation's largest natural gas storage systems with 1 trillion cubic feet of storage capacity and serves more than 6 million utility and retail energy customers. For more information, visit www.dom.com.

Additional information and where to find it

This communication may be deemed to be solicitation material in respect of the shareholder vote on the corporate name change. Dominion intends to file a proxy statement with the U.S. Securities and Exchange Commission ("SEC") in connection with the 2017 Annual Meeting of Shareholders. INVESTORS AND SECURITY HOLDERS OF DOMINION ARE URGED TO READ THE PROXY STATEMENT, ACCOMPANYING PROXY CARD AND OTHER DOCUMENTS FILED WITH THE SEC CAREFULLY IN THEIR ENTIRETY WHEN THEY BECOME AVAILABLE, BECAUSE THEY WILL CONTAIN IMPORTANT INFORMATION. Shareholders will be able to obtain that proxy statement, any amendments or supplements thereto and other documents filed by Dominion with the SEC free of charge at the SEC's website (www.sec.gov). These items also may be viewed by visiting Dominion's website (www.dom.com).

Participants in the solicitation

Dominion and its directors and officers may be deemed to be participants in the solicitation of proxies from Dominion shareholders with respect to the corporate name change and other matters to be considered at the 2017 Annual Meeting of Shareholders. Information about the directors and executive officers of Dominion, including their respective interests by security holdings or otherwise, is available in Dominion's (i) Proxy Statement, dated March 22, 2016, for its 2016 Annual Meeting of Shareholders, (ii) Annual Report on Form 10-K for the year ended Dec. 31, 2015, filed with the SEC on Feb. 26, 2016, and (iii) Current Report on Form 8-K filed, filed with the SEC on Jan. 24, 2017, each of which are available free of charge at the SEC's website and Dominion's website.

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CONTACTS: Media: Ryan Frazier, (804) 819-2521 or C.Ryan.Frazier@dom.com

Financial analysts: Kristy Babcock, (804) 819-2492 or Kristy.R.Babcock@dom.com

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Capital Structure - Questar Gas Company

As of December 31, 2016 (\$ in millions)

| 1 Current Portion of long-term debt | 14.5 |
|--|---------|
| 2 Long-term debt | 613.1 |
| 3 Total long-term debt | 627.6 |
| | |
| 5 Common shareholders equity | 657.5 |
| | |
| 7 Total capitalization (excluding short-term debt) | 1,285.1 |
| | |
| 6 Equity % of capitalization (excluding short-term debt) | 51.2% |

Questar Gas Company (/gws/en/esp/issr/96444249)

FitchRatings

Fitch Assigns Initial 'A-' Issuer Default Rating to Questar Gas Company

Fitch Ratings-Chicago-15 December 2016: Fitch Ratings has assigned an initial Long-Term Issuer Default Rating (IDR) of 'A-' to Questar Gas Company. The senior unsecured debt rating is 'A' and the Short-Term IDR/Commercial Paper rating is 'F2'. The Rating Outlook is Stable. A full list of ratings follows at the end of this release.

KEY RATING DRIVERS

Low Risk Business Profile: Questar Gas is a local gas distribution utility serving customers in Utah, Wyoming, and Idaho. The majority of the company's customers are located in the state of Utah, which continues to experience significant growth. Questar's customer count increased by 2.9% in 2015, and is expected to continue to increase in line with Utah's economic growth.

Limited Regulatory Risk: Utah has Implemented numerous rider mechanisms (including weather normalization, revenue decoupling, infrastructure replacement, and purchased gas adjustment) that serve to reduce regulatory lag and stabilize credit metrics. ROEs granted in Utah are generally in line with the industry averages. As a result of the Utah and Wyoming commissions' approval of the acquisition by Dominion Resources, Inc. (D, Long-Term IDR 'BBB+'/Stable Outlook), Questar Gas is currently precluded from filling a base rate case in Utah before July 2019 and in Wyoming from filling a general rate case with an effective date early than January 2020.

Strong Financial Metrics: Credit measures are in line with current rating level. The company's numerous riders help offset potential impact from the agreed to stay-out provisions. Additionally, D's agreement to maintain Questar Gas' total equity/total capitalization at a minimum of 48% (thru Dec. 2019) underpins Questar Gas's credit quality.

Manageable Capital Expenditures: Like most gas utilities, Questar has experienced increasing capital expenditures for growth, reliability, and infrastructure upgrades. As part of the merger approval Questar Gas and D committed to spending the following capital expenditures to maintain and improve Questar Gas' facilities - \$209 million in 2017, \$208 million in 2018, and \$233 million in 2019 with any variances to this plan to be supported by Questar Gas in its next general rate case. While the elevated capital expenditures exert some pressure on Questar's credit metrics, ratios are expected to remain in line with its current rating level.

Dominion Resources Ownership: Questar Gas is an indirect subsidiary of D. Questar Gas benefits from numerous ringfencing provisions in the merger approval, including separate books and records, separate legal entity, and D's commitment to maintain minimum 48% total equity/total capitalization at Questar Gas thru Dec 2019, D also committed to use reasonable efforts to maintain credit metrics consistent with strong investment-grade credit ratings (i.e. targeting single-A range.) Moderate linkage exists between Questar Gas and D's rating under Fitch's parent and subsidiary linkage criteria.

KEY ASSUMPTIONS

- -- Annual customer growth of 2.0% to 2.3%;
- -- Capital expenditures of \$209 million in 2017, \$208 million in 2018, and \$233 million in 2019;
- -General rate case filings in Utah and Wyoming in 2H19;
- --Minimum equity/total capital of 48%.

RATING SENSITIVITIES

Positive Rating Action: Positive rating action is not expected in the near term given Questar Gas' current metrics and minimal geographic diversity.

Negative Rating Action: Negative rating action would be considered if Questar Gas' adjusted Debt/EBITDAR is above 4.0x on a consistent basis. A downgrade of two notches or more at Dominion Resources would also likely trigger a downgrade of Questar Gas under Fitch's parent and subsidiary linkage criteria.

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LIQUIDITY

Liquidity: Questar Gas has adequate liquidity. As a result of the acquisition by D, Questar Gas was added as a direct borrower on D's two credit facilities, which total \$5.5 billion. While Questar Gas' sublimit is set initially at \$250 million it can be revised as needed. As per the Utah merger agreement, D has agreed that it will provide Questar Gas with access to no less than \$750 million in short-term debt or commercial paper programs.

FULL LIST OF RATING ACTIONS

Fitch has assigned the following initial ratings to Questar Gas Company.

- --Long-Term IDR at 'A-';
- -- Senior unsecured debt at 'A';
- -Short-Term IDR at 'F2';
- -- Commercial Paper Rating at 'F2'.

Contact:

Primary Analyst Barbara Chapman Senior Director +1-646-582-4886 Fitch Ratings, Inc. 33 Whitehall Street New York, NY 10004

Secondary Analyst Robert Hornick Senior Director +1-212-908-0523

Committee Chairperson Shalini Mahajan Managing Director +1-212-908-0351

Media Relations: Alyssa Castelli, New York, Tel: +1 (212) 908 0540, Email: alyssa.castelli@fitchratings.com.

Disclosure: There were no financial statement adjustments made that were material to the rating rationale outlined above.

Additional information is available on www.fitchratings.com

Applicable Criteria

Criteria for Rating Non-Financial Corporates (pub. 27 Sep 2016) (https://www.fitchratings.com/site/re/885629)

Additional Disclosures

Dodd-Frank Rating Information Disclosure Form

(https://www.fitchratings.com/creditdesk/press_releases/content/ridf_frame.cfm?

pr_id=1016609&cft=eyJ0eXAlOiJKV1 QiLCJhbGciOiJlUzl1NiJ9.eyJzZXNzaW9uS2V5IjoiN1hEODU4WEFOSIZWSkFLTzFBU likyQl5vHYr93_i2oys)

Solicitation Status (https://www.fitchratings.com/gws/en/disclosure/solicitation?pr_id=1016609)

Endorsement Policy (https://www.fitchratings.com/regulatory)

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' Press Release

Endorsement Policy - Fitch's approach to ratings endorsement so that ratings produced outside the EU may be used by regulated entities within the EU for regulatory purposes, pursuant to the terms of the EU Regulation with respect to credit rating agencies, can be found on the EU Regulatory Disclosures (https://www.fitchratings.com/regulatory) page. The endorsement status of all International ratings is provided within the entity summary page for each rated entity and in the transaction detail pages for all structured finance transactions on the Fitch website. These disclosures are updated on a daily basis.

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Dominion Questar names members of Citizen Advisory Council

Monday, November 28, 2016

SALT LAKE CITY – Dominion Questar has named an 11-member Citizen Advisory Council to ensure the continuation of a strong relationship between the company and community. The council will provide guidance and feedback on community needs, system performance, environmental stewardship and sustainability, economic development opportunities, and other related activities of importance to the communities and regions served by Dominion Questar.

The council is made up of seven community and customer representatives and four company representatives. The members are:

- o Gregory S. Bell, president and CEO, Utah Hospital Association;
- o Patricia Jones, CEO, Women's Leadership Institute:
- Lane Beattie, president and CEO, Salt Lake Chamber;
- Derek Miller, president and CEO, World Trade Center Utah;
- Natalie Gochnour, associate dean and director, University of Utah's David Eccles School of Business;
- o Dr. Karla Leach, president, Western Wyoming Community College;
- Nick Tatton, community director, Price City, Utah;
- o Thomas F. Farrell II, chairman, president and CEO, Dominion;
- Diane Leopold, president and CEO-Dominion Energy;
- Carter Reid, senior vice president and chief administrative & compliance officer, Dominion; and
- Craig Wagstaff, president–Dominion Questar, and citizen-advisory council chairman.

"We are fortunate to have a high level of knowledge, wisdom and principled experience represented by the members of this council," Wagstaff said. "Their leadership and viewpoints, coupled with deep roots and relationships within our region, will help to pilot and grow the company as we move forward."

Dominion Questar is headquartered in Salt Lake City. Subsidiaries include Questar Gas, Questar Pipeline and Wexpro.

Dominion Questar is a subsidiary of Dominion, one of the nation's largest producers and transporters of energy. Dominion has a portfolio of approximately 26,000 megawatts of generation, 14,400 miles of natural gas transmission, gathering and storage pipeline, and 6,500 miles of electric transmission lines. Dominion operates one of the nation's largest natural gas storage systems with 1 trillion cubic feet of storage capacity and serves more than 6 million utility and retail energy customers. For more information about Dominion, visit the company's website at www.dom.com.

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|--|-------------|-------------|-------------|----------|-------------|-----------------|
| | Questar | Questar | | Questar | Questar | |
| | Pipeline | Gas | Wexpro | Fueling | Corporation | Total |
| Transartion Costs - GL Account 930205 | | | | | | |
| 1 Severance | \$6,171,099 | \$5,644,730 | \$3,699,626 | \$80,769 | \$0 | \$15,596,224 1/ |
| 2 Mark-to-market of performance shares and deferred compensation | 134,589 | 402,971 | 168,960 | 0 | 2,532,972 | 3,239,492 |
| 3 Restricted stock units settlement | 2,235,343 | 2,561,901 | 1,741,908 | 20,707 | 0 | 6,559,860 1/ |
| 4 Peformance share settlement | 1,811,092 | 2,192,863 | 1,294,449 | 24,540 | 0 | 5,322,945 1/ |
| 5 Peformance share - additional expense | 663,405 | 674,976 | 387,948 | 7,468 | 0 | 1,733,797 1/ |
| 6 Wexpro software relicensing charges | 0 | 0 | 393,700 | 0 | 0 | 393,700 |
| 7 Legal | 0 | 0 | 0 | 0 | 6,093,953 | 6,093,953 |
| 8 Financial advisor | 0 | 0 | 0 | 0 | 28,257,211 | 28,257,211 |
| 9 Fees for special proxy statement | 0 | 0 | 0 | 0 | 658,124 | 658,124 |
| 10 Financing fees Questar Corporation \$250 million notes | 0 | 0 | 0 | 0 | 367,773 | 367,773 |
| 11 Unamortized debt costs | 0 | 0 | 0 | 0 | 336,078 | 336,078 |
| 12 Debt issuance revolver fees | 0 | 0 | 0 | 0 | 2,016,466 | 2,016,466 |
| 13 Curtailment of Supplemental Executive Retirement Plan | 0 | 0 | 0 | 0 | 1,572,224 | 1,572,224 |

Through December 2016

Dominion Questar

Merger Costs

| |) | • | , | , | 0 () | 0 (|
|--|--------------|--------------|--|-----------|-------------------------------------|--------------|
| 11 Unamortized debt costs | 0 | 0 | 0 | 0 | 336,078 | 336,078 |
| 12 Debt issuance revolver fees | 0 | 0 | 0 | 0 | 2,016,466 | 2,016,466 |
| 13 Curtailment of Supplemental Executive Retirement Plan | 0 | 0 | 0 | 0 | 1,572,224 | 1,572,224 |
| 14 Other transaction costs | 267,021 | 49,877 | 66,147 | 1,014 | 62,444 | 446,502 |
| 15 Total Transaction Costs | 11,282,549 | 11,527,319 | 7,752,738 | 134,498 | 41,897,244 | 72,594,348 |
| Transition Costs - GL Account 930205 | | | | | | |
| 16 Retention | 233,262 | 541,973 | 597,182 | 5,928 | 0 | 1,378,345 1/ |
| 17 Voluntary severance program | 2,374,208 | 3,872,896 | 2,240,413 | 60,339 | 0 | 8,547,856 1/ |
| 18 Total Transition Costs | 2,607,470 | 4,414,870 | 2,837,594 | 66,267 | 0 | 9,926,201 |
| 19 Total | \$13,890,019 | \$15,942,189 | \$13,890,019 \$15,942,189 \$10,590,332 | \$200,765 | \$200,765 \$41,897,244 \$82,520,549 | \$82,520,549 |
| | | | | | | |

1/ Costs include directly assignable costs and allocated corporate costs.

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Questar Gas Company Docket No. 16-057-01

- 2/

1st Qtr. 2017 Integration Progress Report QGC Exhibit 9

Questar Gas Company

12 Months Ended 2016 O&M and A&G per customer (Annual Results of Operations)

| | (A) | (B) | |
|----|--|--------------------|--------|
| 1 | Production | \$ (950,342.66) | |
| 2 | Distribution | 58,448,083 | |
| 3 | Customer Accounts (Excl. Bad Debt) | 21,276,019 | |
| 4 | Customer Service/Information (Excl. EE) | 5,018,702 | |
| 5 | Administrative & General | 47,078,875 | 1/ |
| 6 | Bad Debt | 2,121,551 | |
| 7 | Energy Efficiency | 23,923,726 | _ |
| 8 | Total O&M and A&G | \$ 156,916,614 | |
| 9 | LESS Bad Debt | - (2,121,551) | |
| 10 | LESS Energy Efficiency | (23,923,726) | |
| 11 | Adjusted O&M and A&G | \$ 130,871,336 | - - |
| 12 | Year End Customers | 1,007,667 | |
| 13 | O&M and A&G/Customer (Line 11 divided by 12) | \$ 129.88 | |
| | Wexpro | | |
| | 12 Months Ended 2016 O&M and A&G | | |
| | (Audited Financial Statements) | | |
| 14 | Operating & Maintenance Expense | 23,410,413 | |
| 15 | Administrative & General Expense | 25,927,681 | 1/ |
| 16 | Total O&M and A&G | \$ 49,338,094 | - = |
| | Questar Pipeline Company | | |
| | 12 Months Ended 2016 O&M and A&G | | |
| | (FERC Form 2 pages 320-325) | | |
| 17 | Production Expenses | | |
| 18 | Natural Gas Storage, Terminaling and Processing Expenses | | |
| 19 | Transmission Expenses | | |
| | | | |

1/ Does not include full allocation of costs from DRS

Customer Service and Informational Expenses

21 Administrative & General Expense

Total O&M and A&G

20

22

2/ QPC Ferc Form 2 numbers are not yet available. They will be provided as part of the next quarterly update.

Questar Gas Company Docket No. 16-057-01 1st Qtr. 2017 Integration Progress Resport QGC Exhibit 10 Page 1 of 5

CUSTOMER SATISFACTION STANDARDS QUARTERLY REPORT

| | Service | Previous Annual Goal | Measurement Source | Updated Annual Goal |
|-----|---|-------------------------|-----------------------|---------------------------|
| Ove | all Impression of QGC | | | |
| 1 | How satisfied are you with the product and services you receive | 5.9 | CSS | 6.0 |
| 2 | Delivers natural gas to my home/good value for price paid | 4.9 | css | 5.5 |
| 3 | Keeps me informed when/why natural gas rates change before it happens | 5.0 | CSS | 5.0 |
| 4 | Consistently delivers natural gas to my home without disruption | 6.5 | CSS | 6.5 |
| 5 | Is honest and open in its dealings | 5.5 | CSS | 5.5 |
| 6 | Safely delivers natural gas to my home | 6.5 | CSS | 6.5 |
| 7 | Demonstrates care and concern for people like me | 5.0 | CSS | 5.0 |

(1 to 7 scale: 1= do not agree at all; 7= strongly agree)

CSS - Customer Satisfaction Survey

Dominion Energy Utah Docket No. 19-057-02 DEU Exhibit 1.02 - 2017 Qtr Rpts Page 27 of 162

Questar Gas Company Docket No. 16-057-01 1st Qtr. 2017 Integration Progress Resport QGC Exhibit 10 Page 2 of 5

| | Service | Previous Annual Goal | Measurement Source | Updated Annual Goal |
|------|--|-------------------------|-----------------------|---------------------------|
| Cust | omer Care | | | |
| 1 | Percentage of calls answered within 60 seconds after customer chooses menu option | 40% | Internal Statistics | 85% |
| 2 | Percentage of emergency calls answered within 60 seconds by agent | 95% | Internal Statistics | 99% |
| 3 | Average wait for customer after menu selection | less than 60 seconds | Internal Statistics | less than 45 seconds |
| 4 | Callers that hang up after menu choice is made | less than 10% | Internal Statistics | less than 2% |
| 5 | Amount of time talking with customer and completing request | less than 5 minutes | Internal Statistics | less than 5 minutes |
| 6 | The phone staff was courteous | 6.0 | CSS | 6.0 |
| 7 | The phone staff was knowledgeable | 6.0 | CSS | 6.0 |
| 8 | My call was answered quickly | 5.5 | CSS | 5.5 |
| 9 | The person I spoke with was able to resolve my issue | 6.0 | CSS | 6.0 |
| 10 | The automated menu was easy to use | 5.7 | CSS | 5.7 |
| 11 | How satisfied are you with the actions taken by Questar Gas in response to your call | 5.8 | CSS | 5.8 |

⁽¹ to 7 scale: 1= do not agree at all; 7= strongly agree)

CSS - Customer Satisfaction Survey

| | Service | Previous Annual Goal | Measurement Source | Updated Annual Goal |
|------|--|-------------------------|--|---------------------------|
| Cust | tomer Affairs | | | |
| 1 | Respond to customer regarding any PSC complaint within 5 business days | 100% | Public Service Commission Report | 100.0% |

| | Service | Previous Annual Goal | Measurement Source | Updated Annual Goal |
|------|---|-------------------------|-----------------------|---------------------------|
| Serv | ice Calls - Ask-A-Tech | | | |
| 1 | The technician was courteous | 6.2 | css | 6.2 |
| 2 | The technician was knowledgeable | 6.2 | css | 6.2 |
| 3 | The technician was able to help me quickly | 5.9 | CSS | 5.9 |
| 4 | The technician was able to help me resolve my issue | 5.9 | css | 5.9 |
| 5 | The automated menu was easy to use | 5.7 | CSS | 5.7 |
| 6 | How satisfied are you with the technician's overall performance | 6.0 | CSS | 6.0 |

⁽¹ to 7 scale: 1= do not agree at all; 7= strongly agree)

CSS - Customer Satisfaction Survey

Dominion Energy Utah Docket No. 19-057-02 DEU Exhibit 1.02 - 2017 Qtr Rpts Page 29 of 162

Questar Gas Company Docket No. 16-057-01 1st Qtr. 2017 Integration Progress Resport QGC Exhibit 10 Page 4 of 5

| | Service | Previous Annual Goal | Measurement Source | Updated Annual Goal |
|------|---|-------------------------|-----------------------|---------------------------|
| Serv | rice Calls | | | |
| 1 | The service technician was courteous | 6.4 | CSS | 6.4 |
| 2 | The service technician was knowledgeable | 6.4 | CSS | 6.4 |
| 3 | The service technician was able to help me quickly | 6.2 | css | 6.2 |
| 4 | The service technician was able to help me resolve my issue | 6.2 | css | 6.2 |
| 5 | How satisfied are you with the service technician's overall performance | 6.3 | CSS | 6.3 |
| 6 | Emergency calls - company representative is onsite within 1 hour of call | 90% | Internal Statistics | 95% |
| 7 | Remove meter seal within 1 business day requested by customer for activation | 90% | Internal Statistics | 95% |
| 8 | Activate or reactivate customers' gas service within 3 business days | 90% | Internal Statistics | 95% |
| 9 | Keeping customer appointments | 90% | Internal Statistics | 95% |
| 10 | Restore interrupted service caused by system failure within 1 business day (except for service interruptions caused by natural disasters, force majeure events and significant third party actions) | 24 hours | Internal Statistics | 24 hours |

⁽¹ to 7 scale: 1= do not agree at all; 7= strongly agree) CSS - Customer Satisfaction Survey

Dominion Energy Utah Docket No. 19-057-02 DEU Exhibit 1.02 - 2017 Qtr Rpts Page 30 of 162

Questar Gas Company Docket No. 16-057-01 1st Qtr. 2017 Integration Progress Resport QGC Exhibit 10 Page 5 of 5

| | Service | Previous Annual Goal | Measurement Source | Updated Annual Goal |
|--------|--|-------------------------|-----------------------|---------------------------|
| Billin | g | | | |
| 1 | Read each meter monthly | 99% | Billing Statistics | 99% |
| 2 | Percent of adjustments | 5% Annual | Billing Statistics | 3% Annual |
| 3 | Send corrected statement to customer | 7 Business Days | Internal Report | 5 Business Days |
| 4 | Percentage of billing inquiries requiring investigation responded to within 7 business day | 90% | Internal Statistics | 95% |
| 5 | Response time to investigate meter problems and notify customer within 15 business days | 90% | Internal Statistics | 95% |

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Questar Combines with Dominion

QUESTAR



It's Official: Questar Combines with Dominion

Our parent company, Questar Corporation, merged with Richmond, Va.-based Dominion to form a cross-country energy company serving about five million natural gas and electric customers. While our corporate parent is new, we think you'll be most impressed by what isn't changing: Our commitment to you. The same men and women will continue to proudly focus on providing you with safe, reliable and low-cost energy delivery, and with responsive and courteous customer service. We'll continue to invest in our local communities and will be responsible environmental stewards. Our headquarters will stay in Salt Lake City and you can contact us at the same phone number and at the same place on the web at www.questargas.com.



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Dominion Energy Utah 333 South State Street, Salt Lake City, UT 84145 Mailing Address: P.O. Box 45360, Salt Lake City, UT 84145 DominionEnergy.com



August 15, 2017

Utah Public Service Commission Heber M. Wells Building, 4th Floor P.O. Box 146751 Salt Lake City, UT 84114-6751

Via E-mail

Dear Commissioners:

Pursuant to the Order Memorializing Bench Ruling Approving Settlement Stipulation in Docket No. 16-057-01 and paragraph 36 of the Settlement Stipulation attached thereto, Dominion Energy respectfully submits the attached Integration Progress Report.

Paragraph 36 of the above-referenced Settlement Stipulation provides that "Dominion Questar Gas will work with the Division and the OCS on a collaborative basis to develop reporting requirements for an Integration Progress Report on planned and accomplished activities relative to the Merger. The report will also identify and include associated transition and transaction costs. Dominion Questar Gas will file the first Integration Progress Report with the Commission on or before April 15, 2017 for the period ending December 2016 and will provide updates quarterly thereafter until the conclusion of the next general rate case." The attached Integration Progress Report is the second report. Dominion Energy will submit future reports quarterly.

If you have any questions or concerns, please contact me.

Sincerely,

Kelly B. Mendenhall

General Manager, Regulatory Affairs

Dominion Energy Utah Docket No. 19-057-02 DEU Exhibit 1.02 - 2017 Qtr Rpts Page 33 of 162

Dominion Energy Utah Docket No. 16-057-01 Integration Progress Report as of 8/15/2017 Page 1 of 9

| | Utah Stipulation | Status |
|---|---|--|
| 1 | After the time the Merger is effective as defined in the Merger Agreement ("Effective Time"), Questar Corporation will become a wholly-owned subsidiary of Dominion that will continue to exist as a separate legal entity (herein referred to as "Dominion Questar"). | Completed 9/16/16. Dominion Energy continues to comply with the commitment. |
| 2 | At the Effective Time, Questar Gas (herein referred to as "Dominion Questar Gas"), will remain a direct, wholly-owned subsidiary of Dominion Questar and will continue to exist as a separate legal entity with its own complete set of books and records. | Completed 9/16/16. Dominion Energy continues to comply with the commitment. |
| 3 | Dominion will maintain Dominion Questar Gas' corporate headquarters in Salt Lake City, Utah. Dominion commits that there are no plans to change the location of Dominion Questar Gas' corporate headquarters from Salt Lake City to another location for the foreseeable future. | Completed 9/16/16. Dominion Energy continues to comply with the commitment. |
| 1 | Dominion will establish a new Western Region operating headquarters in Salt Lake City, Utah. No costs shall be allocated to Dominion Questar Gas customers associated with the new Western Region operating headquarters in Salt Lake City, Utah without approval by the Commission. | Completed 9/16/16. Dominion Energy continues to comply with the commitment. |
| 5 | Dominion intends that its board of directors will take all necessary action, as soon as practicable after the Effective Time, to appoint a current member of the Questar Corporation board as a director to serve on Dominion's board of directors. | Ron Jibson, former Chairman, CEO and President of Questar Corporation, has been appointed to Dominion's Board of Directors. The press release related to this appointment was filed as Exhibit 1 on April 17, 2017. |
| 5 | Dominion will take all necessary action to cause a current member of the Questar Corporation board to be appointed as a director to serve on the board of directors of the general partner of Dominion Midstream Partners, L.P. ("Dominion Midstream") as soon as practicable after such time as all or part of Questar Pipeline Company ("Questar Pipeline") is contributed to Dominion Midstream. | The Board of Directors of Dominion Midstream Partners appointed Harris Simmons as a director on October 24, 2016. Mr. Simmons was formerly lead director on the Board of Directors of Questar Corporation. The press release related to this appointment was filed as Exhibit 2 on April 17, 2017. |
| | Dominion Questar Gas will be managed from an operations standpoint as a separate regional business under Dominion with responsibility for managing operations to achieve the objectives of customer satisfaction; reasonable rates; reliable service; customer, public, and employee safety; environmental stewardship; and collaborative and productive relationships with customers, regulators, other governmental entities, and interested stakeholders. Dominion Questar Gas will have its own local operating management located in Salt Lake City, Utah. | Dominion Energy continues to comply with the commitment. |
| 3 | Questar Gas and Dominion share the common focus on installing, upgrading and maintaining facilities necessary for safe and reliable operations. This focus will not be diminished in any way as a result of the Merger. Absent a material change in circumstances, Dominion Questar Gas will continue its planned total capital expenditure program with an estimated \$209 million investment in 2017, \$208 million investment in 2018, and \$233 million investment in 2019 (excludes investment in peak shaving facility). Any variances to this plan will be supported by Dominion Questar Gas in its next general rate case. Dominion will maintain the environmental monitoring and maintenance programs of Dominion Questar Gas at or above current levels. | Dominion Energy continues to comply with the commitment. |

Dominion Energy Utah Docket No. 19-057-02 DEU Exhibit 1.02 - 2017 Qtr Rpts Page 34 of 162

Dominion Energy Utah Docket No. 16-057-01 Integration Progress Report as of 8/15/2017 Page 2 of 9

| | Utah Integration Progress Report as | s of 8/15/2017 Status |
|----|---|---|
| 9 | Dominion and its subsidiaries will continue to honor the Wexpro Stipulation and Agreement, the Wexpro II Agreement and the conditions approved in connection with inclusion of properties in the Wexpro II Agreement ("Wexpro Agreements") and the conditions and obligations provided therein. Dominion will not contribute Wexpro Company ("Wexpro") to Dominion Midstream or to any master limited partnership without the Commission's approval. | |
| 10 | Dominion will give employees of Dominion Questar and its subsidiaries due and fair consideration for other employment and promotion opportunities within the larger Dominion organization, both inside and outside of Utah, to the extent any such employment positions are re-aligned, reduced, or eliminated in the future as a result of the Merger. | On June 6, 2017, Dominion Energy Utah and Dominion Questar Pipeline offered a Voluntary Severance Plan to all supervisors over the age of 55. The program was offered to 65 participants and 37 participants accepted the severance package. Of those that accepted, 25 were from Dominion Energy Utah. These employees will be retiring between August 1, 2017 and July 1, 2018. They will receive three weeks of severance for each year of service, up to 52 weeks. During the 2nd quarter, two employees in the Salt Lake City office accepted opportunities in other areas of the Company. |
| 11 | Dominion, as at shareholders' cost, will contribute, within six months of the Effective Time, a total of \$75,000,000 toward the full funding, on a financial accounting basis, of Questar Corporation's (i) ERISA-qualified defined-benefit pension plan in accordance with ERISA minimum funding requirements for ongoing plans, (ii) nonqualified defined-benefit pension plans, and (iii) postretirement medical and life insurance (other post-employment benefit ("OPEB")) plans, subject to any maximum contribution levels or other restrictions under applicable law, thereby reducing pension expenses over time in customer rates. Dominion represents that said \$75,000,000 contribution, based on current plan funding, would be permissible and well within maximum contribution levels and other restrictions under applicable law. | This pension contribution funded on January 19, 2017. |
| 12 | Dominion and its affiliates commit to make officers and employees of Dominion reasonably available to testify before the Commission and provide information that is relevant to any matter within the jurisdiction of the Commission. | Dominion Energy will comply with this commitment. |
| 13 | As part of this and future regulatory proceedings, Dominion Questar Gas will provide information in response to discovery or requests for information about Dominion or its subsidiaries that are relevant to matters within the Commission's jurisdiction. | Dominion Energy will comply with this commitment. |
| 14 | Dominion Questar Gas, Dominion Questar, and Wexpro will maintain access to a | Dominion Energy continues to comply with this commitment. |
| 15 | Dominion commits to provide 30 days' notice to the Commission if it intends to create a corporate entity between Dominion Questar and Dominion Questar Gas. | Dominion has no plans to create a corporate entity between Dominion Questar and Dominion Questar Gas. Should these plans change Dominion will comply with this commitment. |
| 16 | For regulatory purposes, Dominion Questar Gas' accounting will continue to reflect assets at historical costs, approved depreciation rates, and deferred income taxes based on original cost in accordance with the Uniform System of Accounts and any relevant Commission orders. | Dominion Energy continues to comply with this commitment. |

Dominion Energy Utah Docket No. 19-057-02 DEU Exhibit 1.02 - 2017 Qtr Rpts Page 35 of 162

Dominion Energy Utah Docket No. 16-057-01 Integration Progress Report as of 8/15/2017 Page 3 of 9

| | Utah Integration Progress Report as Utah Stipulation | |
|----|--|---|
| 17 | Dominion Questar Gas will not seek any changes to existing filed rates, rules, regulations, and classifications under Questar Gas' Utah Natural Gas Tariff No. 400 ("Tariff") because of the Merger, before its next general rate case, except to revise the Tariff to change the name of the operating entity. The Company will file for a name change within 21 days of the Effective Time. | On May 10, 2017, shareholders approved a name change for Dominion Resources Inc., to change its name to Dominion Energy. A tariff reflecting the name change was filed May 12th in Docket 17-057 T04 and the tariff was approved May 30th. On June 5, 2017, Questar Gas began doing business as Dominion Energy Utah. In July the Company began billing customers using the new name. |
| 18 | Dominion Questar Gas will continue to file annually and follow the Commission's Integrated Resource Plan process and guidelines. | Dominion Energy Utah filed its 2017/2018 IRP on June 14th, 2017, in Docket 17-057-12. |
| 19 | Dominion Questar will maintain established gas-supply interchangeability Wobbe indices for Questar Gas' receipt points and will be in compliance with the Commission's requirements. | Dominion Energy continues to comply with this |
| 20 | Goods and services provided to Dominion Questar Gas by Dominion or its subsidiaries shall be priced consistent with the Affiliate Expense Standard set forth in Section 2.06 of the Tariff. Dominion Questar Gas will have the burden of proof to show that prices for goods and services provided by Dominion or its other subsidiaries to Dominion Questar Gas are just and reasonable. | Dominion Energy continues to comply with this commitment. |
| 21 | Dominion Questar will not seek recovery of any acquisition premium (goodwill) or fair value in excess of net book value associated with the Merger from Dominion Questar Gas customers. Dominion will not record any goodwill or fair value in excess of net book value associated with the Merger on Dominion Questar Gas' books and will make the required accounting entries associated with the Merger on that basis. Dominion Questar will not seek recovery of any acquisition premium (goodwill) or fair value in excess of net book value associated with the Merger through allocation of cost to the affiliated companies of Dominion Questar. | Dominion Energy continues to comply with this commitment. |
| 22 | Dominion Questar will not sell all or a majority of Dominion Questar Gas' common stock without Commission approval. | Dominion will comply with this commitment. |
| 23 | Dominion, through Dominion Questar, will provide equity funding, as needed, to Dominion Questar Gas in order to maintain an end-of-year common equity percentage of total capitalization in the range of 48-55 percent (48-55%) through December 31, 2019. | Dominion Energy will comply with this commitment. As shown in the April 17, 2017, Integration Report Exhibit 5, the end-of-year common equity percentage of total capitalization for 2016 was 51%. |
| 24 | cost of debt caused by the Merger. Nothing in this provision shall limit the | Dominion Energy continues to comply with this commitment. Current target ratings for Questar Gas are A. Current senior unsecured ratings for Moody's and S&P are A2/stable and BBB+/stable which are equivalent to the ratings of Questar Gas since the acquisition. The stable outlook from both Moody's and S&P indicate a steady ratings outlook into the future. On December 15, 2016, Questar Gas obtained a long-term rating of A- from Fitch as shown in the April 17, 2017 report, Exhibit 6. |

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Dominion Energy Utah Docket No. 16-057-01 Integration Progress Report as of 8/15/2017 Page 4 of 9

| Dominion Energy continues to comply with this commitment. Dominion Energy continues to comply with this commitment. Since the merger, Dominion Energy Utah has not transferred assets to or assumed liabilities of Dominion or its affiliates. Dominion Energy continues to comply with this commitment. Dominion Energy continues to comply with this commitment. Dominion Energy continues to comply with this commitment. |
|---|
| Dominion Energy continues to comply with this commitment. Since the merger, Dominion Energy Utah has not transferred assets to or assumed liabilities of Dominion or its affiliates. Dominion Energy continues to comply with this commitment. Dominion Energy continues to comply with this commitment. Dominion Energy continues to comply with this |
| commitment. Since the merger, Dominion Energy Utah has not transferred assets to or assumed liabilities of Dominion or its affiliates. Dominion Energy continues to comply with this commitment. Dominion Energy continues to comply with this commitment. Dominion Energy continues to comply with this |
| transferred assets to or assumed liabilities of Dominion or its affiliates. Dominion Energy continues to comply with this commitment. Dominion Energy continues to comply with this commitment. Dominion Energy continues to comply with this |
| commitment. Dominion Energy continues to comply with this |
| |
| |
| Dominion Energy continues to comply with this commitment. |
| Dominion is complying with this commitment. To date, Dominion has been working to identify and evaluate charitable giving opportunities within the Dominion Energy service areas. Dominion has also established a Community Investment Board responsible for reviewing and approving charitable donations up to \$25,000 per year per organization and for recommending the approval to the Dominion Foundation board charitable donations that exceed \$25,000 per year per organization. At the end of each calendar year from 2017 to 2021, Dominion Energy will report to the Commission the total amount of its charitable contributions and demonstrate the fulfillment of this commitment. |
| On November 28, 2016, Dominion Energy announced that it had named a citizen advisory council. Exhibit 7 of the April 17, 2017 integration report is a copy of the press release. The council's most recent meeting was on June 1, 2017. |
| |

Dominion Energy Utah Docket No. 19-057-02 DEU Exhibit 1.02 - 2017 Qtr Rpts Page 37 of 162

Dominion Energy Utah Docket No. 16-057-01 Integration Progress Report as of 8/15/2017 Page 5 of 9

Utah Integration Progress Report as of 8/15/2017 **Utah Stipulation** 33 Within five (5) business days of the filing of this executed Settlement Stipulation, On August 16, 2016 - QGC filed Petition for Questar Gas will petition to withdraw its pending application before the Approval of Withdrawal of the Verified Application. Commission in Docket No. 16-057-03 to increase annual non-gas distribution revenue by approximately \$22 million. The Commission's granting of the August 22, 2016 Commission Order granted petition to withdraw is a condition of this Settlement Stipulation. Contingent Withdrawal of the Application. upon the consummation of the Merger, the Parties further agree that Dominion Questar Gas will not file a general rate case to adjust its base distribution nongas rates, as shown in Questar Gas' existing Tariff, prior to July 1, 2019 or later than December 31, 2019, unless otherwise ordered by the Commission. Dominion Questar Gas will not file an application for a major plant addition with a rate-effective date prior to March 1, 2020, absent emergency circumstances, except to address the peak-hour needs set forth in Questar Gas' 2016-2017 Integrated Resource Plan (Docket No. 16-057-08). Dominion Questar Gas will 34 The Parties agree that the Utah Conservation Enabling Tariff ("CET") accrual caps As of July 2017, the balance in the CET is a \$1.9 will be suspended until rates become effective in the next filed general rate million over collection. This is well within the case. To the extent that the balance in the CET accrual account is above the existing amortization caps. accrual cap, the incremental amount will not be assessed interest during the suspension period. The amortization cap will remain in place. 35 Dominion and Dominion Questar Gas will continue to comply with all existing Dominion Energy continues to comply with this laws, rules, regulations, provisions of its Tariff, orders, and directives of the commitment. Commission, as applicable, following the Effective Time. Dominion Questar Gas will work with the Division and the OCS on a collaborative Dominion Energy filed the integration report on basis to develop reporting requirements for an Integration Progress Report on April 17, 2017, and will file similar quarterly planned and accomplished activities relative to the Merger. The report will also reports in the future. identify and include associated transition and transaction costs. Dominion Questar Gas will file the first Integration Progress Report with the Commission on or before April 15, 2017 for the period ending December 2016 and will provide updates quarterly thereafter until the conclusion of the next general rate case. 37 Transaction costs associated with the Merger will not be recovered through The transaction and transition costs for 2016 were rates of Dominion Questar Gas or recovered through charges from affiliated filed in Exhibit 8 of the April 17, 2017 integration companies of Dominion Questar to Dominion Questar Gas. Transaction costs report. The transaction costs for the six months shall be defined as: i) Legal, consulting, investment banker, and other ended June 2017 are shown in Exhibit 12 of this report. All of these costs shown in the exhibit are professional advisor costs to initiate, prepare, consummate, and implement the Merger, including obtaining regulatory approvals, ii) Rebranding costs, including booked to 930.205. These are below the line and website, advertising, vehicles, signage, printing, stationary, etc. ii) Executive will not be included in customer rates. change in control costs (severance payments and accelerated vesting of sharebased compensation), iv) Financing costs related to the Merger, including bridge and permanent financing costs, executive retention payments, costs associated with shareholder meetings, and proxy statement related to Merger approval.

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| | Utah Integration Progress Report as | |
|----------------|---|---|
| | Utah Stipulation | Status |
| 38 | Any transition or integration expenses arising from the Merger will not be deferred for future recovery from customers and will be expensed by Dominion Questar Gas and its affiliates as incurred during the transition period. Dominion Questar Gas' revenue requirement for the purpose of developing distribution non-gas rates will be evaluated in the next general rate proceeding, and that filing shall identify all transitions costs, if any, in the base period and the test period. Transition or integration costs that are capitalized and not expensed, including, but not limited to, information technology investments in new hardware and software, including related costs, to convert, conform, and/or integrate Questar Corporation and subsidiaries' systems into and with Dominion's systems, will be itemized and disclosed in the next general rate case. Dominion Questar Gas will have the burden of proof to show that the transition or integration costs are reasonable and result in a positive net benefit to | The transition costs are shown in Exhibit 12. All of the costs shown in the exhibit are booked to 930.205. |
| 39 | Dominion Questar Gas will not seek recovery in its next general rate case of any increase in the aggregate total Operating, Maintenance, Administrative and General Expenses (excluding energy efficiency and bad debt costs) per customer over the 12 months ended December 2015 baseline level, unless it can demonstrate that the increase in such total expenses was not caused by the Merger. This amount per customer for the 12 months ended December 2015 was \$138.24. For the first four calendar years following the Effective Time, Dominion Questar Gas will provide, on an annual basis, a baseline comparison between 2015 and the current year for Operating, Maintenance, Administrative and General Expenses for Questar Pipeline and Wexpro. Additional detail and the calculation of the 2015 baseline for Questar Gas, Questar Pipeline and Wexpro are shown in Attachment 1. | Dominion Energy will comply with this commitment. The attached Exhibit 13 shows the O&M per customer for 2016. As the exhibit shows the O&M per customer is \$129.88 (in 2016 DRS did not allocate a full portion of corporate overhead to Dominion Energy Utah). This is lower than the baseline amount of \$138.24. |
| 40 | Joint Applicants shall hold customers harmless from any increases in the aggregate total costs for shared or common services provided by Dominion Questar Corporation and/or Dominion Resources Services Company, Inc. ("Dominion Resources Services") that are caused by the Merger. | Dominion Energy continues to comply with this commitment. |
| 41 | Joint Applicants shall hold customers harmless for any changes in income taxes and/or accumulated deferred income taxes, recoverable in Dominion Questar Gas rates caused by the Merger, to the extent that such action would be consistent with the tax normalization rules. | Dominion Energy continues to comply with this commitment. |
| | Questar Pipeline's rates will change only pursuant to proceedings before the | Dominion Energy continues to comply with this |
| | Federal Energy Regulatory Commission ("FERC"). Joint Applicants shall hold customers harmless from any Increases in Wexpro's shared services costs or income tax expense caused by the Merger. | commitment. Dominion Energy continues to comply with this commitment. |
| 14 | No later than January 1, 2018, Dominion Questar Gas will present and review with the Division and the OCS, for informational purposes, a proposed methodology for allocation of shared services costs. Dominion Questar will use the current allocation methodologies, including Distrigas, to allocate shared services costs to its subsidiaries until January 1, 2018. Dominion Questar Gas may propose another allocation methodology for use after December 31, 2017, provided that it has presented such methodology for review as set forth above. | Dominion Energy will comply with this commitment at the time designated. Dominion Energy is in the process of reviewing cost allocations and developing a proposed methodology. |
| 1 5 | Dominion Questar Gas will work with the Division and the OCS on a collaborative basis to develop affiliate transactions reporting requirements and will file such information with the Commission beginning on July 1, 2018 for the 12 months ending December 31, 2017 and thereafter annually. | Dominion Energy will comply with this commitment at the time designated. |

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| | Utah Stipulation | Status |
|----|--|--|
| 46 | Costs that have been denied recovery by the Commission in prior orders, unless subject to regulation by another governmental agency, will continue to be excluded from rates absent further order from the Commission. | Dominion Energy continues to comply with this commitment. |
| 47 | Within 120 days of the Effective Time, Dominion Questar Gas will meet with the Division and the OCS on a collaborative basis and update Customer Satisfaction Standards, taking into account recent historical results. Dominion Questar Gas will report quarterly on its performance relative to the Customer Satisfaction Standards. Quarterly reporting will continue until Dominion Questar Gas' next general rate case filing. If the Dominion Questar Gas service levels become deficient, meaning they fall short of the Customer Satisfaction Standards as shown in the report, Dominion Questar Gas will file a remediation plan with the Commission explaining how it will improve and restore service to meet the Customer Satisfaction Standards. | Questar Gas met with the Division and the OCS and have updated the customer satisfaction standards. The first and second quarter results are attached as Exhibit 14. |
| 48 | Dominion Questar Gas shall maintain separate long-term debt with its own debt rating supplied by at least two of the recognized debt rating agencies. Any of the debt used to capitalize Dominion Questar Gas shall be kept within the regulated utility. | Dominion Energy continues to comply with this commitment. |
| 49 | Dominion Questar Gas shall establish and maintain its own bank accounts that are in its own name and direct access to exclusively committed credit facilities. Dominion shall provide Dominion Questar Gas with access to no less that \$750,000,000 in short-term debt or commercial paper programs. | Dominion Energy continues to comply with this commitment. |
| 50 | In connection with its notification to the Commission of dividends paid by Dominion Questar Gas, Dominion Questar Gas shall provide a cash flow summary and explicitly notify the Commission if payment of any dividend would result in its actual common equity component of total capitalization falling below 45 percent (45%), using the method of calculating equity levels under the ratemaking precedents of the Commission. In addition, Dominion Questar Gas will make annual financial statements for Wexpro and Questar Pipeline available to regulators. | Dominion Energy will comply with this commitment. Dominion Energy has not issued a dividend since the merger. The financial statements for Wexpro and Questar Pipeline are included in this report as exhibit 15 and 16. |
| 51 | Upon request, Dominion and all of its affiliates and subsidiaries must provide the Commission, the Division, and the OCS, including their auditors and authorized agents, and intervenors in rate proceedings, as appropriate, with reasonable access to transactional, accounting and other information, including personnel necessary to explain the requested information, regarding any costs directly or indirectly allocated to Dominion Questar Gas. Dominion and Dominion Questar Gas commit to maintain access to the requested books and records in Salt Lake City, Utah, or, at the option of the Division, or the OCS, Dominion Questar Gas agrees to pay reasonable travel costs to the location of the requested documents and personnel; such travel costs will not be passed on to Dominion Questar Gas customers. | Dominion Energy continues to comply with this commitment. |
| 52 | Dominion Questar Gas will clearly reflect all of its costs and investments in its financial reports, including costs and assets that are directly assigned or allocated to it from another subsidiary of Dominion. An audit trail will be maintained so that allocable costs can be specifically identified. | Dominion Energy continues to comply with this commitment. |

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Utah Integration Progress Report as of 8/15/2017 **Utah Stipulation** 53 Dominion and Dominion Questar agree not to assert in any forum that the Dominion Energy continues to comply with this provisions of PUHCA or its successor PUHCA 2005 (EPAct 2005), or the related commitment. Ohio Power v. FERC case, preempt the Commission's jurisdiction over affiliated interest transactions and will explicitly waive any such defense in those proceedings. In the event that PUHCA or its successor PUHCA 2005 (EPAct 2005) is repealed or modified, Dominion and Dominion Questar agree not to seek any preemption under such subsequent modification or repeal. 54 The Joint Applicants commit to provide for and effect the appointment of a Dominion Energy continues to comply with this "Special Bankruptcy Director" to serve as a member of the Board of Directors of commitment. The Special Bankruptcy Director for Dominion Questar Gas ("DQG Board"). Said Director shall be nominated by and Dominion Energy, Steven P. Zimmer, was retained from an independent entity such as CT Corporation (at Dominion appointed effective October 17, 2016. shareholder expense) and shall not be employed by Dominion or any other Dominion affiliate. Said Director shall not participate in ordinary and routine activities of the DQG Board and shall have no voting rights except in the event of a vote by the DQG Board to approve a voluntary bankruptcy petition to be filed under Title 11 of the U.S. Code on behalf of Dominion Questar Gas. Notice of such vote shall be provided to the Special Bankruptcy Director and no voluntary bankruptcy petition on behalf of Dominion Questar Gas may be filed without the affirmative vote of the Special Bankruptcy Director. It is the intent of the Parties that the Special Bankruptcy Director will consider the interests of all relevant economic stakeholders, including without limitation the utility's customers, and the financial health and public service obligations of Dominion Questar Gas, in exercising his or her responsibilities, subject to applicable law. Concurrent with the notice to the Special Bankruptcy Director, Dominion Questar Gas will provide confidential notice to the Commission, Division and the OCS. 55 Dominion or Dominion Questar Gas shall provide notice to the Commission, the Dominion Energy continues to comply with this Division, and the OCS of any bankruptcy petition or other filing that petitions for commitment. Dominion or any of its subsidiaries to be declared bankrupt. If the petition is voluntary, the notice shall be provided within three (3) business days of the petition's filing. If the petition is involuntary, the notice shall be filed within three (3) business days after the day on which the petition is served upon the entity subject to the petition or prior to any hearing adjudicating the petition, whichever is soonest. 56 The Joint Applicants agree that they will use commercially reasonable efforts in Representatives of Dominion Energy met with consultation with interested suppliers and marketers to coordinate an upstream interested parties on December 6, 2016. The nomination process with Kern River Gas Transmission Company similar to the group discussed the upstream nomination process process currently available with Questar Pipeline Company, which nomination on Kern River and marketer concerns. process is generally described in the Joint Motion for Dismissal filed with the Commission on October 15, 2014 in Docket No. 14-057-19. Within 120 days following the Effective Time, representatives of Dominion and Dominion Questar Gas will meet with interested transportation customers, the Division, the OCS, and any other interested parties and will act in good faith to review concerns of transportation customers and will consider any proposal by interested transportation customers regarding direct access by marketers/transporters to such customers.

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Utah Integration Progress Report as of 8/15/2017

Utah Stipulation Statu

57 Dominion Questar Gas will notify customers of the Merger in the following ways: i. A notice will be posted on Dominion Questar Gas' website within 5 days of the Effective Time notification. ii. Notification will be published in the Gas Light News billing insert within 60 days of the Effective Time notification.

Notice of the merger was provided on Questar Gas' website beginning September 16, 2016. Exhibit 11, filed in the April 17, 2017 integration report, included a copy of the notice that went to customers in the October bills.

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Dominion Energy Utah Docket No. 16-057-01 2nd Qtr. Integration Progress Report DEU Exhibit 12

| | A Dominion | n a | 1 | <u>a</u> | Dominion | L |
|--|----------------|-------------|-----------|-----------|-------------|--------------|
| | Energy Questar | Questar | | Other | Energy | |
| | Pipeline | Gas | Wexpro | (Non DM) | Questar | Total |
| Transaction Costs - GL Account 930205 | | | | | | |
| 1 Severance | \$0\$ | \$0 | \$0 | \$0 | \$0 | \$0 1/ |
| 2 Mark-to-market of performance shares and deferred compensation | 0 | 0 | 0 | 0 | 0 | 0 |
| 3 Restricted stock units settlement | 0 | 0 | 0 | 0 | 0 | 0 1/ |
| 4 Peformance share settlement | 0 | 0 | 0 | 0 | 0 | 0 1/ |
| 5 Peformance share - additional expense | 0 | O | 0 | 0 | o | 0 1/ |
| 6 Wexpro software relicensing charges | 0 | 0 | 0 | 0 | 0 | 0 |
| 7 Legal | 0 | 0 | 0 | 0 | 34,557 | 34,557 |
| 8 Financial advisor | 0 | 0 | 0 | 0 | 0 | 0 |
| 9 Fees for special proxy statement | 0 | 0 | 0 | 0 | 0 | 0 |
| 10 Financing fees Questar Corporation \$250 million notes | 0 | 0 | 0 | 0 | 0 | 0 |
| 11 Unamortized debt costs | 0 | 0 | 0 | 0 | 0 | 0 |
| 12 Debt issuance revolver fees | 0 | 0 | 0 | 0 | 0 | O |
| 13 Curtailment of Supplemental Executive Retirement Plan | 1,557,709 | 4,984,000 | 180,000 | 134,000 | 2,816,000 | 9,671,709 1/ |
| 14 Other transaction costs | 0 | 0 | (15,792) | 0 | 11,604 | (4,188) |
| 1.5 Total Transaction Costs | 1,557,709 | 4,984,000 | 164,208 | 134,000 | 2,862,161 | 9,702,078 |
| Transition Costs - GL Account 930205 | | | | | | |
| 16 Retention | 38,092 | 72,650 | 74,251 | 4,295 | 4,198 | 193,486 1/ |
| 17 Voluntary severance program | 2,562,703 | 4,941,204 | 135,344 | 14,531 | 0 | 7,653,782 1/ |
| 18 Total Transition Costs for 2016 and 2017 | 2,600,795 | 5,013,854 | 209,595 | 18,826 | 4,198 | 7,847,268 |
| 19 Total | \$4,158,504 | \$9,997,854 | \$373,803 | \$152,826 | \$2,866,359 | \$17,549,346 |

1/ Costs include directly assignable costs and allocated corporate costs.

Dominion Energy Merger Costs YTD June 30, 2017 Dominion Energy Utah Docket No. 19-057-02 DEU Exhibit 1.02 - 2017 Qtr Rpts Page 43 of 162

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2nd Qtr. 2017 Integration Progress Report DEU Exhibit 13

Questar Gas Company

12 Months Ended 2016 O&M and A&G per customer (Annual Results of Operations)

| | (A) | (B) | |
|----|--|-------------------|----|
| 1 | Production | \$ (950,343) | |
| 2 | Distribution | 58,448,083 | |
| 3 | Customer Accounts (Excl. Bad Debt) | 21,276,019 | |
| 4 | Customer Service/Information (Excl. EE) | 5,018,702 | |
| 5 | Administrative & General | 47,078,875 | 1/ |
| 6 | Bad Debt | 2,121,551 | |
| 7 | Energy Efficiency | 23,923,726 | |
| 8 | Total O&M and A&G | \$ 156,916,614 | |
| 9 | LESS Bad Debt | (2,121,551) | |
| 10 | LESS Energy Efficiency | (23,923,726) | |
| 11 | Adjusted O&M and A&G | \$ 130,871,336 | |
| 12 | Year End Customers | 1,007,667 | |
| 13 | O&M and A&G/Customer (Line 11 divided by 12) | \$ 129.88 | |
| | Wexpro | | |
| | 12 Months Ended 2016 O&M and A&G | | |
| | (Audited Financial Statements) | | |
| 14 | Operating & Maintenance Expense | 23,410,413 | |
| 15 | Administrative & General Expense | 25,927,681 | 1/ |
| 16 | Total O&M and A&G | \$ 49,338,094 | |
| | Questar Pipeline Company | | |
| | 12 Months Ended 2016 O&M and A&G | | |
| | (FERC Form 2 pages 320-325) | | |
| 17 | Production Expenses | (9,549,590) | |
| 18 | Natural Gas Storage, Terminaling and Processing Expenses | 12,578,992 | |
| 19 | Transmission Expenses | 32,066,699 | |
| 20 | Customer Service and Informational Expenses | 41,813 | |
| 21 | Administrative & General Expense | 24,583,605 | |
| 22 | Total O&M and A&G | \$ 59,721,519 | 2/ |
| | | | |

^{1/} Does not include full allocation of costs from DRS

^{2/} QPC Ferc Form 2 numbers are not yet available. They will be provided as part of the next quarterly update.

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Dominion Energy Utah Docket No. 16-057-01 2nd Qtr. 2017 Integration Progress Report DEU Exhibit 14 Page 1 of 6

August 15, 2017

Attached please find Dominion Energy Utah/Wyomings' Customer Satisfaction Standards Report (CSSR) for the 2nd quarter ended June 2017.

In Docket No. 16-057-01, the Matter of Joint Notice and Application of Questar Gas Company and Dominion Resources, Inc., the parties agreed in paragraph 47 of the settlement stipulation that "Within 120 days of the Effective Time, Dominion Questar Gas will meet with the Division and the OCS on a collaborative basis and update Customer Satisfaction Standards, taking into account recent historical results. Dominion Questar Gas will report quarterly on its performance relative to the Customer Satisfaction Standards. Quarterly reporting will continue until Dominion Questar Gas' next general rate case filing. If the Dominion Questar Gas service levels become deficient, meaning they fall short of the Customer Satisfaction Standards as shown in the report, Dominion Questar Gas will file a remediation plan with the Commission explaining how it will improve and restore service to meet the Customer Satisfaction Standards."

The parties met with the Division and Office of Consumer Services in the 4th quarter of 2016 and updated 14 of the standards. This report includes these updated standards. The attached report is for the four quarters ending June 2017 and provides the customer satisfaction results using the goals that were in effect at the beginning of the year.

Dominion Energy met with the Division and the OCS and have updated the customer satisfaction standards. The first and second quarter results are attached as Exhibit 14. There are three areas where the Company is deficient. Customer Care metric #3, average wait time after menu selection was 51 seconds on average instead of 45 seconds on average. Billing metric #1, read each meter monthly, was 97.4%, instead of 99% on average. These two metrics were deficient due to issues with battery failure on transponders. When the batteries fail, meter reads decrease and meter read estimates increase. This results in higher call volume and a lower number of reads. The Company is currently undergoing a transponder replacement program that is scheduled to be complete in 2019. This should result in reduced battery failures, higher meter reads and lower call volume. The third deficient metric was billing metric #5, "Response time to investigate meter problems and notify customer within 15 business days". This metric was 94% instead of 95% because the responsible department was down by three employees due to job changes and maternity leave. Going forward this department is fully staffed and response times should improve.

Cc: Doug Wheelwright, DPU Maria Martinez, DPU Cheryl Murray, OCS Dominion Energy Utah Docket No. 19-057-02 DEU Exhibit 1.02 - 2017 Qtr Rpts

Dominion Energy Utah Docket No. 16-057-01 2nd Qtr. 2017 Integration Progress Report DEU Exhibit 14 Page 2 of 6

CUSTOMER SATISFACTION STANDARDS QUARTERLY REPORT

| | Service | 2017 | Measurement | Q3 | 2046 | 0.1 7,100 | 202 | 12 Mo. Ended | |
|-------|---|--------------|-------------|------|------|--------------|------|-----------------|------------------|
| | | Allinal Goal | Source | 2010 | 2010 | 7107 | 7107 | 6/30/17 | _ |
| Ove | Overall Impression of QGC | | | | | | | | |
| - | How satisfied are you with the product and services you receive | 6.0 | CSS | 6.4 | 6.3 | 6.3 | 6.3 | 6.3 | |
| 7 | Delivers natural gas to my home/good value for price paid | 5.5 | css | 6.0 | 5.9 | 5.8 | 5.9 | 5.9 | |
| ო | Keeps me informed when/why natural gas rates change before it happens | 5.0 | CSS | 5.6 | 5.5 | 5.4 | 5.5 | 5.5 | DE |
| 4 | Consistently delivers natural gas to my home without disruption | 6.5 | SSO | 6.7 | 6.7 | 6.7 | 6.7 | 6.7 | U Exh |
| ĸ | Is honest and open in its dealings | 5.5 | css | 6.1 | 6.1 | 5.8 | 6.0 | o. o | |
| 9 | Safely delivers natural gas to my home | 9.9 | SSO | 6.7 | 2'9 | 9.9 | 9.9 | 45 01 2.9 | .02 - 2 45 of |
| 7 | Demonstrates care and concern for people like me | 5.0 | css | 5.8 | 6.3 | 2.5 | 5.8 | 8. 8. 9. | |
| (1 to | (1 to 7 scale: 1= do not agree at all: 7= strongly agree) | | | | | | | | Qtr 1 |

(1 to 7 scale: 1= do not agree at all; 7= strongly agree) CSS - Customer Satisfaction Survey

Dominion Energy Utah Docket No. 19-057-02 DEU Exhibit 1.02 - 2017 Qtr Rpts

Dominion Energy Utah Docket No. 16-057-01 2nd Qtr. 2017 Integration Progress Report DEU Exhibit 14 Page 3 of 6

| | Service | 2017 Annual Goal | Measurement Source | Q3 2016 | Q4 2016 | Q1 2017 | Q2 2017 | 12 Mo. Ended 6/30/17 |
|------|--|-------------------------|-----------------------|------------|------------|------------|------------|----------------------------|
| Cust | Customer Care | | | | | | | |
| - | Percentage of calls answered within 60 seconds after customer chooses menu option | 85% | Internal Statistics | 89.5% | 86.3% | 84.4% | 88.1% | 87.1% |
| 2 | Percentage of emergency calls answered within 60 seconds by agent | %66 | Internal Statistics | 99.3% | 99.2% | %5'66 | 99.4% | 99.4% |
| 3 | Average wait for customer after menu selection | less than 45 seconds | Internal Statistics | 37 | 25 | 0.2 | 51 | 54 |
| 4 | Callers that hang up after menu choice is made | less than 2% | Internal Statistics | 1.2% | 1.8% | 1.9% | 1.5% | 1.6% |
| 5 | Amount of time talking with customer and completing request | less than 5 minutes | Internal Statistics | 4.9 | 4.9 | 5.1 | 5.0 | 5.0 |
| 9 | The phone staff was courteous | 9.0 | css | 6.7 | 6.6 | 9.9 | 6.7 | 7.9 |
| 1 | The phone staff was knowledgeable | 6.0 | CSS | 9.9 | 9.9 | 6.5 | 9.9 | ge 46 9.9 |
| 8 | My call was answered quickly | 5.5 | CSS | 6.2 | 6.3 | 6.1 | 6.4 | of T62 e. g |
| 6 | The person I spoke with was able to resolve my issue | 6.0 | css | 6.4 | 6.3 | 6.4 | 6.4 | 6.4 |
| 10 | The automated menu was easy to use | 5.7 | SSO | 6.1 | 6.1 | 6.0 | 6.2 | 6.1 |
| 1 | How satisfied are you with the actions taken by Questar Gas in response to your call | 5.8 | css | 6.3 | 6.3 | 6.2 | 6.3 | 6.3 |

(1 to 7 scale: 1= do not agree at all; 7= strongly agree) CSS - Customer Satisfaction Survey

Dominion Energy Utah Docket No. 16-057-01 2nd Qtr. 2017 Integration Progress Report DEU Exhibit 14 Page 4 of 6

| Service | 2017 Annual Goal | Measurement Source | Q3 2016 | Q4 2016 | Q1 2017 | Q2 2017 | 12 Mo. Ended 6/30/17 |
|--|---------------------|--|------------|------------|------------|------------|----------------------------|
| Customer Affairs | | | | | | | |
| Respond to customer regarding any PSC complaint within 5 business days | 100% | Public Service Commission Report | 100% | 100% | 100% | 100% | 100% |

| | Service | 2017 Annual Goal | Measurement Source | Q3 2016 | Q3 2016 | Q1 2017 | Q2 2017 | 12 Mo. Ended 6/30/17 |
|------|---|---------------------|-----------------------|------------|------------|------------|------------|----------------------------|
| Serv | Service Calls - Ask-A-Tech | | | | | | | e 47 d |
| ~ | The technician was courteous | 6.2 | CSS | 6.9 | 8.9 | 2.9 | 6.8 | 6.8 |
| 2 | The technician was knowledgeable | 6.2 | CSS | 6.7 | 6.6 | 2.9 | 6.7 | 6.7 |
| က | The technician was able to help me quickly | 5.9 | CSS | 6.7 | 9.9 | 9.9 | 9.9 | 6.6 |
| 4 | The technician was able to help me resolve my issue | 5.9 | css | 9.9 | 2.9 | 6.5 | 6.3 | 6.5 |
| 5 | The automated menu was easy to use | 5.7 | SSO | 6.4 | 6.3 | 6.4 | 6.1 | 6.3 |
| 9 | How satisfied are you with the technician's overall performance | 6.0 | css | 9.9 | 6.5 | 6.7 | 6.5 | 6.6 |

Dominion Energy Utah Docket No. 19-057-02 DEU Exhibit 1.02 - 2017 Qtr Rpts

(1 to 7 scale: 1= do not agree at all; 7= strongly agree) CSS - Customer Satisfaction Survey

Dominion Energy Utah Docket No. 19-057-02 DEU Exhibit 1.02 - 2017 Qtr Rpts

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| | Service | 2017 Annual Goal | Measurement Source | Q3 2016 | Q4 2016 | Q1 2017 | Q2 2017 | 12 Mo. Ended 6/30/17 |
|------|---|---------------------|-----------------------|------------|------------|------------|------------|----------------------------|
| Serv | Service Calls | | | | | | | |
| ~ | The service technician was courteous | 6.4 | SSO | 6.7 | 6.8 | 7.0 | 6.8 | 6.8 |
| 7 | The service technician was knowledgeable | 6.4 | CSS | 6.7 | 6.8 | 6.9 | 6.8 | 8.8 |
| ო | The service technician was able to help me quickly | 6.2 | css | 6.5 | 6.6 | 6.8 | 6.7 | 9.9 |
| 4 | The service technician was able to help me resolve my issue | 6.2 | css | 9.9 | 9.9 | 6.8 | 6.4 | 9.9 |
| 2 | How satisfied are you with the service technician's overall performance | 6.3 | CSS | 9.9 | 6.7 | 6.8 | 6,7 | 6.7 |
| 9 | Emergency calls - company representative is onsite within 1 hour of call | %56 | Internal Statistics | %9.86 | 98.0% | 98.1% | 98.3% | |
| 7 | Remove meter seal within 1 business day requested by customer for activation | %56 | Internal Statistics | 100.0% | 100.0% | 100.0% | 100.0% | e 48 (|
| 80 | Activate or reactivate customers' gas service within 3 business days | %56 | Internal Statistics | 100.0% | 100.0% | 100.0% | 100.0% | 2017 of 162 %0.00 |
| 0 | Keeping customer appointments | %56 | Internal Statistics | 98.8% | 100.0% | 100.0% | 100.0% | %2.66 |
| 10 | Restore interrupted service caused by system failure within 1 business day (except for service interruptions caused by natural disasters, force majeure events and significant third party actions) | 24 hours | Internal Statistics | 100% | 100% | 100% | 100% | 100% |

(1 to 7 scale: 1= do not agree at all; 7= strongly agree) CSS - Customer Satisfaction Survey

CUSTOMER CARE SATISFACTION

6.3

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| | Service | 2017 Annual Goal | Measurement Source | Q3 2016 | Q4 2016 | Q1 2017 | Q2 2017 | 12 Mo. Ended 6/30/17 |
|---------|--|---------------------|-----------------------|--------------|-------------|--------------|--------------|----------------------------|
| Billing | jug . | | | | | | | |
| - | Read each meter monthly | %66 | Billing Statistics | 98.2% | 94.8% | 94.2% | 97.4% | %2'96 |
| 2 | Percent of adjustments | 3% Annual | Billing Statistics | 0.77% | 0.56% | 0.53% | 0.53% | 2.39% |
| က | Send corrected statement to customer | 5 Business Days | Internal Report | 1.57 days | .78 days | 1.75 days | 2.21 days | 2.33 days |
| 4 | Percentage of billing inquiries requiring investigation responded to within 7 business day | 95% | Internal Statistics | %2'66 | %6'66 | %2.66 | %8.66 | Page %8.66 |
| 5 | Response time to investigate meter problems and notify customer within 15 business days | 85% | Internal Statistics | 100% | 100% | %26 | 94% | 49 of %86 |

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Wexpro Company

Consolidated Financial Statements

Years Ended December 31, 2016 and 2015 and Report of Independent Auditors

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Wexpro Company

Consolidated Financial Statements

Years Ended December 31, 2016 and 2015

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Deloitte & Touche LLP

Suite 820 901 East Byrd Street Richmond, VA 23219 USA Tel: +1 804 697 1500 Fax: +1 804 697 1825 www.deloitte.com

INDEPENDENT AUDITORS' REPORT

Wexpro Company Salt Lake City, Utah

We have audited the accompanying consolidated financial statements of Wexpro Company and its subsidiary (the "Company"), which comprise the consolidated balance sheet as of December 31, 2016, and the related consolidated statements of income, comprehensive income, common shareholder's equity and cash flows for the year then ended, and the related notes to the consolidated financial statements.

Management's Responsibility for the Consolidated Financial Statements

Management is responsible for the preparation and fair presentation of these consolidated financial statements in accordance with accounting principles generally accepted in the United States of America; this includes the design, implementation, and maintenance of internal control relevant to the preparation and fair presentation of consolidated financial statements that are free from material misstatement, whether due to fraud or error.

Auditors' Responsibility

Our responsibility is to express an opinion on these consolidated financial statements based on our audit. We conducted our audit in accordance with auditing standards generally accepted in the United States of America. Those standards require that we plan and perform the audit to obtain reasonable assurance about whether the consolidated financial statements are free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the consolidated financial statements. The procedures selected depend on the auditor's judgment, including the assessment of the risks of material misstatement of the consolidated financial statements, whether due to fraud or error. In making those risk assessments, the auditor considers internal control relevant to the Company's preparation and fair presentation of the consolidated financial statements in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Company's internal control. Accordingly, we express no such opinion. An audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of significant accounting estimates made by management, as well as evaluating the overall presentation of the consolidated financial statements.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

Opinion

In our opinion, the consolidated financial statements referred to above present fairly, in all material respects, the financial position of Wexpro Company and its subsidiaries as of December 31, 2016, and the results of their operations and their cash flows for the year then ended in accordance with accounting principles generally accepted in the United States of America.

Predecessor Auditors' Opinion on 2015 Consolidated Financial Statements

The consolidated financial statements of the Company as of and for the year ended December 31, 2015 were audited by other auditors whose report, dated April 8, 2016, expressed an unmodified opinion on those statements.

Peloite & Touche LLP

May 26, 2017

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WEXPRO COMPANY CONSOLIDATED STATEMENTS OF INCOME

| | Y | ear Ended Dec | ember 31, |
|--|----|---------------|-----------|
| | | 2016 | 2015 |
| | | (in millio | ns) |
| REVENUES | | | |
| Operator service fee | \$ | 311.7 \$ | 313.3 |
| Oil and natural gas liquids sales | | 8.5 | 10.5 |
| Other | | 1.1 | 5.2 |
| Total Revenues | | 321.3 | 329.0 |
| OPERATING EXPENSES | | | |
| Operating and maintenance | | 23.9 | 25.7 |
| General and administrative | | 26.0 | 29.2 |
| Merger and restructuring costs | | 12.3 | - |
| Production and other taxes | | 16.2 | 19.7 |
| Depreciation, depletion and amortization | | 106.7 | 89.9 |
| Accretion expense | | 4.0 | 3.2 |
| Total Operating Expenses | | 189.1 | 167.7 |
| Net gain from asset sales | | - | 1.6 |
| OPERATING INCOME | | 132.2 | 162.9 |
| Interest and other income | | 0.4 | 0.9 |
| INCOME BEFORE INCOME TAXES | | 132.6 | 163.8 |
| Income taxes | | (41.1) | (54.9) |
| NET INCOME | \$ | 91.5 \$ | 108.9 |

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WEXPRO COMPANY CONSOLIDATED STATEMENTS OF COMPREHENSIVE INCOME

Year Ended December 31, 2016 2015 (in millions) Net income \$ 91.5 \$ 108.9 Other comprehensive loss Unrealized gain (loss) on available-for-sale securities (0.1)Income taxes Net other comprehensive loss (0.1)COMPREHENSIVE INCOME \$ 91.4 \$ 108.9

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WEXPRO COMPANY CONSOLIDATED BALANCE SHEETS

| | December | | | 31, | |
|--|----------|---------|-------|---------|--|
| | | 2016 | | 2015 | |
| | | (in m | illio | ns) | |
| ASSETS | | | | | |
| Current Assets | | | | | |
| Cash and cash equivalents | \$ | 1.5 | \$ | 3.6 | |
| Notes receivable from Dominion Energy Questar Corporation | | - | | 40.7 | |
| Accounts receivable | | 4.2 | | 5.4 | |
| Receivables from affiliates | | 29.7 | | 68.1 | |
| Materials and supplies, at lower of average cost or market | | 3.1 | | 4.3 | |
| Current regulatory assets | | 24.0 | | - | |
| Prepaid expenses and other | | 2.8 | | 2.4 | |
| Total Current Assets | | 65.3 | | 124.5 | |
| Cost-of-service gas and oil property, plant and equipment, successful efforts method | | 1,653.0 | | 1,629.8 | |
| Accumulated depreciation, depletion and amortization | | (887.8) | | (789.9 | |
| Net Cost-of-Service Gas and Oil Property, Plant and Equipment | | 765.2 | | 839.9 | |
| Receivables from affiliates | | 9.3 | | 9.1 | |
| Regulatory assets | | 7.6 | | - | |
| Other noncurrent assets | | 31.2 | | 27.1 | |
| TOTAL ASSETS | \$ | 878.6 | \$ | 1,000.6 | |
| Current Liabilities Notes payable to Dominion Energy, Inc. | s | 4.0 | \$ | | |
| Accounts payable | φ | 8.0 | Ф | 6.1 | |
| Payables to affiliates | | 1.3 | | 18.0 | |
| Accrued expenses and other | | 9.3 | | 7.7 | |
| Production and other taxes | | 12.8 | | 18.0 | |
| Total Current Liabilities | | 35.4 | | 49.8 | |
| Deferred income taxes | | 171.9 | | 200.2 | |
| Asset retirement obligations | | 68.7 | | 63.4 | |
| Regulatory liabilities | | 9.7 | | 03.4 | |
| Other long-term liabilities | | 22.7 | | 23.8 | |
| Total Liabilities | | 308.4 | | 337.2 | |
| Commitments and contingencies - Note 9 | | | | | |
| COMMON SHAREHOLDER'S EQUITY | | | | | |
| Common stock – par value \$0.01 per share; 1,000 shares authorized, issued and outstanding | | _ | | - | |
| Additional paid-in capital | | 184.4 | | 181.8 | |
| Retained earnings | | 385.8 | | 481.5 | |
| Accumulated other comprehensive income | | 1= | | 0.1 | |
| Total Common Shareholder's Equity | | 570.2 | | 663.4 | |
| | | | | | |

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WEXPRO COMPANY CONSOLIDATED STATEMENTS OF COMMON SHAREHOLDER'S EQUITY

| | Common Stock ⁽¹⁾ | | A | dditional Paid-in Capital | Retained Earnings | Oth | cumulated er Comp. ome (Loss) | Total |
|--|--------------------------------|---|----|---------------------------------|----------------------|-----|-------------------------------------|---------|
| | | | | | (in millions) | | | |
| Balances at December 31, 2014 | \$ | - | \$ | 179.8 | \$ 552.6 | \$ | 0.1 | 732.5 |
| Dividends to Dominion Energy Questar Corporation | | - | | _ | (180.0) | | _ | (180.0) |
| Share-based compensation | | - | | 2.0 | _ | | _ | 2.0 |
| 2015 net income | | _ | | _ | 108.9 | | _ | 108.9 |
| Balances at December 31, 2015 | | _ | | 181.8 | 481.5 | | 0.1 | 663.4 |
| Dividends to Dominion Energy Questar Corporation | | | | _ | (187.2) | | - | (187.2) |
| Share-based compensation | | _ | | 2.6 | _ | | _ | 2.6 |
| 2016 net income | | - | | _ | 91.5 | | | 91.5 |
| Net other comprehensive loss | | _ | | - | _ | | (0.1) | (0.1) |
| Balances at December 31, 2016 | \$ | 4 | \$ | 184.4 | \$ 385.8 | \$ | - 5 | 5 570.2 |

⁽¹⁾Par value \$0.01 per share; 1,000 shares authorized, issued and outstanding

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Year Ended December 31.

WEXPRO COMPANY CONSOLIDATED STATEMENTS OF CASH FLOWS

| | Y | Year Ended Decei | | 3,000 | |
|---|----|------------------|--------|--|--|
| | | 2016 | | 2015 | |
| | | (in mi | illion | s) | |
| OPERATING ACTIVITIES | | au a | 120 | The state of the s | |
| Net income | \$ | 91.5 | \$ | 108.9 | |
| Adjustments to reconcile net income to net cash provided by operating activities: | | and the control | | | |
| Depreciation, depletion and amortization | | 106.7 | | 89.9 | |
| Accretion expense | | 4.0 | | 3.2 | |
| Deferred income taxes | | (28.3) | | 2.7 | |
| Share-based compensation | | 2.6 | | 2.0 | |
| Net (gain) from asset sales | | _ | | (1.6 | |
| Other operating | | 0.6 | | 0.6 | |
| Changes in operating assets and liabilities | | | | | |
| Accounts and affiliate receivables | | 39.6 | | 10.1 | |
| Materials and supplies | | 1.2 | | - | |
| Regulatory assets - current | | (24.0) | | - | |
| Prepaid expenses | | (0.4) | | (0.8 | |
| Accounts payable and accrued expenses | | (14.6) | | (3.8 | |
| Production and other taxes | | (5.2) | | (6.7 | |
| Other assets and liabilities | | (6.3) | | (14.8 | |
| NET CASH PROVIDED BY OPERATING ACTIVITIES | | 167.4 | | 189.7 | |
| INVESTING ACTIVITIES | | | | | |
| Purchases of long-term investment | | (5.5) | | (2.3 | |
| Proceeds from the sale of long-term investment | | 0.4 | | 3.9 | |
| Repayment of notes receivable from Dominion Energy Questar Corporation, net | | 40.7 | | _ | |
| Additions to property, plant and equipment | | (22.2) | | (24.3 | |
| Proceeds from disposition of assets and other | | 0.3 | | 0.4 | |
| NET CASH PROVIDED BY (USED IN) INVESTING ACTIVITIES | | 13.7 | | (22.3 | |
| FINANCING ACTIVITIES | | | | | |
| Issuance of notes to Dominion Energy, Inc. | | 4.0 | | | |
| Repayment of notes receivable from Dominion Energy Questar Corporation, net | | | | 29.6 | |
| Dividends paid to Dominion Energy Questar Corporation | | (187.2) | | (197.0 | |
| NET CASH USED IN FINANCING ACTIVITIES | | (183.2) | | (167.4 | |
| Change in cash and cash equivalents | | (2.1) | | (107.1 | |
| Beginning cash and cash equivalents | | 3.6 | | 3.6 | |
| Ending cash and cash equivalents | \$ | 1.5 | \$ | 3.6 | |
| | | | | | |
| Supplemental Disclosure of Cash Paid During the Year for: | | | | | |
| Interest | \$ | _ | \$ | 0.1 | |
| Income taxes | | 72.0 | | 54.4 | |

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WEXPRO COMPANY
NOTES ACCOMPANYING THE CONSOLIDATED FINANCIAL STATEMENTS

Note 1 - Summary of Significant Accounting Policies

A. Nature of Business

Wexpro Company (Wexpro) is a wholly-owned subsidiary of Dominion Energy Questar Corporation (Dominion Energy Questar). Wexpro develops and produces cost-of-service reserves for a gas utility affiliate Questar Gas Company (Questar Gas), another wholly-owned subsidiary of Dominion Energy Questar, under the terms of the Wexpro agreements and comprehensive agreements with the states of Utah and Wyoming as disclosed further in the following paragraphs.

In 2013, Wexpro and Questar Gas received approval of the Public Service Commission of Utah (PSCU) and the Wyoming Public Service Commission (PSCW) for a Wexpro II Agreement to add properties under the cost-of-service pricing methodology for the benefit of Questar Gas customers. The agreement is modeled after the terms of the original Wexpro Agreement. Wexpro Company formed a wholly-owned subsidiary, Wexpro II Company. Wexpro II Company's financial records are consolidated with Wexpro's to form consolidated Wexpro Company (Wexpro or the Company).

Pursuant to the Wexpro Agreement and the Wexpro II Agreement (Wexpro agreements), Wexpro recovers its costs and receives an after-tax return on its investment base. Wexpro's investment base is made up of the costs of acquired properties and commercial wells and related facilities, adjusted for working capital and reduced for deferred income taxes and accumulated depreciation, depletion and amortization. Property acquisition costs only pertain to properties that have been approved under the Wexpro II Agreement by the PSCU and PSCW. The terms of the Wexpro agreements coincide with the productive lives of the gas and oil properties covered therein. Wexpro's gas and oil development and production activities are subject to oversight by the Utah Division of Public Utilities and the staff of the Wyoming Public Service Commission, which have retained an independent certified public accountant and an independent petroleum engineer to monitor the performance of the agreements.

On September 4, 2013, Wexpro Development (discussed below) acquired an additional interest in natural gas-producing properties in the Trail Unit of southwestern Wyoming's Vermillion Basin. This acquisition was an addition to Wexpro's existing Trail assets, which are governed by the 1981 Wexpro Agreement. In January of 2014, the Commissions approved the inclusion of these properties in the Wexpro II Agreement. On February 1, 2014, Wexpro Development contributed the net assets associated with the Trail acquisition gas and oil properties to Wexpro Company in a noncash transaction amounting to \$103.2 million. Wexpro Company, in turn, contributed the net Trail acquisition assets to its newly-formed, wholly-owned subsidiary, Wexpro II Company, to own and operate.

As part of the stipulation to include the Trail acquisition in the Wexpro II Agreement, Wexpro agreed to manage the combined production from the original Wexpro properties and the Trail acquisition to 65% of Questar Gas's annual forecasted demand. Beginning in June 2015 through May 2016 and for each subsequent 12-month period, if the combined annual production exceeds 65% of the forecasted demand and the cost-of-service price is greater than the Questar Gas purchased-gas price, an amount equal to the excess production times the excess price will be credited back to Questar Gas customers. Wexpro may also sell production to manage the 65% level and credit back to Questar Gas customers the higher of market price or the cost-of-service price times the sales volumes. As of December 31, 2016, Wexpro's trailing 12-month cost-of-service gas deliveries were below the 65% threshold.

In December 2014, Wexpro Development acquired an additional interest in its existing Wexpro-operated assets in the Canyon Creek Unit of southwestern Wyoming's Vermillion Basin. During 2015, Wexpro and Questar Gas submitted an application to the Commissions for approval to include the acquired Canyon Creek properties under the terms of the Wexpro II Agreement. As part of this application, Wexpro proposed significant changes to its cost-of-service program to enable future cost-of-service gas production to be more competitive with market prices. The proposed changes to the cost-of-service program were subsequently modified by a Settlement Stipulation among Questar Gas, Wexpro, the Utah Division of Public Utilities, the Utah Office of Consumer Services and the Wyoming Office of Consumer Advocate. The proposed modifications to the Wexpro Agreements, as modified by the Settlement Stipulation, were approved by the PSCU on November 17, 2015 and by the PSCW on November 24, 2015.

As modified, the Wexpro Agreements include the Canyon Creek acquisition as a Wexpro II property and provide for the following changes to the cost-of-service program:

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- The return on post-2015 development drilling will be lowered to the Commission allowed rate of return on investment
 as defined in the Wexpro II Agreement (currently 7.64%), and the pre-2016 investment base and associated returns will
 not be affected;
- Wexpro and Questar Gas will reduce the threshold of maximum combined production from Wexpro properties from 65% of Questar Gas's annual forecasted demand to 55% in 2020;
- Dry-hole and non-commercial well costs will be shared on a 50%/50% basis between utility customers and Wexpro so long as the costs allocated to utility customers do not exceed 4.5% of Wexpro's annual development drilling program costs:
- Wexpro will share in 50% of the savings when the annual price of cost-of-service production is lower than the annual
 average market price. However Wexpro's 50% share of any annual savings will be limited so that Wexpro will not earn
 a return exceeding the return earned on gas development investment under the 1981 Wexpro Agreement.

In December 2015, Wexpro Development, acquired working interests in 75 producing wells and 112 future drilling locations in the Trail, Whiskey Canyon, Canyon Creek and Kinney units in southwestern Wyoming (collectively known as the Vermillion Basin acquisition) for \$16.0 million. In January 2017, Wexpro applied to the Public Service Commission of Utah and the Wyoming Public Service Commission (the Commissions) to have these properties included as Wexpro II properties. The proposal stipulated that the acquisition costs of the approved properties would be adjusted for the depreciation of the gas sold from the time Wexpro Development closed on the properties until their final approval as Wexpro II properties. Subsequently, in March 2017, the Commissions approved the Vermillion Settlement Stipulation effective March 1, 2017.

Wexpro Development

Wexpro Development is an affiliate company owned by Dominion Energy Questar, but is not included in these consolidated financial statements. Wexpro Development invests in properties outside the Wexpro agreements. However, the properties may be transferred to Wexpro II if approved by the Commissions.

B. Principles of Consolidation

The Wexpro consolidated financial statements contain the accounts of the parent company and its wholly-owned subsidiary. The consolidated financial statements were prepared in accordance with U.S. generally accepted accounting principles (GAAP). All intercompany accounts and transactions have been eliminated in consolidation.

C. Use of Estimates

The preparation of financial statements and notes in conformity with GAAP requires that management formulate estimates and assumptions that affect the reported amounts of assets, liabilities, revenues and expenses and the disclosure of contingent assets and liabilities. The Company also incorporates estimates of proved developed and total proved gas and oil reserves in the calculation of depreciation, depletion and amortization rates of its gas and oil properties. Changes in estimated quantities of its reserves could impact the Company's reported financial results. Actual results could differ from these estimates.

D. Revenue Recognition

Wexpro recognizes revenues in the period that services are provided or products are delivered. In accordance with the Wexpro agreements, production from the gas properties operated by Wexpro is delivered to Questar Gas at Wexpro's cost of providing this service, including an after-tax return on Wexpro's investment. Wexpro sells crude oil and natural gas liquids (NGL) production from certain producing properties at market prices, with the revenues used to recover operating expenses and to provide Wexpro a return on its investment. Any operating income remaining after recovery of expenses and Wexpro's return on investment is divided between Questar Gas and Wexpro, with Wexpro retaining 46%. Amounts received by Questar Gas from the sharing of Wexpro's oil and NGL income are used to reduce natural gas costs to utility customers.

Revenue associated with the sale of gas, oil and NGL is accounted for using the sales method, whereby revenue is recognized as gas, oil and NGL are sold to purchasers. A liability is recorded to the extent that Wexpro has sold or delivered volumes in excess of its share of remaining gas and oil reserves in the underlying properties. Wexpro may collect revenues subject to possible refunds and establish reserves pending final calculation of the after-tax return on investment, which is adjusted annually.

E. Cash and Cash Equivalents

For purposes of the Consolidated Balance Sheets and Consolidated Statements of Cash Flows, cash and cash equivalents include cash on hand, cash in banks and temporary investments purchased with an original maturity of three months or less.

F. Notes Payable to and Notes Receivable from Affiliates

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Notes payable to or receivable from Dominion Energy Questar represent interest bearing demand notes for cash borrowed for use in operations or loaned until needed in operations. The funds were centrally managed by Dominion Energy Questar. Amounts loaned earn an interest rate that is identical to the interest rate paid by Wexpro for borrowings. Subsequent to the merger, Wexpro no longer loans funds to Dominion Energy Questar. Notes payable to Dominion Energy, Inc. (Dominion Energy) represent interest bearing demand notes for cash borrowed for use in operations. During 2016, in conjunction with the Dominion Energy and Questar merger, the company changed its presentation of cash receipts and cash payments from notes receivable from affiliates, and now presents such transactions in investing activities on the Statement of Cash Flows.

G. Property, Plant and Equipment

Property, plant and equipment balances are stated at historical cost. Maintenance and repair costs are expensed as incurred.

Cost-of-service gas and oil operations

The successful efforts method of accounting is used for cost-of-service reserves developed and produced by Wexpro for gas utility affiliate Questar Gas. Cost-of-service reserves are properties for which the operations and return on investment are subject to the Wexpro agreements. Under the successful efforts method, Wexpro capitalizes the costs of acquiring leaseholds, drilling development wells, drilling successful exploratory wells, and purchasing related support equipment and facilities. Geological and geophysical studies are expensed as incurred. Costs of production and general corporate activities are expensed in the period incurred. A gain or loss is generally recognized on assets as they are retired from service.

Depreciation, Depletion and Amortization

Capitalized costs of development wells and leaseholds are amortized on a field-by-field basis using the unit-of-production method and the estimated proved developed or total proved gas and oil reserves. Oil and NGL volumes are converted to natural gas equivalents using the ratio of one barrel of crude oil, condensate or NGL to 6,000 cubic feet of natural gas. The Company capitalizes an estimate of the fair value of future abandonment costs associated with cost-of-service reserves and depreciates these costs using a unit-of-production method. Depreciation, depletion and amortization for the remaining Company properties is based upon rates that will systematically charge the costs of assets against income over the estimated useful lives of those assets using a straight-line method. The following represent average depreciation, depletion and amortization rates of the Company's capitalized costs:

| | Yea | r Ended I | Decem | iber 31, |
|--|-----|-----------|-------|----------|
| | 2 | 016 | | 2015 |
| Cost-of-service gas and oil properties, per Mcfe | \$ | 2,00 | \$ | 1.81 |

H. Impairment of Long-Lived Assets

Proved gas and oil properties are evaluated on a field-by-field basis for potential impairment. Other properties are evaluated on a specific-asset basis or in groups of similar assets, as applicable. Impairment is indicated when a triggering event occurs and the sum of the estimated undiscounted future net cash flows of an evaluated asset is less than the asset's carrying value. Triggering events could include, but are not limited to, an impairment of gas and oil reserves caused by mechanical problems, faster-than-expected decline of reserves, lease-ownership issues, and an other-than-temporary decline in gas and oil prices. If impairment is indicated, fair value is estimated using a discounted cash flow approach that incorporates market interest rates or, if available, other market data. The amount of impairment loss recorded, if any, is the difference between the fair value of the asset and the current net book value. Cash flow estimates require forecasts and assumptions for many years into the future for a variety of factors, including commodity prices and operating costs. There were no impairments recorded in 2015. Wexpro recorded a \$0.2 million pre-tax abandonment and impairment charge in 2016.

I. Allowance for Funds Used During Construction

The Wexpro agreements require capitalization of allowance for funds used during construction (AFUDC) on cost-of-service gas and oil development projects. AFUDC amounted to \$0.3 million in 2016 and \$0.6 million in 2015 and increased interest and other income in the Consolidated Statements of Income.

J. Regulatory Assets and Liabilities

The accounting for Wexpro's operations differs from the accounting for nonregulated operations in that it is required to reflect the effect of rate regulation in its Financial Statements. For regulated businesses subject to state cost-of-service rate regulation, regulatory practices that assign costs to accounting periods may differ from accounting methods generally applied by nonregulated companies. When it is probable that regulators will permit the recovery of current costs through future rates charged to customers, these costs that otherwise would be expensed by nonregulated companies are deferred as regulatory assets. Likewise, regulatory liabilities are recognized when it is probable that regulators will require customer refunds through

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future rates or when revenue is collected from customers for expenditures that have yet to be incurred. Generally, regulatory assets and liabilities are amortized into income over the period authorized by the regulator.

Wexpro evaluates whether or not recovery of its regulatory assets through future rates is probable and makes various assumptions in its analyses. The expectations of future recovery are generally based on orders issued by regulatory commissions, legislation or historical experience, as well as discussions with applicable regulatory authorities and legal counsel. If recovery of a regulatory asset is determined to be less than probable, it will be written off in the period such assessment is made.

K. ASC 980 - Regulated Operations for Depreciation Expense

Wexpro adopted principles in ASC 980. Based on the Wexpro II Agreement, the Company is allowed to depreciate its investment base faster than allowed by GAAP. Thus, the difference between the two depreciation methods increases GAAP recovery of investment and gives rise to a regulatory liability which was recognized in 2016. The increased depreciation expense recognized in 2016 was \$9.7 million or \$6.3 million after tax.

L. Concentration of Credit Risk

Wexpro's primary market area is the Rocky Mountain region of the United States. Pursuant to the Wexpro agreements, Wexpro's primary customer is Questar Gas. The Wexpro agreements generate the majority of Wexpro's revenue and net income.

M. Income Taxes

For 2016, a consolidated federal income tax return will be filed for Dominion Energy Questar, including Wexpro, for the period January 1, 2016 through September 16, 2016. Wexpro will also be part of the consolidated federal income tax return filed by Dominion Energy for the period September 17, 2016 through December 31, 2016. Wexpro will be part of the consolidated Dominion Energy federal income tax return for the full year 2017 and going forward. In addition, where applicable, combined income tax returns for Dominion Energy and its subsidiaries are filed in various states; otherwise, separate state income tax returns are filed.

Wexpro participates in intercompany tax sharing agreements with Dominion Energy Questar (through September 16, 2016) and Dominion Energy (from September 17, 2016 through December 31, 2016). Current income taxes are based on taxable income or loss and credits determined on a separate company basis. Under the agreements, if a subsidiary incurs a tax loss or earns a credit, recognition of current income tax benefits is limited to refunds of prior year taxes obtained by the carryback of the net operating loss or credit or to the extent the tax loss or credit is absorbed by the taxable income of other Dominion Energy consolidated group members. Otherwise, the net operating loss or credit is carried forward and is recognized as a deferred tax asset until realized.

Deferred income taxes are recorded for temporary differences arising between the book and tax carrying amounts of assets and liabilities. These differences create taxable or tax-deductible amounts for future periods. The Company records interest earned on income tax refunds in interest and other income and records penalties and interest charged on tax deficiencies in interest expense.

Accounting standards for income taxes specify the accounting for uncertainty in income taxes by prescribing a minimum recognition threshold for a tax position to be reflected in the financial statements. If recognized, the tax benefit is measured as the largest amount of tax benefit that is more-likely-than-not to be realized upon ultimate settlement. Management has considered the amounts and the probabilities of the outcomes that could be realized upon ultimate settlement and believes that it is more-likely-than-not that the Company's recorded income tax benefits will be fully realized. There were no unrecognized tax benefits at the beginning or end of the years ended December 31, 2016 or 2015. The Internal Revenue Service has completed its review of all returns through 2015. The 2016 federal income tax return has not been filed. Tax years 2013 to 2015 remain open to state income tax audits. Wexpro has accumulated about \$4 million of state income tax credits that expire between 2017 and 2023. See Note 6 for further discussion on income taxes.

N. Comprehensive Income

Comprehensive income is the sum of net income as reported in the Consolidated Statements of Income and other comprehensive income (OCI). OCI includes changes in the fair value of long-term investment, and the related income taxes. Income or loss is recognized when the long-term investment is sold or otherwise realized. Accumulated other comprehensive income was \$0.1 million and \$0.0 at December 31, 2016 and 2015, respectively. The balance is related to the money market and to the short-term bond index mutual funds held in Wexpro's trust (see Note 4).

O. Recent Accounting Developments

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In May 2014, the FASB issued revised accounting guidance for revenue recognition from contracts with customers. The core principle of this revised accounting guidance is that an entity should recognize revenue to depict the transfer of promised goods or services to customers in an amount that reflects the consideration to which the entity expects to be entitled in exchange for those goods or services. The amendments in this update also require disclosure of the nature, amount, timing and uncertainty of revenue and cash flows arising from contracts with customers.

For Wexpro, the revised accounting guidance is effective for interim and annual periods beginning January 1, 2018. We have completed the preliminary stages of evaluating the impact of this guidance and, pending evaluation of the items discussed below, expect no significant impact on our results of operations. Now that our preliminary evaluation is complete, we will expand the scope of our assessment to include all contracts with customers. In addition, we are considering certain issues that could potentially change the accounting for certain transactions. Among the issues being considered are accounting for contributions in aid of construction, recognition of revenue when collectability is in question, recognition of revenue in contracts with variable consideration and accounting for alternative revenue programs. Wexpro plans on applying the standard using the modified retrospective method as opposed to the full retrospective method.

P. Subsequent Events

The consolidated financial statements reflect management's consideration of known subsequent events as of May 26, 2017, the date that the financial statements were issued. See Note 11.

O. Reclassifications

Certain reclassifications were made to prior-year financial statements to conform to the 2016 presentation. The reclassifications did not affect Wexpro's net income, total assets, liabilities, equity or cash flows.

Note 2 - Merger with Dominion Energy

On September 16, 2016, the merger closed and Questar Corporation became known as Dominion Energy Questar, a wholly-owned subsidiary of Dominion Energy.

Note 3 - Asset Retirement Obligations

Wexpro records an asset retirement obligation (ARO) when there is a legal obligation associated with the retirement of a tangible long-lived asset. Wexpro's AROs apply primarily to abandonment costs associated with gas and oil wells, production facilities and certain other properties. The fair value of retirement costs is estimated by Company personnel based on abandonment costs of similar properties available to field operations and depreciated over the life of the related assets. Revisions to estimates result from material changes in the expected timing or amount of cash flows associated with AROs. Income or expense resulting from the settlement of ARO liabilities is included in net gain (loss) from asset sales on the Consolidated Statements of Income. The ARO liability is adjusted to present value each period through an accretion calculation using a credit-adjusted risk-free interest rate.

Changes in AROs from the Consolidated Balance Sheets were as follows:

| 2016 | 2015 | |
|---------------|----------------------------|--|
| (in million | is) | |
| \$ 63.4 \$ | 64.8 | |
| 3.9 | 3.1 | |
| 0.3 | 2.3 | |
| 2.1 | 1.8 | |
| (0.8) | (8.6) | |
| \$ 68.9 \$ | 63.4 | |
| \$ | 3.9 0.3 2.1 (0.8) | |

Wexpro collects from Questar Gas and deposits in trust certain funds related to estimated ARO costs. The funds are recorded as other noncurrent assets on the Consolidated Balance Sheets and used to satisfy retirement obligations as the properties are abandoned. The accounting treatment of reclamation activities associated with AROs for properties administered under the Wexpro agreements is defined in a guideline letter between Wexpro and the Utah Division of Public Utilities and the staff of the Public Service Commission of Wyoming.

Note 4 - Fair Value Measurements

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Wexpro complies with the accounting standards for fair value measurements and disclosures. These standards define fair value in applying GAAP, establish a framework for measuring fair value and require disclosures about fair value measurements. The standards establish a fair value hierarchy. Level 1 inputs are unadjusted quoted prices for identical assets or liabilities in active markets that the Company has the ability to access at the measurement date. Level 2 inputs are inputs other than quoted prices included within Level 1 that are observable for the asset or liability, either directly or indirectly. Level 3 inputs are unobservable inputs for the asset or liability. The Company had no assets or liabilities measured on a recurring basis using Level 2 or Level 3 inputs at December 31, 2016 or 2015. Fair value accounting standards also apply to certain nonfinancial assets and liabilities that are measured at fair value on a non-recurring basis. Wexpro did not have any such assets or liabilities at December 31, 2016 or 2015.

The following table discloses the carrying amount, estimated fair value and level within the fair value hierarchy of certain financial instruments not disclosed in other notes to the consolidated financial statements in this annual report:

| | Hierarchy Level of Fair Value Estimates | | Carrying Amount | | timated ir Value | | urrying mount | | timated r Value |
|---|--|----|--------------------|-----|---------------------|-------|------------------|--------|--------------------|
| | | | December | 31, | 2016 | | Decembe | er 31, | 2015 |
| | | | | - | (in mill | ions) | Q.) | | |
| Financial assets (1) | | | , | | | | | | |
| Cash and cash equivalents | 1 | \$ | 1.5 | \$ | 1.5 | \$ | 3.6 | \$ | 3.6 |
| Notes receivable from Dominion Energy Questar | 1 | | _ | | = | | 40.7 | | 40.7 |
| Financial liabilities | | | | | | | | | |
| Notes payable to Dominion Energy | 1 | | 4.0 | | 4.0 | | - | | - |

⁽¹⁾ Excludes \$19.2 million and \$14.1 million of long-term investment assets at December 31 2016 and 2015, respectively, measured at fair value using NAV (or its equivalent) as a practical expedient which are not required to be categorized in the fair value hierarchy.

The carrying amounts of cash and cash equivalents approximate fair value. The carrying amounts of notes receivable from Dominion Energy Questar and notes payable to Dominion Energy approximate fair value because of their short maturities and market-based interest rates.

Note 5 - Debt

Dominion Energy may make loans to Wexpro under a short-term borrowing arrangement. As of December 31, 2016, Wexpro had a short-term note with Dominion Energy for \$4.0 million with an variable interest rate of 1.05%. As of December 31, 2015, there were no short-term or long-term borrowings.

Note 6 - Income Taxes

Details of Wexpro's income tax expense and deferred income taxes are provided in the following tables. The components of income tax expense were as follows:

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Year Ended December 31, 2016 2015 (in millions) Federal \$ 69.0 \$ 50.2 Current (24.4)3.0 Deferred State Current 0.5 2.0 Deferred (4.0)(0.3)\$ 41.1 \$ 54.9 Total income tax expense

The difference between the statutory federal income tax rate and the Company's effective income tax rate is explained as follows:

| Year Ended December 31, | | |
|-------------------------|--------------|--|
| 2016 | 2015 | |
| 35.0% | 35.0% | |
| | | |
| (1.8) | 0.6 | |
| (2.4) | (2.1) | |
| 0.2 | | |
| 31.0% | 33.5% | |
| | (2.4) 0.2 | |

Significant components of Wexpro's deferred income taxes were as follows:

| | | December 31, 2016 2015 | | |
|--|----|-------------------------------|--------|------|
| | | | | |
| | | (in mi | llions |) |
| Deferred income taxes | | | | |
| Deferred tax liabilities | | | | |
| Property, plant and equipment | \$ | 183.8 | \$ | 227. |
| Employee benefits | | 3.3 | | 3.4 |
| Deferred tax liabilities | | 187.1 | | 230. |
| Deferred tax assets | | | | |
| Asset retirement obligations | | 9.7 | | 21. |
| Deferred compensation | | 0.7 | | 0. |
| State tax credits net of valuation allowance | | 0.9 | | 0. |
| Ad valorem taxes | | 4.2 | | 6. |
| Other | | (0.3) | | 0.9 |
| Deferred tax assets | | 15.2 | | 30.: |
| Net deferred income tax liability | \$ | 171.9 | \$ | 200. |

Note 7 - Regulatory Assets and Liabilities

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At December 31, 2016, regulatory assets and liabilities include the following:

| | 20 | 116 |
|---|--------|----------|
| | (in mi | illions) |
| Regulatory Assets: | | |
| Deferred operating and maintenance | \$ | 1.9 |
| Deferred production taxes | | 3. |
| Deferred depreciation, depletion and amortization | | 13. |
| Deferred royalties | | 4. |
| Asset retirement obligations | | 0.3 |
| Regulatory assets - current (1) | | 24. |
| Asset retirement obligations | | 0. |
| Deferred production imbalance | | 6. |
| Regulatory assets - noncurrent (2) | | 7.0 |
| Total regulatory assets | \$ | 31.6 |
| Regulatory Liabilities: | | |
| Depreciation - noncurrent (3) | \$ | 9. |

- The current regulatory assets represent recoverable charges incurred by Wexpro but not billed to Questar Gas at December 31, 2016. These charges include operating and maintenance, production taxes, depreciation, depletion, and amortization, royalty, and estimates of asset retirement obligation that are recoverable under the terms of the Wexpro Agreements within the next 12 months.
- The noncurrent regulatory assets include estimates of asset retirement obligation expenses that are recoverable under the terms of the Wexpro Agreements; however, such recovery will occur beyond next 12 months.
- (3) Based on the Wexpro II Agreement, the Company depreciates its investment base on an accelerated basis. The noncurrent regulatory liability corresponds to the accumulated incremental depreciation expense recorded in accordance with the Wexpro II Agreement.

Note 8 - Employee Benefits

Wexpro companies participate in retirement benefit plans sponsored by Dominion Energy Questar, which provide certain retirement benefits to eligible active employees, retirees and qualifying dependents. Under the terms of its benefit plans, Dominion Energy Questar reserves the right to change, modify or terminate the plans. From time to time in the past, benefits have changed, and some of these changes have reduced benefits.

Pension benefits for employees are covered by the Questar Retirement Plan, a defined benefit pension plan sponsored by Dominion Energy Questar. The Plan provides benefits to multiple Dominion Energy Questar subsidiaries. Retirement benefits payable are based primarily on years of service, age and the employee's compensation. As a participating employer, Wexpro is subject to Dominion Energy Questar's funding policy, which is to contribute annually an amount that is in accordance with the provisions of ERISA. During 2016, Wexpro made \$0.8 million of contributions to the Questar Pension Plan, and no contributions to this plan are currently expected in 2017. Net periodic pension cost related to this plan was \$0.5 million and \$0.8 million in 2016 and 2015, respectively, recorded in general and administrative expense in the Consolidated Statements of Income. The funding status of various Dominion Energy Questar subsidiary groups and employee compensation is the basis for determining the share of total pension costs for participating Dominion Energy Questar subsidiaries.

Retiree healthcare and life insurance benefits for employees are covered by the Questar Corporation Umbrella Health Plan, a plan sponsored by Dominion Energy Questar that provides certain retiree healthcare and life insurance benefits to multiple Dominion Energy Questar subsidiaries. Annual employee premiums are based on several factors such as retirement date and years of service. Net periodic benefit cost related to this plan was \$0.2 million in both 2016 and 2015, recorded in general and administrative expense in the Consolidated Statements of Income. Employee headcount is the basis for determining the share of total other postretirement benefit costs for participating Dominion Energy Questar subsidiaries.

Defined Contribution Plan

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Wexpro also participates in a Dominion Energy Questar-sponsored defined contribution plan, the Questar 401(k) Retirement Income Plan, covers multiple Dominion Energy Questar subsidiaries. Wexpro recognized \$1.2 million and \$1.3 million of expense in general and administrative and operating expense in the Consolidated Statements of Income in 2016 and 2015, respectively, as the employer matched contributions to this plan.

Share-Based Compensation

Prior to the Dominion Energy Questar Combination, Wexpro employees participated in certain share-based compensation plans of Dominion Energy Questar. Effective with the Dominion Energy Questar Combination all such awards vested on September 16, 2016. Wexpro had no share-based compensation balances as of December 31, 2016. Total share-based compensation expense amounted to \$2.6 million in 2016 compared to \$2.0 million in 2015.

Note 9 - Contingencies and Commitments

Contingencies

As a result of issues generated in the ordinary course of business, Wexpro is involved in legal proceedings before various courts and is periodically subject to governmental examinations (including by regulatory authorities), inquiries and investigations. Certain legal proceedings and governmental examinations involve demands for unspecified amounts of damages, are in an initial procedural phase, involve uncertainty as to the outcome of pending appeals or motions, or involve significant factual issues that need to be resolved, such that it is not possible for Wexpro to estimate a range of possible loss. For such matters for which Wexpro cannot estimate a range of possible loss, a statement to this effect is made in the description of the matter. Other matters may have progressed sufficiently through the litigation or investigative processes such that Wexpro is able to estimate a range of possible loss. For legal proceedings and governmental examinations for which Wexpro is able to reasonably estimate a range of possible losses, an estimated range of possible loss is provided, in excess of the accrued liability (if any) for such matters. Any accrued liability is recorded on a gross basis with a receivable also recorded for any probable insurance recoveries. Estimated ranges of loss are inclusive of legal fees and net of any anticipated insurance recoveries. Any estimated range is based on currently available information and involves elements of judgment and significant uncertainties. Any estimated range of possible loss may not represent Wexpro's maximum possible loss exposure. The circumstances of such legal proceedings and governmental examinations will change from time to time and actual results may vary significantly from the current estimate, For current proceedings not specifically reported below, management does not anticipate that the liabilities, if any, arising from such proceedings would have a material effect on the financial position, liquidity or results of operations of Wexpro.

Litigation

In February 2015, a trial was held in the case of *Rocky Mountain Resources and Robert N. Floyd v. QEP Energy Company and Wexpro Company*, Ninth Judicial District, County of Sublette, State of Wyoming, Case No. 2011-7816. Plaintiffs alleged they were entitled to a 4% overriding royalty interest (ORRI) in a so-called replacement state oil and gas lease ultimately assigned to Wexpro and QEP Energy Company (QEP) in the Pinedale Field. A jury decision was reached on February 13, 2015, that awarded the Plaintiffs \$14.1 million from Wexpro and \$16.2 million from QEP. Wexpro and QEP filed an appeal to the Wyoming Supreme Court alleging that the former state leases subject to the ORRI expired and a new lease was issued by the State of Wyoming unburdened by the 4% ORRI. On February 1, 2017, the Wyoming Supreme Court agreed with QEP and Wexpro, reversed the district court's order, and ordered the district court to grant summary judgment in favor of QEP and Wexpro. All escrowed amounts have been refunded to Wexpro. Additionally, based on the summary judgment of the Wyoming Supreme Court, in February 2017, Wexpro refunded to Questar Gas customers all amounts that were accrued to pay Rocky Mountain Resources and Robert N. Floyd supported by the district court's initial jury decision.

Commitments

Wexpro had no material future commitments at December 31, 2016.

Note 10 - Related-Party Transactions

Under the Wexpro agreements, Wexpro earned revenues from Questar Gas for operator service fees for costs associated with operating gas wells for the benefit of Questar Gas customers of \$311.7 million in 2016 and \$319.0 million in 2015. There were \$4 million of expenses for oil and NGL income shared with Questar Gas in 2016 and 2015.

Dominion Energy Questar charged Wexpro for certain administrative functions amounting to \$12.4 million in 2016 and \$16.2 million in 2015. These costs are included in general and administrative expenses and are allocated based on each affiliated

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company's proportional share of revenues less product costs; property, plant and equipment; and labor costs. Management believes that the allocation method is reasonable.

Questar Gas provides certain administrative services to Wexpro. Questar Gas provided these services at its cost of \$0.2 million in 2016 and \$0.5 million in 2015. The majority of these costs are allocated and included in general and administrative expenses. The allocation methods are based on the specific nature of the charges. Management believes that the allocation methods are reasonable.

Affiliate Dominion Energy Questar Pipeline, LLC charged Wexpro for communication services amounting to \$0.3 million in 2016 and \$0.4 million in 2015. These costs are included primarily in operating expenses and are allocated based on usage.

Wexpro also provides administrative services to an affiliated company, Wexpro Development Company. Administrative fees allocated to Wexpro Development Company totaled \$0.7 million in 2016 and \$1.2 million in 2015.

Note 11 - Subsequent Events

Rocky Mountain Resources and Robert N. Floyd v. QEP Energy Company and Wexpro Company Ruling
On February 1, 2017, the Wyoming Supreme Court agreed with QEP and Wexpro, reversed the district court's order, and ordered the district court to grant summary judgment in favor of QEP and Wexpro. For additional information on this case, see Note 9.

Approval of 2015 Vermillion Basin Acquisition to under the Wexpro II Agreement

On January 9, 2017, Questar Gas filed an application with the PSCU and PSCW for approval of the 2015 Vermillion acquisition including properties and interests within the Trail, Whiskey Canyon, Kinney and Canyon Creek units. In March 2017, Questar Gas filed the Vermillion Settlement Stipulation with the PSCU and the PSCW. The Settlement Stipulation was signed by the parties to the proceedings and agreed to include the Trail, Whiskey Canyon and Canyon Creek unit property interests as Wexpro II properties. Both Commissions approved the Settlement Stipulation effective March 1, 2017. For additional discussion of Wexpro II properties see Note 1.

Dominion Energy Utah Docket No. 19-057-02

| | | DUCKET NO. 19-037-02 | |
|---------------------------------|-----------|--|----|
| THIS | FILING IS | DEU Exhibit 1.02 - 2017 Qtr R Page 68 of 162 | pt |
| Item 1: X An Initial (Original) | OR [| Resubmission No. | |

Submission

Form 2 Approved OMB No.1902-0028 (Expires 09/30/2017) Form 3-Q Approved OMB No.1902-0205 (Expires 11/30/2016)



FERC FINANCIAL REPORT FERC FORM No. 2: Annual Report of Major Natural Gas Companies and Supplemental Form 3-Q: Quarterly Financial Report

These reports are mandatory under the Natural Gas Act, Sections 10(a), and 16 and 18 CFR Parts 260.1 and 260.300. Failure to report may result in criminal fines, civil penalties, and other sanctions as provided by law. The Federal Energy Regulatory Commission does not consider these reports to be of a confidential nature,

Exact Legal Name of Respondent (Company)

Questar Pipeline, LLC

Year/Period of Report

End of

2016/Q4

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Dominion Energy Utah 333 South State Street, Salt Lake City, UT 84145 Mailing Address: P.O. Box 45360, Salt Lake City, UT 84145 DominionEnergy.com



December 04, 2017

Utah Public Service Commission Heber M. Wells Building, 4th Floor P.O. Box 146751 Salt Lake City, UT 84114-6751 Via E-mail

Dear Commissioners:

Pursuant to the Order Memorializing Bench Ruling Approving Settlement Stipulation in Docket No. 16-057-01 and paragraph 36 of the Settlement Stipulation attached thereto, Dominion Energy respectfully submits the attached Integration Progress Report for the 3rd quarter 2017.

Paragraph 36 of the above-referenced Settlement Stipulation provides that "Dominion Questar Gas will work with the Division and the OCS on a collaborative basis to develop reporting requirements for an Integration Progress Report on planned and accomplished activities relative to the Merger. The report will also identify and include associated transition and transaction costs. Dominion Questar Gas will file the first Integration Progress Report with the Commission on or before April 15, 2017 for the period ending December 2016 and will provide updates quarterly thereafter until the conclusion of the next general rate case." The attached Integration Progress Report is the third report. Dominion Energy will submit future reports quarterly.

If you have any questions or concerns, please contact me.

Sincerely,

Kelly B. Mendenhall

Director, Pricing and Regulation

| | Utah Integration 3rd Quarter 2017 Progress Report | | | | | | |
|---|---|--|--|--|--|--|--|
| | Utah Stipulation | Status | | | | | |
| 1 | After the time the Merger is effective as defined in the Merger Agreement ("Effective Time"), Questar Corporation will become a wholly-owned subsidiary of Dominion that will continue to exist as a separate legal entity (herein referred to as "Dominion Questar"). | Completed 9/16/16. Dominion Energy continues to comply with the commitment. | | | | | |
| 2 | At the Effective Time, Questar Gas (herein referred to as "Dominion Questar Gas"), will remain a direct, wholly-owned subsidiary of Dominion Questar and will continue to exist as a separate legal entity with its own complete set of books and records. | Completed 9/16/16. Dominion Energy continues to comply with the commitment. | | | | | |
| 3 | Dominion will maintain Dominion Questar Gas' corporate headquarters in Salt Lake City, Utah. Dominion commits that there are no plans to change the location of Dominion Questar Gas' corporate headquarters from Salt Lake City to another location for the foreseeable future. | Completed 9/16/16. Dominion Energy continues to comply with the commitment. | | | | | |
| 4 | Dominion will establish a new Western Region operating headquarters in Salt Lake City, Utah. No costs shall be allocated to Dominion Questar Gas customers associated with the new Western Region operating headquarters in Salt Lake City, Utah without approval by the Commission. | Completed 9/16/16. Dominion Energy continues to comply with the commitment. | | | | | |
| 5 | Dominion intends that its board of directors will take all necessary action, as soon as practicable after the Effective Time, to appoint a current member of the Questar Corporation board as a director to serve on Dominion's board of directors. | Ron Jibson, former Chairman, CEO and President of Questar Corporation, has been appointed to Dominion's Board of Directors. The press release related to this appointment was filed as Exhibit 1 on April 17, 2017. | | | | | |
| 6 | Dominion will take all necessary action to cause a current member of the Questar Corporation board to be appointed as a director to serve on the board of directors of the general partner of Dominion Midstream Partners, L.P. ("Dominion Midstream") as soon as practicable after such time as all or part of Questar Pipeline Company ("Questar Pipeline") is contributed to Dominion Midstream. | The Board of Directors of Dominion Midstream Partners appointed Harris Simmons as a director on October 24, 2016. Mr. Simmons was formerly lead director on the Board of Directors of Questar Corporation. The press release related to this appointment was filed as Exhibit 2 on April 17, 2017. | | | | | |
| 7 | Dominion Questar Gas will be managed from an operations standpoint as a separate regional business under Dominion with responsibility for managing operations to achieve the objectives of customer satisfaction; reasonable rates; reliable service; customer, public, and employee safety; environmental stewardship; and collaborative and productive relationships with customers, regulators, other governmental entities, and interested stakeholders. Dominion Questar Gas will have its own local operating management located in Salt Lake City, Utah. | Dominion Energy continues to comply with the commitment. | | | | | |
| 8 | Questar Gas and Dominion share the common focus on installing, upgrading and maintaining facilities necessary for safe and reliable operations. This focus will not be diminished in any way as a result of the Merger. Absent a material change in circumstances, Dominion Questar Gas will continue its planned total capital expenditure program with an estimated \$209 million investment in 2017, \$208 million investment in 2018, and \$233 million investment in 2019 (excludes investment in peak shaving facility). Any variances to this plan will be supported by Dominion Questar Gas in its next general rate case. Dominion will maintain the environmental monitoring and maintenance programs of Dominion Questar Gas at or above current levels. | Dominion Energy continues to comply with the commitment. | | | | | |

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| 10 | Dominion and its subsidiaries will continue to honor the Wexpro Stipulation and Agreement, the Wexpro II Agreement and the conditions approved in connection with inclusion of properties in the Wexpro II Agreement ("Wexpro Agreements") and the conditions and obligations provided therein. Dominion will not contribute Wexpro Company ("Wexpro") to Dominion Midstream or to any master limited partnership without the Commission's approval. Dominion will give employees of Dominion Questar and its subsidiaries due and fair consideration for other employment and promotion opportunities within the larger Dominion organization, both inside and outside of Utah, to the extent | Dominion and its subsidiaries continue to comply with this commitment. On June 6, 2017, Dominion Energy Utah and Dominion Questar Pipeline offered a Voluntary Severance Plan to all supervisors over the age of |
|----|--|--|
| | any such employment positions are re-aligned, reduced, or eliminated in the future as a result of the Merger. | 55. The program was offered to 65 participants and 37 participants accepted the severance package. Of those that accepted, 25 were from Dominion Energy Utah. These employees will be retiring between August 1, 2017 and July 1, 2018. They will receive three weeks of severance for each year of service, up to 52 weeks. During the 2nd quarter, two employees in the Salt Lake City office accepted opportunities in other areas of the Company. On August 1, 2017, Craig Wagstaff was named President, Gas Distribution. In his new role, he will be responsible for all of the natural gas LDC's in the Dominion Energy Family. He will continue to be located in the Salt Lake City office. In August 2017, the Company announced its organizational alignment for the corporate functions which resulted in an elimination of 56 current positions. These employees are eligible for the Company's severance package and have also been given the opportunity to apply for other positions. A summary of the plan is shown in DEU Exhibit 17. |
| 11 | Dominion, at shareholders' cost, will contribute, within six months of the Effective Time, a total of \$75,000,000 toward the full funding, on a financial accounting basis, of Questar Corporation's (i) ERISA-qualified defined-benefit pension plan in accordance with ERISA minimum funding requirements for ongoing plans, (ii) nonqualified defined-benefit pension plans, and (iii) postretirement medical and life insurance (other post-employment benefit ("OPEB")) plans, subject to any maximum contribution levels or other restrictions under applicable law, thereby reducing pension expenses over time in customer rates. Dominion represents that said \$75,000,000 contribution, based on current plan funding, would be permissible and well within maximum contribution levels and other restrictions under applicable law. | This pension contribution was funded on January 19, 2017. |
| 12 | Dominion and its affiliates commit to make officers and employees of Dominion reasonably available to testify before the Commission and provide information that is relevant to any matter within the jurisdiction of the Commission. | Dominion Energy will comply with this commitment. |
| | As part of this and future regulatory proceedings, Dominion Questar Gas will provide information in response to discovery or requests for information about Dominion or its subsidiaries that are relevant to matters within the Commission's jurisdiction. | Dominion Energy will comply with this commitment. |
| 14 | Dominion Questar Gas, Dominion Questar, and Wexpro will maintain access to a complete set of their books and records, including accounting records, as well as access to affiliate charges to Dominion Questar Gas, at their corporate offices in Salt Lake City, UT. | Dominion Energy continues to comply with this commitment. |

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| 15 | Dominion commits to provide 30 days' notice to the Commission if it intends to create a corporate entity between Dominion Questar and Dominion Questar Gas. | Dominion has no plans to create a corporate entity between Dominion Questar and Dominion Questar Gas. Should these plans change Dominion will comply with this commitment. |
|----|--|---|
| 16 | For regulatory purposes, Dominion Questar Gas' accounting will continue to reflect assets at historical costs, approved depreciation rates, and deferred income taxes based on original cost in accordance with the Uniform System of Accounts and any relevant Commission orders. | Dominion Energy continues to comply with this commitment. |
| 17 | Dominion Questar Gas will not seek any changes to existing filed rates, rules, regulations, and classifications under Questar Gas' Utah Natural Gas Tariff No. 400 ("Tariff") because of the Merger, before its next general rate case, except to revise the Tariff to change the name of the operating entity. The Company will file for a name change within 21 days of the Effective Time. | On May 10, 2017, shareholders approved a name change for Dominion Resources Inc., to change its name to Dominion Energy. A tariff reflecting the name change was filed May 12th in Docket 17-057-T04 and the tariff was approved May 30th. On June 5, 2017, Questar Gas began doing business as Dominion Energy Utah. In July the Company began billing customers using the new name. |
| 18 | Dominion Questar Gas will continue to file annually and follow the Commission's Integrated Resource Plan process and guidelines. | Dominion Energy Utah filed its 2017/2018 IRP on June 14th, 2017, in Docket 17-057-12. |
| 19 | Dominion Questar will maintain established gas-supply interchangeability Wobbe indices for Questar Gas' receipt points and will be in compliance with the Commission's requirements. | Dominion Energy continues to comply with this |
| 20 | Goods and services provided to Dominion Questar Gas by Dominion or its subsidiaries shall be priced consistent with the Affiliate Expense Standard set forth in Section 2.06 of the Tariff. Dominion Questar Gas will have the burden of proof to show that prices for goods and services provided by Dominion or its other subsidiaries to Dominion Questar Gas are just and reasonable. | Dominion Energy continues to comply with this commitment. |
| 21 | Dominion Questar will not seek recovery of any acquisition premium (goodwill) or fair value in excess of net book value associated with the Merger from Dominion Questar Gas customers. Dominion will not record any goodwill or fair value in excess of net book value associated with the Merger on Dominion Questar Gas' books and will make the required accounting entries associated with the Merger on that basis. Dominion Questar will not seek recovery of any acquisition premium (goodwill) or fair value in excess of net book value associated with the Merger through allocation of cost to the affiliated companies of Dominion Questar. | Dominion Energy continues to comply with this commitment. |
| 22 | Dominion Questar will not sell all or a majority of Dominion Questar Gas' common stock without Commission approval. | Dominion will comply with this commitment. |
| 23 | Dominion, through Dominion Questar, will provide equity funding, as needed, to Dominion Questar Gas in order to maintain an end-of-year common equity percentage of total capitalization in the range of 48-55 percent (48-55%) through December 31, 2019. | Dominion Energy will comply with this commitment. As shown in the April 17, 2017, Integration Report Exhibit 5, the end-of-year common equity percentage of total capitalization for 2016 was 51%. |

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| 2 | Dominion commits to use commercially reasonable efforts to maintain credit metrics that are supportive of strong investment-grade credit ratings (targeting the Single-A range) for Dominion Questar Gas. For the first four years following the Effective Time, in any rate proceeding where Dominion Questar Gas' rate of return is established or it seeks to reset the previously authorized rate of return on rate base, Dominion Questar Gas will demonstrate that its cost of debt proposed for recovery in rates is not greater than would have been incurred absent the Merger, and will hold customers harmless from any increases in the cost of debt caused by the Merger. Nothing in this provision shall limit the Parties, in any general rate proceeding, from presenting any arguments or evidence as to the appropriate rate of return for Dominion Questar Gas, consistent with the provisions of Paragraph 60 of this Settlement Stipulation. | Dominion Energy continues to comply with this commitment. Current target ratings for Questar Gas are A. Current senior unsecured ratings for Moody's and S&P are A2/stable and BBB+/stable which are equivalent to the ratings of Questar Gas since the acquisition. The stable outlook from both Moody's and S&P indicate a steady ratings outlook into the future. On December 15, 2016, Questar Gas obtained a long-term rating of A- from Fitch as shown in the April 17, 2017 report, Exhibit 6. On May 3, 2017, Fitch provided an update on Dominion Energy and kept the Questar Gas rating unchanged at A This report is attached as Exhibit 18. |
|---|---|--|
| 2 | Neither Dominion nor its subsidiaries will, without the Commission's approval, make loans to Dominion Questar Gas that bear interest at rates that are greater than the lower of i) rates being paid at the time of such loan by Dominion or such other subsidiary on its own debt or ii) rates available, at the time of such loan, on similar loans to Dominion Questar Gas from the market. | Dominion Energy continues to comply with this commitment. |
| 2 | Dominion Questar Gas will not lend funds to Dominon or other Dominion | Dominion Energy continues to comply with this |
| 2 | entities, including Dominion Questar. Dominion Questar Gas will not transfer material assets to or assume liabilities of Dominion or any other subsidiary of Dominion without the Commission's approval. | commitment. Since the merger, Dominion Energy Utah has not transferred assets to or assumed liabilities of Dominion or its affiliates. Dominion Energy continues to comply with this commitment. |
| 2 | Dominion Questar Gas will not transfer its debt to Dominion, or any other | Dominion Energy continues to comply with this |
| 2 | subsidiary of Dominion, without the Commission's approval. Dominion will continue to provide to Dominion Questar Gas no less than the same access to short-term debt, commercial paper, and other liquidity that Questar Corporation currently has in place for Questar Gas. | commitment. Dominion Energy continues to comply with this commitment. |
| | Dominion commits that Wexpro will not be a party to a money pool. To the extent that the short-term working capital is required by Wexpro, it will be provided under the terms of a one-way intercompany note at the actual cost of that short-term debt at the Dominion level. Dominion, at shareholders' expense, will increase Questar Corporation's historic level of corporate contributions to charities identified by local leadership that are within Dominion Questar Gas' service areas by \$1,000,000 per year for at least five years following the Effective Time. Dominion Questar Gas will maintain or increase each jurisdiction's historic level of community involvement, low income funding, and economic development efforts in Questar Gas' current operating areas. | Dominion Energy continues to comply with this commitment. Dominion is complying with this commitment. To date, Dominion has been working to identify and evaluate charitable giving opportunities within the Dominion Energy service areas. Dominion has also established a Community Investment Board responsible for reviewing and approving charitable donations up to \$25,000 per year per organization and for recommending the approval to the Dominion Foundation board charitable donations that exceed \$25,000 per year per organization. At the end of each calendar year from 2017 to 2021, Dominion Energy will report to the Commission the total amount of its charitable contributions and |
| | | demonstrate the fulfillment of this commitment. |

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| 32 | Dominion, at shareholders' expense, will establish a newly-formed advisory board for its Western Region operations composed of regional-based business and community leaders. This board will meet and receive information and provide feedback on community issues, government relations, environmental stewardship, economic development opportunities, and other related activities that affect Dominion's and Dominion Questar Gas' local stakeholders. | On November 28, 2016, Dominion Energy announced that it had named a citizen advisory council. Exhibit 7 of the April 17, 2017 integration report is a copy of the press release. The council held meetings on June 1, 2017, and August 29th, 2017. |
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| | Questar Gas will petition to withdraw its pending application before the Commission in Docket No. 16-057-03 to increase annual non-gas distribution revenue by approximately \$22 million. The Commission's granting of the petition to withdraw is a condition of this Settlement Stipulation. Contingent upon the consummation of the Merger, the Parties further agree that Dominion Questar Gas will not file a general rate case to adjust its base distribution nongas rates, as shown in Questar Gas' existing Tariff, prior to July 1, 2019 or later than December 31, 2019, unless otherwise ordered by the Commission. Dominion Questar Gas will not file an application for a major plant addition with a rate-effective date prior to March 1, 2020, absent emergency circumstances, except to address the peak-hour needs set forth in Questar Gas' 2016- 2017 Integrated Resource Plan (Docket No. 16-057-08). Dominion Questar Gas will | Approval of Withdrawal of the Verified Application. On August 22, 2016 Commission Order granted Withdrawal of the Application. |
| 34 | The Parties agree that the Utah Conservation Enabling Tariff ("CET") accrual caps will be suspended until rates become effective in the next filed general rate case. To the extent that the balance in the CET accrual account is above the accrual cap, the incremental amount will not be assessed interest during the suspension period. The amortization cap will remain in place. | As of September 2017, the balance in the CET is a \$291,217 over collection. This is well within the existing amortization caps. |
| 35 | Dominion and Dominion Questar Gas will continue to comply with all existing laws, rules, regulations, provisions of its Tariff, orders, and directives of the Commission, as applicable, following the Effective Time. | Dominion Energy continues to comply with this commitment. |
| 36 | Dominion Questar Gas will work with the Division and the OCS on a collaborative basis to develop reporting requirements for an Integration Progress Report on planned and accomplished activities relative to the Merger. The report will also identify and include associated transition and transaction costs. Dominion Questar Gas will file the first Integration Progress Report with the Commission on or before April 15, 2017 for the period ending December 2016 and will provide updates quarterly thereafter until the conclusion of the next general rate case. | Dominion Energy filed the first integration report on April 17, 2017 and continues to provide quarterly updates. |
| 37 | Transaction costs associated with the Merger will not be recovered through rates of Dominion Questar Gas or recovered through charges from affiliated companies of Dominion Questar to Dominion Questar Gas. Transaction costs shall be defined as: i) Legal, consulting, investment banker, and other professional advisor costs to initiate, prepare, consummate, and implement the Merger, including obtaining regulatory approvals, ii) Rebranding costs, including website, advertising, vehicles, signage, printing, stationary, etc. ii) Executive change in control costs (severance payments and accelerated vesting of share-based compensation), iv) Financing costs related to the Merger, including bridge and permanent financing costs, executive retention payments, costs associated with shareholder meetings, and proxy statement related to Merger approval. | The transaction and transition costs for 2016 were filed in Exhibit 8 of the April 17, 2017 integration report. The transaction costs for the six months ended June 2017 were filed on August 15, 2017 in Exhibit 12 of this report. The transaction/transition costs for YTD September 2017 are shown in Exhibit 19. All of these costs shown in the exhibit are booked to 930.205. These are below the line and will not be included in customer rates. |

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| deferred for future recovery from customers and will be expensed by Dominion Questar Gas and its affiliates as incurred during the transition period. Dominion Questar Gas' revenue requirement for the purpose of developing distribution non-gas rates will be evaluated in the next general rate proceeding, and that filing shall identify all transitions costs, if any, in the base period and the test period. Transition or integration costs that are capitalized and not expensed, including, but not limited to, information technology investments in new hardware and software, including related costs, to convent, conform, and/or integrate Questar Corporation and subsidiaries' systems into and with Dominion's systems, will be itemized and disclosed in the next general rate case. Dominion Questar Gas will have the burden of proof to show that the transition or integration costs are reasonable and result in a positive net benefit to 39 Dominion Questar Gas will not seek recovery in its next general rate case of any increase in the aggregate total Operating, Maintenance, Administrative and General Expenses (excluding energy efficiency and bad debt costs) per customer over the 12 months ended December 2015 was \$138.24. For the first four calendar years following the Effective Time, Dominion Questar Gas will provide, on an annual basis, a baseline comparison between 2015 and the current year for Operating, Maintenance, Administrative and General Expenses for Questar Pipeline and Wexpro. Additional detail and the calculation of the 2015 baseline for Questar Gas, Questar Pipeline and Wexpro are shown in Attachment 1. 40 Joint Applicants shall hold customers harmless from any increases in the aggregate total costs for shared or common services provided by Dominion Questar Corporation and/or Dominion Resources Services Company, Inc. ("Opminion Resources Services") that are caused by the Merger. 41 Joint Applicants shall hold customers harmless from any increases in income taxes and/or accumulated deferred income taxes, recoverab | | |
|---|--|--|
| increase in the aggregate total Operating, Maintenance, Administrative and General Expenses (excluding energy efficiency and bad debt costs) per customer over the 12 months ended December 2015 baseline level, unless it can demonstrate that the increase in such total expenses was not caused by the Merger. This amount per customer for the 12 months ended December 2015 was \$138.24. For the first four calendar years following the Effective Time, Dominion Questar Gas will provide, on an annual basis, a baseline comparison between 2015 and the current year for Operating, Maintenance, Administrative and General Expenses for Questar Pipeline and Wexpro. Additional detail and the calculation of the 2015 baseline for Questar Gas, Questar Pipeline and Wexpro are shown in Attachment 1. 40 Joint Applicants shall hold customers harmless from any increases in the aggregate total costs for shared or common services provided by Dominion Questar Corporation and/or Dominion Resources Services Company, Inc. ("Dominion Resources Services") that are caused by the Merger. 41 Joint Applicants shall hold customers harmless for any changes in income taxes and/or accumulated deferred income taxes, recoverable in Dominion Questar Gas rates caused by the Merger, to the extent that such action would be consistent with the tax normalization rules. 42 Questar Pipeline's rates will change only pursuant to proceedings before the Federal Energy Regulatory Commission ("FERC"). 43 Joint Applicants shall hold customers harmless from any increases in Wexpro's shared services costs or income tax expense caused by the Merger. 44 No later than January 1, 2018, Dominion Questar Gas may propose another allocation methodology for use after December 31, 2017, provided that it has presented such methodology for use after December 31, 2017, provided that it has presented such methodology for use after December 31, 2017, provided that it has presented such methodology for use after December 31, 2017, provided that it has presented such methodology for us | deferred for future recovery from customers and will be expensed by Dominion Questar Gas and its affiliates as incurred during the transition period. Dominion Questar Gas' revenue requirement for the purpose of developing distribution non-gas rates will be evaluated in the next general rate proceeding, and that filing shall identify all transitions costs, if any, in the base period and the test period. Transition or integration costs that are capitalized and not expensed, including, but not limited to, information technology investments in new hardware and software, including related costs, to convert, conform, and/or integrate Questar Corporation and subsidiaries' systems into and with Dominion's systems, will be itemized and disclosed in the next general rate case. Dominion Questar Gas will have the burden of proof to show that the transition or integration costs are reasonable and result in a positive net benefit to | |
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| and/or accumulated deferred income taxes, recoverable in Dominion Questar Gas rates caused by the Merger, to the extent that such action would be consistent with the tax normalization rules. 42 Questar Pipeline's rates will change only pursuant to proceedings before the Federal Energy Regulatory Commission ("FERC"). 43 Joint Applicants shall hold customers harmless from any increases in Wexpro's shared services costs or income tax expense caused by the Merger. 44 No later than January 1, 2018, Dominion Questar Gas will present and review with the Division and the OCS, for informational purposes, a proposed methodology for allocation of shared services costs. Dominion Questar will use the current allocation methodologies, including Distrigas, to allocate shared services costs to its subsidiaries until January 1, 2018. Dominion Questar Gas may propose another allocation methodology for use after December 31, 2017, provided that it has presented such methodology for review as set forth above. 45 Dominion Questar Gas will work with the Division and the OCS on a collaborative basis to develop affiliate transactions reporting requirements and will file such information with the Commission beginning on July 1, 2018 for the 12 months ending December 31, 2017 and thereafter annually. 46 Costs that have been denied recovery by the Commission in prior orders, unless Dominion Energy continues to comply with this commitment. | aggregate total costs for shared or common services provided by Dominion Questar Corporation and/or Dominion Resources Services Company, Inc. | |
| Federal Energy Regulatory Commission ("FERC"). do not Applicants shall hold customers harmless from any increases in Wexpro's shared services costs or income tax expense caused by the Merger. Dominion Energy continues to comply with this commitment. No later than January 1, 2018, Dominion Questar Gas will present and review with the Division and the OCS, for informational purposes, a proposed methodology for allocation of shared services costs. Dominion Questar will use the current allocation methodologies, including Distrigas, to allocate shared services costs to its subsidiaries until January 1, 2018. Dominion Questar Gas may propose another allocation methodology for use after December 31, 2017, provided that it has presented such methodology for review as set forth above. Dominion Questar Gas will work with the Division and the OCS on a collaborative basis to develop affiliate transactions reporting requirements and will file such information with the Commission beginning on July 1, 2018 for the 12 months ending December 31, 2017 and thereafter annually. Dominion Energy continues to comply with this commitment at the time designated. | and/or accumulated deferred income taxes, recoverable in Dominion Questar Gas rates caused by the Merger, to the extent that such action would be | |
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| | basis to develop affiliate transactions reporting requirements and will file such information with the Commission beginning on July 1, 2018 for the 12 months | |
| excluded from rates absent further order from the Commission. | subject to regulation by another governmental agency, will continue to be | |

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| 47 | Within 120 days of the Effective Time, Dominion Questar Gas will meet with the Division and the OCS on a collaborative basis and update Customer Satisfaction Standards, taking into account recent historical results. Dominion Questar Gas will report quarterly on its performance relative to the Customer Satisfaction Standards. Quarterly reporting will continue until Dominion Questar Gas' next general rate case filing. If the Dominion Questar Gas service levels become deficient, meaning they fall short of the Customer Satisfaction Standards as shown in the report, Dominion Questar Gas will file a remediation plan with the Commission explaining how it will improve and restore service to meet the Customer Satisfaction Standards. | Questar Gas met with the Division and the OCS and have updated the customer satisfaction standards. The first and second quarter results were filed on August 15, 2017 as Exhibit 14. The 3rd quarter 2017 results are attached as Exhibit 21. |
| 48 | Dominion Questar Gas shall maintain separate long-term debt with its own debt rating supplied by at least two of the recognized debt rating agencies. Any of the debt used to capitalize Dominion Questar Gas shall be kept within the regulated utility. | Dominion Energy continues to comply with this commitment. |
| 49 | Dominion Questar Gas shall establish and maintain its own bank accounts that are in its own name and direct access to exclusively committed credit facilities. Dominion shall provide Dominion Questar Gas with access to no less that \$750,000,000 in short-term debt or commercial paper programs. | Dominion Energy continues to comply with this commitment. |
| 50 | In connection with its notification to the Commission of dividends paid by Dominion Questar Gas, Dominion Questar Gas shall provide a cash flow summary and explicitly notify the Commission if payment of any dividend would result in its actual common equity component of total capitalization falling below 45 percent (45%), using the method of calculating equity levels under the ratemaking precedents of the Commission. In addition, Dominion Questar Gas will make annual financial statements for Wexpro and Questar Pipeline available to regulators. | Dominion Energy will comply with this commitment. Dominion Energy Utah has not issued a dividend to its parent since the merger. The financial statements for Wexpro and Questar Pipeline are were filed on August 15, 2017 as exhibit 15 and 16. |
| 51 | Upon request, Dominion and all of its affiliates and subsidiaries must provide the Commission, the Division, and the OCS, including their auditors and authorized agents, and intervenors in rate proceedings, as appropriate, with reasonable access to transactional, accounting and other information, including personnel necessary to explain the requested information, regarding any costs directly or indirectly allocated to Dominion Questar Gas. Dominion and Dominion Questar Gas commit to maintain access to the requested books and records in Salt Lake City, Utah, or, at the option of the Division, or the OCS, Dominion Questar Gas agrees to pay reasonable travel costs to the location of the requested documents and personnel; such travel costs will not be passed on to Dominion Questar Gas customers. | Dominion Energy continues to comply with this commitment. |
| 52 | Dominion Questar Gas will clearly reflect all of its costs and investments in its financial reports, including costs and assets that are directly assigned or allocated to it from another subsidiary of Dominion. An audit trail will be maintained so that allocable costs can be specifically identified. | Dominion Energy continues to comply with this commitment. |
| 53 | Dominion and Dominion Questar agree not to assert in any forum that the provisions of PUHCA or its successor PUHCA 2005 (EPAct 2005), or the related Ohio Power v. FERC case, preempt the Commission's jurisdiction over affiliated interest transactions and will explicitly waive any such defense in those proceedings. In the event that PUHCA or its successor PUHCA 2005 (EPAct 2005) is repealed or modified, Dominion and Dominion Questar agree not to seek any preemption under such subsequent modification or repeal. | Dominion Energy continues to comply with this commitment. |

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| 54 | The Joint Applicants commit to provide for and effect the appointment of a "Special Bankruptcy Director" to serve as a member of the Board of Directors of Dominion Questar Gas ("DQG Board"). Said Director shall be nominated by and retained from an independent entity such as CT Corporation (at Dominion shareholder expense) and shall not be employed by Dominion or any other Dominion affiliate. Said Director shall not participate in ordinary and routine activities of the DQG Board and shall have no voting rights except in the event of a vote by the DQG Board to approve a voluntary bankruptcy petition to be filed under Title 11 of the U.S. Code on behalf of Dominion Questar Gas. Notice of such vote shall be provided to the Special Bankruptcy Director and no voluntary bankruptcy petition on behalf of Dominion Questar Gas may be filed without the affirmative vote of the Special Bankruptcy Director. It is the intent of the Parties that the Special Bankruptcy Director will consider the interests of all relevant economic stakeholders, including without limitation the utility's customers, and the financial health and public service obligations of Dominion Questar Gas, in exercising his or her responsibilities, subject to applicable law. Concurrent with the notice to the Special Bankruptcy Director, Dominion Questar Gas will provide confidential notice to the Commission, Division and the OCS. | Dominion Energy continues to comply with this commitment. The Special Bankruptcy Director for Dominion Energy, Steven P. Zimmer, was appointed effective October 17, 2016. |
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| 55 | Dominion or Dominion Questar Gas shall provide notice to the Commission, the Division, and the OCS of any bankruptcy petition or other filing that petitions for Dominion or any of its subsidiaries to be declared bankrupt. If the petition is voluntary, the notice shall be provided within three (3) business days of the petition's filing. If the petition is involuntary, the notice shall be filed within three (3) business days after the day on which the petition is served upon the entity subject to the petition or prior to any hearing adjudicating the petition, whichever is soonest. | Dominion Energy continues to comply with this commitment. |
| 56 | The Joint Applicants agree that they will use commercially reasonable efforts in consultation with interested suppliers and marketers to coordinate an upstream nomination process with Kern River Gas Transmission Company similar to the process currently available with Questar Pipeline Company, which nomination process is generally described in the Joint Motion for Dismissal filed with the Commission on October 15, 2014 in Docket No. 14-057-19. Within 120 days following the Effective Time, representatives of Dominion and Dominion Questar Gas will meet with interested transportation customers, the Division, the OCS, and any other interested parties and will act in good faith to review concerns of transportation customers and will consider any proposal by interested transportation customers regarding direct access by marketers/transporters to such customers. | Representatives of Dominion Energy met with interested parties on December 6, 2016. The group discussed the upstream nomination process on Kern River and marketer concerns. |
| 57 | Dominion Questar Gas will notify customers of the Merger in the following ways: i. A notice will be posted on Dominion Questar Gas' website within 5 days of the Effective Time notification. ii. Notification will be published in the Gas Light News billing insert within 60 days of the Effective Time notification. | Notice of the merger was provided on Questar Gas' website beginning September 16, 2016. Exhibit 11, filed in the April 17, 2017 integration report, included a copy of the notice that went to customers in the October bills. |

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Dominion Energy Utah Docket No. 16-057-01 3rd Qtr. Integration Progress Report DEU Exhibit 17

2017 Involuntary Severance Plan Summary

56 Dominion Energy Services (Questar Corporation) employees

Severance package includes a two month advance start date and three weeks of severance for each year of service up to 52 weeks.

Advance Notice Start Dates were scheduled as follows:

| Month | Positions eliminated |
|----------------|----------------------|
| September 2017 | 2 |
| October 2017 | 3 |
| November 2017 | 4 |
| January 2018 | 4 |
| February 2018 | 3 |
| April 2018 | 31 |
| July 2018 | 5 |
| December 2018 | 4 |
| Total | 56 |

Of the 56 affected employees 10 have found other positions in the Company and several others are under consideration for other positions that have not yet been filled. This number will be updated in future integration progress reports.

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FitchRatings

Fitch Affirms Dominion Resources & Subs; Dominion Gas Holdings' Outlook Revised to Negative

Fitch Ratings-New York-03 May 2017: Fitch Ratings has affirmed the 'BBB+' Issuer Default Rating (IDR) of Dominion Resources, Inc. (DRI) and the 'A-' IDRs of DRI subsidiaries Virginia Electric and Power Co. (VEPCo), Dominion Gas Holdings, LLC (DGH), and Questar Gas Company (Questar). Fitch has also affirmed the companies' debt instrument ratings as listed at the end of this release. The Rating Outlook for DRI, VEPCo, and Questar is Stable. The Rating Outlook for DGH has been revised to Negative from Stable.

The Negative Outlook for DGH reflects leverage that remained elevated at the end of 2016 as a result of management's previous strategy to move debt from corporate parent DRI to DGH to achieve a more balanced capital structure at the parent level. As a result, higher debt levels and recent variability in DGH's cash flows have resulted in leverage measures that are high for the rating level. For the year ended Dec. 31, 2016, DGH adjusted debt/EBITDAR of 4.8 is materially above Fitch's previously stated rating sensitivity of 3.75x. FFO adjusted leverage for the same period is 5.7x versus prior sensitivity of 4.25x. While Fitch expects some organic improvement in DGH's metrics, DRI may need to adjust financial policies to keep DGH's credit measures commensurate with the current ratings.

KEY RATING DRIVERS FOR DRI

Diversified Asset Base: DRI owns a large portfolio of utility, power, midstream and other energy assets that provides a diversified and stable source of earnings and cash flow. DRI's financial strength is currently anchored by VEPCO, a large integrated electric utility. However, VEPCOs percentage of DRI's earnings and cash flow will decrease over time due to DRI's significantly expanding gas infrastructure business.

Large Capex Plan: Fitch expects DRI's business risk profile to be elevated for

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the next few years, reflecting the construction risks associated with various large-scale projects, including the Cove Point liquefied natural gas (LNG) export facility, which is expected to enter service in late 2017. Timely execution of major projects are important drivers for the expected parent-level debt reduction, given expected cash flow and in some cases, asset sale proceeds from drops to affiliated master limited partnership (MLP).

Parent-Level Debt: The percentage of DRI parent-level debt is high, reflecting the prior centralized funding strategy for all subsidiaries and operations except VEPCo, DGH, and the recently acquired Questar. DRI level debt currently accounts for approximately 50% of consolidated indebtedness. While there are significant cash flows generated by the DRI-directly held assets, large capital projects have resulted in elevated leverage on a both a consolidated and deconsolidated basis. Fitch expects management to adhere to stated goal of reducing DRI level debt to 30%-40% of total indebtedness by 2020.

Financial Profile: Consolidated leverage is high for the rating level but should gradually improve over the next several years as DRI realizes anticipated earnings contributions from projects currently under construction and expected sizeable asset drops to its MLP. Fitch expects that DRI consolidated 2016 debt/EBITDAR of 6.3x will improve dramatically as assets become operational. As such, consolidated leverage will likely fall to 4.6x by the end of the forecast period and funds flow from operations (FFO) leverage return to just below 5.0x from the current 6.4x.

Cash Flow Subordination: The creation of DM and subsequent IPO in 2014 provided DRI another vehicle to raise capital and monetize existing assets and investments. The MLP structure offers greater tax efficiency since earnings are not subject to corporate taxation and potentially a lower cost of capital. With its general partner interest, DRI participates in growth at the MLP through incentive distribution rights. DRI owns 100% of the general partner interest and 51% of the limited partnership units (of Dec. 31, 2016). While asset drops to DM is expected to be the key driver to DRI-level debt reduction, it adds a level of cash flow subordination and corporate complexity.

KEY RATING DRIVERS FOR VEPCo

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Strong Credit Profile

VEPCo's current and projected credit metrics are supportive of the ratings. Fitch forecasts adjusted debt/EBITDAR to approximate 3.4x over the next few years, funds flow from operations (FFO) lease-adjusted leverage 3.5x, and FFO fixed-charge coverage to remain above 6.0x. By comparison, these figures were 3.1x, 3.3x and 6.4x, respectively, for the latest 12 months (LTM) ended Dec. 31, 2016.

Constructive Regulatory Environment

Fitch considers the regulatory environment in Virginia and North Carolina to be constructive, due largely to rider mechanisms that provide timely cost recovery of invested capital, including incentive returns on certain generation projects. In Virginia, VEPCo's primary regulatory jurisdiction, adjustment clauses are in place to recover costs for new generation projects, FERC-approved transmission costs, environmental compliance, energy efficiency and renewable energy programs.

Large Capex Plan

Capex is expected to remain elevated over the forecast period. The timely cost recovery mechanisms available to VEPCo soften the financial strain of funding the capex plan. Capex (including nuclear fuel) aggregates \$8.5 billion over 2017-2019, including a peak of \$2.9 billion in 2018, compared with \$8.7 billion over the prior three year forecast. Approximately two-thirds of the capex is growth-related and the remainder is maintenance. Fitch's forecast assumes timely execution of the capital plan and that funding will be managed to maintain a balanced capital structure.

Biennial Review Suspension

Legislation enacted in Virginia in February 2015 suspends biennial reviews after 2015 until 2022 and freezes base rates through 2019. Fitch considers the impact to be credit neutral. During the rate-freeze period rider mechanisms remain in place and VEPCo can retain any earnings in excess of its authorized return on equity of 10%. VEPCo is at risk for unexpected storm costs and increased operating and capital costs not subject to rider mechanisms. The 2022 biennial review will address rates in 2020 and 2021.

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Favorable Service Territory Demographics

A large government and military presence tends to limit economic and sales volatility. In addition, VEPCo's service territory has experienced strong growth of data centers due in large measure to its proximity to Washington, D.C. and high-capacity fiber networks. The service area also benefits from an attractive climate and sound economy that drives residential customer growth.

KEY RATING DRIVERS FOR DGH

Stable and Diverse Operations: The majority of DGH's earnings and cash flow comes from pipeline subsidiary Dominion Transmission and LDC Dominion East Ohio. DGH's transmission and distribution entities benefit from long-term transportation contracts, strategic location and supportive federal and state regulation. Other DGH businesses with a somewhat higher risk profile are the storage, gathering and processing of natural gas and the sale of natural gas liquids (NGL). Commodity price risk from NGL sales and recontracting, volumetric and counterparty risk are primary credit concerns.

Well-Situated Assets: DGH's assets are well positioned to benefit from the significant supply growth in the Marcellus and Utica shale basins. The supply growth is driving increased investment in new pipeline projects that earn relatively attractive Federal Energy Regulatory Commission (FERC) authorized returns. DGH also has entered into a number of farm-out transactions that generate additional revenue from lease acquisition payments and potentially long-term royalty streams.

Large Capex Plan: Fitch expects capex to remain elevated and front-end loaded over the next three years, given the large number of growth projects underway or anticipated, plus the pipeline infrastructure and replacement program at Dominion East Ohio (DEO) and maintenance capex. The investments are largely related to market access and producer outlet projects to support the expanding gas production in Marcellus and Utica. Ratings assume capex will be funded in a manner to support a balanced capital structure.

Elevated Leverage: Higher debt balances from capex spending and variability in DGH's cash flows have resulted in leverage measures that are high for the

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rating level. Leverage remained elevated at the end of 2016 as a result of management's previous strategy to move debt from corporate parent DRI to DGH and to achieve a more balanced capital structure at the parent level. For the year ended Dec. 31, 2016, DGH adjusted debt/EBITDAR of 4.8 is materially above Fitch's previously stated rating sensitivity of 3.75x. FFO adjusted leverage for the same period is 5.7x versus prior sensitivity of 4.25x. While Fitch expects some organic improvement in DGH's metrics, DRI may need to adjust financial policies (e.g. payment of dividends to DRI) to keep DGH's credit measures commensurate with current ratings.

Natural Gas Price Environment: Although direct commodity price exposure is limited, low prices for natural gas and NGL and associated curtailment of third-party drilling has an adverse effect on transportation volumes, on the value of NGL and consequently on DGH's earnings and cash flow. The low-price environment also has the potential to reduce future pipeline investments and anticipated earnings growth.

KEY RATING DRIVERS FOR QUESTAR

Low Risk Business Profile: Questar is a local gas distribution utility serving customers in Utah, Wyoming, and Idaho. The majority of the company's customers are located in the state of Utah, which continues to experience significant growth. Questar's customer count increased by 1.7% in 2016, and is expected to continue to increase over the forecast period in line with Utah's economic growth.

Limited Regulatory Risk: Utah has implemented numerous rider mechanisms (including weather normalization, revenue decoupling, infrastructure replacement, and purchased gas adjustment) that serve to reduce regulatory lag and stabilize credit metrics. ROEs granted in Utah are generally in line with the industry averages. As a result of the Utah and Wyoming commissions' approval of the acquisition by DRI, Questar is currently precluded from filing a base rate case in Utah before July 2019 and in Wyoming from filing a general rate case with an effective date early than January 2020.

Strong Financial Metrics: Credit measures are in-line with current rating level.

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The company's numerous riders help offset potential impact from the agreed to stay out provisions. Additionally, Dominion's agreement to maintain Questar' total equity/total capitalization at a minimum of 48% (thru Dec. 2019) underpins Questar's credit quality.

Manageable Capital Expenditures: Like most gas utilities, Questar has experienced increasing capital expenditures for growth, reliability, and infrastructure upgrades. As part of the merger approval, Questar and DRI committed to spending the following capital expenditures to maintain and improve Questar' facilities: \$209 million in 2017, \$208 million in 2018, and \$233 million in 2019. Any variances to this plan are to be supported by Questar in its next general rate case. While the elevated capital expenditures exert some pressure on Questar's credit metrics, ratios are expected to remain in line with its current rating level.

DRI Ownership: As of September 2016, Questar is an indirect subsidiary of DRI. Questar benefits from numerous ringfencing provisions in the merger approval, including separate books and records, separate legal entity, and DRI's commitment to maintain minimum 48% total equity/total capitalization at Questar thru Dec 2019. DRI also committed to using reasonable efforts to maintain credit metrics consistent with strong investment-grade credit ratings (i.e. targeting 'A' range.)

Liquidity: Questar has adequate liquidity. As a result of the acquisition by D, Questar was added as a borrower on DRI's two credit facilities which total \$5.5 billion. While Questar' sublimit is set initially at \$250 million it can be revised as needed. As per the Utah merger agreement, DRI has agreed that it will provide Questar with access to no less than \$750 million in short-term debt or commercial paper programs.

KEY ASSUMPTIONS

Fitch's key assumptions within the rating case for DRI include:

- --Growth capex will remain elevated through 2019;
- --VEPCo's base rates remain frozen through 2019;
- --VEPCO annual sales growth of 1% in 2017 and 1.5% thereafter;
- -- Maintenance of VEPCO, DGH, and Questar's capital structures inline with

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regulatory capital structures (approximately 50%);

- --Cove Point will enter commercial operations by the end of 2017;
- --Cove Point will be fully dropped into DM by 2020, with significant amount of proceeds used to reduce DRI level debt to 30%-40% of consolidated debt.

Fitch's key assumptions within the rating case for VEPCo include:

- --Base rate freeze through 2019;
- --Annual sales growth of 1% in 2017 and 1.5% thereafter;
- --Continuation of existing rider mechanism;
- --Timely execution of capex plan.

Fitch's key assumptions within the rating case for DGH include:

- -- Timely execution of capital plan;
- --Maintenance of a balanced capital structure;
- --Reduction of leverage to levels commensurate with current ratings
- --No meaningful increase in commodity exposure.

Fitch's key assumptions within the rating case for Questar include:

- --Annual customer growth of 2.3%;
- --Capital expenditures of \$209 million in 2017, \$208 million in 2018, and \$233 million in 2019;
- --General rate case filings in Utah and Wyoming in 2H19.

RATING SENSITIVITIES

DRI

Positive Rating Action: Positive rating action is not expected at this time given the large capital investment plan and high consolidated leverage. However, ratings could be upgraded if adjusted debt to EBITDAR falls below 3.5x and FFO lease-adjusted leverage below 4.25x on a sustainable basis.

Negative Rating Action: Ratings could be downgraded if there are substantial cost overruns or delays in completing the Cove Point LNG export project. Additionally, ratings could be downgrades if significant proceeds from asset drops to DM are not used to reduce parent level debt. Weaker earnings, lower dividends from VEPCo, or FFO-adjusted leverage above 5.0x on a sustained basis could also lead to negative rating action.

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VEPCo

Positive Rating Action: A positive rating action is not expected in the near future given the large capex plan and rate freeze. However, ratings could be upgraded if Fitch were to expect adjusted debt/EBITDAR to fall below 3.3x and FFO lease-adjusted leverage below 3.5x on a sustainable basis.

Negative Rating Action: An increase in adjusted debt/EBITDAR above 3.5x and FFO-adjusted leverage above 4.3x on a sustainable basis could lead to a downgrade. While not anticipated, a significant shift in existing regulatory support in Virginia could lead to a negative rating action. A downgrade of two notches or more at DRI would also likely trigger a downgrade of VEPCo under Fitch's parent and subsidiary linkage criteria.

DGH

Positive Rating Action: Positive rating action is not expected at this time, given DGH's Negative Outlook. However, ratings could be upgraded if adjusted debt/EBITDAR falls below 3.25x and FFO lease adjusted leverage below 3.5x on a sustainable basis.

Negative Rating Action: Ratings could be downgrade if Fitch does not see improvement in expected metrics in line with our prior stated thresholds of debt/EBITDAR above 3.75x and FFO adjusted leverage above 4.25x. A downgrade of two notches or more at DRI would also likely trigger a downgrade of DGH under Fitch's parent and subsidiary linkage criteria.

Questar

Positive Rating Action: Positive rating action is not expected in the near term given Questar' current metrics and minimal geographic diversity.

Negative Rating Action: Negative rating action would be considered if Questar' adjusted Debt/EBITDAR is above 4.0x on a consistent basis. Significant credit degradation of DRI's credit quality could also result in negative rating action. A downgrade of two notches or more at DRI would also likely trigger a downgrade of Questar under Fitch's parent and subsidiary linkage criteria.

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LIQUIDITY

Fitch considers DRI to have adequate liquidity. On Nov. 10, 2016, DRI, along with DRI, VEPCO, DGH, and Questar entered into a \$5 billion amended and restated revolving credit agreement (core facility) and a \$500 million letter of credit facility. In addition to direct borrowing, the two credit facilities support the issuance of CP. Both credit facilities mature in April 2020. As of Dec. 31, 2016, DRI has \$2.3 billion of unused capacity under its credit facilities.

FULL LIST OF RATING ACTIONS

Fitch has affirmed the following ratings with a Stable Outlook:

```
Dominion Resources, Inc.
--Long-term IDR at 'BBB+';
--Senior unsecured debt at 'BBB+';
--Junior subordinated at 'BBB';
--Enhanced junior subordinated at 'BBB-';
-- Trust preferred at 'BBB-';
--Short-term IDR at 'F2';
--Commercial paper at 'F2'.
Virginia Electric and Power Co.
--IDR at 'A-':
--Senior secured debt and revenue bonds at 'A+';
--Senior unsecured debt and revenue bonds at 'A'/'F2';
--Short-term IDR at 'F2';
-- Commercial Paper at 'F2'.
Questar Gas;
--IDR at 'A-';
--Senior unsecured debt at 'A'
--Short-term IDR at 'F2';
--Commercial Paper at 'F2'.
```

Fitch has affirmed the following ratings:

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Dominion Gas Holdings, LLC

- --IDR at 'A-';
- --Senior unsecured debt at 'A-';
- --Short-term IDR at 'F2';
- -- Commercial Paper at 'F2'.

The Rating Outlook is revised to Negative from Stable.

Fitch has withdrawn the following ratings:

Consolidated Natural Gas Co. (debt assumed by Dominion Resources.) --IDR 'BBB+'.

Contact:

Primary Analyst
Barbara Chapman, CFA
Senior Director
+1-646-582-4886
Fitch Ratings, Inc.
33 Whitehall Street
New York, NY 10004

Secondary Analyst Shalini Mahajan, CFA Managing Director +1-212-908-0351

Committee Chairperson Philip W. Smyth, CFA Senior Director +1-212-908-0531

Date of Relevant Rating Committee: May 1, 2017

Media Relations: Alyssa Castelli, New York, Tel: +1 (212) 908 0540, Email: alyssa.castelli@fitchratings.com.

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Additional information is available on www.fitchratings.com

Applicable Criteria

Criteria for Rating Non-Financial Corporates (pub. 10 Mar 2017) (https://www.fitchratings.com/site/re/895493)

Additional Disclosures

Dodd-Frank Rating Information Disclosure Form (https://www.fitchratings.com/site/dodd-frank-disclosure/1023103) Solicitation Status (https://www.fitchratings.com/site/pr/1023103#solicitation) Endorsement Policy (https://www.fitchratings.com/regulatory)

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| | ٨ | 8 | U | ۵ | ш | L |
|--|-------------------------------------|----------------------|-------------------|-------------------|----------------------------|----------------|
| | Dominion Energy Questar Pipeline | Questar | | Other | Dominion Energy Questar | |
| | Consolidated | Gas | Wexpro | (Non DM) | Corporation | Total |
| Transaction Costs - GL Account 930205 | | | | | | |
| 1 Severance | \$3,797,756 | \$0 | \$0 | \$0 | \$0 | \$3,797,756 1/ |
| 2 Mark-to-market of performance shares and deferred compensation | 0 | 0 | 0 | 0 | 0 | 0 |
| 3 Restricted stock units settlement | 0 | 0 | 0 | 0 | 0 | 0 1/ |
| 4 Performance share settlement | 0 | 0 | 0 | 0 | 0 | 0 1/ |
| 5 Performance share - additional expense | 0 | 0 | 0 | 0 | 0 | 0 1/ |
| 6 Wexpro software relicensing charges | 0 | 0 | 0 | 0 | 0 | 0 |
| 7 Legal | 0 | 0 | 0 | 0 | 69,729 | 69,729 |
| 8 Financial advisor | 0 | 0 | 0 | 0 | 0 | 0 |
| 9 Fees for special proxy statement | 0 | 0 | 0 | 0 | 0 | 0 |
| 10 Financing fees Questar Corporation \$250 million notes | 0 | 0 | 0 | 0 | 0 | 0 |
| 11 Unamortized debt costs | 0 | 0 | 0 | 0 | 0 | 0 |
| 12 Debt issuance revolver fees | 0 | 0 | 0 | 0 | 0 | 0 |
| 13 Curtailment of Supplemental Executive Retirement Plan | 2,313,866 | 4,984,000 | 858,938 | 134,000 | 2,816,000 | 11,106,804 1/ |
| 14 Other transaction costs | 0 | 0 | (15,792) | 0 | 11,604 | (4,188) |
| 15 Total Transaction Costs | 6,111,622 | 4,984,000 | 843,146 | 134,000 | 2,897,333 | 14,970,101 |
| Transition Costs - GL Account 930205 | | | | | | |
| 16 Retention | 152,537 | 0 | 231,724 | 0 | 386,195 | 770,456 1/ |
| 17 Voluntary severance program | 0 | 4,941,204 | 135,344 | 14,531 | 4,667,262 | |
| 18 Involuntary severance program | 0 | 0 | \$1,125,277 | 0 | 0 | 1,125,277 1/ |
| 19 Total Transition Costs for 2016 and 2017 | 152,537 | 4,941,204 | 1,492,345 | 14,531 | 5,053,457 | 11,654,074 |
| 20 Total | \$6,264,159 2/ | \$9,925,204 | \$2,335,491 | \$148,531 | \$7,950,790 | \$26,624,175 |
| 1/ Costs include directly assignable costs and allocated corporate costs. $2/$ The detailed costs for Questar Pipeline by business unit are shown on page 2. | | | | | | |
| Allocated Costs | | | | | | |
| Curtailment of Supplemental Executive Retirement Plan Retention | 685,696 93,357 | 1,477,891 184,950 | 678,938 94,719 | (26,525) 8,971 | (2,816,000) (381,997) | 0 0 |
| Involuntary severance program | 1,136,478 | 2,309,361 | 1,125,277 | 96,146 | (4,667,262) | 0 |

Dominion Energy Merger Costs YTD September 30, 2017

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Dominion Energy Utah Docket No. 16-057-01 3rd Qtr. Integration Progress Report DEU Exhibit 19 Page 2 of 2

Dominion Energy Questar Pipeline Consolidated Merger Costs YTD September 30, 2017

| 1 | Severance expense (Voluntary and Involuntary) | 2,182 |
|---|---|-------|
| 2 | Retention Expense | 184 |
| 3 | SERP settlement | 1,126 |
| 4 | Total | 3,492 |

3,797,756 152,537 2,313,866

16,048

55,417 55,308 120,919 **231,644**

21,075

70,997 1,690,619

3,393,886

329,321

Total

So. Trails 40,943 3,688 142,815 **187,446**

QES

Overthrust 289,280

QPC

Info-Com

6,264,159

929,629

5,155,502

29,066 **46,399**

1,286

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Dominion Energy, Inc.

Allocations

October 23, 2017

8

Questar Integration - High Level Schedule

| | Aug | Sep | Oct | Nov | Dec | Jan | Feb | Mar |
|-------------------------|---------------|----------------------------|--|----------------------------|---|----------------|--|-------------------------------------|
| PS to SAP | Design / | Design / Build / Construct | t | | | | | |
| Conversion | | | Testing | | | <u>k</u> | | |
| | | | Implement | ent | 7 | 1 | | Di |
| Power Plan | | Design, | / Construct | | | | | Do |
| | | | Test/Implement | ent | | | ~ | cket hibit |
| | | | | | | Cutover 601 | Live | No. 19 |
| Human Resources | Org Alignment | ıt | | | | | , | rgy Uta 9-057-0 2017 (162 |
| | | Open Enrol | Open Enrollment/ 401 K Elections/ Retiree Meetings | lections/ Retir | ee Meetings | | | 2 |
| | | | | | | Retirement Sy. | Retirement Systems Available/AIP / Merit | AIP / Merit |
| IT Infrastructure | | ı | Workstatic | Workstation Migration | | | | |
| | | | Virtual No | Virtual Network Migrations | ons | | | |
| Change // | Training Pla | Training Plan / Communic | ications | | | | | |
| Management, Training | | | Training Materials Completed | ils Completed | | | | |
| | | | | Training – All | Training – All Employees / Leadership – Topics Identified | adership – Top | ics Identified | |



Integration - Implementation Phase

Teams are highly focused on go-live activities

- **Employee Network Access**
- Employees are receiving workstations or Virtual Desktop Interfaces (VDI)
- **Expect completion end of November**
- DEU Exhibit 1.02 2017 Qtr Rpts Page 97 of 162 PeopleSoft to SAP functional areas are in various stages of preparation for cutover ı
 - Development is almost completely done

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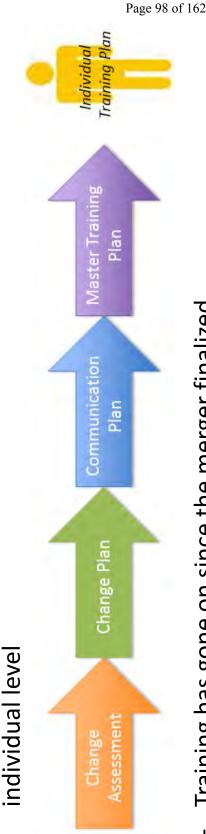
- Master data is in various stages of loading and validation
- Expected to be complete Mid Nov
- Functional testing, integration testing, and full data testing is planned and in some cases underway ١



Integration - Implementation Phase

Ensuring the employees prepared for cutover is high priority

Change Management, communication, and training plans are down to the



Training has gone on since the merger finalized 1

Dominion Energy Utah Docket No. 19-057-02 DEU Exhibit 1.02 - 2017 Qtr Rpts

- Focus now is what is needed by the end year end 1
- Examples: Policies, Time entry, Pay polices, Cyber-security



Cost Allocation Commitment

No later than January 1, 2018 Dominion Questar Gas will present and

review for informational purposes, Dominion Resources Inc., Cost

Allocation Manual the Wyoming OCA and the Commission staff.

Dominion Questar will continue to use the current Distrigas

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methodology to allocate shared costs to subsidiaries until January 1,

2018, at which point will use Dominion Resources Services Cost

Allocation Manual. [Merger Settlement Stipulation Paragraph 44]



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Service Company Overview



Service Company Background

- Dominion Energy Services, Inc. (DES) was formed in 1999 to provide centralized services to DEI and its subsidiaries (affiliates of DES)
- Governed by Public Utility Holding Act of 2005 (Federal Energy Regulatory

Commission)

- Maintains their records in accordance with detail required by state Commission
 - Currently follows and bills affiliates in accordance with the 'DES Services for regulated affiliates

Agreement′

Dominion Energy Utah

Exhibit 1.02 - 2017 Qtr Rpts

- Page 101 of 162 An agreement must be executed between DES and affiliates prior to receiving
- Services provided at cost to comply with state Commission's lower of cost or market standard



Services Billed by DES

| 1. Accounting | 12. Supply Chain |
|--|--------------------------------|
| 2. Auditing | 13. Rates |
| 3. Legal and Regulatory | 14. Research |
| 4. Information Technology, Electronic Transmission and Computer Services | 15. Tax |
| 5. Software/ Hardware Pooling | 16. Corporate Secretary |
| 6. Human Resources | 17. Investor Relations |
| 7. Operations | 18. Environmental Compliance |
| 8. Executive and Administrative | 19. Customer Services |
| 9. Business Services | 21. Treasury/ Finance |
| 10. Risk Management | 22. External Affairs |
| 11. Corporate Planning | 23. Office Space and Equipment |

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DES Function

- Labor company
- 'House' DES employees (approximately 2,700 employees) and captures all costs necessary to provide services to affiliates
- Salaries, benefits, payroll taxes, 3rd party charges
- All costs are billed out on a monthly basis
- Services are billed to affiliates based on how employees charge their time.

 Direct time charging

Dominion Energy Utah Docket No. 19-057-02

DEU Exhibit 1.02 - 2017 Qtr Rpts

Allocated time charging



Methods of Allocation

| Service Department or Function | Pre-Merger Basis of Allocation | Post-Merger Basis of Allocation |
|---|---|--|
| Accounting Services Auditing Legal and Regulatory Operations Executive and Administration Rates Corporate Secretary Investor Relations Environmental Compliance Energy Marketing External Affairs | Distrigas | Docket No. 19-1 DEU Exhibit 1.02 - 2 Page 104 of |
| Human Resources Security (function of Business Services) Office Space and Equipment | Headcount Headcount Distrigas | 017 Qtr Rpts |
| Corporate Planning Treasury/ Finance | Distrigas | Total capitalization (debit and equity) |
| Client Services (function of Information Technology) Software/Hardware Pooling | Number of Computers | Number of Employee ID's |
| Telecommunications (function of Information Technology) | Number of telecomm units | Number of telecomm units |
| Data Operations (function of Information Technology) | Number of Transactions | Mainframe Usage |

Methods of Allocation

| Service Department or Function | Pre-Merger Basis of Allocation | Post-Merger Basis of Allocation |
|--|-----------------------------------|---|
| Facility Services (function of Business Services) | Distrigas | Square footage of managed office space |
| Fleet Administration (function of Business Services) | Number of Vehicles | Number of vehicles |
| Risk Management | Direct | Insurance premiums |
| Supply Chain | Survey of Usage | Dollar value of purchases |
| Tax Department | Distrigas | Sum of the total income and total Carlo of the total income and total deductions as reported for FIT purposes (Park 18-02) as the property of |
| Aviation | N/A | Number of flight days for the previous two years for fixed costs [Aviation] combined with O&M for variable costs |
| Fixed Assets Accounting (function of Accounting) | Number of Transactions | Fixed assets added, retired or transferred during the previous year [Fixed Assets] |
| Accounts Payable [function of Accounting] | Number of Transactions | Number of A/P docs processed during the previous year [A/P invoices] |



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Cost Allocation Comparison



2015 Corporate Allocations

Pre-Merger/Actual

| ,, | % | \% | % | \% | ~ | | DEU ~ | Do J Ex | min ocke hibi Rac | t No t 1.(| 19 | 05′ 201′ | 7-02 | |
|----------------------------|------------|----------------------|------------|-------------|----------------|-----------|-----------------|------------|----------------------------|---------------|----------------|-------------|------------------|--|
| Pct | 23% | %6 | 43% | 2% | 3% | 7% | 3% | 2% | 18 | 16 | 3% | 10€ | | |
| Total | 23,692,212 | 9,398,946 | 43,800,916 | 5,575,981 | 3,479,394 | 6,729,228 | 2,604,064 | 1,788,829 | 1,126,090 | 843,440 | 2,647,124 | 101,686,226 | 100% | |
| | 23 | 01 | 43 | u, | (11) | w | 7 | _ | _ | | 2 | 101 | | |
| QFC | 1,409,743 | 151,774 | 236,349 | 2,510 | 27,506 | ı | 16,947 | 262 | I | 4,291 | | 1,849,383 | 2% | |
| Wexpro | 4,985,930 | 4,291,060 | 11,399,144 | 285,553 | 295,957 | 654,959 | 208,353 | 5,036 | ı | 64,076 | 996'088 | 23,071,034 | 23% | |
| QPC | 6,743,443 | 2,157,993 | 12,072,653 | 1,300,656 | 969,819 | 1,678,637 | 581,039 | 13,622 | 921,867 | 154,559 | 1,209,874 | 27,804,162 | 27% | |
| 790 | 10,553,096 | 2,798,119 | 20,092,771 | 3,987,262 | 2,186,112 | 4,395,632 | 1,797,725 | 1,769,909 | 204,223 | 620,515 | 556,284 | 48,961,647 | 48% | |
| Charges by Allocation Type | Direct | Convenience Payments | Distrigas | # Computers | # Transactions | Employees | Survey of usage | 100% QGC | 80/20 (Quorum) | Vehicles | Square Footage | TOTAL | Percent of Total | |
| Line | 1 | 2 | 33 | 4 | 2 | 9 | 7 | ∞ | 6 | 10 | 11 | 12 | 13 | |

Dominion Energy Utah



2015 Corporate Allocations

Restated based on DES Methods*

| Line | Charges by Allocation Type | <u>ogc</u> | QPC | Wexpro | QFC | Total | Pct |
|------|---------------------------------|------------|------------|------------|-----------|-------------|--------------------------------|
| 1 | Direct | 10,553,096 | 6,743,443 | 4,985,930 | 1,409,743 | 23,692,212 | 23% |
| 7 | Convenience Payments | 2,798,119 | 2,157,993 | 4,291,060 | 151,774 | 9,398,946 | %6 |
| 3 | 0&M | 7,360,027 | 4,962,857 | 2,989,208 | 189,788 | 15,501,881 | 15% |
| 4 | Users | 10,944,143 | 4,384,329 | 1,525,992 | 9,455 | 16,863,918 | 17% |
| 2 | Capitalization | 1,809,362 | 2,151,380 | 741,653 | 11,856 | 4,714,251 | 2% |
| 9 | Headcount | 2,714,212 | 608,409 | 327,832 | ı | 3,650,453 | 4% I |
| 7 | Flexcard Spend (Purchases) | 1,607,038 | 728,397 | 122,209 | ı | 2,457,644 | DEU % |
| ∞ | Telecom Units | 592,962 | 366,441 | 344,262 | 866′9 | 1,310,663 | Do |
| 6 | Square Footage | 993,489 | 252,331 | 39,068 | ı | 1,284,888 | cket hibit |
| 10 | Total Income & Total Deductions | 773,094 | 219,102 | 208,170 | 7,627 | 1,207,993 | No 1.0 |
| 11 | Vehicles | 429,692 | 92,906 | 36,951 | 1 | 559,550 | Ener . 19- 2 - 2 8 of |
| 12 | Insurance Premiums | 136,018 | 130,731 | 38,984 | 1,565 | 307,297 | -057 2017 |
| 13 | Allocations from Fueling | 600′9 | 3,799 | 3,904 | 72 | 13,784 | 7-02 7 Oti |
| 14 | Incentive Accrual | 6,360,167 | 3,926,749 | 3,855,638 | 79,644 | 14,222,197 | r Rp |
| 15 | Building Services | 2,278,808 | 2,273,771 | 1,926,417 | 21,552 | 6,500,548 | ts %9 |
| 16 | TOTAL | 49,356,236 | 29,002,636 | 21,437,279 | 1,890,074 | 101,686,226 | 100% |
| 17 | Percent of Total | 49% | 78% | 21% | 2% | 100% | |

*Demonstrates a high-level estimated impact from the change in allocation methods – with all else being equal. Does not include merger synergies or changes in organizational design, and is not indicative of future results.



2015 Corporate Allocations

Comparison*

| Pre-Merger/Actual | <u>06C</u> | QPC | Wexpro | QFC | Total |
|-------------------------------|------------|------------|-------------|-----------|-------------|
| Direct | 13,351,215 | 8,901,435 | 9,276,990 | 1,561,518 | 33,091,158 |
| Allocated | 35,610,432 | 18,902,727 | 13,794,044 | 287,865 | 68,595,068 |
| Total | 48,961,647 | 27,804,162 | 23,071,034 | 1,849,383 | 101,686,226 |
| % of Total | 48% | 27% | 23% | 2% | 100% |
| Restated based on DES Methods | | | | | |
| Direct | 13,351,215 | 8,901,435 | 9,276,990 | 1,561,518 | 33,091,158 |
| Allocated | 36,005,021 | 20,101,201 | 12,160,289 | 328,557 | 68,595,068 |
| Total | 49,356,236 | 29,002,636 | 21,437,279 | 1,890,074 | 101,686,226 |
| % of Total | 49% | 79% | 21% | 7% | 100% |
| Increase/(Decrease) | | | | | |
| Direct | ı | ı | ı | ı | ı |
| Allocated | 394,589 | 1,198,474 | (1,633,755) | 40,691 | 0 |
| Total | 394,589 | 1,198,474 | (1,633,755) | 40,691 | 0 |
| % of Total | 0.4% | 1.2% | -1.6% | %0.0 | %0.0 |
| • | | | | | |

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*Demonstrates a high-level estimated impact from the change in allocation methods – with all else being equal. Does not include merger synergies or changes in organizational design, and is not indicative of future results.



2015 Charges by Department Pre-Merger/Actual

| Line | Charges by Service | <u>0</u> | QPC | Wexpro | OFC | Total | Pct |
|------|----------------------|------------|------------|------------|-----------|-------------|---------------------|
| Т | Convenience Payments | 2,798,119 | 2,157,993 | 4,291,060 | 151,774 | 9,398,946 | %6 |
| 7 | Administration | 7,682,236 | 3,669,627 | 2,302,361 | 47,142 | 13,701,366 | 13% |
| 3 | Compliance | 2,827,229 | 1,624,232 | 1,407,080 | 12,585 | 5,871,127 | %9 |
| 4 | Corporate Officers | 3,229,160 | 2,035,393 | 1,922,745 | 41,582 | 7,228,880 | %/ |
| 2 | Finance | 5,537,921 | 3,116,760 | 1,869,801 | 65,303 | 10,589,785 | 10% |
| 9 | Fleet Operations | 2,556,675 | 931,810 | 46,417 | 19,855 | 3,554,758 | 3% |
| 7 | Human Resources | 2,024,208 | 704,352 | 2,966,885 | ı | 5,695,446 | ео %9 |
| ∞ | Legal | 1,151,127 | 431,746 | 2,258,977 | 31,207 | 3,873,056 | 4 N Exh |
| 6 | L | 11,058,626 | 3,561,761 | 1,246,516 | 101,965 | 15,968,868 | 1688 |
| 10 | Incentive Accrual | 6,360,167 | 3,926,749 | 3,855,638 | 79,644 | 14,222,197 | |
| 11 | Questar Fueling | 8,984 | 5,481 | 3,904 | 1,198,827 | 1,217,196 | |
| 12 | Telecommunications | 3,727,195 | 5,638,258 | 899,650 | 99,499 | 10,364,603 | 017 1 % 2 |
| 13 | TOTAL | 48,961,647 | 27,804,162 | 23,071,034 | 1,849,383 | 101,686,226 | 100%平 |
| 14 | Percent of Total | 48% | 27% | 23% | 2% | 100% | кр |

Dominion Energy Utah



2015 Charges by Department

Restated based on DES Methods*

| Pct | %6 | 13% | %9 | 2% | 10% | 3% | EU % | | iibit Page | 1.02 | 2 - 2 1 of C | 017 1 % 01 | Qtr %001 | Rpts |
|--------------------|----------------------|----------------|------------|--------------------|------------|------------------|-----------------|-----------|---------------|-------------------|---------------------------|----------------------|-------------|------------------|
| Total | 9,398,946 | 13,701,366 | 5,871,127 | 7,228,880 | 10,589,785 | 3,554,758 | 5,695,446 | 3,873,056 | 15,968,868 | 14,222,197 | 1,217,196 | 10,364,603 | 101,686,226 | 100% |
| QFC | 151,774 | 26,930 | 36,731 | 88,277 | 66,984 | 16,616 | ı | 43,329 | 81,463 | 79,644 | 1,198,827 | 99,499 | 1,890,074 | 2% |
| Wexpro | 4,291,060 | 2,070,715 | 1,251,420 | 1,372,551 | 1,626,524 | 36,951 | 2,920,090 | 2,057,908 | 1,050,869 | 3,855,638 | 3,904 | 899,650 | 21,437,279 | 21% |
| QPC | 2,157,993 | 3,762,780 | 1,765,624 | 2,345,003 | 3,833,484 | 911,984 | 502,902 | 555,185 | 3,597,195 | 3,926,749 | 5,481 | 5,638,258 | 29,002,636 | 29% |
| <u>06c</u> | 2,798,119 | 7,840,941 | 2,817,352 | 3,423,049 | 5,062,793 | 2,589,207 | 2,272,454 | 1,216,634 | 11,239,341 | 6,360,167 | 8,984 | 3,727,195 | 49,356,236 | 49% |
| Charges by Service | Convenience Payments | Administration | Compliance | Corporate Officers | Finance | Fleet Operations | Human Resources | Legal | ╘ | Incentive Accrual | Questar Fueling | Telecommunications | TOTAL | Percent of Total |
| Line | Т | 2 | 33 | 4 | 2 | 9 | 7 | ∞ | 6 | 10 | 11 | 12 | 13 | 14 |

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> *Demonstrates a high-level estimated impact from the change in allocation methods – with all else being equal. Does not include merger synergies or changes in organizational design, and is not indicative of future results.



2015 Charges by Department

Comparison*

| Line | Charges by Service | <u>QGC</u> | QPC | Wexpro | QFC | Total | Pct | |
|------|----------------------|------------|-----------|-------------|----------|-------|-----------------------|------|
| 1 | Convenience Payments | ı | ı | ı | 1 | • | %0 | |
| 7 | Administration | 158,705 | 93,153 | (231,646) | (20,212) | ı | %0 | |
| 3 | Compliance | (9,877) | 141,392 | (155,661) | 24,146 | ı | %0 | |
| 4 | Corporate Officers | 193,889 | 309,610 | (550,194) | 46,695 | ı | %0 | |
| 2 | Finance | (475,128) | 716,724 | (243,277) | 1,681 | ı | %0 | |
| 9 | Fleet Operations | 32,532 | (19,827) | (9,466) | (3,239) | ı | I % | |
| 7 | Human Resources | 248,246 | (201,450) | (46,796) | ı | ı | DEU 8 | |
| ∞ | Legal | 65,507 | 123,439 | (201,068) | 12,122 | ı | | |
| 6 | H | 180,715 | 35,434 | (195,646) | (20,502) | ı | hibit Pag | mını |
| 10 | Incentive Accrual | I | I | ı | ı | ı | | |
| 11 | Questar Fueling | ı | ı | ı | ı | ı | 2 - 2 | |
| 12 | Telecommunications | ı | - | - | - | - | 2017 | |
| 13 | TOTAL | 394,589 | 1,198,474 | (1,633,755) | 40,691 | • | 7-02 7 Qtı 2 %0 | |
| 14 | Percent of Total | 0.4% | 1.2% | -1.6% | %0.0 | %0.0 | r Rp | L |
| | | | | | | | ts | |

Dominion Energy Utah

*Demonstrates a high-level estimated impact from the change in allocation methods – with all else being equal. Does not include merger synergies or changes in organizational design, and is not indicative of future results.



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Dominion. An audit trail will be maintained so that allocable costs investments in its financial reports, including costs and assets that are directly assigned or allocated to it from another subsidiary of Dominion Questar Gas will clearly reflect all of its costs and can be specifically identified.

Assigned and Allocated Costs

[Merger Settlement Stipulation Paragraph 52]



Access to Information

access to transactional, accounting and other information, including personnel necessary to explain the requested information, regarding any costs directly of 10 agrees to pay reasonable travel costs to the location of the requested documents Upon request, Dominion and all of its affiliates and subsidiaries must provide the and personnel; such travel costs will not be passed on to Dominion Questar Gas Commission, the Division, and the OCS, including their auditors and authorized City, Utah, or, at the option of the Division, or the OCS, Dominion Questar Gas agents, and intervenors in rate proceedings, as appropriate, with reasonable customers. [Merger Settlement Stipulation Paragraph 51]

Dominion Energy Utah



O&M and A&G per Customer Commitment

"Dominion Questar Gas will not seek recovery in its next general rate case of

any increase in the aggregate total Operating, Maintenance (O&M),

Administrative and General (G&A) expenses (excluding energy efficiency and

bad debt costs) per customer over the 12 months ended December 2015

baseline level, unless it can demonstrate that the increase in such total

expenses was not a result of the merger. The aggregate total of O&M and

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G&A expenses per customer for the 12 months ended December 2015 was

\$138.24 in Utah. For the first four calendar years following the Effective

Time, Dominion Questar Gas will provide, on an annual basis, a baseline

comparison between 2015 and the current year for O&M and G&A expenses

for Questar Pipeline and Wexpro. '

[Merger Settlement Stipulation Paragraph 39]



O&M and A&G per Customer

| | | | | | | 12 months June | |
|----------|--|--------------|--------------|-----------|--------------|----------------|----------------|
| Line | Line O&M and A&G Per Customer | | 2015 | | 2016 | 2017 | |
| \vdash | Production | ∙ 0}- | \$ (497,459) | | \$ (950,343) | \$ (924,2225) | |
| 7 | Distribution | | 58,606,964 | | 58,448,083 | 56,854,691 | |
| 3 | Customer Accounts | | 23,090,544 | | 21,276,019 | 18,346,248 | |
| 4 | Customer Service/Information | | 5,159,033 | | 5,018,702 | 4,298,013 | DE |
| 2 | Administrative & General | | 50,550,710 | | 47,078,875 | 42,498,291 | Do U Ex |
| 9 | Bad Debt | | 2,093,764 | | 2,121,551 | 2,107,691 | cke hibi |
| 7 | Energy Efficiency | | 23,482,897 | | 23,923,726 | 20,820,794 | t No. |
| ∞ | Total O&M and A&G | ٠. ج | 162,486,453 | ❖ | 156,916,614 | \$ 144,001,505 | . 19- 2 - 2 |
| | | | | | 1 | 102 | 057- 017 |
| 6 | LESS Bad Debt | | (2,093,764) | | (2,121,551) | (2,107,691) | 02 Qtr 1 |
| 10 | 10 LESS Energy Efficiency | _ | (23,482,897) | | (23,923,726) | (20,820,794) | Rpts |
| 11 | 11 Adjusted O&M and A&G | ٠. ج | 136,909,792 | ❖ | 130,871,336 | \$ 121,073,020 | |
| | | | | | | | |
| 12 | 12 Year End Customers | | 990,383 | | 1,007,667 | 1,021,551 | |
| 13 | 13 O&M and A&G/Customer (Line 11 divided by 12) \$ | ⊹ | 138.24 | \$ | 129.88 | \$ 118.52 | |
| | | | | | | | |

Dominion Energy Utah

2016 & 2017 costs are not indicative of future costs because of changes in DES and Questar Corp organizations.



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November 30, 2017

Attached please find Dominion Energy Utah/Wyomings' Customer Satisfaction Standards Report (CSSR) for the 3rd quarter ended September 2017.

In Docket No. 16-057-01, the Matter of Joint Notice and Application of Questar Gas Company and Dominion Resources, Inc., the parties agreed in paragraph 47 of the settlement stipulation that "Within 120 days of the Effective Time, Dominion Questar Gas will meet with the Division and the OCS on a collaborative basis and update Customer Satisfaction Standards, taking into account recent historical results. Dominion Questar Gas will report quarterly on its performance relative to the Customer Satisfaction Standards. Quarterly reporting will continue until Dominion Questar Gas' next general rate case filing. If the Dominion Questar Gas service levels become deficient, meaning they fall short of the Customer Satisfaction Standards as shown in the report, Dominion Questar Gas will file a remediation plan with the Commission explaining how it will improve and restore service to meet the Customer Satisfaction Standards."

The parties met with the Division and Office of Consumer Services in the 4th quarter of 2016 and updated 14 of the standards. This report includes these updated standards. The attached report is for the four quarters ending September 2017 and provides the customer satisfaction results using the goals that were in effect at the beginning of the year.

The third quarter results are attached as Exhibit 20. There are two areas where the Company is deficient. Billing metric #1, read each meter monthly, was 97%, instead of 99% on average. While it is lower than the goal it is an improvement from prior quarters. This metric was deficient due to issues with battery failure on certain transponders. When the batteries fail, meter reads decrease and meter read estimates increase. The Company is currently undergoing a transponder replacement program that is scheduled to be complete in 2019. Approximately 55% of the failing transponders have been replaced but the remaining transponders that are still in service continue to experience declining performance. As these failing transponders are replaced it should result in higher meter reads. The second deficient metric was billing metric #5, "Response time to investigate meter problems and notify customer within 15 business days". This metric was 90% instead of 95%. This deficiency is also related to the transponder issues and resulted in a large backlog of customer requests which increased the response time. Going forward, as the transponders are replaced there will be fewer issues to deal with and response times should improve.

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| | Service | 2017 Annual Goal | Measurement Source | Q4 2016 | Q1 2017 | Q2 2017 | Q3 2017 | 12 Mo. Ended 9/30/17 |
|-----|---|---------------------|-----------------------|------------|------------|------------|------------|----------------------------|
| Ove | Overall Impression of QGC | | | | | | | |
| ~ | How satisfied are you with the product and services you receive | 6.0 | css | 6.3 | 6.3 | 6.3 | 6.2 | 6.3 |
| 7 | Delivers natural gas to my home/good value for price paid | 5.5 | css | 5.9 | 5.8 | 5.9 | 5.9 | 5.9 |
| m | Keeps me informed when/why natural gas rates change before it happens | 5.0 | SSO | 5.5 | 5.4 | 5.5 | 5.2 | 5.4 |
| 4 | Consistently delivers natural gas to my home without disruption | 6.5 | SSO | 6.7 | 6.7 | 6.7 | 9.9 | 6.7 |
| ro | Is honest and open in its dealings | 5.5 | css | 6.1 | 5.8 | 6.0 | 5.9 | Page 1 |
| 9 | Safely delivers natural gas to my home | 6.5 | CSS | 6.7 | 9.9 | 9.9 | 9.9 | 18 of 9. |
| 7 | Demonstrates care and concern for people like me | 5.0 | css | 5.9 | 5.7 | 5.8 | 5.6 | 162 2.5 |

CUSTOMER SATISFACTION STANDARDS QUARTERLY REPORT

(1 to 7 scale: 1= do not agree at all; 7= strongly agree) CSS - Customer Satisfaction Survey

Dominion Energy Utah Docket No. 19-057-02

| | Service | 2017 Annual Goal | Measurement Source | Q4 2016 | Q1 2017 | Q2 2017 | Q3 2017 | 12 Mo. Ended 9/30/17 |
|-----|--|-------------------------|-----------------------|------------|------------|------------|------------|----------------------------|
| Cus | Customer Care | | | | | | | |
| ~ | Percentage of calls answered within 60 seconds after customer chooses menu option | 85% | Internal Statistics | 86.3% | 84.4% | 88.1% | 92.0% | 87.7% |
| 7 | Percentage of emergency calls answered within 60 seconds by agent | %66 | Internal Statistics | 99.2% | 99.5% | 99.4% | 99.5% | 99.4% |
| n | Average wait for customer after menu selection | less than 45 seconds | Internal Statistics | 22 | 0.2 | 51 | 33 | Page 1 |
| 4 | Callers that hang up after menu choice is made | less than 2% | Internal Statistics | 1.8% | 1.9% | 1.5% | 1.0% | 19 of % |
| 2 | Amount of time talking with customer and completing request | less than 5 minutes | Internal Statistics | 4.9 | 5.1 | 5.0 | 4.8 | 017 Q 162 0 |
| 9 | The phone staff was courteous | 6.0 | css | 6.6 | 6.6 | 6.7 | 6.7 | 6.7 |
| 7 | The phone staff was knowledgeable | 0.0 | SSO | 9.9 | 6.5 | 9.9 | 9.9 | 9.9 |
| ∞ | My call was answered quickly | 5.5 | SSO | 6.3 | 6.1 | 6.4 | 6.2 | 6.3 |
| 6 | The person I spoke with was able to resolve my issue | 6.0 | css | 6.3 | 6.4 | 6.4 | 6.5 | 6.4 |
| 10 | The automated menu was easy to use | 5.7 | SSO | 6.1 | 6.0 | 6.2 | 5.9 | 6.0 |
| 7 | How satisfied are you with the actions taken by Questar Gas in response to your call | 5.8 | css | 6.3 | 6.2 | 6.3 | 6.4 | 6.3 |

CUSTOMER SATISFACTION STANDARDS
QUARTERLY REPORT

Dominion Energy Utah Docket No. 19-057-02

CUSTOMER SATISFACTION STANDARDS QUARTERLY REPORT

| j | Service | 2017 Annual Goal | Measurement Source | 2016 | Q1 2017 | Q2 2017 | Q3 2017 | |
|------|--|---------------------|--|------------|------------|------------|------------|---|
| Cus | Customer Affairs | | | | | | | |
| Υ' | Respond to customer regarding any PSC complaint within 5 business days | 100% | Public Service Commission Report | 100% | 100% | 100% | 100% | 9 |
| ļa l | | | | | | | | |
| | Service | 2017 Annual Goal | Measurement Source | Q3 2016 | Q1 2017 | Q2 2017 | 2017 | _ |
| Ser | Service Calls - Ask-A-Tech | | | | | | | |
| - | The technician was courteous | 6.2 | CSS | 8.8 | 6.7 | 6.8 | 6.8 | |
| 2 | The technician was knowledgeable | 6.2 | SSO | 9.9 | 6.7 | 6.7 | 6.8 | |
| ന | The technician was able to help me quickly | 5.9 | SSO | 9.9 | 9.9 | 9.9 | 9.9 | |
| 4 | The technician was able to help me resolve my issue | 5.9 | SSO | 6.7 | 6.5 | 6.3 | 6.5 | |
| 2 | The automated menu was easy to use | 5.7 | SSO | 6.3 | 6.4 | 6.1 | 6.4 | |
| ဖ | How satisfied are you with the technician's overall performance | 6.0 | css | 6.5 | 6.7 | 6.5 | 6.5 | |

(1 to 7 scale: 1= do not agree at all; 7= strongly agree) CSS - Customer Satisfaction Survey

Dominion Energy Utah Docket No. 19-057-02

| nent Q4 se 2016 2016 6.8 6.8 6.8 6.6 6.6 distics 100.0% distics 100.0% distics 100.0% distics 100.0% | | 6.8 6.8 6.6 6.6 6.7 98.0% 100.0% 100.0% | Service Service Annual Goal Source | Service Calls | The service technician was courteous 6.4 CSS | 2 The service technician was knowledgeable 6.4 CSS | 3 The service technician was able to help me quickly 6.2 CSS | The service technician was able to help me resolve my 6.2 CSS issue | How satisfied are you with the service technician's overall 6.3 CSS performance | Emergency calls - company representative is onsite within 95% Internal Sta | Remove meter seal within 1 business day requested by 95% Internal Sta customer for activation | Activate or reactivate customers' gas service within 3 business days | 9 Keeping customer appointments 15% Internal Sta | Restore interrupted service caused by system failure within 1 business day (except for service interruptions 24 hours Internal Sta |
|---|--|---|------------------------------------|---------------|--|--|--|---|---|--|---|--|--|---|
| 6.8 6.8 6.6 6.6 6.7 6.7 98.0% 100.0% 100.0% | | 017 7.0 6.8 6.8 6.8 6.8 98.1% 100.0% 100.0% | Measurement Source | | SSO | SSO | SSO | SSO | SSO | Internal Statistics | Internal Statistics | Internal Statistics | Internal Statistics | Internal Statistics |
| | 0.7 7.0 6.9 6.8 6.8 6.8 6.8 6.8 100.0% 100.0% | | Q4 2016 | | 8.9 | 6.8 | 9.9 | 9.9 | 6.7 | %0.86 | 100.0% | 100.0% | 100.0% | 100% |
| Q2 Q3 2017 2017 2017 2017 6.8 6.8 6.8 6.7 6.7 6.6 6.7 6.6 98.3% 98.4% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% | 6.8 6.6 6.6 6.6 98.4% 100.0% | | 12 Mo. Ended 9/30/17 | | 8.8 | Pag ® © | e 121 | of 162 | 6.7 | 98.2% | 100.0% | 100.0% | %2'66 | 100% |

CUSTOMER SATISFACTION STANDARDS QUARTERLY REPORT

(1 to 7 scale: 1= do not agree at all; 7= strongly agree) CSS - Customer Satisfaction Survey

CUSTOMER SATISFACTION STANDARDS QUARTERLY REPORT

| | Service | 2017 Annual Goal | Measurement Source | Q4 2016 | Q1 2017 | Q2 2017 | Q3 2017 | 12 Mo. Ended 9/30/17 |
|---------|--|---------------------|-----------------------|-------------|--------------|--------------|--------------|----------------------------|
| Billing | Вu | | | | | | | ĐEU- |
| • | Read each meter monthly | %66 | Billing Statistics | 94.8% | 94.2% | %4.76 | %0′.26 | Pa; 86:56 |
| 2 | Percent of adjustments | 3% Annual | Billing Statistics | 0.56% | 0.53% | 0.53% | 0.73% | ge 122 328% 58.73 |
| ო | Send corrected statement to customer | 5 Business Days | Internal Report | .78 days | 1.75 days | 2.21 days | 1.75 days | 2.33 days days |
| 4 | Percentage of billing inquiries requiring investigation responded to within 7 business day | 95% | Internal Statistics | %6.66 | %2'66 | %8.66 | %8.66 | Otr I 2 8.66 |
| 5 | Response time to investigate meter problems and notify customer within 15 business days | %96 | Internal Statistics | 100% | %26 | %46 | %06 | Rpts %s6 |

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9/30/2017

| | Service | Northern Region | Eastern Region | Central Region | Southern Region | Wyoming Region |
|-----------|---|--------------------|-------------------|-------------------|--------------------|-------------------|
| Custome | r Service | | | | | |
| 1 | Number of PSC complaints by region | 0 | 1 | 0 | 0 | 0 |
| Service C | Calls | | | | | |
| 1 | The service technician was courteous | 6.7 | 7.0 | 6.8 | 6.8 | 6.8 |
| 2 | The service technician was knowledgeable | 6.5 | 6.8 | 6.6 | 6.9 | 6.8 |
| 3 | The service technician was able to help me quickly | 6.5 | 6.8 | 6.7 | 6.3 | 6.6 |
| 4 | The service technician was able to resolve my issue | 6.3 | 6.8 | 6.6 | 6.4 | 6.8 |
| 5 | How satisfied are you with the service technician's overall performance | 6.5 | 6.5 | 6.6 | 6.5 | 6.6 |
| 6 | Emergency calls - company representative is onsite within 1 hour of call | 99.1% | 98.0% | 98.3% | 97.1% | 97.2% |
| 7 | Remove meter seal within 24 hours if requested by customer for activation | 100.0% | 100.0% | 100.0% | 99.8% | 100.0% |
| 8 | Activate or reactivate customer's gas service within 3 business days | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% |
| 9 | Keeping customer appointments | 100.0% | 100.0% | 96.4% | 100.0% | 100.0% |
| 10 | Restore interrupted service caused by system failure (exceptions include outages caused by natural disasters and third party actions) | 100% | 100% | 100% | 100% | 100% |

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Dominion Energy Utah 333 South State Street, Salt Lake City, UT 84145 Mailing Address: P.O. Box 45360, Salt Lake City, UT 84145 DominionEnergy.com



May 1, 2018

Utah Public Service Commission Heber M. Wells Building, 4th Floor P.O. Box 146751 Salt Lake City, UT 84114-6751 Via E-mail

Dear Commissioners:

Pursuant to the Order Memorializing Bench Ruling Approving Settlement Stipulation in Docket No. 16-057-01 and paragraph 36 of the Settlement Stipulation attached thereto, Dominion Energy respectfully submits the attached Integration Progress Report for the 4th quarter 2017.

Paragraph 36 of the above-referenced Settlement Stipulation provides that "Dominion Questar Gas will work with the Division and the OCS on a collaborative basis to develop reporting requirements for an Integration Progress Report on planned and accomplished activities relative to the Merger. The report will also identify and include associated transition and transaction costs. Dominion Questar Gas will file the first Integration Progress Report with the Commission on or before April 15, 2017 for the period ending December 2016 and will provide updates quarterly thereafter until the conclusion of the next general rate case." The attached Integration Progress Report is the fourth report. Dominion Energy will submit future reports quarterly.

If you have any questions or concerns, please contact me.

Sincerely,

Kelly B Mehdenhall

Director, Pricing and Regulation

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| | Utah Stipulation | Status |
|---|--|--|
| 1 | After the time the Merger is effective as defined in the Merger Agreement ("Effective Time"), Questar Corporation will become a wholly-owned subsidiary of Dominion that will continue to exist as a separate legal entity (herein referred to as "Dominion Questar"). | Completed 9/16/16. Dominion Energy continues to comply with the commitment. |
| 2 | At the Effective Time, Questar Gas (herein referred to as "Dominion Questar Gas"), will remain a direct, wholly-owned subsidiary of Dominion Questar and will continue to exist as a separate legal entity with its own complete set of books and records. | Completed 9/16/16. Dominion Energy continues to comply with the commitment. |
| 3 | Dominion will maintain Dominion Questar Gas' corporate headquarters in Salt Lake City, Utah. Dominion commits that there are no plans to change the location of Dominion Questar Gas' corporate headquarters from Salt Lake City to another location for the foreseeable future. | Completed 9/16/16. Dominion Energy continues to comply with the commitment. |
| 4 | Dominion will establish a new Western Region operating headquarters in Salt Lake City, Utah. No costs shall be allocated to Dominion Questar Gas customers associated with the new Western Region operating headquarters in Salt Lake City, Utah without approval by the Commission. | Completed 9/16/16. Dominion Energy continues to comply with the commitment. |
| 5 | Dominion intends that its board of directors will take all necessary action, as soon as practicable after the Effective Time, to appoint a current member of the Questar Corporation board as a director to serve on Dominion's board of directors. | Ron Jibson, former Chairman, CEO and President of Questar Corporation, has been appointed to Dominion's Board of Directors. The press release related to this appointment was filed as Exhibit 1 on April 17, 2017. |
| 6 | Dominion will take all necessary action to cause a current member of the Questar Corporation board to be appointed as a director to serve on the board of directors of the general partner of Dominion Midstream Partners, L.P. ("Dominion Midstream") as soon as practicable after such time as all or part of Questar Pipeline Company ("Questar Pipeline") is contributed to Dominion Midstream. | The Board of Directors of Dominion Midstream Partners appointed Harris Simmons as a director or October 24, 2016. Mr. Simmons was formerly lead director on the Board of Directors of Questar Corporation. The press release related to this appointment was filed as Exhibit 2 on April 17, 2017. |
| 7 | Dominion Questar Gas will be managed from an operations standpoint as a separate regional business under Dominion with responsibility for managing operations to achieve the objectives of customer satisfaction; reasonable rates; reliable service; customer, public, and employee safety; environmental stewardship; and collaborative and productive relationships with customers, regulators, other governmental entities, and interested stakeholders. Dominion Questar Gas will have its own local operating management located in Salt Lake City, Utah. | Dominion Energy continues to comply with the commitment. |

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| 8 | Questar Gas and Dominion share the common focus on installing, upgrading and maintaining facilities necessary for safe and reliable operations. This focus will not be diminished in any way as a result of the Merger. Absent a material change in circumstances, Dominion Questar Gas will continue its planned total capital expenditure program with an estimated \$209 million investment in 2017, \$208 million investment in 2018, and \$233 million investment in 2019 (excludes investment in peak shaving facility). Any variances to this plan will be supported by Dominion Questar Gas in its next general rate case. Dominion will maintain the environmental monitoring and maintenance programs of Dominion Questar Gas at or above current levels. | Dominion Energy continues to comply with the commitment. 2017 actual capital expenditures were \$211 million, as shown in DEU Exhibit 22. |
|----|---|--|
| 9 | Dominion and its subsidiaries will continue to honor the Wexpro Stipulation and Agreement, the Wexpro II Agreement and the conditions approved in connection with inclusion of properties in the Wexpro II Agreement ("Wexpro Agreements") and the conditions and obligations provided therein. Dominion will not contribute Wexpro Company ("Wexpro") to Dominion Midstream or to any master limited partnership without the Commission's approval. | Dominion and its subsidiaries continue to comply with this commitment. |
| 10 | Dominion will give employees of Dominion Questar and its subsidiaries due and fair consideration for other employment and promotion opportunities within the larger Dominion organization, both inside and outside of Utah, to the extent any such employment positions are re-aligned, reduced, or eliminated in the future as a result of the Merger. | On June 6, 2017, Dominion Energy Utah and Dominion Questar Pipeline offered a Voluntary Severance Plan to all supervisors over the age of 55. The program was offered to 65 participants and 37 participants accepted the severance package. Of those that accepted, 25 were from Dominion Energy Utah. These employees will be retiring between August 1, 2017 and July 1, 2018. They received three weeks of severance for each year of service, up to 52 weeks. During the 2nd quarter, two employees in the Salt Lake City office accepted opportunities in other areas of the Company. On August 1, 2017, Craig Wagstaff was named President, Gas Distribution. In his new role, he will be responsible for all of the natural gas LDC's in the Dominion Energy Family. He will continue to be located in the Salt Lake City office. In August 2017, the Company announced its organizational alignment for the corporate functions which resulted in an elimination of 56 current positions. These employees are eligible for the Company's severance package and have also been given the opportunity to apply for other positions. An update of the plan is shown in DEU exhibit 23. |

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| 11 | Dominion, at shareholders' cost, will contribute, within six months of the Effective Time, a total of \$75,000,000 toward the full funding, on a financial accounting basis, of Questar Corporation's (i) ERISA-qualified defined-benefit pension plan in accordance with ERISA minimum funding requirements for ongoing plans, (ii) nonqualified defined-benefit pension plans, and (iii) postretirement medical and life insurance (other post-employment benefit ("OPEB")) plans, subject to any maximum contribution levels or other restrictions under applicable law, thereby reducing pension expenses over time in customer rates. Dominion represents that said \$75,000,000 contribution, based on current plan funding, would be permissible and well within maximum contribution levels and other restrictions under applicable law. | This pension contribution was funded on January 19, 2017. | |
|---|--|--|--|
| 12 | Dominion and its affiliates commit to make officers and employees of Dominion reasonably available to testify before the Commission and provide information that is relevant to any matter within the jurisdiction of the Commission. | Dominion Energy will comply with this commitment. | |
| 13 | As part of this and future regulatory proceedings, Dominion Questar Gas will provide information in response to discovery or requests for information about Dominion or its subsidiaries that are relevant to matters within the Commission's jurisdiction. | Dominion Energy will comply with this commitment. | |
| 14 | Dominion Questar Gas, Dominion Questar, and Wexpro will maintain access to a complete set of their books and records, including accounting records, as well as access to affiliate charges to Dominion Questar Gas, at their corporate offices in Salt Lake City, UT. | the first page of the control of the | |
| 15 Dominion commits to provide 30 days' notice to the Commission if it intends to create a corporate entity between Dominion Questar and Dominion Questar Gas. Dominion has no plans between Dominion Questar and Dominion Gas. Should these plan | | Dominion has no plans to create a corporate entity between Dominion Questar and Dominion Questar Gas. Should these plans change Dominion will comply with this commitment. | |
| 16 | For regulatory purposes, Dominion Questar Gas' accounting will continue to reflect assets at historical costs, approved depreciation rates, and deferred income taxes based on original cost in accordance with the Uniform System of Accounts and any relevant Commission orders. | Dominion Energy continues to comply with this commitment. | |
| 17 | Dominion Questar Gas will not seek any changes to existing filed rates, rules, regulations, and classifications under Questar Gas' Utah Natural Gas Tariff No. 400 ("Tariff") because of the Merger, before its next general rate case, except to revise the Tariff to change the name of the operating entity. The Company will file for a name change within 21 days of the Effective Time. | On May 10, 2017, shareholders approved a name change for Dominion Resources Inc., to change its name to Dominion Energy. A tariff reflecting the name change was filed May 12th in Docket 17-057-T04 and the tariff was approved May 30th. On June 5, 2017, Questar Gas began doing business as Dominion Energy Utah. In July the Company began billing customers using the new name. | |
| 18 | Dominion Questar Gas will continue to file annually and follow the | Dominion Energy Utah filed its 2017/2018 IRP on | |
| | Commission's Integrated Resource Plan process and guidelines. Dominion Questar will maintain established gas-supply interchangeability Wobbe indices for Questar Gas' receipt points and will be in compliance with the Commission's requirements. | June 14th, 2017, in Docket 17-057-12. Dominion Energy continues to comply with this commitment. | |
| | | Dominion Energy continues to comply with this commitment. | |

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| 21 | Dominion Questar will not seek recovery of any acquisition premium (goodwill) or fair value in excess of net book value associated with the Merger from Dominion Questar Gas customers. Dominion will not record any goodwill or fair value in excess of net book value associated with the Merger on Dominion Questar Gas' books and will make the required accounting entries associated with the Merger on that basis. Dominion Questar will not seek recovery of any acquisition premium (goodwill) or fair value in excess of net book value associated with the Merger through allocation of cost to the affiliated companies of Dominion Questar. | Dominion Energy continues to comply with this commitment. | |
|----|---|--|--|
| 22 | Dominion Questar will not sell all or a majority of Dominion Questar Gas' common stock without Commission approval. | Dominion will comply with this commitment. | |
| 23 | Dominion, through Dominion Questar, will provide equity funding, as needed, to Dominion Questar Gas in order to maintain an end-of-year common equity percentage of total capitalization in the range of 48-55 percent (48-55%) through December 31, 2019. | Dominion Energy will comply with this commitment. As shown in the April 17, 2017, Integration Report Exhibit 5, the end-of-year common equity percentage of total capitalization for 2016 was 51%. | |
| 24 | Dominion commits to use commercially reasonable efforts to maintain credit metrics that are supportive of strong investment-grade credit ratings (targeting the Single-A range) for Dominion Questar Gas. For the first four years following the Effective Time, in any rate proceeding where Dominion Questar Gas' rate of return is established or it seeks to reset the previously authorized rate of return on rate base, Dominion Questar Gas will demonstrate that its cost of debt proposed for recovery in rates is not greater than would have been incurred absent the Merger, and will hold customers harmless from any increases in the cost of debt caused by the Merger. Nothing in this provision shall limit the Parties, in any general rate proceeding, from presenting any arguments or evidence as to the appropriate rate of return for Dominion Questar Gas, consistent with the provisions of Paragraph 60 of this Settlement Stipulation. | | |
| 25 | Neither Dominion nor its subsidiaries will, without the Commission's approval, make loans to Dominion Questar Gas that bear interest at rates that are greater than the lower of i) rates being paid at the time of such loan by Dominion or such other subsidiary on its own debt or ii) rates available, at the time of such loan, on similar loans to Dominion Questar Gas from the market. | Dominion Energy continues to comply with this commitment. | |
| 26 | Dominion Questar Gas will not lend funds to Dominon or other Dominion entities, including Dominion Questar. | Dominion Energy continues to comply with this commitment. | |
| 27 | Dominion Questar Gas will not transfer material assets to or assume liabilities of Dominion or any other subsidiary of Dominion without the Commission's approval. | | |
| 28 | Dominion Questar Gas will not transfer its debt to Dominion, or any other subsidiary of Dominion, without the Commission's approval. | Dominion Energy continues to comply with this commitment. | |
| 29 | Dominion will continue to provide to Dominion Questar Gas no less than the same access to short-term debt, commercial paper, and other liquidity that Questar Corporation currently has in place for Questar Gas. | Dominion Energy continues to comply with this commitment. | |

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| 30 | Dominion commits that Wexpro will not be a party to a money pool. To the extent that the short-term working capital is required by Wexpro, it will be provided under the terms of a one-way intercompany note at the actual cost of that short-term debt at the Dominion level. | Dominion Energy continues to comply with this commitment. |
|----|---|---|
| 31 | Dominion, at shareholders' expense, will increase Questar Corporation's historic level of corporate contributions to charities identified by local leadership that are within Dominion Questar Gas' service areas by \$1,000,000 per year for at least five years following the Effective Time. Dominion Questar Gas will maintain or increase each jurisdiction's historic level of community involvement, low income funding, and economic development efforts in Questar Gas' current operating areas. | Dominion continues to comply with this commitment. To date, Dominion has been working to identify and evaluate charitable giving opportunities within the Dominion Energy service areas. Dominion has also established a Community Investment Board responsible for reviewing and approving charitable donations up to \$25,000 per year per organization and for recommending the approval to the Dominion Foundation board charitable donations that exceed \$25,000 per year per organization. At the end of each calendar year from 2017 to 2021, Dominion Energy will report to the Commission the total amount of its charitable contributions and demonstrate the fulfillment of this commitment. See exhibit DEU 26 for total charitable contributions from 2014 to 2017. |
| 32 | Dominion, at shareholders' expense, will establish a newly-formed advisory board for its Western Region operations composed of regional-based business and community leaders. This board will meet and receive information and provide feedback on community issues, government relations, environmental stewardship, economic development opportunities, and other related activities that affect Dominion's and Dominion Questar Gas' local stakeholders. | On November 28, 2016, Dominion Energy announced that it had named a citizen advisory council. Exhibit 7 of the April 17, 2017 integration report is a copy of the press release. The council held meetings on June 1, 2017, August 29th, 2017 and November 29, 2017. |

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| 33 | Within five (5) business days of the filing of this executed Settlement Stipulation, Questar Gas will petition to withdraw its pending application before the Commission in Docket No. 16-057-03 to increase annual non-gas distribution revenue by approximately \$22 million. The Commission's granting of the petition to withdraw is a condition of this Settlement Stipulation. Contingent upon the consummation of the Merger, the Parties further agree that Dominion Questar Gas will not file a general rate case to adjust its base distribution non-gas rates, as shown in Questar Gas' existing Tariff, prior to July 1, 2019 or later than December 31, 2019, unless otherwise ordered by the Commission. Dominion Questar Gas will not file an application for a major plant addition with a rate-effective date prior to March 1, 2020, absent emergency circumstances, except to address the peakhour needs set forth in Questar Gas' 2016- 2017 Integrated Resource Plan (Docket No. 16-057-08). Dominion Questar Gas will bear the burden to demonstrate such emergency circumstances. Dominion Questar Gas will not seek a deferred accounting order prior to March 1, 2020, absent circumstances that are extraordinary and unforeseeable and that would have a material financial impact on Dominion Questar Gas. Dominion Questar Gas will bear the burden to demonstrate such material financial impact and extraordinary and unforeseeable circumstances. | On August 16, 2016 - QGC filed Petition for Approval of Withdrawal of the Verified Application On August 22, 2016 Commission Order granted Withdrawal of the Application. |
|----|---|---|
| 34 | The Parties agree that the Utah Conservation Enabling Tariff ("CET") accrual caps will be suspended until rates become effective in the next filed general rate case. To the extent that the balance in the CET accrual account is above the accrual cap, the incremental amount will not be assessed interest during the suspension period. The amortization cap will remain in place. | As of December 2017, the balance in the CET is a \$4,438,824.04 over collection. This is well within the existing amortization caps. |
| 35 | Dominion and Dominion Questar Gas will continue to comply with all existing laws, rules, regulations, provisions of its Tariff, orders, and directives of the Commission, as applicable, following the Effective Time. | Dominion Energy continues to comply with this commitment. |
| 36 | Dominion Questar Gas will work with the Division and the OCS on a collaborative basis to develop reporting requirements for an Integration Progress Report on planned and accomplished activities relative to the Merger. The report will also identify and include associated transition and transaction costs. Dominion Questar Gas will file the first Integration Progress Report with the Commission on or before April 15, 2017 for the period ending December 2016 and will provide updates quarterly thereafter until the conclusion of the next general rate case. | Dominion Energy filed the first integration report on April 17, 2017 and continues to provide quarterly updates. |

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| 37 | Transaction costs associated with the Merger will not be recovered through rates of Dominion Questar Gas or recovered through charges from affiliated companies of Dominion Questar to Dominion Questar Gas. Transaction costs shall be defined as: i) Legal, consulting, investment banker, and other professional advisor costs to initiate, prepare, consummate, and implement the Merger, including obtaining regulatory approvals, ii) Rebranding costs, including website, advertising, vehicles, signage, printing, stationary, etc. ii) Executive change in control costs (severance payments and accelerated vesting of share-based compensation), iv) Financing costs related to the Merger, including bridge and permanent financing costs, executive retention payments, costs associated with shareholder meetings, and proxy statement related to Merger approval. | The transaction and transition costs for 2016 were filed in Exhibit 8 of the April 17, 2017 integration report. The transaction costs for the six months ended June 2017 were filed on August 15, 2017 in Exhibit 12 of this report. The transaction/transition costs for YTD December 2017 are shown in Exhibit 27. All of these costs shown in the exhibit are booked to 930.205. These are below the line and will not be included in customer rates. |
|----|--|---|
| 38 | Any transition or integration expenses arising from the Merger will not be deferred for future recovery from customers and will be expensed by Dominion Questar Gas and its affiliates as incurred during the transition period. Dominion Questar Gas' revenue requirement for the purpose of developing distribution non-gas rates will be evaluated in the next general rate proceeding, and that filing shall identify all transitions costs, if any, in the base period and the test period. Transition or integration costs that are capitalized and not expensed, including, but not limited to, information technology investments in new hardware and software, including related costs, to convert, conform, and/or integrate Questar Corporation and subsidiaries' systems into and with Dominion's systems, will be itemized and disclosed in the next general rate case. Dominion Questar Gas will have the burden of proof to show that the transition or integration costs are reasonable and result in a positive net benefit to customers. | The transition costs are shown in Exhibit 27. All of the costs shown in the exhibit are booked to 930.205. |
| 39 | Dominion Questar Gas will not seek recovery in its next general rate case of any increase in the aggregate total Operating, Maintenance, Administrative and General Expenses (excluding energy efficiency and bad debt costs) per customer over the 12 months ended December 2015 baseline level, unless it can demonstrate that the increase in such total expenses was not caused by the Merger. This amount per customer for the 12 months ended December 2015 was \$138.24. For the first four calendar years following the Effective Time, Dominion Questar Gas will provide, on an annual basis, a baseline comparison between 2015 and the current year for Operating, Maintenance, Administrative and General Expenses for Questar Pipeline and Wexpro. Additional detail and the calculation of the 2015 baseline for Questar Gas, Questar Pipeline and Wexpro are shown in Attachment 1. | Dominion Energy will comply with this commitment. Exhibit 13, filed August 15, 2017, shows the O&M per customer for 2016. As the exhibit shows, the O&M per customer is \$129.88 (in 2016 and 2017 DRS did not allocate a full portion of corporate overhead to Dominion Energy Utah). This is lower than the baseline amount of \$138.24. Exhibit 28 shows the O&M per customer for 2017 of \$111.37. Exhibit 29 is the Questar Pipeline 2017 FERC Form 2. |
| 40 | Joint Applicants shall hold customers harmless from any increases in the aggregate total costs for shared or common services provided by Dominion Questar Corporation and/or Dominion Resources Services Company, Inc. ("Dominion Resources Services") that are caused by the Merger. | Dominion Energy continues to comply with this commitment. |
| 41 | Joint Applicants shall hold customers harmless for any changes in income taxes and/or accumulated deferred income taxes, recoverable in Dominion Questar Gas rates caused by the Merger, to the extent that such action would be consistent with the tax normalization rules. | Dominion Energy continues to comply with this commitment. |
| 42 | Questar Pipeline's rates will change only pursuant to proceedings before the Federal Energy Regulatory Commission ("FERC"). | Dominion Energy continues to comply with this commitment. |

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| 43 | Joint Applicants shall hold customers harmless from any increases in Wexpro's shared services costs or income tax expense caused by the Merger. | Dominion Energy continues to comply with this commitment. |
|----|---|---|
| 44 | No later than January 1, 2018, Dominion Questar Gas will present and review with the Division and the OCS, for informational purposes, a proposed methodology for allocation of shared services costs. Dominion Questar will use the current allocation methodologies, including Distrigas, to allocate shared services costs to its subsidiaries until January 1, 2018. Dominion Questar Gas may propose another allocation methodology for use after December 31, 2017, provided that it has presented such methodology for review as set forth above. | Dominion Energy representatives met with members of the Division and OCS on October 23rd, 2017 to discuss proposed cost allocation methodologies. A copy of this presentation is attached as Exhibit 20 of the 3rd quarter progress report. |
| 45 | Dominion Questar Gas will work with the Division and the OCS on a collaborative basis to develop affiliate transactions reporting requirements and will file such information with the Commission beginning on July 1, 2018 for the 12 months ending December 31, 2017 and thereafter annually. | Dominion Energy will comply with this commitment at the time designated. |
| 46 | Costs that have been denied recovery by the Commission in prior orders, unless subject to regulation by another governmental agency, will continue to be excluded from rates absent further order from the Commission. | Dominion Energy continues to comply with this commitment. |
| 47 | Within 120 days of the Effective Time, Dominion Questar Gas will meet with the Division and the OCS on a collaborative basis and update Customer Satisfaction Standards, taking into account recent historical results. Dominion Questar Gas will report quarterly on its performance relative to the Customer Satisfaction Standards. Quarterly reporting will continue until Dominion Questar Gas' next general rate case filing. If the Dominion Questar Gas service levels become deficient, meaning they fall short of the Customer Satisfaction Standards as shown in the report, Dominion Questar Gas will file a remediation plan with the Commission explaining how it will improve and restore service to meet the Customer Satisfaction Standards. | Questar Gas met with the Division and the OCS and have updated the customer satisfaction standards. The first and second quarter results were filed on August 15, 2017 as Exhibit 14. The 3rd quarter 2017 results are attached as Exhibit 21. On January 9, 2018, the Company presented the metrics in a technical conference and explained its plan to resolve the deficient metrics. 4th quarter results are attached as Exhibit 30. |

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| 48 | Dominion Questar Gas shall maintain separate long-term debt with its own debt rating supplied by at least two of the recognized debt rating agencies. Any of the debt used to capitalize Dominion Questar Gas shall be kept within the regulated utility. | Dominion Energy continues to comply with this commitment. |
|----|--|---|
| 49 | Dominion Questar Gas shall establish and maintain its own bank accounts that are in its own name and direct access to exclusively committed credit facilities. Dominion shall provide Dominion Questar Gas with access to no less that \$750,000,000 in short-term debt or commercial paper programs. | Dominion Energy continues to comply with this commitment. |
| 50 | In connection with its notification to the Commission of dividends paid by Dominion Questar Gas, Dominion Questar Gas shall provide a cash flow summary and explicitly notify the Commission if payment of any dividend would result in its actual common equity component of total capitalization falling below 45 percent (45%), using the method of calculating equity levels under the ratemaking precedents of the Commission. In addition, Dominion Questar Gas will make annual financial statements for Wexpro and Questar Pipeline available to regulators. | Dominion Energy will comply with this commitment. Dominion Energy Utah has not issued a dividend to its parent since the merger. The financial statements for Wexpro and Questar Pipeline were filed on August 15, 2017 as exhibit 15 and 16. The 2017 Wexpro and Questar Pipeline final financials are not ready as of this report but will be included in the 1st quarter 2018 merger report. |
| 51 | Upon request, Dominion and all of its affiliates and subsidiaries must provide the Commission, the Division, and the OCS, including their auditors and authorized agents, and intervenors in rate proceedings, as appropriate, with reasonable access to transactional, accounting and other information, including personnel necessary to explain the requested information, regarding any costs directly or indirectly allocated to Dominion Questar Gas. Dominion and Dominion Questar Gas commit to maintain access to the requested books and records in Salt Lake City, Utah, or, at the option of the Division, or the OCS, Dominion Questar Gas agrees to pay reasonable travel costs to the location of the requested documents and personnel; such travel costs will not be passed on to Dominion Questar Gas customers. | Dominion Energy continues to comply with this commitment. |

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| 52 | Dominion Questar Gas will clearly reflect all of its costs and investments in its financial reports, including costs and assets that are directly assigned or allocated to it from another subsidiary of Dominion. An audit trail will be maintained so that allocable costs can be specifically identified. | Dominion Energy continues to comply with this commitment. |
|----|--|---|
| 53 | Dominion and Dominion Questar agree not to assert in any forum that the provisions of PUHCA or its successor PUHCA 2005 (EPAct 2005), or the related Ohio Power v. FERC case, preempt the Commission's jurisdiction over affiliated interest transactions and will explicitly waive any such defense in those proceedings. In the event that PUHCA or its successor PUHCA 2005 (EPAct 2005) is repealed or modified, Dominion and Dominion Questar agree not to seek any preemption under such subsequent modification or repeal. | Dominion Energy continues to comply with this commitment. |
| 54 | The Joint Applicants commit to provide for and effect the appointment of a "Special Bankruptcy Director" to serve as a member of the Board of Directors of Dominion Questar Gas ("DQG Board"). Said Director shall be nominated by and retained from an independent entity such as CT Corporation (at Dominion shareholder expense) and shall not be employed by Dominion or any other Dominion affiliate. Said Director shall not participate in ordinary and routine activities of the DQG Board and shall have no voting rights except in the event of a vote by the DQG Board to approve a voluntary bankruptcy petition to be filed under Title 11 of the U.S. Code on behalf of Dominion Questar Gas. Notice of such vote shall be provided to the Special Bankruptcy Director and no voluntary bankruptcy petition on behalf of Dominion Questar Gas may be filed without the affirmative vote of the Special Bankruptcy Director. It is the intent of the Parties that the Special Bankruptcy Director will consider the interests of all relevant economic stakeholders, including without limitation the utility's customers, and the financial health and public service obligations of Dominion Questar Gas, in exercising his or her responsibilities, subject to applicable law. Concurrent with the notice to the Special Bankruptcy Director, Dominion Questar Gas will provide confidential notice to the Commission, Division and the OCS. | |

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| 55 | Dominion or Dominion Questar Gas shall provide notice to the Commission, the Division, and the OCS of any bankruptcy petition or other filing that petitions for Dominion or any of its subsidiaries to be declared bankrupt. If the petition is voluntary, the notice shall be provided within three (3) business days of the petition's filing. If the petition is involuntary, the notice shall be filed within three (3) business days after the day on which the petition is served upon the entity subject to the petition or prior to any hearing adjudicating the petition, whichever is soonest. | Dominion Energy continues to comply with this commitment. | |
|----|--|--|--|
| 56 | The Joint Applicants agree that they will use commercially reasonable efforts in consultation with interested suppliers and marketers to coordinate an upstream nomination process with Kern River Gas Transmission Company similar to the process currently available with Questar Pipeline Company, which nomination process is generally described in the Joint Motion for Dismissal filed with the Commission on October 15, 2014 in Docket No. 14-057-19. Within 120 days following the Effective Time, representatives of Dominion and Dominion Questar Gas will meet with interested transportation customers, the Division, the OCS, and any other interested parties and will act in good faith to review concerns of transportation customers and will consider any proposal by interested transportation customers regarding direct access by marketers/transporters to such customers. | Representatives of Dominion Energy met with interested parties on December 6, 2016. The group discussed the upstream nomination process on Kern River and marketer concerns. | |
| 57 | Dominion Questar Gas will notify customers of the Merger in the following ways: i. A notice will be posted on Dominion Questar Gas' website within 5 days of the Effective Time notification. ii. Notification will be published in the Gas Light News billing insert within 60 days of the Effective Time notification. | Notice of the merger was provided on Questar Gas' website beginning September 16, 2016. Exhibit 11, filed in the April 17, 2017 integration report, included a copy of the notice that went to customers in the October bills. | |

Dominion Energy Captial Expenditures YTD December 31, 2017 Dominion Energy Utah
Docket No. 19-057-02
DEU Exhibit 1.02 - 2017 Qtr Rpts
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DEU Exhibit 22

| Description | Utah | Wyoming | Total |
|-----------------------------------|-------------|-----------|-------------|
| Distribution Measure & Regulation | 13,552,442 | 67,500 | 13,619,942 |
| Feeder Lines | 87,613,643 | 1,775 | 87,615,419 |
| Distribution Compressor Plant | 2,125 | | 2,125 |
| Distribution Mains | 2,742,298 | 341,223 | 3,083,521 |
| Distribution Services | 7,968,450 | 292,682 | 8,261,132 |
| Meters | 12,252,039 | 187,406 | 12,439,445 |
| Office Buildings & Residences | 886,413 | 2,425,893 | 3,312,306 |
| Furniture & Office Equipment | 606,971 | | 606,971 |
| Transportation Equipment | 2,843,450 | | 2,843,450 |
| Tools & Work Equipment | 3,100,073 | 95,503 | 3,195,576 |
| Communication & Telemetering | 20,966 | | 20,966 |
| Filling Stations & Plants | 665,316 | | 665,316 |
| Computer System Software | 1,972,654 | | 1,972,654 |
| Computer Equipment | 836,913 | | 836,913 |
| Mains - Other | 32,032,512 | 2,638,603 | 34,671,115 |
| Services - Other | 7,945,499 | 1,290,536 | 9,236,034 |
| Meters - Conversions | 36,389,555 | 1,811,101 | 38,200,656 |
| Telecom Non Construction | 1,484,110 | | 1,484,110 |
| Retirement Projects | (2,016,996) | 13,836 | (2,003,160) |
| UDOT Accounts Receivable | 2,426,448 | | 2,426,448 |
| Accounts Receivable Projects | (2,976,687) | | (2,976,687) |
| Accounting Purposes | (8,370,572) | 1 | (8,370,572) |
| Total | 201,977,621 | 9,166,058 | 211,143,679 |

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2017 Involuntary Severance Plan Summary

56 Dominion Energy Services (Questar Corporation) employees

Severance package includes a two month advance start date and three weeks of severance for each year of service up to 52 weeks.

Advance Notice Start Dates were scheduled as follows:

| Month | Positions eliminated |
|----------------|----------------------|
| September 2017 | 2 |
| October 2017 | 3 |
| November 2017 | 4 |
| January 2018 | 4 |
| February 2018 | 3 |
| April 2018 | 31 |
| July 2018 | 5 |
| December 2018 | 4 |
| Total | 56 |

Of the 56 affected employees 15 have found other positions in the Company and several others are under consideration for other positions that have not yet been filled. This number will be updated in future integration progress reports.

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DEU Exhibit 24
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RatingsDirect®

Summary:

Questar Gas Co.

Primary Credit Analyst:

Gabe Grosberg, New York (1) 212-438-6043; gabe.grosberg@spglobal.com

Secondary Contacts:

Sloan Millman, New York (212) 438-2146; sloan.millman@spglobal.com Rebecca Ai, New York 212-438-7278; rebecca.ai@spglobal.com

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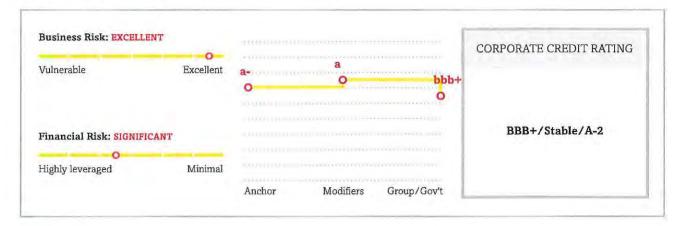
Issue Ratings

Related Criteria

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Summary:

Questar Gas Co.



Rationale

Business Risk: Excellent

- · Low-operating-risk gas distribution utility;
- · Effective management of regulatory risk;
- · Above average size utility;
- · Lack of business or regulatory diversity; and
- · Strong access to gas supply and storage.

Financial Risk: Significant

- We assess the company's financial measures using more moderate financial benchmarks compared to the typical corporate issuer, reflecting its lower-risk regulated utility business and its effective management of regulatory risk;
- Recovery mechanisms enhance cash flow predictability and mitigates regulatory lag; and
- Financial measures that consistently reflect the higher-end of the range for its financial risk profile category.

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Outlook: Stable

S&P Global Ratings' stable outlook on Salt Lake City-based Questar Gas Co.(QGC), reflects the outlook on ultimate parent Dominion Energy, Inc. (Dominion) and the expectation that Dominion will continue consisting of mostly lower-risk regulated utilities. Additionally, we expect Dominion's consolidated financial measures will improve gradually, consistent with the middle of the range for the significant financial risk profile category, reflecting consolidated funds from operations (FFO) to debt of about 17%.

Downside scenario

We could lower the rating on QGC over the next 12-24 months if its ultimate parent, Dominion's business risk profile weakens either by less-effective management of regulatory risk or through disproportionate growth of its higher-risk businesses. We could also lower the rating if Dominion's consolidated financial measures consistently reflected the lower end of the range for the significant financial risk profile category, reflecting consolidated FFO to debt consistently below 15%.

Upside scenario

We could raise the ratings on QGC over the next 12-24 months if its ultimate parent, Dominion's consolidated financial measures consistently improved to the higher end of the range for the significant financial risk profile category, reflecting FFO to debt consistently greater than 20%.

Our Base-Case Scenario

Ouestar Gas Co.

| Assumptions | Key Metrics | | | | |
|---|--|-------|---------|---------|--|
| Incrementally improving economic conditions in the company's service territory, resulting in higher cash | | 2016A | 2017E | 2018E | |
| flows; | FFO to debt (%) | 17.5 | 18-22 | 18-22 | |
| Future rate case increases; | OCF to debt (%) | 22.8 | 18-23 | 18-23 | |
| Continued use of riders; | Debt to EBITDA (x) | 4.7 | 4.2-4.7 | 4.2-4.7 | |
| Capital expenditures averaging about \$220 million annually; Dividends at about \$40 million; and Negative discretionary cash flow. | S&P Global Ratings' adjusted measures. A—Actual. E—Estimate. FFO Funds from operations. OCF—Operating cash flow. | | | | |

Business Risk: Excellent

Our stand-alone business risk assessment of QGC reflects the utility's low-risk regulated natural gas distribution business, above average size, and its effective management of regulatory risk.

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QGC serves approximately one million customers in Utah (about 97%), southwestern Wyoming, and southeastern Idaho. Constructive regulation in Utah strengthens the company's management of regulatory risk including a credit supportive rate design and the use of multiple regulatory mechanisms including a fuel cost adjustment, a weather normalization adjustment, decoupling, and an infrastructure cost tracking adjustment. QGC cash flows are generally stable and largely insulated from fluctuations in gas prices, weather, and usage. Furthermore, most of the customer base is residential and commercial, providing an additional measure of cash flow stability. Marginally effecting the company's business risk profile is the general lack of business or regulatory diversity.

QGC has good access to gas supply (65% of the utility's supply) due to its relationship with Wexpro, a cost-of-service exploration and production operation company providing natural gas to QGC at cost plus a fixed return. In addition, Dominion Energy Questar Pipeline, LLC, another affiliate, provides QGC with long-term transportation contracts and storage. These relationships and contracts minimizes QGC's supply risk compared to peers.

Financial Risk: Significant

We assess the company's financial measures using more moderate financial benchmarks compared to the typical corporate issuer, reflecting its low-risk regulated utility business and its effective management of regulatory risk.

Under our base-case scenario, which includes improving economic conditions in the company's service territory, a rate case increase in 2020, capital spending of about \$220 million, and dividends of about \$40 million, we expect financial measures consistent with the higher end of the range for the company's financial risk category. Specifically, we expect FFO to debt of about 20%.

Liquidity: Adequate

QGC has adequate liquidity, in our view, and can more than cover its needs for the next 12 months even if EBITDA declines by 10%. We expect the company's liquidity sources will exceed uses by more than 1.1x over the next 12 months, which is the minimum threshold for an adequate liquidity assessment under our criteria. Under our stress scenario, we do not expect the company would require access to the capital markets during that period to meet liquidity needs. Our assessment also reflects the company's stable cash flow generation, generally prudent risk management, sound relationships with banks, and a generally satisfactory standing in the credit markets.

| Principal Liquidity Sources | Principal Liquidity Uses | | |
|---|---|--|--|
| Cash FFO of about \$175 million; Credit facility availability of \$250 million; and Minimal cash of about \$10 million. | Long-term debt maturities of about \$120 million in 2018; Maintenance capital spending of about \$125 million; and Dividends of about \$40 million. | | |

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Other Credit Considerations

We assess the comparable rating analysis modifier for QGC as positive, reflecting our view that QGC's financial measures will consistently reflect the higher end of the range for its financial risk profile.

Group Influence

Although QGC accounts for a relatively small portion of Dominion's overall business, representing less than 5% of Dominion's operating income, we assess QGC as a core subsidiary of Dominion, under our group rating methodology. This reflects our view that QGC is highly unlikely to be sold, has a strong long-term commitment from senior management, is successful at what it does, and contributes meaningfully to the group. As a result, we assess QGC's issuer credit rating as in line with Dominion's 'bbb+' group credit profile.

Ratings Score Snapshot

Corporate Credit Rating

BBB+/Stable/A-2

Business risk: Excellent

Country risk: Very lowIndustry risk: Very low

Competitive position: Strong

Financial risk: Significant

• Cash flow/Leverage: Significant

Anchor: a-

Modifiers

- Diversification/Portfolio effect: Neutral (no impact)
- · Capital structure: Neutral (no impact)
- Financial policy: Neutral (no impact)
- Liquidity: Adequate (no impact)
- Management and governance: Satisfactory (no impact)
- Comparable rating analysis: Positive (+1 notch)

Stand-alone credit profile: a

- Group credit profile: bbb+
- Entity status within group: Core (-2 notches from SACP)

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Issue Ratings

Questar Gas' unsecured debt is rated the same as the corporate credit rating because it is unsecured debt of a qualifying investment-grade regulated utility.

Related Criteria

- Criteria Corporates General: Methodology And Assumptions: Liquidity Descriptors For Global Corporate Issuers, Dec. 16, 2014
- Criteria Corporates Industrials: Key Credit Factors For The Midstream Energy Industry, Dec. 19, 2013
- Criteria Corporates General: Corporate Methodology: Ratios And Adjustments, Nov. 19, 2013
- Criteria Corporates General: Corporate Methodology, Nov. 19, 2013
- Criteria Corporates Utilities: Key Credit Factors For The Regulated Utilities Industry, Nov. 19, 2013
- General Criteria: Group Rating Methodology, Nov. 19, 2013
- General Criteria: Country Risk Assessment Methodology And Assumptions, Nov. 19, 2013
- General Criteria: Methodology: Industry Risk, Nov. 19, 2013
- · General Criteria: Methodology For Linking Short-Term And Long-Term Ratings For Corporate, Insurance, And Sovereign Issuers, May 7, 2013
- General Criteria: Methodology: Management And Governance Credit Factors For Corporate Entities And Insurers, Nov. 13, 2012
- General Criteria: Use Of CreditWatch And Outlooks, Sept. 14, 2009
- Criteria Insurance General: Hybrid Capital Handbook: September 2008 Edition, Sept. 15, 2008
- Reflecting Subordination Risk In Corporate Issue Ratings, Sept. 21, 2017
- General Criteria: Methodology For Linking Long-Term And Short-Term Ratings, April 7, 2017

| Business Risk Profile | Financial Risk Profile | | | | | | |
|-----------------------|------------------------|--------|--------------|-------------|------------|------------------|--|
| | Minimal | Modest | Intermediate | Significant | Aggressive | Highly leveraged | |
| Excellent | aaa/aa+ | aa | a+/a | a- | bbb | bbb-/bb+ | |
| Strong | aa/aa- | a+/a | a-/bbb+ | bbb | bb+ | bb | |
| Satisfactory | a/a- | bbb+ | bbb/bbb- | bbb-/bb+ | bb | b+ | |
| Fair | bbb/bbb- | bbb- | bb+ | bb | bb- | b | |
| Weak | bb+ | bb+ | bb | bb- | b+ | b/b- | |
| Vulnerable | bb- | bb- | bb-/b+ | b+ | Ъ | b- | |

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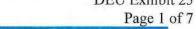
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CREDIT OPINION

22 December 2017

Update

Rate this Research

>>

RATINGS

Questar Gas Company

Domicile

Salt Lake City, Utah, United States

Long Term Rating

Туре

Senior Unsecured -

Dom Curr

Outlook

Stable

Please see the <u>ratings section</u> at the end of this report for more information. The ratings and outlook shown reflect information as of the publication date.

Contacts

Ryan Wobbrock

+1.212.553.7104

VP-Senior Analyst

ryan.wobbrock@moodys.com

Poonam Thakur

+1.212.553.4635

Associate Analyst

poonam.thakur@moodys.com

Jim Hempstead

+1.212.553.4318

MD-Utilities

james.hempstead@moodys.com

CLIENT SERVICES

Americas 1-212-553-1653 Asia Pacific 852-3551-3077

Japan

81-3-5408-4100

EMEA

44-20-7772-5454

Questar Gas Company

Update to credit analysis

Summary

Questar Gas Company's (A2 stable) credit reflects 1) low-risk operations as a local gas distribution company (LDC), 2) supportive regulators in Utah and Wyoming and 3) stable cash flow production through its suite of cost recovery mechanisms.

The Questar Gas credit profile is constrained by 1) low-20% cash flow to debt ratio that is weak versus peers, 2) a base rate freeze that will further reduce financial metrics through 2020 and a highly levered parent company (i.e., Dominion Energy Inc. (DEI, Baa2 stable).

Exhibit 1 Historical CFO Pre-W/C, Total Debt and CFO Pre-W/C to Debt (\$ MM)



Source: Moody's Financial Metrics

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Credit strengths

- Stable and predictable cash flow derived from cost recovery mechanisms
- Cooperative relationships with regulators in Utah and Wyoming
- Ring-fencing like provisions helps offset some risk of its highly levered parent

Credit challenges

- Base rate freeze through 2020 will weaken financial metrics
- Elevated capital spend over the next three years >>
- Highly levered parent that carries higher credit risk

Rating outlook

The stable outlook reflects ongoing cash collection through tracking mechanisms that should keep cash flow to debt at 20% over the next 12-18 months. Typically, we would expect the company to produce cash flow to debt in the mid-20% range, but now expect a decline in this metric due to a base rate freeze in Utah and Wyoming.

Factors that could lead to an upgrade

Cash flow to debt metrics above 25% on a sustainable basis, while maintaining the same degree of regulatory support that it currently has.

Factors that could lead to a downgrade

- Cash flow to debt metrics below 20%, on a sustainable basis.
- If regulatory provisions in either Utah or Wyoming were to become less supportive.
- If parent credit risk increases, which could include a higher dependence upon Questar Gas dividends, reducing Questar Gas retained cash flow to debt to 15%.

Key indicators

KEY INDICATORS [1]

Debt / Capitalization

Exhibit 2

| uestar Gas Company | | | | | |
|----------------------------------|------------|------------|------------|------------|--------------|
| | 12/31/2013 | 12/31/2014 | 12/31/2015 | 12/31/2016 | 9/30/2017(L) |
| CFO pre-WC + Interest / Interest | 8.3x | 5.2x | 7.4x | 6.1x | 6.8x |
| CFO pre-WC / Debt | 32.5% | 17.2% | 23.5% | 17.8% | 22.4% |
| CFO pre-WC - Dividends / Debt | 26.5% | 13.5% | 17.8% | 14.4% | 22.4% |

44.0%

43.9%

[1] All ratios are based on 'Adjusted' financial data and incorporate Moody's Global Standard Adjustments for Non-Financial Corporations. Source: Moody's Financial Metrics

39.1%

This publication does not announce a credit rating action. For any credit ratings referenced in this publication, please see the ratings tab on the issuer/entity page on www.moodys.com for the most updated credit rating action information and rating history.

42.4%

41,2%

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MOODY'S INVESTORS SERVICE

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Profile

Questar Gas is a local gas distribution company that serves over 1 million customers primarily in Utah but also in Wyoming and Idaho. Questar Gas is primarily regulated by the PSCU and the PSCW and generates over \$900 million of revenue and about \$200 million of EBITDA through its LDC operations.

Questar Gas' ultimate parent company is Dominion Energy Inc. (Baa2 stable), one of the nation's largest producers and transporters of energy, headquartered in Richmond, VA.

Detailed credit considerations

Supportive regulatory environments with key cost recovery features

Questar Gas' credit profile is underpinned by its low-risk gas distribution operations in very supportive regulatory environments. The PSCU and PSCW provide Questar Gas with general rate case outcomes that allow the company to recover prudently incurred costs on a timely basis.

A key example of such recovery is the company's revenue decoupling mechanism and weather normalization adjustment, which help to provide revenue and cash flow certainty despite fluctuations in customer use patterns. Importantly, the decoupling mechanism also helps Questar Gas to recover its fixed charges in a flat to declining demand environment, which mitigates volume risk. We note that while the company is experiencing declining use on a per-customer basis, the overall service territory demand is experiencing growth of over 2.0% per year – a credit positive.

Another example is the company's infrastructure rider, which accelerates the recovery of certain distribution system investments, immediately upon project completion. This will be particularly helpful as the company makes capital expenditures associated with a multi-year high-pressure natural gas feeder-line replacement program. We expect this replacement program to continue to keep Questar Gas' capital expenditures elevated for several years, therefore the rider will accelerate the recovery of this investment and help to maintain a stronger financial profile than would otherwise be possible.

While timely cost recovery has been the norm in Utah and Wyoming, we note that a condition of the DEI acquisition approval included a base rate freeze for Questar Gas, in both jurisdictions, through 2020. This is credit negative which we expect to result in declining financial metrics over the next three years, but assume that rates and cash flow would increase thereafter.

Financial metrics will weaken, especially compared to peers

We expect that Questar Gas' financial profile will weaken through 2020 as a result of the Utah and Wyoming base rate freezes and a robust capital plan. Typically, we would expect the company to produce cash flow to debt in the mid-20% range, but now expect a decline in this metric toward 20% over the next twelve to eighteen months.

We maintain our stable view of the company's credit at this time, despite the rate freeze, since its decoupling mechanism and infrastructure replacement riders will continue to increase cash flow on an annual basis. We also expect that management will take steps to stabilize the company's financial profile in the meantime, such as the reduced dividend payout seen over the last twelve months (i.e., no dividends versus an average of about 60% over the last five years) and a capex financing strategy that balances debt and equity.

Cash flow to debt at 20% range is weak for the current credit profile - especially compared to the A2 LDC peer average, which produced over 26% through LTM 3Q17. Should the company's financial profile decline to levels consistently below 20% cash flow to debt, negative ratings pressure could ensue.

Risks of a highly-levered parent are mitigated by a track record of utility support and regulatory ring-fencing type provisions

While we analyze the credit of Questar Gas from a standalone perspective, the financial policies and credit of its parent company, DEI, do influence our view of all of DEI's subsidiaries to a degree.

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DEI has a higher risk profile than many other utility holding companies due to very weak consolidated financial metrics (e.g., around 12% cash flow to debt through LTM 3Q17), a growing master limited partnership investment - which we view to be a form of financial engineering - and around 50% of its consolidated debt issued at the parent level.

Despite DEI having added risk and lower credit quality than Questar Gas, we also view DEI as having deep pockets, unfettered access to capital markets and a strong track record of managing utility credit quality. We believe that Questar Gas will continue to maintain strong regulatory relationships in Utah and Wyoming and will further benefit from the strong corporate resources of DEI.

The ring-fencing like provisions put in-place by the PSCU and PSCW also help to support Questar Gas' standalone credit profile. For example, by instituting measures focused on minimum equity levels, rating levels, intercompany lending restrictions, liquidity facility requirements and a "Special Bankruptcy Director" for Questar Gas, we see added regulatory focus on maintaining Questar Gas' individual credit quality. Some of these features also govern the degree to which DEI can increase Questar Gas' leverage ratios – a credit positive.

Liquidity Analysis

MOODY'S INVESTORS SERVICE

Questar Gas' standalone liquidity profile is relatively weak. Negative free cash flow is common in the sector, but the company had only \$25 million of credit facility availability to supplement cash needs as of 30 September. While DEI can also supply Questar Gas with intercompany loans or equity infusions, if Questar Gas' standalone liquidity profile continues to be constrained, it could jeopardize its P-1 commercial paper rating.

Questar Gas has direct access to the DEI master credit facilities. DEI currently has two shared credit facilities (with affiliates Virginia Electric and Power Company (A2 stable) and Dominion Energy Gas Holdings, LLC (A2 negative), and Questar Gas as co-borrowers) totaling \$5.5 billion, maturing in April 2020.

At 30 September, Questar Gas had an aggregate sub-limit of \$250 million under the shared facilities and \$225 million of commercial paper outstanding, leaving only \$25 million of capacity under the revolver. The sub-limit can be increased or decreased multiple times per year and if Questar Gas has liquidity needs in excess of its sub-limit, its needs can be satisfied through short-term intercompany borrowings from DEI.

The joint facilities contain no material adverse change clause for borrowings but do contain a maximum 65% debt to capitalization covenant (as defined in the credit agreements), and all four borrowers have reported that they remain comfortably in compliance with this covenant restriction.

The company's P-1 commercial paper (CP) rating is high for a company requiring external financing from a P-2 rated parent program and with only \$25 million available under its current sub-limit. The P-1 is currently derived from Questar Gas' A2 long-term rating and recognizes that sub-limits for DEI subsidiaries can be changed at the option of DEI multiple times per year.

We also note that while it is common practice for DEI and its subsidiaries to limit CP issuances to amounts available under the revolver backstop, the program documentation has no overt language that restricts CP issuance in this manner. We expect DEI to continue its practice of maintaining 100% backup, at all times, for funded commercial paper in the form of cash balances and its \$5.5 billion of committed bank credit facilities. Should there be a deviation of this practice, the P-1 of Questar Gas would be downgraded and could result in negative ratings implications for its long-term debt as well.

Questar Gas' internal liquidity consists of cash flow from operations of around \$140 million, versus capital expenditures of nearly \$200 million. With high capital expenditures over the next 12-18 months, we expect that Questar Gas will maintain a lower dividend payout over the next twelve to eighteen months. Through LTM 3Q17, the company has paid no dividends to DEI.

Questar Gas also has \$70 million and \$50 million in notes maturing in March 2018 and April 2018, respectively.

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A2

Rating Methodology and Scorecard Factors

| Rating Factors | | | | |
|---|-------------------|-------|--|-------|
| Questar Gas Company | | | TITLE | |
| Regulated Electric and Gas Utilities Industry Grid [1][2] | Curre LTM 9/30 | | Moody's 12-18 M View As of Date Pu | V |
| Factor 1 : Regulatory Framework (25%) | Measure | Score | Measure | Score |
| a) Legislative and Judicial Underpinnings of the Regulatory Framework | Α | Α | Α | Α |
| b) Consistency and Predictability of Regulation | Α | Α | Α | Α |
| Factor 2 : Ability to Recover Costs and Earn Returns (25%) | | | | |
| a) Timeliness of Recovery of Operating and Capital Costs | Α | A | Α | Α |
| b) Sufficiency of Rates and Returns | Α | Α | Α | Α |
| Factor 3 : Diversification (10%) | | | | |
| a) Market Position | Baa | Baa | Baa | Baa |
| b) Generation and Fuel Diversity | N/A | N/A | N/A | N/A |
| Factor 4 : Financial Strength (40%) | | | | |
| a) CFO pre-WC + Interest / Interest (3 Year Avg) | 6.8x | Aa | 6x - 7x | Aa |
| b) CFO pre-WC / Debt (3 Year Avg) | 22.2% | Α | 20% - 25% | Α |
| c) CFO pre-WC - Dividends / Debt (3 Year Avg) | 19.1% | Α | 16% - 20% | Α |
| d) Debt / Capitalization (3 Year Avg) | 42.6% | Α | 45% - 50% | Baa |
| Rating: | | | | |
| Grid-Indicated Rating Before Notching Adjustment | | A2 | | A2 |
| HoldCo Structural Subordination Notching | 0 | 0 | 0 | 0 |
| a) Indicated Rating from Grid | | A2 | _ | A2 |

A2

[2] As of 9/30/2017(L)

b) Actual Rating Assigned

Ratings

| Category | Moody's Rating |
|-----------------------------------|----------------|
| QUESTAR GAS COMPANY | |
| Outlook | Stable |
| Senior Unsecured | A2 |
| Commercial Paper | P-1 |
| ULT PARENT: DOMINION ENERGY, INC. | |
| Outlook | Stable |
| Bkd LT IRB/PC | Baa2 |
| Senior Unsecured | Baa2 |
| Jr Subordinate | Baa3 |
| Pref. Shelf | (P)Ba1 |
| Commercial Paper | P-2 |

^[1] All ratios are based on 'Adjusted' financial data and incorporate Moody's Global Standard Adjustments for Non-Financial Corporations.

^[3] This represents Moody's forward view; not the view of the issuer; and unless noted in the text, does not incorporate significant acquisitions and divestitures. Source: Moody's Financial Metrics

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Dominion Energy Utah
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REPORT NUMBER

1098308

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CLIENT SERVICES

Americas 1-212-553-1653 Asia Pacific 852-3551-3077 Japan 81-3-5408-4100 EMEA 44-20-7772-5454



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Dominion Energy Utah S Docket No. 16-057-01 4th Qtr. 2017 Integration Progress Report DEU Exhibit 26

Charitable Contribution - Dominion Energy Utah As of December 31, 2017

| 2014 | \$ 1,741,233.00 |
|------|-----------------|
| 2015 | \$ 1,819,168.00 |
| 2016 | \$ 1,552,447.00 |
| 2017 | \$ 2,788,234.00 |
| | \$ 7,901,082.00 |

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| | | A | 80 | U | ٥ | ш | ů. |
|--------|---|----------------------------------|----------------|-------------|-------------------|-----------------|---------------|
| | | Dominion Energy | | | | Dominion Energy | |
| | | Questar Pipeline Consolidated | Questar Gas | Wexpro | Other (Non DM) | Questar | Total |
| | | | | | | | |
| 0.16 | Transaction Costs - GL Account 930205 | 700 100 | 04 | , | , c | ç | 760 000 00 |
| 1 Se | Severance | 53,885,386 | 25 | 05 | 02 | 05 | 77 985,588,54 |
| 2 N | Mark-to-market of performance shares and deferred compensation | 0 | 0 | 0 | 0 | 0 | 0 |
| 3 Re | Restricted stock units settlement | 0 | 0 | 0 | 0 | 0 | 0 1/ |
| 4 Pe | Peformance share settlement | 0 | 0 | 0 | O | 0 | 0 1/ |
| 5 Pe | Peformance share - additional expense | 0 | 0 | 0 | 0 | 0 | 0 1/ |
| 9 | Wexpro software relicensing charges | 0 | 0 | 0 | 0 | 0 | 0 |
| 7 Le | Legal | 0 | 0 | 0 | 0 | 140,566 | 140,566 |
| 8 Fi | Financial advisor | 0 | 0 | 0 | 0 | 0 | 0 |
| 9 Fe | Fees for special proxy statement | 0 | 0 | 0 | 0 | 0 | 0 |
| 10 Fir | Financing fees Questar Corporation \$250 million notes | 0 | 0 | 0 | 0 | 0 | 0 |
| 11 Ur | Unamortized debt costs | 0 | 0 | 0 | 0 | 0 | 0 |
| 12 De | Debt issuance revolver fees | 0 | 0 | 0 | 0 | 0 | 0 |
| 13 CU | Curtailment of Supplemental Executive Retirement Plan | 2,308,760 | 5,451,368 | 980,092 | 123,885 | 2,712,940 | 11,577,045 1/ |
| 14 Cu | Curtailment of Pension/Medical/Life Plans | | | | | 12,895,606 | 12,895,606 |
| 15 In: | Insurance proceeds | | | | | (559,573) | (559,573) |
| 16 01 | Other transaction costs | 0 | 0 | (15,792) | 0 | 78,016 | 62,224 |
| 17 | Total Transaction Costs | 6,194,146 | 5,451,368 | 964,300 | 123,885 | 15,267,555 | 28,001,254 |
| F | Transition Costs - GL Account 930205 | | | | | | |
| 18 Re | Retention | 152,538 | 0 | 231,724 | 0 | 386,195 | 770,457 1/ |
| 19 Vc | Voluntary severance program | 0 | 4,941,204 | 135,344 | 14,531 | 4,667,262 | 9,758,341 1/ |
| 20 In | Involuntary severance program | 0 | 0 | 1,125,277 | 0 | 335,109 | 1,460,386 1/ |
| 21 | Total Transition Costs for 2016 and 2017 | 152,538 | 4,941,204 | 1,492,345 | 14,531 | 5,388,566 | 11,989,184 |
| 22 | Total | \$6,346,684 | \$10,392,572 | \$2,456,645 | \$138,416 | \$20,656,121 | \$39,990,438 |
| 17 | 1/ Costs include directly assignable costs and allocated corporate costs, | | | | | | |
| A | Allocated Costs | | | | | | |
| ũ | Curtailment of Supplemental Executive Retirement Plan | 660,601 | 1,426,897 | 654,090 | (28,648) | (2,712,940) | |
| K | Retention | 93,357 | 184,950 | 94,719 | 8,971 | (381,997) | |
| 디 | Involuntary severance program | 1,218,077 | 2,475,173 | 1,206,072 | 103,049 | (5,002,371) | |

Dominion Energy Merger Costs YTD December 31, 2017

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| | A | 8 | u | 0 | ш | ĮL. |
|--|-------------------------------------|--------------|--------------|-----------|----------------------------|-----------------|
| | Dominion Energy Questar Pipeline | Questar | | Other | Dominion Energy Questar | |
| | Consolidated | Gas | Wexpro | (Non DM) | Corporation | Total |
| Transaction Costs - Gl. Account 930705 | | | | | 4 | |
| Severance | \$10,056,485 | \$5,644,730 | \$3,699,626 | \$80,769 | \$0 | \$19,481,610 1/ |
| Mark-to-market of performance shares and deferred compensation | \$134,589 | \$402,971 | \$168,960 | \$0 | \$2,532,972 | 3,239,492 |
| Restricted stock units settlement | \$2,235,343 | \$2,561,901 | \$1,741,908 | \$20,707 | \$0\$ | 6,559,860 1/ |
| Peformance share settlement | \$1,811,092 | \$2,192,863 | \$1,294,449 | \$24,540 | \$0\$ | 5,322,945 1/ |
| Peformance share - additional expense | \$663,405 | \$674,976 | \$387,948 | \$7,468 | \$0 | 1,733,797 1/ |
| Wexpro software relicensing charges | \$0 | \$0 | \$393,700 | \$0 | \$0 | 393,700 |
| Legal | 0\$ | \$0 | \$0 | \$0 | \$6,234,519 | 6,234,519 |
| Financial advisor | 0\$ | \$0 | \$0 | \$0 | \$28,257,211 | 28,257,211 |
| Fees for special proxy statement | 0\$ | \$0 | \$0 | \$0 | \$658,124 | 658,124 |
| Financing fees Questar Corporation \$250 million notes | 0\$ | \$0 | \$0 | \$0 | \$367,773 | 367,773 |
| Unamortized debt costs | 0\$ | \$0 | \$0 | \$0 | \$336,078 | 336,078 |
| Debt issuance revolver fees | 0\$ | \$0 | \$0 | \$0 | \$2,016,466 | 2,016,466 |
| Curtailment of Supplemental Executive Retirement Plan | \$2,308,760 | \$5,451,368 | \$980,092 | \$123,885 | \$4,285,164 | 13,149,269 1/ |
| Curtailment of Pension/Medical/Life Plans | \$0 | \$0 | \$0 | \$0 | \$12,895,606 | 12,895,606 |
| Insurance proceeds | \$0 | \$0 | \$0 | \$0 | (\$559,573) | (559,573) |
| Other transaction costs | \$267,021 | \$49,877 | \$50,355 | \$1,014 | \$140,460 | 508,726 |
| Total Transaction Costs | 17,476,695 | 16,978,687 | 8,717,038 | 258,383 | 57,164,799 | 100,595,602 |
| Transition Costs - GL Account 930205 | | | | | | |
| Retention | 385,800 | 541,973 | 828,906 | 5,928 | 386,195 | 2,148,802 1/ |
| Voluntary severance program | 2,374,208 | 8,814,100 | 2,375,757 | 74,870 | 4,667,262 | 18,306,197 1/ |
| Involuntary severance program | 0 | 0 | 1,125,277 | 0 | 335,109 | 1,460,386 1/ |
| Total Transition Costs for 2016 and 2017 | 2,760,008 | 9,356,074 | 4,329,939 | 80,798 | 5,388,566 | 21,915,385 |
| Total | \$20,236,703 | \$26,334,761 | \$13,046,977 | \$339,181 | \$62,553,365 | \$122,510,987 |

Dominion Energy Merger Costs LTD December 31, 2017

1/ Costs include directly assignable costs and allocated corporate costs.

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4th Qtr. 2017 Integration Progress Report DEU Exhibit 28

Questar Gas Company

12 Months Ended 2017 O&M and A&G per customer (Annual Results of Operations)

(A) (B) 1 Production (907,324.93) 2 Distribution 54,949,884 Customer Accounts (Excl. Bad Debt) 3 17,311,560 4 Customer Service/Information (Excl. EE) 3,832,331 5 Administrative & General 39,652,833 1/ 6 **Bad Debt** 1,774,020 7 **Energy Efficiency** 20,820,794 Total O&M and A&G 137,434,097 8 9 **LESS Bad Debt** (1,774,020)10 LESS Energy Efficiency (20,820,794)11 Adjusted O&M and A&G 114,839,284 12 Year End Customers 1,031,121 13 O&M and A&G/Customer (Line 11 divided by 12) \$ 111.37

Wexpro

12 Months Ended 2017 O&M and A&G (Financial Statements)

| 14 | Operating & Maintenance Expense | 23,031,384 | |
|----|----------------------------------|------------------|----|
| 15 | Administrative & General Expense | 19,642,727 | 1/ |
| 16 | Total O&M and A&G | \$ 42,674,111 | |

Questar Pipeline Company

12 Months Ended 2017 O&M and A&G (FERC Form 2 pages 320-325)

| 22 | Total O&M and A&G | \$ 53,096,383 | 2/ |
|----|--|------------------|----|
| 21 | Administrative & General Expense | 14,523,702 | |
| 20 | Customer Service and Informational Expenses | 70,500 | |
| 19 | Transmission Expenses | 36,094,542 | |
| 18 | Natural Gas Storage, Terminaling and Processing Expenses | 14,963,977 | |
| 17 | Production Expenses | (12,556,338) | |

^{1/} Does not include full allocation of costs from DRS

^{2/} Form 2 is included as attachment DEU Exhibit 29

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Docket No. 16-057-01
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DEU Exhibit 30
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May 1, 2018

Attached please find Dominion Energy Utah/Wyomings' Customer Satisfaction Standards Report (CSSR) for the 4th quarter ended December 2017.

In Docket No. 16-057-01, the Matter of Joint Notice and Application of Questar Gas Company and Dominion Resources, Inc., the parties agreed in paragraph 47 of the settlement stipulation that "Within 120 days of the Effective Time, Dominion Questar Gas will meet with the Division and the OCS on a collaborative basis and update Customer Satisfaction Standards, taking into account recent historical results. Dominion Questar Gas will report quarterly on its performance relative to the Customer Satisfaction Standards. Quarterly reporting will continue until Dominion Questar Gas' next general rate case filing. If the Dominion Questar Gas service levels become deficient, meaning they fall short of the Customer Satisfaction Standards as shown in the report, Dominion Questar Gas will file a remediation plan with the Commission explaining how it will improve and restore service to meet the Customer Satisfaction Standards."

The parties met with the Division and Office of Consumer Services in the 4th quarter of 2016 and updated 14 of the standards. This report includes these updated standards. The attached report is for the four quarters ending December 2017 and provides the customer satisfaction results using the goals that were in effect at the beginning of the year.

The fourth quarter results are attached as Exhibit 29. There are two areas where the Company is deficient. Billing metric #1, read each meter monthly, was 93.8%, instead of 99% on average. This metric was deficient due to issues with battery failure on certain transponders. When the batteries fail, meter reads decrease and meter read estimates increase. The Company is currently undergoing a transponder replacement program that is scheduled to be complete in 2019. As these failing transponders are replaced it should result in higher meter reads. The second deficient metric was billing metric #5, "Response time to investigate meter problems and notify customer within 15 business days". This metric was 84% instead of 95%. This deficiency is also related to the transponder issues and resulted in a large backlog of customer requests. Because the billing department was short on staff and is also in the process of training new employees it was unable to respond to all of the requests within the 15 day time frame. Going forward, as the transponders are replaced there will be fewer issues to deal with and as new employees are trained the response times should improve.

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CUSTOMER SATISFACTION STANDARDS QUARTERLY REPORT

| Overall Impression of QGC CSS 6.3 <th></th> <th>Service</th> <th>2017 Annual Goal</th> <th>Measurement Source</th> <th>2017</th> <th>Q2 2017</th> <th>Q3 2017</th> <th>2017</th> <th>12 Mo. Ended 12/31/17</th> | | Service | 2017 Annual Goal | Measurement Source | 2017 | Q2 2017 | Q3 2017 | 2017 | 12 Mo. Ended 12/31/17 |
|---|-----|---|---------------------|-----------------------|------|------------|------------|------|-----------------------------|
| How satisfied are you with the product and services you receive 6.0 CSS 6.3 6.3 6.3 6.3 Delivers natural gas to my home without distribution 5.5 CSS 5.4 5.5 5.2 5.2 Consistently delivers natural gas to my home without 6.5 CSS 6.7 6.7 6.6 6.7 Safely delivers natural gas to my home 6.5 CSS 6.8 6.0 5.9 5.8 Safely delivers natural gas to my home 6.5 CSS 6.8 6.6 < | Ove | rall Impression of QGC | | | | | | | |
| Delivers natural gas to my home/good value for price paid 5.5 CSS 5.4 5.5 5.2 5.8 Keeps me informed when/why natural gas rates change before it happens 5.0 CSS 5.4 5.5 5.2 5.2 Consistently delivers natural gas to my home without loss and open in its dealings 5.5 CSS 6.7 6.7 6.6 6.7 6.8 6.8 6.6 6 | - | How satisfied are you with the product and services you receive | 6.0 | css | 6.3 | 6.3 | 6.2 | 6.3 | 6.3 |
| Keeps me informed when/why natural gas rates change before it happens 5.0 CSS 5.4 5.5 5.2 5.2 Consistently delivers natural gas to my home without disruption 6.5 CSS 6.7 6.7 6.7 6.7 6.7 Is honest and open in its dealings 5.5 CSS 5.8 6.0 5.9 5.8 Safely delivers natural gas to my home 6.5 CSS 6.6 | 7 | Delivers natural gas to my home/good value f | 5.5 | CSS | 5.8 | 5.9 | 5.9 | 5.8 | 5.8 |
| Consistently delivers natural gas to my home without disruption 6.5 CSS 6.7 6.7 6.6 6.7 Is honest and open in its dealings 5.5 CSS 5.8 6.0 5.9 5.8 Safely delivers natural gas to my home 6.5 CSS 6.6 6.6 6.6 6.6 6.6 Demonstrates care and concern for people like me 5.0 CSS 5.7 5.8 5.6 5.6 | က | Keeps me informed when/why natural gas rates change before it happens | 5.0 | SSO | 5.4 | 5.5 | 5.2 | 5.2 | 5.3 |
| Is honest and open in its dealings 5.5 CSS 5.8 6.0 5.9 5.8 Safely delivers natural gas to my home 6.5 CSS 6.6 6.6 6.6 6.6 6.6 Demonstrates care and concern for people like me 5.0 CSS 5.7 5.8 5.6 5.6 | 4 | Consistently delivers natural gas to my home without disruption | 6.5 | SSO | 2.9 | 6.7 | 9.9 | 6.7 | 6.7 |
| Safety delivers natural gas to my home 6.5 CSS 6.6 | 2 | Is honest and open in its dealings | 5.5 | css | 5.8 | 6.0 | 5.9 | 5.8 | 5.9 |
| 5.0 CSS 5.7 5.8 5.6 5.6 | 9 | Safely delivers natural gas to my home | 6.5 | SSO | 9.9 | 6.6 | 9.9 | 9.9 | 9.9 |
| | 7 | Demonstrates care and concern for people like me | 5.0 | SSO | 5.7 | 5.8 | 5.6 | 5.6 | 5.7 |

(1 to 7 scale: 1= do not agree at all; 7= strongly; CSS - Customer Satisfaction Survey

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CUSTOMER SATISFACTION STANDARDS QUARTERLY REPORT

| | Service | 2017 Annual Goal | Measurement Source | 2017 | Q2 2017 | Q3 2017 | 2017 | 12 Mo. Ended 12/31/17 |
|-----|--|------------------------|-----------------------|-------|------------|------------|-------|-----------------------------|
| Sn | Customer Care | | | | | | | |
| - | Percentage of calls answered within 60 seconds after customer chooses menu option | 85% | Internal Statistics | 84.4% | 88.1% | 92.0% | 92.2% | 89.2% |
| 2 | Percentage of emergency calls answered within 60 seconds by agent | %66 | Internal Statistics | 99.5% | 99.4% | %5'66 | 99.4% | 99.4% |
| ന | Average wait for customer after menu selection | less than 45 seconds | Internal Statistics | 02 | 51 | 33 | 59 | 46 |
| 4 | Callers that hang up after menu choice is made | less than 2% | Internal Statistics | 1.9% | 1.5% | 1.0% | %6.0 | 1.3% |
| co. | Amount of time talking with customer and completing request | less than 5 minutes | Internal Statistics | 5.1 | 5.0 | 4.8 | 4.9 | 5.0 |
| ဖ | The phone staff was courteous | 6.0 | css | 6.6 | 6.7 | 6.7 | 6.6 | 2.9 |
| 7 | The phone staff was knowledgeable | 6.0 | SSO | 6.5 | 9.9 | 9.9 | 6.3 | 6.5 |
| 80 | My call was answered quickly | 5.5 | SSO | 6.1 | 6.4 | 6.2 | 6.1 | 6.2 |
| တ | The person I spoke with was able to resolve my issue | 6.0 | css | 6.4 | 6.4 | 6.5 | 6.2 | 6.3 |
| 10 | The automated menu was easy to use | 5.7 | css | 6.0 | 6.2 | 5.9 | 6.0 | 6.0 |
| 7 | How satisfied are you with the actions taken by Questar Gas in response to your call | 5.8 | css | 6.2 | 6.3 | 6.4 | 6.1 | 6.2 |

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CUSTOMER SATISFACTION STANDARDS QUARTERLY REPORT

| | Service | 2017 Annual Goal | Measurement Source | Q1 2017 | Q2 2017 | Q3 2017 | Q4 2017 | Ended 12/31/17 |
|-----|--|---------------------|--|------------|------------|------------|------------|-------------------|
| Cus | Customer Affairs | | | | | | | |
| ~ | Respond to customer regarding any PSC complaint within 5 business days | 100% | Public Service Commission Report | 100% | 100% | 100% | 100% | 100% |

| | Service | 2017 Annual Goal | Measurement Source | 2017 | Q2 2017 | Q3 2017 | Q4 2017 | 12 Mo. Ended 12/31/17 |
|------|---|---------------------|-----------------------|------|------------|------------|------------|-----------------------------|
| Serv | Service Calls - Ask-A-Tech | | | | | | | |
| ~ | The technician was courteous | 6.2 | SSO | 6.7 | 6.8 | 6.8 | 6.8 | 6.8 |
| 7 | The technician was knowledgeable | 6.2 | CSS | 6.7 | 6.7 | 6.8 | 9.9 | 6.7 |
| က | The technician was able to help me quickly | 5.9 | CSS | 9.9 | 9.9 | 9.9 | 6.7 | 6.6 |
| 4 | The technician was able to help me resolve my issue | 5.9 | CSS | 6.5 | 6.3 | 6.5 | 9.9 | 6.5 |
| 5 | The automated menu was easy to use | 5.7 | SSO | 6.4 | 6.1 | 6.4 | 6.5 | 6.3 |
| 9 | How satisfied are you with the technician's overall performance | 6.0 | css | 6.7 | 6.5 | 6.5 | 6.5 | 6.5 |

(1 to 7 scale: 1= do not agree at all; 7= strongly agree) CSS - Customer Satisfaction Survey

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CUSTOMER SATISFACTION STANDARDS QUARTERLY REPORT

| ourteous 6.4 CSS 7.0 6.8 6.8 6.8 nowledgeable 6.4 CSS 6.9 6.8 6.7 6.7 ble to help me quickly 6.2 CSS 6.8 6.7 6.6 6.6 ble to help me resolve my 6.2 CSS 6.8 6.7 6.6 6.6 ble to help me resolve my 6.2 CSS 6.8 6.7 6.6 6.5 ble to help me resolve my 6.2 CSS 6.8 6.7 6.6 6.5 ble to help me resolve my 6.2 CSS 6.8 6.7 6.6 6.5 s service technician's overall 6.3 CSS 6.8 6.7 6.6 6.7 epresentative is onsite within 95% Internal Statistics 100.0% 100.0% 100.0% 100.0% ers' gas service within 3 95% Internal Statistics 100.0% 100.0% 100.0% 100.0% not seevice internations 24 hours Internal Statistics 100.0 | | Service | 2017 Annual Goal | Measurement Source | Q1 2017 | Q2 2017 | Q3 2017 | Q4 2017 | 12 Mo. Ended 12/31/17 |
|--|-----|--|---------------------|-----------------------|------------|------------|------------|------------|-----------------------------|
| The service technician was courteous 6.4 CSS 7.0 6.8 6.8 6.8 6.8 6.8 6.8 6.8 6.8 6.8 6.8 6.8 6.8 6.8 6.8 6.8 6.8 6.7 6.6 6.8 6.8 6.7 6.6 6.6 6.6 6.6 6.6 6.6 6.5 | Ser | vice Calls | | | | | | | |
| The service technician was knowledgeable 6.4 CSS 6.8 6.7 6.7 6.7 The service technician was able to help me quickly 6.2 CSS 6.8 6.7 6.6 6.6 The service technician was able to help me resolve my issue 6.2 CSS 6.8 6.7 6.6 6.5 How satisfied are you with the service technician's overall 6.3 CSS 6.8 6.7 6.5 6.7 How satisfied are you with the service technician's overall 6.3 CSS 6.8 6.7 6.5 6.7 How satisfied are you with the service technician's overall 6.3 CSS 6.8 6.7 6.6 6.7 How satisfied are you with the service technician's overall 6.3 CSS 6.8 6.7 6.6 6.7 Hour of call 10 0.0 | • | The service technician was courteous | 6.4 | css | 7.0 | 6.8 | 6.8 | 6.8 | 6.8 |
| The service technician was able to help me quickly 6.2 CSS 6.8 6.7 6.6 6.5 The service technician was able to help me resolve my issue 6.2 CSS 6.8 6.4 6.5 6.5 How satisfied are you with the service technician's overall issue 6.3 CSS 6.8 6.7 6.6 6.7 How satisfied are you with the service technician's overall performance Emergency calls - company representative is onsite within 95% Internal Statistics 6.8 6.7 6.6 6.7 Remove meter seal within 1 business day requested by customer for activation Remove meter seal within 1 business day requested by activate out reactivate customers' gas service within 3 deciverance of a contractivate customers' gas service within 3 deciverance days Internal Statistics 100.0% 100.0% 100.0% 100.0% 100.0% Restore interrupted service caused by system failure within 1 business day (except for service interruptions caused by ratural disasters, force majeure events and significant thind hard actions) 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100. | 7 | The service technician was knowledgeable | 6.4 | SSO | 6.9 | 6.8 | 6.7 | 2.9 | 8.8 |
| The service technician was able to help me resolve my issue How satisfied are you with the service technician's overall How satisfied are you with the service technician's overall How satisfied are you with the service technician's overall Emergency calls - company representative is onsite within 1 business day requested by ending a service within 3 and customer for activation Activate or reactivate customers' gas service within 3 and customer appointments Response interrupted service caused by system failure within 1 business day (caused by natural disasters, force majeure events and significant third party actions). The service technician's overall and considerable of the constant of the | 60 | The service technician was able to help me | 6.2 | SSO | 6.8 | 6.7 | 9.9 | 9.9 | 6.7 |
| How satisfied are you with the service technician's overall performance 6.3 CSS 6.8 6.7 6.6 6.7 Emergency calls - company representative is onsite within 1 business day requested by customer for activation 95% Internal Statistics 100.0% 100.0% 100.0% 100.0% Remove meter seal within 1 business day requested by customer for activation 95% Internal Statistics 100.0% 100.0% 100.0% 100.0% Activate or reactivation business days Keeping customer appointments 95% Internal Statistics 100.0% 100.0% 100.0% 100.0% Restore interrupted service caused by system failure within 1 business day (except for service interruptions caused by natural disasters, force majeure events and significant third party actions) 100% 100% 100% 100% 100% | 4 | ervice technician was able to help me | 6.2 | css | 6.8 | 6.4 | 6.5 | 6.5 | 6.5 |
| Emergency calls - company representative is onsite within 1 hour of call Emergency calls - company representative is onsite within 1 hour of call Internal Statistics 100.0% 100.0% 100.0% 100.0% Remove meter seal within 1 business day requested by customer for activation 45% Internal Statistics 100.0% 100.0% 100.0% 100.0% Activate or reactivate customers' gas service within 3 business days 95% Internal Statistics 100.0% 100.0% 100.0% 100.0% Restore interrupted service caused by system failure within 1 business day (except for service interruptions caused by natural disasters, force majeure events and significant third party actions) 24 hours Internal Statistics 100.0% 100.0% 100.0% | 2 | How satisfied are you with the service technician's overall performance | 6.3 | CSS | 6.8 | 6.7 | 9.9 | 6.7 | 6.7 |
| Remove meter seal within 1 business day requested by customer for activation Activate or reactivate customers' gas service within 3 Business days Keeping customer appointments Restore interrupted service caused by system failure within 1 business day (except for service interruptions caused by natural disasters, force majeure events and significant third party actions) Remove meter seal within 3 95% Internal Statistics 100.0% | 9 | Emergency calls - company representative is onsite within 1 hour of call | %56 | Internal Statistics | 98.1% | 98.3% | 98.4% | 98.3% | 98.3% |
| Activate or reactivate customers' gas service within 3 95% Internal Statistics 100.0% | 7 | Remove meter seal within 1 business day requested by customer for activation | %96 | Internal Statistics | 100,0% | 100.0% | 100.0% | 100.0% | 100.0% |
| Keeping customer appointments 95% Internal Statistics 100.0% 98.9% 100.0% Restore interrupted service caused by system failure within 1 business day (except for service interruptions caused by natural disasters, force majeure events and significant third party actions) 24 hours Internal Statistics 100% 100% 100% | 00 | Activate or reactivate customers' gas service within 3 business days | %96 | Internal Statistics | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% |
| Restore interrupted service caused by system failure within 1 business day (except for service interruptions caused by natural disasters, force majeure events and significant third party actions) 24 hours Internal Statistics 100% 100% 100% 100% 100% | O | Keeping customer appointments | %56 | Internal Statistics | 100.0% | 100.0% | 98.9% | 100.0% | 86.7% |
| | 5 | | 24 hours | Internal Statistics | 100% | 100% | 100% | 100% | 100% |

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CUSTOMER SATISFACTION STANDARDS QUARTERLY REPORT

| | Service | 2017 Annual Goal | Measurement Source | Q1 2017 | 2017 | Q3 2017 | Q4 2017 | 12 Mo. Ended 12/31/17 |
|---------------|--|---------------------|-----------------------|--------------|--------------|--------------|--------------|-----------------------------|
| Billing | Бu | | | | | | | |
| 5- | Read each meter monthly | %66 | Billing Statistics | 94.2% | 97.4% | 97.0% | 93.8% | 92.6% |
| 2 | Percent of adjustments | 3% Annual | Billing Statistics | 0.53% | 0.53% | 0.73% | %09.0 | 2.39% |
| က | Send corrected statement to customer | 5 Business Days | Internal Report | 1.75 days | 2.21 days | 1.75 days | 3.24 days | 2.33 days |
| 4 | Percentage of billing inquiries requiring investigation responded to within 7 business day | %96 | Internal Statistics | %2'66 | %8.66 | 99.8% | 97.8% | 99.3% |
| 2 | Response time to investigate meter problems and notify customer within 15 business days. | 95% | Internal Statistics | %26 | 94% | %06 | 84% | 91% |

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CUSTOMER SATISFACTION STANDARDS QUARTERLY REPORT

| 1 | Service | Northern Region Eastern Region | Eastern Region | Central Region | Southern Region | Wyoming Region |
|-------|---|--------------------------------|----------------|-------------------|--------------------|-------------------|
| Susta | Customer Service | | | | | |
| - | Number of PSC complaints by region | 0 | 0 | 0 | 0 | 0 |
| ervi | Service Calls | | 70 | | | |
| - | The service technician was courteous | 6.8 | 6.0 | 6.7 | 7.0 | 7.0 |
| 7 | The service technician was knowledgeable | 6.5 | 6.8 | 6.7 | 6.9 | 7.0 |
| က | The service technician was able to help me quickly | 6.6 | 6.2 | 6.6 | 6.6 | 7.0 |
| 4 | The service technician was able to resolve my issue | 6.5 | 6.5 | 6,4 | 6.6 | 7.0 |
| 2 | How satisfied are you with the service technician's overall performance | 6.5 | 6.8 | 9.9 | 7.0 | 7.0 |
| မ | Emergency calls - company representative is onsite within 1 hour of call | 99.1% | %2'.76 | 97.8% | 97.3% | 99.2% |
| 7 | Remove meter seal within 24 hours if requested by customer for activation | 100.0% | %6.66 | 100.0% | 100.0% | 100.0% |
| œ | Activate or reactivate customer's gas service within 3 business days | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% |
| ത | Keeping customer appointments | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% |
| 10 | Restore interrupted service caused by system failure (exceptions include outages caused by natural disasters and third party actions) | 100% | 100% | 100% | 100% | 100% |