



Congratulations!

You have chosen to participate in VGS' Renewable Natural Gas program! Your participation in the program supports renewable natural gas ("RNG") production. Like you, Vermont Gas is committed to a healthy and sustainable future. We are dedicated to helping you meet your energy goals using efficient, economic, and environmentally conscientious practices and we are thrilled you have enrolled our innovative renewable natural gas program.

We recognize that your commitment to renewable energy carries a cost and we want you to fully understand the impact on your bill by participating in this program. Based on the natural gas you used over the last 12-months for account # [REDACTED] your cost for the VGS Renewable Natural Gas Adder is currently estimated to be:

\$###/yr.

Please note this is an estimate based on ##% RNG you have selected and the current RNG Adder. The RNG Adder will change whenever the Natural Gas Charge rate changes as approved by the Vermont Public Utilities Commission. Your RNG selection will be billed beginning with your next regularly-scheduled VGS bill.

As explained in the attached Product Content Label and Program Guidelines, you are purchasing the environmental attributes of RNG. Due to the way pipelines operate, the natural gas you actually use may not contain any RNG. But you can be confident that you have purchased the environmental attributes of RNG - contributing to a healthier planet! If you have any questions on the RNG Program Guidelines or would like to alter or cancel your VGS Renewable Natural Gas selection, please reach out to our customer care team at customerservice@vermontgas.com or call us at (802) 863-4511.

VGS Renewable Natural Gas Program

Product Content Label

By participating in the VGS Renewable Natural Gas program you are purchasing the renewable attributes associated with the production of renewable natural gas (“RNG”), which may also be referred to as biogas or bio-methane. A unit of VGS Renewable Natural Gas, measured in hundred cubic feet (CCF) represents the environmental attribute of 1 CCF of biogas. VGS reserves the right to purchase carbon offsets if RNG supply is not available, VGS will notify customers if this occurs.

Program Guidelines

RNG purchased by VGS will be from the anaerobic digestion of organic matter at landfills, waste treatment plants, industrial sites and farm digesters. VGS will purchase the renewable attributes associated with the RNG.

VGS will retire the corresponding amount of RNG environmental attribute inventory equal to the amount of RNG purchased by the customer. Upon request, VGS will provide documentation to the customer.

VGS Renewable Natural Gas Adder will appear on customers’ monthly bill as an additional line item, all other bill components will continue to apply.

Customers participating in the VGS Renewable Natural Gas program are subject to VGS’ Terms and Conditions outlined in VGS’ tariffs and Vermont Public Utility Commission (“PUC”) rules.

VGS tariffs can be found at <http://www.vermontgas.com/account/rates/>

VGS Renewable Natural Gas customers will be notified of RNG Adder rate changes in advance the effective date of the change unless otherwise ordered by the PUC. The RNG Adder will change whenever the PUC authorizes a change in the Natural Gas Charge portion of the tariff. Currently this occurs quarterly.

The RNG Adder will apply, at the percentage selected by the customer, to the usage shown on the monthly bill, regardless of enrollment or termination date. The RNG Adder will not be pro-rated for partial-month usage.

Customers served under a VGS tariff for firm service can subscribe to the RNG Program with no term commitment and can cancel or modify with three days’ notice. The termination or modification will be effective with the next regularly scheduled bill.

Customers currently on a budget program are encouraged to request a recalculation of their budget plan to adjust for the RNG Adder costs.