| | |) |
|----|----------------------------|------------------------|
| 3 | In the Matter of: the |) Docket No. 05-046-01 |
| | Request of Manti Telephone |) |
| 4 | Co. to obtain County-Wide |) TRANSCRIPT OF |
| | EAS for Sanpete County |) PROCEEDINGS |
| 5 | |) |
| б | | |
| 7 | | |
| 8 | | |
| 9 | | |
| 10 | | |
| 11 | | |
| 12 | | |
| 13 | August 29, 2006 | * 6:00 p.m. |
| 14 | | |
| 15 | | |
| 16 | | |
| 17 | Location: Mant | i City Hall |
| 18 | Eva Beal Aud | ditorium |
| 19 | 50 South Main | n Street |
| 20 | Manti, U | tah |
| 21 | | |
| 22 | | |
| 23 | | |
| 24 | Steve Good | will, |
| 25 | Administrative | Law Judge |
| 26 | | |

| 1 | APPEARANCES |
|----|--|
| 2 | FOR MANTI TELEPHONE COMPANY, GUNNISON TELEPHONE |
| | COMPANY, CENTRAL UTAH TELEPHONE COMPANY, INC., AND |
| 3 | SKYLINE TELECOM: |
| 4 | Stan Stoll, Esq. |
| | BLACKBURN & STOLL, LC |
| 5 | Attorneys at law |
| | 77 West 200 South, Suite 400 |
| б | Salt Lake City, Utah 84101-1609 |
| | Tel: (801) 521-7900 |
| 7 | Fax: (801) 521-7965 |
| 8 | |
| | ALSO PRESENT: |
| 9 | |
| | Paul Cox, Manti Telephone Company |
| 10 | |
| | Kent Sanders, Gunnison Telephone Company |
| 11 | |
| | Jim Sanders, Gunnison Telephone Company |
| 12 | |
| | Eddie Cox, Central Utah Telephone Company, |
| 13 | Inc. |
| 14 | Spencer Cox, Central Utah Telephone |
| | Company, Inc. |
| 15 | |
| | Casey Coleman, Division of Public |
| 16 | Utilities |
| 17 | Christine R. Keyser, Committee of Consumer |
| | Services |
| 18 | |
| | -000- |
| 19 | |
| 20 | |
| 21 | |
| 22 | |
| 23 | |
| 24 | |
| 25 | |
| 26 | |

| 1 | INDEX | |
|----|--------------------------------|------|
| 2 | WITNESS: | PAGE |
| 3 | LU ANN PETERSON | |
| 4 | Statement from Ms. Peterson | 9 |
| 5 | JACK PETERSON | |
| 6 | Statement from Mr. Peterson | 10 |
| 7 | AFTON HANSEN | |
| 8 | Statement from Mr. Hansen | 12 |
| 9 | GARY M. THAYER | |
| 10 | Statement from Mr. Thayer | . 15 |
| 11 | KEN BROWN | |
| 12 | Statement from Mr. Brown | . 17 |
| 13 | STEVEN CLARK | |
| 14 | Statement from Mr. Clark | . 19 |
| 15 | KEVIN CHRISTENSEN | |
| 16 | Statement from Mr. Christensen | 21 |
| 17 | JOE TERKELSON | |
| 18 | Statement from Mr. Terkelson | 22 |
| 19 | DEAN W. HALLING | |
| 20 | Statement from Mr. Halling | 23 |
| 21 | CLIFF BURRELL | |
| 22 | Statement from Mr. Burrell | 24 |
| 23 | RAE LOU OLSEN | |
| 24 | Statement from Ms. Olsen | 26 |
| 25 | | |
| 26 | | |

| 1 | INDEX (Cont.) | |
|----|-----------------------------|------|
| 2 | WITNESS: | PAGE |
| 3 | MONTE BONA | |
| 4 | Statement from Mr. Bona | . 27 |
| 5 | NATASHA MADSEN | |
| 6 | Statement from Ms. Madsen | 28 |
| 7 | CASEY COLEMAN | |
| 8 | Statement from Mr. Coleman | 36 |
| 9 | MARK ANDERSON | |
| 10 | Statement from Mr. Anderson | . 47 |
| 11 | DARLENE BLACKUM | |
| 12 | Statement from Ms. Blackum | 52 |
| 13 | | |
| | -000- | |
| 14 | | |
| 15 | | |
| 16 | | |
| 17 | | |
| 18 | | |
| 19 | | |
| 20 | | |
| 21 | | |
| 22 | | |
| 23 | | |
| 24 | | |
| 25 | | |
| 26 | | |

1 PROCEEDINGS 2 3 JUDGE GOODWILL: Let's go on the record. This is the public witness hearing in the Matter of 4 the Request of Manti Telephone Company to Obtain 5 б county-wide EAS for Sanpete County, Public Service 7 Commission Docket Number 05-046-01. I am Steve Goodwill, the Administrative 8 9 Law Judge for the Public Service Commission, and I 10 have been assigned by the Commission to hear this matter. 11 The proceedings this evening are being 12 transcribed verbatim by our court reporter that we've 13 brought along with us. 14 15 Let me just go through the purpose of this 16 evening's hearing as the Commission laid it out in 17 its notice. The Notice of Public Hearing was issued by 18 the Commission on July 31st, 2006 with the stated 19 purpose as follows: 20 21 "On April 5, 2005, Manti Telephone Company 22 filed a letter with the Commission requesting the 23 Commission undertake the polling of Sanpete County residents to determine if their residents desire 24 25 county-wide EAS that would enable telephone

1 subscribers in Sanpete County to make toll-free calls from anywhere in Sanpete County to any other location 2 3 in the county. The Utah Division of Public Utilities has, pursuant to Commission Rules, conducted a survey 4 of the residential telephone subscribers in Sanpete 5 6 County and, as a result, has recommended the 7 Commission establish the requested EAS service." 8 With us here this evening is a 9 representative from the Division of Public Utilities, 10 Mr. Casey Coleman. He's down in front. And also are representatives from the various affected telephone 11 12 companies. I will ask Mr. Stan Stoll to go ahead and 13 make his appearance and make any introductions he 14 would like to at this time. 15 MR. STOLL: Thank you, your Honor. 16 17 I am Stan Stoll, of the law firm of Blackburn & Stoll. I represent Manti Telephone 18 19 Company, Gunnison Telephone Company, Central Utah Telephone Company, Inc., and Skyline Telecom. 20 21 With us here this evening are Mr. Paul 22 Cox, President of Manti Telephone Company. 23 Mr. Pete Sanders, President of Gunnison Telephone Company. Mr. Jim Sanders, also of Gunnison 24 25 Telephone Company. 26

б

1 Mr. Eddie Cox, Vice President of Central 2 Utah Telephone and Skyline Telecom. Mr. Spencer Cox, 3 Vice President and General Counsel for the two 4 companies. 5 They will be available to answer any б questions that you might have. 7 Your Honor, at this time I would like to submit to you the Certificates of Mailing and 8 9 Affidavits of Publication of the Notice of Public 10 Hearing that were provided to the residential and business subscribers in the county. 11 JUDGE GOODWILL: Thank you. 12 Before we went on the record, I had kind 13 of laid out for everyone the basic process that we 14 15 would follow this evening. I'll go ahead and do that 16 again. 17 I want to make sure that everyone is heard tonight who would like to be heard in this public 18 forum regarding the issue of establishing EAS for 19 Sanpete County. 20 21 I've got a list here of folks who have 22 signed up indicating they would like to speak. Once 23 we go through that list this evening, I'll also open it up to the floor for anyone else who has maybe 24 25 arrived late or who has decided during the meeting 26

they would also like to speak.

If you do speak, you can provide a 2 3 statement either in a sworn or an unsworn fashion. 4 If you would like to provide a sworn statement, I'll ask you to raise your right hand and 5 б I'll swear you in. Your statement then becomes sworn 7 testimony that the Commission can use as evidence in 8 making its decision on whether or not to establish 9 the county-wide EAS for Sanpete County. 10 If you would like to provide an unsworn statement, the Commission will still consider your 11 statement, but it will be in a more general fashion 12 so as to gauge the general state of public opinion on 13 this issue as opposed to using any of the specific 14 15 facts that you give in your statement as actual 16 evidence. 17 So that's really the difference between sworn and unsworn statements. It's really totally up 18 19 to you how you would prefer to provide your 20 statement. 21 With that, I think we can go ahead and get 22 started this evening. When I call your name, if you 23 would please stand and state your full name and address for the record. And then you're welcome to 24 25 either come up to the microphone or stay where you're 26

1 at.

| 2 | If the court reporter has any problems |
|----|---|
| 3 | hearing you, maybe we can move the microphone to you |
| 4 | or ask you to come on up to the microphone. We just |
| 5 | want to make sure what you say gets properly |
| 6 | transcribed so that there is a record of that. |
| 7 | With that, the first person on the list |
| 8 | forgive me if I mispronounce or misread some of your |
| 9 | names the first person, I believe, is Lu Ann |
| 10 | Peterson. |
| 11 | Ms. Peterson, would you like to be sworn |
| 12 | or unsworn? |
| 13 | MS. PETERSON: Unsworn. |
| 14 | JUDGE GOODWILL: Okay. If you would just |
| 15 | state your name and address and then go ahead and |
| 16 | make your statement. |
| 17 | MS. PETERSON: Lu Ann Peterson. |
| 18 | Centerville, Utah. |
| 19 | I'm very much concerned about the cost. I |
| 20 | know that \$3.00 or \$4.00 isn't very much per month, |
| 21 | but when we consider gas, the price it is, groceries, |
| 22 | the price it is, everything going up, those of us who |
| 23 | are on a fixed income, Social Security, every \$3.00 |
| 24 | or \$4.00 really counts. |
| 25 | I don't make any calls up to the county. |
| 26 | |
| | |

And if I did, I would be willing to pay my local
 company 14 cents a minute.

3 And I'm not sure who was contacted to say 4 that the majority that was called voted on this. I also wondered, is it possible to have another -- put 5 б it on the ballot and let all of the citizens vote, 7 not just those who were called? 8 But my concern is those of us who are on 9 fixed incomes. And every \$3.00 or \$4.00 does hurt. 10 And I'm very much concerned about that. 11 Thank you. JUDGE GOODWILL: Thank you, ma'am. 12 Next is Jackie Peterson, or Jack. 13 Am I reading that correctly? 14 MR. PETERSON: It's Jack. Jack Peterson. 15 16 Centerville, Utah. 17 JUDGE GOODWILL: Would you like to be 18 sworn or unsworn, sir? 19 MR. PETERSON: Unsworn. 20 JUDGE GOODWILL: Okay. 21 MR. PETERSON: My biggest concern here is 22 that of the public's interest of the majority of the 23 people. Now a lot of the people, the only reason they have a LAN line is for their communications with 24 25 the city. They all have -- basically, everybody's

got cell phones.

| 2 | Now, a lot that I have talked to and |
|----|---|
| 3 | not firstly, because I have heard will drop their |
| 4 | LAN lines. Now that's going to hurt your phone |
| 5 | companies. And they'll go strictly cell phones. |
| 6 | I've got two grandsons that all they have |
| 7 | is cell phones. No LAN lines. |
| 8 | And I understand the convenience of being |
| 9 | able to call anybody in the county. We don't call up |
| 10 | to the county. |
| 11 | We are living on a fixed income. And it |
| 12 | does hurt. And there is a lot of people that's in |
| 13 | the very same fix. |
| 14 | Now, my question is, why are we trying to |
| 15 | have I'm tired of the government government and |
| 16 | governments shoving things down my throat from |
| 17 | time to time. I have spent my time in the service |
| 18 | for us to be free, and to shove something down me, I |
| 19 | am losing my free agency to do and be as I would like |
| 20 | to be. And I feel that this is wrong to try and put |
| 21 | in that system. And I don't believe it's right. |
| 22 | JUDGE GOODWILL: All right. Thank you, |
| 23 | sir. |
| 24 | The next individual is Hansen. I'm sorry. |
| 25 | I can't make out the first name? |
| 26 | |
| | |

| 1 | MR. HANSEN: Afton, A-F-T-O-N. |
|----|---|
| 2 | JUDGE GOODWILL: Thank you. |
| 3 | Would you like to provide a sworn or |
| 4 | unsworn statement? |
| 5 | MR. HANSEN: I don't swear. |
| 6 | JUDGE GOODWILL: Okay. Go ahead. |
| 7 | MR. HANSEN: The first question I have is |
| 8 | as to the projected cost released in the local papers |
| 9 | to begin with. I believe they showed the increase in |
| 10 | Gunnison Valley would be greater than any of the |
| 11 | others. That was prior to the survey that was made, |
| 12 | the telephone survey. Since that time, some other |
| 13 | figures were publishedand in this case, I believe |
| 14 | Gunnison was almost the lowest. Yet it hasn't |
| 15 | changed the amount. I don't know why there is a |
| 16 | difference. |
| 17 | I have two things that are on my mind when |
| 18 | we consider this system. One of them is convenience |
| 19 | and the other one is cost. |
| 20 | Now, as far as convenience is concerned, |
| 21 | if I want to call someone else in the Gunnison area, |
| 22 | I'm willing to punch four more numbers for the cost |
| 23 | it's going to cost me to initiate the other service. |
| 24 | The other service, in my particular case, will cost |
| 25 | me about \$40 a year more than I spend right now for |
| 26 | |

calling in Sanpete County.

| 2 | This is a user type of a thing and users |
|----|---|
| 3 | ought to pay for it. I can see where businesses, |
| 4 | doing an awful lot of long distance calling within |
| 5 | the county, are going to save some money, but they |
| 6 | shouldn't expect those of us who do not do that to do |
| 7 | it. What is it, \$3.59? \$3.50? I don't spend that |
| 8 | much money in a whole year on long distance calls |
| 9 | within Sanpete. And you multiply that by 12 and I |
| 10 | just I'm willing to punch in those four numbers |
| 11 | and pay for my call. |
| 12 | So I oppose it. |
| 13 | MR. KENT SANDERS: Can I ask a question |
| 14 | from the back? |
| 15 | JUDGE GOODWILL: One moment, please. |
| 16 | If you'd please stand up and make sure the |
| 17 | court reporter can hear you. |
| 18 | MR. KENT SANDERS: The earlier rates that |
| 19 | were in the paper, I was wondering what paper they |
| 20 | were in? |
| 21 | MR. HANSEN: The Gunnison Register. |
| 22 | MR. KENT SANDERS: From our office, it's |
| 23 | always been the same. |
| 24 | MR. HANSEN: Well, yours has been the |
| 25 | same, but this last one came and the other parts of |
| 26 | |

the county were higher.

| 2 | JUDGE GOODWILL: Sir, if you'd just |
|----|--|
| 3 | identify yourself for the record? |
| 4 | MR. KENT SANDERS: Kent Sanders. |
| 5 | I just wanted to know which information |
| 6 | coming from Gunnison was incorrect. That's why I |
| 7 | asked that question of you. |
| 8 | The stuff that was coming from our office |
| 9 | will always be the same. |
| 10 | I was just wondering hoping it didn't |
| 11 | come from our office. |
| 12 | MR. HANSEN: It did not. |
| 13 | MR. SPENCER COX: Spencer Cox, Central |
| 14 | Utah Telephone. |
| 15 | I just want to explain the discrepancy |
| 16 | that you saw in the papers. |
| 17 | Both versions were correct. The |
| 18 | difference was Gunnison Telephone right now does not |
| 19 | have an EAS charge. Manti, Ephraim and the north end |
| 20 | of the county already have a charge on there for a |
| 21 | local calling area. For example, Manti can already |
| 22 | call Ephraim, Fairview can already call Moroni. So |
| 23 | what you saw the first time is what the increase was |
| 24 | going to be in every area. So that's why Gunnison |
| 25 | was the highest. It showed a higher increase. |
| 26 | |

| 1 | The second one you saw is the total EAS |
|----|--|
| 2 | charge, because Manti, Ephraim, Fairview, Mount |
| 3 | Pleasant, those cities already have a charge, the |
| 4 | added charge showed it being higher. |
| 5 | So overall, Gunnison will still be the |
| 6 | lowest. But when you talk about an increase from |
| 7 | what's happening now, then that's where the |
| 8 | difference came in. |
| 9 | JUDGE GOODWILL: I would ask as we go |
| 10 | through, please, if we could have just one person |
| 11 | speak at a time to make sure that the court reporter |
| 12 | accurately gets what everybody is saying. |
| 13 | The next person who has indicated they'd |
| 14 | like to speak is Gary Thayer. |
| 15 | Is that correct? |
| 16 | MR. THAYER: I'll be honest with you |
| 17 | people and I'm on a fixed income, also. And |
| 18 | JUDGE GOODWILL: Sir, we can't hear you. |
| 19 | I'm sorry to interrupt, but we want to make sure the |
| 20 | court reporter can hear you. Would you mind coming |
| 21 | down to the microphone? |
| 22 | I take it you'd like to provide an unsworn |
| 23 | statement, sir? |
| 24 | MR. THAYER: Yes. |
| 25 | My name is Gary M. Thayer. I live in |
| 26 | |

Gunnison, Utah.

| 2 | I'm on a fixed income, also. And I'm like |
|----|---|
| 3 | this other gentleman, I do not want people shoving |
| 4 | stuff down my throat that I don't want. |
| 5 | First off is, this deal here, \$3.59 isn't |
| 6 | a lot of money to a lot of people. Thing is, I call |
| 7 | Manti twice a year and talk about 35 seconds each |
| 8 | time. I call when I need my truck serviced and I |
| 9 | call my call him when I need my car serviced. |
| 10 | How's this going to benefit me? |
| 11 | And another thing is, if they do pass |
| 12 | this, I will drop my LAN phone and go back to my |
| 13 | cellular phone. Because I'm not going to be forced |
| 14 | into something I don't need and don't want. |
| 15 | And that's basically all I got to say to |
| 16 | you. |
| 17 | JUDGE GOODWILL: Thank you, sir. |
| 18 | After Mr. Thayer, I think it would be |
| 19 | better if folks will come on up to the microphone, or |
| 20 | I can try to bring it to you. But I think it is a |
| 21 | lot easier for everybody to hear that way. |
| 22 | Next is Ken Brown. |
| 23 | Sir, would you like to be sworn or |
| 24 | unsworn? |
| 25 | MR. BROWN: I don't swear either. |
| 26 | |

JUDGE GOODWILL: Okay. Please just state 1 2 your name and then make your statement. 3 MR. BROWN: My name is Ken Brown, of 4 Fountain Green. And I was one of those few people who got 5 6 called by the Commission and solicited for my opinion over the telephone. Having said that, I haven't a 7 clue how the majority voted against me. 8 9 I, too, like everyone else here, is 10 concerned about the increased cost and the actual need for this service. The difference between "a 11 need" and "a want" is tremendous sometimes. 12 From Fountain Green I can call Moroni, I 13 can call Fairview, but I can't call Ephraim. 14 Ι 15 belong to a prepaid program on my LAN phone as it is. 16 And I can call my son in Alaska for three cents a minute. And I can't call Ephraim to find out if IFA 17 18 has something in stock. 19 I had spoken to the good people in Fairview about their legal position on charging basic 20 21 EAS service in an attempt to opt out of that option. 22 My understanding from the people in Salt Lake, and I 23 don't know which one of the Commissioners or who it was exactly, but they had given the phone companies a 24 25 statement that says that they "may charge this

26

amount." The gentleman from Gunnison indicates their 1 2 company has opted thus far not to do it. 3 So it is therefore my understanding that 4 this is not a mandatory requirement to the phone companies, but, in my estimation, one more way to 5 б increase their income, especially from those of us 7 who thus far have spoken live on a fixed income and 8 don't really have a need for this increased area 9 coverage. 10 I, again, voice my opposition to this. And in the alternative to being mandated, to have the 11 option to opt out of this program altogether. 12 13 Thank you very much. 14 JUDGE GOODWILL: Thank you, sir. 15 Before we move on to the next speaker, I 16 did want to note for the record that the Commission had received two letters or e-mails from individuals. 17 18 One L.D. Smith, from Mount Pleasant, voicing an 19 objection to the proposed EAS, and another from Helen Swensen, of Fairview, voicing support for the EAS. 20 21 I just wanted everyone to be aware that 22 the Commission has received those and they are a 23 matter of the record. The next speaker we have listed is Steven 24 25 Clark. 26

| 1 | Sir, sworn or unsworn? |
|----|---|
| 2 | MR. CLARK: I'll swear. |
| 3 | JUDGE GOODWILL: If you'll please raise |
| 4 | your right hand. |
| 5 | STEVEN CLARK, |
| 6 | called as a witness, being first duly sworn, |
| 7 | was examined and testified as follows: |
| 8 | JUDGE GOODWILL: Thank you, sir. |
| 9 | State your name and then go ahead and make |
| 10 | your statement. |
| 11 | MR. CLARK: My name is Steven Clark. I'm |
| 12 | from Chester, Utah. |
| 13 | I could not possibly speak more in favor |
| 14 | of this from a couple of different aspects. |
| 15 | One of them is the fact that we have |
| 16 | places in our county here, in fact Manti is one of |
| 17 | them, where if people want to call a hospital, going |
| 18 | either north or south, they have to make a long |
| 19 | distance telephone call in order to do that. I can't |
| 20 | tell you how many times someone like me, who lives in |
| 21 | Chester, a fairly isolated area, needs to make a |
| 22 | telephone call out into an area that is a long |
| 23 | distance call. For example, Manti and Ephraim are |
| 24 | within the same calling area right now. My little |
| 25 | community of Chester is closer to Ephraim than Manti |

1 is. 1

is. It's long distance for me to call Ephraim.

I call fairly frequently to the county 2 3 offices in Manti. It's always a long distance call. 4 A second public aspect of why I am so much in favor of this is that I sit on the Sanpete County 5 б Economic Development Advisory Board. And I can tell you that as businesses look to coming to Manti, one 7 of the very first questions that they ask is: What's 8 9 it like to get telephone and communication services 10 here? And we have had businesses who have turned Sanpete County down as a location simply because of 11 the expense that they'll have in not being able to 12 make wider area telephone calls. 13 We have great communication infrastructure 14 15 in this county, but within the county itself our 16 ability to call is guite limited. 17 We desperately need to be able to widen 18 our calling area in order to be able to attract 19 businesses that are going to bring jobs that will help us hold our kids in this county instead of 20 21 shipping the kids off to the Wasatch Front. 22 Another aspect that will be greatly aided 23 by this is that I'm fairly active in my political party. And we have a large county. And when we make 24 25 political calls, sometimes I have to call all the way 26

| 1 | to Centerville or Axtell. Some of those areas, if I |
|----|---|
| 2 | call from Chester to Axtell, I actually cross two |
| 3 | long distance telephone call boundaries. And I think |
| 4 | that it will facilitate a great deal in terms of |
| 5 | public political activity, being able to contact the |
| 6 | whole county without having a cost involved. |
| 7 | It just would not be possible for me to |
| 8 | speak more firmly in favor of this proposal to expand |
| 9 | the calling area for our county. |
| 10 | Thank you. |
| 11 | JUDGE GOODWILL: Thank you, sir. |
| 12 | Next is Kevin Christensen. |
| 13 | Sworn or unsworn, sir? |
| 14 | MR. CHRISTENSEN: Unsworn. |
| 15 | JUDGE GOODWILL: Okay. |
| 16 | MR. CHRISTENSEN: I would like to tell my |
| 17 | support for the extended area service. I think that |
| 18 | in the past there have been lots of divide in the |
| 19 | county. There has always been north of the county, |
| 20 | there's always been central and there's always been |
| 21 | Gunnison Valley. Part of that, I think, is the fact |
| 22 | that we're kind of in separate communities, even |
| 23 | though we're in the same county. We never come |
| 24 | together as communities. |
| 25 | And I know there are a lot of people who |
| 26 | |

simply won't call from Ephraim to Moroni because it's 1 long distance. And I think from an economic 2 3 standpoint, there is a lot of people that -- if they 4 could call down to the next town and maybe to a business and find out if a business has a particular 5 б item and how much it costs, that they would do that. 7 Instead of perhaps waiting till they go to Provo the 8 next time. 9 So I'm very much in support of the EAS. I

10 think it -- as most of you probably know, most of the counties along the Wasatch Front, even Sevier County, 11 12 already have this and have had it for a long time. Decades perhaps. And I think it's time that we take 13 the next step and have a county-wide calling area 14 15 where we all can speak to everybody and so forth. 16 Thank you. JUDGE GOODWILL: Joe Terkelson. 17 18 Sir, sworn or unsworn? 19 MR. TERKELSON: Unsworn. I must apologize. I didn't know that you 20 21 had run this survey already and it's all cut and dry. 22 But I travel extensively and we don't take 23 the newspaper or whatever. But why couldn't they just impose the fee on those that want it and not the 24 25 ones that don't want it?

1 Thank you for your time. 2 JUDGE GOODWILL: Thank you, sir. 3 That's all that I had on my list. Do we have more folks? Thank you. 4 Dean, is it Whalling? 5 6 MR. HALLING: W. Halling. 7 JUDGE GOODWILL: I'm sorry, Dean Halling. Would you like to be sworn or unsworn, 8 9 sir? 10 MR. HALLING: Sworn. JUDGE GOODWILL: Okay. Please raise your 11 right hand. 12 DEAN W. HALLING, 13 14 called as a witness, being first duly sworn, 15 was examined and testified as follows: 16 JUDGE GOODWILL: Thank you. 17 Go ahead, sir. MR. HALLING: I would like to go on record 18 19 as opposing the EAS on the basis of economics. I've lived in the county for 26 years. I do shop in 20 21 different areas of the county. But in that time, I 22 can't think of a single month that I've spent \$4.00 23 on long distance phone calls within the county. And so on that basis, I think when you multiply it, the 24 25 math really does work against the economics in the

23

1 county.

2 So on the basis of the cost, I do oppose 3 the EAS. JUDGE GOODWILL: Thank you, sir. 4 Cliff Burrell. 5 6 Would you like to provide a sworn or 7 unsworn statement, sir? 8 MR. BURRELL: Sworn, please. 9 JUDGE GOODWILL: Please raise your right 10 hand. 11 CLIFF BURRELL, called as a witness, being first duly sworn, 12 was examined and testified as follows: 13 14 JUDGE GOODWILL: All right, sir. 15 MR. BURRELL: I would like to indicate 16 that I understand that there are some of our senior citizens here this evening that \$3.00 or \$4.00 does 17 make a difference. However, as Mayor of Ephraim, I 18 19 can only indicate that in the -- oh, I guess it was about 1998, we worked with the Commission and with 20 21 Qwest -- I believe that was the name of it at that 22 time -- and we established an EAS district between 23 Mount Pleasant and Ephraim. And we had -- I was on the City Council at the time. We did have a number 24 of concerns about the cost. We understand that. And 25

we understand that government sometimes puts us in
 positions that we may not be in favor of.

3 However, it has been such a positive 4 thing, program, that we have in our area, that we are able to call back and forth with Mount Pleasant, 5 6 Spring City. I just wish I could have gotten the 7 rest of the counties online at the same time as we 8 did with the original one because it's been a 9 wonderful advancement to everyone in the community. 10 You may not think of it as something that will be useful, that will cost you \$3.00 to \$4.00 and that 11 you won't use it, but we have found the volume of 12 calls have gone up. That you can make more friends 13 now. You can call people outside the community. 14 15 We have seen the toll-free calling --16 which isn't really toll-free -- but we have seen it be a tremendous economic boon to our community and 17 has made it very, very -- you know, I don't know how 18 19 they do it, but the communities seem to come together. We have a closer relationship now. I know 20 21 some of you may disagree with me, but that's what 22 I've seen. 23 Now, I'm in the business community, so I

see some of this in a little different light. But as
the Mayor, I also see where it's helped us a great

1 deal.

| 2 | So I'm very much in favor of this extended |
|----|---|
| 3 | area and have looked forward to this opportunity |
| 4 | since Mark and I served on that Commission, or on |
| 5 | that council back in the '90s. So I would hope that |
| б | we would be able to go forth with this. |
| 7 | Thank you. |
| 8 | JUDGE GOODWILL: Thank you, sir. |
| 9 | And I'm sorry if I can't read this |
| 10 | correctly. Rae Lou Olsen? |
| 11 | Would you like to provide a sworn or |
| 12 | unsworn statement? |
| 13 | MS. OLSEN: Unsworn. |
| 14 | JUDGE GOODWILL: Okay. |
| 15 | MS. OLSEN: I will just make a very short |
| 16 | statement. |
| 17 | I'm Rae Lou Olsen, from Mayfield, Utah. |
| 18 | And I am not in favor of this service. And everyone |
| 19 | I've talked with in Mayfield does not need it either. |
| 20 | We just don't make enough calls in the northern part |
| 21 | of the valley that would make it that we would |
| 22 | want it. |
| 23 | We would rather not have it. |
| 24 | JUDGE GOODWILL: Thank you, ma'am. |
| 25 | Monte Bona. |
| 26 | |

1 Sir, would you like to provide a sworn or unsworn statement? 2 3 MR. BONA: Sworn, please. MONTE BONA, 4 called as a witness, being first duly sworn, 5 б was examined and testified as follows: 7 JUDGE GOODWILL: Thank you. 8 MR. BONA: Monte Bona, Mount Pleasant, 9 Utah. 10 I'm a member of the Mount Pleasant City Council. I split my time between Salt Lake and Mount 11 Pleasant, so I have both an urban and rural 12 perspective. I would like to speak in support of 13 14 expanded service. 15 And I do so looking toward the future. I 16 think it's progressive. It's good for the economy. It's good to unite the county. I'm very much in 17 favor of it. 18 19 Thank you. JUDGE GOODWILL: Thank you, sir. 20 21 Natasha Madsen. 22 Ma'am, would you like to provide a sworn 23 or unsworn statement? MS. MADSEN: Sworn is fine. 24 25 JUDGE GOODWILL: Raise your right hand. 26

NATASHA MADSEN,

called as a witness, being first duly sworn, 2 3 was examined and testified as follows: 4 MS. MADSEN: I really didn't plan on saying anything tonight. I was just slipping away 5 б from a volleyball game. But I do feel like I need to 7 respond. And I agree with many things that have 8 been said. 9 I think what Cliff said about the cost of 10 living and, yes, I am on a fixed income, too, and I understand these few dollars here and few dollars 11 there make a difference. But as the Mayor of Manti, 12 I must look at things in a little different manner. 13 And not necessarily what is best for me, but what is 14 15 best for the community. 16 And Jack, you mentioned at this time that it is not useful to you to have -- to be able to call 17 18 Manti. But think of the time when you ran your 19 business in Gunnison and how nice to be able to -- if it would have been possible at that time -- to be 20

able to talk to people in Ephraim or Manti, "Hey, do you have this part? Hey, what's the cost on this job?" Those are the kinds of things that we want to help our communities grow towards.

25This is the time in Sanpete County when we26

| 1 | need to become more unified. And I realize that a |
|----|---|
| 2 | few dollars here and a few dollars there make a |
| 3 | difference, but sometimes we have to think what is |
| 4 | best for the community and the county, and not |
| 5 | necessarily what is best for me. |
| 6 | And just one comment on this survey that |
| 7 | was done. |
| 8 | My understanding is it was random |
| 9 | selection, those people that were called. And if |
| 10 | that is true, those people that were called are very |
| 11 | representative with those answers for the county as a |
| 12 | whole. Random selection with a 5, 10, 15, 20 percent |
| 13 | calling group is a very, very accurate representation |
| 14 | of the fact that most of the people did prefer that |
| 15 | we have a change. |
| 16 | Those folks that live in Gunnison, well, |
| 17 | you've got the hospital down there. Those people in |
| 18 | Manti, the citizens say to me, "Oh, how nice it would |
| 19 | be if I could just call the hospital and find out |
| 20 | what my tests were with the doctor." And get that |
| 21 | information. |
| 22 | I, too, have a cell phone and I use it for |
| 23 | my long distance. And this isn't going to benefit me |
| 24 | particularly in any way. But I know as I stand here |
| 25 | it will benefit the citizens of Sanpete County, |
| 26 | |
| | |

1 perhaps not individually, but collectively.

2 Thank you.

26

3 JUDGE GOODWILL: Thank you, ma'am. Mr. Coleman, from the Division of Public 4 Utilities is signaling me that he'd like to say 5 б something about the survey, I believe. 7 MR. COLEMAN: Hello, everyone. It's nice 8 to be here tonight. I think. Hopefully you don't 9 have any tomatoes that you're going to throw at me. 10 I'm kind of here because I was the one who was in charge of conducting the survey, and I know 11 there were some questions about that. And so I would 12 like to explain what the process was, what it means. 13 14 I'm more than willing to answer questions 15 as well, if you have questions about it. And I can 16 also explain a little bit where there was -- a gentleman that talked about EAS being optional. 17 Ι 18 can try to explain the reason why, from a technology 19 standpoint, it's just not feasible for optional EAS. And so there are certain things that we would 20 21 hopefully like to clarify. 22 To preface this, I'm not for or against 23 EAS. I'm just here doing what I was asked to do. So if it happens in Sanpete County or it doesn't, this 24 may seem blunt, but I don't really care one way or 25

the other because I don't -- it's not going to affect me day to day. So I am not being swayed one way or the other.

4 But the way that we did the survey, what we did was we asked all the phone companies basically 5 б to provide all the customers that they had, their 7 whole phone lists. So it would be numbers for both 8 listed and unlisted individuals. From that list we 9 would basically look and say, okay, Manti had about 10 4,000 customers. That means we need to contact approximately -- I can't remember the numbers 11 offhand, I didn't bring them -- but about 300 people 12 we need to contact in Manti to be able to see for 13 sure if they are in agreement or not in agreement of 14 15 it.

16 So what we did is we just took that whole list of names, we assigned a number, 1 through 4,000, 17 18 and we said we're going to pick out whoever is 1 19 through 500 or 600, whatever we need. We picked those names of people and it was completely random. 20 21 The computer threw them into a box, printed out a 22 number and those were the people that got put on that 23 list.

24Our division basically just spent time25calling, day, evening, whenever, trying to get ahold

of these people to see if they were interested in it
 at all.

3 And the questions that were published were basically the ones we asked. It was real simple. 4 "Have you heard that there is EAS going to happen in 5 б Sanpete County and are you in favor of it or not?" 7 And that's all we did. We took the "yes" and the 8 "no" answer. And from that -- I think you've 9 probably seen it in the information that was put out 10 there -- the results for each of the different areas were basically those people that were in favor of it. 11 12 And there were people we talked to that 13 were very strongly opposed to it as well. There were some that were very strongly for it or against it. 14 But, ultimately, what was done is that it 15 16 was randomly selected. We didn't know who we were 17 selecting. 18 We tried to do everything we could to 19 contact those people. We even left voicemail messages, "Hey, if you're interested in this topic 20 21 and you'd like to vote, feel free to give us a call 22 back and we'll be more than happy to take your vote." 23 We did everything we could to make sure that people who wanted to respond, you know, as long as they were 24 25 on our list, were contacted.

| 1 | One thing that I think is important to |
|----|---|
| 2 | note is if it was a business that somehow got on the |
| 3 | list it wasn't supposedto be there we didn't |
| 4 | include that information or count them in the sample |
| 5 | because, by rule, it has to be residential customers. |
| 6 | I mean, as was stated here, basically every business |
| 7 | will probably want it because obviously they're |
| 8 | making more long distance calls. So that wasn't even |
| 9 | allowed to be put into the sample to be considered. |
| 10 | If it was a business, we just crossed it off and said |
| 11 | it was a business and kept going until we had enough |
| 12 | people to do that as well. |
| 13 | MR. HALLING: Was the cost of the service |
| 14 | a part of the survey? |
| 15 | MR. COLEMAN: Yes. We said specifically |
| 16 | well, what the question was and we even did |
| 17 | overkill. And what I mean by "overkill" is our first |
| 18 | question was: "If it was economically feasible, |
| 19 | would you be interested in a county-wide EAS?" |
| 20 | Now, I'm a government employee, so if |
| 21 | someone told me "no," I would still ask the next |
| 22 | question, even though I knew that they weren't in |
| 23 | favor of it. |
| 24 | And the next question is where we'd |
| 25 | specifically say, for example, in Gunnison, we'd ask |
| 26 | |

the question: "Would you be willing to pay \$3.59 for 1 the opportunity to have county-wide EAS and stuff 2 3 like that for this service?" So we specifically said what the cost was in each of the different areas. 4 For the other areas, say like for Central 5 б Utah areas where there may be a change in the price, 7 where they're going from \$4.16 -- sorry, this is 8 probably Manti. I did so many calls and sometimes 9 numbers get cloudy in my head. Actually, I have that 10 here. Yes. So, for example, like with Manti, we said 11 12 the rate was going to \$4.16 and we asked individuals: "Would you be willing to pay \$2.00 more a month for 13 the ability to call throughout the whole county?" 14 15 So we weren't trying to hide the fact that 16 it was with that. 17 And if I can take a moment just to 18 explain. The reason the cost is there -- the phone 19 companies basically are not going to be making any more or any less money with this service in place. 20 21 Basically to them, it's revenue neutral. 22 The reason why the cost is there is 23 because -- and we've done this as a Division in other places we have EAS, and what we've always seen is a 24 25 blank those calls are now free and you're not paying 26

14 cents to be able to call the hospital or wherever
 else. The amount of calls increases usually by a
 factor of eight. Which means, if you were only
 calling once, you're going to call eight times now or
 nine times now.

6 And so the reason that that cost was there 7 is just to cover the amount of extra phone calls, because the companies have to put in those facilities 8 9 to be able to handle those phone calls. And so 10 that's why that cost is there. It's not to make more or less for the phone companies. But it's just 11 because people in the community have said this is 12 something that we would like and the phone companies 13 have to be able to provide that service if that's 14 15 what they've said, which, with the customer survey 16 and the way we did it, that was the basic premise. And so that cost is there to cover those facilities 17 18 and make it possible so that you are able to make a 19 phone call.

20 Now, one other point with that. As far as 21 optional EAS -- and I don't remember your name, but 22 you talked about how Gunnison sounded like it was 23 optional, but Manti wasn't optional. I want to 24 clarify that a little bit.

25 There is not anything that's really 26

considered an optional EAS. And the reason why is 1 because Gunnison has never had the ability to call 2 3 from anything other than their local phone area. And 4 so that's why there has never been a charge for that. MR. SANDERS: I was going to say, Casey, 5 б in parts of the five communities we serve, we don't 7 charge anything. It's all included. MR. COLEMAN: Thanks for the 8 9 clarification. Within Gunnison Telephone Company. 10 So you can call from those five communities and that's where they've set it up. 11 That's considered a local call. So you don't have to 12 pay long distance for that. But if anybody outside 13 of Gunnison wanted to call from Manti, that was 14 15 always a long distance call for them. 16 So it wasn't ever optional for the individuals to do that. But for the people that are 17 18 in Manti, every phone customer in Manti, even if they 19 wanted the service or not, basically has to pay that \$2.16 to be able to call from Manti to Ephraim or 20 21 wherever that call is at. So there may be people in Manti that say, "You know what, I hate this \$2.16. 22 23 It's the worst thing in the world. I never call anybody." But the way that the rule is established 24 25 and the way that it's set up is it's not possible to

have it be optional. Because there is a cost
 involved with that and they decided to have everybody
 pay for that.

MR. BROWN: Excuse me. You did say there 4 were technical reasons that optional EAS is not an 5 б option. And I would like to know specifically what are those technical reasons why I have to pay for a 7 8 service that I'm not getting? 9 And in my case, it's not \$2.00 or \$3.00, 10 it's \$5.00 every month -- correct me -- it's scheduled to go to \$6.95. That's \$7.00 when I went 11 to school. And \$7.00 on a fixed income is a lot. 12 JUDGE GOODWILL: Sir, would you please 13 just give us your name for the court reporter. 14 15 MR. BROWN: Hasn't changed from the last 16 time. It's still Ken Brown. 17 JUDGE GOODWILL: Thank you, sir. 18 MR. COLEMAN: The reason why it's not 19 optional -- and I am not an engineer, so I am giving you my understanding. But I'll try to explain the 20 21 way that it works. 22 The phone system, basically there is a 23 switch, which is some computer, that basically says, okay, this phone call needs to be routed from -- this 24 25 phone number -- basically it's from one computer to 26

| 1 | the next. And so there is a switch. You dial that |
|--|--|
| 2 | number and it says, okay, I know that I need to take |
| 3 | this and take it locally to this other phone here. |
| 4 | So it's staying within the switch. |
| 5 | But when you dial a "1" or you dial |
| 6 | "1-4-3-5," whatever, that's basically telling that |
| 7 | computer that this is now a long distance phone call. |
| 8 | And the way that the government and sorry, not the |
| 9 | government, the FCC and the bodies that regulate this |
| 10 | have set up a different way that they charge for that |
| 11 | long distance phone call. So that 1-4-3-5 is what |
| 12 | tells that switch that it's now a long distance phone |
| 13 | call versus a local phone call. |
| | |
| 14 | And from my understanding again, I'm |
| 14 15 | And from my understanding again, I'm not an engineer, but from talking to the people who |
| | |
| 15 | not an engineer, but from talking to the people who |
| 15 16 | not an engineer, but from talking to the people who are it's not feasible or possible for that switch |
| 15 16 17 | not an engineer, but from talking to the people who are it's not feasible or possible for that switch to switch to say, okay, now this number what would |
| 15 16 17 18 | not an engineer, but from talking to the people who are it's not feasible or possible for that switch to switch to say, okay, now this number what would happen is you would just dial all those numbers and |
| 15 16 17 18 19 | not an engineer, but from talking to the people who are it's not feasible or possible for that switch to switch to say, okay, now this number what would happen is you would just dial all those numbers and it would just not keep track of it. Where now you |
| 15 16 17 18 19 20 | not an engineer, but from talking to the people who are it's not feasible or possible for that switch to switch to say, okay, now this number what would happen is you would just dial all those numbers and it would just not keep track of it. Where now you are basically keeping track of all the numbers. |
| 15 16 17 18 19 20 21 | not an engineer, but from talking to the people who are it's not feasible or possible for that switch to switch to say, okay, now this number what would happen is you would just dial all those numbers and it would just not keep track of it. Where now you are basically keeping track of all the numbers. If you call a toll number, it'll say you |
| 15 16 17 18 19 20 21 22 | not an engineer, but from talking to the people who are it's not feasible or possible for that switch to switch to say, okay, now this number what would happen is you would just dial all those numbers and it would just not keep track of it. Where now you are basically keeping track of all the numbers. If you call a toll number, it'll say you were on that phone for ten minutes. If this is in |
| 15 16 17 18 19 20 21 22 23 | not an engineer, but from talking to the people who are it's not feasible or possible for that switch to switch to say, okay, now this number what would happen is you would just dial all those numbers and it would just not keep track of it. Where now you are basically keeping track of all the numbers. If you call a toll number, it'll say you were on that phone for ten minutes. If this is in place, like, myself, I live up closer to Salt Lake |

how long I'm on that phone call because they don't 1 care because it just stays on the local network. 2 3 And so that's part of the technical 4 reasons as far as why that's happening. 5 MR. BROWN: I really don't mean to belabor б the point, but I find it almost ridiculous that we 7 can talk to men walking around on the moon and we can't have a computer that would shut off my switch 8 9 so that I don't have to get charged for some service 10 that I'm not getting. In this case, it's going to be \$7.00 a 11 12 month. MR. COLEMAN: Which is true, but it works 13 14 both ways. 15 And what I mean by that --MR. BROWN: 16 I hear what you're saying, sir, but I'm having a difficult job following your 17 18 rational, to be very honest with you. MR. COLEMAN: Okay. If someone is working 19 at a hospital that's in Gunnison and they call you, 20 21 is that a long distance call or a local call? 22 MR. BROWN: It would be long distance. 23 MR. COLEMAN: For that person. But what would happen is if that person, if there is 24 25 county-wide EAS, that would then be a local call. 26

But if you're off the switch, then that switch has to 1 recognize that you're a long distance call. 2 3 MR. BROWN: My point is that there are 4 other options available other than this EAS system. MR. COLEMAN: Sure. 5 6 MR. BROWN: As I indicated, I can dial --7 Ephraim's long distance from me, but I can call them 8 for three cents a minute, not 15 cents a minute, or 9 \$7.00 a month. Same as I can call Alaska for three 10 cents a minute. So I don't see that this is such a technological problem we can't resolve or that 11 somebody can't resolve. Because I'll spend enough 12 time to figure out how to do it. 13 14 There are other options. 15 But I don't see why, since I never, ever, ever use this EAS system, why I have to continue to 16 be charged what will amount to be \$6.95 a month if 17 18 this is approved. I'd like to have the option to get 19 out of it altogether. MR. COLEMAN: 20 Sure. 21 MR. BROWN: Or pay for it as you need it. 22 MR. COLEMAN: I understand what you're 23 saying, but what happens is we live in a democracy and so sometimes if there is a larger body of people 24 25 that want something versus a smaller body of people 26

1 --

2 MR. BROWN: The right of eminent domain 3 then?

4 MR. COLEMAN: No. I'm not saying it's 5 eminent domain. But what I'm saying is the way that 6 it's set up, the technology, and the way that it has 7 to happen, because you're spreading that cost over 8 overall customers, the cost should be able to allow 9 that.

10 And we've not talked with these local phone companies. We've talked with Qwest and other 11 12 people where we've had this come up. And what they said is the software, the amount of hours, all these 13 things would need to be included in that as far as 14 15 the cost to make that possible would make it to where 16 you're paying \$30, \$40 for that individual to have that option to do it as well. 17

And so that's part of why the customer survey is in there. The Commission and the Division and everybody else, we're not saying that we want to force you to have this, but from our perspective there are people who've asked for it and so we have to look at it and say, "Has there been interest in this and what is the level of interest?"

25 And that's where the customer survey comes
26

1 in.

| 2 | I don't disagree with you. There were |
|----|---|
| 3 | people in your exchange that just as strongly said, |
| 4 | "No way. We don't want that." But there were just |
| 5 | as many people, if not more, who said, "Yes. We do |
| 6 | want this service." |
| 7 | So we ultimately if it's going to |
| 8 | happen and I'm not speaking for the Commission. |
| 9 | It's not been set. I don't have the authority to do |
| 10 | that. I'm just explaining how we did the customer |
| 11 | survey and what we tried to do with that. |
| 12 | MR. BROWN: I would like to end on this |
| 13 | note. |
| 14 | I would like to express my appreciation |
| 15 | for the professional manner in which you or one of |
| 16 | your colleagues did conduct that survey. |
| 17 | MR. COLEMAN: Thank you. I doubt it |
| 18 | was I mean, I didn't call specifically in that |
| 19 | area. I'd love to take the accolades, but I will |
| 20 | find out who it was and give them the accolades. We |
| 21 | appreciate that. |
| 22 | And ultimately that's what we tried to do. |
| 23 | We wanted to see what the feel was from the people in |
| 24 | Sanpete County. And we understood there were going |
| 25 | to be people that were on this side of the spectrum, |
| 26 | |
| | |

who would say, "No way," and other people who would 1 say, "You know, I'd throw a party tomorrow if I could 2 3 have it." So we're just trying to see where that 4 feel was. And that's why we did the customer survey. And we also tried to do it as statistically valid and 5 б as accurate as possible. 7 I can say with full confidence, we tried 8 to make sure that we did this as accurately as 9 possible. We didn't sway the questions one way or 10 the other. And I feel that what we did was as about as accurate as you can get to find out what the feel 11 12 was in Sanpete County.

Now, do I think there are people who are opposed to it? Sure. I know there was. I mean, I spoke to them specifically. But there were also people who were in favor of it.

17 So that's -- that's why -- that's all I 18 wanted to do was to help clarify that. I think it's 19 helpful for people to understand how this process 20 happened. I'm not up here because I want to be, but 21 I think it was a good bit of information, at least 22 for those who are interested about it, to relay that 23 as well.

And I'm sorry I took up more of your time.
MR. THAYER: With all this modern

technology we've got, why can't you guys give it to people who want it and those who don't just leave theirs alone?

MR. COLEMAN: Sure.

5 MR. THAYER: I mean, we got all this б technology, why can't we use it? 7 MR. COLEMAN: The reason is just -- the way the rule is established is it's something that 8 9 has to be if enough people are in favor of it. And 10 that's why the Commission actually set a higher threshold. Initially when this was in place, it was, 11 12 like, 50 percent and they set a threshold that was higher. So it was closer to, like, 67 percent, 13 approximately, or something like that. If there was 14 15 a large portion of people in favor of it -- the way 16 the rule is, it has to be spread out among all the customers. Because you can't -- from a technology 17 18 standpoint -- a computer can't say, okay, this number 19 is "1," that I've got to track numbers to make sure that it's a whole number. This number is "1," okay, 20 21 they can talk as much as they want to. This number 22 I've got to track because the amount of -- the 23 computer equipment, software that you put in there, would make it to where it's so expensive that it 24 25 wouldn't -- you wouldn't be able to afford for anyone 44

26

to do that because you're adding additional costs on 1 top of that just to make it so that it's something 2 3 that's optional. 4 I'm sorry I don't have a better answer than that. 5 6 JUDGE GOODWILL: Sir, I'm sorry, I know 7 your name is on the list, but if we could just get your name again so the court reporter knows who it 8 9 was who just had that last question. 10 MR. THAYER: Gary Thayer. JUDGE GOODWILL: Thank you, sir. 11 And, sir, you had a question? 12 MR. HANSEN: Afton Hansen, again. 13 Did you do a standard error on your study, 14 15 on your survey? 16 MR. COLEMAN: Yes. MR. HANSEN: I understand that it was only 17 18 passed by about five-tenths of a percent? MR. COLEMAN: Yeah. What the standard 19 error was -- the standard error -- I'm just going to 20 21 read it because I don't want to misquote it. 22 "The Commission will presume that the 23 proposed EAS is in the public interest if" -- and I'm just reading from the rules, and this is what we 24 25 followed as well -- "the survey results indicate that 26

at least 67 percent of the customers of the incumbent 1 telephone corporation of each petitioned local 2 3 exchange area desire EAS at the price represented in the survey questionnaire." 4 5 And I believe it's a plus or minus ten б percent with a -- is it five percent? It was a five 7 percent plus or minus with a 90 percent confidence. MR. HANSEN: That's not a very good pass 8 9 for that area then; is it? 10 MR. COLEMAN: Pardon me? 11 MR. HANSEN: That's a not a very good pass for that area then; is it? 12 MR. COLEMAN: It's very close. 13 14 The way we did it was you had to meet a 15 certain level of "yes," a certain level of "no" to 16 make sure that it was definitely not going to pass or 17 not pass. Like you said, it was close. I'm not 18 19 going to say it isn't. But again, I can guarantee that the Gunnison one -- I personally, and my 20 21 at-the-time supervisor of the Division, were the ones 22 that called Gunnison. Because we recognized that 23 there was maybe going to be a close race potentially. "Race" may not be the right term. But there was 24 25 going to be interest in Gunnison. So myself and my

boss and one other person that had been working at 1 the Division for ten-plus years were the ones who did 2 3 Gunnison. We did those to make sure they were exactly correct. We took everybody's input that was 4 there. 5 б So I'm not going to characterize it as an 7 overwhelming "yes," but it was still a "yes" for that area, according to the statistics and sample and the 8 9 size we looked at as well. 10 JUDGE GOODWILL: Is there anyone else that's either arrived late or didn't sign up that's 11 decided they'd like to speak? 12 Yes, sir? 13 14 If you'd come on up. 15 Would you like to provide a sworn or an 16 unsworn statement? 17 MR. ANDERSON: I'll swear. 18 JUDGE GOODWILL: All right. Please raise 19 your right hand. MARK ANDERSON, 20 21 called as a witness, being first duly sworn, was examined and testified as follows: 22 23 JUDGE GOODWILL: Thanks. 24 Sir, if you would please state your name 25 and, if need be, spell it so the court reporter has 26

1 it accurately.

24

2 MR. ANDERSON: Mark Anderson is my name. 3 I'm from here in Manti.

First of all, I wanted to commend everyone 4 for coming out tonight because it's important that 5 б you become part of the system. And that's what it's 7 about. It's "I'm in favor" or "I'm not in favor." 8 It's a "yes" or "no." 9 I sit with the County Commission and we 10 hold public hearing after public hearing after public hearing and nobody comes. It's an empty room. Now, 11 12 you people that have come here tonight, that's great. Sanpete County has 25,000 citizens. We have about 30 13

tonight. So I commend you folks who have come. 14 15 Now, this is a decision where you are 16 either in favor or you are not. And that's what you 17 are putting on the record. And I'm here to say that I'm in favor of the EAS. I understand being on a 18 19 fixed income. My mother is on a fixed income and it will be hard for her. But there was another issue 20 21 that's been raised here relative to Sanpete County 22 which I think is an important factor. And it is the 23 collective issue, not the individual issue, as Mayor Madsen indicated.

25 Sanpete County is unique historically. We 26

have three telephone companies. That splits us three 1 We have two school districts in a county of 2 wavs. 3 25,000 people. Now, on one hand you can sit here and 4 argue most of the night that that's a good thing and a positive thing for Sanpete County, and there are 5 6 other people here who can argue the other side and 7 say, "It is divisive. It splits us. It tears us apart. We're always the north and the south." One 8 9 of the things this does is it helps unify the county 10 in what we do.

11 And from where I sit with the county and the Commission and trying to develop this county and 12 13 bring people here who want to have employment and employ all the residents here and have children that 14 15 are here, this is an important factor. We talk about 16 technology and how important it is. There is technology that Sanpete County hasn't even dreamed of 17 18 having yet that big cities have that we can't offer. 19 We need to be able to compete in the world. And this is one of those things that helps us compete in the 20 21 world. It's a vital thing for us as we do. 22 And I know individually it hurts. It'11

hurt me. I'm going to pay that out. I'm a
businessman. And I know they didn't factor in
businesses relative to this, but I can show you my

phone bill as a business and what it means to me as a
 businessman.

3 So I'd just like to go on record saying I 4 understand what you're indicating. And I'm in favor 5 of it.

6 I do have a question relative to the 7 technology one, though, because I think it's a valid 8 one. We have all seen over the course of years where 9 a new -- well, let's take a calculator for example. 10 When I went to Utah State University, a four-function calculator would cost you almost \$300. By the time I 11 12 graduated from Utah State University, they were giving them away at stores if you'd come in and check 13 out their inventory. Technology does change. 14

15 And I would like to challenge perhaps the 16 industry at times to look at that. Because as 17 technology improves, prices go down on the cost of 18 that. The same with the laptop computer. The same 19 with everything else that's technologically involved with us. Things change and they evolve. So maybe 20 21 it's something we can look at relative to that. 22 But I'm in favor. Thank you.

23 MR. PAUL COX: Mark, how much does the 24 county pay for EAS a month -- not EAS, 9-1-1? 25 JUDGE GOODWILL: Sir, could you please

1

state your name?

MR. PAUL COX: Paul Cox, Manti Telephone 2 3 Company. MR. ANDERSON: I would have to dig that 4 out to give you that information. But I can tell you 5 б the phone bill for the county is about an inch thick. 7 MR. PAUL COX: NO. I'm just talking about 8 the 9-1-1. The county is responsible for 9-1-1. You 9 pay to have a database maintained. 10 What do you have to pay a month to have that database maintained? 11 MR. ANDERSON: I don't know. 12 MR. PAUL COX: Well, I know it's at least 13 14 25 cents a subscriber. MR. ANDERSON: I would think that's 15 probably true. 16 17 MR. PAUL COX: And that's just for the

17 Wire LAN subscribers. I don't have any idea what 18 wire LAN subscribers. I don't have any idea what 19 it's going to cost to incorporate the wireless people 20 into that database. We're talking about database 21 management and your cost to manage that database has 22 not gone down. As you put stuff into that database, 23 your cost is going up.

24 That's why it's not practical to maintain 25 an optional EAS system, because we have to maintain

1 the database.

2 MR. ANDERSON: Thank you. And that, from 3 the county's standpoint, let me explain to you, is a very critical thing. Because we have 9-1-1 that's on 4 the LAN-based line. One of the issues that we face 5 б is the usage of cell phones. And cell phones are not 7 within the Sanpete County 9-1-1 database. If you're 8 on the mountain and you have a problem and you call 9 on a cell phone and say, "This is where I'm at," 10 because it's not a LAN line where it will ring up and show you right where you are and emergency people can 11 12 go to you, we can't do that on a cell phone. And the county is in the initial process of trying to obtain 13 14 funds to redo that so that when you call from a cell 15 phone, you can have that security of emergency people 16 getting to you. 17 So thank you, Paul, for bringing that up. That's an important factor for Sanpete County as we 18 look at that. And this can help augment that and 19 20 bring that along. 21 Thank you. 22 JUDGE GOODWILL: Thank you, sir. 23 Would anyone else like to make a statement here this evening before we close? 24 25 Yes, ma'am? 26

1 Would you like your statement to be sworn or unsworn? 2 3 MS. BLACKUM: I didn't know my heart could 4 beat so fast. 5 I don't swear. 6 JUDGE GOODWILL: Please state your name, 7 ma'am. 8 MS. BLACKUM: I'm Darlene Blackum. 9 I have wanted this system in our county 10 for many years. I felt bad when we didn't get to have it local when Ephraim and Mount Pleasant went 11 12 together. And I guess I'm a people person. I do 13 understand you people with your concerns that you're on a fixed income. My parents were there. I know my 14 15 mom would have called more locally because in my case 16 we do have -- our family is located here in the county, and she would have made a lot more calls and 17 18 what have you. 19 But I just -- the ones that are in favor, I just want to second what you have said because I 20 21 know that -- it's a sign of the times, just the way 22 our economy is and the way that we're growing. And I 23 just think that we can be more unified if we did have this, the local phone calls and what have you. It's 24 25 just -- maybe we'll stand out more.

53

And Rae Lou Olsen, are you still here? 1 2 Did she leave? 3 You know, I've been looking for her because I'm related to her on the Whitlock side and I 4 can call her now. 5 6 And Afton, he's one of my good professor 7 friends. I can call you now. 8 We can all be more unified now. 9 MR. HANSEN: You have to pay for it. 10 JUDGE GOODWILL: Thanks, ma'am. Would anyone else like to speak? 11 Okay. I would like to thank everyone for 12 13 coming out. 14 The process now is that the Commission 15 will decide concerning this EAS request based on the 16 recommendation of the Division, the results of the survey and the comments that were made here this 17 evening whether or not EAS is in the public interest 18 19 for Sanpete County as requested. And I have no time frame on that Commission decision, but I would 20 21 imagine it'll come out in fairly short order. 22 If there is nothing further, we will go 23 ahead and adjourn for this evening. Thank you very much. 24 25 (Hearing adjourned at 6:55 p.m.) 26

| 1 | REPORTER'S HEARING CERTIFICATE |
|----|---|
| 2 | |
| | STATE OF UTAH) |
| 3 | : ss. |
| | COUNTY OF SALT LAKE) |
| 4 | |
| 5 | I, Kelly Fine-Jensen, Registered |
| | Professional Reporter and Notary Public in and for |
| 6 | the State of Utah, do hereby certify: |
| 7 | That prior to being examined, the |
| | witnesses were duly sworn to tell the truth, the |
| 8 | whole truth, and nothing but the truth; |
| 9 | That said proceeding was taken down by me |
| | in stenotype on August 29, 2006, at the place therein |
| 10 | named, and was thereafter transcribed, and that a |
| | true and correct transcription of said testimony is |
| 11 | set forth in the preceding pages; |
| 12 | I further certify that I am not kin or |
| | otherwise associated with any of the parties to said |
| 13 | cause of action and that I am not interested in the |
| | outcome thereof. |
| 14 | |
| | WITNESS MY HAND AND OFFICIAL SEAL this 7th |
| 15 | day of September, 2006. |
| 16 | |
| 17 | |
| 18 | |
| 19 | |
| 20 | |
| 21 | |
| 22 | |
| | Kelly Fine-Jensen, RPR |
| 23 | Notary Public |
| | Residing in Salt Lake County |
| 24 | |
| 25 | |