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Subject: rate payers

I can't believe that you want to make it harder, if not impossible for the individual user to voice their concern and disagreement with any and all rates that Questar wants to foist upon consumers.

You should make it easy for consumers to voice their opinion, and concerns. You should make it easier for us to be heard, not downright impossible.

Another thing that angers me; why should I be forced to get an attorney and pay the attorney fees just to be heard. Why should Questar have the easy way out?

Lori Shank

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