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BEFORE THE PUBLIC SERVICE COMMISSION OF UTAH

<p>IN THE MATTER OF THE MOTION OF DOMINION ENERGY UTAH FOR APPROVAL TO DEVIATE FROM APPLICABLE TARIFF PROVISIONS AND COMMISSION RULES IN RESPONSE TO COVID-19</p>	<p>Docket No. 20-057-T03</p> <p>NOTICE OF RESUMPTION OF BUSINESS PRACTICES – IN HOME ENERGY AUDITS AND FULL CONNECTION SERVICES</p>
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Pursuant to the Order Granting Motion issued March 16, 2020 in the above-referenced docket, Questar Gas Company dba Dominion Energy Utah (“Dominion Energy” or “Company”) respectfully submits this Notice that on July 1, 2021, Dominion Energy intends to resume its business practices related to in-home ThermWise™ Home Energy Assessments and full-connection services including in-home checking of appliances.

On March 16, 2020, the Company filed a Motion and Request for Expedited Treatment (“Motion”) for leave to deviate from its Utah Natural Gas Tariff No. 500 (“Tariff”) as well as certain of the rules of the Utah Public Service Commission (“Commission Rules”) as a result of the Utah state of emergency prompted by the COVID-19 health crisis. At that time, the Governor of the State of Utah had declared a

State of Emergency and many Utahns had been directed to shelter in place at home. The Company requested Commission leave to waive Tariff requirements related to connection fees, security deposits, discontinuance of service for non-payment, and performance of in-home Home Energy Assessments.

On that same day, the Commission granted the Motion and indicated that Dominion Energy would notify the Commission when it intends to resume normal business practices. Order Granting Motion at p.1, March 16, 2020, Docket No. 20-057-T03.

Subsequently, Governor Herbert issued his Utah Leads Together Plan that provides guidance to residents and businesses in Utah regarding re-opening. On April 29, 2020, Governor Herbert declared that effective May 1, 2020, Utah would move from the Red, or “High Risk” status, to the Orange, or “Moderate Risk” status. On May 15, 2020, Governor Herbert issued an Executive Order indicating that much of Utah would move from Orange to Yellow, or “Low Risk” status. Accordingly, many of the businesses throughout the state have reopened, and residents are permitted to return to work and engage in most of their normal daily activities. Accordingly, on July 18, 2020, the Company resumed the business practice of disconnection for non-pay.

In late 2020 and early 2021, the Federal Drug Administration (FDA) approved three COVID-19 vaccines for individuals 16 years and older and Utah has seen a rise in vaccinated individuals.

On May 4, 2021, the Utah’s Health Orders related to COVID-19 were terminated based on the state meeting the following thresholds outlined in House Bill 294 also known as the “Endgame” bill:

- A 14-day case rate less than 191 per 100,000 people (currently 163.4)

- A 7-day average COVID-19 ICU utilization less than 15% (currently 11.2%)
- More than 1,633,000 prime doses of COVID-19 vaccine allocated to the state (1,656,025)

In view of these positive developments, the Company plans to resume the remaining business practices of performing in-home Home Energy Assessments and full reconnections which sometimes results in an operations technician entering a customer's home. While in-home Home Energy Assessments will resume, the Company plans to continue to offer the virtual Energy Assessment that was offered during the pandemic. Dominion Energy has determined that it will resume these business practices effective July 1, 2021.

These two business practices were the only remaining business practices that were still subject to the Commission's waiver. Accordingly, on July 1, 2021, the Company will have fully resumed all of the activities addressed in this docket, and there will be no outstanding waivers.

RESPECTFULLY SUBMITTED this 4<sup>th</sup> day of June, 2021.

DOMINION ENERGY UTAH



Jenniffer Nelson Clark

*Attorney for Dominion Energy Utah*

**CERTIFICATE OF SERVICE**

This is to certify that a true and correct copy of the Notice of Resumption of Business Practices – In Home Energy Audits and Full Connection Services was served upon the following persons by e-mail on June 4, 2021:

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