



We are excited to be bringing clean efficient natural gas to the community of Eureka.

These are the Steps needed for installing natural gas to your home after the service line installation is complete.

Step One:

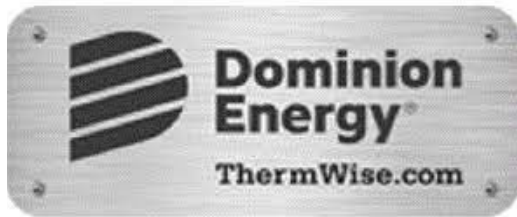
Hire a licensed or qualified heating contractor to come identify what is needed in your home to switch to natural gas. Some equipment can be converted by switching orifices, while other equipment that is compatible with natural gas may need to be installed. A contractor can give you a bid and identify what steps or equipment may be needed in your home specifically. These changes could include: new gas lines, installing or replacing equipment, or bringing in proper combustion air and venting for your natural gas appliances.

Step Two:

After identifying the needed steps for your home, you must then obtain a city permit and work with the inspector/city to have your gas lines and equipment inspected. You must have the fuel lines air-tested and obtain a city clearance that will be sent to Dominion Energy by the inspector/city. The pressure test should be completed by a licensed contractor or qualified individual. The city inspector will inspect the line to ensure it is holding pressure and is safe. He will also inspect to make sure your equipment and utility room are up to code. Once these steps are completed, he will then send the city clearance to Dominion Energy.

Step Three:

In order to make the transition as smooth as possible, please **contact Dominion Energy (1-800-323-5517)** as soon as the line installation/air test is nearing completion and the city inspector has sent the approved city clearances. We will then schedule an install to connect your fuel line to our natural gas system, as well as install a gas meter (entry point) to your home as soon as possible. You will be provided with a confirmation number if the line clearance has been submitted to Dominion Energy correctly.



Don't forget about Dominion Energy's great Thermwise Program, which will also help you make your home more energy efficient as well as offer rebates for gas appliances and weatherization to the home. Available to all Dominion energy customers, Dominion's Thermwise Program offers rebates for items such as high efficiency furnaces, on demand water heaters, smart thermostats, insulation (when installed by an authorized contractor, any off the list that can be found on the Thermwise Website), windows, and many more. More information can be found at <https://www.thermwise.com>.

Being ThermWise is smart because it helps you save money on your monthly gas bill. You can start by getting a customized Home Energy Plan from Dominion Energy. It's simple to get, and so is implementing the recommendations.

When you schedule a Home Energy Plan, an energy expert arrives at your house and at your convenience to evaluate the energy efficiency of your home. You can even wear sweats. The expert will leave behind a tailored list of suggestions to help your home conserve more energy. These steps can range from caulking your windows to replacing your furnace. If you do happen to make any new purchases, such as a smart thermostat, we offer rebates to help offset the cost.

Once you take measures to be more energy efficient, you'll start to see savings. For questions about the Thermwise program, rebates, contractors, or to schedule a Home Energy Plan with one of our Energy Experts, please email ThermWise@DominionEnergy.com or call 1-801-324-5136.