

**BEFORE THE  
FEDERAL COMMUNICATIONS COMMISSION  
WASHINGTON, D.C.**

In the Matter of )  
Signal Point Corp. )  
Section 63.71 Application to Discontinue )  
Certain Domestic Telecommunications )  
Services )

2013 JUN 21 10 21 AM WC Docket No. 13-999-03

Docket No. 13-999-03

**SECTION 63.71 APPLICATION**

Signal Point Corp. (hereinafter "SPC"), in accordance with Section 63.71 of the Federal Communications Commission's ("Commission") rules, hereby requests authority to discontinue the provision of certain domestic telecommunications services nationally. In particular, SPC proposes to discontinue provision of residential and small business retail and wholesale interconnected VoIP services nationally. SPC's is not relinquishing its domestic authority; it is merely terminating these services.

In support of this application, SPC submits the following, pursuant to 47 C.F.R. §63.71(b):

1. The Applicant's name and address are:  
  
Signal Point Corp.  
175 Great Road, Suite 1  
Bedford, MA 01730
  
2. The date of the planned service discontinuation is June 30, 2013 for reseller/wholesale services and July 7, 2013 for retail services, or as soon thereafter as necessarily regulatory approvals can be obtained.
  
3. The geographic area of service affected is nationally.

4. SPC currently provides service to approximately 800 residential and small business customers in the United States, who would be affected by the proposed discontinuance. SPC provides services to approximately 30 resellers nationally as well.
5. The discontinuance of service proposed in this Application is limited to SPC's stagnant, yet small, line of business that is no longer the principal focus of its larger business objectives. It is no longer economically viable for it to serve the retail and wholesale interconnected VoIP business, because of shrinking profitability and higher costs of administration. Moreover, these customers will have other outlets as Vonage and similar companies provide competitive Interconnected VoIP services and customers are increasingly choosing intermodal competition choices with attractive "bundles" like Verizon's Fios service. SPC has made arrangements with International Global Opportunity Network, L.L.C. d/b/a IGONET, a Delaware limited liability company, which has agreed to service any retail customers porting to them at the customer's current SPC rate should the customer decide to move to IGONET.
6. RNK initially sent notification to affected reseller customers via first class U.S. Mail on May 23, 2013 and electronic mail ("Reseller Notice").<sup>1</sup> A copy of the Reseller Notice is attached as **Exhibit A**. Retail customers were sent notification via first class U.S. Mail on June 7 and 8, 2013 and by electronic mail. A copy of the Retail Notice is attached as **Exhibit B**.
7. In accordance with 47 C.F.R. §63.71(a), a copy of this application is being sent to the to the governor and public utilities commission for each impacted state and the District of Columbia, and also to the Special Assistant for Telecommunications to the Secretary of Defense. A certificate of service pertaining to the aforementioned customer notices and

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<sup>1</sup> SPC sent email notice as well in order to give customers notice as soon as possible.

the copies of this application to the aforementioned parties is attached hereto as Exhibit

C.

8. SPC is considered non-dominant with respect to the services to be discontinued.
9. Correspondence and communications regarding this Application should be directed to

Applicant's attorney:

Michael Tenore  
V.P., Regulatory Affairs  
Signal Point Corp.  
175 Great Road, Suite 1  
Bedford, MA 01730  
781-297-9836 (fax)

WHEREFORE, Signal Point Corp., for the reasons contained herein, believes that the proposed discontinuance of services is reasonable and necessary, and respectfully requests that the Commission grant SPC the authority to discontinue the provision of certain domestic telecommunications services as described herein.

Respectfully submitted, this 14<sup>th</sup> day of June 2013.

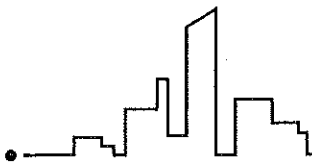
Signal Point Corp.

By: \_\_\_\_\_

Michael Tenore  
V.P., Regulatory Affairs  
Signal Point Corp.  
175 Great Road, Suite 1  
Bedford, MA 01730  
Tel.: (781) 613-6119

Its Attorney

**EXHIBIT A**



**SignalPoint**<sup>™</sup>  
communications

May 23, 2013

175 The Great Road  
Bedford, MA 01730

[CUSTOMER NAME]  
[ADDRESS1]  
[ADDRESS2]  
[CITY], [STATE] [ZIP]  
[ATTENTION]

Phone: 1.781.613.6000  
Fax: 1.781.280.0121  
Toll Free: 1.877.928.3292  
SignalPointCommunications.com

**\*\*\*\*DISCONTINUANCE NOTICE -DO NOT DISREGARD\*\*\*\***

Dear Signal Point Customer:

The interconnected VoIP phone service currently provided to you by Signal point Corp. ("Signal Point") is being discontinued. This letter serves as formal notice that, subject to the approval of the Federal Communications Commission, Signal Point plans to discontinue the interconnected VoIP phone service on or about June 30, 2013.

We reluctantly ask that you contact a new provider immediately to have your services changed by June 30, 2013. If you arrange for new services before your Signal Point service is terminated and wish to keep your current telephone number(s), please be sure to address this with your new service provider. After June 30, 2013, interconnected VoIP services will be unavailable from Signal Point on both a wholesale basis.

**If no action is taken, when the interconnected VoIP phone services will be discontinued, your service will no longer work and customers will lose their telephone number.**

Thank you for your cooperation and understanding. We know you have a choice of providers and, on behalf Signal Point; we truly appreciate the opportunity to serve you. If you have any questions, please contact your account manager. If you do not know your account manager, please contact customer service at 1-877-323-2486.

Sincerely,

Christopher Broderick  
Chief Operations Officer  
Signal Point Corp.

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Signal Point is Required to Provide the Following Statement: The FCC will normally authorize this proposed discontinuance of service unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object you should file your comments as soon as possible, but no later than 15 days after the Commission releases public notice of the proposed discontinuance. Address them to the Federal Communications Commission, Wireline Competition Bureau, Competition Policy Division, Washington, DC 20554, and include in your comments a reference to the §63.71 Application of Signal Point Corp., Comments should include specific information about the impact of this proposed discontinuance upon you or your company, including any inability to acquire reasonable substitute service.

**EXHIBIT B**



June 7, 2013

175 The Great Road  
Bedford, MA 01730

[Name]  
[Address]  
[Address2]  
[city], [state], [zip]

Phone: 1.781.613.6000  
Fax: 1.781.280.0121  
Toll Free: 1.877.928.3292  
SignalPointCommunications.com

**\*\*\*\*DISCONTINUANCE NOTICE -DO NOT DISREGARD\*\*\*\***

Dear Signal Point Customer:

The interconnected VoIP phone service currently provided to you by Signal point Corp. ("Signal Point"), successor to RNK Communications, is being discontinued. This letter serves as formal notice that, subject to the approval of the Federal Communications Commission, Signal Point plans to discontinue the interconnected VoIP phone service nationally and at your location on or about July 7, 2013.

**We reluctantly ask that you contact a new provider immediately to have your service changed by July 7 2013.** International Global Opportunity Network, L.L.C. ("IGONET") has agreed to service you at your current rates should you choose to move your service to IGONET. IGONET is an established VoIP provider and has serviced customers for over 8 years. Please contact IGONET's customer service department at 1-800-655-7149 or [customerservice@igonet.com](mailto:customerservice@igonet.com) for further information or visit their website at [www.igonet.com](http://www.igonet.com). The names and telephone numbers of local telephone service companies, which also typically provide long distance service, are listed in your telephone directory if you do not chose IGONET. Customer service representatives at these companies will help you to select services to most effectively replace your current Signal Point service. If you arrange for new service before your Signal Point service is terminated and wish to keep your current telephone number(s), please be sure to address this with your new service provider.

**If no action is taken, when the interconnected VoIP phone service is discontinued, your service will no longer work and you will lose your telephone number.**

Thank you for your cooperation and understanding. We know you have a choice of providers and, on behalf Signal Point; we truly appreciate the opportunity to serve you.

Sincerely,

Christopher Broderick, COO  
Signal Point Corp.

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Signal Point is Required to Provide the Following Statement: The FCC will normally authorize this proposed discontinuance of service unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object you should file your comments as soon as possible, but no later than 15 days after the Commission releases public notice of the proposed discontinuance. Address them to the Federal Communications Commission, Wireline Competition Bureau, Competition Policy Division, Washington, DC 20554, and include in your comments a reference to the §63.71 Application of Signal Point Corp., Comments should include specific information about the impact of this proposed discontinuance upon you or your company, including any inability to acquire reasonable substitute service.

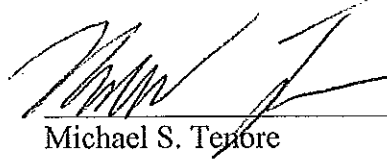
**EXHIBIT C**



EXHIBIT C

**CERTIFICATE OF SERVICE**

I hereby certify that on this ~~14~~<sup>17</sup>th day of June, 2013, I served a copy of the foregoing Section 63.71 Application by U.S. Mail postage prepaid to the following on the attached list.



Michael S. Tenore

Alabama	Alabama Public Service Commission P.O. Box 304260 Montgomery, AL 36130	Governor of Alabama State Capitol Building Montgomery, AL 36103
Alaska	Regulatory Commission of Alaska 701 W. 8th Avenue Suite 30 Anchorage, AK 99501-3469	Governor of Alaska PO Box 110001 Juneau, AK 99811-0001
Arizona	Arizona Corporation Commission Commissioners Wing 1200 West Washington Street Phoenix, AZ 85007-2929	Governor of Arizona 1700 W. Washington Phoenix, AZ 85007
Arkansas	Public Service Commission P.O. Box 400 Little Rock, AR 72203-0400	Governor of Arkansas State Capitol Building Little Rock, AR 72201
California	Public Utilities Commission 505 Van Ness Avenue Room 5218 San Francisco, CA 94102	Governor of California State Capitol Building Sacramento, CA 95814
Colorado	Public Utilities Commission 1580 Logan Street Suite OL2 Denver, CO 80203	Governor of Colorado 136 State Capitol Denver, CO 80203-1792
Connecticut	Department of Public Utility Control 10 Franklin Square New Britain, CT 06051	Governor of Connecticut State Capitol 210 Capitol Ave. Hartford, CT 06106
Delaware	Public Service Commission Cannon Building Suite 100 861 Silver Lake Boulevard Dover, E 19904	Governor of Delaware 820 N. French St. Wilmington, DE 19801
Florida	Florida Public Service Commission 2540 Shumard Oak Boulevard Tallahassee, FL 32399-0850	Governor of Florida The Capitol Tallahassee, FL 32399-0001
Georgia	Public Service Commission 244 Washington Street, SW Atlanta, GA 30334-9052	Governor of Georgia State Capitol Room 111 Atlanta, GA 30334
Hawaii	Public Utilities Commission 465 South King Street	Governor of Hawaii Executive Chambers

	Room 103 Honolulu, HI 96813	Hawaii State Capitol Honolulu, HI 96813
Idaho	Public Utilities Commission P.O. Box 83720 Boise, ID 83720-0074	Governor of Idaho 700 W. Jefferson, 2nd Floor PO Box 83720 Boise, ID 83720-0034
Illinois	Commerce Commission 527 East Capital Avenue Springfield, IL 62701	Governor of Illinois 207 State House Springfield, IL 62706
Indiana	Consumer Affairs Division 302 West Washington Street Suite E-306 Indianapolis, IN 46204	Governor of Indiana State Capitol Building Indianapolis, IN 46204
Iowa	Utilities Board 350 Maple Street Des Moines, IL 50319-0069	Governor of Iowa State Capitol Des Moines, IA 50319
Kansas	Corporation Commission 1500 SW Arrowhead Road Topeka, KS 66604-4027	Governor of Kansas State Capitol Second Floor Topeka, KS 6612
Kentucky	Public Service Commission 211 Sower Boulevard P.O. Box 615 Frankfort, KY 40602	Governor of Kentucky 700 Capitol Ave. Frankfurt, KY 40601
Louisiana	Public Service Commission Galvez Building 1th Floor Public Box 91154 602 North 5th Street Baton Rouge, LA 70821	Governor of Louisiana PO Box 94004 Baton Rouge, LA 70804
Maine	Public Utilities Commission 242 State Street Augusta, ME 04333-0018	Governor of Maine State House Station #1 Augusta, ME 04330
Maryland	Maryland Public Service Commission 6 St. Paul Street 16th Floor Baltimore, MD 21202	Governor of Maryland State Capitol Building Anapolis, MD 21401
Massachusetts	Department of Telecommunications and Cable, Commissioner One South Station, 2nd Floor Boston, MA 02110	Governor of Massachusetts Office of the Governor Room 360 Boston, MA 02133

Michigan	Public Service Commission 6545 Mercantile Way P.O. Box 30221 Lansing, MI 48909	Governor of Michigan PO Box 30013 Lansing, MI 48909
Minnesota	Minnesota Public Utilities Commission 121 7th Place East Suite 350 st. Paul, MN 555101-2147	Governor of Minnesota 130 State Capitol 75 Constitution Ave. St. Paul, MN 55155
Mississippi	Public Service Commission Woolfolk Building 501 N. West Street Jackson, MS 39201	Governor of Mississippi PO Box 139 Jackson, MS 39205
Missouri	Public Service Commission P.O. Box 360 Jefferson City, MO 65102	Governor of Missouri Missouri Capitol Bldg, Rm 216 PO Box 720 Jefferson City, MO 65102-0720
Montana	Public Service Commission, 1701 Prospect Avenue P.O. Box 202601 Helena, MT 59620-2601	Governor of Montana State Capitol Building Helena, MT 59620
Nebraska	Public Service Commission 300 The Atrium 1200 N. Street P.O. Box 94927 (68508-4927) Lincoln, NE 68509	Governor of Nebraska PO Box 94848 Lincoln, NE 68509-4848
Nevada	Public Utilities Commission 1150 East William Street Carson City, NV 89701	Governor of Nevada State Capitol Building 101 N. Carson Street Carson City, NV 89701
New Hampshire	Public Utilities Commission 21 South Fruit Street Suite 10 Concord, NH 03301-2429	Governor of New Hampshire State House Concord, NH 03301-4990
New Jersey	Board of Public Utilities Two Gateway Center Newark, NJ 07102	Governor of New Jersey PO Box 004 Trenton, NJ 08625
New Mexico	Public Regulation Commission Consumer Relations Division P.O. Drawer 1269 Santa Fe, NM 87504-1269	Governor of New Mexico State Capitol Building Santa Fe, NM 87503

New York	Office of Consumer Service 3 Empire State Plaza Alban. NY 12223-1350	Governor of New York State Capitol Building Albany, NY 12224
North Carolina	Utilities Commission - Public Staff Consumer Services 4326 Mail Service Center Raleigh NC 27699-4326	Governor of North Carolina 116 West Jones St. Raleigh, NC 27603
North Dakota	Public Service Commission 600 East Boulevard A venue Department 408 11 Floor Bismarck, ND 58505-0480	Governor of North Dakota 600 E. Boulevard Avenue Bismark, ND 58505-0001
Ohio	Public Utilities Commission of Ohio 180 East Broad Street Columbus, OH 43215-3793	Governor of Ohio 77 South High St 30th Floor Columbus, OH 43215
Oklahoma	Corporation Commission P.O. Box 52000 Oklahoma City, OK 73152-2000	Governor of Oklahoma Room 212 State Capitol Building Oklahoma City, OK 73105
Oregon	Public Utility Commission Consumer Services Division 550 Capitol Street, NE P.O Box 2148 Salem, OR 97308-2148	Governor of Oregon State Capitol Building Salem, OR 97310
Pennsylvania	Public Utility Commission P.O. Box 3265 Harrisburg, P A 17105-3265	Governor of Pennsylvania 225 Main Capitol Harrisburg, PA 17120
Rhode Island	Public Utilities Commission 89 Jefferson Boulevard Warwick, RI 02888	Governor of Rhode Island 222 State House Providence, RI 02903-1196
South Carolina	Consumer Services Department P.O. Box 11263 Columbia, SC 29211	Governor of South Carolina PO Box 11829 Columbia, SC 29211
South Dakota	Public Utilities Commission Consumer Affairs 500 East Capitol Avenue Pierre, SD 57501-5070	Governor of South Dakota 500 East Capitol Pierre, SD 57501-5070
Tennessee	Tennessee Regulatory Authority 460 James Robertson Parkway Nashville, TN 37243-0505	Governor of Tennessee State Capitol Building Nashville, TN 37243-0001

Texas	Texas Public Service Commission, 1701 North Congress Avenue P.O. Box 13326 Austin, TX 78711	Governor of Texas PO Box 12428 Austin, TX 78711-2428
Utah	Public Service Commission 160 East 300 South Salt Lake city, UT 84111	Governor of Utah 210 State Capitol Salt Lake City, UT 84114
Vermont	Public Service Board 112 State Street Drawer 20 Montpelier, VT 05620-2701	Governor of Vermont 109 State St. Montpelier, VT 05609
Virginia	State Corporation Commission Division of Communications P.O. Box 1197 Richmond, VA 23218	Governor of Virginia State Capitol Building 3rd Floor Richmond, VA 23219
Washington	Utilities & Transportation Commission 1300 S. Evergreen Park Drive SW P.O. Box 4750 Olympia, W A 98504	Governor of Washington PO Box 40002 Olympia, WA 98504-0002
West Virginia	West Virginia Public Service Commission 201 Brooks Street Charleston, WV 25301	Governor of West Virginia State Capitol Complex Charleston, WV 25305
Wisconsin	Consumer Affairs Unit 610 North Whitney Way P.O. Box 7854 (53707-7854) Madison, WI 53705	Governor of Wisconsin PO Box 7863 Madison, WI 53707
Wyoming	Public Service Commission 2515 Warren Avenue Suite 300 Cheyenne, WY 82002	Governor of Wyoming Wyoming State Capitol 200 West 24th Street Cheyenne, WY 82002
Washington DC	District of Columbia Public Service Commission 1333 H Street, NW Suite 200, West Tower Washington, DC 20005	Secretary of Defense Attn: Special Asst. for Telecommunications Pentagon Washington, DC 20301