



201 South Main, Suite 2300
Salt Lake City, Utah 84111

February 29, 2012

***VIA ELECTRONIC FILING
AND OVERNIGHT DELIVERY***

Utah Public Service Commission
Heber M. Wells Building, 4th Floor
160 East 300 South
Salt Lake City, UT 84111

Attn: Gary Widerberg, Commission Secretary

RE: Service Standards Report Submitted Pursuant to Docket No. 05-035-54
Merger Commitment: U 9

Please find enclosed Rocky Mountain Power's annual report for the period January 1, 2011 through December 31, 2011 detailing Rocky Mountain Power's performance in meeting the service standards approved in the above docket.

If you have any questions or require further information, please call me at (503) 331-4306.

Sincerely,

Barbara Coughlin, Director
Customer and Regulatory Liaison

cc: Service List

Enclosures