

If the Public Service Commission approves extending service to Eureka, when will natural gas service be available here?

If Dominion Energy obtains approval to build the needed infrastructure, it will start construction in early 2021. It expects to make gas available to residents and businesses in Eureka in the fall of 2021. Once construction begins, Dominion Energy will be contacting Eureka residents to start signing them up for service.

I have questions about getting natural gas service in my home. Who should I talk to?

If you have questions about the project, or natural gas in general, you can reach Dominion Energy here:

Email: UtahRuralExpansion@DominionEnergy.com

Phone: 801-324-5521

Website: DominionEnergy.com/UtahRuralExpansion

If you have questions about the cost of converting your home from another fuel source to natural gas, please contact a qualified heating contractor to discuss your options.

Will I need to buy new appliances?

In some cases, appliances can be converted from propane to natural gas. The costs of converting an appliance is the responsibility of the customer. Conversion and proper adjustment of appliances should be performed by a qualified contractor. If a propane appliance cannot be converted, a new appliance will be required.

Where can I find a qualified contractor to give me an estimate of what the cost will be?

Dominion Energy recommends that you obtain estimates from multiple contractors and compare estimates. If you need help finding a qualified contractor, a list can be found at <https://utrmga.org>. Enter your zip code, and the type of service, and a list of qualified contractors will be returned.

Are there programs to help with the appliance costs for low income customers?

Yes. Six County Association of Governments has resources such as low interest loans for low income customers. For more information visit their website <http://sixcounty.com/housing-community-action/>

Will the city require an inspection before natural gas is turned on at my home?

Yes. The city will hire an inspector to make sure that connections and appliances are safe before natural gas is turned on at your home or business.

What will happen to my propane tank after I convert to natural gas?

Fire codes state that your propane tank needs to be removed from your property if you aren't planning to use it again. If you are leasing your propane tank, please contact your propane supplier to determine the best way to have your tank safely removed. If your tank is removed, you will need to plug the propane line to your home. If you are not leasing your tank, you will need to seek the assistance of a qualified contractor to remove the tank from you property.