

From: John Harvey
To: Livingston, Merilee
Date: 3/19/2009 5:15 PM
Subject: Fwd: complaint and suggestion re the new utah area code overlay - a big nuisance

>>> Greg Leininger 3/18/2009 8:23 PM >>>

To: Ted Boyer, Chairman Public Service Commission State of Utah & other Public Service Commission members and staff:

Like many Utahns, I am not happy with the new telephone area code overlay instituted in Utah. Do you have any influence in this matter or can you tell me how we can effectively make our voice known?

The QWEST advance notices sent out a few months ago explained how easy it would be to just preprogram all your "landline fones" and your cell fones with speed dial changes. Yes, that took only a few hours to do.

However EVERY day now you are dialing a friend or a business that you do not have in any speed dial format. So every day thousands of Utahns have to dial 10 digits, instead of 7. We will have to do this the rest of our life I suppose.

I would much rather they "carve out" a new area code geographically-speaking, even if it meant that I would be one of those who had to get a new area code.

If possible, it would immensely help if ONLY the AREA CODE were changed, but people would KEEP the 7 digit fone number that those in that area already have. So only the area code would change. Can that be done?

We should poll the people currently affected and see which they would prefer. I know many I speak with now do NOT like this silly, annoying telephone area code "overlay."

Sincerely,

R Greg Leininger, MD

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