



PublicService Commission &lt;psc@utah.gov&gt;

**Fwd: PUC\_UT.101618.003\_I**

1 message

**Gary Widerburg** <gwiderburg@utah.gov>  
 To: PublicService Commission <psc@utah.gov>

Tue, Oct 16, 2018 at 1:24 PM

----- Forwarded message -----

From: <[Regulatory.NEMC@centurylink.com](mailto:Regulatory.NEMC@centurylink.com)>  
 Date: Tue, Oct 16, 2018 at 1:21 PM  
 Subject: PUC\_UT.101618.003\_I  
 To: <gwiderburg@utah.gov>



## PUC Report

**Report Number** : UT.101618.003  
**Impacted Company** : CENTURYLINK  
**Date and Time** : 16-OCT-2018 11:00:00  
**TIMEZONE** : MDT  
**For Questions Contact** : Jim Farr 801 238-0240  
**Reason for Outage** : The Springdale Switch is not processing toll calls.  
**Notification** :  
**Cause of Outage** :  
**Location of Outage** : SPRINGDALE/UT  
**Exchange Name / Wire** : SPDLUTMARS1  
**Center** :  
**Expected Duration** : 16-OCT-2018 16:56:34  
**Duration** : 02:10:37  
**Number of Customers/** : 336  
**Cable pair impacted** :  
**Services Affected** : TOLL SWITCH ISOLATION  
**Agencies Notified** : PSAP  
**Significant Update** :  
**Resolution** :  
**Restore Date/Time** :

--Disclaimer--

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 Gary Widerburg

10/16/2018

State of Utah Mail - Fwd: PUC\_UT.101618.003\_I

Commission Secretary  
Public Service Commission of Utah  
801-530-6713