

UTAH PUBLIC SERVICE COMMISSION

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151 Southhall Lane, Ste 450 Maitland, FL 32751 P.O. Drawer 200 Winter Park, FL 32790-0200 www.inteserra.com

February 17, 2020 Via ECFS Filing

RECEIVED

Legacy Long Distance International, Inc. 10833 Valley View Street Suite 150 Cypress, CA 90630

FRN: 0003725322

Secretary, Federal Communications Commission Washington, DC 20554
ATTN: Wireline Competition Bureau

Enclosed please find the Application to Discontinue Service submitted on behalf of Legacy Long Distance International, Inc. dba Legacy Inmate Communications. This filing is made pursuant to Title 47, Section 63.71.

A copy of the Service List is provided as Exhibit B.

Any questions you may have regarding this filing should be directed to my attention at 407-740-3005 or via email to swarren@inteserra.com. Thank you for your assistance in this matter.

Sincerely,

/s/Sharon R. Warren

Sharon R. Warren Consultant

cc:

Brian Hill - Legacy

tms:

FCx2001

SW/mp

Margeaux Pennywell

E			
From:			no-

no-reply@fcc.gov

Sent:

Monday, February 17, 2020 4:15 PM

To:

Margeaux Pennywell

Subject:

FCC ECFS Filing Confirmation

Thank you for your submission to the FCC Electronic Comment Filing System (ECFS). Please Note that your filing will not be available for searching until it has been reviewed and posted by the FCC.

Confirmation Number: 20200217114030316

Proceeding(s): INBOX-63.71: Section 214 Domestic Discontinuance Application

Filer(s): Legacy Long Distance International, Inc.

Author(s): Sharon R. Warren

Law firm(s):

Type of Filing: APPLICATION

File Number:

Report Number:

Bureau ID Number:

Documents(s) Attached: FCC Legacy Discontinuance Application IXC and OSP 2020 as Filed.pdf

Address: 151 Southhall Lane Suite 450, Maitland, FL 32751

Before the FEDERAL COMMUNICATIONS COMMISSION

Washington, D.C. 20554

In the Matter of)
Section 63.71 Application of) WC Docket No.
Legacy Long Distance International, Inc.)
For Authority Pursuant to Section 214 of the Communications Act of 1934, As Amended, To Discontinue the Provision of Service) File No

Section 63.71 Application of Legacy Long Distance International, Inc.

Legacy Long Distance International, Inc. ("Legacy" or "Applicant"), hereby seeks authorization pursuant to Section 214 (a) of the Communication Act of 1934, as amended, and 47 C.F.R. §63.71, to discontinue the provision of interexchange and operator services in all 50 states.

Applicant is considered a non-dominant telecommunications carrier with respect to all of its services, including those affected by the proposed discontinuance.

Legacy provides the following information pursuant to Section 63.71 of the Commission's rules:

1. Name and corporate headquarters address of Carrier

Legacy Long Distance International, Inc. 10833 Valley View Street Suite 150 Cypress, CA 90830

Correspondence concerning this Application should be sent to:

Sharon R. Warren

Consultant to Legacy Long Distance International, Inc.

Inteserra Consulting Group, Inc.

151 Southhall Lane, Suite 450

Maitland, FL 32751

Telephone:

407-740-3005

Facsimile:

407-740-0613

E-Mail:

swarren@inteserra.com

2. Date of Planned Service Discontinuance, Reduction or Impairment:

Legacy proposes to discontinue the services that are the subject of this Application on or about March 16, 2020, pending required federal and state regulatory approval of the discontinuance.

3. Points of Geographic Areas of Service Affected:

Legacy will discontinue interexchange and operator services in all 50 states.

4. Brief Description of Types of Service Affected and Reason for Discontinuance:

Legacy proposes to discontinue all interexchange and operator services in all 50 states. The services are being discontinued because Legacy has a very small base in the affected states and does not anticipate growth in customer base. Consequentially, it is not economically viable to continue to offer service in these states. As described below, Legacy is providing all affected customers with ample notice of the discontinuance.

5. Brief Description of Dates and Methods of Notice to All Affected Customers:

The Applicant has provided written customer notice of the planned discontinuance in accordance with the requirements of section 63.71 (a) of the Commission's Rules. Notice for both interexchange and operator services were provided via bill insert, mail and/or e-mail to all affected customers on February 10, 2020. Both notices are attached as Exhibit A.

A copy of this Application is being sent to the state regulatory commissions and governors' offices in all affected states, as well as the Department of Defense, as required under Section 63.71, concurrent with this filing. A service list is provided in Exhibit B.

Conclusion

Legacy Long Distance International, Inc. respectfully requests that the Commission approve its Section 63.71 Application to discontinue the services described herein. Pursuant to Section 214(a) of the Communication Act of 1934, as amended, and 47 C.F.R. §63.71, Legacy understands that this application will be automatically granted on the 31st day after the Public Notice is released, with no Commission notification to the Company, unless the Commission has notified the Company that the grant will not be automatically effective.

Dated this 17th day of February, 2020.

Brian Hill

CEO

Legacy Long Distance International, Inc.

Sharon R. Warren, Consultant to Legacy Long Distance International, Inc. Inteserra Consulting Group, Inc. 151 Southhall Lane, Suite 450 Maitland, FL 32751

Telephone: 407-740-3005 Facsimile: 407-740-0613

E-Mail: swarren@inteserra.com

Exhibit A

Customer Notice



10833 Valley View Street Suite 150, Cypress, CA 90630

February 10, 2020

URGENT: YOU MUST CHOOSE A NEW LONG DISTANCE TELEPHONE SERVICE PROVIDER!!

Dear Valued Customer,

Thank you for being a valued Legacy Long Distance International, Inc. dba Legacy Inmate Communications ("LLDI") customer. This letter is to inform you that LLDI will no longer be providing Long Distance service in any state or territory within the United States including the state(s) you currently operate on or after March 16, 2020.

YOUR ACTION IS REQUIRED!

Because LLDI will discontinue all Long Distance services in your area on or after March 16, 2020, you need to select a new telephone service provider as soon as possible if you wish to assure continuity of your service. You do have the option to purchase Long Distance services from other service providers in your area. To assist in this transition, we have identified AT&T as an alternative provider. Their contact information is:

AT&T www.att.com 888-723-0669

Pending state and federal regulatory approvals where applicable, LLDI will be discontinuing all Long Distance services on or after March 16, 2020 in the following states: see Attachment A for list of states. Your service will be affected by this discontinuance.

To avoid a <u>permanent disruption of your telephone services</u>, please contact Legacy Inmate Communications at 1-877-553-4440 as soon as possible to discuss your available options for an alternative service provider. Failure to do so may result in insufficient time to transition your services to an alternative provider. You will need to migrate the services you now receive from LLDI to an alternative provider <u>before March 16, 2020</u>.

The FCC will normally authorize this proposed discontinuance of service unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments as soon as possible, but no later than 15 days after the Commission releases public notice of the proposed discontinuance. You may file your comments electronically through the FCC's Electronic Comment Filing System using the docket number established in the Commission's public notice for this proceeding, or you may address them to the Federal Communications Commission, Wireline Competition Bureau, Competition Policy Division, Washington, DC 20554, and include in your comments a reference to the §63.71 Application of Legacy Long Distance International, Inc. (DBA Legacy Inmate Communications). Comments should include specific information about the impact of this proposed discontinuance upon you or your company, including any inability to acquire reasonable substitute service. Although we will no longer provide Long Distance services, we greatly appreciate your past business with us.

Legacy Inmate Communications' Customer Service can be reached at 1-877-553-4440 or info@leracyinmate.com or in writing at 10833 Valley View Street Suite 150, Cypress, CA 90630.

If you do not switch your LD service to another provider before March 16, 2020 your service will be terminated, and you may not be able to make Long Distance calls. Please take action NOW to avoid interruption in your service.

Sincerely,

Legacy Long Distance International, Inc. (DBA Legacy Inmate Communications)

Attachment A

Alabama Alaska Arizona Arkansas California Colorado Connecticut Delaware Florida Georgía Hawaii Idaho Illinois Indiana lowa Kansas Kentucky Louisiana Maine Maryland Massachusetts Michigan Minnesota

Mississippi Missouri

Montana

Nebraska

Nevada

New Hampshire

New Jersey

New Mexico

New York

North Carolina

North Dakota

Ohio

Oklahoma

Oregon

Pennsylvania

Rhode Island

South Carolina

South Dakota

Tennessee

Texas

Utah

Vermont

Virginia

Washington

West Virginia

Wisconsin

Wyoming

The District of Columbia

All other US Territories



10833 Valley View Street Suite 150, Cypress, CA 90630

February 10, 2020

URGENT: YOU MUST CHOOSE A NEW LONG DISTANCE TELEPHONE SERVICE PROVIDER!!

Dear Valued Customer,

Thank you for being a valued Legacy Long Distance International, Inc. dba Legacy Inmate Communications ("LLD!") customer. This letter is to inform you that LLDI will no longer be providing Operator Services in any state or territory within the United States including the state(s) you currently operate on or after March 16, 2020.

YOUR ACTION IS REQUIRED!

Because LLDI will discontinue all Operator Services in your area on or after March 16, 2020, you need to select a new service provider as soon as possible if you wish to assure continuity of your service. To assist in this transition, we have identified CTI as an alternative provider. Their contact information is:

CTI website@customteleconnect.com www.customteleconnect.com 800-672-9080

Pending state and federal regulatory approvals where applicable, LLDI will be discontinuing all Operator services on or after March 16, 2020 in the following states: see Attachment A for list of states. Your service will be affected by this discontinuance.

To avoid a <u>permanent disruption of your telephone services</u>, please contact Legacy Inmate Communications at 1-877-553-4440 as soon as possible to discuss your available options for an alternative service provider. Failure to do so may result in insufficient time to transition your services to an alternative provider. You will need to migrate the services you now receive from LLDI to an alternative provider <u>before March 16, 2020</u>.

The FCC will normally authorize this proposed discontinuance of service unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments as soon as possible, but no later than 15 days after the Commission releases public notice of the proposed discontinuance. You may file your comments electronically through the FCC's Electronic Comment Filing System using the docket number established in the Commission's public notice for this proceeding, or you may address them to the Federal Communications Commission, Wireline Competition Bureau, Competition Policy Division, Washington, DC 20554, and include in your comments a reference to the §63.71 Application of Legacy Long Distance International, Inc. (DBA Legacy Inmate Communications). Comments should include specific information about the impact of this proposed discontinuance upon you or your company, including any inability to acquire reasonable substitute service. Although we will no longer provide Operator services, we greatly appreciate your past business with us.

Legacy Inmate Communications' Customer Service can be reached at 1-877-553-4440 or info@legacyinmate.com or in writing at 10833 Valley View Street Suite 150, Cypress, CA 90630.

If you do not switch your Operator service to another provider before March 16, 2020 your service will be terminated, and your Operator service calls may not connect or process. Please take action NOW to avoid interruption in your service.

Sincerely,

Legacy Long Distance International, Inc. (DBA Legacy Inmate Communications)

Attachment A

Alabama

Alaska

Arizona

Arkansas

California

Colorado

Connecticut

Delaware

Florida

Georgia

Hawaii

Idaho

Illinois

Indiana

lowa

Kansas

Kentucky

Louisiana

Maine

Maryland

Massachusetts

Michigan

Minnesota

Mississippi

Missouri

Montana

Nebraska

Nevada

New Hampshire

New Jersey

New Mexico

New York

North Carolina

North Dakota

Ohio

Oklahoma

Oregon

Pennsylvania

Rhode Island

South Carolina

South Dakota

Tennessee

Texas

Utah

Vermont

Virginia

Washington

West Virginia

Wisconsin

Wyoming

The District of Columbia

All other US Territories

Exhibit B - Service List

Alabama Public Service Commission	Office of Governor Kay Ivey
100 N. Union Street, Suite 950	State Capitol
Montgomery, AL 36130	600 Dexter Avenue
g,, <u>-</u>	
Regulatory Commission of Alaska	Montgomery, AL 36130-2751
701 West 8th Avenue, Suite 300	Office of Governor Mike Dunleavy
Anchorage, AK 99501	State Capitol
Micholage, AIX 99301	P.O. Box 110001
Arizona Camanatian C	Juneau, AK 99811-0001
Arizona Corporation Commission	Office of Governor Doug Ducey
1200 W. Washington Street	State Capitol
Phoenix, AZ 85007	1700 West Washington
4.1 P.19 G	Phoenix, AZ 85007
Arkansas Public Service Commission	Office of Governor Asa Hutchinson
1000 Center Street	State Capitol
Little Rock, AR 72203	Room 250
	Little Rock, AR 72201
California Public Utilities Commission	Office of Governor Gavin Newsom
Telecommunications Division	State Capitol
505 Van Ness Avenue, 3rd Floor	Suite 1173
San Francisco, CA 9402	Sacramento, CA 95814
	, 01.7501
Colorado Public Utilities Commission	Office of Governor Jared Polis
1560 Broadway, Suite 250	136 State Capitol
Denver, CO 80202	Denver, CO 80203-1792
Connecticut Public Utilities Regulatory Authority	Office of Governor Ned Lamont
10 Franklin Square	210 Capitol Avenue
New Britain, CT 06051	Hartford, CT 06106
Delaware Public Service Commission	Office of Governor John Carney
861 Silber Lake Blvd., Suite 100	Legislative Hall
Cannon Building	Dover, DE 19901
Dover, DE 19904	50761, 512 19901
Florida Public Service Commission	Office of Governor Ron DeSantis
2540 Shumard Oak Boulevard	PL 05 The Capitol
Tallahassee, FL 32399	400 South Monroe Street
, = = ====	Tallahassee, FL 32399-0001
Georgia public Service Commission	Office of Covers D. K
244 Washington Street SW	Office of Governor Brian Kemp
Atlanta, GA 30334	203 State Capitol
Hawaii Public Utilities Commission	Atlanta, GA 30334
465 S. King Street, Room 103	Office of Governor David Ige
Honolulu, HI 968103	Executive Chambers
11011010101, III 900103	State Capitol
Id-L. D. 11 Trend G	Honolulu, HI 96813
Idaho Public Utilities Commission	Office of Governor Brad Little
472 West Washington	700 West Jefferson
Statehouse	Second Floor
Boise, ID 83720	Boise, ID 83702

Illinois Commerce Commission	Office of Governor JB Pritzker
527 East Capitol Avenue	State Capitol
Springfield, IL 62701	207 Statehouse
Indiana Utility Regulatory Commission	Springfield, IL 62706
101 West Washington Street	Office of Governor Eric Holcomb
Suite 1500 East	State House
Indianapolis, IN 46204	Room 206
Iowa Utilities Board	Indianapolis, IN 46204-2797
	Office of Governor Kim Reynolds
1375 e. Court Avenue, RM 69	State Capitol
Des Moines, IA 50319	1007 East Grand Ave.
	Des Moines, Iowa 50319
Kansas Corporation Commission	Office of Governor Laura Kelly
1500 SW Arrowhead Road	Capitol
Topeka, KS 66604	300 SW 10th Avenue, Suite 212S
	Topeka, KS 66612-1590
Kentucky Public Service Commission	Office of Governor Andy Beshear
211 Sower Blvd.	700 Capital Area Suite 100
Frankfort, KY 40602	700 Capitol Ave., Suite 100
Louisiana Public Service Commission	Frankfort, KY 40601
Galvez Building	Office of Governor John Bel Edwards
602 North 5th Street, 12th Floor	P. O. Box 94004
Baton Rouge, LA 7082	Baton Rouge, LA 70804-9004
Mains Dublic Little C	
Maine Public Utilities Commission	Office of Governor Janet Mills
101 Second Street	1 State House Station
Baltimore, MD 21202	Augusta, ME 04333
Maryland Public Service Commission	Office of Governor Larry Hogan
Telecommunications Division	State House
6 St. Paul Street	100 State Circle
Baltimore, MD 21202	Annapolis, MD 21401
Massachusetts Department of Telecommunications &	Office of Governor Charlie Baker
Cable (DTC)	State House
1000 Washington Street, Suite 820	111
Boston, MA 02118	Office of the Governor, Room 360
Michigan Public Service Commission	Boston, MA 02133
7109 W. Saginaw Highway	Office of Governor Gretchen Whitmer
Lansing, MI 48917	P.O. Box 30013
Minnesota Public Utilities Commission	Lansing, MI 48909
121 7th Place Foot Suite 250	Office of Governor Tim Walz
121 7th Place East, Suite 350	130 State Capitol
St. Paul, MN 55101	75 Rev. Dr. Martin Luther King, Jr. Boulevard
	St. Paul. MN 55155
Mississippi Public Service Commission	Office of Governor Tate Reeves
Office of the Public Counsel	P.O. Box 139
200 Madison	Jackson, MS 39205

Missouri Public Service Commission	
Office of the Public Counsel	Office of Governor Mike Parson
200 Madison Street, Suite 650	Capitol Building
Jefferson, MO 65102	Room 216, P.O. Box 720
	Jefferson City, MO 65102
Montana Public Service Commission	Office of Governor Steve Bullock
1701 Prospect Avenue	State Capitol
Helena, MT 59620	Helena, MT 59620-0801
Nebraska Public Service Commission	Office of Governor Pete Ricketts
300 The Atrium	P.O. Box 94848
1200 N Street	Lincoln, NE 68509-4848
Lincoln, NE 68508	
Public Utilities Commission of Nevada	Office of Governor Steve Sisolak
1150 E. William Street	Capitol Building
Carson, NV 89701	101 N. Carson St.
	Carson City, NV 89701
New Hampshire Public Utilities Commission	Office of Governor Chris Sununu
21 South Fruit Street, Suite 10	Office of the Governor
Concord, NH 03301	107 North Main Street, Room 208
	Concord, NH 03301
New Jersey Board of Public Utilities	Office of Governor Phil Murphy
44 South Clinton Avenue, 9th Floor	The State House
Trenton, NJ 08625	P.O. Box 001
	Trenton, NJ 08625
New Mexico Public Regulation Commission	
Utilities Division	Office of Governor Michelle Lujan Grisham State Capitol
1120 Paseo De Peralta	Fourth Floor
Sante Fe, NM 87504	
New York Public Service Commission	Santa Fe, NM 87501
Three Empire State Plaza	Office of Governor Andrew Cuomo
Agency Building 3	State Capitol
Albany, NY 12223	Albany, NY 12224
North Carolina Utilities Commission	Office CO B C
4325 Mail Service Center	Office of Governor Roy Cooper
Raleigh, NC 27699	Office of the Governor
raioign, ive 2707)	20301 Mail Service Center
North Dakota Public Samina Commission	Raleigh, NC 27699-0301
North Dakota Public Service Commission 600 E. Boulevard, Dept. 408	Office of Governor Doug Burgum
Bismarck, ND 58505	Dept. 101
COCOC CIN 30202	600 E. Boulevard Ave.
Duklio Hallidan Carris	Bismarck, ND 58505-0001
Public Utilities Commission of Ohio	Office of Governor Mike DeWine
180 East Broad Street, 13th Floor	30th Floor
Columbus, OH 43215	77 South High Street
The second secon	Columbus OH 43215
Director of PUD	Office of Governor Kevin Stitt
Oklahoma Corporation Commission	Capitol Building
Public Utilities Division, Room 103	2300 Lincoln Blvd., Rm. 212
2101 N. Lincoln Avenue	Oklahoma City, OK 73105
Oklahoma City, OK 73105	, , , , , , , , , , , , , , , , , , , ,

Oregon Public Utilities Commission	Office of Governor Kate Brown
Telecom Division	State Capitol
201 High Street, SE	900 Court St. NE, Suite 254
Salem, OR 97301	Salem, OR 97301
Pennsylvania Public Utility Commission	Office of Governor Tom Wolf
Commonwealth Keystone Building	Room 225
400 North Street, 2nd Floor	Main Capitol Building
Harrisburg, PA 17120	Harrisburg, PA 17120
Rhode Island Public Utilities Commission	Office of Governor Gina Raimondo
89 Jefferson Boulevard	State House
Warwick, RI 02888	Providence, RI 02903
South Carolina Public Service Commission	Office of Governor Henry McMaster
101 Executive Center	1205 Pendleton Street
Suite 100	Columbia, SC 29201
Columbia, SC 29210	1
South Dakota Public Utilities Commission	Office of Governor Kristi Noem
Capitol Building	500 East Capitol Avenue
1st Floor	Pierre, SD 57501
500 East Capitol Avenue	, ==
Pierre, SD 57501	
Tennessee Public Utility Commission	Office of Governor Bill Lee
Attn: Utilities Division	Tennessee State Capitol
502 Deaderick Street, 4th Floor	Nashville, TN 37243-0001
Nashville, TN 37243	,
Public Utility Commission of Texas	Office of Governor Greg Abbott
Central Records Division	P.O. Box 12428
1701 N. Congress Avenue	Austin, TX 78711
Austin, TX 78711	
Utah Public Service Commission	Office of Governor Gary R. Herbert
Heber M. Wells Building	Utah State Capitol
160 East 300 South Street	Suite 200
Salt Lake City, UT 84114	Salt Lake City, UT 84114
Vermont Public Utility Commission	Office of Governor Phil Scott
112 State Street, 4th Floor	109 State Street
Montpelier, VT 05620	Pavilion Office Building
	Montpelier, VT 05609
Virginia State Corporation Commission	Office of Governor Ralph Northam
Tyler Building, 1st Floor	State Capitol
1300 E. Main Street	Third Floor
Richmond, VA 23219	Richmond, VA 23219

Washington Utilities & Transportation Commission	Office of Governor Jay Inslee
1300 S. Evergreen Park Drive, SW	Office of the Governor
Olympia, WA 98504	P.O. Box 40002
	Olympia, WA 98504-0002
West Virginia Public Service Commission	Office of Governor Jim Justice
201 Brooks Street	1900 Kanawha Street
Charleston, WV 25323	Charleston, WV 25305
Wisconsin Public Service Commission	Office of Governor Tony Evers
610 N. Whitney Way	115 East State Capitol
Madison, WI 53705	Madison, WI 53707
Wyoming Public Service Commission	Office of Governor Mark Gordon
Hansen Building, suite 300	State Capitol Building
2515 warren Avenue	Room 124
Cheyenne, WY 82002	Cheyenne, WY 82002

CERTIFICATE OF SERVICE

STATE OF FLORIDA)	
COUNTY OF ORANGE)	,

On this date, February 17, 2020, Notice of the foregoing Section 63.71 Application was sent by U.S. Mail postage prepaid to the service list contained in Exhibit B.

/s/Keith Rice

For Shipping Department Inteserra Consulting Group, Inc.