

LAW OFFICES
JAMES DODGE RUSSELL & STEPHENS
A PROFESSIONAL CORPORATION

10 WEST BROADWAY, SUITE 400
SALT LAKE CITY, UTAH 84101
TELEPHONE: (801) 363-6363
FACSIMILE: (801) 363-6666

PHILLIP J. RUSSELL

prussell@jdrslaw.com

April 15, 2020

VIA EMAIL

Public Service Commission of Utah
Heber M. Wells Building
160 East 300 South
Salt Lake City, Utah 84116
psc@utah.gov

Attn: Mr. Gary Widerburg
Commission Administrator

Re: Notice of Filing of Chapter 11 Bankruptcy

Dear Mr. Widerburg:

Citizens Telecommunications Company of Utah d/b/a Frontier Communications of Utah, Navajo Communications Company, Inc., and Frontier Communications of America, Inc. (collectively, "Frontier") hereby provide notice to the Commission that they and their parent entity, Frontier Communications Corporation and all of its affiliates (collectively, "Frontier Filing Entities"), filed a Petition under Chapter 11 of the Bankruptcy Code in the United States Bankruptcy Court for the Southern District of New York after the close of business on April 14, 2020. The filing of the Petition served to convert the legal status of Frontier Filing Entities to debtors-in-possession that will continue to operate the business during the court-supervised reorganization process. The bankruptcy filing did not result in any change to current operations and Frontier will continue to operate as normal without any expected interruption to its valued customers in Utah. The reorganization of Frontier through the bankruptcy process is expected to improve the company's financial and operational status to the benefit of its customers.

This notice is being made as a courtesy and any required filings for approval or acknowledgement of the plan of reorganization will be made subsequently. Contemporaneous with this notice to you, Frontier is providing notice of the initiation of the Chapter 11 process to its customers via a dedicated web page located at <https://frontierrestructuring.com>, which Frontier will update periodically as the process progresses. Frontier welcomes an opportunity to discuss the Chapter 11 reorganization with you, the Division of Public Utilities, the Office of Consumer Services, and other interested parties during the course of the upcoming docket to consider the plan of reorganization.

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In the interim, Frontier wants to emphasize that this Chapter 11 filing will not interrupt any service to residential, business or wholesale consumers, will not impact Frontier's ability to provide voice or data in Utah, and will not impact Frontier's provision of 911 services throughout its service territory. Further, the Chapter 11 filing will not result in a change to the rates or terms of service provided to customers or offered to prospective customers in the normal course of business. Frontier intends to continue its existing operations and to comply with its existing regulatory obligations and commitments without any change as a result of the filing of the Petition.

Should you have any questions please contact the following:

By E-Mail (preferred):

Phillip J. Russell
James Dodge Russell & Stephens P.C.
(801) 363-6363
prussell@jdrslaw.com

Gregory C. Brubaker
Associate General Counsel
Frontier Communications
(260) 241-3606
gregory.c.brubaker@ftr.com

Allison Ellis
Senior Vice President, Regulatory
Frontier Communications
(919) 941-3005
AE4862@ftr.com

Sincerely yours,



Phillip J. Russell
JAMES DODGE RUSSELL & STEPHENS P.C.

cc Carl E. Erhart (CE6043@ftr.com)
Gregory C. Brubaker
Allison Ellis