



PublicService Commission &lt;psc@utah.gov&gt;

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**Fwd: PUC\_UT.112320.001\_F**

1 message

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**Gary Widerburg** <gwiderburg@utah.gov>  
To: PublicService Commission <psc@utah.gov>

Tue, Nov 24, 2020 at 8:38 AM

----- Forwarded message -----

From: <[Regulatory.NEMC@lumen.com](mailto:Regulatory.NEMC@lumen.com)>

Date: Tue, Nov 24, 2020 at 8:38 AM

Subject: PUC\_UT.112320.001\_F

To: <[gwiderburg@utah.gov](mailto:gwiderburg@utah.gov)>**LUMEN<sup>®</sup>****PUC Report****Report Number** : UT.112320.001**Impacted Company** : Lumen**Date and Time** : 23-NOV-2020 09:28:00**Timezone** : MST**For Questions Contact** : Jennifer Somers 801- 575-1003**Reason for Outage** : 50 pair cable cut.**Notification** :**Cause of Outage** : Human Error Public**Location of Outage** : HYRUM/UT**Exchange Name / Wire** : HYRMUTMARS1**Center** :**Expected Duration** : 24-NOV-2020 09:28:00**Actual Duration** : 06:22:00**Number of Customers** : 386**Services Affected** : LOCAL LOOP**Agencies Notified** :**Significant Update** :**Resolution** : Repaired copper cable.**Restore Date/Time** : 23-NOV-2020 15:50:00

--Disclaimer--

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11/24/2020

State of Utah Mail - Fwd: PUC\_UT.112320.001\_F

Gary Widerburg  
Commission Secretary  
Public Service Commission of Utah  
801-530-6713