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Utah Public Service Commission  
Commissioners Levar, Clark and White  
160 East 300 South, 4<sup>th</sup> Floor  
Salt Lake City, UT 84111

March 13, 2020

Division of Public Utilities  
Attn: Chris Parker  
160 East 300 South, 4<sup>th</sup> Floor  
Salt Lake City, UT 84111

Re: Keep America Connected Pledge

Dear Commissioners and Chris:

As you are probably aware, this morning Chairman Pai of the Federal Communications Commission launched the Keep Americans Connected Pledge and asked broadband and telephone service providers to pledge to keep America connected as the county experiences serious disruptions caused by the coronavirus outbreak. A copy of the FCC press release is attached.

Emery Telephone and its subsidiaries doing business as (“Emery Telcom”) joined the Pledge and agreed to:

- 1) not terminate service to any residential or small business customers because of their inability to pay their bills due to the disruptions caused by the coronavirus pandemic;
- (2) waive any late fees that any residential or small business customers incur because of their economic circumstances related to the coronavirus pandemic; and
- (3) open its Wi-Fi hotspots to any American who needs them.

In furtherance of the Pledge and Emery Telcom’s commitment to its four-county service area in this time of need, Emery Telcom will utilize its unclaimed capital credits to provide the financial assistance as described in the Pledge, as well as to provide financial assistance to the schools, students, non-profit, and community organizations in our four-county service area as permitted by Utah Code Section 54-3-26.

If you have any questions or concerns, please contact me at (435) 748-2223.

EMERY TELCOM



Brock Johansen

Enclosure