



PublicService Commission <psc@utah.gov>

Fwd: PUC_UT.021920.003_I

1 message

Gary Widerburg <gwiderburg@utah.gov>
To: PublicService Commission <psc@utah.gov>

Thu, Feb 20, 2020 at 7:37 AM

----- Forwarded message -----
From: <Regulatory.NEMC@centurylink.com>
Date: Wed, Feb 19, 2020 at 4:47 PM
Subject: PUC_UT.021920.003_I
To: <gwiderburg@utah.gov>



PUC Report

Report Number : UT.021920.003
Impacted Company : CenturyLink
Date and Time : 19-FEB-2020 14:26:39
Timezone : MST
For Questions Contact : Jennifer Somers 801- 575-1003
Reason for Outage Notification : The Kearns Switch is not processing toll calls.
Cause of Outage : Fiber cut.
Location of Outage : RIVERTON/UT,KEARNS/UT
Exchange Name / Wire Center : RVTNUTMA
Expected Duration : 19-FEB-2020 18:26:00
Actual Duration : 01:57:04
Number of Customers : 8480
Number of Customers/ Cable pair impacted :
Services Affected : FACILITY,TOLL SWITCH ISOLATION
Agencies Notified : PSAP
Significant Update : Field Operations are on site, and a fiber crew is being assembled.
Resolution :
Restore Date/Time :

--Disclaimer--

2/20/2020

State of Utah Mail - Fwd: PUC_UT.021920.003_I

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Gary Widerburg
Commission Secretary
Public Service Commission of Utah
801-530-6713