

MAGGIE WILDEROTTER
Chairman and Chief Executive Officer

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UTAN PUBLIC BERVICE COMMISSION

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July 1, 2010

Ted Boyer, Chairman Public Service Commission of Utah 160 East 300 South 4th Floor Salt Lake City, UT 84111

Dear Chairman Boyer:

I am delighted to tell you that on July 1, 2010, Frontier Communications completed its transformational transaction with Verizon Communications, first announced on May 13, 2009. With more than 4 million wireline and broadband customers, Frontier is now the largest rural local exchange telecommunications provider in the country.

Although Utah was not directly affected by the transaction, you have my personal commitment that the satisfaction of our customers in your state will continue to be of paramount importance to Frontier. All customers will receive the respect, great service, expanded broadband availability, new products and local engagement they deserve. We are a very hands-on company that takes to heart Our Value of "Put the Customer First."

All of us at Frontier look forward to working with you and your Commission closely. If you have any questions please feel free to call Kathleen Abernathy, Executive Vice President, Legal & Regulatory at 203.614.5071 and you should know that I am also available if you would like to speak to me.

Sincerely,

Maggie Wilderotter

Chairman & CEO