

## UTAH PUBLIC SERVICE COMMISSION

October 10, 2011
Via Overnight Delivery

2011 OCT 19 P 3: 55

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RECEIVED

Ms. Marlene H. Dortch, FCC Secretary Federal Communications Commission 9300 East Hampton Drive Capitol Heights, MD 20743 ATTN: WCB Competition Policy Division

Re: Section 63.71 Application of ACN Communication Services, Inc. to Discontinue Service

Dear Ms. Dortch:

Enclosed for filing please find the original and six (6) copies of the Application of ACN Communication Services, Inc. to discontinue its provision of calling card services.

Please acknowledge receipt of this filing by date stamping the extra copy of this cover letter and returning it to me in the self-addressed, stamped envelope provided.

Any questions you may have pertaining to this filing may be directed to me at (407) 740-3031 or via email at sthomas@tminc.com. Thank you for your assistance.

Sincerely,

Sharon Thomas

Consultant to ACN Communication Services, Inc.

ST/sp

Enclosures

cc: Service List

Rodney McDonald – FCC (via email)

R. McCreavy - ACN

file: FCC - Domestic

tms: FCx1101

# Before the FEDERAL COMMUNICATIONS COMMISSION Washington, D.C. 20554

In the Matter of	)		,	
Section 63.71 Application of	)	File No.		
ACN Communication Services, Inc.	)			
to Discontinue Services	)			

### Section 63.71 Application of Communication Services, Inc. to Discontinue Services

ACN Communication Services, Inc. ("ACN" or "Applicant") hereby seeks authorization pursuant to Section 214 (a) of the Communication Act of 1934, as amended, and 47 C.F.R. §63.71, to discontinue its provision of calling card telecommunications services (including intrastate, interstate and international) to enduser customers throughout the United States.

Applicant is considered a non-dominant telecommunications carrier with respect to all of its services, including those affected by the proposed discontinuance. As detailed below, the Applicant estimates that 250 customers have used its calling card service in the past year. The Applicant will continue to provide non calling card local and long distance telecommunications services throughout its existing service area and these services will be unaffected by the proposed discontinuance.

ACN individually notified affected customers of its proposed discontinuance of calling card service via letter sent first class mail on September 28, 2011.

The applicant provides the following information pursuant to Section 63.71 of the Commission's rules:

#### 1. Name and address of Carrier

ACN Communication Services, Inc. 1000 Progress Place Concord, NC 28025

Correspondence concerning this application should be sent to:

Sharon Thomas, Consultant to ACN Communication Services, Inc. Technologies Management, Inc. 2600 Maitland Center Parkway, Suite 300 Maitland, FL 32751

Telephone:

407-740-3031

Tacsimile:

407-740-0613

E-Mail:

sthomas@tminc.com

#### 2. Date of Planned Service Discontinuance, Reduction or Impairment:

ACN proposes to discontinue supporting calling card services on October 31, 2011, or upon the Commission's approval of the discontinuance, whichever occurs later.

#### 3. Points of Geographic Areas of Service Affected:

Applicant proposes to discontinue the provision of all calling card services (including intrastate, interstate and international) throughout the United States.

### 4. Brief Description of Types of Service Affected:

ACN will discontinue its voice calling card services. Calling cards have been issued, upon request, to residential customers who presubscribed to ACN's local and/or long distance telecommunications services. The calling cards are typically used by customers when they are not calling from a telephone that is presubscribed to their ACN services. These services are not prepaid; rather, customers are billed for the calls in arrears after the usage occurs.

### 5. Brief Description of Dates and Methods of Notice to All Affected Customers:

The Applicant has provided written customer notice of the planned discontinuance in accordance with the requirements of section 63.71 (a) of the Commission's Rules by notice dated September 28, 2011.

Notice was provided via letter sent first class mail to customers that have utilized ACN's calling card service within the past year. A copy of the customer notice is appended hereto as Exhibit A.

Notice has been sent to the each of the state regulatory commissions, the state governors' offices and the Department of Defense, as required under Section 63.71, concurrent with this filing. A service list is provided in Exhibit B.

#### Conclusion

Pursuant to Section 214 (a) of the Communication Act of 1934, as amended, and 47 C.F.R. §63.71, ACN Communication Services, Inc. understands that this application will be automatically granted on the 31<sup>st</sup> day after the Public Notice is released, with no Commission notification to the Company, unless the Commission has notified the Company that the grant will not be automatically effective.

Dated this 1th day of Oct 2011.

Dave Stevanovski

Chief Operating Office

ACN Communication Services, Inc.

Sharon Thomas, Consultant to ACN Communication Services, Inc. Technologies Management, Inc. 2600 Maitland Center Parkway, Suite 300 Maitland, FL 32751

Telephone:

407-740-3031

Facsimile:

407-740-0613

E-Mail:

sthomas@tminc.com

Exhibit A

Customer Notice

Dear Valued Customer,

We hope you are enjoying the benefits of your ACN Local & Long Distance Service. ACN constantly reviews its plans to make sure we are providing you with the affordable and flexible calling plans you need and the most popular calling features you love.

ACN recognizes that you may rely on an alternate means of communication when traveling away from home, including mobile phones, text messages and other chat applications. ACN's calling card providers in the U.S. also recognize the shift in communication needs and have decided to discontinue offering the service.

Because we know that you have used our calling card service within the last year, we wanted to inform you of this change to our product offering. You may continue to use your existing calling cards through **October 31, 2011.** After that date, the calling card providers will discontinue the service, and your calling cards will no longer work. This discontinuance of calling card service will affect all ACN customers throughout the U.S.

If you do need a way to contact home when you travel, please take a look at ACN's other services that are available through your ACN Independent Business Owner, such as ACN Wireless. With choices between the nation's top carriers, ACN makes it easy to shop for the perfect carrier, phone and plan – including an option where no contracts are required.

ACN values your business and will continue to keep you informed when we adjust our service to better fit your lifestyle.

**ACN Customer Care** 

The FCC will normally authorize this proposed discontinuance of service unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments as soon as possible, but no later than 15 days after the Commission releases public notice of the proposed discontinuance. Address them to the Federal Communications Commission, Wireline Competition Bureau, Competition Policy Division, Washington, DC 20554, and include in your comments a reference to the §63.71 Application of ACN Communications Services, Inc. 1000 Progress Place, Concord, NC 28025. Comments should include specific information about the impact of this proposed discontinuance upon you or your company, including any inability to acquire reasonable substitute service.

Exhibit B

Service List

#### Exhibit B - Service List Commissions

Mr. Walter Thomas, Jr. Secretary Alabama Public Service Commission 100 N. Union Street, Suite 850 Montgomery, Alabama 36130

DocketCenter Arizona Corporation Commission 1200 W. Washington Street Phoenix, Arizona 80557-2927

Mr.DougDeanDirector Colorado Public Utilities Commission 1560 Broadway, Suite 250 Denver, Colorado 80202

Ms.AlisaBentleySecretary
Delaware Public Service Commission
861 Silver Lake Boulevard, Suite 100
Cannon Building
Dover, Delaware 19904

Ms.AnnColeCommission Clerk Florida Public Service Commission 2540 Shumard Oak Boulevard Tallahassee, Florida 32399-0850

Ms.KarenHigashiChief Clerk Hawaii Public Utilities Commission 465 S. King Street, Room 103 Honolulu, Hawaii 96813

Ms.ElizabethRolandoChief Clerk Illinois Commerce Commission 572 East Capital Avenue Springfield, Illinois 62701

Ms.JanSandersCommission Secretary Arkansas Public Service Commission 1000 Center Street Little Rock, Arkansas 72203

TDCoordinator California Public Utilities Commission 505 Van Ness Avenue, 3rd Floor San Francisco, California 94102 Ms.KimberlySantopietroExecutive Secretary Connecticut Department of Public Utility Control 10 Franklin Square New Britian, Connecticut 06051

Ms.DorothyWidemanCommission Secretary Public Service Commission of the District of Columbia 1333 H Street NW, Suite 200W Washington, DC 20005

Mr.ReeceMcAlisterExecutive Secretary Georgia Public Service Commission 244 Washington Street SW Atlanta, Georgia 30334-7051

Ms.JeanJewellSecretary Idaho Public Utilties Commission 472 West Washington Statehouse Boise, Idaho 83720-0074

Ms.BrandyDarlingtonTariff Administrator Indiana Regulatory Commission Indiana Government Center South 302 W. Washington Street, Suite E306 Indianapolis, Indiana 46204

Ms.JudiCooperExecutive Secretary Iowa Utilities Board 350 Maple Street Des Moines, Iowa 50319-0069

Mr.BrentKirtleyTariff Branch Manager Kentucky Public Service Commission 211 Sower Boulevard Frankfort, Kentucky 40602-0615

Ms.KarenGeraghtyAdministrative Director Maine Public Utilities Commission 242 State Street, 18 SHS Augusta, Maine 04333-0018

Ms.CatriceWilliamsSecretary Massachusetts Department of Telecommunications & Cable Two South Station Boston, Massachusetts 02110

Dr.BurlHaarExecutive Secretary Minnesota Public Utilities Commission 121 7th Place East, Suite 350 St. Paul, Minnesota 55101

# Exhibit B - Service List (Cont'd.) Commissions (Cont'd.)

Ms.ColeenDaleChief Regulatory Law Judge Missouri Public Service Commission 200 Madison Street, Suite 100 Jefferson City, Missouri 65101

Mr.MichaelHyblExecutive Director Nebraska Public Service Commission 300 The Atrium1200 N Street Lincoln, Nebraska 68059-4927

Ms.SusanDuffyExecutive Director Kansas Corporation Commission 1500 SW Arrowhead Road Topeka, Kansas 66604-4027

Mr.Eve KahaoGonzalezSecretary Louisiana Public Service Commission Glavez Building602 North 5th Street, 12th Floor Baton Rouge, Louisiana 70802

Ms.TerryRomineExecutive Secretary Maryland Public Service Commission 6 St. Paul Street Baltimore, Maryland 21202-6808

Ms.RobinAnconaDirector Michigan Public Service Commission 6545 Mercantile Way Lansing, MI 48909-7804

Mr.BrianRayExecutive Secretary Mississippi Public Service Commission Woolfolk Building501 North West Street, Suite 201A Jackson, Mississippi 39201

Ms.KateWhitneyProgram Director Montana Public Service Commission 1701 Prospect Avenue Helena, Montana 59620-2601

Ms.NancyKrassnerCommission Secretary Public Utilities Commission of Nevada 1150 E. William Street Carson City, Nevada 89701-3109

Ms.LisaClevelandUtility Analyst New Hampshire Public Utilities Commission 21 South Fruit Street, Suite 10 Concord, New Hampshire 03301-2429 Ms. Kristi Izzo, Executive Secretary New Jersey Board of Public Utilities Two Gateway Center, 8<sup>th</sup> Floor Newark, NJ 07102

Hon.JaclynBrillingCommission Secretary New York Public Service Commission Three Empire State PlazaAgency Building 3 Albany, New York 12223-1350

RecordsDepartment New Mexico Public Regulation Commission 224 East Palace Avenue Santa Fe, New Mexico 87501

Ms.ReneeVanceChief Clerk North Carolina Utilities Commission 4325 Mail Service Center Raleigh, North Carolina 27699-4325

Mr.DarrellNitschkeExecutive Secretary North Dakota Public Service Commission 600 E. Boulevard Avenue, Dept. 408 Bismarck, North Dakota 58505-0480

Ms.ReneeJenkinsCommission Secretary Public Utilities Commission of Ohio 180 East Broad Street, 13th Floor Columbus, Ohio 43215-3793

Commission Court Clerk's Office Oklahoma Corporation Commission Public Utilities Division, Room 103 2101 N. Lincoln Avenue Oklahoma City, Oklahoma 73105

Mr.RichardWillisExecutive Director Oregon Public Utilities Commission 550 Capitol Street, NE, Suite 215 Salem, Oregon 97301-2551

Mr.RosemaryChiavettaCommission Secretary Pennsylvania Public Utility Commission Commonwealth Keystone Building400 North Street, 2nd Floor Harrisburg, Pennsylvania 17120

Ms.LulyMassaroCommission Clerk Rhode Island Public Utilities Commission 89 Jefferson Boulevard Warwick, Rhode Island 02888

# Exhibit B - Service List (Cont'd.) Commissions (Cont'd.)

Mr.CharlesTerreniChief Clerk South Carolina Public Service Commission Synergy Business Park, Saluda Bldg.101 Executive Center Drive, Suite 100 Columbia, South Carolina 29210

Ms.PatriciaVan GerpenExecutive Director South Dakota Public Utilities Commission Capitol Building, 1st Floor 500 East Captiol Avenue Pierre, South Dakota 57501-5070

Ms.SharlaDillonDockets & Records Manager Tennessee Regulatory Authority 460 James Robertson Parkway Nashville, Tennessee 37243-0505

Mr.JamesGallowayFiling Clerk Central Records Public Utility Commission of Texas 1701 N. Congress Avenue Austin, Texas 78711-3326

Commission Secretary
Utah Public Service Division
Herber M. Wells Building160 East 300
South Street
Salt Lake City, Utah 84111

Mr. William Irby Director Virginia State Corporation Commission Tyler Building, 9th Floor 1300 E. Main Street Richmond, Virginia 23219

Ms.SandraSquireExecutive Secretary West Virginia Public Service Commission 201 Brooks Street Charleston, West Virginia 25323

Mr.DavidLuceroCommission Attorney Wyoming Public Service Commission Hansen Building, Suite 300 2515 Warren Avenue Chyenne, Wyoming 82002

Ms.SusanHudsonClerk of the Board Vermont Public Service Board 112 State Street, 4th Floor Montpelier, Vermont 05620-2701 Ms.CarolWashburnExecutive Secretary Washington Utilities & Transportation Commission 1300 S. Evergreen Park Drive, SW Olympia, Washington 98504-7250

Ms.SandyPaskeCommission Secretary Wisconsin Public Service Commission 610 N. Whitney Way Madison, Wisconsin 53705-2729

# Exhibit B - Service List (Cont'd.) Governors

Office of the Governor State Capitol N-104 600 Dexter Avenue Montgomery, AL 36130-2751

Office of the Governor 1700 West Washington Phoenix, Arizona 85007

Office of the Governor 250 State Capitol Bldg. Little Rock, AR 72201

Office of the Governor State Capitol First Floor Sacramento, CA 95814

Office of the Governor 136 State Capitol Denver, CO 80203-1792

Office of the Governor State Capitol, 210 Capitol Ave. Hartford, CT 06106

Executive Office of the Mayor District of Columbia 1350 Pennsylvania Av, NW Suite 316 Washington, DC 20004

Office of the Governor 820 N. French St. Wilmington, DE 19801

Office of the Governor The Capitol Tallahassee, FL 32399-0001

Office of the Governor 203 State Capitol Atlanta, Georgia 30334

Office of the Governor 5 State Capitol Honolulu, HI 96813

Office of the Governor State Capitol Building West Wing, 2<sup>nd</sup> Floor PO Box 83720 Boise, ID 83720-0034 Office of the Governor 207 State Capitol Bldg. Springfield, IL 52706

Office of the Governor 206 State House Indianapolis, IN 46204

Office of the Governor State Capitol Building Des Moines, IA 50319

Office of the Governor Two State Capitol Topeka, KS 66612-1590

Office of the Governor 700 State Capitol Frankfort, KY 40601

Office of the Governor State Capitol Post Office Box 94004 Baton Rouge, LA 70804-9004

Office of the Governor #1 State House Station Augusta, ME 04333-0001

Governor of Maryland State Capitol Building Annapolis, MD 21401

State House Office of the Governor Boston, MA 02133

Office of the Governor PO Box 30013 Lansing, MI 48909

Office of the Governor 130 State Capitol St. Paul, MN 55155

Office of the Governor Post Office Box 139 Jackson, MS 39205

Office of the Governor 216 State Capitol Post Office Box 720 Jefferson City, MO 65102

# Exhibit B - Service List (Cont'd.) Governors (Cont'd.)

Office of the Governor Montana State Capitol Building PO Box 200801 Helena, Montana 59620-0801

Office of the Governor PO Box 94848 Lincoln, NE 68509-4848

Office of the Governor State Capitol 101 N. Carson Street Carson City, NV 89701

Office of the Governor 208-214 State House Concord, NH 03301

Office of the Governor State House Trenton, NJ 08625

Office of the Governor State Capitol Building Santa Fe, NM 87503

Office of the Governor State Capitol Albany, NY 12224

Office of the Governor 116 W. Jones Street Raleigh, NC 27603-8001

Office of the Governor State Capitol 600 E. Boulevard Avenue Bismarck, ND 58505-0001

Office of the Governor Vern Riffe Center 77 S. High St., 30<sup>th</sup> Floor Columbus, OH 43215

Office of the Governor 212 State Capitol Oklahoma City, OK 73105

Office of the Governor 900 Court Street NE, Room 254 Salem, OR 97301-4047

Office of the Governor 225 Main Capitol Bldg. Harrisburg, PA 17120

Office of the Governor 222 State House Providence, RI 02903

Office of the Governor State House PO Box 11369 Columbia SC 29211

Office of the Governor 500 E. Capitol Ave. Pierre, SD 57501

Governor's Office Tennessee State Capitol Nashville, TN 37243-0001

Office of the Governor State Capitol, PO Box 12428 Austin, TX 78711-2428

Governor of Utah 210 State Capitol Salt Lake City, UT 84114

Governor of Vermont Pavilion Office Bldg., 5<sup>th</sup> Floor 109 State St Montpelier, VT 05609

Office of the Governor Patrick Henry Building 1111 East Broad Street, 3<sup>rd</sup> Floor Richmond, VA 23219

Office of the Governor Legislative Building PO Box 40002 Olympia, WA 98504-0002

Office of the Governor State Capitol Building Charleston, WV 25305

Office of the Governor 115 East State Capitol, PO Box 7863 Madison, WI 53707

Office of the Governor State Capitol Cheyenne, WY 82002-0010

# Exhibit B -: Service List (Cont'd.)

Secretary of Defense Attn: Special Assistant for Telecommunications Pentagon Washington, D.C. 20301 FCC Form 499 Data Collection Agent Universal Service Administration Corporation 200 L Street NW, Suite 200 Washington, DC 20036

### CERTIFICATE OF SERVICE

ACN Communication Services, Inc.

STATE OF FLORIDA	
COUNTY OF ORANGE	)

On this date, October 10, 2011, Notice has been sent to the relevant state regulatory agency, Governors' offices and the Department of Defense, as required under Section 63.71, concurrent with this filing. A service list is provided in Exhibit B.

For Shipping Department

Technologies Management, Inc.