

- BEFORE THE PUBLIC SERVICE COMMISSION OF UTAH -

Formal Complaint of Frankie and Rusty Baker
against Dominion Energy Utah

DOCKET NO. 20-057-04
ORDER DENYING REQUEST FOR
REHEARING

ISSUED: April 17, 2020

On March 30, 2020, the Public Service Commission (PSC) issued its Order Dismissing Complaint (“Order”), dismissing the formal complaint that Frankie and Rusty Baker (“Complainants”) filed in this docket against Dominion Energy Utah (DEU). On March 31, 2020, Complainants submitted an email (“Request for Rehearing”) stating that the “issue is still a complaint for the fact [that DEU] put an amount [] on our bill from 7 years ago can we reschedule this at a later time?” The email offered no additional argument or assertions in support of the Request for Rehearing. On April 14, 2020, DEU filed its Response to Complainants’ Request for Rehearing (“Response”).

In the Response, DEU describes the itemization of Complainants’ account in detail going back to June 2013 which DEU later argues, “clearly sets forth the basis for all charges that the Complainants now contest.”¹ DEU then references its approved Natural Gas Tariff No. 500, Section 8.04, which provides that “the Company will apply the payment first to the oldest arrears and to accrued interest, and any remainder will be applied to the bill for current service.”² DEU states that the balance to which Complainants object was due as of April 2018. And further states that “[a]t most, the amount is owed for gas usage over the last 3 ½ years—not the seven-plus years alleged by Complainants.”³ DEU then explains that “[a]pplying the above-

¹ Response, 2-4.

² *Id.* at 5.

³ *Id.*

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referenced Tariff provision (applying payments to the oldest arrears), the debt is owed for more recent usage [...]. Finally, DEU notes that the Complainants entered into a payment agreement in which they agreed to pay the amount owed, and that the record clearly shows that DEU acted in accordance with applicable Utah laws.⁴

Having reviewed the Request for Rehearing and the Response, the PSC concludes Complainants have provided no basis upon which the PSC may or should reconsider or rehear this matter. The Request for Rehearing is denied.

DATED at Salt Lake City, Utah, April 17, 2020.

/s/ Yvonne R. Hogle
Presiding Officer

Approved and confirmed April 17, 2020 as the Order of the Public Service Commission of Utah.

/s/ Thad LeVar, Chair

/s/ David R. Clark, Commissioner

/s/ Jordan A. White, Commissioner

Attest:

/s/ Gary L. Widerburg
PSC Secretary
DW#313278

⁴ *Id.*

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Notice of Opportunity for Judicial Review

Judicial review of the PSC's final agency action may be obtained by filing a Petition for Review with the Utah Supreme Court within 30 days after final agency action. Any Petition for Review must comply with the requirements of Utah Code Ann. §§ 63G-4-401, 63G-4-403, and the Utah Rules of Appellate Procedure.

CERTIFICATE OF SERVICE

I CERTIFY that on April 17, 2020, a true and correct copy of the foregoing was served upon the following as indicated below:

By U.S. Mail:

Frankie Baker and Rusty Baker
4642 S. 1900 W. #50
Roy, Utah 84067

By Email:

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