

Docket No. 14-999-07



July 1, 2014

UTAH PUBLIC
SERVICE COMMISSION

VIA E-FILING AND FEDEX

2014 JUL -3 P 2:13

Utah Public Service Commission
Heber M. Wells Building
160 East 300 South
Salt Lake City, UT 84114

RECEIVED JUL 3 14 10:34AM


Re: Total Call Mobile, Inc. FCC Form 481; Docket No. 12-2561-01

Dear Sir or Madam:

Please find attached for filing the FCC Form 481 for Total Call Mobile, Inc.

Should you have any questions, please do not hesitate to contact me at lisah@totalcallusa.com or (310) 818-4300 ext. 264.

Sincerely,



Lisa Hanscom
Counsel
Total Call Mobile, Inc.

Enclosure

<010> Study Area Code	509013
<015> Study Area Name	Total Call Mobile Inc
<020> Program Year	2015
<030> Contact Name: Person USAC should contact with questions about this data	Lisa Hanscom
<035> Contact Telephone Number: Number of the person identified in data line <030>	3108104300 ext.264
<039> Contact Email Address: Email of the person identified in data line <030>	lisah@totalcallusa.com

ANNUAL REPORTING FOR ALL CARRIERS	54.313	54.422
	Completion Required	Completion Required
	<i>(check box when complete)</i>	

<100>	Service Quality Improvement Reporting	<i>(complete attached worksheet)</i>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<200>	Outage Reporting (voice)	<i>(complete attached worksheet)</i>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<210>	<input type="checkbox"/> <- check box if no outages to report		<input type="checkbox"/>	<input checked="" type="checkbox"/>
<300>	Unfulfilled Service Requests (voice)		<input type="checkbox"/>	<input checked="" type="checkbox"/>
<310>	Detail on Attempts (voice)	<i>(attach descriptive document)</i>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<320>	Unfulfilled Service Requests (broadband)		<input type="checkbox"/>	<input checked="" type="checkbox"/>
<330>	Detail on Attempts (broadband)	<i>(attach descriptive document)</i>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<400>	Number of Complaints per 1,000 customers (voice)		<input type="checkbox"/>	<input checked="" type="checkbox"/>
<410>	Fixed		<input type="checkbox"/>	<input checked="" type="checkbox"/>
<420>	Mobile		<input type="checkbox"/>	<input checked="" type="checkbox"/>
<430>	Number of Complaints per 1,000 customers (broadband)		<input type="checkbox"/>	<input checked="" type="checkbox"/>
<440>	Fixed		<input type="checkbox"/>	<input checked="" type="checkbox"/>
<450>	Mobile		<input type="checkbox"/>	<input checked="" type="checkbox"/>
<500>	Service Quality Standards & Consumer Protection Rules Compliance	<i>(check to indicate certification)</i>	<input type="checkbox"/>	<input type="checkbox"/>
<510>	<i>(attached descriptive document)</i>		<input type="checkbox"/>	<input type="checkbox"/>
<600>	Functionality in Emergency Situations	<i>(check to indicate certification)</i>	<input type="checkbox"/>	<input type="checkbox"/>
<610>	<i>(attached descriptive document)</i>		<input type="checkbox"/>	<input type="checkbox"/>
<700>	Company Price Offerings (voice)	<i>(complete attached worksheet)</i>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<710>	Company Price Offerings (broadband)	<i>(complete attached worksheet)</i>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<800>	Operating Companies and Affiliates	<i>(complete attached worksheet)</i>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<900>	Tribal Land Offerings (Y/N)? <input type="radio"/> <input type="radio"/>	<i>(if yes, complete attached worksheet)</i>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<1000>	Voice Services Rate Comparability	<i>(check to indicate certification)</i>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<1010>	<i>(attach descriptive document)</i>		<input type="checkbox"/>	<input checked="" type="checkbox"/>
<1100>	Terrestrial Backhaul (Y/N)? <input type="radio"/> <input type="radio"/>	<i>(if not, check to indicate certification)</i>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<1110>	<i>(complete attached worksheet)</i>		<input type="checkbox"/>	<input checked="" type="checkbox"/>
<1200>	Terms and Condition for Lifeline Customers	<i>(complete attached worksheet)</i>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

Price Cap Carriers, Proceed to Price Cap Additional Documentation Worksheet

Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers

<2000>	<i>(check to indicate certification)</i>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<2005>	<i>(complete attached worksheet)</i>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Rate of Return Carriers, Proceed to ROR Additional Documentation Worksheet

<3000>	<i>(check to indicate certification)</i>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<3005>	<i>(complete attached worksheet)</i>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

[100] Service Quality Improvement Reporting Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010> Study Area Code 509013
 <015> Study Area Name Total Call Mobile Inc
 <020> Program Year 2015
 <030> Contact Name - Person USAC should contact regarding this data Lisa Hanson
 <035> Contact Telephone Number - Number of person identified in data line <030> 3108184300 ext.264
 <039> Contact Email Address - Email Address of person identified in data line <030> lisah@totalcallusa.com

<110> Has your company received its ETC certification from the FCC? (yes / no) (yes / no)
 if your answer to Line <110> is yes, do you have an existing §54.202(a) "5 year plan" filed with the FCC? (yes / no) (yes / no)

if your answer to Line <111> is yes, then you are required to file a progress report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service.

<112> Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your company is a CETC which only receives frozen support, your progress report is only required to address voice telephony service.

Name of Attached Document

Please check these boxes below to confirm that the attached document(s), on line 112, contains a progress report on its five-year service quality improvement plan pursuant to § 54.202(a). The information shall be submitted at the wire center level or census block as appropriate.

<113> Maps detailing progress towards meeting plan targets	<input type="checkbox"/>
<114> Report how much universal service (USF) support was received	<input type="checkbox"/>
<115> How (USF) was used to improve service quality	<input type="checkbox"/>
<116> How (USF) was used to improve service coverage	<input type="checkbox"/>
<117> How (USF) was used to improve service capacity	<input type="checkbox"/>
<118> Provide an explanation of network improvement targets not met in the prior calendar year.	<input type="checkbox"/>

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

(200) Service Outage Reporting (Voice)
Data Collection Form

<010> Study Area Code 509013
 <015> Study Area Name Total Call Mobile Inc
 <020> Program Year 2015
 <030> Contact Name - Person USAC should contact regarding this data Lisa Hanson
 <035> Contact Telephone Number - Number of person identified in data line <030> 3108184300 ext.264
 <039> Contact Email Address - Email Address of person identified in data line <030> lixah@totalcallusa.com

<220>	<a>	<b1>	<b2>	<b3>	<b4>	<c1>	<c2>	<d>	<e>	<f>	<g>	<h>
NORS Reference Number	Outage Start Date	Outage Start Time	Outage End Date	Outage End Time	Number of Customers Affected	Total Number of Customers	911 Facilities Affected (Yes / No)	Service Outage Description (Check all that apply)	Did This Outage Affect Multiple Study Areas (Yes / No)	Service Outage Resolution	Preventative Procedures	

FCC Form 481
OMB Control No. 3060-0886/OMB Control No. 3060-0819
July 2013

**(700) Price Offerings including Voice Rate Data
Data Collection Form**

<010> Study Area Code 509013
<015> Study Area Name Total Call Mobile Inc
<020> Program Year 2015
<030> Contact Name - Person USAC should contact regarding this data Lisa Hanacom
<035> Contact Telephone Number - Number of person identified in data line <030> 3108184300 ext. 264
<039> Contact Email Address - Email Address of person identified in data line <030> l.han@totalcallusa.com

1/1/2014

<701> Residential Local Service Charge Effective Date
<702> Single State-wide Residential Local Service Charge

<a1>	<a2>	<a3>	<b1>	<b2>	<b3>	<b4>	<b5>	<c>
State	Exchange (ILEC)	SAC (CETC)	Rate Type	Residential Local Service Rate	State Subscriber Line Charge	State Universal Service Fee	Mandatory Extended Area Service Charge	Total per line Rates and Fees

(710) Broadband Price Offerings Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010> Study Area Code: 509013
 <015> Study Area Name: Total Call Mobile Inc
 <020> Program Year: 2015
 <030> Contact Name - Person USAC should contact regarding this data: Lisa Hanscom
 <035> Contact Telephone Number - Number of person identified in data line <030>: 3108184300 ext. 264
 <039> Contact Email Address - Email Address of person identified in data line <030>: l1sab@totalcallusa.com

<711> <a1> <a2> <b1> <b2> <c> <d1> <d2> <d3> <d4>

State	Exchanges (ILEC)	Residential Rate	State Regulated Fees	Total Rate and Fees	Broadband Service - Download Speed (Mbps)	Broadband Service - Upload Speed (Mbps)	Usage Allowance (GB)	Usage Allowance Action Taken When Limit Reached {se/ect}

**(800) Operating Companies
Data Collection Form**

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010> Study Area Code	509013
<015> Study Area Name	Total Call Mobile Inc
<020> Program Year	2015
<030> Contact Name - Person USAC should contact regarding this data	Lisa Hauscom
<035> Contact Telephone Number - Number of person identified in data line <030>	3106184300 ext.264
<039> Contact Email Address - Email Address of person identified in data line <030>	lisa@totalcallusa.com
<810> Reporting Carrier	Total Call Mobile, Inc.
<811> Holding Company	
<812> Operating Company	

<813>	<a1>	<a2>	<a3>
Affiliates	SAC	Doing Business As Company or Brand Designation	
-- See attached worksheet --			

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010> Study Area Code 509013
 <015> Study Area Name Total Call Mobile Inc
 <020> Program Year 2015
 <030> Contact Name - Person USAC should contact regarding this data Lisa Hancom
 <035> Contact Telephone Number - Number of person identified in data line <030> 3108184300 ext.264
 <039> Contact Email Address - Email Address of person identified in data line <030> lisa@totalcallusa.com

<910> Tribal Land(s) on which ETC Serves

Name of Attached Document

<920> Tribal Government Engagement Obligation

If your company serves Tribal lands, please select (Yes, No, NA) for each these boxes to confirm the status described on the attached document(s), on line 920, demonstrates coordination with the Tribal government pursuant to § 54.313(a)(9) includes:

Select (Yes, No, NA)	

- <921> Needs assessment and deployment planning with a focus on Tribal community anchor institutions.
- <922> Feasibility and sustainability planning;
- <923> Marketing services in a culturally sensitive manner;
- <924> Compliance with Rights of way processes
- <925> Compliance with Land Use permitting requirements
- <926> Compliance with Facilities Siting rules
- <927> Compliance with Environmental Review processes
- <928> Compliance with Cultural Preservation review processes
- <929> Compliance with Tribal Business and Licensing requirements.

**(1100) No Terrestrial Backhaul Reporting
Data Collection Form**

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	509013
<015>	Study Area Name	Total Call Mobile, Inc
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Lisa Henscom
<035>	Contact Telephone Number - Number of person identified in data line <030>	3108184300 ext. 264
<039>	Contact Email Address - Email Address of person identified in data line <030>	liah@totalcallusa.com

<1120> Please check this box to confirm no terrestrial backhaul options exist within the supported area pursuant to § 54.313(G)

<1130> Please check this box to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(G)

**(1200) Terms and Condition for Lifeline Customers
Lifeline
Data Collection Form**

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010> Study Area Code 509013
 <015> Study Area Name Total Call Mobile Inc
 <020> Program Year 2015
 <030> Contact Name - Person USAC should contact regarding this data Lisa Hanacom
 <035> Contact Telephone Number - Number of person identified in data line <030> 3108184300 ext.264
 <039> Contact Email Address - Email Address of person identified in data line <030> lisanh@totalcallusa.com

Terms and Conditions 6 25 14.pdf

<1210> Terms & Conditions of Voice Telephony Lifeline Plans

Name of Attached Document

<1220> Link to Public Website

HTTP

*Please check these boxes below to confirm that the attached document(s), on line 1210, or the website listed, on line 1220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report:

- <1221> Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers,
- <1222> Details on the number of minutes provided as part of the plan,
- <1223> Additional charges for toll calls, and rates for each such plan.

(2000) Price Cap Carrier Additional Documentation
 Data Collection Form
 Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers

FCC Form 481
 OMB Control No. 3060-0986/OMB Control No. 3060-0819
 July 2013

<010> Study Area Code 509013
 <015> Study Area Name Total Call Mobile Inc
 <020> Program Year 2015
 <030> Contact Name - Person USAC should contact regarding this data Lisa Hanscom
 <035> Contact Telephone Number - Number of person identified in data line <030> 3108184300 ext.264
 <039> Contact Email Address - Email Address of person identified in data line <030> liash@otalcallusa.com

CHECK the boxes below to note compliance as recipient of Incremental Connect America Phase I support, frozen High Cost support, High Cost support to offset access charge reductions, and Connect America Phase II support as set forth in 47 CFR § 54.313(b),(c),(d),(e) the information reported on this form and in the documents attached below is accurate.

<2010>	Incremental Connect America Phase I reporting	<input type="checkbox"/>
<2011>	2nd Year Certification (47 CFR § 54.313(b)(1))	<input type="checkbox"/>
	3rd Year Certification (47 CFR § 54.313(b)(2))	<input type="checkbox"/>
<2012>	Price Cap Carrier Receiving Frozen Support Certification (47 CFR § 54.312(a))	<input type="checkbox"/>
<2013>	2013 Frozen Support Certification	<input type="checkbox"/>
<2014>	2014 Frozen Support Certification	<input type="checkbox"/>
<2015>	2015 Frozen Support Certification	<input type="checkbox"/>
	2016 and future Frozen Support Certification	<input type="checkbox"/>
<2016>	Price Cap Carrier Connect America ICC Support (47 CFR § 54.313(d))	<input type="checkbox"/>
	Certification Support Used to Build Broadband	<input type="checkbox"/>
<2017>	Connect America Phase II Reporting (47 CFR § 54.313(e))	<input type="checkbox"/>
<2018>	3rd year Broadband Service Certification	<input type="checkbox"/>
<2019>	5th year Broadband Service Certification	<input type="checkbox"/>
	Interim Progress Certification	<input type="checkbox"/>
<2020>	Please check the box to confirm that the attached document(s), on line 2021, contains the required information pursuant to § 54.313 (e)(3)(ii), as a recipient of CAF Phase II support shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year.	<input type="checkbox"/>

<2021> Interim Progress Community Anchor Institutions

Name of Attached Document Listing Required Information

(3000) Rate Of Return Carrier Additional Documentation Data Collection Form

FCC Form 481
OMB Control No. 3060-0985/OMB Control No. 3060-0813
July 2013

<01> Study Area Code 509013

<01S> Study Area Name Total Call Mobile Inc

<02> Program Year 2015

<02S> Contact Name - Person USAc should contact regarding this data Lisa Hanson

<03> Contact Telephone Number - Number of person identified in data line <030> 3104194300 ext 264

<03S> Contact Email Address - Email Address of person identified in data line <030> lhanson@totalcall.com

CHECK the boxes below to note compliance on its five year service quality plan (pursuant to 47 CFR § 54.202(a)) and, for privately held carriers, ensuring compliance with the financial reporting requirements set forth in 47 CFR § 54.313(f)(2). I further certify that the information reported on this form and in the documents attached below is accurate.

(3010) Progress Report on 5 Year Plan Milestone Certification (47 CFR § 54.313(f)(1)(i))

(3011) Please check this box to confirm that the attached document(s) on line 3012 contains the required information pursuant to § 54.313(f)(1)(ii), the carrier shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year.

(3012) Community Anchor Institutions (47 CFR § 54.313(f)(1)(ii))

(3013) Is your company a Privately Held ROR Carrier (47 CFR § 54.313(f)(2))

(3014) If yes, does your company file the RUS annual report

Please check these boxes to confirm that the attached document(s) on line 3017, contains the required information pursuant to § 54.313(f)(2) compliance requires:

(3015) Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers)

(3016) Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows

(3017) If the response is yes on line 3014, attach your company's RUS annual report and all required documentation

(3018) If the response is no on line 3014, is your company audited?

(3019) If the response is yes on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains:

(3020) Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows

(3021) Management letter issued by the independent certified public accountant that performed the company's financial audit.

(3022) If the response is no on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains:

(3023) Copy of their financial statement which has been subject to review by an independent certified public accountant; or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers.

(3024) Underlying information subjected to a review by an independent certified public accountant

(3025) Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows

(3026) Attach the worksheet listing required information

Certification - Reporting Carrier Data Collection Form	FCC Form 481
	OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013

<010> Study Area Code	509013
<015> Study Area Name	Total Call Mobile Inc
<020> Program Year	2015
<030> Contact Name - Person USAC should contact regarding this data	Lisa Hanscom
<035> Contact Telephone Number - Number of person identified in data line <030>	3108184300 ext.264
<039> Contact Email Address - Email Address of person identified in data line <030>	liahstotalcallusa.com

TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients	
I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate.	
Name of Reporting Carrier:	Total Call Mobile Inc
Signature of Authorized Officer:	CERTIFIED ONLINE Date 06/30/2014
Printed name of Authorized Officer:	Hideki Kato
Title or position of Authorized Officer:	COO
Telephone number of Authorized Officer:	3108184300 ext.
Study Area Code of Reporting Carrier:	509013 Filing Due Date for this form: 07/01/2014
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

Certification - Agent / Carrier Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<010> Study Area Code	509013
<015> Study Area Name	Total Call Mobile Inc
<020> Program Year	2015
<030> Contact Name - Person USAC should contact regarding this data	Lisa Hanscom
<035> Contact Telephone Number - Number of person identified in data line <030>	3108184300 ext.264
<039> Contact Email Address - Email Address of person identified in data line <030>	lisah@totalcallusa.com

TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

Certification of Officer to Authorize an Agent to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier	
I certify that (Name of Agent) _____ is authorized to submit the information reported on behalf of the reporting carrier. I also certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized agent; and, to the best of my knowledge, the reports and data provided to the authorized agent is accurate.	
Name of Authorized Agent: _____	
Name of Reporting Carrier: _____	
Signature of Authorized Officer: _____	Date: _____
Printed name of Authorized Officer: _____	
Title or position of Authorized Officer: _____	
Telephone number of Authorized Officer: _____	
Study Area Code of Reporting Carrier: _____	Filing Due Date for this form: _____
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent Authorized to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier	
I, as agent for the reporting carrier, certify that I am authorized to submit the annual reports for universal service support recipients on behalf of the reporting carrier; I have provided the data reported herein based on data provided by the reporting carrier; and, to the best of my knowledge, the information reported herein is accurate.	
Name of Reporting Carrier: _____	
Name of Authorized Agent or Employee of Agent: _____	
Signature of Authorized Agent or Employee of Agent: _____	Date: _____
Printed name of Authorized Agent or Employee of Agent: _____	
Title or position of Authorized Agent or Employee of Agent: _____	
Telephone number of Authorized Agent or Employee of Agent: _____	
Study Area Code of Reporting Carrier: _____	Filing Due Date for this form: _____
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

Attachments

**{800} Operating Companies
Data Collection Form**

<010> Study Area Code 505013
 <015> Study Area Name Total Call Mobile Inc
 <020> Program Year 2015
 <030> Contact Name - Person USAC should contact regarding this data Lisa Hanacom
 <035> Contact Telephone Number - Number of person identified in data line <030> 3108184300 ext.264
 <039> Contact Email Address - Email Address of person identified in data line <030> lianah@totalcallusa.com
 <810> Reporting Carrier Total Call Mobile, Inc.
 <811> Holding Company
 <812> Operating Company

<813>	<a1>	<a2>	<a3>
	Affiliates	SAC	Doing Business As Company or Brand Designation
	KDDI America, Inc.		
	KDDI Global, Inc.		
	Total Call International, Inc.		
	Locus Telecommunications, Inc.		
	Teleshouse America, Inc.		