



State of Utah

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July 8, 2020

Mr. Kelly B. Mendenhall
Director of Regulatory and Pricing
Dominion Energy Utah
P.O. Box 45360
Salt Lake City, UT 84145

Re: *Motion of Dominion Energy Utah for Approval to Deviate from Applicable Tariff Provisions and Commission Rules in Response to COVID-19, Docket No. 20-057-T03*

Dear Mr. Mendenhall:

The Public Service Commission (PSC) reviewed Dominion Energy Utah's (DEU) Notice of Resumption of Business Practices – Disconnection/Connection Fees ("Notice") filed on June 18, 2020. The Notice was filed pursuant to the PSC's Order Granting Motion issued March 16, 2020 in this docket ("Order"). The Order requires DEU to timely notify the PSC when it intends to resume its normal business practices.

The PSC also reviewed the Action Request response filed by the Division of Public Utilities (DPU) on July 7, 2020. DPU recommends the PSC approve DEU's request to resume its normal business practices related to disconnection of service and connection fees identified in the Notice. DPU states that, while DEU's stated reasons for waving certain fees in this docket (*i.e.*, the COVID-19 pandemic) have not entirely disappeared, DEU's proposed phased-in approach is reasonable.

Based on the PSC's review of DEU's Notice and DPU's comments and recommendation, the PSC acknowledges DEU's notice of its intention to resume normal business practices related to disconnection of service and reconnection fees, effective June 18, 2020. DEU remains obligated to continue to: (1) assure the adequate provision of service as well as (2) abide by all PSC rules, including our residential utility service practices and procedures governing eligibility, deposits, account billing, termination, and deferred payment agreement rules set forth in R746-200.

Sincerely,

/s/ Gary L. Widerburg
PSC Secretary
DW#314573