From: <SERVER@dpu.utah.gov>
To: <utilcomp@utah.gov>
Date: 3/10/2009 10:06 AM
Subject: Online Complaint Submission

UTILITY CUSTOMER:
FROM: Kerry Wickman
PHONE:
EMAIL:

SERVICE ADDRESS:

UTILITY: Utah Division of Public Utilities
ACCOUNT NUMBER:

COMPLAINT TYPE: Other
COMPLAINT: I am writing to complain about the manditory usage of dialing area code, "801" when placing local calls. I have lived in large cosmopolitan areas like New York City, Los Angeles and San Francisco where new area codes were put into place so that people did not have to dial an area code in their own area. It is frustrating to me on a daily basis when I am calling my children's school or a friend or the local post office or any other local call to have to dial ten digits just to speak to someone locally. I am not the only one frustrated by this inconvienence. Why can't Utah do the same thing that other states or large cities have done? Simply add new area codes. Why punish those living in the origional 801 area code in Salt Lake City and beyond? And why wasn't Utah smarter about this in the first place? Why continue to give an entire state the same area code year after year when the population was growing rapidly? I'd happily change my area code so that I didn't have
to dial 10 digits locally. I'm sure many others would as well. I never was offered the change to give my opinion on the matter. How can you know how all utahans feel about this issue without offering them the opportunity to have a voice? Please help aleviate the frustration of many. Add new area codes. I don't mind learning new codes for individual areas. That's what I've done in other states that I've lived in. Please consider other options. Thanks for your time, Kerry Wickman

SUGGESTED RESOLUTION: Please assign new area codes so that people living in each code do not have to dial ten digits to make local calls. Thank You.

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