

**From:** "Jay"  
**To:** <mlivingston@utah.gov>  
**Date:** 6/14/2008 8:01 PM  
**Subject:** 10 digit dialing

Merilee Livingston,

I am real sorry to see the decision made by the PSC regarding ten digit dialing within the 801 area code area. I didn't see the notification prior to the decision or I would have voiced my opinion at that time.

I'm sorry but this is not an acceptable solution. I don't know who's interest it may serve but certainly not the thousands of households who will have to dial a ten digit number every time they call a neighbor. I realize there are pro's and con's to each option and that the one you have chosen may save many business' from having to reprint their letterhead but this is a onetime cost not an every time you place a call cost day after day, month after month, year after year.

I would be interested in knowing if any of the members of the PSC who participated in this decision are affected by it. If not, did they consider how they would like to incur this impact. So many calls are made these days by cell phone and the numbers may be programmed into the phone. However there are still many who are not. Consider the elderly who often do not use cell phones and who may have the greatest difficulty with this change.

I hope it is not too late to reconsider this choice.

Sincerely,

Jay Fidel