15-999-03

verizon√

SERVICE COMMISSION ZIS KOV 20 A 20 H I

Frederick E. Moacdieh
Executive Director
Federal Regulatory and Legal Affairs

1300 I Street, NW, Suite 400 West Washington, DC 20005 Phone 202.515.2590 Fax 202.336.7922 frederick.moacdieh@verizon.com

November 16, 2015

VIA ECFS

Ms. Marlene H. Dortch Secretary Federal Communications Commission 445 12<sup>th</sup> Street, SW Washington, DC 20554

Re: Section 63.71 Application of MCI Communications Services, Inc. d/b/a Verizon Business Services and TTI National Calling Card

Dear Ms. Dortch:

MCI Communications Services, Inc. d/b/a Verizon Business Services and TTI National Inc. submit the enclosed Application for authority under Section 214(a) of the Communications Act and 47 C.F.R. § 63.71 of the Commission's rules to discontinue postpaid calling card service and Personal 800 service. MCI and TTI provide postpaid calling card services under the brand name "MCI Calling Card" and "TTI National Calling Card." MCI provides personal 800 service under the brand name "Personal 800."

MCI and TTI are discontinuing these services wherever these cards or services are provided or can be used throughout the United States, including the District of Columbia and the U.S. Territories of American Samoa, Guam, Puerto Rico, Northern Mariana Islands, and the U.S. Virgin Islands. A copy of the Application is enclosed.

Ms. Marlene H. Dortch November 16, 2015 Page 2

If you have any questions regarding this matter, please contact me at 202.515.2590.

Very truly yours,

Frederick E. Moacdieh

Enclosure

cc: Secretary of Defense, Attn: Special Assistant for Telecommunications

Mindel De La Torre, Chief, International Bureau

Governor of Each Impacted State

Public Utilities Commission for Each Impacted State

# Before the Federal Communications Commission Washington, D.C. 20554

In the Matter of	)	
	)	
Section 63.71 Application of MCI	)	
Communications Services, Inc. d/b/a Verizon	)	
Business Services and TTI National Inc.	)'	
	)	File no.
For Authority Pursuant to Section 214 of the	)	
Communications Act of 1934, As Amended,	)	
to Discontinue the Provision of Service	)	
	)	

## SECTION 63.71 APPLICATION OF MCI COMMUNICATIONS SERVICES, INC. D/B/A VERIZON BUSINESS SERVICES AND TTI NATIONAL INC.

MCI Communications Services, Inc. d/b/a Verizon Business Services ("MCI") and TTI National Inc. ("TTI") submit this Application for authority under Section 214(a) of the Communications Act and Section 63.71 of the Commission's rules to discontinue postpaid calling card service and personal 800 service. MCI and TTI provide postpaid calling card services under the brand name "MCI Calling Card" and "TTI National Calling Card." MCI provides personal 800 service under the brand name "Personal 800."

As Sections 63.71(a) and (b) of the Commission's rules require, MCI and TTI provide the following information:

# 1. Name and Address of Carrier (47 C.F.R. §§ 63.71 (a)(1), (b)(2)):

MCI Communications Services, Inc. One Verizon Way Basking Ridge, NJ 07920

TTI National, Inc. One Verizon Way Basking Ridge, NJ 07920

# 2. Date of Planned Service Discontinuance (47 C.F.R. §§ 63.71(a)(2), (b)(2)):

Subject to the Commission's authorization, on or after January 16, 2016, MCI and TTI will discontinue postpaid calling card service and personal 800 service.

## 3. Points of Geographic Areas of Service Affected (47 C.F.R. §§ 63.71(a)(3), (b)(2)):

Subject to the Commission's authorization, MCI and TTI will discontinue postpaid calling card service and personal 800 service to customers wherever these cards or service are provided or can be used throughout the United States, including the District of Columbia, U.S. Territories (American Samoa, Guam, Puerto Rico, Northern Mariana Islands, and the U.S. Virgin Islands).

# 4. Brief Description of Type of Service Affected (47 C.F.R. §§ 63.71(a)(4), (b)(2)):

Standalone postpaid calling card service allows residential and small business customers to place long-distance and international calls by dialing a toll-free access code or number that MCI and TTI provide. Customers can use these cards from anywhere in the United States to place long-distance and international calls. Customers are billed on a monthly basis for calls made using the card. MCI and TTI's postpaid calling card services are available on a standalone basis or with lines presubscribed to MCI or TTI.

MCI's personal 800 service permits domestic calls to a customer's home telephone number that are billed to the MCI personal 800 customer rather than to the call originators.

The public convenience and necessity will not be impaired by the proposed service discontinuance because most consumers no longer use or need these services. Mobile phones have obviated the need for calling card and personal 800 services when traveling or away from home. In addition to mobile phones, there are other alternatives to these services in the marketplace including pre-paid calling cards and VoIP services that offer calling virtually anywhere. Moreover, MCI and TTI will continue to offer various domestic and international calling plans that will not be affected by this change. The availability of these alternatives ensure the public convenience and necessity are not impaired when MCI and TTI discontinue their postpaid calling card and personal 800 services.

# 5. Brief Description of the Dates and Methods of Notice to All Affected Customers (47 C.F.R. § 63.71(b)(3)):

MCI and TTI sent notices to affected Customers by U.S. Mail on or before November 16, 2015. Copies of the notices are attached as Exhibit A. There are approximately 5800 customers of these services nationwide.

MCI and TTI are sending copies of this Application by first class U.S. Mail to the governor and public utilities commission for each affected state, as well as to the Special Assistant for Telecommunications to the Secretary of Defense, as required by Section 63.71(a) of the Commission's rules. A copy of this Application is also being sent to the Chief of the Commission's International Bureau.

#### 6. Regulatory Classification of Carrier (47 C.F.R. § 63.71(b)(4)):

MCI and TTI are considered non-dominant with respect to the services to be discontinued.

# CONCLUSION

MCI and TTI respectfully request that the Commission approve this Application.

Respectfully submitted,

Kathleen M. Grillo Of Counsel

/s/ Katharine R. Saunders
William H. Johnson
Katharine R. Saunders
Verizon
1320 N. Courthouse Road
9<sup>th</sup> Floor
Arlington, VA 22201
(703) 351-3097

November 16, 2015

# **CERTIFICATE OF SERVICE**

I hereby certify that on this 16<sup>th</sup> day of November, 2015, I served a copy of the foregoing Section 63.71 Application by U.S. Mail, postage prepaid to the parties on the attached service list.

/s/ Katharine R. Saunders
Katharine R. Saunders

#### SERVICE LIST

#### ALABAMA

Twinkle Andress Cavenaugh President Alabama Public Service Commission P.O. Box 304260 Montgomery, AL 36130 Office of the Governor State Capitol 600 Dexter Avenue Montgomery, AL 36130-2751

#### ALASKA

T.W. Patch Chairman Regulatory Commission of Alaska 701 W. 8<sup>th</sup> Avenue Suite 30 Anchorage, AK 99501-3469

The Honorable Bill Walker Office of the Governor State Capitol P.O. Box 110001 Juneau, AK 99811-0001

#### **AMERICAN SAMOA**

Public Service Commission P.O. Box 73 Level 2 FMFM 11 Government Pago Pago, AS 96799

The Honorable Lolo Matalasi Moliga Office of the Governor A.P. Lutali Executive Office Building Pago Pago AS 96799

#### ARIZONA

Bob Stump Chairman Arizona Corporation Commission Commissioners Wing 1200 West Washington Street Phoenix, AZ 85007-2929

The Honorable Doug Ducey Office of the Governor 1700 West Washington Phoenix, AZ 85007

#### **ARKANSAS**

Ted J. Thomas Chairman Public Service Commission P.O. Box 400 Little Rock, AR 72203-0400 The Honorable Asa Hutchinson Office of the Governor State Capitol, Room 250 Little Rock, AR 72201

#### **CALIFORNIA**

Mike Florio Commissioner Public Utilities Commission 505 Van Ness Avenue Room 5218 San Francisco, CA 94102

The Honorable Edmund G. Brown Jr.
Office of the Governor
State Capitol Building
Sacramento, CA 95814

#### **COLORADO**

Joshua Epel Chair Public Utilities Commission 1560 Broadway Suite 250 Denver, CO 80202

The Honorable John Hickenlooper Office of the Governor 136 State Capitol Denver, CO 80203

#### CONNECTICUT

Arthur H. House Chairman Public Utility Regulatory Authority 10 Franklin Square New Britain, CT 06051 The Honorable Dannel P. Malloy Office of the Governor State Capitol 210 Capitol Avenue Hartford, CT 06106 **DELAWARE** 

Dallas Winslow

Chair

**Public Service Commission** 

Cannon Building

Suite 100

861 Silver Lake Boulevard

Dover, DE 19904

The Honorable Jack Markell Office of the Governor

Legislative Hall Dover, DE 19901

DISTRICT OF COLUMBIA

Betty Ann Kane

Chairman

District of Columbia Public Service Commission

1333 H Street, NW

Suite 200, West Tower

Washington, DC 20005

The Honorable Muriel Bowser Executive Office of the Mayor

John A. Wilson Building

1350 Pennsylvania Avenue, NW

Washington, DC 20004

FLORIDA

Art Graham

Chairman

Florida Public Service Commission

2540 Shumard Oak Boulevard Tallahassee, FL 32399-0850 The Honorable Rick Scott Office of the Governor

The Capitol

400 S. Monroe Street Tallahassee, FL 32399

**GEORGIA** 

Chuck Easton

Chairman

**Public Service Commission** 

244 Washington Street

Atlanta, GA 30334

The Honorable Nathan Deal Office of the Governor 203 State Capitol

Atlanta, GA 30334

#### **GUAM**

Filomena H. Centoria Chairman Public Utilities Commission 414 West Soledad Avenue Suite 207 GCIC Building PO Box 862 Hagatna, Guam 96910 The Honorable Eddie Baza Calvo Address: Executive Chamber P.O. Box 2950 Agana, GU 96932

#### HAWAII

Randall Y. Iwase Chairman Public Utilities Commission 465 South King Street Room 103 Honolulu, HI 96813 The Honorable David Ige Governor, State of Hawaii Executive Chambers State Capitol Honolulu, HI 96813

#### **IDAHO**

Paul Kjellander President Public Utilities Commission P.O. Box 83720 Boise, ID 83720-0074 The Honorable C.L. Otter Office of the Governor P.O. Box 83720 Boise, ID 83720

#### **ILLINOIS**

Brian J. Sheahan Chairman Commerce Commission 527 East Capital Avenue Springfield, IL 62701 The Honorable Bruce Rauner Office of the Governor 207 State House Springfield, IL 62706

#### INDIANA

Carol A. Stephan Commission Chair Indiana Utility Regulatory Commission 101 West Washington Street Suite 1500 E Indianapolis, IN 46204 The Honorable Mike Pence Office of the Governor Statehouse Indianapolis, IN 46204-2797

#### **IOWA**

Elizabeth S. Jacobs Chair Iowa Utilities Board 1375 Court Avenue Room 69 Des Moines, IL 50319-0069 The Honorable Terry E. Barnstad Office of the Governor State Capitol Des Moines, IA 50319-0001

#### KANSAS

Shari Feist Albrecht Chair Corporation Commission 1500 SW Arrowhead Road Topeka, KS 66604-4027 The Honorable Sam Brownback Office of the Governor State Capitol 300 SW 10<sup>th</sup> Avenue Suite 212S Topeka, KS 66612-1590

#### KENTUCKY

James W. Gardner Chairman Public Service Commission 211 Sower Boulevard Frankfort, KY 40602 The Honorable Steve Beshear Office of the Governor 700 Capital Avenue, Suite 100 Frankfort, KY 40601

#### LOUISIANA

Lambert C. Boissiere, III Commissioner Public Service Commission Galvez Building 12<sup>th</sup> Floor Public Box 91154 602 North 5<sup>th</sup> Street Baton Rouge, LA 70821 The Honorable Bobby Jindal Office of the Governor P.O. Box 94004 Baton Rouge, LA 70804-9004

#### MAINE

Mark Vannoy Chairman Public Utilities Commission 18 State House Station Augusta, ME 04333-0018

The Honorable Paul LePage Office of the Governor 1 State House Station Augusta, ME 04333

#### **MARYLAND**

W. Kevin Hughes Chairman Maryland Public Service Commission 6 St. Paul Street 16<sup>th</sup> Floor Baltimore, MD 21202-6806 The Honorable Larry Hogan Office of the Governor State House 100 State Circle Annapolis, MD 21401-1925

#### **MASSACHUSSETTS**

Karen Charles Peterson
Commissioner
Department of Telecommunications
and Cable
1000 Washington Street
Suite 820
Boston, MA 02118

The Honorable Charlie Baker Office of the Governor Room 360 Boston, MA 02133

#### **MICHIGAN**

John D. Quackenbush Chairman Public Service Commission 7109 West Saginaw Highway Lansing, MI 48917 The Honorable Rick Synder Office of the Governor P.O. Box 30013 Lansing, MI 48909

#### **MINNESOTA**

Beverly Jones Heydinger Chair Minnesota Public Utilities Commission 121 7<sup>th</sup> Place East Suite 350 St. Paul, MN 555101-2147

The Honorable Mark Dayton
Office of the Governor
130 State Capitol
75 Rev. Dr. Martin Luther King, Jr. Blvd.
St. Paul, MN 55155

#### **MISSISSIPPI**

Lynn Posey Chairman Public Service Commission Woolfolk Building 501 N. West Street Jackson, MS 39201 The Honorable Phil Bryant Office of the Governor P.O. Box 139 Jackson, MS 39205

#### **MISSOURI**

Daniel Yves Hall Chairman Public Service Commission P.O. Box 360 Jefferson City, MO 65102 The Honorable Jay Nixon Office of the Governor State Capitol Building Room 216 Jefferson City, MO 65101

#### **MONTANA**

Brad Johnson Chairman Public Service Commission 1701 Prospect Avenue P.O. Box 202601 Helena, MT 59620-2601 The Honorable Steve Bullock Office of the Governor Montana State Capitol Building P.O. Box 200801 Helena, MT 59620-0801

#### **NEBRASKA**

Frank E. Landis, Jr. Chair Public Service Commission 300 The Atrium 1200 N. Street Lincoln, NE 68509

The Honorable Pete Ricketts Office of the Governor P.O. Box 94848 Lincoln, NE 68509-4848

#### NEVADA

Paul A. Thomsen Chairman Public Utilities Commission 1150 East William Street – Suite 250 Carson City, NV 89701 The Honorable Brian Sandavol Office of the Governor State Capitol 101 North Carson Street Carson City, NV 89701

#### **NEW HAMPSHIRE**

Kathyrn M. Bailey Chairman Public Utilities Commission 21 South Fruit Street Suite10 Concord, NH 03301-2429 The Honorable Maggie Hassan Office of the Governor State House 107 North Main Street Concord, NH 03301 NEW JERSEY Richard S. Mroz

President New Jersey Board of Public Utilities 44 S. Clinton Avenue

Trenton, NJ 08625

The Honorable Chris Christie Office of the Governor P.O. Box 001 Trenton, NJ 08625

**NEW MEXICO** 

Valeria Espinoza Chairman - District 3 Public Regulation Commission 1120 Paseo de Peratta Santa Fe, NM 87501 The Honorable Susana Martinez Office of the Governor 490 Old Santa Fe Trail Room 400 Santa Fe, NM 87501

**NEW YORK** 

Audrey Zibelman Chair Office of Consumer Service 3 Empire State Plaza Albany, NY 12223-1350

The Honorable Andrew M. Cuomo Governor of New York State NYS State Capitol Building Albany, NY 12224

NORTH CAROLINA

Edward S. Finley Jr. Chairman Utilities Commission 430 N. Salisbury Streetr Raleigh, NC 27603 The Honorable Pat McCrory Office of the Governor 20301 Mail Service Center Raleigh, NC 27699-0301

#### NORTH DAKOTA

Brian P. Lalk, Ph.d Commissioner Public Service Commission 600 East Boulevard Avenue Department 408 Bismarck, ND 58505-0480

The Honorable Jack Dalrymple Office of the Governor State Capitol 600 East Boulevard Avenue Bismarck, ND 58505-0001

#### NORTHERN MARIANA ISLANDS

Joseph C. Guerrero Chairperson Commonwealth Public Utilities Commission Capitol Hill Caller Box 10007

Saipan, MP 96950

The Honorable Eloy Inos Office of the Governor Juan S. Sablan Memorial Building Capitol Hill Caller Box 10007 Saipan, MP 96950

#### OHO

Thomas W. Johnson Chairman Public Utilities Commission of Ohio 180 East Broad Street Columbus, OH 43215-3793 The Honorable John Kasich Office of the Governor Riffe Center, 30th Floor 77 South High Street Columbus, OH 43215-6108

#### **OKLAHOMA**

Bob Anthony Chairman Corporation Commission P.O. Box 52000 Oklahoma City, OK 73152-2000 The Honorable Mary Fallin Office of the Governor State Capitol Building 2300 N. Lincoln Boulevard Room 212 Oklahoma City, OK 73105

#### **OREGON**

Susan K. Ackerman Chair Oregon Public Utility Commission P.O Box 1088 Salem, OR 97308-2148

The Honorable Kate Brown Office of the Governor State Capitol, Room 160 900 Court Street, NE Salem, Oregon 97301-4047

#### **PENNSYLVANIA**

Gladys M. Brown Chairman Public Utility Commission P.O. Box 3265 Harrisburg, PA 17105-3265

The Honorable Tom Wolf Office of the Governor 225 Main Capitol Building Harrisburg, PA 17120

#### **PUERTO RICO**

Jonathan A. Bonet Riveria Chairman Public Service Commission P.O. Box 190870 Hato Rey Station San Juan, PR 00919-0870 The Honorable Alejandro García Padilla Governor La Fortaleza P.O. Box 9020082 San Juan, PR 00902-0082

#### RHODE ISLAND

Margaret E. Curran Chairperson Public Utilities Commission 89 Jefferson Boulevard Warwick, RI 02888 The Honorable Gina Raimondo Office of the Governor 222 State House Providence, RI 02903-1196

#### SOUTH CAROLINA

Nikki M. Hall Chairman South Carolina Public Service Commission101 Executive Center Drive Suite 100 Columbia, SC 29210 The Honorable Nikki R. Haley Office of the Governor 1205 Pendleton Street Columbia, SC 29201

#### SOUTH DAKOTA

Gary W. Hanson Chairman Public Utilities Commission 500 East Capitol Avenue Pierre, SD 57501-5070 The Honorable Dennis Daugaard Office of the Governor 500 East Capitol Avenue Pierre, SD 57501

#### TENNESSEE

Kenneth C. Hill Director Tennessee Regulatory Authority 502 Dearderick Street 4thFloor Nashville, TN 37243 The Honorable Bill Haslam Office of the Governor Tennessee State Capitol Nashville, TN 37243-0001

#### **TEXAS**

Donna L. Nelson Chair Public Utilities Commission 1701 North Congress Avenue Austin, TX 78711 The Honorable Gregg Abbott Office of the Governor P.O. Box 12428 Austin, TX 78711

#### U.S. VIRGIN ISLANDS

Johann A. Clendine Chariman Virgin Island Public Service Commission P.O. Box 40 Charlotte Amalie St. Thomas, Virgin Islands 00804

Office of Governor Kenneth Mapp Government House, 21-22 Kongens Gade Charlotte Amalie St. Thomas, VI 00802

UTAH Thad LeVar Chairman **Public Service Commission** 160 East 300 South

4<sup>th</sup> Floor Salt Lake city, UT 84111 The Honorable Gary R. Herbert Office of the Governor 350 North State Street Suite 200 P.O. Box 14220 Salt Lake City, UT 84114

#### **VERMONT**

Christopher Recchia Commissioner Public Service Board 112 State Street Montpelier, VT 05620-2701

The Honorable Peter Shumlin Office of the Governor 109 State Street, Pavilion Montpelier, VT 05609

#### **VIRGINIA**

Mark C. Christie Chairman **State Corporation Commission** Division of Communications P.O. Box 1197 Richmond, VA 23218

The Honorable Terry McAuliffe Office of the Governor State Capitol Patrick Henry Building 1111 East Broad Street 3<sup>rd</sup> Floor Richmond, VA 23219

#### WASHINGTON

David W. Danner Chairman Utilities & Transportation Commission 1300 S. Evergreen Park Drive SW P.O. Box 4750 Olympia, WA 98504 The Honorable Jack Inslee Office of the Governor P.O. Box 40002 Olympia, WA 98504-0002

#### WEST VIRGINIA

Michael A. Albert Chairman West Virginia Public Service Commission 201 Brooks Street Charleston, WV 25301

The Honorable Earl Ray Tomblin Office of the Governor 1900 Kanawha Boulevard E. Charleston, WV 25305

### **WISCONSIN**

Ellen Nowak

610 North Whitney Way Madison, WI 53705 The Honorable Scott Walker Office of the Governor P.O. Box 7863 Madison, WI 53707

#### **WYOMING**

Alan B. Minier Chairman Public Service Commission 2515 Warren Avenue Suite 300 Cheyenne, WY 82002

The Honorable Matt Mead Office of the Governor State Capitol 200 West 24<sup>th</sup> Street Cheyenne, WY 82002 Secretary of Defense Attn: Special Asst. for Telecommunications Pentagon Washington, DC 20301 Mindel De La Torre Chief International Bureau Federal Communications Commission 445 12<sup>th</sup> Street, SW Washington, DC 20554

# **EXHIBIT A**



Account no:

#### NOTICE OF PERSONAL 800 SERVICE DISCONTINUANCE

#### Dear

As a valued customer, we want to make you aware of an upcoming change in our services. From time to time we evaluate and update our product portfolio to serve our customers. Due to overall declines in Personal 800 usage, MCI Communications Services, Inc. d/b/a Verizon Business Services has made the difficult decision to discontinue this MCI service.

#### What does this mean to you?

On or after January 16, 2016, subject to applicable federal and state regulatory approvals, the MCI Personal 800 service, will be discontinued. This service provides a post-paid billing option for domestic calls to your home using assigned toll-free access numbers and personal PINs from anywhere within the United States. If you are using this service, please make alternate arrangements after this date. Personal 800 calls completed before the date of discontinuance will be billed as usual on your normal bill cycle date.

#### What if I have other MCI services?

Local, long distance, and international subscriber plans active with MCI will <u>not</u> be affected by this change. You may continue to place domestic and international calls using these MCI plans.

We value your continued business, and we regret any inconvenience this action may cause you. Our MCI Service Representatives are ready to assist you with questions or concerns, and can be reached at 1-800-444-3333, the toll-free number on your bill, or visit our website at www.mci.com.

Thank you,

MCI Communications Services, Inc.

FCC Required Notice: The FCC will normally authorize this proposed discontinuance of service (or reduction or impairment) unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments as soon as possible, but no later than 15 days after the Commission releases public notice of the proposed discontinuance. You may file your comments electronically through the FCC's Electronic Comment Filing System using the docket number established in the Commission's public notice for this proceeding, or you may address them to the Federal Communications Commission, Wireline Competition Bureau, Competition Policy Division, Washington, DC 20554, and include in your comments a reference to the §63.71 Application of MCI Communications Services, Inc d/b/a Verizon Business Services. Comments should include specific information about the impact of this proposed discontinuance (or reduction or impairment) upon you or your company, including any inability to acquire reasonable substitute service.

MCI Communications Services, Inc.'s address is 1 Verizon Way, Basking Ridge, NJ 07920



Account no:

#### NOTICE OF CALLING CARD DISCONTINUANCE

#### Dear

As a valued customer, we want to make you aware of an upcoming change in our services. From time to time we evaluate and update our product portfolio to serve our customers. Due to overall declines in post-paid calling card usage, MCI Communications Services, Inc. d/b/a Verizon Business Services has made the difficult decision to discontinue the MCI Calling Card.

#### What does this mean to you?

On or after January 16, 2016, subject to applicable federal and state regulatory approvals, the MCI Calling Card, consisting of the associated post-paid billing option and toll-free access numbers used for international access, will no longer be useable for calls to or from the United States, U.S. territories or anywhere else in the world. If you are using this service, please make alternate arrangements to place and pay for calls after this date. Calls charged to the MCI Calling card before the date of discontinuance will be billed as usual on your normal bill cycle date.

#### What if you have other MCI services?

Local, long distance, and international subscriber plans active with MCI will <u>not</u> be affected by this change. You may continue to place domestic and international calls using these MCI plans.

We value your continued business, and we regret any inconvenience this action may cause you. Our MCI Service Representatives are ready to assist you with questions or concerns, and can be reached at 1-800-444-3333, the toll-free number on your bill, or visit our website at www.mci.com.

Thank you,

MCI Communications Services, Inc.

FCC Required Notice: The FCC will normally authorize this proposed discontinuance of service (or reduction or impairment) unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments as soon as possible, but no later than 15 days after the Commission releases public notice of the proposed discontinuance. You may file your comments electronically through the FCC's Electronic Comment Filing System using the docket number established in the Commission's public notice for this proceeding, or you may address them to the Federal Communications Commission, Wireline Competition Bureau, Competition Policy Division, Washington, DC 20554, and include in your comments a reference to the §63.71 Application of MCI Communications Services, Inc d/b/a Verizon Business Services. Comments should include specific information about the impact of this proposed discontinuance (or reduction or impairment) upon you or your company, including any inability to acquire reasonable substitute service.

MCI Communications Services, Inc.'s address is 1 Verizon Way, Basking Ridge, NJ 07920



Número de cuenta:

#### AVISO DE SUSPENSIÓN DE LA TARJETA DE LLAMADAS

#### Estimado(a)

Como apreciado cliente nuestro, queremos informarle de un cambio que se producirá en nuestros servicios. En ocasiones evaluamos y actualizamos nuestra cartera de productos para servir a nuestros clientes. Debido al descenso en el uso de las tarjetas de llamadas post pago, MCI Communications Services, Inc. d/b/a Verizon Business Services ha tomado la difícil decisión de cancelar la tarjeta MCI Calling Card.

#### ¿Qué significa esto para usted?

A partir del 16 de enero de 2016, sujeto a las aprobaciones regulatorias federales y estatales aplicables, la tarjeta de llamadas de MCI, que consiste en la opción de facturación post pago y los números gratuitos de acceso internacional, no podrá seguir utilizándose para llamar a o desde los Estados Unidos, los territorios de los Estados Unidos ni ningún otro país del mundo. Si usted utiliza el servicio, es importante que busque otro medio de llamar y pagar por las llamadas después de esa fecha. Las llamadas que se carguen a la tarjeta de llamadas de MCI antes de la fecha de suspensión se facturarán normalmente en la fecha del ciclo de facturación que corresponda.

#### ¿Qué ocurre si usted tiene otros servicios de MCI?

Sus planes locales, de larga distancia e internacionales con MCI <u>no</u> se verán afectados por el cambio. Puede seguir haciendo liamadas nacionales e internacionales con estos planes de MCI.

Le valoramos como cliente y sentimos cualquier inconveniente que esto le pudiera causar. Los representantes de atención al cliente de MCI están a su disposición si tiene alguna pregunta o duda; puede llamar al 1-800-950-4652 o al número gratuito que aparece en su factura, o visitar nuestro sitio web en www.mci.com.

Gracias.

#### MCI Communications Services, Inc.

Aviso obligatorio de la FCC: Normalmente, la FCC autorizará esta suspensión del servicio (o reducción o menoscabo), a no ser que se demuestre que los clientes no podrán recibir el servicio, o un sustituto razonable, de otra compañía de telecomunicaciones o que la conveniencia y necesidad del público se verán afectadas negativamente de algún otro modo. Si usted tiene alguna objeción, presente sus comentarios tan pronto como sea posible, antes de que transcurran 15 días de la fecha en que la Comisión publique el aviso de suspensión propuesta. Puede enviar sus comentarios por vía electrónica a través del sistema de comentarios electrónicos de la FCC con el número de expediente que se indique en el aviso público de la Comisión para este procedimiento o también puede enviarlos por correo a la Federal Communications Commission, Wireline Competition Bureau, Competition Policy Division, Washington, DC 20554, e incluir en sus comentarios una referencia a §63.71 Application of MCI Communications Services, Inc d/b/a Verizon Business Services. Los comentarios deberán explicar el impacto de esta suspensión (o reducción o menoscabo) propuesta sobre usted o su compañía, incluyendo la imposibilidad de adquirir un servicio sustituto razonable.

La dirección de MCI Communications Services, Inc. es 1 Verizon Way, Basking Ridge, NJ 07920



Número de cuenta:

#### AVISO DE SUSPENSIÓN DEL SERVICIO 800 PERSONAL

#### Estimado(a)

Como apreciado cliente nuestro, queremos informarle de un cambio que se producirá en nuestros servicios. En ocasiones evaluamos y actualizamos nuestra cartera de productos para servir a nuestros clientes. Debido al descenso en el uso de los números de teléfono 800 personales, MCI Communications Services, Inc. d/b/a Verizon Business Services ha tomado la difícil decisión de cancelar este servicio de MCI.

#### ¿Qué significa esto para usted?

A partir del 16 de enero de 2016, sujeto a las aprobaciones regulatorias federales y estatales aplicables, se suspenderá el servicio 800 personal de MCI. Este servicio ofrece una opción de facturación post pago para llamadas nacionales a su residencia mediante números de acceso gratuitos y PIN personal desde cualquier lugar de los Estados Unidos. Si usted utiliza el servicio, es importante que busque otro medio de llamar después de esa fecha. Las llamadas que se carguen al servicio 800 personal antes de la fecha de suspensión se facturarán normalmente en la fecha del ciclo de facturación que corresponda.

#### ¿Qué ocurre si usted tiene otros servicios de MCI?

Sus planes locales, de larga distancia e internacionales con MCI <u>no</u> se verán afectados por el cambio. Puede seguir haciendo llamadas nacionales e internacionales con estos planes de MCI.

Le valoramos como cliente y sentimos cualquier inconveniente que esto le pudiera causar. Los representantes de atención al cliente de MCI están a su disposición si tiene alguna pregunta o duda; puede llamar al 1-800-950-4652 o al número gratuito que aparece en su factura, o visitar nuestro sitio web en www.mci.com.

Gracias,

MCI Communications Services, Inc.

Aviso obligatorio de la FCC: Normalmente, la FCC autorizará esta suspensión del servicio (o reducción o menoscabo), a no ser que se demuestre que los clientes no podrán recibir el servicio, o un sustituto razonable, de otra compañía de telecomunicaciones o que la conveniencia y necesidad del público se verán afectadas negativamente de algún otro modo. Si usted tiene alguna objeción, presente sus comentarios tan pronto como sea posible, antes de que transcurran 15 días de la fecha en que la Comisión publique el aviso de suspensión propuesta. Puede enviar sus comentarios por vía electrónica a través del sistema de comentarios electrónicos de la FCC con el número de expediente que se indique en el aviso público de la Comisión para este procedimiento o también puede enviarlos por correo a la Federal Communications Commission, Wireline Competition Bureau, Competition Policy Division, Washington, DC 20554, e incluir en sus comentarios una referencia a §63.71 Application of MCI Communications Services, Inc d/b/a Verizon Business Services. Los comentarios deberán explicar el impacto de esta suspensión (o reducción o menoscabo) propuesta sobre usted o su compañía, incluyendo la imposibilidad de adquirir un servicio sustituto razonable.

La dirección de MCI Communications Services, Inc. es 1 Verizon Way, Basking Ridge, NJ 07920

TTI National, Inc. P.O. Box 31301 Salt Lake City, UT 84130-1301





Account no:

#### NOTICE OF CALLING CARD DISCONTINUANCE

#### Dear

As a valued customer, we want to make you aware of an upcoming change in our services. From time to time we evaluate and update our product portfolio to service our customers. Due to overall declines in post-paid calling card usage, TTI National, Inc. has made the difficult decision to discontinue the TTI National Calling Card.

#### What does this mean to you?

On or after January 16, 2016, subject to applicable federal and state regulatory approvals, the TTI National Calling Card and the associated post-paid billing option, will no longer be useable for calls to or from the United States, U.S. territories or anywhere else in the world. If you are using this service, please make alternate arrangements to place and pay for calls after this date. Calls charged to the TTI National Calling Card before the date of discontinuance will be billed as usual on your normal bill cycle date.

#### What if you have other TTI National services?

Long distance and international subscriber plans active with TTI National will <u>not</u> be affected by this change. You may continue to place domestic and international calls using these TTI National plans.

We value your continued business, and we regret any inconvenience this action may cause you. Our TTI National Service Representatives are ready to assist you with questions or concerns, and can be reached at 1-800-893-5094, the toll-free number on your bill, or visit our website at www.ttinational.com.

Thank you,

TTI National, Inc.

FCC Required Notice: The FCC will normally authorize this proposed discontinuance of service (or reduction or impairment) unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments as soon as possible, but no later than 15 days after the Commission releases public notice of the proposed discontinuance. You may file your comments electronically through the FCC's Electronic Comment Filing System using the docket number established in the Commission's public notice for this proceeding, or you may address them to the Federal Communications Commission, Wireline Competition Bureau, Competition Policy Division, Washington, DC 20554, and include in your comments a reference to the §63.71 Application of TTI National, Inc. Comments should include specific information about the impact of this proposed discontinuance (or reduction or impairment) upon you or your company, including any inability to acquire reasonable substitute service.



[Customer name]
[Customer address]
[City, State #####-####]

Account no: [ acct no.]

#### NOTICE OF CALLING CARD DISCONTINUANCE

Dear [Customer name]

As a valued customer, we want to make you aware of an upcoming change in our services. From time to time we evaluate and update our product portfolio to serve our customers. Due to overall declines in post-paid calling card usage, MCI Communications Services, Inc. d/b/a Verizon Business Services has made the difficult decision to discontinue the MCI Calling Card.

#### What does this mean to you?

On or after January 16, 2016, subject to applicable federal and state regulatory approvals, the MCI Calling Card, consisting of the associated post-paid billing option and toll-free access numbers used for international access, will no longer be useable for calls to or from the United States, U.S. territories or anywhere else in the world. If you are using this service, please make alternate arrangements to place and pay for calls after this date. Calls charged to the MCI Calling card before the date of discontinuance will be billed as usual on your normal bill cycle date.

#### What if you have other MCI services?

Local, long distance, and international subscriber plans active with MCI will <u>not</u> be affected by this change. You may continue to place domestic and international calls using these MCI plans.

We value your continued business, and we regret any inconvenience this action may cause you. Our MCI Service Representatives are ready to assist you with questions or concerns, and can be reached at 1-800-727-5555, the toll-free number on your bill, or visit our website at <a href="https://www.mci.com">www.mci.com</a>.

Thank you,

MCI Communications Services, Inc.

FCC Required Notice: The FCC will normally authorize this proposed discontinuance of service (or reduction or impairment) unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments as soon as possible, but no later than 15 days after the Commission releases public notice of the proposed discontinuance. You may file your comments electronically through the FCC's Electronic Comment Filing System using the docket number established in the Commission's public notice for this proceeding, or you may address them to the

Federal Communications Commission, Wireline Competition Bureau, Competition Policy Division, Washington, DC 20554, and include in your comments a reference to the §63.71 Application of MCI Communications Services, Inc d/b/a Verizon Business Services. Comments should include specific information about the impact of this proposed discontinuance (or reduction or impairment) upon you or your company, including any inability to acquire reasonable substitute service.

MCI Communications Services, Inc.'s address is 1 Verizon Way, Basking Ridge, NJ 07920

[Customer name]
[Customer address]
[City, State #####-###]

Account no: [ acct no.]

#### NOTICE OF PERSONAL 800 DISCONTINUANCE

Dear [Customer name]

As a valued customer, we want to make you aware of an upcoming change in our services. From time to time we evaluate and update our product portfolio to serve our customers. Due to overall declines in Personal 800 usage, MCI Communications Services, Inc. d/b/a Verizon Business Services has made the difficult decision to discontinue this MCI service.

#### What does this mean to you?

On or after January 16, 2016, subject to applicable federal and state regulatory approvals, the MCI Personal 800 service, will be discontinued. This service provides a post-paid billing option for domestic calls to your home using assigned toll-free access numbers and personal PINs from anywhere within the United States. If you are using this service, please make alternate arrangements after this date. Personal 800 calls completed before the date of discontinuance will be billed as usual on your normal bill cycle date.

#### What if I have other MCI services?

Local, long distance, and international subscriber plans active with MCI will <u>not</u> be affected by this change. You may continue to place domestic and international calls using these MCI plans.

We value your continued business, and we regret any inconvenience this action may cause you. Our MCI Service Representatives are ready to assist you with questions or concerns, and can be reached at 1-800-727-5555, the toll-free number on your bill, or visit our website at <a href="https://www.mci.com">www.mci.com</a>.

Thank you,

MCI Communications Services, Inc.

FCC Required Notice: The FCC will normally authorize this proposed discontinuance of service (or reduction or impairment) unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments as soon as possible, but no later than 15 days after the Commission releases public notice of the proposed discontinuance. You may file your comments electronically through the FCC's Electronic Comment Filing System using the docket number established in the Commission's public notice for this proceeding, or you may address them to the Federal Communications Commission, Wireline Competition Bureau, Competition Policy Division, Washington, DC 20554, and include in your comments a reference to the §63.71 Application of MCI

Communications Services, Inc d/b/a Verizon Business Services. Comments should include specific information about the impact of this proposed discontinuance (or reduction or impairment) upon you or your company, including any inability to acquire reasonable substitute service.

MCI Communications Services, Inc.'s address is 1 Verizon Way, Basking Ridge, NJ 07920