



PublicService Commission <psc@utah.gov>

Fwd: PUC_UT.101618.004_F

1 message

Gary Widerburg <gwiderburg@utah.gov>
To: PublicService Commission <psc@utah.gov>

Thu, Oct 18, 2018 at 5:33 AM

----- Forwarded message -----

From: <Regulatory.NEMC@centurylink.com>
Date: Wednesday, October 17, 2018
Subject: PUC_UT.101618.004_F
To: gwiderburg@utah.gov

PUC Report

Report Number : UT.101618.004
Impacted Company : CenturyLink
Date and Time : 16-OCT-2018 15:57:00
TIMEZONE : MDT
For Questions Contact : Jim Farr 801 238-0240
Reason for Outage : The Springdale Switch is not processing toll calls.
Notification :
Cause of Outage : Radio trouble.
Location of Outage : SPRINGDALE/UT,LITTLE CREEK MOUNTAIN/UT,ST
GEORGE/UT
Exchange Name / Wire : SPDLUTMARS1
Center :
Expected Duration : 18-OCT-2018 16:30:06
Duration : 21:03:00
Number of Customers/
Cable pair impacted : 336
Services Affected : TOLL SWITCH ISOLATION,FACILITY,911
Agencies Notified : PSAP
Significant Update :
Resolution : Field Operations repaired the radio to restore service.
Restore Date/Time : 17-OCT-2018 13:00:00

--Disclaimer--

10/18/2018

State of Utah Mail - Fwd: PUC_UT.101618.004_F

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Gary Widerburg
Commission Secretary
Public Service Commission of Utah
801-530-6713