

January 30, 2014

***VIA ELECTRONIC FILING
AND OVERNIGHT DELIVERY***

Gary Widerburg
Commission Secretary
Public Service Commission of Utah
Heber M. Wells Building
160 East 300 South
Salt Lake City, Utah 84145

Re: Notice of Sole Source Contract with Twenty First Century Communications

Commissioners:

In accordance with the Company's procurement policy, we hereby notify you that PacifiCorp has entered into sole source contract extension with Twenty First Century Communications (TFCC) which exceeds \$500,000. The contract has a projected cost of \$960,000 over a three year period.

PacifiCorp participates in a MidAmerican Energy Holdings Company (MEHC) level agreement with Twenty First Century Communications for various phone-related support items including: outbound collection campaigns, inbound self-service outage integrated voice response, automated outage update callback, outage messaging specific to a caller's geographical location, automated phone number search and system update. The MEHC contract with TFCC was put in place in 2006. The agreement, which is being extended three years through 2016, provides a combined volume discount for participating MEHC companies. The contract is being extended because no other single provider has been identified that can operate in the technological environment that meets all support requirements currently provide by TFCC. This contract will be reviewed for competitive bid in 2016.

The sole source procurement contract was authorized April 12, 2013, by Doug Leeper, Director Business Services

If you have any questions, please feel free to contact Dave Taylor at 801-220-2923.

Sincerely,



Jeffrey K. Larsen
Vice President, Regulation and Government Affairs

cc: Division of Public Utilities
Office of Consumer Services