

ACTION REQUEST

Date: March 3, 2005

TO: Division of Public Utilities
FROM: Public Service Commission

RESPONSE DUE BY: 4/4/05
URGENT:

SUBJECT: Bonnie Reynolds vs. AT&T 05-087-10
_____ (Company Name, Case Number, etc.)

This is a request for the Division to conduct:

_____ Review Tariff Compliance

_____ Analysis of Complaint

X Investigation

_____ Other

EXPLANATION AND STATEMENT OF ISSUES TO BE ADDRESSED

In the Matter of the Formal Complaint of Bonnie L. Reynolds vs. AT&T