## FORMAL COMPLAINT FORM PUBLIC SERVICE COMMISSION Heber M. Wells State Office Building 160 East 300 South, Fourth Floor P.O. Box 45585

Complaints are public documents and are maintained on the Public Service Commission website. Further information on formal complaints is available at: <a href="https://psc.utah.gov/complaint-process/">https://psc.utah.gov/complaint-process/</a>

Salt Lake City, Utah 84114

| 1.  | Name of Complainant:Amie Brooke  |
|-----|--|
| _   | Address: 8450 Gambel Drive #R2, Park City, UT 84098  |
|     | Telephone No.: 415-860-7896  |
| _   | Email Address:amiebrooke13@gmail.com   |
|     | Preferred method of contact:X_ Email or U.S. Mail  |
|     | If represented by counsel, list:   |
|     | Name:  |
|     | Address:   |
|     | Telephone No.: Email Address:  |
| _2. | The utility being complained against is:Dominion Energy  |
| 3.  | What did the utility do which you (the Complainant) think is illegal, unjust, or improper? Include exact dates, times, locations and persons involved, as closely as you can.  |
|     | Cominion Energy responded to a gas leak identified in our multi-unit condo complex at 8450 Gambel Drive, Park City on 5/31/2 and will not provide me with a full report of findings I have requested on the service call, including the exact gas leak location, a well as the repairs made to the gas line. I was the original tenant who called in because of the smell, but another tenant (Ms. Cottrell) had to call a second time one hour after I called, so Dominion is now claiming the service report is "confidential"which udicrous considering I made the original call for our entire multi-unit building and the gas line leak was found in the common water my residence at R2. |
| 4.  | Why do you (the Complainant) think these activities are illegal, unjust or improper?   |
| _   | Under Title R746 Dominion has the obligation to report in full detection of gas leaks to consumers impacted by faulty lines, particulary in a multi-unit building where multiple residents were impacted by gas in a common area.  |
| 5.  | What relief does the Complainant request? I request Dominion provide me with a FULL REPORT OF FINDINGS on the 5/31/21 gas leak at 8450 Gambel Drive, Park O  |
|     | This should include all notes from Dominion service agents, exact location of the gas line leak detected in the common walls from unit R24 or other units, and also any repairs and recommendations made by Dominion or its agents).   |
| 6.  | Signature of Complainant Awie Brooke   |
|     | 7/20/21 07/20/2021   |

NOTE: Submit complaint by email or U.S. mail. (https://psc.utah.gov/psc-filing-requirements/)