



PublicService Commission <psc@utah.gov>

**Fwd: PUC\_UT.112320.001\_I**

1 message

**Gary Widerburg** <gwiderburg@utah.gov>  
To: PublicService Commission <psc@utah.gov>

Mon, Nov 23, 2020 at 11:33 AM

----- Forwarded message -----  
From: <Regulatory.NEMC@lumen.com>  
Date: Mon, Nov 23, 2020 at 11:33 AM  
Subject: PUC\_UT.112320.001\_I  
To: <gwiderburg@utah.gov>



**PUC Report**

**Report Number** : UT.112320.001  
**Impacted Company** : Lumen  
**Date and Time** : 23-NOV-2020 09:28:00  
**Timezone** : MST  
**For Questions Contact** : Jennifer Somers 801- 575-1003  
**Reason for Outage** : 50 pair cable cut.  
**Notification** :  
**Cause of Outage** : Under investigation  
**Location of Outage** : HYRUM/UT  
**Exchange Name / Wire** : HYRMUTMARS1  
**Center** :  
**Expected Duration** : 24-NOV-2020 09:28:00  
**Actual Duration** : 00:38:22  
**Number of Customers** : 386  
**Services Affected** : LOCAL LOOP  
**Agencies Notified** :  
**Significant Update** :  
**Resolution** :  
**Restore Date/Time** :

--Disclaimer--

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11/23/2020

State of Utah Mail - Fwd: PUC\_UT.112320.001\_I

Gary Widerburg  
Commission Secretary  
Public Service Commission of Utah  
801-530-6713