

## **EXHIBIT A**



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Wholesale Contract Management  
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September 3, 2013

Dear Valued Customer,

Verizon's ability to stay at the forefront of technology evolution allows us to help businesses innovate, originate, and unlock new revenue streams. In order to help you succeed in an ever-changing environment of new competitors, evolving business models, and increasingly globalized markets, we focus on the technologies that influence the way businesses operate.

As part of our on-going effort to update our portfolio of solutions, the Verizon affiliates listed in Exhibit A (hereinafter collectively referred to as "Verizon") plan to grandfather and discontinue Metro Private Line (IntraLATA) DS0 service (64Kbps or less) and US Private Line (InterLATA) DS0 service (64Kbps or less) (hereinafter referred to as the "Affected Services") throughout the United States.

On or after November 4, 2013, subject to approval from the FCC (the "Effective Date"), Verizon will no longer offer the Affected Services, subject to the terms set forth below.

- If you are subscribed to the Affected Services under an agreement with Verizon on the Effective Date, Verizon will continue to provide you with the Affected Services (including moves, adds and changes) until the expiration of your contracted term (or Service Commitment Period), subject to Verizon's rights as set forth in your agreement.
- Unless your agreement expressly permits it, no contract renewals or extensions will be permitted for the Affected Services.
- Upon expiration of your agreement or Service Commitment Period relevant to the Affected Services, each Service Commitment Period shall automatically be extended on a month-to-month basis subject to the same terms and conditions as are then in effect with respect to such Affected Services, and further subject to termination by Verizon upon not less than six (6) months' written notice.
- If on the Effective Date you are subscribed to the Affected Services and purchase the Affected Services on a month-to-month basis (because your agreement or Service Commitment Period previously expired, or you originally purchased the Affected Services under a month-to-month Service Commitment Period), you will continue to receive the Affected Services on a month-to-month basis subject to the same terms and conditions as are then in effect with respect to such Affected Services, and further subject to termination by Verizon upon not less than six (6) months' written notice.
- Customers on a month-to-month agreement and month-to-month Service Commitment Period (term agreement and Service Commitment Period have expired) may terminate the Affected Services at any time without incurring Disconnection Charges and Additional Cancellation/Disconnection Charges.

Please be advised that sometime after the Effective Date, but prior to the discontinuance of the Affected Services, Verizon plans to no longer allow moves, adds, or changes to the Affected Services for customers subscribed to a term agreement (unless the agreement expressly states otherwise) and for customers who purchase the Affected Services on a month-to-month basis.

Verizon encourages you to consider alternative services now. There are several suitable alternatives to the Affected Services offered by Verizon. The alternative services include the following:

- *Private IP (PIP) Service.* PIP service is a network-based virtual private network (VPN) enabling customers to effectively communicate over a secure network. It also provides a foundation for automating business processes between companies, including e-commerce, shared intranets, and extranets.
- *Ethernet Services.* Several Ethernet alternatives are available with local, national and international capability, including the following:
  - Ethernet Virtual Private Line (EVPL) – Converged Packet Architecture (CPA). This EVPL service is a point-to-point Ethernet service. Converged Packet Architecture (CPA) is a Multi-Protocol Label Switching (MPLS)-based network that allows configuration of point-to-point, point-to-multipoint, or partial mesh designs to meet evolving data transport needs.
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  - Ethernet Private Line (EPL) Service. EPL service utilizes Ethernet over SONET to provide dedicated point-to-point Ethernet connectivity between two locations. EPL circuits provide solutions for customers who require high-speed low latency and secure Ethernet wide area network (WAN) connectivity.

It is important that you choose an alternative service that is best suited for your needs, both in the short and long term. A Verizon representative will be contacting you to discuss these and other alternatives to determine which solution can provide the most improved capabilities for you.

We value your business and look forward to helping you realize the benefits that our advanced offerings can unlock for you.

Sincerely,

Verizon Global Wholesale

*FCC Required Notice: The FCC will normally authorize this proposed discontinuance of service (or reduction or impairment) unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments as soon as possible, but no later than 15 days after the Commission releases public notice of the proposed discontinuance. Address them to the Federal Communications Commission, Wireline Competition Bureau, Competition Policy Division, Washington, DC 20554, and include in your comments a reference to the § 63.71 Application of MCI Communications Services, Inc., d/b/a Verizon Business Services. Comments should include specific information about the impact of this proposed discontinuance (or reduction or impairment) upon you or your company, including any inability to acquire reasonable substitute service.*

Exhibit A

Sections 63.71(a) and (b) of the FCC's rules require Verizon to provide the following information:

Name and Address of Carriers (47 C.F.R. §§ 63.71 (a)(1), (b)(2)):

<b>Verizon Operating Companies - Name and Address</b>
MCI Communications Services, Inc., d/b/a Verizon Business Services One Verizon Way Basking Ridge, NJ 07920

Verizon  
22001 Loudoun County Parkway  
Room G2-2-556  
Ashburn, VA 20147 USA



September 3, 2013

<Customer Name>  
<Business Name>  
<Street Address>  
<City>                    <State> 10001  
<USA>

RE: Account Number: <Account Number>

Dear Valued Customer,

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This initiative will allow us to serve you better – ensuring you can take advantage of the latest platforms, applications, and solutions. Our newer service platforms allow us to provide you with innovative products, enhanced service monitoring, rapid trouble resolution, and reporting which in turn power your productivity and responsiveness to your customers.

On or after November 4, 2013, subject to approval from the FCC (the "Effective Date"), Verizon will no longer offer the Affected Services to the public, subject to the terms set forth below.

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- Following the expiration of your agreement, Verizon may elect to provide the Affected Services on a month-to-month basis. However, Verizon reserves the right to terminate the services upon six (6) months' written notice.
- If on the Effective Date you are subscribed to the Affected Services and purchase the services on a month-to-month basis (because your agreement previously expired), Verizon may elect to provide the Affected Services on a month-to-month basis. However, Verizon reserves the right to terminate the services upon six (6) months' written notice.
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Verizon encourages you to consider alternative services now. There are several suitable alternatives to the Grandfathered Services offered by Verizon. The alternative services include the following:

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We value your business and look forward to helping you realize the benefits that our advanced offerings can unlock for you.

Sincerely,

<VP Name - AVP or GVP>

<Area Vice President>

Verizon Enterprise Solutions

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Verizon  
22001 Loudoun County Parkway  
Room G2-2-556  
Ashburn, VA 20147 USA



September 3, 2013

<Customer Name>  
<Business Name>  
<Street Address>  
<City>                      <State> 10001  
<USA>

RE: Account Number: <Account Number>

Dear Valued Customer,

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