



PublicService Commission <psc@utah.gov>

Fwd: PUC_UT.082218.001_I

1 message

Gary Widerburg <gwiderburg@utah.gov>
To: PublicService Commission <psc@utah.gov>

Thu, Aug 23, 2018 at 8:07 AM

----- Forwarded message -----
From: <Regulatory.NEMC@centurylink.com>
Date: Wed, Aug 22, 2018 at 8:18 PM
Subject: PUC_UT.082218.001_I
To: gwiderburg@utah.gov



PUC Report

Report Number : UT.082218.001
Impacted Company : CenturyLink
Date and Time : 22-AUG-2018 17:59:00
TIMEZONE : MDT
For Questions Contact : Jim Farr 801 238-0240
Reason for Outage Notification : The Alta switch is not processing toll calls
Cause of Outage : Under investigation
Location of Outage : ALTA/UT
Exchange Name / Wire Center : ALTAUTMARS1
Expected Duration : 22-AUG-2018 22:07:15
Duration : 02:16:53
Number of Customers/ Cable pair impacted : 345
Services Affected : 911,TOLL SWITCH ISOLATION
Agencies Notified : PSAP
Significant Update :
Resolution :
Restore Date/Time :

--Disclaimer--

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Gary Widerburg

8/23/2018

State of Utah Mail - Fwd: PUC_UT.082218.001_I

Commission Secretary
Public Service Commission of Utah
801-530-6713