



PublicService Commission &lt;psc@utah.gov&gt;

**Fwd: PUC\_UT.071620.002\_F**

1 message

**Gary Widerburg** <gwiderburg@utah.gov>  
To: PublicService Commission <psc@utah.gov>

Mon, Jul 20, 2020 at 8:00 AM

----- Forwarded message -----

From: <Regulatory.NEMC@centurylink.com>  
Date: Mon, Jul 20, 2020 at 7:47 AM  
Subject: PUC\_UT.071620.002\_F  
To: <gwiderburg@utah.gov>



## PUC Report

**Report Number** : UT.071620.002  
**Impacted Company** : CenturyLink  
**Date and Time** : 16-JUL-2020 13:43:00  
**Timezone** : MDT  
**For Questions Contact** : Jennifer Somers 801- 575-1003  
**Reason for Outage** : 550 pair cable cut.  
**Notification** :  
**Cause of Outage** : Human Error - Public  
**Location of Outage** : MOUNTAIN GREEN/UT  
**Exchange Name / Wire** : MTGNUTMARS1  
**Center** :  
**Expected Duration** : 17-JUL-2020 13:43:00  
**Actual Duration** : 46:18:00  
**Number of Customers** : 256  
**Services Affected** : LOCAL LOOP  
**Agencies Notified** :  
**Significant Update** :  
**Resolution** : Repaired copper cable.  
**Restore Date/Time** : 18-JUL-2020 12:01:00

--Disclaimer--

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Gary Widerburg  
Commission Secretary

7/20/2020

State of Utah Mail - Fwd: PUC\_UT.071620.002\_F

Public Service Commission of Utah  
801-530-6713