



PublicService Commission <psc@utah.gov>

Fwd: PUC_UT.012716.002_I

1 message

Gary Widerburg <gwiderburg@utah.gov>
 To: PublicService Commission <psc@utah.gov>

Wed, Jan 27, 2016 at 4:42 PM

----- Forwarded message -----

From: <Regulatory.NEMC@centurylink.com>
 Date: Wed, Jan 27, 2016 at 3:41 PM
 Subject: PUC_UT.012716.002_I
 To: gwiderburg@utah.gov



PUC Report

Report Number : UT.012716.002
Impacted Company : CenturyLink
Date and Time : 27-JAN-2016 12:57:00
TIMEZONE : MST
For Questions Contact : Jim Farr 801 238-0240
Reason for Outage
Notification : The Monroe Switch is not processing toll calls.
Cause of Outage :
Location of Outage : MONROE/UT
Exchange Name / Wire
Center : MONRUTMARS1
Expected Duration : 27-JAN-2016 23:45:00
Actual Duration :
Number of Customers/
Cable pair impacted : 696
Services Affected : TOLL SWITCH ISOLATION
Agencies Notified :
Significant Update :
Resolution :
Restore Date/Time :

--Disclaimer--



PublicService Commission <psc@utah.gov>

Fwd: PUC_UT.012716.002_F

1 message

Gary Widerburg <gwiderburg@utah.gov>
To: PublicService Commission <psc@utah.gov>

Thu, Jan 28, 2016 at 7:54 AM

----- Forwarded message -----
From: <Regulatory.NEMC@centurylink.com>
Date: Wed, Jan 27, 2016 at 10:16 PM
Subject: PUC_UT.012716.002_F
To: gwiderburg@utah.gov



PUC Report

Report Number : UT.012716.002
Impacted Company : CENTURYLINK
Date and Time : 27-JAN-2016 12:57:00
TIMEZONE : MST
For Questions Contact : Jim Farr 801 238-0240
Reason for Outage
Notification : The Monroe Switch is not processing toll calls.
Cause of Outage : DID NOT MEET REPORTABLE THRESHOLD.
Location of Outage : MONROE/UT
Exchange Name / Wire
Center : MONRUTMARS1
Expected Duration : 27-JAN-2016 23:45:00
Actual Duration : 00:27:00
Number of Customers/
Cable pair impacted : 696
Services Affected : TOLL SWITCH ISOLATION
Agencies Notified :
Significant Update :
Resolution : DID NOT MEET REPORTABLE THRESHOLD.
Restore Date/Time : 27-JAN-2016 13:24:00

--Disclaimer--