



PublicService Commission <psc@utah.gov>

Fwd: PUC_UT.040219.003_I

1 message

Gary Widerburg <gwiderburg@utah.gov>
To: PublicService Commission <psc@utah.gov>

Tue, Apr 2, 2019 at 12:02 PM

----- Forwarded message -----
From: <Regulatory.NEMC@centurylink.com>
Date: Tue, Apr 2, 2019 at 11:59 AM
Subject: PUC_UT.040219.003_I
To: <gwiderburg@utah.gov>



PUC Report

Report Number : UT.040219.003
Impacted Company : CenturyLink
Date and Time : 02-APR-2019 09:51:00
Timezone : MDT
For Questions Contact : Jennifer Somers 801- 575-1003
Reason for Outage : The Sprindale Switch is not processing toll calls.
Notification :
Cause of Outage :
Location of Outage : SPRINGDALE/UT,LITTLE CREEK MOUNTAIN/UT
Exchange Name / Wire : SPDLUTMARS1
Center :
Expected Duration : 02-APR-2019 13:57:43
Actual Duration : 02:04:24
Number of Customers : 318
Number of Customers/
Cable pair impacted :
Services Affected : TOLL SWITCH ISOLATION
Agencies Notified : PSAP
Significant Update :
Resolution :
Restore Date/Time :

--Disclaimer--

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4/2/2019

State of Utah Mail - Fwd: PUC_UT.040219.003_I

Gary Widerburg
Commission Secretary
Public Service Commission of Utah
801-530-6713