



**James B. Farr**  
Regulatory Affairs Director – Idaho and Utah  
Room 1601  
250 Bell Plaza  
Salt Lake City, Utah 84111

Office: 801-238-0240  
james.farr@centurylink.com

March 10, 2016

Gary Widerburg  
Commission Administrator  
Utah Public Service Commission  
Heber M. Wells Building, 4<sup>th</sup> Floor  
160 East 300 South  
Salt Lake City, UT 84111

Dear Mr. Widerburg:

On January 5, 2016, I previously provided the Commission with information regarding CenturyLink's plan to consolidate its Local Service ordering and billing systems to streamline processes and systems across CenturyLink's markets.

During this same time frame, CenturyLink also sent the plan to the Competitive Local Exchange Carriers (CLECs) through the Change Management Process (CMP) for comment. CenturyLink has received input to its plan from CLECs and has updated the plan and filed the changes through the CMP. At this time, CenturyLink would also like to provide the Commission with the updated plan. The updated plan is attached and changes to the previous plan are highlighted in yellow.

If you have any questions or concerns, please do not hesitate to contact me.

Sincerely,

A handwritten signature in cursive script that reads "James B. Farr".

cc Bill Duncan – DPU  
Casey Coleman - DPU