

July 11, 2018

Utah Public Service Commission Heber M. Wells Building 160 East 300 South Salt Lake City, UT 84114

RE: Docket No. 18-999-04 - FCC Form 481 – Carrier Annual Reporting Telrite Corporation d/b/a Life Wireless – Docket 12-2553-01

Dear Commission,

Pursuant to 47 C.F.R. § 54.422, enclosed please find for filing in the above-referenced docket a copy of Telrite Corporation's FCC Form 481 – Carrier Annual Reporting.

If you have any questions regarding this filing, please contact me at (407) 260-1011 or regulatory@csilongwood.com.

Respectfully submitted,

Mark Lammert

Attorney-in-Fact

Telrite Corporation d/b/a Life Wireless

Enclosures

CC For	rm 481 - Carrier Annual Reporting Data Collection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2018
<010>	Study Area Code	509010	
<015>	Study Area Name	Telrite Corporation	
<020>	Program Year	2019	
<030>	Contact Name: Person USAC should contact with questions about this data	Mark Lammert	
<035>	Contact Telephone Number: Number of the person identified in data line <030>	4072601011 ext.	
<039>	Contact Email Address: Email of the person identified in data line <030>	regulatory@csilongwood.com	
	Form Type	54.422	

FCC Form 481	
OMB Control No. 3060-0986/OMB Control No. 3060-0819	
July 2018	

010>	Study Area Co					509010						
015>	Study Area Na	ime				Telrite Cor	poration					
020>	Program Year					2019						
030>	Contact Name	- Person USA	C should contac	t regarding this	s data	Mark Lammer						
035>	Contact Telep	Contact Telephone Number - Number of person identified in data line <030> 4072601011 ext.										
039>_	Contact Email Address - Email Address of person identified in data line <030> regulatoryacsilongwood.com											
210>	For the prior	calendar ve	ar, were there	any reportal	ole voice serv	rice outages?						
220>	<a>>	<b1></b1>	<b2></b2>	<b3></b3>	<b4></b4>	<<1>	<<2>	<d></d>	<e></e>	<f></f>	<	sho
	NORS Reference Number	Outage Start Date	Outage Start Time	Outage End Date	Outage End Time	Number of Customers Affected	Total Number of Customers	911 Fadilities Affected (Yes / No)	Service Outage Description (Check all that apply)	Did This Outage Affect Multiple Study Areas (Yes / No)	Service Outage Resolution	Preventativ Procedures

(400) Number of Complaints per 1,000 customers	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2018

<010>	Study Area Code	509016	
<015>	Study Area Name	Telrite Corporation	
<020>	Program Year	2019	
<030>	Contact Name - Person USAC sh	uld contact regarding this data Mark Lammert	
<035>	Contact Telephone Number - Nu <030>	nber of person identified in data line 4072601011 ext.	
<039>	Contact Email Address - Email Ad <030>	dress of person identified in data line regulatory@csilongwood.com	
<400>	voice complaints (zero or greater	indicate how you would like to report for voice telephony service in the prior a in which you are designated an ETC for ase, or otherwise utilize.	
<410>	Complaints per 1000 customers	or fixed voice	
<420>	Complaints per 1000 customers	or mobile voice	

(500) Compliance With Service Quality Standards and Consumer Protection Rules Data Collection Form			FCC Form 481 OMB Control No. 3060-Ø86/OMB Control No. 3060-0819 July 2018
<010>	Study Area Code	509010	
<015>	Study Area Name	Telrite Corporation	
<020>	Program Year	2019	
<030>	Contact Name - Person USAC should contact regarding this data	Hark Lammert	
<035>	Contact Telephone Number - Number of person identified in data line <030>	4072601011 ext.	
<039>	Contact Email Address - Email Address of person (dentified in data line <030>	regulatory@cwilongwood.com	

(600) Functionality in Emergency Situations	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2018

<010>	Study Area Code	509010
<015>	Study Area Name	Telrite Corporation
<020>	Program Year	2019
<030>	Contact Name - Person USAC should contact regarding this data	Mark Lanmert
<035>	Contact Telephone Number - Number of person identified in data line <030>	4072601011 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	regulatory@ceilongwood.com
<600>	Certify compliance regarding ability to function in emergency situations	

<610> Descriptive document for Functionality in Emergency Situations

(800) Operating Companies Data Collection Form				FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060 July 2018	
<010>	Study Area Code		509010		
<015>	Study Area Name		Telrite Corporation		
<020>	Program Year		2019		
<030>	Contact Name - Person	USAC should contact regarding this data	Mark Lammert		
<035>	Contact Telephone Nur	nber - Number of person identified in data line <030>	4072601011 ext.		
<039>	Contact Email Address	Email Address of person identified in data line <030>	regulatory@csilongwood.com		
<810>	Reporting Carrier	Telrite Corporation dba Life Wireless			
<811>	Holding Company	Not Applicable			
<812>	Operating Company	Life Wireless Holdings, LLC			

>	<a1></a1>	42>	4a3>
	Affiliates	SAC	Doing Business As Company or Brand Designation

	bal Landis Reporting lection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2018
<010>	Study Area Code	509010	
<015>	Study Area Name	Telrite Corporation	
<020>	Program Year	2019	
<030>	Contact Name - Person USAC should contact regarding this data	Nark Lamert	
<035>	Contact Telephone Number - Number of person identified in data line <030>	4072601011 ext.	
<039>	Contact Email Address - Email Address of person identified in data line <030>	regulatory@csilongwood.com	
<900>	Does the filing entity offer tribal land services? (Y/N)		
<910>	Tribal Land(s) on which ETC Serves		
<920>	Tribal Government Engagement Obligation	Name of A	stached Document
If your c	company serves Tribal lands, please select (Yes, No, NA) for each these boxes		
	rm the status described on the attached PDF, on line 920,	· · · · · · · · · · · · · · · · · · ·	
	trates coordination with the Tribal government pursuant to	Select	
	3(a)(5) includes:	Yes or No or	
<921>		Not Applicable	
<922>	Feasibility and sustainability planning;		
<923>	Marketing services in a culturally sensitive manner;		
<924>	Compliance with Rights of way processes		
<925>	Compliance with Land Use permitting requirements		
<926>	Compliance with Facilities Siting rules		
<927>	Compliance with Environmental Review processes		
<928>	Compliance with Cultural Preservation review processes		
<929>	Compliance with Tribal Business and Licensing requirements.		
-3637	compliance with most business and electroning requirements.		

Page 8

<015> <020> <030> <035>	Study Area Code Study Area Name	509010	
<020> <030> <035>	Study Area Name		
<030> <035>		Telrite Corporation	
<035>	Program Year	2019	
	Contact Name - Person USAC should contact regarding this data	Mark Lammert	
<039>	Contact Telephone Number - Number of person identified in data line <030>	4072601011 ext.	
-	Contact Email Address - Email Address of person identified in data line <030>	regulatory@csilongwood.com	
<1000>	Voice services rate comparability certification		
<1010>	Attach detailed description for voice services rate comparability compliance		
		Name of Attached Document	
<1020>	Broadband comparability certification		
<1030>	Attach detailed description for broadband comparability compliance		
		Name of Attached Document	

	o Terrestrial Backhaul Reporting lection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2018
<010>	Study Area Code	509010	
<015>	Study Area Name	Telrite Corporation	
<020>	Program Year	2019	
<030>	Contact Name - Person USAC should contact regarding this data	Mark Lammert	
<035>	Contact Telephone Number - Number of person identified in data line <030>	4072601011 ext.	
<039>	Contact Email Address - Email Address of person identified in data line <030>	regulatoryecailongwood.com	
<1100>	Certify whether terrestrial backhaul options exist (Y/N)		
.1130>	Please select the appropriate response (Yes, No, Not Applicable) to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 upstream within the supported area pursuant to § 54.313(g).	kbps	
:1140>	Alaska Plan rate-of-return certification (yes, no, or not applicable) of compliance with approved performance plan.		

Lifeline	rms and Condition for Lifeline Customers ection Form			FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2018
<010>	Study Area Code		509010	П
<015>	Study Area Name		Telrite Corporation	
<020>	Program Year		2019	
<030>	Contact Name - Person USAC should contact regarding this data		Mark Lammert	
<035>	Contact Telephone Number - Number of person identified in data line	<030>	4072601011 ext.	
<039>	Contact Email Address - Email Address of person identified in data line	<030>	requlatory@cailongwood.com	
<1210>	Terms & Conditions of Voice Telephony Lifeline Plans			Name of Attached Document
<1220>	Link to Public Website	TTP h	ttps://www.lifewireless.com/main/t	ac
"Please ch	neck these boxes below to confirm that the attached document(s), on line 121	0,		
or the we	bsite listed, on line 1220, contains the required information pursuant to			
§ 54.422(annually r	a)(2) annual reporting for ETCs receiving low-income support, carriers must eport:			
<1221>	Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers,	1		
<1222>	Details on the number of minutes provided as part of the plan,	1		
<1223>	Additional charges for toll calls, and rates for each such plan.	1		

(2005) Price Data Collecti	Cap Carrier Additional Documentation			FCC Form 481 OMB Control No	. 3060-0986/OMB Control No. 3060-0819
Including Rat	e-of-Return Carriers of fillated with Price Cap Local Exchange Carriers			July 2018	
<010> 50	udy Area Code	509010			
	udy Area Name	Telrite Corporation			
	ogram Year	2019			
<030> Co	ntact Name - Person USAC should contact regarding this data	Mark Lammert			
	ntact Telephone Number - Number of person identified in data line <030>	4072601011 ext.			
<039> Co	ntact Email Address - Email Address of person identified in data line <030>	regulatory@csilongwood.com			
to offset form and	e appropriate responses below (Yes, No, Not App access charge reductions, and Connect America P I in the documents attached below Is accurate. > 2016 and future Frozen Support Certification 47 CFR	hase II support as set for			
Price Ca _l	p Carrier Connect America ICC Support {47 CFR § !	54.313(d)}			
<2016	Certification support used to build broadband				
Connect	America Phase II Reporting {47 CFR § 54.313(e)}				
2017A>	Connect America Fund Phase II recipient?				
2017C>	Total amount of Phase II support, if any, the price cap capital expenditures in 2017.	carrier used for			
2018>	Attach the number, names, and addresses of commun	nity anchor	Name of Attached Documer	nt Listing	
	institutions to which the carrier newly began providing broadband service in the preceding calendar year - 54		Required Information	_	
2019>	Recipient certifies that it bid on category one telecomr Internet access services in response to all FCC Form 4: broadband service that meets the connectivity targets libraries universal service support program for eligible	70 postings seeking for the schools and			
	libraries located within any area in a census block whe receiving Phase II model-based support, and that such reasonably comparable to rates charged to eligible schurban areas for comparable offerings - 54.313(e)(1)(ii)	ere the carrier is bids were at rates nools and libraries In			

(3005) Rate Data Collect	Of Return Carrier Additional Documentation ton Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2018
<010>	Study Area Code	509010
<015>	Study Area Name	Telrite Corporation
<020>	Program Year	2019
<030>	Contact Name - Person USAC should contact regarding this data	Mark Lammert
<035>	Contact Telephone Number - Number of person identified in data line <030>	4072601011 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	regulatory@csilongwood.com

CAF BLS Reporting

(3008A)	Please indicate whether new locations were deployed during the prior calendar year.	(Yes/No)
(3008B)	Please enter the number of new locations deployed in the prior calendar year associated with each of the following speed tiers.	
(3008B1)	Number of newly built locations with access to broadband speeds of at least 10/1 Mbps but less than 25/3 Mbps.	
(3008B2)	Number of newly built locations with access to broadband speeds of 25/3 Mbps or higher.	
(3008C)	Please provide the percentage of deployment across the entire study area.	

	Of Return Carrier Additional Documentation				FCC Form 481
Data Collect	ion Form	Reutin In		F-18	OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2018
<010>	Study Area Code		Participants Acres (
			509010		
<015>	Study Area Name		Telrite C	orpora	tion
<020>	Program Year		2019		
<030>	Contact Name - Person USAC should contact regarding this of	data	Mark Lamm	ert	
<035>	Contact Telephone Number - Number of person identified in	data line <030>	4072601011	ext.	
<039>	Contact Email Address - Email Address of person identified in data line <030>		regulator	y@csil	ongwood.com
nancial r	m the drop down menu or check the boxes below to reporting requirements set forth in 47 CFR 54.313(f)) below is accurate.				·
3009)	Progress Report on 5 Year Plan Carrier certifies to 54.313(f)(1)(iii)				
3010A)	Certification of Public Interest Obligations {47 CFR § 54.313(f)(1)(i)}				
3010B)	Please Provide Attachment	Name of Attache	ed Document Listing	g Required	
3012A)	Community Anchor Institutions (47 CFR §	information			95
012B)	54.313(f)(1)(ii)) Please Provide Attachment	Name of Attache	ed Document Listing	z Required	
	Is your company a Drivately Held BOR Carrier IAT CER	Information (Yes/No)	\circ		
3013)	Is your company a Privately Held ROR Carrier (47 CFR § 54.313(f)(2))	(163/140)	0 0		
1014)	If yes, does your company file the RUS annual report	(Yes/No))	
3015)	Please check these boxes to confirm that the attached PDF, on line 3017, contains the required information pursuant to § 54.313(f)(2) compliance requires: Electronic copy of their annual RUS reports (Operating Report for Telecommunications				
	Borrowers)			7	
016)	Document(s) with Balance Sheet, Income Statement and Statement of Cash Flows			_	
017)	If the response Is yes on line 3014, attach your company's RUS annual report and all required	Name of Attache Information	d Document Listing	Required	
3018)	documentation If the response is no on line 3014, is your company audited? If the response is yes on line 3018, please check the boxes below to confirm your submission on line 3026 pursuant to § 54.313(f)(2), contains:	(Yes/No	o) O ()	
019)	Either a copy of their audited financial statement; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers				
020)	Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows				
021)	Management letter and/or audit opinion issued by the independent certified public accountant that performed the company's financial audit. If the response is no on line 3018, please check the boxes below to confirm your submission on line				
022)	3026 pursuant to § 54.313(f)(2), contains: Copy of their financial statement which has been subject to review by an independent certified public accountant; or 2) a financial report in a format comparable to RUS Operating Report for				
023)	Telecommunications Borrowers Underlying information subjected to a review by an independent certified public accountant				

Name of Attached Document Listing Required

Information

Underlying information subjected to an officer certification.

Document(s) with Balance Sheet, Income Statement and Statement of Cash Flows

Attach the worksheet listing required information

(3024)

(3025)

(3026)

(3005) Rate Of Return Carrier Additional Oucumentation (Continued)	FCC Form 481
Data Collection Form	OMB Control No. 3060-0386/OMB Control No. 3060-0313
	July 2018

Ø10>	Study Area Code	509010
<015>	Study Area Name	Telrite Corporation
<020>	Program Year	2019
<030>	Contact Name - Person USAC should contact regarding this data	Mark Lammert
<035>	Contact Telephone Number - Number of person identified in data line <030>	4072601011 ext.
4039 >	Contact Email Address - Email Address of person identified in data line <030>	regulatory@csilongwood.com

Financial Data Summary	
(3027) Revenue	
(3028) Operating Expenses	
(3029) Net Income	
(3030) Telephone Plant In Service(TPIS)	
(3031) Total Assets	
(3032) Total Debt	
(3033) Total Equity	
(3034) Dividends	

(4005) Rural Broadband Experiment Additional Documentation	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2018

Study Area Code	509010
Study Area Name	Telrite Corporation
Program Year	2019
Contact Name - Person USAC should contact regarding this data	Hark Lammert
Contact Telephone Number - Number of person identified in data li	ne <030> 4072401011 ext.
Contact Email Address - Email Address of person identified in data i	ine <030> regulatory@cellongwood.com
	Study Area Name Program Year Contact Name - Person USAC should contact regarding this data Contact Telephone Number - Number of person identified in data li

4005 Rural Broadband Experiment

Authorized Rural Broadband Experiment (RBE) recipients must address the certification for public interest obligations and provide a list of newly served community anchor institutions.

Public Interest Obligations - FCC 14-98 (paragraphs 26-29, 78)

Please address Line 4001 regarding compliance with the Commission's public interest obligations. All RBE participants must provide a response to Line 4001.

4001. Recipient certifies that it is offering broadband meeting the requisite public interest obligations consistent with the category for which they were selected, including broadband speed, latency, usage capacity, and rates that are reasonably comparable to rates for comparable offerings in urban areas.

Community Anchor Institutions – FCC 14-98 (paragraph 79)

4003a. RBE participants must provide the number, names, and addresses of community anchor institutions to which they newly deployed broadband service in the preceding calendar year. On this line, please respond (yes – attach new community anchors, no – no new anchors) to indicate whether this list will be provided.

If yes to 4003A, please provide a response for 4003B.

4003b. Provide the number, names and addresses
Onme of Attached Document Listing Required Information of community anchor institutions to which the recipient newly began providing access to broadband service in the preceding calendar year.

(5005) Alaska Plan Participants Additional Documentation	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2018

<010>	Study Area Code	509010
<015>	Study Area Name	Telrite Corporation
<020>	Program Year	2019
<030>	Contact Name - Person USAC should contact regarding this data	Mark Lammert
<035>	Contact Telephone Number - Number of person Identified in data line <030>	
<039>	Contact Email Address - Email Address of person identified in data line <030>	regulatory@csilongwood.com

SOOS Alaska Plan

(5010)	Do you participate in the Alaska plan?	(Yes/No)
(5011)	Please indicate whether any terrestrial backhaul or other satellite backhaul became commercially available in the previous calendar year in areas previously served exclusively by performance-limiting satellite backhaul.	(Yes/No)
(5012)	If the filing carrier identified in its approved perfomance plans that it relies exclusively on satellite backhaul for a certain poriton of the population in its service area, indicate whether any terrestrial backhaul or other satellite backhaul became commercially available in the previoius calendar year in areas that were previoiusly served exclusively by satellite backhaul.	(Yes/No)

5013>	<a> = = = = = = = = = = = = = = = = = = =		
	Description Of Backhaul Technology	Date Backhaul Available	Newly Served Locations or Population
-			
-			
-			
-			
-			
_			
-			
-			

Certification - Reporting Carrier	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2018

<010>	Study Area Code	509010
<015>	Study Area Name	Telrite Corporation
<020>	Program Year	2019
<030>	Contact Name - Person USAC should contact regarding this data	Mark Lammert
<030>	Contact Name - Person USAC should contact regarding this data Contact Telephone Number - Number of person identified in data line <030>	Mark Lammert 4072601011 ext.

TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients

I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate.

Name of Reporting Carrier: Telrite Corporation

Signature of Authorized Officer: CERTIFIED ONLINE

FIED ONLINE Date 07/06/2018

Filing Due Date for this form: 07/02/2018

Printed name of Authorized Officer: Kelly Jesel

Title or position of Authorized Officer: CFO

Telephone number of Authorized Officer: 6782021294 ext.

Study Area Code of Reporting Carrier: 509010

Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.

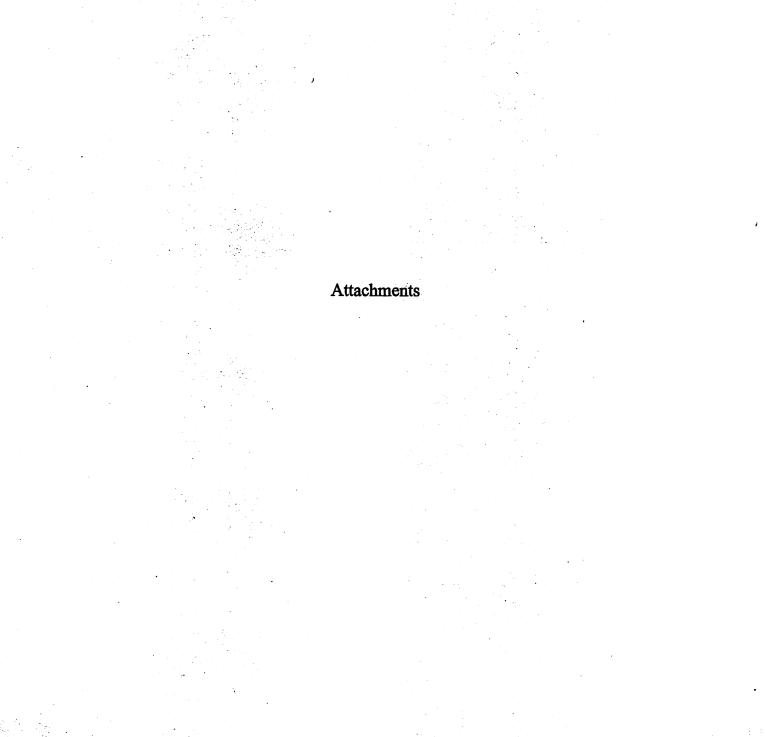
Certification - Agent / Carrier Data Collection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2018
<010>	Study Area Code	509010
<015>	Study Area Name	Telrite Corporation
<020>	Program Year	2019
<030>	Contact Name - Person USAC should contact regarding this data	Mark Lammert
<035>	Contact Telephone Number - Number of person identified in data line <030>	4072601011 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	regulatory@csilongwood.com

TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

Certification of Officer to Authorize an Agent to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier		
certify that (Name of Agent)is authorized to submit the Information reported on behalf of the reporting also certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual data reporting requirements provided to the argent; and, to the best of my knowledge, the reports and data provided to the authorized agent is accurate.		
Name of Authorized Agent:		
Name of Reporting Carrier:		
Signature of Authorized Officer:	Date:	
Printed name of Authorized Officer:		
Title or position of Authorized Officer:		
Telephone number of Authorized Officer:		
Study Area Code of Reporting Carrier: Fil	ling Due Date for this form:	
	forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or Imprisonment United States Code, 18 U.S.C. § 1001.	

TO BE COMPLETED BY THE AUTHORIZED AGENT:

Authorized to File Annual Reports for CAF or	r LI Recipients on Behalf of Reporting Carrier	
I, as agent for the reporting carrier, certify that I am authorized to submit the annual reports for universal service support recipients on behalf of the reporting carrier; I have provided the data reported herein based on data provided by the reporting carrier; and, to the best of my knowledge, the information reported herein is accurate.		
	Date:	
ent:		
10	norized to submit the annual reports for universal se reporting carrier; and, to the best of my knowledge,	





FCC Form 481
Section 500 – Service Quality Standards & Consumer Protection Rules Compliance

Under FCC Rules, Section 54.202, an ETC must comply that it will satisfy applicable consumer protection and service quality standards. Telrite Corporation d/b/a Life Wireless (Telrite) is in compliance with the Cellular Telecommunications and Internet Association's Consumer Code for Wireless Service.

- 1. Telrite discloses rates and terms of service to customers at the time service is initiated. These same terms and conditions are posted on Telrite's website at www.lifewireless.com.
- 2. Telrite provides service availability information on their website at www.lifewireless.com.
- 3. Telrite provides contract terms to subscribers when they initiate or change service. These same terms are provided to subscribers during the annual recertification process as outlined in Commission rules that govern continued subscriber eligibility.
- 4. Telrite's Lifeline service can be terminated at any time by either party without an early termination fee. Service is dependent on continued usage and eligibility in the program.
- 5. Telrite provides disclosures, minutes included in Lifeline plans, expiration of rollover minutes, availability of service, and cost for additional minutes in published Lifeline advertising materials.
- 6. Telrite customers are provided options if they exceed the number of minutes provided in their Lifeline plan. If at any time a customer purchases additional minutes, charges and plan options are available on the company website at www.lifewireless.com.
- 7. Telrite's toll-free customer service number is 888-543-3620. Customers may also dial 611 from their Life Wireless handset to reach customer service free of charge or by contacting Telrite via email at info@lifewireless.com. This information is provided in the terms of service and on the company website and in all information provided to subscribers.
- 8. Telrite responds to all consumer inquiries and complaints received from government agencies within 30 days.
- 9. Telrite has procedures in place to maintain the privacy of subscriber proprietary information in accordance with applicable federal and state laws.
- 10. Telrite has available to Lifeline customers an online portal where customers can check their balances and purchase additional minutes.



FCC Form 481 Section 600 - Functionality in Emergency Situations

Under FCC Rules, an ETC must demonstrate its ability to remain functional in emergency situations. Since Telrite Corporation d/b/a Life Wireless (Telrite) is providing service to its customers through the use of facilities obtained from other carriers, it is able to provide to its customers the same ability to remain functional in emergency situations as currently provided by the carriers to their own customers, including access to a reasonable amount of back-up power to ensure functionality without an external power source, re-routing traffic around damaged facilities, and the capability of managing traffic spikes resulting from emergency situations.

Telrite, along with their underlying carriers, have created back-up systems to ensure functionality in the event of a loss of power or network functionality. Telrite maintains its own diesel-powered backup generator at their switching facility in Georgia. All systems within the facility are implemented on redundant servers, each with redundant data network and power.