1		
2	BEFORE THE PUBLIC SERVICE COMMISSION OF UTA	Η
3		
4		
5)	
6) DOCKET NO. 06-049-4	0
7	In the Matter of the)	
8	Investigation into) TRANSCRIPT OF	
9	Qwest Wire Center Data) PROCEEDINGS	
10)	
11)	
12		
13		
14		
15		
16	June 13, 2006 * 9:00 a.m.	
17		
18	Location: Public Service Commission	
19	160 East 300 South, Hearing Room	
20	Salt Lake City, Utah	
21		
22		
23	Richard Campbell, Chairman	
24	Theodore Boyer, Commissioner	
25	Ron Allen, Commissioner	
26		

1		APPEARANCES
2	FOR QWEST:	
3		Gregory Monson, Esq.
		STOEL RIVES, LLP
4		Attorneys at Law
		201 South Main, Suite 1100
5		Salt Lake City, Utah 84111
		and
6		Alex M. Duarte, Esq.
		Corporate Counsel, Qwest
7		421 SW Oak Street, Room 810
		Portland, Oregon 97204
8		Tel: 503.242.5623
		Fax: 503.242.8589
9		aduarte@qwest.om
10	FOR THE JOI	NT CLECS:
11		Gregory J. Kopta, Esq.
		Davis Wright Tremaine, LLP
12		Attorneys at Law
		2600 Century Square
13		1501 Fourth Avenue
		Seattle, Washington 98101-1688
14		Tel: 206.628.7692
		Fax: 206.628.7699
15		gregkopta@dwt.com
16	FOR COVAD:	
17		Gregory Diamond, Esq.
		Senior Counsel, Covad Communications
18		Attorneys at Law
1.0		7901 Lowry Blvd.
19		Denver, Colorado 80230
0.0		Tel: 720.670.1069
20		Fax: 720.670.3350
0.1		gdiamond@covad.com
21		TOTOM OF BURLIS WELLTERING.
0.0	FOR THE DIV	ISION OF PUBLIC UTILITIES:
22		Minhaal I Girahaan Bar
0.2		Michael L. Ginsberg, Esq.
23		ATTORNEY GENERAL'S OFFICE
0.4		160 East 300 South, Suite 500
24		Salt Lake City, Utah 84114 Tel: 801.366.0353
2.5		
25		Fax: 801.366.0352
26		mginsberg@utah.gov
~ U		

1	INDEX	
2	WITNESS: RENÉE ALBERSHEIM	PAGE
3	Direct Examination by Mr. Duarte	8
	Cross-Examination by Mr. Kopta	14
4	Cross-Examination by Mr. Ginsberg	23
	Redirect Examination by Mr. Duarte	25
5		
	WITNESS: DAVID L. TEITZEL	
6		
	Direct Examination by Mr. Duarte	29
7	Cross-Examination by Mr. Kopta	39
	Cross-Examination by Mr. Ginsberg	46
8	Redirect-Examination by Mr. Duarte	59
	Recross-Examination by Mr. Ginsberg	63
9	Further Redirect Examination by Mr. Kopta	71
	Further Recross-Examination by Mr. Ginsberg	74
10	Further Redirect Examination by Mr. Duarte	76
	Further Recross-Examination by Mr. Kopta	78
11	Further Recross-Examination by Mr. Ginsberg	80
	Further Redirect Examination by Mr. Duarte	84
12		
	WITNESS: RACHEL TORRENCE	
13		
	Direct Examination by Mr. Duarte	90
14	Cross-Examination by Mr. Kopta	97
	Cross-Examination by Mr. Ginsberg	105
15	Redirect Examination by Mr. Duarte	109
16	WITNESS: TERRY MILLION	
17	Direct Examination by Mr. Duarte	111
18	WITNESS: DOUGLAS DENNEY	
19	Direct Examination by Mr. Kopta	120
	Cross-Examination by Mr. Duarte	130
20	Cross-Examination by Mr. Ginsberg	177
	Recross-Examination by Mr. Duarte	192
21		
	CLOSED SESSION	
22		
	Cross-Examination (Cont'd.) by Mr. Duarte	152
23	Cross-Examination by Mr. Ginsberg	156
	Recross-Examination by Mr. Duarte	158
24		
25		
26		

1	WITNESS: CASEY J. COLEMAN		
2	Direct Examination by Mr. Ginsbe	erg	198
	Cross-Examination by Mr. Duarte		208
3	Cross-Examination by Mr. Kopta		216
4	WITNESS: RACHEL TORRENCE	(Recalled)	
5	Direct Examination by Mr. Duarte	Э	226
	Cross-Examination by Mr. Kopta		230
6			
7	ЕХНІВІ	Г S	
8	EXHIBIT NO.	MARKED	ADMITTED
9	Qwest 1, 1.1, 1.2 and 1.3	10	10
10	Qwest 1R	10	10
11	Qwest 1SR	10	10
12	Qwest 2 and 2.1	31	32
13	Qwest 2R	31	32
14	Qwest 2SR and 2SR.1	31	32
15	Joint Exhibit 1	89	89
	(Reporter Not Given Copy)		
16			
	Qwest 3, 3.1, 3.2, 3.3 and 3.4	93	97
17			
	Qwest 3R, 3R.1 and 3R.2	93	97
18			
	Qwest 3SR	93	97
19			
	Qwest 4	113	113
20			
	Qwest $4R$, $4R.1$ and $4R.2$	113	113
21			
	Echelon 1R, 1R.1 through 1R.7	121	122
22			
	Echelon 1SR, 1SR.1	121	122
23	DPU 1 and 1.1	199	199
24	Joint Exhibit 2	238	238
	(To be produced by Qwest)		
25			
26			

1	PROCEEDINGS
2	JUDGE GOODWILL: This is the Public
3	Service Commission hearing in the matter of the
4	investigation into the Qwest Wire Center Data, Public
5	Service Commission Docket Number 06-049-40. I'm
6	Steve Goodwill, the Administrative Law Judge for the
7	Commission and I've been assigned by the Commission
8	to hear this matter.
9	Notice of this hearing was issued by the
10	Commission on March 13, 2006 and again on May 25,
11	2006. At this time I'll go ahead and take
12	appearances from the parties. We'll start with the
13	Joint CLECs.
14	MR. KOPTA: Thank you, your Honor.
15	Gregory J. Kopta of the law firm of Davis Wright
16	Tremaine, LLP on behalf of the Joint CLECs.
17	JUDGE GOODWILL: For Qwest?
18	MR. MONSON: Gregory Monson of the law
19	firm Stoel Rives, LLP for Qwest. And with me is Alex
20	Duarte who is an in-house counsel for Qwest. And
21	Alex, Mr. Duarte will be handling the hearing. So I
22	would ask to be excused once we get into the
23	presentation, your Honor.
24	JUDGE GOODWILL: That's fine, Mr. Monson.
25	And for the Division?

- MR. GINSBERG: My name is Michael Ginsberg 1 representing the Division of Public Utilities. 2 3 JUDGE GOODWILL: Great. Thanks. 4 Before we move into the testimony, I'll just remind everybody we do have various information 5 6 and exhibits in this proceeding that's been marked "Confidential" and "Highly Confidential" in 7 accordance with the Protective Order that's been 8 9 issued in this docket. I'll look to the parties to 10 protect that information as you see fit and to make me aware when we're getting into areas that might 11 bring that information to light so that we can 12 discuss whether or not we need to close the hearing. 13 14 My preference is to, of course, keep the 15 hearing as open as possible. So anything that you 16 can do to refer to that information without actually divulging it on the record would be appreciated. Of 17 18 course, if we need to close the sessions we'll do so. 19 With that, we'll go ahead and begin with 20 Owest. Mr. Duarte. 21 MR. DUARTE: Thank you, your Honor. 22 Your Honor, before we begin I wanted to
- make a brief request and, that is, when I do my very brief direct examination of the witnesses, a couple of our witnesses either have a very brief summary

- and/or a brief surrebuttal testimony that they would
- like to give in response to the surrebuttal that Mr.
- 3 Denney filed I believe it was last Monday or Friday
- 4 before last because we did not have an opportunity to
- 5 respond to that. This would be very brief so we
- 6 would ask your Honor's indulgence to do that.
- JUDGE GOODWILL: Mr. Kopta?
- 8 MR. KOPTA: There's probably no basis for
- 9 an objection so I won't object.
- 10 JUDGE GOODWILL: That's fine. We'll go
- 11 ahead and allow that.
- MR. DUARTE: Thank you, your Honor. Qwest
- would call for its first witness Renée Albersheim to
- 14 the stand, please.
- 15 JUDGE GOODWILL: Mrs. Albersheim, if you
- 16 would just stand and face me and raise your right
- 17 hand I'll go ahead and swear you in. Do you solemnly
- swear that the testimony you are about to provide
- shall be the truth, the whole truth, and nothing but
- the truth, so help you God?
- MS. ALBERSHEIM: I do.
- JUDGE GOODWILL: Thank you. Please be
- 23 seated.
- 24
- 25 /

- 1 RENÉE ALBERSHEIM,
- 2 called as a witness for, was examined and testified
- 3 as follows:
- 4 DIRECT EXAMINATION
- 5 BY MR. DUARTE:
- 6 Q. Good morning, Ms. Albersheim.
- 7 A. Good morning.
- 8 Q. Ms. Albersheim, state your name and
- 9 business address for the record.
- 10 A. Renée Albersheim, 1801 California Street,
- 11 24th Floor, Denver, Colorado, 80202.
- 12 Q. Ms. Albersheim, who do you work for and
- what is your position?
- 14 A. I work for Qwest. My position is Staff
- 15 Witnessing Representative.
- 16 Q. Ms. Albersheim, did you prepare Direct
- 17 Testimony that was filed on March 24, 2006?
- 18 A. Yes, I did.
- 19 Q. Response Testimony that was filed on May
- 20 24, 2006?
- 21 A. Yes.
- 22 Q. And Surrebuttal Testimony that was filed
- 23 on June 5, 2006?
- 24 A. Yes.
- Q. Does your Direct Testimony also have three

- 1 exhibits?
- 2 A. Yes, it does.
- 3 Q. And are any of these three exhibits to
- 4 your Direct Testimony "Confidential" or "Highly
- 5 Confidential"?
- 6 A. No.
- 7 Q. Does your Response Testimony have any
- 8 exhibits?
- 9 A. No.
- 10 Q. Does your Surrebuttal Testimony have any
- 11 exhibits?
- 12 A. No.
- Q. And do you have any corrections to any of
- 14 your testimony or exhibits?
- 15 A. No.
- 16 O. Ms. Albersheim, are all of the answers in
- 17 all of your testimony true and correct, to the best
- 18 of your knowledge?
- 19 A. Yes.
- Q. And to the extent that any exhibits are a
- 21 copy of a document, are all such exhibits true and
- 22 correct copies of the documents that they purport to
- 23 be?
- 24 A. Yes.
- Q. And are all of your other exhibits

- documents that were either prepared or gathered in
- the ordinary course of business of Qwest by you or a
- 3 Qwest employee under your supervision for purposes of
- 4 this docket?
- 5 A. Yes.
- 6 Q. Ms. Albersheim, if I were to ask you the
- 7 same questions here, would your answers be
- 8 substantially the same here as those set forth in
- 9 your written testimony?
- 10 A. Yes.
- MR. DUARTE: Your Honor, we have marked
- 12 Ms. Albersheim's Direct Testimony as Qwest Exhibit 1
- and the three exhibits to that testimony as Exhibits
- 14 1.1, 1.2 and 1.3.
- In addition, we have marked Ms.
- 16 Albersheim's Response Testimony as Owest Exhibit 1R.
- 17 And finally, we have marked Ms. Albersheim's'
- 18 Surrebuttal Testimony as Qwest Exhibit 1SR.
- 19 Your Honor, Qwest now moves for admission
- 20 into the evidence and record in this proceeding all
- of Ms. Albersheim's testimony and exhibits as
- 22 follows: Exhibit 1 and the attached exhibits 1.1,
- 23 1.2 and 1.3; Exhibit 1R and Exhibit 1SR.
- JUDGE GOODWILL: Any objections?
- MR. KOPTA: No objection.

- 1 JUDGE GOODWILL: They're admitted.
- 2 Q. (BY MR. DUARTE) Ms. Albersheim, do you
- 3 have a summary of your testimony?
- 4 A. No.
- 5 Q. On June 5, 2006, Mr. Denney for the Joint
- 6 CLECs filed Surrebuttal Testimony to which you have
- 7 not had an opportunity to respond in written
- 8 testimony. Do you wish to respond to any of the
- 9 issues in Mr. Denney's Surrebuttal Testimony?
- 10 A. Yes, I do.
- 11 Q. You may proceed.
- 12 A. Okay. As I said in my filed testimony, I
- don't think that Qwest and the Joint CLECs are really
- 14 that far apart. And upon reading Mr. Denney's
- 15 Surrebuttal I saw some facts that need some
- 16 correction. And once you hear what I have to say, I
- think you'll see that we really aren't that far
- 18 apart.
- 19 First, Mr. Denney gives the impression in
- 20 his testimony that when he was preparing to update
- 21 the list of non-impaired wire centers, Qwest will
- simply provide the name of the Wire Center and not
- 23 provide any supporting data, and that is not the
- 24 case. Owest intends to provide the same kind of
- 25 supporting data that was used to support its initial

- list of non-impaired wire centers. Mr. Denney claims
- 2 that the CLECs need five days' advance notice of the
- 3 filing to update the list of non-impaired wire
- 4 centers because they need extra time to determine if
- 5 they want to object to having data released to the
- 6 public.
- 7 This is not an issue as Qwest intends to
- 8 protect the data it has in this case. It is my
- 9 understanding that this Commission can establish a
- 10 standing on disclosure agreement that can protect
- 11 sensitive CLEC data and, therefore, the five days'
- 12 notice of advance filing is not necessary either.
- 13 Mr. Denney claims that 30 days is needed
- 14 for the CLECs to determine if they have any -- 30
- 15 days is not sufficient for the CLECs to determine if
- 16 they have an objection to obtaining the list of
- 17 non-impaired wire centers because Qwest could claim
- 18 non-impairment without the supporting date.
- 19 Again, since I have already stated that
- 20 Owest will provide supporting data with its filing
- 21 this is not an issue. Mr. Denney claims that Owest
- 22 should not be allowed to block orders for wire
- 23 centers in dispute. Qwest has never said that we
- 24 would block orders in dispute. In fact, we have only
- 25 stated an intent to block orders in

- 1 Commission-approved non-impaired wire centers. So
- 2 again, this is not an issue.
- Mr. Denney states that there is some
- 4 uncertainty regarding what rate Qwest would charge
- 5 per UNE during the transition period in which they
- 6 are converted to an alternate service, and let me
- 7 clear that up. For the process going forward in
- 8 which we transition UNEs in wire centers that we add
- 9 to the list of non-impaired wire centers, we will
- 10 charge the UNE rate until the services are converted
- and then we will back out the difference between the
- 12 UNE rate and the higher tariff rate for the service.
- 13 Mr. Denney claims that the TRRO
- 14 establishes a one-year transition period and that is
- 15 the period that should be used going forward for the
- 16 additions to the lists of non-impaired wire centers.
- 17 What Mr. Denney neglects to mention is that the
- 18 one-year transition period was for the initial set of
- 19 wire centers and that transition was to begin upon
- 20 the effective date of the TRRO which was March 11,
- 21 2005, and that transition period has expired as of
- 22 March 11, 2006. The FCC did not rule that the
- 23 transitions for updates to the non-impaired wire
- 24 centers should also be one year. That much time
- 25 should not be necessary as such transitions will take

- 1 place for a much smaller subset of services since
- 2 it's likely to be for one or two Wire centers at a
- 3 time.
- 4 Mr. Denney notes that the Wire Center List
- 5 should only be updated once a year since ARMIS data
- 6 is only prepared once a year. I want to make clear
- 7 that this once a year updating only applies to
- 8 business lines and that data regarding fiber-based
- 9 co-locaters is not connected to ARMIS and, thus,
- should not be limited to once yearly updating.
- 11 Therefore, Owest should be able to amend the list at
- any time that the number of fiber-based co-locaters
- changes.
- 14 That conclusions my formal Surrebuttal.
- MR. DUARTE: Your Honor, I have no more
- 16 questions of Ms. Albersheim at this time and Owest
- would tender her for any cross-examination.
- JUDGE GOODWILL: Mr. Kopta?
- MR. KOPTA: Thank you, your Honor.
- 20 CROSS-EXAMINATION
- 21 BY MR. KOPTA:
- Q. Good morning, Ms. Albersheim.
- A. Good morning.
- 24 O. Let's start with some of the information
- 25 that you've just provided. I believe you testified

- 1 that Qwest will provide the same supporting data when
- 2 it files new wire centers as not impaired as it
- 3 provided for these wire centers that at issue in this
- 4 case; is that your testimony?
- 5 A. Yes.
- 6 Q. And so what will that data include?
- 7 A. Well, for the specifics I would yield to
- 8 our business line witness, Mr. Teitzel, or our
- 9 fiber-based co-locater witness, Ms. Torrence. But it
- 10 will be the same kind of backup data that we prepared
- 11 for our initial set of wire centers.
- 12 Q. So it would be essentially the same type
- of data that was included in the Direct Testimony
- that was filed in this case by all the Qwest
- 15 witnesses?
- 16 A. And I believe there was also data provided
- in our response to the CLEC petition as well.
- 18 O. What about responses to the CLEC data
- 19 requests? Do you know whether that will also be
- 20 provided?
- 21 A. There I would have to refer to the other
- 22 witnesses. I'm not certain of that because I didn't
- 23 respond to any of those data requests.
- 24 O. So is it your anticipation, then, that
- 25 Qwest when it makes a filing with the Commission

- 1 would include essentially the testimony or the
- 2 information that was contained in the testimony that
- 3 was filed in this case?
- A. I don't believe it would be testimony to
- 5 begin with. I believe it would be supporting data.
- 6 Q. Well, I guess the question then is what
- 7 form that data would take. Is that something I'm
- 8 better at asking the other witnesses?
- 9 A. Yes.
- 10 Q. You also testified that Qwest's intent is
- 11 that the UNE rate would be billed during the
- 12 transition for these new wire centers, but then there
- would be a back bill for the higher special access or
- 14 tariff rate for the new services; is that correct?
- 15 A. Yes.
- 16 O. So the back bill would go to what date
- 17 then?
- 18 A. To -- well, the effective date of the wire
- 19 center being non-impaired.
- 20 O. And that is what date in Owest's --
- 21 A. Well, if the wire center is not disputed,
- 30 days after the notice is given that the wire
- 23 center is not impaired.
- 24 O. So in Owest's proposal, then, the tariffed
- 25 rate would apply if no party objects to the

- designation 30 days after Qwest files the designation
- with the Commission; is that correct?
- 3 A. Yes.
- 4 Q. And that's in contrast to what is
- 5 contemplated in the TRRO for at least the initial
- 6 designation of there being an interim rate of 115
- 7 percent at the UNE rate; is that correct?
- 8 A. The TRRO did indicate 115 percent, but
- 9 Qwest is not charging that as an interim rate. Qwest
- 10 intends to back bill that as well.
- 11 Q. I guess the question is, what Qwest is
- 12 proposing is different than what the FCC
- 13 contemplated?
- 14 A. Not for the initial set. The FCC was only
- 15 speaking of the initial set of data.
- 16 Q. Right. I meant for the new wire centers
- 17 Qwest is proposing a different transition rate than
- 18 the FCC required in the TRRO, at least for the
- initial wire center designations?
- 20 A. I wouldn't call it a transition rate
- 21 really because we're not going to be charging interim
- 22 rate. It will be the rate of the new service as of
- the effective date of non-impairment.
- 24 O. You also testified that Owest is proposing
- a 90-day transition period rather than a one-year

- 1 transition period because there will be fewer wire
- centers involved; is that correct?
- 3 A. Yes.
- 4 Q. And is it your understanding that that was
- 5 the FCC's concern when it established the one-year
- 6 transition period?
- 7 A. Well, the FCC didn't express a concern.
- 8 They were simply speaking of the initial transition.
- 9 They did not say what the transition period should be
- 10 going forward.
- 11 O. But the FCC did have a reason for
- 12 establishing a one-year transition period, did it
- 13 not?
- 14 A. Because there was a large embedded base of
- 15 customers to deal with in the initial transition,
- 16 yes.
- 17 Q. That's your interpretation of the order?
- 18 A. Yes.
- 19 Q. Do you have the TRRO in front of you?
- A. No, I do not.
- 21 Q. Well, that really speaks for itself so I
- 22 will ask a different question.
- 23 If you would please turn to page 7 of your
- 24 Direct Testimony.
- 25 A. I'm there.

- 1 Q. And specifically I would direct you to the
- 2 portion of the testimony beginning on line 9 and
- 3 running through line 11. And at that point I believe
- 4 you were testifying that ILECs such as Qwest were
- 5 required to file a list of non-impaired wire centers
- 6 coincident with the effective date of the TRRO; is
- 7 that correct?
- 8 A. Yes.
- 9 Q. There's nothing in the TRRO itself that
- imposes any kind of filing requirement, is there?
- 11 A. I don't recall if it said specifically
- when that filing was to take place. I don't recall.
- Q. But it's your interpretation of the order
- 14 that that was what the FCC contemplated is that there
- 15 would be a filing with the FCC of the wire centers
- that were initially being designated?
- 17 A. Well, it wasn't so much my interpretation
- 18 of the order as well as a letter from the FCC to
- 19 Qwest asking that we do so and saying that we needed
- 20 to do so coincident with the effective date of the
- order. And that was my Exhibit 1.
- 22 O. Right. And that's the next sentence which
- talks about the letter request?
- A. (Indicating affirmatively.)
- Q. Which is actually from the Wireline

- 1 Competition Bureau as opposed to the FCC, right?
- 2 A. Correct. That's a department of the FCC.
- 3 Q. Okay. And if you would please turn to
- 4 your Response Testimony, page 10.
- 5 A. I'm there.
- 6 Q. And unfortunately the copy that I have
- 7 doesn't have line numbers on it, but it is the second
- 8 paragraph of the answer. At that point you're
- 9 discussing responding to the proposal that there be a
- notice when a wire center is within 5,000 lines of
- 11 meeting the threshold requirements under the TRRO.
- Do you see where my reference is?
- 13 A. Yes.
- 14 Q. And the second sentence in that second
- 15 paragraph starts, "It should be sufficient that when
- 16 Owest becomes aware that a wire center has actually
- 17 met the requirements, " and I'll stop there. And I'm
- 18 focusing on "it becomes aware."
- 19 Does Qwest have any kind of mechanism,
- 20 internal mechanism for tracking when a wire center is
- 21 going to meet the threshold requirements in the TRRO?
- 22 A. Not that I'm aware of.
- 23 Q. So how would Qwest become aware that a
- wire center meets the requirements of the TRRO?
- 25 A. Well, are you speaking of business lines

- or fiber-based co-locaters?
- 2 O. Both.
- 3 A. Well, again, I defer to our witnesses on
- 4 those two subjects. My assumption would be for
- 5 business lines in preparation of the ARMIS report.
- 6 But again, Mr. Teitzel could respond to that more
- 7 clearly. I don't know how often we look at
- 8 fiber-based co-locater data, so that would be Ms.
- 9 Torrence.
- 10 Q. Okay. Now, if you would, please, turn to
- 11 your Surrebuttal Testimony, specifically -- well, the
- sentence that begins on the bottom of page 3, I think
- line 55, which states, "Of equal concern is the fact
- 14 that providing notice that the 5,000-line threshold
- 15 has been met could cause CLECs to avoid placing DS1
- and DS3 facilities in the wire centers where the
- 17 threshold is met in an effort to maintain a wire
- 18 center's impaired status." Did I read that
- 19 correctly?
- 20 A. Yes.
- 21 MR. DUARTE: Your Honor, I don't think I'm
- 22 following. Can you repeat the page and line
- 23 reference?
- 24 MR. KOPTA: Sure. It's in the Surrebuttal
- 25 Testimony on page 3 beginning on line 55 carrying

- over to page 4, lines 56 through 58.
- 2 MR. DUARTE: Thanks.
- 3 Q. (BY MR. KOPTA) Now, I guess I'm trying to
- 4 understand what the concern is here. Is Qwest
- 5 concerned that if a CLEC has a customer in that wire
- 6 center that wants service the CLEC would refuse to
- 7 provide service to that customer because they would
- 8 need to lease facilities from Qwest?
- 9 A. I don't think they would refuse. I would
- 10 think they would find alternate means for making sure
- 11 they could provide that service.
- 12 Q. So even if it were not more economical to
- use UNEs in that wire center then the CLECs would
- 14 find some other way to provision service to that
- 15 customer?
- 16 A. I can't make any assumptions about what
- 17 would be economical or not. I think that they would
- 18 determine for themselves what would be a better
- 19 business plan because part of the equation will be if
- 20 they think that the prices for UNEs will become
- 21 prices for tariff services instead.
- Q. So what are CLECs' other options then
- instead of buying UNEs from Qwest?
- 24 A. Buying UNEs from other providers. Not
- UNEs necessarily, but buying services from other

- 1 providers.
- 2 Q. So then that would actually encourage the
- development of more facilities by other carriers,
- 4 would it not?
- 5 A. Not necessarily. It might -- one of the
- 6 things I've been told we see more of is CLEC to CLEC
- 7 connections as opposed to CLEC to Qwest connections.
- 8 So that might be a way that they obtain the
- 9 facilities from other CLECs.
- 10 Q. But doesn't that foster the development of
- 11 greater facilities-based competition?
- 12 A. It could.
- 13 MR. KOPTA: Okay. Thank you. Those are
- 14 all my questions.
- JUDGE GOODWILL: Mr. Duarte?
- 16 MR. DUARTE: Your Honor, just a couple of
- 17 redirect questions.
- 18 MR. GINSBERG: I'm sorry, I have a few
- 19 questions.
- JUDGE GOODWILL: I'm sorry. I apologize.
- 21 MR. GINSBERG: I realize we're bit
- 22 players, but I just had a couple of follow-ups on the
- areas that Mr. Kopta was just covering with you.
- 24 CROSS-EXAMINATION
- 25 BY MR. GINSBERG:

- 1 Q. Am I correct that when you designate an
- office as non-impaired that that's the date that you
- 3 propose to back bill the CLECs to?
- 4 A. No. The date would be 30 days after we
- 5 give notice that it's non-impaired. That's our
- 6 proposal, 30 days after.
- 7 Q. And you gave two reasons for why you
- 8 opposed, maybe more than two but at least two, on why
- 9 you opposed advance notice. One was the one that he
- 10 just talked to you about and the other one was that
- 11 Qwest doesn't have this process in place to give this
- 12 notice; is that right?
- 13 A. That's correct.
- Q. And am I right, this is the first time
- 15 that the issue is being addressed by any of the Owest
- 16 states? This is the first hearing?
- 17 A. This is the first hearing. I believe the
- issue was addressed in Washington, but I don't
- 19 believe there was a hearing there.
- 20 Okay. You agree, though, that the CLECs
- 21 have business decisions that they have to make when
- they know an office is no longer impaired?
- 23 A. Yes.
- 24 O. Have you determined that the CLECs have
- 25 not purchased the facilities in any of the offices

- that you are claiming to be non-impaired because of
- 2 the number of lines? In other words, did you notice
- 3 them not buying facilities?
- 4 A. I don't know that that analysis has been
- 5 done. I don't know.
- 6 Q. Your premise is, though, that they might
- 7 not do that?
- 8 A. That's a possibility.
- 9 MR. GINSBERG: No more questions.
- 10 JUDGE GOODWILL: Now Mr. Duarte.
- MR. DUARTE: Thank you, your Honor.
- 12 REDIRECT EXAMINATION
- 13 BY MR. DUARTE:
- 14 Q. Ms. Albersheim, with respect to the update
- 15 process for a new or additional wire centers, do you
- 16 believe that testimony in a proceeding as extensive
- 17 as this one would be within the intent of the FCC for
- a simple and straightforward process for this type of
- 19 exercise?
- 20 A. No. They thought that this would be a
- 21 self-effectuating process. So I don't think the FCC
- 22 contemplated this kind of adversarial proceeding
- going forward.
- 24 O. Ms. Albersheim, would you expect that the
- rules and the guidelines with respect to how to, for

- 1 example, count business lines and how to deal with
- 2 fiber-based co-locaters would have been established
- 3 in this docket by the parties for use in a
- 4 going-forward basis?
- 5 A. I have to contradict you a little bit
- 6 because I believe they were set forth by the FCC and
- 7 that we are simply trying to get the list approved
- 8 based on the rules set forth by the FCC.
- 9 Q. Sure. But there are some disputes today,
- 10 which is why we're here, with respect to what those
- 11 rules mean; is that correct?
- 12 A. Yes, that's true.
- 13 O. And so would you expect that after this
- 14 hearing, this proceeding is over and the Commission
- 15 has issued an order that the Commission will give the
- 16 parties some guidance as to some of those disputed
- 17 issues, hopefully all of the disputed issues, so that
- 18 the parties know what the ground rules are in black
- 19 and white for sure in the future?
- 20 A. Yes.
- 21 Q. And so you believe that then supporting
- 22 numeric data would be sufficient for those one or two
- 23 new wire centers that are added to the list in the
- 24 future after the Commission has issued its quidelines
- in this docket?

- 1 A. Yes. Because we would have the rules to
- 2 follow for that supporting data.
- 3 MR. DUARTE: Thank you, Ms. Albersheim.
- 4 Your Honor, I have no more questions.
- 5 JUDGE GOODWILL: Mr. Kopta?
- 6 MR. KOPTA: Nothing further, your Honor.
- 7 JUDGE GOODWILL: Mr. Ginsberg?
- 8 MR. GINSBERG: Nothing.
- 9 JUDGE GOODWILL: I have just a couple of
- 10 questions, Ms. Albersheim. Did I understand you to
- 11 say that Qwest doesn't currently have any process in
- 12 place or developed going forward to keep track of the
- wire -- or the line counts or the co-locater counts
- 14 and update that?
- 15 MS. ALBERSHEIM: The process we have is
- 16 the preparation of the ARMIS reports that we do once
- 17 a year. We don't have an extra process that would be
- 18 necessary in order to give advance notice.
- 19 JUDGE GOODWILL: So do you anticipate
- 20 doing any updates in conjunction with that ARMIS
- 21 reporting?
- 22 MS. ALBERSHEIM: For the business line
- counts, yes.
- 24 JUDGE GOODWILL: And there's been some
- 25 discussion about adding centers to the list. What

- 1 obligation does Qwest feel it has to subtract a
- 2 center from the list if that was to become necessary
- 3 in the future?
- 4 MS. ALBERSHEIM: Actually, the FCC stated
- 5 that once a center is non-impaired it stays
- 6 non-impaired so there is no change. And so we don't
- 7 contemplate removing a wire center.
- 8 JUDGE GOODWILL: And you base that on the
- 9 TRRO?
- 10 MS. ALBERSHEIM: Yes. Well, I believe
- it's more explicitly stated in the rules.
- 12 JUDGE GOODWILL: Any further questioning
- of this witness from any party?
- MR. DUARTE: No, your Honor.
- JUDGE GOODWILL: Okay. Thank you.
- 16 MR. DUARTE: Your Honor, Owest would call
- 17 David Teitzel as its next witness.
- 18 JUDGE GOODWILL: Mr. Teitzel? Please
- 19 stand and raise your right hand and I'll swear you
- 20 in. Do you solemnly swear that the testimony you are
- 21 about to provide will be the truth, the whole truth
- and nothing but the truth, so help you God?
- MR. TEITZEL: I do.
- 24 JUDGE GOODWILL: Thank you. Please be
- 25 seated.

- 1 DAVID L. TEITZEL,
- 2 called as a witness, was examined and testified as
- 3 follows:
- 4 DIRECT EXAMINATION
- 5 BY MR. DUARTE:
- 6 Q. Good morning, Mr. Teitzel.
- 7 A. Good morning.
- 8 Q. Can you please state your full name and
- 9 business address for the record?
- 10 A. Yes. My name is David L. Teitzel, and
- 11 that's spelled T-E-I-T-Z-E-L. My business address is
- 12 1600 7th Avenue, Seattle, Washington, 98191.
- Q. Mr. Teitzel, who do you work for and what
- is your position?
- 15 A. I work for Owest Communications. My
- 16 position is Staff Director in Qwest public policy.
- 17 Q. Mr. Teitzel, did you prepare Direct
- 18 Testimony that was filed on March 24, 2006, Response
- 19 Testimony that was filed on May 24, 2006, and
- 20 Surrebuttal Testimony that was filed on June 5, 2006?
- 21 A. Yes, I did.
- 22 Q. Does your Direct Testimony also have one
- 23 exhibit?
- A. Yes, it does.
- Q. Is that exhibit to your Direct Testimony

- "Confidential" or "Highly Confidential"?
- 2 A. It is "Highly Confidential."
- 3 O. Does your Response Testimony have any
- 4 exhibits?
- 5 A. It does not.
- 6 Q. And does your Surrebuttal Testimony also
- 7 have an exhibit?
- 8 A. Yes, it does.
- 9 O. And is the exhibit to your Surrebuttal
- 10 Testimony "Confidential" or "Highly Confidential"?
- 11 A. That exhibit is "Highly Confidential."
- 12 Q. Mr. Teitzel, do you have any corrections
- to make to your testimony or any exhibits?
- A. No, I don't.
- 15 O. Mr. Teitzel, are all of the answers in all
- of your testimony true and correct, to the best of
- 17 your knowledge?
- 18 A. Yes, they are.
- 19 Q. To the extent that any of these exhibits
- is a copy of a document, are all such exhibits true
- 21 and correct copies of the documents that they purport
- 22 to be?
- 23 A. Yes, they are.
- Q. And are all of your exhibits either
- documents that were prepared or gathered in the

- 1 ordinary course of business at Qwest by you or by a
- 2 Qwest employee under your supervision for purposes of
- 3 this docket?
- 4 A. That's correct.
- 5 Q. And, Mr. Teitzel, if I were to ask you the
- 6 same questions here, would your answers be
- 7 substantially the same as those set forth in your
- 8 written testimony?
- 9 A. Yes, it would.
- 10 MR. DUARTE: Your Honor, we have marked
- 11 Mr. Teitzel's Direct Testimony as Qwest Exhibit 2 and
- the "Highly Confidential" exhibit attached to that
- testimony as "Highly Confidential" Exhibit 2.1. As
- 14 you'll note, Exhibit 2.1 has been provided on pink
- paper so it is easily recognizable as a "Highly
- 16 Confidential document.
- 17 And in addition we have marked Mr.
- 18 Teitzel's Response Testimony as Qwest Exhibit 2R.
- 19 And finally, we have marked Mr. Teitzel's Surrebuttal
- 20 Testimony as Owest Exhibit 2SR and the "Highly
- 21 Confidential exhibit to that testimony as "Highly
- 22 Confidential" Exhibit 2SR.1. Again, as you will
- note, Exhibit 2SR.1 has been provided on pink paper
- so that it is easily recognizable as a "Highly
- 25 Confidential document.

- 1 At this time, your Honor, Qwest moves for
- 2 admission to the evidence and record in this
- 3 proceeding all of Mr. Teitzel's testimony and
- 4 exhibits as follows: Qwest Exhibit 2 and the
- 5 attached "Highly Confidential" Exhibit 2.1, Qwest
- 6 Exhibit 2R and Qwest Exhibit 2SR and the attached
- 7 "Highly Confidential" Exhibit 2SR.1.
- JUDGE GOODWILL: Any objections?
- 9 MR. KOPTA: No objection, your Honor.
- MR. GINSBERG: No.
- JUDGE GOODWILL: They're admitted.
- MR. DUARTE: Thank you, your Honor.
- Q. (BY MR. DUARTE) Mr. Teitzel, do you have
- a summary of your testimony?
- 15 A. Yes, I do.
- 16 Q. Can you please present it, your summary?
- 17 A. Yes, I will. And this will be very brief.
- 18 My testimony addresses in large part how Qwest
- 19 responded to the FCC's TRRO in defining the number of
- 20 business access lines in Utah wire centers, and
- 21 essentially my testimony boils down to one wire
- center, and that's Salt Lake City Main in which Qwest
- has met the 60,000 line non-impairment threshold with
- respect to DS1 and DS3 unbundled loops.
- 25 And this entire discussion relative to

- 1 business lines focuses on only two paragraphs out of
- 2 the TRRO order that is nearly 200 pages long, and
- 3 that would be paragraph 105 of the TRRO and also the
- 4 FCC's Associated Implementation Rules which are found
- 5 at 47 Code of Federal Register 51.5.
- And I think it's important as we discuss
- 7 business lines to just focus on what the words say.
- 8 I think the words are very clear. Let me just read
- 9 briefly. In paragraph 105 of the TRRO the FCC
- defines business lines as, and I'll quote, "The block
- 11 wire center data that we analyze in this order is
- based on ARMIS 43-08 business lines plus business
- 13 UNE-P, plus business UNE loops."
- 14 And then their Associated Implementation
- 15 Rules provide a bit more clarity around what a
- 16 business line is. I think this is very important for
- 17 the discussion today. At Section 51.5 the FCC's
- 18 Implementation Rules define a business line as
- 19 follows: "A business line is an incumbent LEC,"
- 20 that's L-E-C, "owned switched access line used to
- 21 serve a business customer whether by the incumbent
- LEC itself or by a competitive LEC that leases a line
- 23 from the incumbent LEC."
- 24 Again, that's very important because it
- defines the business line as encompassing both Qwest

- 1 retail lines and wholesale lines Qwest sells to
- 2 CLECs. Keeping that in mind, the FCC further says,
- 3 "Business line teles (1) shall include only those
- 4 access lines connecting end user customers with
- 5 business lines" -- excuse me, let me try that again.
- 6 "Section 1 shall include only those access
- 7 lines connecting end user customers with incumbent
- 8 LEC end offices for switch services.
- 9 Item 2, "Shall not include non-switched
- 10 special access lines." And number 3, "Shall account
- for ISDN and other digital access lines by counting
- each 64 kilobit per second equivalent as one line.
- For example, a DS1 line corresponds to 24 64 kilobit
- 14 per second equivalents and, therefore, to 24 business
- lines."
- 16 The important thing about those three
- 17 qualifiers in that section is they all define the
- 18 business lines as the FCC defines them. And keep in
- 19 mind the business lines are defined by the TRRO as
- 20 both retail and wholesale services. I think that's
- 21 very important.
- 22 With that in mind, Owest followed the FCC
- rules explicitly in counting business lines in Utah.
- 24 And once again, for the Salt Lake Main Wire Center we
- 25 did the following: We used the most current ARMIS

- data available to Qwest as of February 2005 for the
- 2 filing of our initial non-impairment wire center list
- 3 with the FCC. And recall that the FCC asked all of
- 4 the RBOCs to file that list in February. They then
- 5 reviewed that list, incorporated the findings into
- 6 their order which came out in March 11, 2005.
- 7 So again, the 2003 data was the most
- 8 current ARMIS data available to Qwest when we were
- 9 required to file our initial non-impairment list.
- 10 We also included business UNE-P access
- lines, not residential access lines as required by
- 12 the TRRO. We included all UNE-loops in our count as
- 13 required by the TRRO irrespective of what sort of
- service was provided over those loops, whether it be
- 15 business, whether it be residence or another service.
- 16 And then finally we included the full DSO channel
- capacity of any DS1 or DS3 line, either retail or
- 18 wholesale in the Salt Lake City Main Wire center.
- 19 Those things are called for specifically in the FCC's
- orders and their rules I just read.
- 21 And in summary, my "Highly Confidential"
- 22 exhibit, Qwest 1.1, as marked, when properly
- following the FCC's definitions and their rules,
- 24 would specify that the Utah, Salt Lake City Main Wire
- 25 Center is above the 60,000 line non-impairment

- 1 threshold.
- 2 Thank you.
- 3 Q. Thank you, Mr. Teitzel.
- 4 Mr. Teitzel, Mr. Denney of the Joint CLECs
- 5 filed Surrebuttal Testimony on June 5, 2006 to which
- 6 you have not had an opportunity to respond in written
- 7 testimony. Do you wish to briefly respond to any
- 8 issues in Mr. Denney's Surrebuttal Testimony?
- 9 A. Yes, if I could. And this, again, will be
- 10 very brief. There are three items in Mr. Denney's
- 11 Surrebuttal Testimony I feel warrant a response. And
- 12 the pages 14 and 15 of the Surrebuttal he makes the
- point that Qwest used data that was over one year old
- when the FCC released its TRRO order on March 11,
- 15 2005. And he also suggests that Owest should
- 16 consider using data that hadn't yet been input to
- 17 ARMIS.
- 18 And once again, I should just emphasize
- 19 that Qwest inputs its ARMIS data to the FCC in April
- 20 of each year. In February, when our initial list was
- 21 provided, the most current data available in ARMIS
- 22 was December 2003 data. Qwest properly used the
- 23 correct data.
- Mr. Denney also said on pages 14 and 15
- that Footnote 303 of the TRRO, and I quote,

- 1 "Specifically refers to December 2004 data." And I
- 2 can tell you that I did review Footnote 303 again
- 3 last week before traveling to Utah and I can tell you
- 4 that is not correct. Footnote 303 simply refers to
- 5 the FCC's ARMIS input instructions. It defines what
- 6 line types are in each category of ARMIS. It talks
- 7 about how the data should be input to the FCC
- 8 process. Those revised guidelines, which are
- 9 referred to on Footnote 303, were issued in December
- 10 2004 and Qwest followed those guidelines when it
- 11 input its 2004 data in April of the following year.
- But once again, Footnote 303 does not refer to the
- 13 vintage of 2004 data.
- 14 And finally, at page 17 Mr. Denney says
- 15 that "Owest responds the Joint CLEC Data Request
- 16 Number 01-031, as well as 01-033 which simply updated
- 17 Owest line counts for the December '04 data vintage
- 18 showed that the Salt Lake City Main access line
- 19 counts drop below the 60,000 line threshold."
- 20 However, I responded to both those data
- 21 requests personally and he didn't mention the fact
- that in response to our data requests 01-031 we
- 23 mentioned the fact that ARMIS data does not always
- 24 account for DS1 channels to the proper home wire
- 25 center from which they originated. The example I

- 1 provided was that pure Internet service providers in
- 2 Salt Lake City often will subscribe to a service such
- 3 as ISDN primary rate service that is originated in
- 4 the Salt Lake City Main switch but then terminates in
- 5 another wire center where the Internet service
- 6 provider's equipment might be located.
- 7 And in that case it might originate in
- 8 Salt Lake City Main, terminate in Salt Lake City
- 9 West, as an example. Since Qwest reports its ARMIS
- 10 data to the statewide level, those channels are not
- 11 miscounted at the statewide level. However, when you
- 12 look at the wire center level it would attribute
- those DS1 channels to the Salt Lake City West Wire
- 14 center, not the Salt Lake City Main Wire center which
- they should properly be counted against because
- that's where those lines originate.
- 17 There are no loops that originate in that
- 18 instance that leave Salt Lake City West. So, in
- 19 effect, the Internet service provider is the end use
- 20 subscriber receiving service from the Salt Lake City
- 21 Main Wire center.
- 22 So I think that's an important clarifier.
- 23 And when those access lines in the ARMIS data are
- 24 adjusted for that problem Owest continues to be above
- 25 the 60,000 line threshold in the Salt Lake City Main

- 1 Wire center.
- 2 And that's the extent of my Surrebuttal.
- 3 Thank you, Your Honor.
- 4 MR. DUARTE: Thank you, Mr. Teitzel.
- 5 Your Honor, I have no further questions
- for Mr. Teitzel at this time. Qwest would tender Mr.
- 7 Teitzel for cross-examination.
- JUDGE GOODWILL: Mr. Kopta?
- 9 MR. KOPTA: Thank you, your Honor.
- 10 CROSS-EXAMINATION
- 11 BY MR. KOPTA:
- 12 Q. Good morning, Mr. Teitzel.
- 13 A. Good morning. Good to see you again.
- Q. And you.
- 15 Let's start with something that Ms.
- 16 Albersheim punted to you, which is how Owest will
- 17 track business line data on a going-forward basis to
- 18 determine whether a wire center should be designated
- 19 as non-impaired that currently is not so designated.
- 20 Do you recall that discussion?
- 21 A. Yes, I do.
- Q. Can you tell me whether Qwest has any
- 23 mechanism in place in connection with its ARMIS
- 24 filing report to undertake that kind of analysis on a
- 25 yearly basis?

- 1 A. Let me just say that access line tracking
- is done on a monthly basis in Qwest. We obviously
- 3 have billing records, we do that tracking. However,
- 4 that is not ARMIS data. ARMIS data is defined in a
- 5 very particular way, as Mr. Denney said, in reference
- 6 to Footnote 303 in the order. Qwest follows those
- 7 guidelines when it puts together its ARMIS data once
- 8 per year. And so once the data is input into the
- 9 FCC's ARMIS system it then becomes ARMIS data on that
- 10 once-a-year basis.
- 11 So Qwest would look at that data as it's
- 12 prepared and input to ARMIS and determine at that
- point whether we were at a threshold, non-impairment
- 14 threshold whereby we should notify the CLECs as well
- as the Commission and address that with them then.
- 16 But I see that process happening on a once-a-year
- 17 basis.
- 18 Q. But you anticipate that will happen on an
- 19 annual basis in conjunction or shortly after filing
- 20 the ARMIS data with the FCC in April of each year?
- 21 A. Owest will look at the data that it inputs
- 22 to ARMIS and determine whether threshold has been
- 23 met. That will then trigger an action by Qwest to
- declare that legally the wire center has met the
- 25 threshold. And that then would be provided, that

- information would be provided to the Joint CLECs,
- 2 other interested parties for the Commission or the
- 3 30-day rule.
- 4 O. And if this Commission were to establish a
- 5 sort of warning, if you will, of potential impairment
- 6 by requiring that Qwest let the Commission and the
- 7 CLECs know when a wire center is within 5,000 lines
- 8 of being designated as non-impaired, that's something
- 9 that could be done at the same time as you're doing
- 10 this same ARMIS review for non-impairment purposes?
- 11 A. Again, that review would be coincident
- 12 with the preparation of the December data, end of
- 13 year data to be input into ARMIS in April. So I see
- those things happening coincidentally.
- 15 Q. And do you see that as a significant extra
- 16 burden on Owest if it were to look at different
- 17 threshold than what the FCC has required that you
- 18 look at for non-impairment purposes?
- 19 A. Well, I think the intent of the TRRO is
- that we would define a wire center as being
- 21 non-impaired against its matrix and then notify
- interested parties of that fact. Qwest doesn't as a
- 23 normal course of business in its internal data define
- 24 its data the way it's defined in ARMIS. We have to
- do manipulations and reassemble the data for that

- 1 input purpose. So if we were to go back in time a
- 2 month, two months, three months prior to the input
- date of the ARMIS data and use non-ARMIS data it
- 4 would require an additional manipulation step that's
- 5 not done now.
- 6 Q. Perhaps I wasn't too clear on my question.
- 7 If you're going to be looking at ARMIS data to
- 8 determine, for example, whether a wire center has
- 9 24,000 business lines to meet a particular threshold,
- 10 would it be any significant extra burden to determine
- 11 whether the wire center has 19,000 business lines?
- 12 A. Frankly, I don't see these as even being
- 13 relevant because if Qwest believes we met the
- threshold, the threshold would be pretty clear.
- 15 Q. Well, let's just say, put it in terms of
- 16 the Commission establishing a pre-threshold for Utah
- 17 Public Service Commission purposes, they want to know
- 18 when a wire center is within 5,000 lines of being
- 19 potentially designated as non-impaired. And again,
- in my example of 24,000 access or business lines, the
- 21 Utah Commission would want to know when a wire center
- 22 reaches 19,000.
- 23 A. I see your question.
- Q. So I'm asking, if the Commission were to
- establish that as a requirement, that's something

- that could be readily done as part of the process
- that you've done for looking at non-impairment
- 3 thresholds established in the TRRO?
- 4 A. Well, let me suggest this. Owest will
- 5 review its ARMIS data in late March in preparation
- for inputting it in early April into ARMIS. At that
- 7 point the data would be in the system and I suppose
- 8 the Commission would be within its rights to require
- 9 Qwest to define a different threshold and provide
- 10 advance notice, but that advance notice would be
- 11 based on the December data that's input in April.
- 12 That would be essentially looking at data that would
- 13 be a year in arrears were Qwest to the following
- 14 April determine that a wire center is non-impaired,
- 15 that it had hit 19,000 and now is up to 24,000, for
- 16 example. So a lot can happen in a year's period. So
- 17 I'm not even sure a year's advance notice would even
- make sense in the current business environment.
- 19 Q. But it could be done?
- 20 A. Correct, theoretically it could be done.
- 21 Q. If you would, please turn to your
- 22 Surrebuttal Testimony.
- 23 A. I have that.
- 24 O. And specifically I direct you to page 8.
- 25 A. I have that page.

- 1 Q. And on that page you are discussing, I
- 2 believe, what you also were discussing some this
- 3 morning in terms of adjusting business line counts to
- 4 account for in-service digital business channels that
- 5 are associated with a wire center outside of Salt
- 6 Lake Main, for example, Salt Lake West I think was
- 7 the example that you gave.
- 8 A. Yes, it was.
- 9 Q. Where the service was actually provided
- 10 out of the Salt Lake Main Wire center; is that
- 11 correct?
- 12 A. That's correct.
- 13 O. And you made a calculation based on what
- 14 you describe here on page 8, in particular the last
- 15 few lines of that page beginning on line 151, which
- is reflected in Exhibit DLD-2 or Owest 2SR.1,
- 17 correct?
- 18 A. That is correct.
- 19 Q. And you did not provide the ratio that you
- 20 used to develop that figure as part of your
- 21 testimony, did you?
- 22 A. I did not.
- Q. And is that ratio, does that come from
- 24 ARMIS data?
- 25 A. The ratio is based on, yes, ARMIS data and

- 1 is looked at at the statewide level.
- Q. And also in your testimony you don't
- 3 include how that ratio itself was calculated, did
- 4 you?
- 5 A. I did not. Let me just clarify, Qwest is
- 6 not sponsoring this methodology. Qwest is sponsoring
- 7 a methodology that says that the TRRO is very clear.
- 8 It requires that all channels of the digital access
- 9 line be counted against the home wire center. That's
- 10 the way the Qwest data was put together. What this
- 11 testimony says is that if Qwest were required to
- 12 provide actual in-service channels this adjustment
- would also be required. But to be clear, Qwest is
- 14 not sponsoring this method.
- 15 Q. And I understand that. But if the
- 16 Commission were to adopt the Joint CLEC and Division
- 17 proposal that Qwest adjustments to the ARMIS data to
- 18 account for capacity, not just circuits in use as
- 19 something that shouldn't be included, is it Qwest's
- 20 position that this adjustment that we were just
- 21 talking about should be made under those
- 22 circumstances?
- 23 A. If Qwest were required to provide actual
- channels by the Commission, this adjustment would be
- appropriate and necessary.

- 1 Q. And the adjustment itself doesn't account
- for the actual number of DSO channels, does it? I
- 3 mean, it's an approximation; isn't that correct?
- 4 A. It's based on Qwest's statewide average
- 5 ARMIS data and ratios developed from that basis and
- 6 applied to the number of digital facilities that are
- 7 leaving the Salt Lake Main Wire center.
- 8 Q. But that's an estimate of the number, it's
- 9 not the actual number; is that correct?
- 10 A. It's based on the statewide average
- 11 applied to Salt Lake Main.
- Q. But again, I'm looking for a yes or no
- answer to my question.
- 14 A. I'm sorry. On that basis it would be a
- 15 statewide average number which is an actual number
- 16 applied to Salt Lake Main to estimate the number in
- 17 Salt Lake Main.
- 18 Q. Okay. I will accept that. Thank you.
- 19 Those are all my questions.
- 20 A. Thank you.
- JUDGE GOODWILL: Mr. Ginsberg?
- 22 CROSS-EXAMINATION
- 23 BY MR. GINSBERG:
- Q. Do you have Mr. Denney's testimony
- 25 Surrebuttal with you?

- 1 A. I'm sorry, I don't have it on the stand
- 2 with me.
- 3 Q. Do you recall that he has a table that
- 4 shows basically how decisions have been made in other
- 5 states dealing with the issues that you're testifying
- 6 to on this DS1 and DS3 capacity issue?
- 7 A. Yes, sir, I do recall that.
- 8 MR. DUARTE: Your Honor, could I approach
- 9 the witness and give him my copy of that page? Is
- that page 5, the chart on page 5?
- MR. GINSBERG: Yes.
- 12 JUDGE GOODWILL: Thanks, Mr. Duarte.
- 13 O. (BY MR. GINSBERG) Now, just
- 14 preliminarily, and I think your other witness
- 15 testified to this, that your view is that this
- 16 designation of the number of lines is supposed to be
- 17 simple, self-effectuating, non-controversial, maybe
- 18 after the first set of hearings? In other words, it
- 19 could pretty much move along pretty quickly once
- you've reached the 60,000 lines; is that fair?
- 21 A. To the extent possible, it should be
- 22 simple and self-effectuating, I would agree with
- 23 that.
- 24 O. ARMIS data will list the number of
- business lines that are actually in use?

- 1 A. Yes, it does.
- 2 Q. So you had to alter the number of business
- 3 lines in use to take into account the unused DS1 and
- 4 DS3 channels that are yours?
- 5 A. Yes. We had to do a calculation to show
- 6 full capacity of the DS1 and/or DS3 service, whether
- 7 it be retail or wholesale.
- 8 Q. But just the ARMIS data itself doesn't do
- 9 that?
- 10 A. It does not.
- 11 O. And does the ARMIS data list the wholesale
- lines, DS1 and DS3s, that are being purchased by the
- 13 CLECs?
- 14 A. No, it does not. That comes from a
- 15 separate source.
- 16 Q. So where do you get that information?
- 17 A. It's our wholesale tracking system.
- 18 O. So you then take the number that is in
- 19 your wholesale tracking system of DS1 and DS3 that a
- 20 CLEC is purchasing and multiply it by the number of
- 21 channels and throw that number into your mix to come
- 22 up with the total number?
- 23 A. Yes, sir. For example, DS1 would be
- 24 multiplied by a factor of 24 because there are 24 DSO
- channels in a DS1.

- 1 Q. But you don't have any idea, though, do
- 2 you, if a CLEC is using all those channels?
- A. No, we do not.
- 4 Q. But you do know for yourself whether
- 5 you're using all those channels?
- A. Yes, we do.
- 7 Q. Now, on this table --
- 8 JUDGE GOODWILL: Excuse me. Mr. Ginsberg,
- 9 could you point me to the page again you're on?
- MR. GINSBERG: Page 5.
- JUDGE GOODWILL: Okay. Thanks.
- 12 Q. (BY MR. GINSBERG) The column that says
- 13 ARMIS 43-08, do you see that column?
- 14 A. Yes, I do.
- 15 Q. And it says as is and it lists the only
- 16 Owest state as Washington. As is means, do you
- 17 understand that to mean that you don't adjust the
- 18 ARMIS data the way you've adjusted it?
- 19 A. As is means the data would be as is as it
- is reported in ARMIS, that's correct, without
- 21 adjustment.
- 22 Q. So it looks like many states have,
- 23 including one of yours, have determined not to
- 24 manipulate the ARMIS data to include all of the DS1
- and DS3 channels that aren't in use that are Qwest's

- 1 channels?
- 2 A. Let me respond to your question by saying
- 3 there's a mixture here. Some states have agreed with
- 4 Qwest's process in this proceeding, other states have
- 5 not agreed with that process. We think that the
- 6 FCC's rules that I read into the record in my summary
- 7 are very clear, they apply to both retail and
- 8 wholesale.
- 9 Q. But you would agree that it takes away
- 10 from the simplicity of the process?
- 11 A. Unfortunately, it does take away from the
- 12 simplicity. And I would suggest that it's also an
- 13 enforcement of the ARMIS data, as I testified
- 14 earlier, which is reported at the statewide level for
- 15 the FCC. It was not intended to be used for this
- 16 purpose and so it does require some adjustment, if
- 17 you will, to make it fit the FCC's requirements.
- 18 O. And the other aside, the column CLEC
- 19 High-Capacity Loop Count, the last column is the one
- 20 where the question is should you actually go out and
- 21 try and figure out how many of the DS1 and DS3
- channels the CLECs are using; is that right?
- 23 A. Yes.
- Q. How would you do that?
- 25 A. It would take a very complicated

- 1 inventory. It would likely require data requests to
- 2 the CLECs asking for highly confidential data. It
- 3 would not be a simple process.
- 4 Q. So it also takes away from the simplicity
- of the process, does it not?
- 6 A. Absolutely.
- 7 Q. Washington is the only state, and we tried
- 8 to find the Washington order and apparently there is
- 9 no order in Washington; is that right?
- 10 A. There is an Administrative Law Judge order
- 11 that's been released, but there's not a final order
- from the Commission in that docket as of yet.
- 13 MR. DUARTE: Your Honor, if I can
- 14 interject, it is one of the exhibits to Mr. Denney's
- 15 testimony.
- 16 MR. GINSBERG: Oh, it is? In the order?
- 17 MR. KOPTA: That's correct. The initial
- 18 order is Exhibit DD-03.
- MR. GINSBERG: Thank you.
- 20 Q. (BY MR. GINSBERG) Now, you were asked
- 21 some questions about did you make these monthly
- 22 counts of number of business lines. Is that a
- 23 question that Mr. Kopta asked you? Do you remember
- 24 that?
- 25 A. Yes, I believe.

- 1 Q. You have a monthly tracking system to know
- 2 the number of business lines that is in an office?
- 3 A. Yes. I believe my response was that Qwest
- 4 clearly does track its business and residential lines
- 5 and its wholesale lines on a monthly basis. The
- 6 problem is that Qwest does not track that data as
- 7 ARMIS defines it. It requires additional assembly of
- 8 information, additional calculation to get the data
- 9 into ARMIS format which is provided to the FCC in
- 10 April of each year.
- 11 Q. Well, how different are the number of
- 12 business lines that are counted in your tracking
- 13 system and the ARMIS data that's eventually reported?
- 14 A. Well, there are differences. The
- differences vary by state. They're not on the order
- of magnitude of 50 percent, it's a smaller number
- 17 than that. But there are definitely differences.
- 18 Q. Have you actually tried to go back and
- 19 determine what the differences and determine how
- 20 material they are? Do they over or underestimate the
- 21 number of lines that eventually appear in ARMIS?
- 22 A. I think it could go either way, quite
- frankly, and does in different states. But I have
- 24 not personally gone back and tried to create ARMIS
- 25 data from a different vintage of time.

- 1 Q. But that data does tell you, though, when
- there is "X" number of business lines in an exchange?
- 3 A. I'm sorry, which data again, sir?
- 4 Q. Your monthly data does tell you for
- 5 purposes of your tracking on a monthly basis how many
- 6 lines are in that exchange?
- 7 A. It would tell us how many simple business
- 8 lines are in the exchange or wire center, if you
- 9 will. It would tell us the number of active channels
- 10 that are tracked as being in a particular wire center
- if they're served by a DS1 or DS3 service.
- 12 Q. Then how is that different than your ARMIS
- 13 data? I thought that's what you told me your ARMIS
- 14 data was.
- 15 A. I'm sorry. Are you asking about the ARMIS
- 16 data or the Owest?
- 17 Q. How is what you've just described
- 18 different from your ARMIS data?
- 19 A. There are different definitions around
- 20 service like how the Owest official service lines are
- 21 counted, differences around how public coin lines are
- 22 categorized and tracked. There are differences,
- 23 again, that flow into the problem I mentioned a
- 24 moment ago of how DSO channels associated with
- 25 digital high-capacity services are tracked.

- And once again, let me just reiterate, in
- 2 the ARMIS data, those channels are tracked to the far
- 3 end wire center when, in fact, they're being served
- 4 by a home wire center where they should be properly
- 5 attributed.
- 6 Q. That's the example you were --
- 7 A. Yes, it is.
- 8 Q. -- that you reflect on your exhibit, your
- 9 Surrebuttal exhibit?
- 10 A. I talked about that in my testimony. I'm
- 11 not sure I reflected that in my exhibit.
- 12 Q. Can you go to that exhibit, please?
- 13 A. Yes, I can.
- 14 Q. I think it's your -- well, it's our only
- 15 Surrebuttal exhibit. We couldn't determine where
- 16 your numbers come from that appear on this exhibit
- 17 that you show in Salt Lake Main business lines. We
- 18 could find no exhibit that reflected that number.
- 19 Can you tell us where that came from?
- 20 A. This is something that I personally
- 21 created to demonstrate that were these calculations
- to be done properly using December 2003 data,
- assuming the actual access lines in service as Mr.
- 24 Denney advocated as of Mr. Coleman, that even with
- 25 that manipulation we would still be about the 61,000

- 1 line access threshold.
- Now, this was not meant to be a
- 3 representation that Qwest sponsors these numbers,
- 4 these numbers are created by a method that Qwest
- 5 believes is appropriate under the TRRO. It's meant
- is an illustration that we would still be above the
- 7 threshold.
- 8 Q. For purposes of our discussion I'm
- 9 referring to the first number under Quantity. Is
- that what you were referring to?
- 11 A. I'm sorry, I'm looking at the bottom line
- 12 total for Salt Lake Main access lines as of December
- 13 2003.
- 14 Q. So you took, basically, the number of
- 15 active in-service business lines that's reported in
- 16 the ARMIS data, then applied these ratios that you
- 17 referred to with Mr. Kopta and sort of added those
- 18 into it?
- 19 A. That's correct.
- 20 O. And do we know what that number is that
- 21 you added in off this exhibit?
- 22 A. Not from this exhibit. Again, this is
- 23 meant as an illustration.
- 24 O. Well, not quite. Because you're actually
- indicating, if I understood you from Mr. Kopta, that

- if the proposal being made, that you only count
- 2 actual lines that this is your proposal; is that
- 3 correct?
- 4 A. Well, Owest believes strongly that the
- 5 TRRO order requires all channels to be counted. It's
- 6 very clear. So Qwest does not agree that this method
- 7 is the appropriate method.
- 8 Q. So if the proposal made by the Division
- 9 and the CLECs is adopted then you would agree that
- 10 the Salt Lake Main office does not qualify?
- 11 A. I would not at all agree with that.
- 12 Q. The only way it would, then, would be by
- doing this?
- 14 A. You would have to properly adjust the
- 15 numbers to attribute all of the business lines as the
- 16 FCC defines them to the appropriate wire center.
- 17 Q. So is the answer yes, the only way the
- 18 Salt Lake Main office would qualify is if you applied
- 19 these ratios that you just referred to, to throw in
- 20 those extra ISP lines into the Salt Lake Main office?
- 21 A. Well, clearly Salt Lake Main is close to
- the 60,000 line threshold, it doesn't exceed it by
- 23 much. And if you did not do that appropriate
- 24 adjustment that we just spoke about it would fall
- below the 60,000 line threshold.

- 1 Q. Now, when I read that, one of those
- 2 paragraphs in the TRRO it seemed to say specifically
- 3 that in order to keep things simple that you
- 4 shouldn't go through this process that you went
- 5 through in trying to figure out what these lines are
- 6 that may be in one office but actually should be
- 7 counted in another office. Is that right?
- 8 A. The TRRO was silent on that particular
- 9 point. However, let me just point out that paragraph
- 10 105 again says the data that will be analyzed in this
- order is based on ARMIS 43-08 data. It doesn't say
- that that data can be modified in any way to meet the
- 13 requirements of the order. It doesn't say that.
- Q. Well, you actually propose quite a few
- modifications to the simple self-effectuating
- 16 process, do you not? You're proposing to modify the
- data for purposes of the Qwest count and now you
- 18 would also propose to modify the ARMIS data to
- 19 actually determine these ISDN/ISP lines, do you not?
- 20 A. What I suggest is that we have proposed
- 21 modifications that allow Qwest to comply with the
- order, but no more modifications than are necessary.
- Q. Now, you indicated that this number was an
- average, a statewide average?
- 25 A. I'm sorry, sir?

- 1 Q. The ratio that you applied was a statewide
- 2 average?
- 3 A. It was based on a statewide calculation of
- 4 the ARMIS, underlying ARMIS data.
- 5 Q. And could you actually have gone and done
- 6 a count?
- 7 A. There could be a manual accounting method
- 8 pursued, but we didn't do that in this case because
- 9 we did have the statewide average available.
- 10 Q. Now, you said the Salt Lake Main office
- 11 was pretty close.
- 12 A. It is close to the 60,000 line threshold.
- 13 Q. It couldn't get much closer, could it?
- 14 A. It could get a little bit closer.
- 15 Q. So it's very likely, it's very possible,
- 16 then, is it not, that even if this ratio or this
- 17 proposal of counting these lines from other offices
- was adopted that applying the ratio could be
- 19 different than what the actual count is for that
- 20 office?
- 21 A. That's potentially possible.
- Q. And it wouldn't have to be very far off to
- let this office fall below the 60,000, would it?
- 24 A. No.
- MR. GINSBERG: Thank you.

- 1 THE WITNESS: Thank you, sir.
- JUDGE GOODWILL: Mr. Duarte?
- 3 MR. DUARTE: Yes, Your Honor.
- 4 REDIRECT EXAMINATION
- 5 BY MR. DUARTE:
- 6 Q. Mr. Teitzel, is it your understanding that
- 7 Qwest does not begin the analysis for the ARMIS
- 8 report, in other words, to prepare the ARMIS report
- 9 until after December 31st so that Qwest can prepare
- 10 the report for the previous year?
- 11 A. That's my understanding.
- 12 Q. So is it your understanding that Qwest
- looks at the data pretty much in the first quarter of
- 14 the next year of January, February, March to look at
- 15 the December 31 data in order to file it by April 1
- 16 with the FCC?
- 17 A. That's correct.
- 18 Q. Now, there may be a little bit of
- 19 confusion here so I'm going to go ahead and ask you
- 20 this question and I hope it's not too repetitive of
- 21 your testimony. But tell us why Qwest is concerned
- about sort of a two-minute warning kind of 5,000-line
- 23 warning that the Joint CLECs have advocated and the
- 24 DPU has also supported.
- 25 A. Well, it requires an additional process

- 1 that has not been contemplated, to the best of my
- 2 knowledge by the FCC. Owest will provide to CLECs
- and other parties, including the Commission, with
- 4 30-day notice when we believe that a particular wire
- 5 center has met the threshold, a business line
- 6 threshold. Going through an analysis about
- 7 additional wire centers that might be potentially
- 8 coming close would require an additional step,
- 9 additional analysis, additional reporting, additional
- 10 burden, expense on Qwest that is simply not required.
- 11 Q. And based on your testimony about January,
- 12 February and March, would it be your understanding
- that that would be the time, the one time a year that
- 14 Qwest would be looking at this ARMIS data and be able
- to determine that, hey, something just made it to
- 16 threshold at that point in time?
- 17 A. That's correct. Just to go further, if we
- 18 were to look at data in June and see that we were
- 19 getting close to the threshold or in fact had
- 20 exceeded the threshold by that point, things are
- 21 changing fast in this environment, this telecom
- 22 environment, and it's likely that the factors would
- 23 be changed again. Qwest has to do the analysis, the
- formal analysis to submit to the parties. So it
- 25 would just be an additional step.

- 1 Q. And if somehow the threshold had been met,
- 2 for example, in June of a year, but then by December
- 3 of the year it actually fell below the threshold and
- 4 then if Qwest was reporting that to ARMIS the
- 5 following year, what would be the result with respect
- 6 to whether a wire center would or would not be
- 7 eligible for the list?
- 8 A. The result would be that the data looked
- 9 at in end-of-year data in December submitted in April
- 10 would be the determinate of non-impairment, not the
- 11 earlier data.
- 12 Q. Now, there's been discussion about ARMIS
- and how ARMIS has to be adjusted in some ways because
- 14 it's -- well, it has to be adjusted. Do you believe
- 15 that this is because ARMIS was what the FCC required
- 16 the parties to use?
- 17 A. I'm sorry, would you ask your question
- 18 again?
- 19 Q. Sure. Mr. Ginsberg was asking you some
- 20 questions about simplicity and about how there's been
- 21 some adjustments to ARMIS that perhaps make it less
- than simple. Do you believe that that's because
- 23 ARMIS was what the FCC required the parties to use,
- 24 but that the rules themselves set forth additional
- requirements as well?

- 1 A. I would agree with that. The TRRO
- 2 requires ARMIS data to be used as a basis for the
- 3 access line counts, for the retail access line
- 4 counts. But the FCC's order and rules require
- 5 certain adjustments to be made to that base data.
- 6 Q. There was some discussion about whether or
- 7 not ARMIS was sort of the right process to use. But
- 8 to count business lines, do you believe that ARMIS
- 9 may not be perfect for this particular process but
- 10 probably the best that the FCC has without
- 11 reinventing the wheel of a new process for purposes
- of this exercise in the TRRO?
- 13 A. I would agree with that.
- 14 Q. Now, Mr. Ginsberg asked you a few
- 15 questions about the situation you describe in your
- 16 Surrebuttal Testimony regarding the far end wire
- 17 center and the home wire center and you used the
- 18 example of Salt Lake City Main and Salt Lake City
- 19 West Wire centers, if I remember correctly?
- 20 A. That's correct.
- 21 Q. Do you know whether the situation that you
- 22 describe actually exists in the specific Salt Lake
- 23 City Main Wire center?
- A. Yes, it does exist.
- Q. And you have done the analysis or done the

- 1 research to determine that?
- 2 A. I have not done the analysis myself, but I
- 3 reviewed the results of the analysis.
- 4 MR. DUARTE: That's all the questions I
- 5 have, your Honor. Thank you.
- JUDGE GOODWILL: Mr. Kopta?
- 7 MR. KOPTA: I have nothing further at this
- 8 time.
- 9 JUDGE GOODWILL: Mr. Ginsberg?
- 10 RECROSS-EXAMINATION
- 11 BY MR. GINSBERG:
- 12 Q. Do you have the TRRO order in front of
- 13 you?
- 14 A. I do not.
- 15 Q. In paragraph 104 it seems to imply that
- they set the 60,000 limit lower because they
- 17 understand that there's other lines that may be in
- that office that aren't being counted in the ARMIS
- 19 data. Do you recall that language?
- 20 MR. DUARTE: I'll object, your Honor, on
- 21 the grounds that it may call for a legal conclusion
- and also that it may assume facts that are not so.
- 23 But --
- Q. (BY MR. GINSBERG) Well, go ahead.
- MR. GINSBERG: Sorry. Were you finished?

- 1 MR. DUARTE: Yes.
- 2 JUDGE GOODWILL: Repeat your question for
- 3 me.
- 4 Q. (BY MR. GINSBERG) Well, I asked whether
- 5 in paragraph 104 you recall that -- well, let me read
- 6 you the language. "That the LEC business line counts
- 7 in an office are likely to be -- underrepresent the
- 8 total revenues available in that wire center.
- 9 Nevertheless, we find that this shortcoming can be
- 10 accomplished by established business line density
- 11 thresholds lower to account for incumbent LEC line
- loss due to facilities that bypass the incumbent's
- 13 loop network all together, including line loss from
- intermodal competition."
- 15 Do you recall that kind of language?
- 16 A. Yes, I do.
- 17 MR. DUARTE: Your Honor, I don't mean to
- interpose another objection, but maybe it will be
- 19 more expedient if I give him paragraph 104. And
- 20 obviously, if Mr. Ginsberg wants to ask him what the
- order said then I don't have a problem with that.
- 22 MR. GINSBERG: Well, I have a specific
- 23 question.
- JUDGE GOODWILL: That would be great.
- MR. DUARTE: Thank you, Your Honor.

- 1 Q. (BY MR. GINSBERG) My question is, is the
- 2 bypass that's being referred to the bypass that you
- 3 described in your creation of a ratio for this
- 4 schedule?
- 5 A. No. A bypass would not be included.
- 6 Q. What bypass is this talking about?
- 7 A. This is talking about the fact that in
- 8 larger wire centers with a larger number and larger
- 9 concentration of business lines there typically is
- 10 more intermodal competition present, whether that be
- 11 CLECs using fiber to bypass Qwest's network or
- whether the CLECs using coaxial cable such as Comcast
- to bypass Qwest's network, such as Wi-Fi wireless
- 14 providers which also bypass Qwest's network. Those
- things are all more prevalent in highly concentrated
- wire centers like Salt Lake Main, for example.
- 17 So I think the FCC's conclusion, if I can
- 18 -- from a lay perspective just interpret what their
- intent was, they suggested that they set the
- 20 threshold a little bit lower than they might
- 21 otherwise have to account for the fact that
- 22 intermodal competition exists and the total number of
- 23 business lines is likely a large number.
- MR. GINSBERG: Okay. Thank you.
- MR. TEITZEL: You're welcome.

- JUDGE GOODWILL: I have just a few
- 2 questions and then I'll see if the parties have any
- 3 more.
- 4 Turning to the question of the vintage of
- 5 ARMIS data used.
- 6 MR. TEITZEL: Sure.
- 7 JUDGE GOODWILL: I want to make sure I
- 8 understand Qwest's position. The initial reporting
- 9 that Qwest did to the FCC in 2005 -- it was 2005,
- 10 correct?
- 11 MR. TEITZEL: It was February of 2005,
- 12 correct.
- 13 JUDGE GOODWILL: Used December of 2003
- 14 ARMIS data?
- 15 MR. TEITZEL: That's correct, Your Honor.
- 16 JUDGE GOODWILL: And in that reporting
- 17 Qwest did or did not adjust both retail and wholesale
- 18 DS1 and DS3 lines?
- 19 MR. TEITZEL: It did adjust both retail
- and wholesale.
- JUDGE GOODWILL: Okay. And based on that
- 22 reporting Qwest says we meet the 60,000 business line
- 23 threshold in Salt Lake Main?
- MR. TEITZEL: That's correct, Your Honor.
- JUDGE GOODWILL: Now, the CLECs have

- 1 looked at the issue of using December 2004 ARMIS data
- instead. And I believe, and correct me if I'm wrong,
- 3 the argument has been made that if you use that data
- 4 Salt Lake Main falls below 60,000?
- 5 MR. TEITZEL: That's their position, I
- 6 would agree.
- 7 JUDGE GOODWILL: And we can talk more
- 8 their position per their witnesses but, again, I
- 9 believe that's based on their method of not counting
- 10 Qwest's retail -- not adjusting Qwest's retail
- 11 counts?
- MR. TEITZEL: That's correct, Your Honor.
- And Qwest would maintain that if we provided 2004
- data in the same methodology we used for the 2003
- data, Salt Lake Main would still exceed that 60,000
- 16 line threshold.
- 17 JUDGE GOODWILL: And that's what I was
- 18 trying to get at. So the only adjustment to the 2004
- 19 ARMIS data that Qwest would make is the same
- 20 adjustment that it made in its initial reporting 2003
- 21 data?
- MR. TEITZEL: That's correct.
- JUDGE GOODWILL: Because I thought I heard
- 24 you say that the additional adjustment would be made
- with the 2004 data of attributing the proper number

- 1 of channels to the home wire center as opposed to the
- far end wire center. Am I saying that correctly?
- 3 MR. TEITZEL: I'm sorry, let me just
- 4 clarify. I think I testified that where Qwest would
- 5 be ordered to provide, quote-unquote, actual
- 6 in-service lines, which include actual in-service
- 7 channels, that adjustment would have to be made.
- 8 Otherwise, those channels in an ISDN primary rate
- 9 scenario would be attributed to the incorrect wire
- 10 center.
- 11 JUDGE GOODWILL: So that's the only time
- 12 Qwest would make that adjustment is if the Commission
- were to adopt the CLECs and the Division's proposal
- 14 for using in-service lines?
- 15 MR. TEITZEL: Yes, that's correct. And
- 16 the reason that's true is when we look at the total
- 17 access lines in service, including full channel
- 18 capacity of the DS1 or a DS3 circuit, we simply take
- 19 the number of in-service DS1 or DS3 facilities and
- 20 multiply those by 24 with respect to DS1 service or
- 21 672 with respect to DS3 service. So that process
- 22 automatically ensure that that capacity is properly
- attributed to the proper wire center.
- JUDGE GOODWILL: With respect to that
- 25 process, could you clarify for me the statewide

- 1 average that you're referring to?
- 2 MR. TEITZEL: Sure. We've taken a look at
- 3 what the average number of active channels that are
- 4 associated with an ISDN primary rate service, for
- 5 example, are. There's a DS1 facility which is
- 6 basically the pipe that hooks into the switch that
- 7 serves multiple channels at our location. There's a
- 8 ratio that can be calculated by looking at the total
- 9 number of DS1 facilities for that service divided
- 10 into the total number of channels for that service.
- 11 That's the statewide average I spoke about, and that
- was applied to the Salt Lake City data.
- JUDGE GOODWILL: Finally, I have a
- 14 question about the -- again, about the process of
- 15 updating the list of non-impaired wire centers.
- MR. TEITZEL: Sure.
- JUDGE GOODWILL: And you and Ms.
- 18 Albersheim have both testified that Owest received
- 19 the basic process of waiting until the ARMIS data has
- 20 been put together for a given year in December and
- 21 when ARMIS reporting begins in late March, early
- 22 April the following year, that's when Qwest would
- 23 look to see whether or not one of its wire centers
- 24 would be non-impaired with respect to business lines?
- MR. TEITZEL: That's fair.

- JUDGE GOODWILL: Mr. Duarte asked you some
 questions about, though, what happens if in June a
 particular wire center may be over the threshold but
- 4 by December it's not. And I think under that
- 5 scenario you testified that, well, we would be
- 6 looking at the ARMIS data for December and would
- 7 determine that that wire center doesn't meet the
- 8 threshold. Is that accurate?
- 9 MR. TEITZEL: In that example that would
- 10 be the case.
- 11 JUDGE GOODWILL: Are you aware of anything
- in the TRRO or otherwise that would prohibit Qwest
- 13 from saying in June under that scenario, hey, we meet
- 14 the threshold, let's file with the Commission to get
- that wire center on the non-impaired list?
- 16 MR. TEITZEL: Well, your Honor, I think
- 17 the thing that prohibits that in the TRRO is that the
- 18 order requires Qwest to use ARMIS data. I would
- 19 suggest that ARMIS data doesn't exist, it's not
- 20 verified, it's not finalized until the December data
- 21 is submitted in April of the following year. If
- 22 Qwest were required to produce an ARMIS-like report,
- and even then it would not be ARMIS data, it would be
- 24 ARMIS-like data in mid year, that would be an
- additional step, additional effort, an additional

- 1 process required by Qwest that I don't think is
- 2 called for in the TRRO.
- JUDGE GOODWILL: Okay. Thank you.
- 4 Any further questions based on my
- 5 questioning?
- 6 MR. DUARTE: No, Your Honor.
- JUDGE GOODWILL: Mr. Kopta?
- 8 RECROSS-EXAMINATION
- 9 BY MR. KOPTA:
- 10 Q. Mr. Teitzel, I believe you testified in
- 11 response to some questions from the Judge that
- regardless of whether you use 2003 data or 2004 data,
- 13 that under Qwest's calculations the Salt Lake Main,
- 14 the number of business lines in the Salt Lake Main
- center office exceed 60,000; is that correct?
- 16 A. If Owest's same methodology is followed
- that it used in 2003 that would be correct.
- 18 Q. Now, I'm looking at Exhibit DLT-2, which
- 19 is Qwest 2SR.1, this exhibit is specific to the 2003
- 20 data, is it not?
- 21 A. Yes, it is.
- 22 Q. And have you undertaken the same type of
- 23 analysis for 2004 data?
- 24 A. I have not. And let me clarify again,
- 25 this exhibit is a representation of what the actual

- 1 accounts would look like were Mr. Coleman's methods
- 2 to be used to analyze that data. But this is not
- 3 Qwest advocacy. Were Qwest advocacy to be used for
- 4 the 2003 data, the number would be a higher number
- 5 than the number shown here. It would also exceed the
- 6 threshold for 2004.
- 7 MR. DUARTE: Your Honor, I'm a little bit
- 8 confused because I think there was a reference to
- 9 2003 data, but we're looking at DLT-2 and not DLT-1,
- 10 correct?
- 11 MR. KOPTA: That's correct.
- 12 MR. DUARTE: And so somebody, I think it
- was your question, Greg, you referred that this
- refers to 2003 data?
- 15 MR. KOPTA: Correct. And I asked Mr.
- 16 Teitzel if he had undertaken the same type of
- 17 analysis for 2004 data and I believe he said that he
- 18 had not. Is that correct?
- 19 MR. TEITZEL: We have looked at the
- 20 information and find that we are above the threshold
- 21 for 2004 if we use the same set of assumptions and
- methodology that we used for 2003.
- Q. (BY MR. KOPTA) In DLT-2?
- 24 A. Again, DLT-2 represents 2003 data using
- Mr. Coleman's methodology only.

- 1 Q. Right. So if you were to apply the same
- 2 methodology that you used to develop the numbers in
- 3 DLT-2 for 2003 data, if you were to use 2004 data,
- 4 your testimony is that it would still exceed 60,000;
- 5 is that what you're saying?
- 6 A. No. My testimony was that if 2004 data
- 7 were tabulated under precisely the same set of
- 8 methodologies and assumptions that we used for the
- 9 2003 data, that total would come up to more than
- 10 60,000 in 2004 as well. I did not submit a separate
- 11 calculation using Mr. Coleman's methodology for 2004.
- 12 Q. So I guess I'm still a little confused.
- 13 Did you undertake the same type of analysis that
- 14 resulted in DLT-2 for 2004 data?
- 15 A. I did not. Again, Qwest is not sponsoring
- 16 this methodology.
- 17 Q. So it's possible that if you were to apply
- 18 this to 2004 that it would fall below the 60,000 line
- 19 threshold?
- 20 A. It's possible.
- 21 MR. KOPTA: Thank you. That's all I have.
- JUDGE GOODWILL: Anything further?
- MR. GINSBERG: Just another question or
- 24 two.
- 25 /

RECROSS-EXAMINATION

- 2 BY MR. GINSBERG:
- 3 Q. DLT-2 and the ratio that you submitted
- 4 here, did you only then look, as now I think I
- 5 understand from your question, only at one year,
- 6 2003?

- 7 A. Yes, we did.
- 8 Q. You didn't look at any earlier years to
- 9 see how that ratio may differ from one year to
- 10 another?
- 11 A. No, I didn't. The ratio does change and
- 12 it evolves. My experience has been the ratio tends
- 13 to increase over time, but I did not look at previous
- 14 years.
- 15 Q. And in Washington where apparently the ALJ
- 16 made the decision that you use ARMIS data as is
- 17 without multiplying the additional, did they address
- 18 this issue?
- 19 A. They didn't address this issue, but I can
- 20 tell you that the data we supplied in Washington was
- 21 based on the same methodology I'm talking about here
- 22 where we attribute the DSO channels to the proper
- home wire center.
- 24 O. So you in Washington took the ARMIS data
- and applied the statewide ratio that you show in this

- 1 exhibit?
- 2 A. Yes.
- 3 Q. And why didn't you do that here?
- 4 A. Why did not we do that here?
- 5 O. Yes.
- 6 A. Qwest has not been ordered to follow that
- 7 methodology and we don't believe that methodology is
- 8 appropriate here. In Washington there was an ALJ
- 9 order that ordered Qwest to produce the data in that
- 10 fashion.
- 11 Q. Using a statewide average?
- 12 A. No. Qwest developed that average in
- 13 response to the order.
- 14 Q. I'm not sure where the statewide average
- 15 appears. Is it in the ARMIS data?
- 16 A. The statewide average is information that
- 17 we calculate based on inputs to the ARMIS data.
- 18 Again, we know how many DS1 channels are leaving a
- 19 central office or particular service like ISDN
- 20 primary rate. We also know how many total channels
- 21 there are for that service and it's simply a function
- of dividing one by the other.
- Q. Again, though, that would be information
- that would not be publicly available, readily
- 25 available to the CLECs?

- 1 A. No. It's not publicly available, that's
- 2 correct, it's confidential.
- 3 Q. So when you attribute all this adding this
- 4 Exhibit DLT here, your Exhibit 2 to Mr. Coleman, it's
- 5 under the assumption that he agrees that you should
- 6 alter ARMIS data to reflect these additional lines?
- 7 A. What we're saying is that if we were to be
- 8 required to use actual lines in service the only way
- 9 to make those correct and accurate is to do this
- 10 adjustment. That's the only way to make that happen.
- 11 Q. Okay. Thank you.
- 12 A. You're welcome.
- 13 JUDGE GOODWILL: Do you have anything, Mr.
- 14 Duarte?
- 15 MR. DUARTE: I have a couple of questions,
- 16 Your Honor.
- 17 FURTHER REDIRECT EXAMINATION
- 18 BY MR. DUARTE:
- 19 Q. Mr. Teitzel, turning to Exhibit DLT-2
- which has the adjustments you made based on Mr.
- 21 Coleman's testimony for the 2003 wire center data, do
- 22 you expect that even if you recalculated DLT-2 with
- 23 2004 data that you would still probably be over
- 24 60,000 lines for Salt Lake City Main?
- 25 A. Frankly, I don't know. I have not done

- 1 that calculation. It may or may not be.
- Q. DLT-2 was in response to Mr. Coleman's
- 3 testimony with the caveat that Qwest does not agree
- 4 with that methodology; is that correct?
- 5 A. I'm sorry, can I back up just a moment?
- 6 Q. Sure.
- 7 A. Are you asking me about Owest Exhibit
- 8 Q2SR-1?
- 9 Q. SR2. This would be -- no, I'm sorry, SR1,
- 10 right, because it's your one exhibit to your
- 11 supplement testimony.
- 12 A. Surrebuttal.
- Q. Surrebuttal, right.
- 14 A. Then I answered that question properly.
- 15 O. So let me ask this question then. Was
- 16 this exhibit in response to Mr. Coleman's testimony
- 17 with his recommendation?
- 18 A. Yes.
- 19 Q. And we did add the caveat that Qwest
- doesn't agree with it, but you would go ahead and
- 21 make that analysis; is that correct?
- 22 A. That's also correct.
- O. And that was based on 2003 data?
- A. Yes, it was.
- Q. And Mr. Coleman did not advocate 2004

- 1 vintage data like the Joint CLECs, did he?
- 2 A. He did not.
- MR. DUARTE: No other questions, Your
- 4 Honor.
- JUDGE GOODWILL: Mr. Kopta?
- 6 FURTHER RECROSS-EXAMINATION
- 7 BY MR. KOPTA:
- 8 Q. I just wanted to clarify what was
- 9 happening in Washington. It's my understanding that
- in response to the initial order from the ALJ that
- 11 Qwest filed updated wire center data including
- 12 business line counts for the wire centers that depend
- on those for non-impairment; is that correct?
- 14 A. That's my understanding.
- 15 Q. And the Commission itself has not yet
- 16 issued a decision one way or the other on those
- 17 business line counts or the central offices that
- 18 Qwest has designated as not impaired?
- 19 A. That's also correct.
- 20 MR. KOPTA: Thanks. That's all I wanted
- 21 to clarify.
- 22 JUDGE GOODWILL: I've got to step back and
- ask a more basic question. The ARMIS data that we're
- 24 talking about -- well, I'll just ask you. What
- 25 exactly does it include regarding Qwest business

- lines? How specific is that information regarding
- 2 in-service lines versus numbers of channels and so
- 3 forth?
- 4 MR. TEITZEL: The ARMIS data, and I don't
- 5 have the specific definitions here in front of me and
- 6 they're fairly extensive, but they include such
- 7 things for business services as flat business lines,
- 8 as measured business lines, if measured business
- 9 lines exist in the state, and they don't in all
- 10 states, public lane lines, public access lines. They
- include services as we spoke about a moment ago with
- 12 Mr. Kopta, things like ISDN primary rate service, PBX
- 13 trunk service. That entire range of services would
- 14 be considered switched business lines. It also
- 15 includes private line or special access type services
- as a special category, but those aren't relevant to
- the lines we counted in this proceeding which were
- 18 limited to switched business lines.
- 19 JUDGE GOODWILL: Right. And regarding
- 20 those lines, it was my understanding that that ARMIS
- 21 data actually contains in it the number of Qwest
- 22 retail business lines?
- MR. TEITZEL: Yes, it does.
- 24 JUDGE GOODWILL: Okay. I don't think I
- 25 have any other questions. Does anyone else?

- 1 MR. GINSBERG: I have one final, one
- 2 question.
- 3 FURTHER RECROSS-EXAMINATION
- 4 BY MR. GINSBERG:
- 5 Q. Were you involved in this Washington
- 6 proceeding?
- 7 A. I was not involved as a witness, but I
- 8 have been involved in producing data request
- 9 responses in that proceeding.
- 10 Q. I'm looking at paragraph 35 of the order
- and it says, "Thus Qwest must submit its business
- 12 lines count to include actual business lines as
- required in the December 2003 ARMIS 43-08 data
- 14 without adjustments."
- 15 But I understand that you said that you
- 16 think you were required to make an adjustment to
- 17 reflect the statewide average of these ISP ISDN lines
- 18 that you referred to in this Exhibit 2 of yours, that
- 19 you're required to do that in Washington?
- 20 A. We had to do that in Washington to make
- 21 the channels be attributable to the proper home wire
- 22 centers. There was no other way that we could have
- done that. Otherwise, data would not have been
- 24 correct.
- Q. But even the order seems to say that

- they're just going to use ARMIS data as recorded
- without modification. You've interpreted that to
- 3 mean that you need to do something outside of the
- 4 ARMIS data to bring that in and now it's up to the
- 5 Commission to decide whether your interpretation is
- 6 correct or not?
- 7 A. Well, again, that's a different
- 8 proceeding. But we didn't produce the data in that
- 9 fashion in response to what we believe is the correct
- 10 data in Washington. There's been no ruling on that
- data as of yet, as Mr. Kopta mentioned a moment ago.
- 12 It's an ongoing docket.
- MR. GINSBERG: Okay.
- 14 JUDGE GOODWILL: I've got to follow-up on
- that just because I'm still confused. I understand
- that's a separate state, separate proceeding. But
- 17 it's my understanding that in the Washington the ALJ
- 18 decided essentially that Qwest could not adjust its
- 19 data, it had to use its actual retail line data from
- 20 ARMIS. It couldn't multiply it by 24 or any other
- 21 number as Owest would like to do and does with the
- wholesale information; is that correct?
- THE WITNESS: That's correct.
- JUDGE GOODWILL: How, then, does the
- 25 adjustment that Qwest apparently submitted in

- 1 Washington enter in dealing with the ISD lines and
- 2 the one wire center versus the far end wire center?
- 3 I thought you had testified earlier that that's a
- 4 separate issue that Qwest would only do if the
- 5 Commission were to adopt the Division's proposal for
- 6 counting lines.
- 7 MR. TEITZEL: Let me just clarify for you.
- 8 In Washington the ALJ ordered that no adjustment be
- 9 made to reflect full capacity of service of DSO
- 10 channels in a DS1 or DS3 service and we did that. We
- 11 provided to ALJ the actual in-service channels at the
- 12 DSO level associated with retail and wholesale
- 13 services as she ordered to attribute the ARMIS data
- 14 as it's reported at the wire center level which,
- 15 again, is not the intent for which that data was
- 16 assembled to start with, would have attributed
- 17 in-service channels to an incorrect wire center, the
- 18 wire center that was not the originating wire center.
- 19 So the ISP and PRI adjustment that we spoke about has
- 20 to be done to make this data correct and make the
- 21 data in a form that we think conforms with the TRRO.
- 22 JUDGE GOODWILL: But not if Owest is able
- 23 to report, to make adjustments to both the retail and
- 24 wholesale business line counts?
- MR. TEITZEL: I'm sorry?

1	JUDGE GOODWILL: In issuing its reports?
2	MR. TEITZEL: Would you restate your
3	question for me?
4	JUDGE GOODWILL: You wouldn't make that
5	adjustment if you've already made the adjustment in
6	the wholesale and retail line counts as you did with
7	the 2003 data that you initially reported?
8	MR. TEITZEL: Okay. I think there were
9	two adjustments we're talking about here.
10	JUDGE GOODWILL: That's my understanding
11	too.
12	MR. TEITZEL: And one would be the full
13	DSO calculation, the DSO in-service channel
14	calculation which the TRRO clearly requires. And
15	it's also appropriate to attribute in-service
16	channels, active channels to the serving wire center.
17	Because, again, in the case of an ISP and PRI circuit
18	there's no loop associated with that circuit leaving
19	the far end wire center. In effect, the ISP is the
20	end user because it is served by the Salt Lake main
21	switch.
22	JUDGE GOODWILL: But again, in fully
23	attributing the DSO channels in your initial
24	reporting to the FCC, Qwest didn't make any
25	adjustment for the in-service lines for ISDN?

- 1 MR. TEITZEL: We did not because we simply
- took the number of DS1 and DS3 channels, either
- 3 retail or wholesale that originated from the wire
- 4 center and multiplied that number -- excuse me, the
- 5 number DS1 or DS3 facilities originating from a
- 6 particular wire center and multiplied that by the
- 7 full utilization factor. So there's no adjustment
- 8 needed.
- 9 JUDGE GOODWILL: So if this Commission
- says adjust the ARMIS data for the DSO capacity for
- 11 wholesale lines but not for retail, what would Qwest
- do with respect to the ISDN in-service adjustments?
- 13 MR. TEITZEL: I would suggest to you if
- 14 that were to be the case, Qwest would feel obligated
- 15 to apply the statewide ratio that we spoke about a
- 16 moment ago to the DS1 facilities leaving Salt Lake
- 17 Main for that service. Otherwise, there's a mismatch
- in tracking the data.
- 19 JUDGE GOODWILL: Okay. Anything further?
- MR. DUARTE: Yes, your Honor. I apologize
- 21 for re-re-redirect, maybe re-re-redirect.
- 22 FURTHER REDIRECT EXAMINATION
- 23 BY MR. DUARTE:
- Q. Mr. Teitzel, would you describe the
- 25 process that we're talking about to be an adjustment

- 1 to ARMIS data or a rehoming to the proper wire
- 2 center?
- 3 A. It's really a rehoming because at the
- 4 statewide level nothing changes. The numbers are as
- 5 they are, the totals don't change. But the way that
- 6 we track our data at a sub state level, at the wire
- 7 center level creates this issue that has to be
- 8 addressed.
- 9 Q. And so when you say there's no change,
- 10 you're meaning there's no change to the actual ARMIS
- 11 data when you do this exercise?
- 12 A. That's correct. At the statewide level
- 13 the channel counts don't change.
- 14 Q. Now, with respect to -- there's been
- 15 probably too much discussion about the Washington ALJ
- 16 decision -- but with respect to the calculations of
- 17 voice-grade equivalents that the FCC discusses in its
- 18 TRRO, the 24 64 kilobits per second active channels,
- is it your understanding that the Washington order
- 20 still allowed Owest to make those calculations to the
- 21 ARMIS data?
- 22 A. Yes.
- Q. And that Washington ordered that it also
- 24 allow the ILECs both Owest and Verizon to calculate
- 25 total capacity and not just the actual circuits in

- 1 use?
- 2 A. The ALJ's order required Qwest to report
- 3 simply in-service channels, not total capacity, which
- 4 is what we originally filed.
- 5 Q. I'm sorry, but for UNE-loops, I should
- 6 say, not for Qwest retail lines, but for UNE-loops.
- 7 A. And your question again, please?
- 8 Q. Sure. The question is, what is your
- 9 understanding with respect to what the ALJ ruled in
- 10 Washington regarding total capacity of UNE-loops
- 11 versus just actual circuits in use?
- 12 A. I'm sorry, I understand. My understanding
- 13 of the order is that it required Owest to use total
- 14 capacity for the UNE-loops but actual in-service
- 15 capacity for the ARMIS data.
- 16 O. So either way would you say that there is
- 17 some adjustments made by definition to the ARMIS data
- that Qwest files with the FCC every April?
- 19 A. I apologize, I'm not following your
- 20 question. Ask it again, please.
- 21 O. Sure. So there's been a lot of discussion
- about whether adjustments can be made to the actual
- 23 ARMIS data that is filed every April with the FCC.
- And I guess my guestion is, that no matter what,
- would you agree that there's still some adjustments

- that must be made to the pure ARMIS data that's filed
- 2 for purposes of this TRRO exercise?
- 3 A. Well, there's two things at play. There's
- 4 ARMIS data that relates to Qwest's retail lines and
- 5 that would suggest that Qwest be required to provide
- 6 in-service counts at the wire center level. The
- 7 adjustment that we spoke about for ISDN PRI type
- 8 services is appropriate.
- 9 On the wholesale level, and relating this
- 10 back to the Washington order again, there's an
- adjustment required to that data, but that's not
- 12 ARMIS data. It comes from the wholesale database.
- 13 And there's a simple multiplication by a factor of 24
- or 672 to that data that gets that information into
- 15 compliance with the TRRO. So that adjustment is
- 16 required.
- 17 Q. And that's what I was trying to get at.
- 18 And your understanding is that the ALJ in Washington
- 19 allowed that to happen?
- 20 A. Yes.
- MR. DUARTE: Thank you, Your Honor.
- 22 That's all I have.
- JUDGE GOODWILL: Mr. Kopta? Mr. Ginsberg?
- 24 Thank you very much. We'll break until
- 25 eleven o'clock.

1 (Recess taken.) JUDGE GOODWILL: We'll go back on the 2 3 record. Mr. Duarte? MR. DUARTE: Yes, Your Honor. Before I 4 call my next witness I thought it might be 5 6 appropriate to do a housekeeping item here. And that 7 is, Mr. Coleman graciously agreed to kind of work 8 with the parties to put together a matrix based on 9 the issues in the companies, the different parties' 10 positions, and I thought it was a very nice product that everybody worked on pretty cooperatively. 11 Just for the record, there are a couple of 12 very minor changes that I thought would be 13 appropriate. If your Honor would like, if I could 14 15 just explain those right now and make that clear on 16 the record? 17 JUDGE GOODWILL: Okay. MR. DUARTE: Your Honor, on page 4 at the 18 19 very top where it says "Qwest's position," and this has to do with the whole issue about the conversion 20 21 or the voice-grade equivalent of 24 64 kilobit per 22 second equivalents, after the number 24 it says "24 23 kbps equivalents." It should be 24 space and then 64 kbps. So you're talking about 24 different 64 24

25

k-equivalents.

- 1 JUDGE GOODWILL: Okay.
- 2 MR. DUARTE: And then on page 7, this is
- 3 the issue about the update process for the Joint
- 4 CLECs' position. The very last line it says, "Qwest
- 5 should not be able to unilaterally reject orders
- 6 without the CLECs' approval." I think the parties
- 7 are in agreement that the word "approval" should
- 8 probably be agreement and not approval. Probably not
- 9 a real major change, but that's the way it's been
- 10 described in the testimony.
- JUDGE GOODWILL: Thanks.
- MR. DUARTE: Thanks, your Honor.
- JUDGE GOODWILL: And just for purposes of
- the record, we'll go ahead and mark this as Joint
- 15 Exhibit 1 for identification.
- 16 MR. GINSBERG: Do you want us to resubmit
- 17 that with those changes on there or it will just be
- 18 on the record?
- 19 JUDGE GOODWILL: I think just being on the
- 20 record is sufficient. And we'll just go ahead and
- 21 admit that as such without any objection.
- MR. DUARTE: Thank you, Your Honor.
- 23 Qwest now calls Rachel Torrence as its
- 24 next witness.
- JUDGE GOODWILL: Ms. Torrence, if you will

- 1 stand and face me and raise your right hand I'll go
- 2 ahead and swear you in.
- 3 Do you solemnly swear that the testimony
- 4 you're about to provide shall be the truth, the whole
- 5 truth and nothing but the truth, so help you God?
- 6 MS. TORRENCE: Yes.
- 7 JUDGE GOODWILL: Thank you. Please be
- 8 seated.
- 9 MR. DUARTE: Thank you, your Honor.
- 10 RACHEL TORRENCE,
- 11 called as a witness, being first duly sworn, was
- 12 examined and testified as follows:
- 13 DIRECT EXAMINATION
- 14 BY MR. DUARTE:
- Q. Good morning, Ms. Torrence.
- A. Good morning.
- 17 Q. Could you please state your full name and
- 18 business address for the record?
- 19 A. My name is Rachel Torrence, spelled "T" as
- in Tom, T-O-R-R-E-N-C-E. I'm employed by Qwest
- 21 Services Corporation, 700 West Mineral Avenue,
- 22 Littleton, Colorado, 80120.
- Q. And, Ms. Torrence, what is your position
- 24 with Owest?
- 25 A. I'm a Director within the Network Policy

- 1 Department.
- Q. Ms. Torrence, did you prepare Direct
- 3 Testimony that was filed on March 24, 2006; Response
- 4 Testimony that was filed on May 24, 2006, and
- 5 Surrebuttal Testimony that was filed on June 5, 2006?
- 6 A. As well as Response Testimony on May 24th.
- 7 Q. I thought I said that. Let's try that
- 8 again. Did you prepare Direct Testimony that was
- 9 filed on March 24, 2006; Response Testimony that was
- 10 filed on May 24, 2006, and Surrebuttal Testimony that
- was filed on June 5, 2006?
- 12 A. Yes, I did.
- Q. Does your Direct Testimony also have four
- 14 exhibits?
- 15 A. Yes.
- 16 O. And are these exhibits to your Direct
- 17 Testimony "Confidential" or "Highly Confidential"?
- 18 A. Two are considered highly confidential.
- 19 Q. And would those be the two that were
- identified or marked as RT-3 and RT-4?
- 21 A. Yes.
- 22 O. And the first two are not confidential at
- 23 all?
- 24 A. No.
- Q. Does your Response Testimony have any

- 1 exhibits?
- A. Yes, two.
- 3 O. And were those "Confidential" or "Highly
- 4 Confidential"?
- 5 A. They were both confidential.
- 6 Q. Does your Surrebuttal Testimony have any
- 7 exhibits?
- 8 A. There were none, no.
- 9 Q. Do you have any corrections to make to
- 10 your testimony or exhibits?
- 11 A. I do not.
- 12 Q. Ms. Torrence, are all of the answers in
- all of your testimony true and correct, to the best
- of your knowledge?
- 15 A. Yes, they are.
- 16 Q. And to the extent that any of your
- exhibits is a copy of a document, are all such
- 18 exhibits true and correct copies of the documents
- 19 they purport to be?
- 20 A. Yes.
- Q. And, Ms. Torrence, are all of your
- 22 exhibits documents that were either prepared or
- 23 gathered in the ordinary course of business at Qwest
- by you or by a Qwest employee under your supervision
- 25 for purposes of this docket?

- 1 A. Yes.
- 2 Q. Ms. Torrence, if I were to ask you the
- 3 same questions here, would your answers be
- 4 substantially the same as those set forth in your
- 5 written testimony?
- 6 A. They would, yes.
- 7 MR. DUARTE: Your Honor, we would like to
- 8 have marked Ms. Torrence's Direct Testimony as Qwest
- 9 Exhibit 3 and the two non-confidential exhibits as
- 3.1 or Qwest 3.1 and Qwest 3.2 and the two "Highly
- 11 Confidential" exhibits to the testimony as Qwest
- 12 "Highly Confidential" Exhibits 3.3 and 3.4. As I
- mentioned before, Exhibits 3.3 and 3.4 are provided
- on pink paper so that they are easily recognizable as
- 15 "Highly Confidential" documents.
- 16 In addition, we have marked Ms. Torrence's
- 17 Response Testimony as 3R and the two "Confidential"
- exhibits to that testimony as "Confidential" Exhibits
- 19 Qwest 3R.1 and Qwest 3R.2.
- 20 And finally, we have marked Ms. Torrence's
- 21 Surrebuttal Testimony as Qwest Exhibit 3SR. And now,
- your Honor, we would like to move for admission to
- 23 the record all of Ms. Torrence's testimony and
- 24 exhibits as follows. Owest Exhibit 3 and attached
- Exhibits 3.1 and 3.2, and Qwest "Highly Confidential"

- 1 Exhibit 3R and the attached "Confidential" exhibits,
- 2 Qwest 3R-1 and 3R-2, and finally Qwest Exhibit 3SR.
- 3 JUDGE GOODWILL: Any objections to their
- 4 admission?
- 5 MR. KOPTA: No objection.
- 6 Q. (BY MR. DUARTE) Ms. Torrence, do you have
- 7 a summary to your testimony?
- 8 A. I do not. I believe my position has been
- 9 adequately stated and summarized repeatedly within my
- 10 testimony.
- 11 O. Mrs. Torrence, Mr. Denney filed
- 12 Surrebuttal Testimony on June 5, 2006 to which you
- have not had an opportunity to respond in written
- 14 testimony. Do you wish to respond briefly to any
- issues in Mr. Denney's Surrebuttal Testimony?
- 16 A. I do.
- 17 Q. Please do so.
- 18 A. I feel the need to respond to three points
- 19 that Mr. Denney made in his Surrebuttal Testimony,
- and I'll try and be somewhat brief. The first point
- 21 is he stated in his testimony that it is unreasonable
- 22 to expect the Joint CLECs to perform an independent
- field verification when Qwest was unable to verify
- 24 its own.
- 25 I feel that is an incorrect statement

- 1 simply because my testimony repeatedly states the
- 2 process that we went through and the verification
- 3 process and detail that we provided that directly
- 4 contradicts this statement. Also, it directly
- 5 contradicts his own testimony in that repeatedly he
- 6 states in both his Rebuttal -- or Surrebuttal and his
- 7 Direct that they attempted to contact other CLECs and
- 8 that they attempted or performed studies of their
- 9 own.
- 10 So I don't quite feel that this particular
- 11 statement is accurate. Also, given the amount of
- information that's available to all parties,
- including the Joint CLECs, it's entirely reasonable
- 14 to expect that the Joint CLECs could have gone out
- and done a verification of the data and presented
- 16 more evidence on their behalf.
- 17 The second point is, he points to language
- 18 within the SGAT filed here in Utah as support of the
- 19 fact that they could not perform the field
- 20 verification. While the SGAT provides guidance to
- 21 secure and maintain a safe environment for both
- 22 personnel and equipment within the Qwest Central
- 23 Offices under normal operating conditions, to imply
- that a technician working for any of the CLECs has
- 25 blinders on and cannot see what's going on in the

- office is blatantly erroneous, blatantly false. And
- 2 to claim that a CLEC located in one of our central
- 3 offices is unaware of what other CLECs are doing is
- 4 also disingenuous.
- We're also looking at the physical fact
- 6 that most of the co-locations are located within the
- 7 same vicinity within the central office. They know
- 8 each other, they speak to each other, they're well
- 9 aware of what's happening in their central offices.
- 10 And as stated by Mr. Denney in his testimony, when
- 11 they tried to contact them, obviously they could have
- made arrangements to corroborate that data.
- 13 The last point Mr. Denney attempted to
- 14 make was that certain carriers are not what he called
- traditional CLECs, and he points to two large
- 16 carriers that are now part and parcel of two larger
- 17 RBOCs on the East Coast. Saying that they are not
- 18 traditional CLECs again is very misleading in that
- 19 they are certificated within Utah as CLECs. They
- 20 compete within our territory directly against Qwest
- 21 as CLECs and they operate with contracts under the
- 22 same terms and conditions identical to the carriers
- 23 that he cited in there, identical or substantially
- similar within the Qwest Utah territory. So again, I
- 25 think that was a misstatement on his part.

- 1 That concludes my Surrebuttal.
- 2 Q. Thank you, Ms. Torrence.
- 3 MR. DUARTE: Your Honor, I have no further
- 4 questions for Ms. Torrence at this time. Qwest
- 5 tenders Ms. Torrence for any cross-examination.
- 6 JUDGE GOODWILL: A little bit of
- 7 housekeeping. I neglected to say the magic words.
- 8 Ms. Torrence's exhibits are, in fact, admitted. With
- 9 that, Mr. Kopta?
- 10 MR. KOPTA: Thank you, Your Honor.
- 11 CROSS-EXAMINATION
- 12 BY MR. KOPTA:
- Q. Good morning, Ms. Torrence.
- A. Good morning.
- 15 Q. Would you turn to your Response Testimony,
- 16 Owest Exhibit 3R on page 3.
- 17 A. Yes.
- 18 O. And I believe this follows up on some of
- 19 your oral Surrebuttal. If you would look
- 20 specifically to the sentence that begins on line 19
- 21 and on line 20, you're discussing that CLECs could
- 22 have conducted their own physical clarifications of
- 23 the number of fiber-based co-locaters in wire
- 24 centers. Do you see my reference?
- 25 A. Yes, I do.

- 1 Q. Now, is it your testimony that CLECs would
- only be able to physically verify the number of
- 3 co-locaters in Qwest's wire center or all of the
- 4 aspects that go into defining a fiber-based
- 5 co-locater?
- 6 A. A substantial portion of both.
- 7 O. And as I understand your earlier
- 8 testimony, it would be because they have their own
- 9 co-locations and could look around and see what's in
- 10 the same area where their co-location space is; is
- 11 that correct?
- 12 A. Yes.
- 13 Q. But you're not saying that Qwest would
- 14 allow a CLEC representative to come tour the Qwest
- 15 Central Office to look at co-locations of other
- 16 CLECs?
- 17 A. Had we been approached I'm sure that could
- 18 have been arranged.
- 19 Q. And even today in other states that's
- 20 something that you would be willing to allow CLECs to
- do, to perform their own physical verifications of
- 22 co-locations?
- 23 A. I don't see why not.
- 24 O. And would that include access to the cable
- 25 vault to determine where the fiber comes from that

- 1 goes to the co-located spaces?
- 2 A. I would hate to speculate on what all that
- 3 would include but, quite frankly, given the faith
- 4 that I have in the detail that I've put forth, it
- 5 will only substantiate our position. So I don't
- 6 think we would have too much of a problem.
- 7 Q. If you would please turn to your Response
- 8 Testimony still, Exhibit Qwest 3R page 12.
- 9 A. I'm there.
- 10 Q. And I would direct your attention to line
- 11 11 where you're talking about the Midvale Wire
- 12 center.
- 13 A. Yes.
- 14 Q. That it was later downgraded from a Tier 2
- to a Tier 3 based on your subsequent investigation
- 16 after you had initially designated wire centers in
- 17 February of '05; is that correct?
- 18 A. Yes.
- 19 Q. Now, you also say here that, beginning on
- 20 line 14, that Midvale, based on an additional inquiry
- 21 or examination of the data, should have remained a
- 22 Tier 2 wire center; is that correct?
- 23 A. That's true.
- 24 O. Now, is Owest claiming as part of this
- 25 proceeding that the Midvale Central Office should be

- designated as a Tier 2 wire center?
- 2 A. I am not. I am only stating here in
- 3 support of my previous statements that we were very
- 4 cautious and took a very conservative approach with
- 5 putting our lists together. And to the extent that I
- 6 couldn't feel comfortable in including it in the
- 7 list, I did not. And Midvale is one instance where
- 8 we had data that indicated that it could have
- 9 remained a Tier 2. I didn't feel comfortable enough
- 10 with that data to substantiate that position and I
- 11 backed away and we did a Tier 3. Not to say that in
- 12 a later proceeding we won't present that data and
- make it a Tier 2. But at this point, no.
- 14 Q. Okay. Well, that's what my next question
- is then. Do you know whether Qwest plans to
- 16 designate the Midvale Wire center as a Tier 2 wire
- 17 center?
- 18 A. I'm not sure what our position is in
- 19 refiling. My personal position is that it is a Tier
- 20 2 and should be treated as such. How we are going to
- 21 proceed going forward, I don't know that we've
- determined that yet.
- Q. And do you know whether you personally or
- 24 Owest has a position on as of what date the Midvale
- Wire center should be designated as Tier 2?

- 1 A. I haven't gotten that far.
- 2 Q. Now, if you would turn to your Surrebuttal
- 3 Testimony, Exhibit Qwest 3SR, page 2, and
- 4 specifically the question and answer that begins on
- 5 line 30, which has to do with the Salt Lake West and
- 6 Salt Lake South Wire centers; do you see where I'm
- 7 referring?
- 8 A. Yes.
- 9 Q. Now, as I understand it, Qwest did not
- 10 designate the Salt Lake West and Salt Lake South Wire
- centers as Tier 1 wire centers until July of 2005; is
- 12 that correct?
- 13 A. That's right.
- 14 Q. And it's Qwest's claim that that
- designation should be effective as of March 11, 2005,
- 16 correct?
- 17 A. Yes.
- 18 Q. And is it also your position based on your
- 19 testimony here that Qwest was not required to provide
- 20 notice to CLECs on March 11 that those two wire
- 21 centers were to be designated as Tier 1 wire centers?
- 22 A. I don't know that I ever addressed
- 23 notification. My process was to determine, and as
- far as I was concerned, determine which of the
- 25 co-locations, fiber-based co-locations were in place

- 1 meeting the criteria as of the effective date of the
- TRRO. Now, as far as the notification of the CLECs,
- 3 I wasn't involved in that process.
- 4 Q. Okay. Well, I'm referring to the first
- 5 two lines of your answer or lines 34 and 35 in which
- 6 you state, "The FCC made their order effective on
- 7 March 11, 2005."
- 8 A. Right.
- 9 Q. "They did not, however, require them
- 10 noticing to the CLECs or production of a list of the
- 11 non-impaired wire centers on that date." So that's
- 12 why I asked the question whether it's your position
- 13 that there was no requirement that Qwest notify CLECs
- on that date that those impairment designations would
- apply to those wire centers?
- 16 A. My response is that the notification was
- 17 that the criteria was met on that date. The
- 18 notification, as far as I understood it, was the
- 19 publishing of the lists.
- 20 O. And are you aware that the FCC established
- one year and 18-month transition periods for
- 22 high-capacity UNEs that would be discontinued as a
- 23 result of the designation of a wire center as
- 24 non-impaired?
- 25 A. My understanding is -- I'm losing my

- 1 voice, I apologize. I sound like a toad.
- 2 My understanding is that the one-year
- 3 transition date that was set forth by the FCC was a
- 4 year from the effective date, which was March 11,
- 5 2005. So that year would have expired as of March
- 6 11, 2006.
- 7 Q. Okay. And so is it your position that the
- 8 transition period for the high capacity or the DS1
- 9 transport as a UNE out of Salt Lake West and Salt
- 10 Lake South Wire centers began as of March 11, 2005?
- 11 A. Yes.
- 12 Q. Even though the CLECs didn't know that
- those wire centers were designated?
- 14 A. A substantial portion of that list of
- 15 co-locaters had been already noticed with the
- publication of the first list. The second list which
- 17 was filed in July would have covered the ones that
- 18 did not. I don't believe that an entire year was
- 19 necessary for all. The way I saw it, it was almost a
- 20 phased-in approach.
- Q. And where in the FCC order are you
- 22 referring to the FCC having a phased-in approach for
- 23 the transition period?
- 24 A. Well, let's just say I wish all of the FCC
- orders were that clear. I am not aware that it

- 1 talked about a phased-in approach. That just ended
- 2 up being the logistics of our filing.
- 3 Q. And you're also aware, I assume, that the
- 4 FCC established interim rates that applied to the
- 5 UNEs during that transition period?
- 6 A. I think that that's a question best asked
- of Ms. Million. I do not deal with the rates.
- 8 Q. And as far as the notice that you provided
- 9 in July, would your position be any different if the
- 10 notice that Qwest sent out was not until September in
- 11 terms of when the transition period and when the
- 12 effective date of the designation would start?
- 13 A. Well, speaking strictly from a network
- perspective, and I am here as the network
- 15 representative, speaking from a network perspective,
- the logistics involved in accomplishing that
- 17 transition would not necessarily require the entire
- 18 year. So I'm saying that given the situation, given
- 19 the wire center that's involved, a later period or
- 20 later time frame for the notification could still
- 21 have left enough time to accomplish that transition.
- Q. And from a network perspective, how much
- 23 notice do you think?
- 24 A. Again, I think that would be situational
- depending on the number of co-locaters and the number

- of circuits and services involved with any given wire
- 2 center.
- Q. What about these particular wire centers,
- 4 Salt Lake West and Salt Lake South?
- 5 A. I have not done that analysis so I
- 6 couldn't speak to that at this point.
- 7 Q. So it would not be your position that if
- 8 Qwest were to designate the Midvale Office as a Tier
- 9 2 wire center that that designation would apply as of
- 10 March 11, 2005 from a network perspective?
- 11 A. I would fall back to what Ms. Albersheim
- 12 testified to earlier, that that would be as of an
- 13 updated list and whatever time frame would have
- 14 applied for that updated list is what the time frame
- is that would apply for Midvale.
- 16 MR. KOPTA: Thank you. Those were all my
- 17 questions.
- JUDGE GOODWILL: Mr. Ginsberg?
- 19 CROSS-EXAMINATION
- 20 BY MR. GINSBERG:
- 21 Q. Thank you. I have a few questions about
- the issues surrounding the Provo and Ogden Main
- 23 Office.
- 24 A. Yes.
- Q. As I understand it, the determination of

- 1 whether there's a fiber-based co-locater is rather a
- 2 technical issue, is that right, where you have to
- 3 determine whether there's a fiber in the entrance
- 4 facilities and the exit facilities? Is that right or
- 5 can you --
- 6 A. Well, my approach to identifying the
- 7 fiber-based co-locaters was to take a literal read of
- 8 the requirements set forth that defined a fiber-based
- 9 co-locater. And that was, obviously, fiber in and
- out of the co-location, that it exited the central
- 11 office, that it was terminated on equipment within
- that co-location, and that there was active power to
- 13 that co-location.
- 14 Q. Is there a dispute between you and the
- 15 CLECs? Is that what they are looking for also or was
- 16 there something --
- 17 A. Well, I assume that that's what they were
- 18 looking for because they used my data as
- 19 substantiation.
- 20 Q. Particularly now, then, for these two
- offices, it seems to imply that one particular
- 22 carrier didn't provide you all of the information
- 23 necessary to answer all of those questions?
- A. Actually, the co-locater did not provide
- us with any of the information. It was our own

- 1 physical view of what was in the co-location space
- without actually entering the co-location space.
- 3 Obviously, we have access to the entire office. We
- 4 saw that the fiber was going into the co-location.
- 5 We verified that we were providing power to the
- 6 co-location. We verified that the cables actually
- 7 left the office. And in one instance we could not
- 8 ascertain if the -- where the terminations were. In
- 9 the worksheet that was provided as backup data for
- 10 that particular wire center, I believe that was
- 11 Provo.
- 12 Q. Right.
- 13 A. I don't have it in front of me. There was
- an end in the termination within the co-loll and Mr.
- Denney took that to mean that there was no
- 16 terminations in the co-lolls. What it actually meant
- 17 was that we could not verify the terminations in the
- 18 co-location space without actually entering the
- 19 co-loll space. So as such, that was something we
- 20 could not accomplish.
- 21 Q. You couldn't enter the space because you
- 22 didn't have the right to enter the space or what?
- A. Absolutely, we do not have the right to
- 24 enter the space.
- Q. Now, in order to get an answer -- I guess

- this carrier didn't answer your questions?
- 2 A. They chose not to, right.
- 3 Q. You could have requested an order
- 4 compelling them to, could you not?
- 5 A. We could have. We could have. However --
- 6 Q. Or you could have requested -- I'm sorry.
- 7 A. We could have. However, prior to doing
- 8 that we just fell back on all of our other data. We
- 9 have billing data that I looked at. We had the
- 10 actual order data. And it just seems, for lack of a
- 11 better term, ridiculous to go through the whole point
- of the exercise of placing an order for fiber,
- 13 bringing it in and powering up the systems and not
- 14 terminating. So we just assumed they were there and
- in service.
- 16 Q. Could it be easily verified whether they
- 17 actually do terminate it if there is a field visit?
- 18 A. Assuming that they would agree to either
- 19 verify themselves in writing or allow us to enter.
- 20 Q. Well, this Commission could order that,
- 21 could it not?
- 22 A. They could. And I would welcome an order
- 23 like that, quite frankly.
- 24 O. Well, it would solve the dispute that
- 25 seems to be --

- 1 A. Absolutely.
- 2 Q. -- determining whether or not there's
- 3 actually four co-locaters in that office?
- 4 A. Yes.
- 5 Q. I mean, if there's not, if the rule hasn't
- 6 actually been met then you would agree that it
- 7 shouldn't be designated as a --
- 8 A. Absolutely. If there are legitimately
- 9 less than four co-locaters that would be -- that
- 10 would mean we did not meet the criteria and, as such,
- it would not be a Tier 1.
- MR. GINSBERG: Thank you.
- JUDGE GOODWILL: Mr. Duarte.
- 14 MR. DUARTE: Yes, your Honor. Just one
- 15 question, your Honor.
- 16 REDIRECT EXAMINATION
- 17 BY MR. DUARTE:
- 18 Q. When Mr. Kopta was asking you questions
- 19 regarding whether CLECs could be able to visit these
- 20 wire centers to do their own investigation, would you
- 21 assume that if that were requested and if that was
- going to happen that we would still need to have the
- 23 CLEC at issue to give consent or not have an
- 24 objection to the parties, both Owest and the Joint
- 25 CLECs to investigate that by going into the cage or

- 1 whatever needs to be done?
- 2 A. Consent by the CLEC that owns the
- 3 co-location would have to be obtained. There's no
- 4 way Qwest can allow anyone else to enter someone
- 5 else's co-location space.
- 6 MR. DUARTE: And that's all I have. Thank
- 7 you.
- JUDGE GOODWILL: Anything further, Mr.
- 9 Kopta?
- MR. KOPTA: No.
- JUDGE GOODWILL: Mr. Ginsberg?
- 12 Thank you very much.
- MR. DUARTE: Moving right along, your
- 14 Honor, we would call our final witness, Ms. Terry
- 15 Million.
- JUDGE GOODWILL: Stand and face me, Ms.
- 17 Million, and I'll swear you in. Do you solemnly
- 18 swear that the testimony you're about to provide will
- 19 be the truth, the whole truth and nothing but the
- 20 truth, so help you God?
- 21 THE WITNESS: I do.
- JUDGE GOODWILL: Please be seated.
- 23 TERRY MILLION,
- 24 called as a witness, was examined and testified as
- 25 follows:

1 DIRECT EXAMINATION

- 2 BY MR. DUARTE:
- 3 Q. Good morning, Ms. Million.
- 4 A. Good morning.
- 5 Q. State your full name and business address.
- 6 A. My name is Teresa K. Million. The address
- is the 47th Floor, 1801 California Street, Denver,
- 8 Colorado, 80202.
- 9 Q. Ms. Million, who do you work for and what
- 10 is your position?
- 11 A. I work for Qwest Services Corporation and
- 12 I work as a Staff Director in the public policy
- 13 organization.
- 14 Q. And, Ms. Million, did you prepare Direct
- 15 Testimony that was filed on March 24, 2006 and
- Response Testimony that was filed on May 24, 2006?
- 17 A. Yes, I did.
- 18 Q. Does your Direct Testimony have any
- 19 exhibits?
- A. No, it does not.
- Q. Does your Response Testimony have any
- 22 exhibits?
- A. Yes, it does.
- 24 O. And are those exhibits "Confidential" or
- 25 "Highly Confidential"?

- 1 A. No, they are not.
- 2 Q. Did you file any Surrebuttal Testimony?
- 3 A. No.
- Q. Do you have any corrections to make to any
- of your testimony or exhibits?
- 6 A. No.
- 7 Q. Ms. Million, are all of the answers in all
- 8 of your testimony true and correct, to the best of
- 9 your knowledge?
- 10 A. Yes, they are.
- 11 Q. And to the extent that any of your
- 12 exhibits is a copy of a document, would those
- exhibits be a true and correct copy of the documents
- that they purport to be?
- 15 A. Yes, they would.
- 16 O. And, Ms. Million, are all of your
- 17 exhibits, are they documents that were either
- 18 prepared or gathered in the ordinary course of
- 19 business by you or by a Qwest employee under your
- 20 supervision for purposes of this docket?
- 21 A. Yes.
- 22 Q. Ms. Million, if I were to ask you the same
- questions here, would your answers be substantially
- the same as those set forth in your written
- 25 testimony?

- 1 A. Yes, they would.
- 2 MR. DUARTE: Your Honor, we have marked
- 3 the following exhibits for Ms. Million's testimony.
- 4 Her Direct Testimony is Qwest Exhibit 4 and also her
- 5 Response Testimony is Qwest Exhibit 4R and her two
- 6 exhibits to her Response Testimony are exhibits,
- 7 Owest Exhibits 4R.1 and 4R.2. At this time, your
- 8 Honor, Qwest moves for admission to the evidence and
- 9 record in this proceeding all of Ms. Million's
- 10 testimony and exhibits as follows: Qwest Exhibit 4,
- 11 Owest Exhibit 4R and Owest Exhibits 4R.1 and 4R.2.
- JUDGE GOODWILL: Any objections?
- MR. KOPTA: No objections.
- JUDGE GOODWILL: They're admitted.
- MR. DUARTE: Thank you, your Honor.
- 16 O. (BY MR. DUARTE) Ms. Million, do you have
- 17 a summary of your testimony?
- 18 A. I do not.
- 19 Q. Ms. Million, Mr. Denney filed Surrebuttal
- 20 Testimony on June 5, 2006 to which you have not had
- 21 an opportunity to respond in written testimony. Do
- you wish to respond briefly to any issues in Mr.
- 23 Denney's Surrebuttal Testimony?
- 24 A. Yes, I do. I would like to address two of
- 25 the points that Mr. Denney makes in his Surrebuttal.

- 1 Q. Please do so.
- 2 A. Thank you.
- 3 The first point I would like to address is
- 4 that at page 33 of his Surrebuttal, Mr. Denney talks
- 5 about the transition away from the UNEs being under
- 6 the Utah Commission's jurisdiction. And for that
- 7 proposition he refers to a decision that was made in
- 8 a Verizon proceeding in Washington and that
- 9 proceeding refers to the Section 252 process.
- 10 And the thing that I want to point out
- about that is that if you look at the footnotes that
- are a part of that decision that's footnoted in Mr.
- 13 Denney's Surrebuttal and you look up each of those
- 14 paragraphs, what those paragraphs really refer to in
- 15 the TRRO are the Commission's jurisdiction over the
- 16 parties' negotiations. In other words, it's not
- 17 about the Commission asserting jurisdiction or
- inserting itself into the process or making
- 19 determinations about rates. It's simply about the
- 20 Commission approving good faith negotiations between
- 21 the parties and in actually letting the parties come
- 22 to an agreement between themselves and then approving
- 23 that the way that they do for interconnection
- 24 agreements typically, not making a determination
- 25 about a particular rate.

- 1 And I would point out that the majority of
- 2 the CLECs here, 52 out of 87, I believe is the
- 3 number, have already signed an agreement and
- 4 negotiated terms with Qwest over these TRRO
- 5 amendments and the requirements going forward on the
- 6 DS1 and DS3 facilities, just as the Joint CLECs have
- 7 the opportunity to do and have not yet.
- 8 So that's the first point I wanted to
- 9 make. And then the second point I wanted to make was
- 10 that at page 34 Mr. Denney adds some additional
- 11 evidence about the Omaha Forbearance Order. And
- 12 that's an order in Nebraska that was set forth by the
- 13 FCC that determined because of competition there were
- 14 nine wire centers in Omaha that were not required to
- 15 provide UNEs anymore. Not only the DS1 and DS3 UNEs,
- 16 but also DSO or DSO level UNEs. As he did with the
- 17 UNE-P example and QPP example, Mr. Denney tried to
- 18 suggest that Qwest simply made an adjustment to the
- 19 price in those and didn't go through the process that
- 20 it is seeking to go through with respect to the DS1s
- and DS3s in the TRRO proceeding.
- 22 And there are a couple of things I would
- 23 like to point out about that. First, in the case of
- 24 DSOs, there is no existing tariff equivalent for an
- unbundled loop. In the case of DS1s and DS3s we have

- 1 an existing tariff product that we can move the CLECs
- 2 to that allows us to charge something other than the
- 3 tariff rate for that. In Omaha, in the case of DSOs,
- 4 there was no existing product so we had to create a
- 5 new wholesale product in order to accommodate being
- 6 able to charge something other than the Telerik rate
- 7 for an unbundled loop.
- 8 And second, in Omaha there were only nine
- 9 wire centers, as I mentioned before, and that
- amounted to about 3,000 DSOs in Omaha, which is far
- different than the DS1s and DS3s that we're talking
- 12 about across an 11-state region where we found wire
- centers that are unimpaired. To do the manual
- 14 process that we're going through in Omaha in order to
- 15 track those DSOs separately and create this new
- 16 wholesale product, that would just be unreasonable
- for us to have to do for the number of DS1s and DS3s
- that we're talking about in 11 states and in many,
- 19 many more wire centers.
- Then finally, the one thing that Mr.
- 21 Denney doesn't mention in referring to the Omaha
- Forbearance Order is the fact that for DS1s and DS3s
- in Omaha, we treated them exactly the same as we're
- 24 proposing to treat them in the TRRO proceedings. In
- other words, we moved them to private line services

- and we charged them a corresponding nonrecurring
- 2 charge to do that. So even though he points out that
- 3 we handled the DSOs differently in Omaha than what
- 4 we're proposing here, we didn't do that with respect
- 5 to DS1s and DS3s.
- 6 And that concludes my Surrebuttal.
- 7 MR. DUARTE: Thank you, Ms. Million.
- 8 Your Honor, Qwest has no further questions
- 9 for Ms. Million at this time. Qwest tenders Ms.
- 10 Million for any cross-examination.
- JUDGE GOODWILL: Mr. Kopta?
- MR. KOPTA: Thank you. I don't have any
- questions for Ms. Million. I can make some up if you
- 14 want. You look disappointed.
- 15 MR. DUARTE: You made her tremble all the
- 16 way over there.
- 17 MR. KOPTA: She was trembling for her oral
- 18 Surrebuttal.
- MR. DUARTE: Good point.
- 20 MR. GINSBERG: I hate to create double
- 21 disappointment, but I also don't have any questions
- 22 for you.
- MR. DUARTE: Well, then, your Honor, I
- 24 have -- it was worth the price for the points she
- 25 made in her Surrebuttal.

- 1 JUDGE GOODWILL: And I have none. So with
- that we'll thank you very much.
- THE WITNESS: Thank you.
- 4 MR. DUARTE: Your Honor, would it make
- 5 sense to break for lunch and come back by one o'clock
- 6 perhaps?
- 7 JUDGE GOODWILL: We certainly can break.
- 8 We anticipate finishing up this afternoon then even
- 9 with the break now?
- 10 MR. KOPTA: Absolutely. I don't know
- 11 whether Mr. Coleman can get on and off. I don't know
- 12 how much you have.
- 13 MR. DUARTE: I don't think I have more
- than 15 minutes for Mr. Denney, 20 perhaps, unless
- there's some redirect and recross, and probably 5 for
- 16 Mr. Coleman. So I think we can finish up.
- 17 MR. GINSBERG: Then we'll definitely be
- done today.
- 19 MR. KOPTA: Or we can do Mr. Coleman now.
- 20 MR. GINSBERG: He's not available tomorrow
- 21 so --
- JUDGE GOODWILL: I was going to ask if the
- 23 parties have any thoughts of who is next and if we
- 24 can go ahead and do another witness in relatively
- short order.

- 1 MR. KOPTA: I would think Mr. Coleman
- 2 could get on and off in 20 minutes.
- JUDGE GOODWILL: If not, that's not a hard
- 4 and fast rule, obviously, but if it makes sense to go
- 5 with Mr. Coleman now, or did you anticipate waiting
- for Mr. Denney?
- 7 MR. GINSBERG: I just assumed that he
- 8 would go after Mr. Denney.
- 9 JUDGE GOODWILL: Why don't we go ahead and
- 10 break and we'll go with Mr. Denney and we'll go from
- 11 there. Let's break until 1:15, an hour and-a-half.
- 12 (Noon recess taken.)
- --00000--
- 14 1:15 p.m. June 13, 2006
- JUDGE GOODWILL: We'll go back on the
- 16 record and turn to you, Mr. Kopta.
- 17 MR. KOPTA: Thank you, your Honor. The
- 18 Joint CLECs call Doug Denney. Mr. Denney, why don't
- 19 you get sworn in by the Judge.
- 20 JUDGE GOODWILL: Stand and raise your
- 21 right hand and I'll swear you in. Do you solemnly
- 22 swear that the testimony that you're about to provide
- shall be the truth, the whole truth, and nothing but
- the truth, so help you God?
- MR. DENNEY: Yes.

- 1 JUDGE GOODWILL: Thanks. Please be
- 2 seated.
- 3 Mr. Kopta?
- 4 MR. KOPTA: Thank you, your Honor.
- 5 DOUGLAS DENNEY,
- 6 called as a witness, was examined and testified as
- 7 follows:
- 8 DIRECT EXAMINATION
- 9 BY MR. KOPTA:
- 10 Q. Mr. Denney, would you state your name and
- 11 business address for the record, please?
- 12 A. My name is Douglas Denney. My business
- address is 730 Second Avenue South, Suite 900, in
- 14 Minneapolis, Minnesota.
- 15 O. And do you have before you what has been
- 16 marked for identification as Exhibit Echelon 1R which
- is the Rebuttal Testimony of Douglas Denney,
- including "Confidential" and "Highly Confidential"
- information on Exhibits 1R.1 through the 1R.7 which
- 20 are Exhibits DD-01 through DD07 with "Confidential"
- information in DD-02 and "Highly Confidential"
- 22 information in DD-04; Exhibit Echelon 1SR which is
- 23 the Surrebuttal Testimony of Douglas Denney which
- 24 includes "Confidential" and "Highly Confidential"
- information, and Exhibit Echelon 1SR.1 which is

- 1 Exhibit DD-08 and includes "Highly Confidential"
- 2 information?
- 3 A. Yes.
- 4 Q. Were these documents prepared by you or
- 5 under your direction and control?
- A. Yes, they were.
- 7 O. Is the information contained in these
- 8 documents true and correct, to the best of your
- 9 knowledge?
- 10 A. Yes.
- 11 Q. If I were to ask you the questions
- 12 contained in Exhibit Echelon 1R and Echelon 1SR,
- would your answers today be the same as those
- 14 contained in those documents?
- 15 A. Yes.
- 16 Q. Do you have any changes or corrections to
- 17 make to your testimony?
- 18 A. No.
- 19 MR. KOPTA: Your Honor, I move admission
- of Exhibits Echelon 1R, 1R.1 through 1R.7, 1SR and
- 21 1SR.1.
- JUDGE GOODWILL: Any objections?
- MR. DUARTE: No objections, your Honor.
- JUDGE GOODWILL: They are admitted.
- MR. KOPTA: Your Honor, in light of the

26

- oral testimony given by the Qwest witnesses this
- 2 morning, we would also ask the Commission's
- 3 indulgence to allow Mr. Denney to have a brief
- 4 response to some of the points made orally today.
- 5 JUDGE GOODWILL: Any problem with that
- from anybody?
- 7 MR. DUARTE: No objections, your Honor.
- JUDGE GOODWILL: Okay. Go ahead.
- 9 MR. KOPTA: Thank you, your Honor.
- 10 Q. (BY MR. KOPTA) Mr. Denney, were you
- 11 present in the hearing room when the Qwest witnesses
- were providing some oral responses to your
- 13 Surrebuttal Testimony, Exhibit Echelon 1SR?
- 14 A. Yes.
- 15 Q. Do you have any response to make to any of
- the points raised this morning?
- 17 A. Yes, I have a few responses.
- 18 Q. Would you make those now, please?
- 19 A. Yes. The overarching clarifying point I
- think to hold in the context of these responses is
- 21 that once a wire center gets put on this wire center
- 22 list it stays on this wire center list forever. And
- so this is why the Joint CLECs have undertaken, you
- know, really looking at this data as closely as
- 25 possible to determine is there enough supporting

- 1 evidence that this wire center belongs on the list.
- 2 Because that's going to change the way going forward
- 3 the CLECs are able to do business in that particular
- 4 wire center, the availability of certain UNEs.
- 5 Ms. Albersheim said this morning, and she
- 6 talked about that Qwest was willing to -- she
- 7 clarified that they're willing to provide some
- 8 supporting data for updates to the wire center lists
- 9 as updates would occur going forward. And the CLECs
- 10 obviously support that.
- 11 We have outlined in our testimony and also
- in the issues matrix that the specific data that we
- think Qwest should supply up front when it's
- supplying a wire center to be added to the list so
- that this should facilitate and expedite UNEs
- 16 proceedings going forward. If Owest provides all of
- 17 this data up front then I don't think there's a big
- 18 issue about the amount of time it should take to
- 19 review this data. But when the data is not there or
- the data is incomplete or the data is missing then
- 21 that time -- it takes a longer period of time to try
- 22 to verify, to contact CLECs, to do other things you
- 23 may want to try to do to ask some questions of Qwest
- 24 about that data to make sure that that data is
- accurate.

- Another issue that was brought up was that

 Ms. Albersheim said that the blocking of orders was
- 3 not in dispute because if a wire center is on the
- 4 list that is the only time that Qwest would block an
- 5 order. But the blocking of orders is in dispute
- 6 because paragraph 234 of the TRRO lays out the
- 7 rights, and it laid out these rights with the concept
- 8 of the end-user customer in mind.
- 9 It said that CLECs have to do a reasonably
- 10 diligent inquiry. And then if they place an order,
- 11 Qwest needs to process that order and then dispute
- 12 that order. Now, the CLECs have agreed not to place
- orders in wire centers that are on the list, but if a
- 14 CLEC has made a mistake and did place that order,
- 15 Owest would simply dispute and the CLEC would have to
- 16 fix that order and would be responsible for all the
- 17 back billing. So there's no financial harm to Owest
- if a CLEC makes a mistake.
- 19 But Qwest, in blocking orders, if they
- 20 change systems without the CLECs' agreement, problems
- 21 exist with those systems such that orders are blocked
- where they're not supposed to be blocked, which
- 23 happens from time to time, the CLECs may lose their
- 24 install date, they could potentially lose customers
- 25 because of these types of processes. CLEC systems

- 1 talk to Qwest systems. When Qwest make changes to
- their systems, the way that CLECs systems interact
- 3 with them can have an impact and the CLECs may not be
- 4 able to process orders they would normally process
- 5 that aren't even related to the TRRO.
- 6 And so all the CLECs are asking is that
- 7 when Qwest moves to implement the system of blocking
- 8 orders that it do so with CLEC agreement and CLEC
- 9 involvement. And we've brought this issue up now in
- 10 this case rather later so that these disputes can be
- 11 taken care of in advance rather than we have customer
- impacting problems and the CLECs are running them.
- 13 Because we can't repair once we lose a customer or we
- 14 ruin our reputation with a customer because we
- 15 couldn't process those orders. That's too late for
- 16 us to solve these problems. So we're just asking
- 17 that Owest work with the CLECs. And if we need the
- 18 staff and Commission involved in that process we
- 19 would welcome that to come up with a process which
- 20 everybody can come to an agreement on how any
- 21 blocking orders would take place before Qwest
- 22 actually blocks orders.
- In Mr. Teitzel's testimony, just a couple
- of things in his. He pointed out, I referenced
- 25 Footnote 303 of the TRRO, and that footnote refers to

- 1 the ARMIS data instructions for the year 2004. And
- 2 Mr. Teitzel said that those are just instructions,
- 3 not the data. But Footnote 303 is a footnote in
- 4 paragraph 105 of the TRRO, and that paragraph 105
- 5 describes the data, including the ARMIS data that
- 6 Qwest needs to provide in order to do its business
- 7 line counts. So I think Footnote 303 is relevant in
- 8 the fact that it refers specifically to the 2004
- 9 instructions which would correspond with the December
- 10 2004 filing, you know, is significant, and the FCC
- 11 clearly didn't expect that RBOCs would be filing data
- 12 from more than a year past in order to make
- determinations that are on a going-forward basis.
- 14 And also just in Mr. Teitzel's, the final
- 15 exhibit to Mr. Teitzel's Surrebuttal Testimony, he
- 16 had some adjustments which he claimed he didn't
- 17 support. And for that the CLECs are in agreement, we
- don't support those adjustments either, the
- 19 adjustments he made to account for business lines, if
- 20 they were counted the way the department and the
- 21 CLECs had proposed for ARMIS line counts to make sure
- they were with a corresponding wire center. There
- was absolutely no supporting data filed with that to
- look at any of those calculations.
- 25 And very important, these calculations

- were not specific to Salt Lake Main, but if you
- 2 remember the calculations were based on a statewide
- 3 factor. So they weren't even specific to Salt Lake
- 4 Main. And this gets back to once a wire center is on
- 5 the list, it stays on the list. These calculations
- 6 should have, you know, if they were done, they should
- 7 be done specific for Salt Lake Main. Also, those
- 8 calculations were done on 2003 data, but not on 2004
- 9 data which we think is relevant. And the
- 10 calculations have no support at all in the TRRO.
- 11 Ms. Torrence talked about some disputes
- 12 with fiber-based co-locations. And one of the
- disputes regarding fiber-based co-locations is
- 14 there's two wire centers and there's one carrier in
- 15 that wire center. And when Owest did its field
- 16 verification, the field verification failed. In
- 17 Ogden Main the field verification could not verify
- 18 that fiber actually exited the central office. In
- 19 the Provo office the field verification could not
- 20 verify that the fiber terminated in the co-loll, and
- 21 it also could not verify that there was power. And
- these field verifications, I have attached those to
- the testimony, they're part of Exhibit 1R.2, I
- 24 believe.
- So Qwest field verifications failed and

- 1 Qwest just said, well, we have other reasons to
- 2 believe these are fiber-based co-locaters. They
- 3 didn't supply any of that information, they haven't
- 4 backed that up. There's no reason to expect that if
- 5 I went into the office or one of Echelon's or a
- 6 CLEC's technician went into that office they would
- 7 have any better ability to verify those fiber-based
- 8 co-locations than Qwest would. Qwest did a visual
- 9 inspection and could not verify. There's no reason
- 10 that a field verification by the CLECs would be
- 11 somehow superior to a field verification by Qwest.
- 12 For these two offices, there's simply the fact that
- 13 there's not the data there to support Qwest's claims.
- 14 Qwest hasn't put this data on the record. And we
- 15 have attempted to contact this particular carrier and
- 16 this carrier has been unresponsive to those requests.
- 17 In response to Ms. Million, one issue she
- 18 brought up, she said that kind of that this agreement
- on a conversion rate, she seemed to say this could
- take place as part of interconnection agreement
- 21 negotiations or negotiations between Qwest and the
- 22 parties, but the reason this issue is brought here is
- 23 because the CLECs, a lot of them or some of them have
- 24 not been able to agree with Owest in terms of what
- 25 this proper rate for conversion should be. And Qwest

- 1 is saying that the Commission doesn't have authority
- 2 over that rate. So they're asking the Commission to
- 3 allow them to use their Federal tariff in order to
- 4 set the rate and we believe the Commission has
- 5 authority over that rate.
- In fact, the Commission has set a rate
- 7 already that's for basically the same function, the
- 8 conversion of private line to UNEs. This is going
- 9 the other way, this is a conversion of UNE to private
- 10 line, and those rates exist and should be used.
- 11 The final point of clarification in regard
- to I cited Qwest's Omaha contract that it offered out
- 13 to CLECs as the result of the Omaha Forbearance Order
- 14 that the FCC put forth. And the purpose of this
- 15 contract and with QPP was just to show that Qwest can
- 16 implement these changes via a rate change and that
- 17 there are cases where Owest has done so. Owest
- 18 chooses not to do so for conversion of DS1/DS3 loops
- 19 in transport, but it's not that Qwest is unable to do
- 20 so and they have shown in multiple situations that
- 21 they have that ability.
- Thank you.
- MR. KOPTA: Those are all my questions.
- Mr. Denney is available for cross-examination.
- JUDGE GOODWILL: Mr. Duarte?

- 1 MR. DUARTE: Thank you, your Honor.
- 2 CROSS-EXAMINATION
- 3 BY MR. DUARTE:
- 4 Q. Good afternoon, Mr. Denney.
- 5 A. Good afternoon.
- 6 Q. Is this the fourth state that we have had
- 7 this pleasure of meeting over the last six, seven
- 8 years?
- 9 A. Okay. So there's Oregon and Utah and
- 10 South Dakota, and what's the fourth?
- 11 Q. And Iowa. UNE averaging, in case you
- 12 can't remember.
- 13 A. I've been in Iowa for a number of things,
- but UNE averaging wasn't one of them.
- 15 Q. Okay. Mr. Denney, you don't believe it's
- 16 appropriate for a CLEC to submit an order to a wire
- 17 center that has already been formally approved by a
- 18 Commission to be not impaired, do you?
- 19 A. That's correct.
- 20 O. Mr. Denney, do you by any chance happen to
- 21 have Mr. Teitzel's Response Testimony?
- 22 A. Yes.
- Q. Can you turn to page 8? And I want to
- just point you to the lines starting at about line 4
- 25 through 13 where Mr. Teitzel discusses Verizon in

- 1 Rhode Island. Do you see that?
- 2 A. Yes, I do.
- 3 O. Sir, you don't disagree with Mr. Teitzel's
- 4 statement regarding what occurred in Rhode Island, do
- 5 you?
- 6 A. I didn't -- yeah, I don't disagree or
- 7 agree. I haven't seen that particular order. I
- 8 didn't find that order with -- you know, from this.
- 9 So with Rhode Island, I don't have any -- I haven't
- 10 read that particular order.
- 11 Q. So you have no way to dispute or confirm
- that the Rhode Island PUC agreed or allowed Verizon
- to use separate 2003 data; is that correct?
- 14 A. That's correct.
- 15 Q. Now, sir, in your Surrebuttal at page 8
- 16 you mentioned that you've added two additional state
- 17 decisions, California and Georgia, to your summary of
- 18 state decisions regarding business line counts at
- 19 Table 8; is that correct?
- 20 A. Let me get there. Yes, that's correct.
- 21 Q. Okay. Were you also aware that the Ohio
- 22 Commission recently released an order, this month,
- 23 actually, regarding the state, Ohio State TRRO
- investigation with respect to AT&T?
- 25 A. Yes. The Ohio Commission issued an order

- on June 6 that pretty much mirrored its order of
- 2 November 9, 2005.
- 3 Q. And the Ohio Commission also held that
- 4 December 2003 ARMIS data was appropriate; is that
- 5 correct?
- 6 A. I know the Ohio Commission used the 2003
- 7 data, and what I don't recall is in some states there
- 8 was a dispute over -- the dispute wasn't the same as
- 9 here, and I would have to actually check the Ohio
- order to see if that was the case. But in a lot of
- 11 states the CLECs were arguing the data that should be
- used would be data that the RBOCs had initially filed
- with the FCC before the TRRO order. And so there's a
- 14 dispute over whether the 2003 ARMIS data should be
- 15 used or whether the data that was originally filed
- 16 with the FCC should be used. So I do agree the Ohio
- 17 Commission did use December 2003 ARMIS data. What I
- 18 don't recollect right now without reading the order
- is whether the dispute was the same dispute as we're
- 20 having here.
- 21 Q. Would it help you if I provided you the
- 22 copy of the Ohio decision or is it something you have
- 23 to read the entire thing?
- A. I have a copy of it. If you want to point
- 25 me to that area I can check for that particular case.

- 1 Q. Well, if I can just direct your attention
- 2 to paragraph 22 on page 20 which pertains to the
- 3 December 2003 ARMIS data, I want to just check with
- 4 you whether that clarifies the issue that you just
- 5 discussed about not being sure.
- 6 A. I mean, to be clear, I'm sure they used
- 7 2003 ARMIS data. What I'm not sure about is the
- 8 issue that was in dispute.
- 9 I believe on page 20 it says that December
- 10 2003 ARMIS data line counts is appropriate and that
- 11 business line count data must be counted in
- 12 accordance with ARMIS 43-08 report and does not
- 13 require any adjustments to be made to that data in
- that report. That was paragraphs 22 and 23.
- 15 Q. Thank you.
- 16 Maybe you can help me out here. What page
- 17 is it on that Table 8 is located where you have all
- 18 that very nice summary of all the different --
- MR. GINSBERG: Page 5.
- 20 O. (BY MR. DUARTE) Page 5. Sir, would you
- 21 agree with me that based on your Table 8 and
- including the decisions not yet reflected on your
- table such as Ohio, that most state commissions have
- 24 found that residential UNE-Ps -- I'm sorry, UNE-loops
- and non-switch UNE-loops and full capacity of

- 1 high-capacity digital loops should be included in the
- business line counts?
- 3 A. Was that multiple sets of questions? I
- 4 kind of --
- 5 Q. I had a note to myself to separate it into
- 6 three separate questions. I probably should have
- 7 done that and saved the time. So let me start all
- 8 over again.
- 9 You would agree with me that based on your
- 10 Table 8 and the Commission decisions that have not
- 11 been reflected on your table, that most commissions
- 12 have found that residential UNE-loops should be
- included in the business line counts?
- 14 A. Yes, that's correct. And I think that the
- 15 table is clear in that regard.
- 16 Q. And you would agree with me that most of
- 17 the state commissions, including the Ohio Commission,
- have found that non-switch UNE-loops should be
- 19 included?
- 20 A. Yes, that is correct.
- 21 Q. And you would agree that most states have
- 22 found that the full capacity of CLEC high-capacity
- 23 digital loops should be included?
- 24 A. Yes, that's correct. And the two other --
- I mean, the two other categories on there is the

- 1 ARMIS 43-08 data, most states found that that data
- 2 should be made without any adjustments filed as is.
- 3 In fact, that was the positions of AT&T and Verizon.
- 4 And for the vintage of the data the states have been
- 5 somewhat mixed on whether to use 2003 and 2004 data,
- 6 though Bell South took it upon themselves and updated
- 7 their data with 2004 data.
- 8 Q. Mr. Denney, you would agree with me that
- 9 ARMIS data is not reported at a wire center level; is
- 10 that correct?
- 11 A. That's correct.
- 12 Q. It's reported at a statewide level?
- 13 A. Yes.
- 14 Q. So you would agree with me that no matter
- 15 what, by using ARMIS data or ARMIS report data for
- 16 purposes of this TRRO exercise, certain adjustments
- have to be made in any event; is that correct?
- 18 A. I don't know that that's necessarily the
- 19 case. ARMIS data, and I believe that data -- and I
- 20 don't know Owest data systems, but it's quite
- 21 possible that data is initially at the wire center
- area and is aggregated in order to create the ARMIS
- 23 data. So I don't know that in any effect that
- 24 adjustments need to be made to the underlying ARMIS
- 25 data.

- 1 Q. Well, you don't know that for a fact, do
- 2 you?
- 3 A. No.
- 4 Q. You just know that ARMIS data is reported
- 5 to the FCC at a statewide level?
- 6 A. That's correct. If I go into the ARMIS
- 7 systems which are on the FCC website, you can pull
- 8 out that data and all you see is a statewide number
- 9 for the ARMIS report.
- 10 Q. And with respect to whether you agree to
- 11 full capacity or circuits in use, there are some
- 12 adjustments that have to be made with respect to the
- voice-grade equivalents for digital loops DS1 and DS3
- 14 loops, is that correct, based on what the FCC said?
- 15 A. In the ARMIS data?
- 16 O. No. I'm sorry, based on what the FCC said
- in the TRRO, you would agree with me that some
- 18 adjustments to ARMIS data have to be made because the
- 19 FCC said that you should break down the voice-grade
- 20 equivalents by 24 or 672 channels?
- 21 A. I don't think I agree with you. I mean,
- 22 the ARMIS data itself counts things on a voice-grade
- 23 equivalent basis. I mean, that is the way that ARMIS
- is reported. So I don't agree that there's
- additional adjustments that need to be made based on

- 1 the TRRO.
- 2 Q. Now, you're not contending that any kind
- of data source other than ARMIS should be used for
- 4 purposes of TRRO line counts, do you?
- 5 A. With regard to Qwest's switched business
- 6 lines?
- 7 O. Or any other ILEC, sure.
- 8 A. Well, I mean or any other ILEC?
- 9 Q. Well, I guess we're here for Qwest. But I
- 10 mean, I'm asking you, you don't believe that there's
- 11 any other kind of data source other than ARMIS that
- should be used for purposes of this TRRO business
- 13 line count exercise?
- 14 A. Well, I believe ARMIS is one aspect of the
- 15 total line count. So there are -- I mean, there are
- 16 CLEC UNE-P lines that need to be counted, there are
- 17 CLEC loops that need to be counted. Those particular
- 18 things are not part of ARMIS. And I think when you
- 19 read paragraphs 105 of the TRRO you can see -- I
- 20 mean, you can see how the FCC laid it out and said
- 21 there's the ARMIS data and there's this other data --
- O. For wholesale?
- 23 A. -- right, that we need to count.
- Q. But in terms of for retail lines, Qwest
- retail lines, for example, I know you've discussed

- 1 this Icon database. But you're not contending that
- 2 for purposes of what this Commission should do that
- 3 we need to look at anything other than ARMIS data?
- 4 A. No, that's correct. I mean, there's other
- 5 line count data sources out there and I used those
- 6 data sources as part of the CLECs reasonably diligent
- 7 inquiry to see if legitimate concerns existed
- 8 regarding the line counts in those wire centers
- 9 recognizing, and I think I was clear in the
- 10 testimony, that those did not conform with the FCC's
- order, but that was the best data that was available
- to us on the publicly available basis.
- 13 Q. And you agree with me that every state
- 14 commission that has ruled on these issues have found
- 15 either December of 2003 or December 2004 ARMIS data
- 16 to be appropriate and not any other time period; is
- 17 that correct?
- 18 A. That's correct. For this initial list of
- 19 wire centers, that's correct.
- 20 O. And you don't believe that Owest on a
- 21 going-forward basis has proposed to use access line
- data other than current December end of the year
- 23 ARMIS access data that's on file with the FCC? In
- other words, you're not contending that Owest is
- 25 trying to use June data or September data for its

- business line count?
- 2 A. That was initially a concern of mine, but
- 3 I believe Qwest has clarified its position that it
- 4 plans on using data as of the end of the year and it
- 5 would only make up line counts on an annual basis.
- 6 Q. Sir, regarding page 23 of your Surrebuttal
- 7 Testimony, and take a moment to get there, you
- 8 discuss the advance notice of 5,000 lines or one
- 9 fiber co-locater that you would like Qwest to provide
- 10 here in Utah. You can't point to anything in the
- 11 TRRO where the FCC requires an RBOC to provide
- 12 advance notice to interested parties of a potential
- 13 non-impairment when a wire center reaches within,
- say, 5,000 lines of a threshold?
- 15 A. No, that's correct.
- 16 O. And you're not aware of any state
- 17 Commissions that have ordered an ILEC or RBOC to
- 18 provide any kind of advance warning or advance notice
- 19 when a wire center gets within 5,000 of a threshold?
- 20 A. Recalling -- as I recall, I think I can
- only remember it coming up perhaps before one
- 22 commission, and that may have been in California.
- 23 And I believe they did not require that type of
- 24 notice. But from reading the state decisions on
- 25 this, I don't believe this issue has been addressed

- 1 in a lot of the states.
- Q. And you can't point to anywhere in the
- 3 TRRO where the FCC requires an RBOC to provide
- 4 advance notice to interested parties of potential
- 5 line unimpairment when a wire center gets within one
- 6 fiber-based co-locater of a threshold, do you?
- 7 A. No, that's correct.
- 8 Q. And again, as far as you're concerned or
- 9 you know of, no other state commission has ever
- 10 required that kind of advance notice within one
- 11 fiber-based co-locater?
- 12 A. I don't think the commissions have made a
- determination one way or the other. So I'm not aware
- of any decisions with regard to fiber-based
- 15 co-locations.
- 16 Q. Thank you.
- 17 You would agree with me, sir, that a CLEC
- 18 disputing, that is a fiber-based co-locater by
- 19 itself, is not sufficient or enough of a basis to
- 20 conclude that the CLEC is not a fiber-based
- 21 co-locater?
- 22 A. Yes, I would agree with that.
- Q. If I could direct your attention to pages
- 6 and 7 of your Surrebuttal, please. Now,
- 25 specifically directing your attention to line 18 on

- 1 page 6 and line 1 on page 7, you said, "The Joint
- 2 CLECs invited Qwest to provide any additional
- 3 information upon which it relied, but Qwest has
- 4 failed to do so."
- 5 And in the middle of that sentence you
- 6 refer to or have a Footnote 7 in which you refer to
- 7 page 16, lines 1 and 3 of your Response Testimony.
- 8 Is that correct?
- 9 A. Yes.
- 10 Q. Can we go to page 16, line 1 to 3?
- 11 A. So clearly that's not the correct
- 12 reference.
- Q. So are you saying that the sentence on top
- of page 16, lines 1 to 3, "If the Joint CLECs receive
- 15 additional information regarding the fiber-based
- 16 co-locations in the offices where there are disputes,
- 17 the Joint CLECs will update the status of these wire
- 18 centers, " are you saying that that's not what you
- 19 were referring to?
- 20 A. I'm sorry, I was looking at the wrong
- 21 lines. So that is correct, page 16 of my Rebuttal
- Testimony, lines 1 through 3, is where the CLECs have
- 23 said if information presents itself which would
- 24 verify these -- the status of these wire centers, I
- mean, we would update our positions. We're not --

- 1 Q. So you take that sentence on lines 1 to 3
- on page 16 to be the so-called invitation to Qwest to
- 3 provide information that Qwest allegedly failed to
- 4 provide?
- 5 A. Yeah. I think if you read the parts
- 6 before that as well that say -- you know, that talk
- 7 about here's the shortcomings we found in the data
- 8 and here are the offices that are under dispute, and
- 9 then the conclusion is if we get additional
- information we'll update our position, to me that's
- 11 an invitation.
- Q. Well, sir, you agree with me that there's
- 13 no specific co-location request for information that
- 14 the CLECs have made to Qwest that Qwest has not
- responded to; is that correct?
- 16 A. Yes, I agree. And I believe, based on
- 17 that data, Owest hasn't demonstrated that it meets
- 18 the Tier 1 status in these two wire centers.
- 19 Q. But just to be clear on the record, you
- agree there have been no specific co-location
- 21 requests for information that Qwest has not responded
- 22 to; is that correct?
- 23 A. Yes, that's correct.
- 24 O. And, in fact, Owest responded to more than
- 40 data requests in this case, right?

- 1 A. Yes.
- 2 Q. And many of those data requests had
- 3 multiple subparts, correct?
- 4 A. I can think of only one of those requests
- 5 that had a multiple subpart. So I wouldn't
- 6 characterize it as many of them.
- 7 Q. After a while these cases kind of blur
- 8 together.
- 9 A. They do for me too, but I wrote those
- 10 down.
- 11 Q. Okay. Well, you would know better than
- me. I'm sure the record will reflect what it will
- 13 reflect.
- 14 Now, Qwest responded fully to all of those
- data requests, haven't they?
- 16 A. Yes, it has.
- 17 Q. So there's no information that you've
- 18 requested from Qwest that Qwest has not provided on
- 19 any of these issues?
- 20 A. That's correct.
- 21 Q. If I could ask you to turn to page 22 of
- your Response Testimony. Now, you talk about and
- you've used the word "manipulated" and "manipulation"
- of data several times throughout your testimony.
- 25 Isn't that just kind of a strong accusatory word to

- 1 say that Qwest adjusted certain ARMIS data?
- 2 A. I believe I used the word "manipulation"
- 3 because I felt that Qwest was going beyond what the
- 4 FCC order had said in order to achieve an outcome
- 5 which it desired for Salt Lake Main. So I'm going to
- 6 agree it's a strong word, and "adjustment" is another
- 7 word to be used but --
- 8 Q. I'm kind of partial to "adjustment."
- 9 A. But I'm not --
- 10 Q. Well, you would agree with me that Qwest
- 11 has been very transparent about the adjustments that
- it has made and there was nothing nefarious or trying
- to pull the wool over anybody's eyes here; is that
- 14 correct?
- 15 A. I believe with its direct filing in the
- initial data support that the data has been
- 17 forthcoming. I mean, Qwest has been clear in terms
- of what it has done, yes.
- 19 Q. Now, assuming that the ARMIS data -- well,
- 20 it's obviously reported to the FCC at a state level.
- 21 Assuming that that's the way that it has been tracked
- 22 at Qwest, you would agree with me that having to
- 23 adjust that state level data to wire center level
- data would not be manipulation, would it? I mean,
- 25 that would be an adjustment. You would use

- "adjustment" over "manipulation" for that process?
- 2 A. And I would say that's what the FCC asked
- 3 Qwest to do was to report that data on a wire center
- 4 level. So right, I would agree reporting data on a
- 5 wire center level is not manipulation. Exaggerating
- 6 counts I would consider manipulation.
- 7 Q. And at the risk of beating a dead horse,
- 8 at page 25 when you say that the ALJ in Washington
- 9 found that Qwest manipulation of data was
- 10 inappropriate, you would agree with me that nowhere
- in her ALJ recommendation did she ever use the word
- "manipulation"; is that correct?
- 13 A. Well, I mean, I don't know offhand.
- 14 trust that's probably not in the ALJ's report. The
- 15 ALJ clearly said that it was an inappropriate for
- 16 Owest to make those adjustments.
- 17 O. You don't believe I would ask you that
- 18 question if it was in there, do you?
- 19 A. Sometimes you guys are lazy, you know.
- 20 (Laughter.)
- 21 Q. (BY MR. DUARTE) Let's talk just for one
- 22 second about the Washington decision. You would
- agree with me that that's not a final order; is that
- 24 correct?
- 25 A. That's correct.

- 1 Q. And, in fact, the ALJ required Qwest to
- 2 produce certain data so that the Commission can
- 3 analyze it before it reaches any decision on the
- 4 merits at the end of the case; is that correct?
- 5 A. Right. The ALJ asked Qwest to provide
- 6 data and the CLECs responded. Qwest just provided
- 7 numbers and the CLECs responded that, you know, where
- 8 did these numbers come from because they weren't any
- 9 part of the record, Qwest didn't provide any basis
- 10 for where they came from. We thought we had the
- 11 ARMIS data on the record because Qwest had filed what
- it represented as ARMIS data previously, and that's
- where that case sits right now.
- 14 Q. So with respect to the requirement that
- 15 Qwest produce 2004 data, you're not claiming in part
- 16 of your Table 8 chart that the Washington Commission
- 17 has determined as a matter of substantive fact that
- 18 2004 is the appropriate data to be used for that
- 19 case?
- 20 A. I'm sorry, so jumping subjects to the
- 21 vintage of data? Is that what you're asking me about
- 22 now?
- Q. I'm still on the Washington order, but on
- the vintage of the data.
- 25 A. Yes, that's correct. They recommended to

- 1 use the December 2003 data. That's one of the issues
- 2 that the CLECs raised for reconsideration.
- 3 Q. Right. So my question is, the fact that
- 4 the ALJ required Qwest to produce 2004 data doesn't
- 5 mean that the Washington Commission has determined
- 6 that 2004 is the appropriate data to be used in the
- 7 case, it just means that Qwest should produce that
- 8 information as part of the overall case?
- 9 A. I think you stated your sentence wrong
- 10 because, I mean, you stated the ALJ ordered 2004 data
- which I hate to correct you, but it wasn't the case.
- 12 The Washington ALJ ordered the use of 2003 data in
- its recommended order and the Commission has not made
- 14 a final determination in that case.
- 15 O. Let me back up. You're correct, that was
- one of the issues that we were pleased with,
- 17 actually. But with respect to those other decisions,
- 18 I guess the point I'm trying to make is that the
- 19 Washington decision is not final and all it means is
- 20 that any information that had to be adjusted was for
- 21 purposes of the analysis in that case and not
- 22 necessarily that the Washington Transmission and
- 23 Utilities Commission would decide that that is the
- 24 appropriate way to measure these issues?
- 25 A. Are you just asking me if the Commission

- 1 made a final determination?
- 2 Q. That's basically what I'm asking.
- 3 A. Yes, no, they haven't.
- 4 MR. DUARTE: Your Honor, I'm going to ask
- 5 a couple of questions about the one carrier that has
- 6 been determined to be -- the identity of which has
- 7 been determined to be highly confidential, the one
- 8 fiber-based co-locater that we claim is a co-locater
- 9 in the Ogden Main and Provo Wire center.
- Now, I am very comfortable in asking my
- 11 questions without disclosing that carrier's identity.
- 12 However, discussing that carrier might lead any
- reasonable person in the industry to figure out who
- 14 we're talking about. So I just don't know. I don't
- 15 think we need to close the docket or close the
- 16 hearing for it, but I just wanted to kind of ask your
- 17 Honor's guidance about whether we should just go
- ahead and close it or whether I can ask those
- 19 questions so long as I don't mention that particular
- 20 carrier's name.
- JUDGE GOODWILL: I thought you were going
- 22 to say something.
- MR. GINSBERG: I was just curious why it's
- 24 confidential who the carrier is.
- MR. DUARTE: That's a good question.

- 1 MR. GINSBERG: As opposed to what's in
- their facilities? I mean, why is the name of the
- 3 carrier confidential?
- 4 JUDGE GOODWILL: That was a Qwest exhibit;
- 5 is that right?
- 6 MR. DUARTE: No, that was -- well, the
- 7 backup data with respect to the communications and
- 8 all that, we certainly consider that to be
- 9 confidential. The kind of questions that I want to
- 10 ask Mr. Denney I don't believe are confidential at
- 11 all. Mr. Denney in his testimony at page 6 did put
- the name in brackets as confidential, and that's the
- only thing that he put in as confidential. And I
- don't think we have to name that carrier, but in the
- 15 course of my questions it may be pretty easy to
- 16 figure out who that carrier is.
- 17 JUDGE GOODWILL: That's the Surrebuttal
- 18 Testimony at page 6, line 9?
- MR. DUARTE: Right.
- 20 MR. DENNEY: It's because I took that
- 21 information from Qwest proprietary sheets, you know,
- 22 regarding those two particular wire centers that are
- 23 mentioned earlier in that paragraph. So I considered
- that to be confidential. If we get in -- you get in
- 25 any discussions regarding attempts to verify any

- discussions I had with that carrier, that's
- 2 considered highly confidential.
- 3 MR. DUARTE: Then I think under those
- 4 circumstances, your Honor, it would be prudent to
- 5 close the hearing for a few minutes.
- 6 JUDGE GOODWILL: Because we're going to
- 7 discuss what?
- 8 MR. DUARTE: What discussion he made of
- 9 that particular carrier.
- 10 JUDGE GOODWILL: And conversations that
- 11 you had with that carrier?
- MR. DENNEY: Yes.
- MR. DUARTE: It sounds that Mr. Denney
- 14 believes that any conversations he had with that
- 15 carrier would be considered confidential so maybe
- it's prudent that we just go ahead and close the
- 17 hearings just for those questions.
- 18 JUDGE GOODWILL: Comments on that from
- 19 anybody else?
- MR. KOPTA: It seems appropriate.
- JUDGE GOODWILL: Any way around that?
- 22 All right. And we're talking highly confidential?
- MR. DUARTE: Yes. Highly confidential,
- yes, your Honor.
- JUDGE GOODWILL: What we will do for the

- 1 next few minutes is close this hearing to anyone who
- 2 is not entitled under the terms of the Commission's
- 3 Protective Order to highly confidential information.
- 4 And I will rely on the parties to look around the
- 5 room and try to make sure that everybody here has
- 6 either signed the appropriate appendix to the
- 7 protective order, otherwise Commission staff.
- 8 MR. GINSBERG: Can we, though, during this
- 9 discussion allow us to ask our questions dealing with
- 10 this issue surrounding these two offices so we don't
- 11 have to --
- 12 JUDGE GOODWILL: Sure. I think that's the
- 13 right way to proceed.
- MR. DUARTE: Sure.
- 15 JUDGE GOODWILL: Is everybody satisfied
- with those who are in the room currently?
- 17 Okay. We will now go off the public
- 18 record and onto the record in a sealed proceedings,
- 19 closed proceedings to discuss some highly
- 20 confidential matters. And this portion of the
- 21 transcript will be kept separately from the remainder
- of the transcript. With that, Mr. Duarte.
- MR. DUARTE: Thank you, your Honor.
- 24 /
- 25 /

26

1	
2	
3	
4	
5	
6	
7	
8	
9	
10	
11	
12	PAGE INTENTIONALLY LEFT BLANK
13	CLOSED SESSION
1 /	
14	
14	
15	
15 16	
15 16 17	
15 16 17 18	
15 16 17 18	
15 16 17 18 19	
15 16 17 18 19 20 21	
15 16 17 18 19 20 21 22	
15 16 17 18 19 20 21 22 23	

1							
2							
3							
4							
5							
6							
7							
8							
9							
10							
11	PAG	ŀΕ	INTENTION	IALLY	LEFT	BLANK	-
12			CLOSED	SESS	ION		
13							
14							
15							
16							
17							
18							
19							
20							
21							
22							
23							
24							
25							
26							

1	
2	
3	
4	
5	
6	
7	
8	
9	
10	
11	PAGE INTENTIONALLY LEFT BLANK
12	CLOSED SESSION
13	
14	
15	
16	
17	
18	
19	
20	
21	
22	
23	
24	
25	
26	

1	
2	
3	
4	
5	
6	
7	
8	
9	
10	
11	PAGE INTENTIONALLY LEFT BLANK
12	CLOSED SESSION
13	
14	
15	
16	
17	
18	
19	
20	
21	
22	
23	
24	
25	
26	

1	
2	
3	
4	
5	
6	
7	
8	
9	
10	
11	PAGE INTENTIONALLY LEFT BLANK
12	CLOSED SESSION
13	
14	
15	
16	
17	
18	
19	
20	
21	
22	
23	
24	
25	
26	

1	
2	
3	
4	
5	
6	
7	
8	
9	
10	
11	PAGE INTENTIONALLY LEFT BLANK
12	CLOSED SESSION
13	
14	
15	
16	
17	
18	
19	
20	
21	
22	
23	
24	
25	
26	

1	
2	
3	
4	
5	
6	
7	
8	
9	
10	
11	PAGE INTENTIONALLY LEFT BLANK
12	CLOSED SESSION
13	
14	
15	
16	
17	
18	
19	
20	
21	
22	
23	
24	
25	
26	

1	
2	
3	
4	
5	
6	
7	
8	
9	
10	
11	PAGE INTENTIONALLY LEFT BLANK
12	CLOSED SESSION
13	
14	
15	
16	
17	
18	
19	
20	
21	
22	
23	
24	
25	
26	

1	
2	
3	
4	
5	
6	
7	
8	
9	
10	
11	PAGE INTENTIONALLY LEFT BLANK
12	CLOSED SESSION
13	
14	
15	
16	
17	
18	
19	
20	
21	
22	
23	
24	
25	
26	

1							
2							
3							
4							
5							
6							
7							
8							
9							
10							
11	PAG	ŀΕ	INTENTION	IALLY	LEFT	BLANK	-
12			CLOSED	SESS	ION		
13							
14							
15							
16							
17							
18							
19							
20							
21							
22							
23							
24							
25							
26							

1	
2	
3	
4	
5	
6	
7	
8	
9	
10	
11	PAGE INTENTIONALLY LEFT BLANK
12	CLOSED SESSION
13	
14	
15	
16	
17	
18	
19	
20	
21	
22	
23	
24	
25	
26	

- 1 (Resuming Hearing After Closed Session.)
- Q. (BY MR. DUARTE) Mr. Denney, if I can now
- 3 refer you to page 18 of your Surrebuttal Testimony
- 4 and specifically line 7 through 10.
- 5 A. Okay.
- 6 Q. Now, I think it's pretty clear from this
- 7 language, but I want to just confirm that when you
- 8 talk about that Qwest should be limited to
- 9 essentially a once a year update, you are just
- 10 talking about the business line part of this
- 11 exercise; is that correct?
- 12 A. Right. The full, the total set of
- business, right, line counts in their entirety.
- 14 Q. So this once a year process or once a year
- 15 limitation wouldn't apply to the fiber co-location
- 16 piece of this exercise, right?
- 17 A. That's correct.
- 18 Q. Because that doesn't rely on ARMIS or
- 19 annual filings, correct?
- 20 A. That's correct.
- 21 Q. So then if tomorrow Qwest were to
- 22 determine that there were four fiber-based
- 23 co-locaters in a certain wire center and that met the
- threshold for a certain product, Owest could then
- 25 tomorrow make that update or seek to update that wire

- center to add that to the list?
- 2 A. Right. I mean, I agree that we haven't
- 3 asked for any restrictions on Qwest making updates to
- 4 the list based on fiber-based co-locaters. Some
- 5 question comes in if it's based on both fiber-based
- 6 co-locaters and line counts and you get into a
- 7 situation, you know, such as March 29th when Qwest
- 8 makes an update and we know there's going to be new
- 9 ARMIS data coming out in two days and Qwest makes an
- 10 update on ARMIS data that's well over a year old. I
- 11 mean, I think that still may be an issue. But
- 12 updates based on fiber-based co-locations, we haven't
- argued that Qwest should not be able to update that
- 14 as that becomes available.
- 15 O. That's what we thought, we just wanted to
- 16 confirm that there was no surprises about any
- 17 advocacy.
- 18 Sir, if I can direct your attention to
- 19 page 19 of your Surrebuttal Testimony, you use an
- 20 example here starting at line 5 of 100 businesses,
- 21 each purchasing four business lines. Now, by 100
- 22 businesses, you do mean 100 Owest business end-user
- 23 customers; is that correct?
- 24 A. Yes.
- Q. So in your example you're saying that not

- one or two or 10 or even 25 end-user customers, but
- 2 100 different Owest business user customers would all
- 3 have to get service with a DS1 loop instead of four
- 4 regular 1SD business lines, is that correct, in this
- 5 example?
- 6 A. In this particular example, right. What
- 7 I'm saying is Qwest could just offer up to provision
- 8 these businesses that way. In most states, I believe
- 9 Utah is one of them, Qwest can enter into IACB
- 10 contracts with businesses and provision each so the
- 11 cost could be the same to that particular business.
- 12 And this would basically -- this gives Qwest the
- ability to manipulate the counts without actually
- 14 changing demand in a wire center.
- 15 O. So when you say that Owest could choose to
- 16 service this business, isn't it true that, the end
- 17 user customers aside, what kind of service that they
- 18 want?
- 19 A. Yeah, that's correct. But it doesn't stop
- 20 Owest from making an offer to a customer saying,
- 21 Look, if you'll switch over to our DS1 service,
- first, you'll have the ability to grow at a lower
- 23 cost and we'll provision this to you at the same
- 24 price, I suppose, of provisioning. There's all types
- of deals that you could imagine whereby you could

- 1 convince a customer to move from their four analog
- 2 lines over to a T1.
- 3 Q. Okay. And here in Utah do you know what
- 4 the cost is for a T1 or DS1?
- 5 A. And I mean, there's a variety of different
- 6 rates in Qwest's price lists depending on if it's
- 7 ISDN. So I'm not real familiar with the retail
- 8 pricing of that. I did attempt to look at that. I
- 9 saw it was around \$300, but I'm not sure if I was
- 10 putting all the pieces together correctly.
- 11 O. And can you tell me what the flat rated
- 12 business line is here in Utah for a 1FB?
- 13 A. Is it \$20?
- 14 Q. I don't know. I'm asking you. I'm
- breaking my rule of asking a question that I don't
- 16 know the answer to.
- 17 A. You had me convinced there for a while. I
- 18 don't recall offhand. I believe it was around \$20.
- 19 Q. Okay. So in this hypothetical here you're
- 20 basically saying that if this were so, that for 104
- line customers that Qwest, so that they could jack up
- their business line counts, that Qwest would
- provision, I guess with or without the customer's
- 24 consent, but to provision a DS1 with 24 channels and
- 25 therefore have 20 unused channels of capacity to each

- 1 of these 100 businesses so that we could be able to
- increase our business line count; is that correct?
- 3 A. I said that's certainly a possibility.
- 4 That's a hypothetical situation showing that allowing
- 5 Qwest to count unused capacity rather than actual
- 6 line served gives Qwest some incentives to try to
- 7 provision things with more unused capacity on them so
- 8 that it could count greater line counts. That's the
- 9 purpose of the example here.
- 10 Q. I think I'm going to safely say or ask you
- 11 that you're not aware of Qwest ever doing that, are
- 12 you?
- 13 A. I'm not aware of that.
- Q. And finally, sir, if I can direct your
- 15 attention to page 29, line 7 and 8 and 12 and 13 of
- 16 your Surrebuttal.
- 17 A. Sorry, lines 7 and 8 and --
- 18 Q. And 12 and 13. Basically, it's two
- sentences in a row that kind of talk about the same
- thing.
- 21 A. Okay.
- Q. So you say that "Qwest may well claim that
- every wire center is impaired." You're not aware of
- 24 Owest trying to just throw up every wire center on
- 25 the wall and say, you know, we hope that this all

- 1 meets the business line count threshold and we want
- 2 it to stick?
- 3 A. I'm not aware of that happening, but the
- 4 way I understood Qwest's proposals were they could
- 5 file these lists with the Commissions and then go
- 6 into effect 30 days whether or not the CLEC objected,
- 7 there was no downside to Qwest just filing everything
- 8 that way and then the CLECs would have a total of 30
- 9 days to try to get on something else or risk whether
- or not there's going to be supporting data for that.
- 11 Q. Based on your decade of experience in the
- 12 telecom industry, do you think that any rational
- carrier would do something like that?
- MR. DIAMOND: Don't get him started.
- 15 MR. DENNEY: I think -- I don't think
- 16 Owest would file every wire center that way. I
- 17 certainly believe Qwest would file exact -- I mean,
- 18 to the farthest of the argument that it could make if
- 19 it thought that there was any chance that a wire
- 20 center would make it on the list even if the data
- 21 wasn't 100 percent supporting or if there is some
- 22 question about that. I think Qwest may try to put it
- on there and try to get the wire center through. I
- 24 mean, what this issue really gets to is the
- 25 Commission should determine the effective date of new

- 1 wire centers that are added to the list.
- 2 Qwest is asking for these to automatically
- 3 go into effect 30 days afterwards. If a dispute ends
- 4 up not being approved it would be set retroactive at
- 5 30 days. And I think the Commission should look at
- 6 the data and information that Qwest has filed and
- 7 make a determination, we think we can get this done
- 8 in 30 days, the CLECs can review this data, and that
- 9 shouldn't be a problem. But if Qwest is not
- 10 forthcoming with all of the data or Qwest doesn't
- 11 supply what's needed then the Commission may
- determine, you can't have this in 30 days. You
- didn't fully support this until halfway through this
- 14 request period so we're going to put out that
- 15 effective date.
- 16 And so what the issue gets to is just that
- 17 the Commission should be the one to determine the
- 18 effective date of updates to the wire center based on
- 19 the comments that are filed regarding that list. And
- 20 we hope, the CLECs hope that this isn't a drawn-out
- 21 disputed process going forward, that Qwest will
- supply the data, we'll be able to verify it and then
- 23 it will be done. Some of the disputes we're having
- 24 now are going to be decided.
- Q. (BY MR. DUARTE) Well, let's take a real

- 1 world example. Here in Utah we have a total of one
- wire center for DS1 and DS3 loops that we have
- 3 claimed and that obviously is in dispute and six wire
- 4 centers for transport. With respect to the six wire
- 5 centers for transport, there's no dispute here that
- 6 we've met the threshold, right? You're not is
- 7 disputing any of these, are you?
- 8 A. Well, we are disputing -- I mean, we're
- 9 disputing four in the sense of those wire centers,
- 10 two of them are the Ogden and Main in Provo that we
- just talked about. The CLECs have said it should be
- 12 Tier 2 and Owest said Tier 1. So it would affect the
- 13 Tier 2 status. If this were an update going forward
- we would say that Tier 2 should go into effect in 30
- days and the CLECs have agreed there. Now, there's
- 16 two other wire centers where Owest added to the list
- in July which was, what, four months, five months
- 18 after the TRRO that Owest is saying should take
- 19 effect backward to March, and we're disputing that
- those should be applied retroactively.
- 21 Q. But with respect to those, none of those
- 22 wire centers you would consider to be something where
- 23 we just threw it up against the wall and hoped that
- 24 it would stick? I mean, clearly while we have honest
- 25 disagreements with respect to how to interpret the

- data or how to calculate the data, there's no
- 2 situation like you posited where Qwest is just taking
- a flier on a wire center that doesn't even come close
- 4 to meeting the threshold; is that correct?
- 5 A. They all come close, but I think there's
- 6 disputes of a few that we feel that Qwest has reached
- 7 just to get them over the threshold.
- 8 Q. Okay. And with respect to that 30-day
- 9 process going forward, I mean, CLECs would have the
- 10 opportunity to challenge that and if ultimately they
- 11 prevailed that wire center would not go on the list;
- 12 is that correct?
- 13 A. Yes, that is correct.
- 14 Q. So there is a remedy for CLECs to ensure
- that Owest doesn't throw everything against the wall
- 16 hoping that something will stick?
- 17 A. But the remedy has no cost to Qwest.
- 18 Because what happens, if Qwest -- let's just take
- 19 that extreme where Qwest threw everything against the
- 20 wall. The Commission could -- the CLECs would make
- this argument, look, they didn't do any of what they
- did before, they didn't look at the data closely, you
- 23 shouldn't allow these to go into effect at the end of
- 24 30 days. Owest purposely provided too much
- information and it didn't give us time to look at

- 1 that to be able to effectively review the
- 2 information. We weren't able to do this in a 30-day
- 3 time frame and we request the Commission not to
- 4 establish the ones that we've agreed until 60 days.
- 5 That's an incentive for Qwest to actually file what
- 6 it has support for if the Commission has the ability
- 7 to determine the effective date. This automatic 30
- 8 days, if it passes the test, I don't see there's any
- 9 downside for Qwest for overreaching.
- 10 Q. And you would agree with me that there's
- also potential incentive by some CLECs to try to
- delay the process by raising frivolous objections or
- 13 disputes to some of the requests for updates; is that
- 14 correct?
- 15 A. This is where again we get at the
- 16 Commission. This is why we didn't say it should be
- 17 the date the Commission order comes out. We said it
- 18 should be the date that the Commission determines
- 19 these wire centers should be effective. So if the
- 20 Commission determines the CLECs have made frivolous
- 21 arguments, you've just tried to delay this process,
- 22 we're going to set this -- Qwest requested these go
- 23 into effect 30 days after they filed it, we think
- they supplied the proper information, CLECs, you're
- just dragging this along. We're going to set it for

- 1 effective in 30 days. I mean, by giving the
- 2 Commission control of that it ends the incentives of
- 3 both parties to enter into -- you know, to just focus
- 4 on arguments that may extend and expedite the process
- 5 to get it done.
- 6 Q. But you would agree with me that with the
- 7 30-day process, if there are no objections, that 30
- 8 days would be a reasonable time period for that wire
- 9 center to go into effect as a non-impaired wire
- 10 center?
- 11 A. Yes, I agree with that. And I think in
- most cases it can happen that way. Now, I mean, just
- to be clear, there's questions as to what happens
- 14 after that point in terms of rates and transition.
- 15 But in terms of when that's effective, I think it
- 16 should happen within 30 days, but I think giving the
- 17 Commission the ability to make that determination on
- 18 a case-by-case basis ensures that the parties will
- 19 work to facilitate that process.
- 20 O. Right. But ultimately if there is a
- 21 dispute, the Commission is going to get involved, and
- 22 ultimately if the dispute is valid and the CLECs win
- then Qwest is not going to get that wire center on
- 24 the list, right?
- 25 A. That's correct.

- 1 Q. And ultimately if there is a dispute but
- 2 the Commission finds -- strike that.
- 3 Ultimately, if there is a dispute and the
- 4 dispute goes to the Commission for resolution and the
- 5 Commission later determines that the dispute was
- 6 frivolous and that Qwest was correct all along,
- 7 wouldn't it be fair that the effective date would
- 8 have been the 30 days from that notice and not six
- 9 months later when the issue was finally resolved by
- 10 the Commission?
- 11 A. And I didn't ask for when the Commission
- 12 resolves the resolution. We asked that the
- 13 Commission be the party that establish the effective
- date on a case-by-case basis looking at the
- information that was filed and the objections raised,
- if any, by CLECs. So I'm not arguing that the
- 17 Commission should delay this six months if the CLECs
- 18 can come up with an argument to dispute it for six
- months.
- 20 If the Commission feels that they were in
- 21 support of these wire centers and it was valid and
- the CLECs claims were not valid or were frivolous, as
- 23 he put it, then the Commission should establish it
- 24 back at 30 days. But I think giving that discretion
- 25 to the Commission just makes sense in order to get

- 1 parties to work toward resolution to try to get these
- done in an expedited manner, which I believe both
- 3 parties have indicated they would like to do.
- 4 Q. But ultimately I guess what I don't
- 5 understand is this, so let me just posit this
- 6 question. If there's no dispute and no challenge
- 7 then we all agree that 30 days will be sufficient,
- 8 and we all agree that if there is a dispute then the
- 9 Commission is going to get involved and make a
- decision one way or the other and if it is in Qwest's
- 11 favor it's going to go back to the 30 days. So I
- guess I'm having a hard time understanding why you
- 13 have no objection to 30 days and having the
- 14 Commission -- the date becoming effective given that
- if there's no challenge 30 days would be sufficient.
- 16 And if there is a challenge, ultimately it's the
- 17 Commission that's going to decide the issue?
- 18 A. The Commission should decide the issue,
- 19 but the issue is what if the CLECs dispute is Qwest
- 20 didn't supply the supporting data. Then I as a CLEC
- 21 am going to argue Qwest shouldn't get to count that
- 30 days after their filing because they didn't
- 23 support this wire center as they said they were going
- to do with their initial filing. So we would argue,
- and maybe during the course of data requests or

- 1 exchange of information the CLECs realized Qwest's
- 2 request was valid, that if they didn't supply that
- 3 supporting information up front, if Qwest was the
- 4 cause of dragging out this proceeding, then I think
- 5 the Commission shouldn't set an effective date 30
- 6 days after the Qwest filing but they should set it
- 7 some date later.
- 8 And I expect during that filing the CLECs
- 9 would request, you know, we didn't find this
- 10 effective, but Qwest didn't supply all the data until
- 30 days later so you should actually set the
- 12 effective date 30 days after we received full
- disclosure of the data. And Qwest would argue the
- other side and the Commission would make the
- 15 determination.
- 16 O. Okay. That clarification is helpful, Mr.
- Denney. So then you would agree with me, though,
- 18 that if the Commission were to investigate and
- 19 determine that that is the case, that yes, it meets,
- 20 but Owest dragged its feet, certainly the Commission
- 21 has the power to make a determination as to an
- 22 effective date; wouldn't you agree?
- 23 A. That's our position.
- 24 O. I mean, isn't that what it is because
- 25 Qwest was dragging its feet?

- 1 A. Right. Our position is, and I can't
- 2 imagine every situation that's going to come up, but
- 3 our position is the Commission should look at the
- 4 particular filing. I assume when Qwest would make a
- filing and would say here's the data then we would
- 6 request it go into effect in 30 days. And the CLECs
- 7 would look at that data and say, yeah, that's fine,
- 8 or here's some brand new issue that was never raised
- 9 before or here's -- Qwest found a new way to count
- 10 ARMIS line counts now that it didn't think of
- 11 previously.
- 12 You know, there's some issue that could
- come up and that could cause the CLECs to say, we
- don't think this should go into effect in 30 days.
- 15 All we're asking is that that power be put in the
- 16 hands of the Commission, not in the hands of Qwest.
- 17 Q. Mr. Denney, thank you. I think, if
- anything, it shows that we're not that far apart on
- many of these issues. But thank you very much.
- JUDGE GOODWILL: Mr. Ginsberg.
- MR. GINSBERG: Thank you, your Honor.
- 22 CROSS-EXAMINATION
- 23 BY MR. GINSBERG:
- 24 O. Mr. Denney, can you turn to that schedule
- you have on page 5 of your Surrebuttal?

- 1 A. Yes.
- 2 Q. What is the N/A supposed to mean there?
- 3 A. So the N/A, in some of these -- I'll just
- 4 clarify both of those things if that's all right.
- 5 There's an "X" in I think one box and there's an N/A
- 6 in quite a few boxes. What the N/A represents is
- 7 that this issue was not directly determined by the
- 8 order that the Commission put out. So that the
- 9 Commission, for example, on Illinois there's an N/A
- 10 under Vintage of Data.
- 11 So the Commission, there's nowhere in the
- order did the Commission make an affirmative decision
- 13 saying the vintage of data should be 2003 or it
- should be 2004. But what I've assumed, and I think
- 15 it's safe to assume where there's an N/A, is that the
- 16 Commission defaulted to the RBOC position. So in
- 17 that particular example of Illinois it's likely where
- 18 it says N/A you would look up and you would see the
- 19 AT&T (SBC) position that they would have defaulted if
- 20 it did December 2003 data.
- 21 Because if the Commission had ordered the
- 22 RBOC to do something different from what their
- 23 position was it would have been clear in the order.
- 24 So the N/A was kind of an attempt to get at, not to
- 25 put words in the Commission's mouth, but to get some

- 1 information that I think should be reasonably safe in
- 2 terms of what the Commission has decided. Where
- 3 there's an "X" it just means that issue was not
- 4 litigated at all. And I believe there's an "X" just
- 5 in California under Vintage of Data.
- 6 The wire center order in the California
- 7 case was part of an arbitration between I think it
- 8 was between SBC and the CLECs. The argument
- 9 regarding the vintage of data never came up in that
- 10 arbitration proceeding. There's currently a case
- 11 going on in California right now and that is one of
- the issues before the Commission, but it just hasn't
- made a ruling in any case that data hasn't been
- 14 filed. So they haven't finished the process enough
- to say what the Commission means to do.
- 16 O. So, for example, for the ARMIS 43-08
- 17 column where it says for SBC or AT&T where they
- apparently proposed not to adjust the ARMIS data for
- the full capacity of DS1 and DS3s?
- 20 A. Right. SBC, I mean, it's very clear if
- 21 you read through some of their testimony and through
- 22 these orders that they thought that the ARMIS data
- 23 should be used as is without any adjustments.
- 24 O. So when it says N/A for those other states
- 25 of --

- 1 A. Right. For Michigan and Ohio, for
- 2 example, those states then went with -- they agreed
- 3 with AT&T that the ARMIS 43-08 data should be used
- 4 exactly as is. Now, the reason this came up in
- 5 disputes in a lot of these cases is because some of
- 6 the CLECs in other states were arguing for Centrex
- 7 lines and some other types of lines be counted
- 8 differently from the way they're counted in ARMIS.
- 9 And SBC said, no, we should use ARMIS data exactly as
- 10 it is, exactly as it falls out. There shouldn't be
- any other adjustments to it. The FCC was clear on
- 12 this and the state commissions have agreed there with
- 13 SBC.
- 14 Q. I take it Verizon is in the same boat as
- 15 SBC?
- 16 A. That's correct. With regard to the ARMIS
- 17 43-08 data, that's correct.
- 18 O. Now, if we look at the last column, which
- 19 is CLEC High Capacity Loop Count, that would be where
- 20 Owest goes to their wholesale list, I guess, and say
- 21 how many DS1s and DS3s they have sold to each CLEC
- and determine how much of those various capacities is
- 23 actually being used, right?
- 24 A. Right. And what Owest actually does is
- they say, We've sold 5 DS1s. Those count 5 times 24.

- 1 That's what it means when it says "full capacity."
- 2 Owest would have counted those as 120 lines.
- 3 Q. So for those that say N/A under AT&T, you
- 4 would assume that those states stayed with the full
- 5 capacity?
- A. Yes, that's correct.
- 7 Q. Now, how many of these DS1s and DS3s, do
- 8 they sell quite a few of them in an office like Salt
- 9 Lake Main to a lot of CLECs?
- 10 A. There's quite a few. The numbers are
- 11 probably here in one of my exhibits. I could find
- it, but I'm not sure it's a proprietary number. I
- mean, I am sure there's, I don't know, a few hundred
- 14 at least.
- 15 Q. Just to one company or to a variety of
- 16 companies?
- 17 A. Yeah, to a variety of companies. I mean,
- 18 it may be a thousand or so DS1s, but Owest has
- 19 provided that data. So, I mean, it's included here.
- Q. Do most CLECs buy DS1s and DS3s?
- 21 A. DS3 in terms of loops, I'm assuming we're
- 22 talking about? Most CLECs -- a lot of CLECs buy DS1
- loops because a lot of the CLECs are really focused
- 24 on midsize businesses and the midsize businesses
- could still buy DS1s. DS3s is really more of an

- 1 enterprise market type of customer. So there's a few
- 2 CLECs that will buy DS3 loops. There's nowhere near
- 3 as many DS3 loops that are sold as there would be DS1
- 4 loops. There's just not that many large customers
- 5 out there purchasing those loops, and those
- 6 enterprise businesses tend to be -- those customers
- 7 tend to go with the larger players.
- 8 Q. How would Qwest physically have determined
- 9 the amount of capacity to be used?
- 10 A. Well, for the CLEC DS1 and DS3 loops Qwest
- 11 didn't attempt to determine how much capacity.
- 12 Q. I asked you how would they determine?
- 13 A. Oh, how would they determine? One, I
- 14 asked Echelon to do this and we were able to
- 15 determine here's how much switch capacity we have on
- 16 a DS1. It wasn't -- it took a little bit of work,
- 17 but we can put that data together. You know, I
- 18 talked to Covad about that and they said that's
- 19 something they could easily do as well.
- 20 O. What about our unnamed carrier who isn't
- 21 so willing to provide information?
- 22 A. It would be a little harder to get their
- 23 exact counts out of them. I don't know to the extent
- they're a player with regard to DS1 loops. I know
- when the merger was going on their big argument was

- 1 we have pulled out of the retail market in a lot of
- 2 these states.
- 3 Q. But you would agree that it would take
- 4 what everyone seems to want it to be, to be a simple
- 5 straightforward easily verifiable process to
- 6 something that might end up being pulling teeth from
- 7 each CLEC to obtain the information?
- 8 A. Excuse me, I'm sorry. Requesting each
- 9 CLEC's data, you know, each individual CLEC data
- 10 would be a lot of work. But I don't know that that's
- 11 necessary. For one, we know that Qwest has stated it
- was able to determine for itself its ratio of total
- 13 capacity to use -- or to use capacity to total
- 14 capacity. You know, a few carriers could provide
- that information, could give you a ballpark in order
- to use that, in order to do that adjustment.
- 17 Q. But you don't seem so willing to accept
- 18 ball parks.
- 19 A. I see that as a two-way street in a sense
- 20 because for me, from a CLEC perspective, once that
- 21 wire center is on the list it stays on the list and
- that's it, there's nothing I can do about it. So
- when Qwest throws in a ballpark estimate I'm a little
- 24 more wary about it. To get a good estimate for some
- of the CLEC data, I see it as a different issue

- 1 because what we're trying to look at is what's the
- 2 actual use capacity on these lines. So coming up
- 3 with an estimate or even getting the actual data from
- 4 CLECs, you don't have the same repercussions as you
- 5 do as when something gets out to that list, it's
- 6 there forever and it doesn't matter if you were right
- 7 or wrong.
- 8 Q. Obtaining some sort of prenotification,
- 9 this 5,000 access line that's been talked about, can
- 10 you tell us a little bit about what benefit that
- 11 would be? What would the CLECs do with that
- information if they had prenotification either of the
- 5,000 access lines or whatever the number would be or
- the number of co-locaters in an office?
- 15 A. Right. Well, I mean this is a big worry
- 16 for our business units, especially the people doing
- 17 planning, talking to our shareholders and to our
- investors. You know, you do business planning on
- 19 what your expenses are going to be going forward,
- 20 what are the risks you face. You need to reveal
- 21 these risks to your shareholders. And they ask all
- the time, What's next, what wire centers are going to
- 23 be next on the list? We need to have some idea so we
- 24 can at least account to our shareholders and say or
- 25 account internally and say here's some risk that we

- 1 may be facing here, we better start looking. Are
- 2 there other actual alternatives out there for us or
- 3 not? What can we do to try to hedge our bet so that
- 4 one day suddenly we're not just completely stuck.
- 5 And these plans go out for a while.
- 6 I'm not personally involved in those
- 7 plans, I just know I get the question all the time
- 8 from these folks. I mean, they're worried about what
- 9 is it that's coming up? Where are the next changes
- going to be? Where are my costs going to go up next?
- 11 Where are my wholesale costs going to change? And so
- 12 that's the type of -- it gives you some ability to at
- least kind of hedge in terms of accounting for these
- increased places where costs may increase going
- 15 forward.
- 16 O. Did they ask you those kind of questions
- 17 when these rules were being considered by the FCC as
- 18 to which offices would be affected?
- 19 A. Well, you know, I wasn't at Echelon at
- 20 that time so they didn't ask me that question, I was
- 21 at AT&T. And AT&T is just kind of this big monster
- 22 and different parts don't talk to each other as often
- as they should. So I didn't get asked those
- 24 questions there either.
- 25 Q. Is there any kind of publicly available

- 1 information that would help you know ahead of time
- 2 whether an office was going to become non-impaired or
- 3 not other than the filing that Qwest would be making
- 4 on an annual basis?
- 5 A. I mean, certainly we're looking at -- you
- 6 know, like I've said, I've looked at the Icon
- 7 database which has a list of line counts by wire
- 8 center that Qwest puts out. Those are not counted on
- 9 the exact same basis. There's another loop count by
- 10 wire center that Qwest files and that's on its Icon
- 11 website as well. I've done some estimates here to
- 12 give me an idea of where I thought there were
- 13 questions and a threshold.
- 14 So certainly we're looking at that type of
- 15 data. But as Owest has pointed out, those data sets
- don't follow the FCC rules so you can't -- you know,
- 17 they're not as useful to rely on. From what I
- 18 understood from Qwest's testimony this morning, it
- would be fairly simple for them when they're doing
- 20 their annual compilation of this ARMIS data to check
- 21 to see if the threshold was at 19,000 versus 24,000
- 22 and compile this data on an annual basis and make
- that available.
- Q. So you're suggesting that when they make
- 25 the ARMIS filing that they look at the various wire

- 1 centers to determine which are close to the limit and
- provide you that information?
- 3 A. I mean, I think that's a reasonable
- 4 approach. I mean, I would much prefer to have that
- 5 data updated on a monthly basis. But I mean, I think
- 6 what I heard this morning was that doing it on an
- 7 annual basis, that's when all of this work is being
- 8 done with ARMIS and that would be basically almost no
- 9 extra work just because you're counting all those
- lines anyway to compare if it's 19,000 or just
- compare it at the 24,000 or if it's 33,000 compared
- 12 with 38,000, that that would be a simple process to
- do at that time period.
- 14 Q. Well, it's not clear to me then how this
- 15 5,000 access line away from the criteria comes into
- 16 play under the way you're suggesting this would work.
- 17 A. Right. So I would just see a list of wire
- 18 centers that would say these wire centers are within
- 19 5,000 lines of meeting threshold. There's four line
- 20 counts, or actually three line count thresholds out
- 21 there, there's 60,000 lines which plays into the DS1
- loops, there's 38,000 lines which plays both into
- 23 Tier 1 status and into the DS3 loop non-impairment
- 24 status, and there's 24,000 lines that plays into the
- 25 Tier 2 status. If Qwest gave a list and said these

- 1 wire centers are within 5,000 lines of meeting that
- 2 status, it's pretty easy to determine where -- you
- 3 already know what the wire center is currently
- 4 classified as. So if it's already a Tier 2 wire
- 5 center you know it's within 5,000 of reaching the
- 6 Tier 1. Otherwise, it would be a Tier 1 wire center.
- 7 So it basically gives you information on what wire
- 8 centers are going to potentially -- have the
- 9 potential to be next and when they would occur. Not
- 10 when they would occur, but I mean how close they are
- 11 to occurring.
- MR. GINSBERG: Thank you.
- 13 JUDGE GOODWILL: Let me ask just a couple
- of questions before we turn back to the parties. The
- 15 subject you were just speaking about, the within
- 16 5,000 of a threshold, what would you expect the CLECs
- to do with that information?
- 18 MR. DENNEY: Well, what I would expect, I
- mean I know from our company, I mean they would look
- at this information and say, you know, oh, here's
- 21 some wire centers that are -- we're going to have
- 22 some cost changes coming up in the future and we need
- 23 to plan for these increases in our costs or there's a
- 24 potential for increases in costs.
- 25 And ways that we can potentially plan for

- 1 this might be, you know, -- I mean, it could be the
- 2 extreme of some companies maybe would say, we could
- 3 build -- we better start planning on building loops
- 4 to get around this. And so far that's not something
- 5 Echelon has done, but a company could do that. That
- 6 takes a long time to go through that process. It may
- 7 be just more looking at your financials and you have
- 8 to report your regulatory risk to people and when it
- 9 comes up in terms of raising money for different
- 10 types of activities that you take this into account
- in terms of we've got huge risk coming up. Like
- maybe every wire center in Utah is right next to the
- threshold. Maybe our business strategy, we ought to
- look at the way we're doing business here if we're
- 15 going to have a huge wholesale cost increase. You
- 16 know, we may need to find some other way to access
- 17 those end-user customers if there's some other way
- 18 that's out there.
- 19 The DS1 loop in Utah is approximately \$65
- 20 per UNE-loop rate. The special access rate that
- 21 Qwest is proposing to charge is \$165. So it's almost
- 22 a two and-a-half times increase, you know, in just
- that end-user connection to get to that customer.
- It's similar increases for the other types of
- 25 products. So knowing these are coming helps the CLEC

- in its overall business planning. It doesn't mean
- 2 that the CLEC is going to shut down business
- 3 somewhere, but it's good to know of your risk before
- 4 you get there.
- 5 JUDGE GOODWILL: On the Vintage of the
- 6 Data -- I guess let's step back. Is it the case that
- 7 the CLECs want to use the December 2004 data as
- 8 opposed to the December 2003?
- 9 MR. DENNEY: Right. And what the CLECs
- 10 have proposed initially is you ought to use data
- 11 that's reflective of March 11, 2005. Qwest came back
- and said you have to use ARMIS and it's only
- available once a year. And so you say, well,
- 14 December 2004 is much more reflective of the
- 15 effective data in the TRRO than December 2003 data.
- 16 So it's our position that you should use
- 17 the December 2004 data because what we're talking
- about is impairment at the time of when the TRRO goes
- into effect, which is March 11, 2005. The
- 20 fiber-based co-locations were measured during that
- 21 time period and we thought the line counts should be
- 22 reflective of that time period as well. Going
- forward we would expect the line counts to be
- 24 reflective of the time period where you're making
- changes going forward that Qwest couldn't continue to

- 1 use 2003 data, say, in 2008.
- 2 JUDGE GOODWILL: So the CLECs are making
- 3 the argument based on the principle of using the most
- 4 recent data available corresponding to the time
- 5 period in question, I guess irrespective of using
- 6 that data?
- 7 My question is, I haven't seen anything
- 8 yet -- I'm not sure under which scenario using 2003
- 9 data versus 2004 is alleged to make any difference.
- 10 Is there? Is there some scenario there where you see
- 11 a difference?
- MR. DENNEY: I mean, Qwest did -- kind of
- step back a little bit. You know, Qwest, we
- 14 initially asked for the 2004 data and Qwest refused
- to provide it which made us think it was probably
- 16 more favorable toward us than the 2003 data, that
- 17 there was some reason they were using old data. But
- the data they filed in this case for 2004, it shows
- 19 less line counts than 2003 for the Salt Lake Main
- 20 Wire center.
- 21 I don't recall offhand if that's the case
- for every wire center. And I'm trying to think if
- 23 Qwest -- I believe Qwest filed the 2004 data for all
- 24 wire centers, but at least for Salt Lake Main the
- line counts were less in 2004. But I mean, we think

- 1 regardless of whether the line counts went up or down
- 2 in 2005, if that's the most recent data available at
- 3 the time that you're making a claim, you know, then
- 4 you should use the most recent data that's available
- 5 that corresponds to the date that you're trying to
- 6 make your determinations effective.
- 7 JUDGE GOODWILL: Okay. Mr. Kopta?
- MR. KOPTA: I don't have any questions.
- JUDGE GOODWILL: Mr. Duarte?
- 10 MR. DUARTE: I do have a couple of
- 11 questions. And if I could ask for your Honor's
- indulgence, there was a couple of questions on one
- topic of his oral Surrebuttal that I wanted to ask on
- 14 my first go-around and I forgot to do that.
- 15 RECROSS-EXAMINATION
- 16 BY MR. DUARTE:
- Q. Let's start off with, Mr. Denney, you
- 18 discussed this morning or this afternoon right after
- 19 the lunch break the Footnote 303 that you cited in
- 20 your testimony, and you took issue with the oral
- 21 Surrebuttal that Mr. Teitzel gave this morning on
- 22 that issue.
- 23 Sir, isn't it true that the document that
- is referenced as Footnote 303 is actually a report
- definition document whose edition date is 12-2004 or

- 1 December 2004?
- 2 A. I'm not sure I understand your question.
- 3 And I'm not sure I took issue with what Mr. Teitzel
- 4 said so much as to say that I thought it was more
- 5 relevant than he had said because of where that
- 6 footnote fell. But that report is the instructions
- 7 for filing of December 2004 ARMIS data. There's a
- 8 report -- these reports are available on the FCC
- 9 website and I've given the link there. There's a
- 10 report for 2003 on the website, there's a report for
- 11 2005 on the website. These instructions don't change
- 12 a whole lot over time and I didn't see any difference
- between -- in the instructions for 2003 versus 2004.
- 14 The point I was making here is that the FCC
- 15 specifically referenced its 2004 instructions which
- 16 would correspond with the December 2004 ARMIS filing.
- 17 Q. Well, and certainly since the order came
- 18 out in February 2005 you would expect them for
- 19 citation purposes to cite to the definition document
- 20 that they were to cite the most recent; wouldn't you
- 21 expect that?
- 22 A. Well, I would have expected them to cite
- the definition document that corresponded with the
- 24 data that they're requesting because that's how this
- 25 footnote is used. It's used in reference to the

- 1 ARMIS data.
- 2 Q. But you just said that the document
- 3 doesn't really change from year to year?
- 4 A. That's correct.
- 5 Q. And so we pulled a copy of this report
- from the website that that was listed in Footnote
- 7 303. You would agree with me, and I have the
- 8 document here if you want to look at it, that there
- 9 is no reference to 2004 ARMIS data itself, it's just
- 10 the definition document for ARMIS reports, an edition
- of which was issued in December 2004?
- 12 A. If I understood you, I think we're in
- agreement here that this document is the instructions
- 14 for filing December 2004 ARMIS data. That's what the
- 15 document is.
- 16 O. Right. And the footnote basically just
- 17 talked about the fact that this is a report, this is
- 18 the most recent report for those definitions,
- 19 correct?
- 20 A. Well, the footnote doesn't say anything
- about recent report. I mean, the paragraph or the
- 22 sentence in paragraph 105 says, "The BOC wire center
- we analyzed in this order is based on ARMIS 43-03
- 24 business lines," and it has Footnote 303. You look
- 25 at Footnote 303 and it says, "See the Industry

- 1 Analysis and Technology Division Wireline Competition
- Bureau, FCC, FCC Report 43-08, Report Definition,
- 3 December 2004, Available At, " and it gives the
- 4 website.
- 5 Q. Right. And I guess we're not going to
- 6 agree on anything, but I want to just clarify that
- 7 the document itself doesn't say anything about for
- 8 TRRO purposes you should use December 2004, it's just
- 9 the instructions for how to fill out an ARMIS report;
- 10 is that correct?
- 11 A. Right. The document is how to fill out
- 12 the ARMIS report. I view the TRRO as saying here's
- 13 what to use.
- 14 Q. So to be fair or to be clear, you're
- making an inference then that because there's a
- 16 citation to the most recent edition which was issued
- 17 in 12-2004, that that means that the FCC intended the
- 18 parties to use December 2004 data for this paragraph
- 19 105 business line count; is that correct?
- 20 A. Right. And I mean, and to be clear, I
- 21 think it's logical that you would use the most
- 22 current line counts available and I see this as
- further evidence that the FCC thought so as well.
- 24 O. And in the 185 pages in the document
- 25 there's not one sentence that basically says that

- 1 CLECs or that ILECs were to use December '04 data; is
- 2 that correct?
- 3 A. Right. This footnote is the closest it
- 4 directly comes to saying that in this document.
- 5 Q. And just one other area here. The Judge
- 6 was asking you a couple of questions about the
- 7 advance notice for 5,000 lines and how you would
- 8 expect to use that information. Though I think you
- 9 admitted that it's not an apples to oranges
- 10 comparison, you do have access to some line count
- information through the Icon database that would give
- 12 you at least some information whether a wire center
- 13 was at the 19,000-20,000 line level or at the
- 14 34-3,000 level or the 55,000 level, i.e., within
- 15 5,000 of one of the thresholds?
- 16 A. I mean, there's some dispute over the use
- 17 -- there is that data there, and certainly that's the
- best that's available in terms of publicly available
- 19 line count information. And I used that as an
- 20 initial inquiry into whether Owest wire centers met
- 21 the impairment status. But I mean, it's not perfect
- 22 data, it's not based on any -- none of those counts
- are based on the FCC's definition on how to count
- 24 lines.
- Q. Sure. I think we all agree on that. But

- 1 you were talking about the importance of knowing when
- 2 a wire center might be getting close to a
- 3 non-impairment status for investors and the business
- 4 planning purposes and all of that. So, for example,
- 5 if one of the thresholds that you're concerned about
- 6 is 24,000, you want to know whether a certain wire
- 7 center is within the 19, 20, 21,000 line range.
- 8 Couldn't you at least get a, if you want to use the
- 9 word "ballpark" status of that wire center by going
- 10 through Icon and determining, gees, according to
- Icon, albeit it's not an apples to apples comparison,
- 12 but it looks like wire center X is at about the
- 13 21,000, that might be getting close to 24,000
- 14 business lines as the TRRO defines it? I mean,
- wouldn't that give you some information?
- 16 A. That's some information with regard to
- 17 line counts. It's no information with regard to
- 18 fiber-based co-locaters. And it's imperfect
- information regarding line counts.
- Q. Thank you.
- 21 JUDGE GOODWILL: Anything further of this
- 22 witness?
- MR. KOPTA: No, your Honor.
- MR. GINSBERG: No.
- JUDGE GOODWILL: All right. Thank you.

- 1 We've been going for almost two hours.
- 2 I'm inclined to just plow ahead, but if people would
- 3 like to break we certainly can.
- 4 MR. GINSBERG: Maybe we could take a short
- 5 break.
- 6 JUDGE GOODWILL: Is five minutes good?
- 7 (Short recess.)
- JUDGE GOODWILL: Let's go back on the
- 9 record. I believe now we're going to turn to the
- 10 Division now. Is that right, Mr. Ginsberg?
- 11 MR. GINSBERG: Yes. The Division witness
- is Casey Coleman.
- 13 JUDGE GOODWILL: Mr. Coleman, if you would
- stand and raise your right hand I'll swear you in.
- 15 Do you solemnly swear that the testimony you're about
- 16 to provide shall be the truth, the whole truth, and
- 17 nothing but the truth, so help you God?
- MR. COLEMAN: Yes.
- 19 JUDGE GOODWILL: Thanks. Please be
- 20 seated.
- 21 CASEY J. COLEMAN,
- 22 called as a witness, was examined and testified as
- 23 follows:
- 24 DIRECT EXAMINATION
- 25 BY MR. GINSBERG:

- 1 Q. Would you state your name and business
- 2 address and occupation for the record?
- 3 A. Sure. My name is Casey J. Coleman. I
- 4 work for the Division of Public Utilities. Our
- 5 address is 160 East 300 South, Salt Lake City, Utah.
- 6 Q. And you are assigned to provide
- 7 information for this docket?
- 8 A. Yes.
- 9 Q. And you filed Direct Testimony that has
- 10 been marked as DPU Exhibit 1 consisting of 11 pages
- 11 and one exhibit?
- 12 A. Yes.
- 13 Q. And do you have any corrections to make to
- 14 that testimony?
- 15 A. No.
- 16 Q. If those questions were asked to you today
- they would essentially be your answers?
- 18 A. Yes.
- MR. GINSBERG: With that I would ask that
- 20 what's been marked as DPU Exhibit 1 with Exhibit 1.1
- 21 attached be admitted.
- JUDGE GOODWILL: Any objections?
- MR. KOPTA: No objections.
- MR. DUARTE: No objections.
- JUDGE GOODWILL: It's admitted.

- 1 Q. (BY MR. GINSBERG) I know you're going to
- 2 also provide some responsive testimony to the
- 3 Surrebuttal that was filed in response to yours. Can
- 4 you first give a summary of your testimony?
- 5 A. Yeah. I'll condense it down for the sake
- of time. But basically my testimony was just to
- 7 provide the Division's position on the way that the
- 8 lines should be counted for the different wire
- 9 centers as far as trying to read the TRRO definition.
- 10 And we also did give some direction as far as how we
- 11 felt that a wire center should be added to the
- impaired list going forward and also gave some
- 13 suggestions on how that process could work where we
- 14 felt the Division could probably be involved going
- forward with that as well. So that's a very brief
- 16 summary.
- 17 Q. One of the issues that was in your initial
- 18 testimony, you were generally satisfied with the way
- 19 Qwest had addressed the determination of whether
- 20 there were sufficient fiber-based co-locaters; is
- 21 that right?
- 22 A. Yeah. When we had done our review of the
- 23 information that was filed by Qwest and the efforts
- that they had taken, we felt that they had tried to
- do pretty much as much as they could have to be able

- 1 to determine if fiber-based co-locaters were in the
- 2 various wire centers.
- 3 Q. Do you see any way to obtain answers from
- 4 a CLEC who won't provide the information without
- 5 getting an order from the Commission?
- 6 A. I think it would be fairly difficult for
- 7 the companies involved. One option, and it's one
- 8 that if the Commission is interested in doing the
- 9 Division could try on their own to independently go
- 10 out with the CLEC co-location fiber-based co-locaters
- and do a field verification on our own. I mean,
- that's one option that we could see.
- 13 As Mr. Ginsberg mentioned, possibly an
- order to where we could follow-up with that as a
- 15 Division with the different CLECs that haven't
- 16 participated just to make sure that the information
- 17 is accurate. As a Division, we would be willing to
- do that because we do feel somewhat sympathetic to
- 19 what Mr. Denney has discussed as far as kind of a
- one-time chance. It's on there and it's permanent.
- 21 So we would like to make sure that we get the
- 22 information as accurate as possible. So those are a
- 23 couple of scenarios that we think as a Division we
- 24 would be willing to pursue if the Commission fills
- 25 that that would be an additional step that we would

- 1 be able to help clarify the wire centers in this
- 2 docket.
- 3 Q. Your testimony talked about a five-day
- 4 notice period that would apply before the effective
- date, I guess, of the non-impaired status of a wire
- 6 center, and you got responses from both Qwest and I
- 7 think particularly for the CLECs of five days. Can
- 8 you put that in the context of how you envisioned the
- 9 process working on a going-forward basis?
- 10 A. Yeah. One clarification on that, and I
- 11 know that Mr. Denney in his testimony had brought
- this up, we had anticipated that the notification
- would be given to the Division and the Commission but
- 14 also to Joint CLECs. It wasn't that we were going to
- 15 exclude them, that they should have the information.
- 16 And I think that came out in this proceeding that
- that would be necessary, and we think it would be
- 18 vital.
- 19 What our anticipation was is that if it
- 20 was possible for Owest or reasonably possible for
- 21 Qwest to be able to provide some advance
- 22 notification, we could get the ball rolling as far as
- 23 the Division and the other parties just to get the
- 24 verifications done so that we could make sure the
- line counts were done accurately. Our belief and

- 1 hope is is what has been expressed by the other
- 2 parties, that once this proceeding is finished as a
- 3 group we will have a fairly clear understanding as
- 4 far as how the Commission wants us to do the line
- 5 counts, and recreating the wheel for the next time
- 6 should be easier.
- 7 So the hope was is that we would get
- 8 notification from Qwest. It didn't have to be
- 9 elaborate, in my simple mind it was maybe an e-mail
- saying, "Look, this wire center is within whatever
- 11 threshold we determined." We start with a process to
- verify and make sure that's done. We as a Division
- would potentially coordinate with the CLEC, say
- that's the information we've got, you know, that's
- reasonable to us as far as what they're doing.
- 16 What's your input, feedback? So we kind of do it as
- 17 a proactive.
- 18 We take this proceeding that we have here,
- 19 hopefully it's done quicker, but it's also done in
- 20 the forefront with the idea that the Commission and
- 21 the Division would file with the Commission something
- 22 that says we have reviewed this, it's accurate, you
- 23 know, and we believe that they are following the
- 24 proceedings that are done. And if, in fact, Qwest,
- at the point where they have to file the ARMIS data,

- doesn't put this on the wire center, we believe that
- 2 it should be approved.
- 3 The reason why we did the five days was
- 4 because we felt at that point maybe there was
- 5 something that didn't come up, maybe we had missed
- 6 something, and we wanted to give a time frame to
- 7 allow individuals to be able to respond and challenge
- 8 if need be. But the idea is is that we've all
- 9 already done that initially up front before it's
- 10 happened, most of those issues have been resolved.
- 11 And so the event that we saw potentially
- 12 with Qwest is that they could have the non-impairment
- 13 status almost initially or immediately once they
- 14 filed it because all the work has been done
- 15 beforehand. A benefit that we saw potentially with
- 16 the CLECs is that they could have that information
- 17 earlier.
- 18 Q. There was nothing magic about the five
- 19 days? Your main point is that you think the process
- should be straightforward and easy to verify?
- 21 A. Yes. And the five days, the only reason
- 22 why I selected that is that that is what has been
- 23 selected by the Commission before. And for example,
- 24 price lists, when Qwest files those, they can go into
- 25 effect in five days.

- 1 And I know it's not exactly the same
- 2 scenario and situation, but over the time frame that
- 3 made sense. But, you know, the five days is not
- 4 magical or anything like that, it was just to give
- 5 time. But the idea is that this would be a simple
- 6 process so it would be one where it was collaborative
- 7 with everyone. We hope to have consensus. Qwest
- files with the FCC and says, "This is non-impaired,"
- 9 the Division can file a memo that says, "We agree
- 10 with that," and the CLECs, you know, if they agree to
- 11 file something, and then it basically is at that
- point given that time to be non-impaired. That's, in
- my perception, how we would proceed and take care of
- it, and have before, if possible, to have that done.
- 15 Q. On the line count where you essentially
- 16 with the CLECs have said that you should count the
- 17 actual business lines in use and not multiply the
- 18 Qwest DS1s and DS3s but unused capacity; is that
- 19 right?
- 20 A. Correct, that was my position.
- 21 O. And often this method has somehow been
- 22 called the "Coleman method" in that it resulted in
- 23 producing this Exhibit DLT-2; is that right? Do you
- 24 have that?
- 25 A. Yeah. I believe that DLT-2 has been named

- in response to some of the testimony that I filed.
- Q. Would you like to provide some comments on
- 3 what you intended?
- 4 A. Yes.
- 5 Q. What you envisioned to be the process to
- 6 determine the amount of line counts for an office
- 7 like Salt Lake Main and how would you see this DLT-2
- 8 working in it, if at all?
- 9 A. Okay. My first vision and it may have
- 10 been a little bit of a lack of understanding as far
- 11 as ARMIS information, but what my testimony was
- 12 basically advocating and what I felt a reading of the
- 13 TRRO also said was that you should use ARMIS 43-08
- 14 data. My impression of that would have been that it
- 15 would have been a non-adjusted amount with that. So
- 16 you just take the raw data that was filed, 43-08, and
- then you would add UNE lines to that, UNE-Ps and
- 18 UNE-Ls and other things to be able to come up with
- 19 that determination.
- The DLT-2, although I understand what Mr.
- 21 Teitzel has said, this was kind of in response to
- that, I think it's a little bit different than what
- 23 our -- or what my interpretation was because I didn't
- 24 believe that you would adjust the Salt Lake Main for
- 25 the differences as far as a wire center a business

- 1 line that was originating in the one wire center and
- 2 terminating it in a different one. And so I would
- 3 say that that number that he filed there, from my
- 4 interpretation, was maybe a little bit inflated and
- 5 that was probably a misunderstanding as far as what
- 6 we were advocating.
- 7 I think for the simplistic nature of what
- 8 the FCC wanted to do is, if at all possible, is to
- 9 just use the 43-08 data and add on the UNE lines, and
- 10 that would be how you would come up with a count that
- 11 would determine whether the wire center was impaired
- or non-impaired.
- Q. Was there anything else you wanted to add,
- any other areas that you wanted to provide some
- 15 information for?
- 16 A. One thing that I did want to discuss, and
- 17 I know that I had advocated as far as the 60,000
- 18 lines and that Qwest -- sorry, that the Salt Lake
- 19 Main wire center would fall below that. And what I
- 20 did is I just looked at the information that was
- 21 provided by Mr. Teitzel in his testimony in data
- 22 response -- let me make sure it's the right one -- I
- 23 believe it was considered the "Highly Confidential"
- 24 attachment response to the Joint CLEC Data request
- 25 01-030 subpart (b).

- 1 And I just looked at some of the data in
- 2 some of the ARMIS quantity and that's where I came up
- 3 with a number. And then if you looked at the number
- 4 of CLEC lines that were provided also by Mr. Teitzel,
- 5 that's where I came up with the number that was going
- 6 to be below the 60,000 lines with that. I didn't
- 7 look at it with the 2004 data. I mean, to be honest,
- 8 I didn't do that with what was provided. But that's
- 9 how I came up with my position as far as it being
- 10 below the 60,000 line threshold. And that wasn't
- 11 explicitly stated. I didn't want to use confidential
- 12 numbers and that's why it wasn't put in there, but
- that's how I came up with that position.
- 14 MR. GINSBERG: Thank you. That's all we
- 15 have. He's available for questions.
- JUDGE GOODWILL: Thank you. Mr. Duarte?
- 17 MR. DUARTE: Yes. Thank you, your Honor.
- 18 CROSS-EXAMINATION
- 19 BY MR. DUARTE:
- 20 O. Good afternoon, Mr. Coleman.
- 21 A. Good afternoon.
- 22 Q. If I can direct your attention to page 3
- of your testimony where you have the definition from
- the Code of Federal Regulations or CFR 51.5 regarding
- 25 business lines.

- 1 A. Okay.
- 2 Q. Now, would you agree with me that Rule
- 3 51.5 applies to both wholesale lines and retail
- 4 lines?
- 5 A. No. Or I guess my position was is that
- 6 the factor should only apply to CLEC lines on the
- 7 wholesale side.
- 8 Q. And that's because of the way you read
- 9 subpart 3; is that correct?
- 10 A. What I did is you look at subpart 3, it's
- 11 kind of defining the business line, but I believe in
- the TRRO in paragraph 105 is what more explicitly
- 13 states how you would count the business line. And
- that would be looking at specifically what, in the
- 15 way I read it, would be known as far as Owest
- 16 quantities, which is what's the retail side. And
- 17 then for something that may not be known, which would
- 18 be a digitized line, that's where subpart 3 would be
- 19 coming in. And so that's where my understanding, as
- 20 far as if you included Owest's adjustments or not,
- 21 would come into play more on the side of Qwest's
- 22 wholesale instead of retail customers.
- 23 Q. Okay. Well, you'll agree with me that the
- 24 FCC's rules don't specifically state that subpart 3
- with respect to the counting of the 64 kilobit per

- 1 second equivalents, that that rule doesn't specify
- 2 that it's limited to wholesale or ILEC clients; is
- 3 that correct?
- 4 A. Yeah. And from my reading of that, I
- 5 mean, it doesn't specifically say if it should be
- 6 used in one arena or the other. I don't know that it
- 7 details that specifically on either end.
- Q. Let's talk a little bit about the data
- 9 vintage. It's your understanding, is it not, that
- 10 back in February of 2005 when the TRRO issued -- or
- 11 the FCC issued the TRRO that the FCC also requested
- 12 all ILECs or at least all RBOCs to produce business
- line information; is that correct?
- 14 A. I know as a Division we started to get
- 15 ready to prepare for that and so there were some
- 16 responses and some information that was supposed to
- be put together for the RBOCs, yes.
- 18 O. And there was a letter in the record from
- 19 the FCC requesting certain information, I think it
- 20 was like in two weeks or something like that?
- 21 A. Honestly, I can't say for sure. I mean, I
- don't remember reading the letter so I can't confirm.
- 23 Q. Sure. Would you agree with me, sir, that
- if in February 2005 the FCC requested Owest to
- 25 provide business line information that it would not

- 1 be reasonable for Qwest to provide information that
- 2 had not been complete and had not been filed to the
- 3 FCC for at least another month and-a-half? Would
- 4 that be not a reasonable thing?
- 5 A. When you're trying to analyze what the FCC
- 6 wants sometimes it's difficult to come up with what's
- 7 reasonable and what's not. But from myself, just
- 8 thinking of what I think would be reasonable, is you
- 9 would want whatever information was readily available
- 10 at that time. And so if, for example, as a Division
- 11 we were asking for something from a company, we hoped
- it would be a little more explicit and say we would
- want it as of this date. But, you know, if it didn't
- say something then we would probably want the most
- 15 recent information.
- 16 Q. And so in that sense, then, if information
- 17 was not finalized yet but somebody did have the most
- 18 recent submitted information, you would request that
- 19 information?
- 20 A. We generally would try to get what we
- 21 would think would be the most accurate picture of
- 22 whatever is happening in the situation in the
- 23 environment at that time. I mean, if we had
- 24 information that was applicable and could be used and
- it made sense and parties could agree on it, we would

- 1 try to get the most recent information. But we also
- 2 try -- on the flip side of that is we sometimes try
- 3 to be responsive. We don't want to recreate the
- 4 wheel if we don't have to. And so if there's
- 5 something that works for our situation, the
- 6 information is out there, then we will try to allow
- 7 that to happen as well.
- 8 Q. And if a carrier had draft information
- 9 that wasn't quite ready for prime time and wouldn't
- 10 be for another month and-a-half, you wouldn't make
- 11 them give you that raw information for the
- information that you were seeking?
- 13 A. Probably not. I mean, we would want to
- 14 make sure the information is as accurate as possible.
- 15 Q. Thank you.
- 16 Mr. Coleman, earlier to the -- it wasn't
- 17 Direct Examination, I guess it was in your summary,
- 18 you indicated that you were sympathetic to Mr. Denney
- 19 with respect to, you know, this is a one-time shot so
- 20 you've got to get it right, and I agree with you.
- 21 But I was sort of feeling a little bit left out about
- 22 your sympathies here.
- 23 A. Yes.
- 24 O. You would agree with me that you're kind
- of sympathetic to Qwest regarding the efforts that it

- is trying to make and information it's trying to get
- 2 on fiber-based co-location and that some carriers
- 3 just may not cooperate and that's pretty frustrating?
- I mean, would you be sympathetic to Qwest in that
- 5 scenario?
- 6 A. Yeah, I would agree. And that's partly
- 7 why with my position of what I had said. You know,
- 8 in a perfect world we would have all the information
- 9 and we could put it here on the table and we could --
- 10 for the sake of a bad example, I could lay five
- apples on the ground and I would say, "How many
- apples are there," and we would all say five. But we
- don't have the perfect scenario. And so I would
- 14 agree that I believe Qwest has tried to do what they
- 15 can to try to verify that information. And that's
- 16 why in my testimony I said I believe for what Owest
- has done they should be at those levels.
- 18 I'm only adding that as another option for
- 19 having the Division go out and verify just so that
- there's a level of comfort for everyone that it's as
- 21 accurate as possible. We would like, as a State and
- the Division, we would like to make sure that we get
- 23 the information correct and accurate and so that's
- 24 why we were doing that. But in no way do I want to
- diminish or try to minimize the efforts that I think

- 1 Qwest has done because I believe they tried to do
- 2 what would be reasonable and within what is allowed
- 3 for them to do as well.
- 4 Q. Thank you.
- In that same vein, you would agree with me
- 6 that some CLECs may have a financial incentive not to
- 7 cooperate for whatever purposes they deem appropriate
- 8 for this process?
- 9 A. Again, you know, I can't say that I'm
- 10 privy to every business decision of CLECs, but I
- 11 could see a situation where a CLEC may feel that if a
- wire center did become non-impaired they may be able
- 13 to pick up additional traffic from another CLEC using
- 14 their services. It's not with -- outside the realm
- 15 of possibility. So I could say in that scenario that
- 16 it is possible that there could be benefit derived
- from a competing CLEC in that instance.
- 18 Q. A competing CLEC could also probably
- determine that if they report as a fiber-based
- 20 co-locater, and that is the last one needed to make
- 21 that a non-impaired wire center, that their rates may
- go up and, therefore, it might be in their financial
- interest not to report? I mean, would you agree with
- 24 that?
- 25 A. Possibly. Although, again, looking at it

- from a business perspective, which is a little bit
- 2 more of my background as well, I think you make
- 3 business decisions, and you have to look at the
- 4 market environment, but ultimately you make a
- business decision on what's best for your company.
- 6 And so saying that someone is going to not respond
- 7 just because it sees that it's the last one or
- 8 something like that, you know, most of them aren't
- 9 going to know that they're the last one. That
- 10 they're responding anyway to the company because
- 11 they're just responding to that question, they're not
- 12 going to know if there's four or six or whatever
- 13 until the proceeding has started.
- 14 So I don't know that I would say that a
- 15 company -- again, it's plausible if they had that
- information they could do that. But again, I don't
- 17 know that that would be the business discussion of
- 18 like, oh, can we not respond to this so that we can
- 19 have this wire center not be impaired, whatever, and
- 20 how does that benefit us as well. I guess I'm an
- 21 optimist by nature and I think ultimately people try
- 22 to do what's in the best interest of the company
- 23 until proven otherwise. That's kind of my premise
- and belief.
- MR. DUARTE: I have no further questions.

- 1 Thank you.
- JUDGE GOODWILL: Mr. Kopta?
- 3 CROSS-EXAMINATION
- 4 BY MR. KOPTA:
- 5 Q. Good afternoon, Mr. Coleman. I'm just
- 6 going to ask you a couple of clarifying questions.
- 7 A. Sure.
- 8 Q. I appreciate the Division's discussion,
- 9 but I guess I want to have a better idea what the
- 10 Division's position is at this point. Is it fair to
- 11 say that the Division would recommend to the
- 12 Commission that it get the best information that it
- can with respect to fiber-based co-locaters before
- 14 reaching a determination?
- 15 A. How I would characterize that is I believe
- 16 that both parties have tried to do as much as they
- 17 can to be able to find that. I believe it's vital
- for as much information as is possible to be able to
- 19 make that decision. So if the Commission felt that
- 20 there wasn't enough information provided to be able
- 21 to make that determination, the Division is offering
- that opportunity to maybe go one step further if the
- 23 Commission felt like it. You know, when I looked at
- the information that was given, my position was, I
- 25 felt that that had been done as accurately as it

- 1 could have been.
- 2 But as we talked about it at the Division
- and as counsel we said, okay, there may be another
- 4 step that hasn't been taken that the Division could
- fill by maybe coming in and looking at those line
- 6 counts as well. So I don't know if that directly
- 7 answered your question, but that's kind of what my
- 8 position is.
- 9 Q. Okay.
- 10 A. Maybe I've been working in the regulatory
- 11 too long in how to couch the answers or something.
- 12 Q. Well, we've all been doing that.
- 13 A. Yeah.
- 14 Q. So there are two wire centers that are at
- issue with respect to the number of fiber-based
- 16 co-locaters; is that your understanding?
- 17 A. Yes.
- 18 O. And with respect to those two wire
- 19 centers, does the Division believe that the
- 20 Commission should make a determination based on the
- 21 record evidence as it sits today or do you think that
- the Commission should conduct or attempt to conduct
- or authorize the Division to conduct any more
- 24 exploration to get some additional information before
- 25 making a decision on those two wire centers?

- In answer to that question, I think that 1 Α. the Commission, it could be beneficial for them to do 2 3 that. Like we said, I think everybody here wants to 4 make sure the information is done accurately and correctly. And I don't believe that Qwest has tried 5 6 to hide anything or to pull the wool over the eyes of anyone. But as the Division, we have a little bit of 7 a different position than what Qwest or even the CLEC 8 9 has. We can go in and we're not going to compete and 10 open up a phone company in a week or something like 11 that. And so CLECs may be a little more willing or 12 could be compelled by the Commission to do that. And 13 that's something that as I sit here makes sense, you know, just so that we make sure for the State of Utah 14 15 we get the information as accurate as possible. 16 And so, you know, I had to make the 17 decision when I'm reading the testimony as far as 18 what do I feel has happened. But again, one more 19 review just to make sure the information is completely accurate and totally done properly I don't 20 21 see as a huge work element and I think everybody 22 would just be happy to make sure that it's taken care
 - Q. One other area. As I understand your testimony both as you wrote it and as you've given it

of and it's as accurate as possible.

23

24

25

- 1 today, you have simply looked at 2003 data for Qwest
- 2 for the Salt Lake Main wire center and concluded that
- 3 it didn't meet the 60,000 line threshold and did not
- 4 go beyond that point? Am I fair in characterizing
- 5 your testimony in saying you didn't get to the issue
- of whether 2003 or 2004 vintage data should be used?
- 7 A. Correct. I didn't really take a strong
- 8 position on that and even now I don't have a strong
- 9 position. So I don't feel that it would change
- 10 dramatically. I mean, it's possible. I mean, you
- 11 look at 2004 and there's obviously a decrease in the
- 12 number of access lines so it's possible. But part of
- 13 the reason why I didn't take a strong position either
- 14 is because I know that this has been discussed as far
- as data requests and a motion to compel and I thought
- 16 that the Commission by issuing an order at least had
- 17 kept open the option of looking at 2003 and/or 2004.
- 18 And so I was silent on it not because I think one
- date is more appropriate than the other, but just
- 20 because, you know, I figured that the Commission kind
- of had a feel with it and we didn't have a strong
- 22 position one way or the other. So we would allow
- 23 those that have the strong position to voice it and
- 24 we would just do what the Commission asked us to do
- as far as looking at the data and go forward with it

- 1 at that point.
- MR. KOPTA: Fair enough. Thank you.
- 3 Those are all the questions I have at this point.
- 4 JUDGE GOODWILL: Mr. Ginsberg, anything
- 5 further?
- 6 Anything further of this witness?
- 7 MR. DUARTE: No, your Honor, I have no
- 8 further questions.
- JUDGE GOODWILL: Thank you.
- 10 MR. DUARTE: Your Honor, before we close
- 11 the evidence, Mr. Denney in his cross-examination
- 12 questions to my questions raised some information
- about the Ogden and Provo, Utah with respect to what
- 14 elements of the fiber-based co-location requirements
- were met and were not met and he was, I think,
- 16 working off of one of the data responses of the
- 17 co-location worksheet.
- Would it be possible to have some
- 19 clarification by Ms. Torrence, who is the fiber-based
- 20 co-location witness, regarding her investigation that
- 21 didn't come out or may have been miscommunicated
- 22 given the testimony that Mr. Denney gave? It would
- 23 be very brief.
- 24 MR. KOPTA: Your Honor, I'm a little
- 25 puzzled because we've been through the whole day and

- 1 there were opportunities to clarify what their
- 2 position was. I mean, Ms. Torrence gave oral
- 3 Surrebuttal in response to Mr. Denney's written
- 4 Surrebuttal that discussed those two wire centers,
- 5 and I don't think that Mr. Denney said anything
- 6 orally today that was any different than what he said
- 7 in his testimony. So I'm not sure exactly why we're
- 8 dealing with this issue now.
- 9 MR. DUARTE: Your Honor, if I can respond.
- 10 Mr. Denney did get into some specifics about those
- 11 two wire centers during the closed session and he was
- 12 referring to the data response attachment which I
- 13 believe was the co-location verification spreadsheet.
- 14 So I think this is not testimony that was necessarily
- in his -- well, it was something that Ms. Torrence
- 16 would have dealt with but for the fact that he raised
- it in answering my cross-examination questions.
- 18 MR. KOPTA: Well, your Honor, I would
- 19 respectfully disagree with Mr. Duarte. While Mr.
- 20 Denney identified the source of the document, it is
- 21 attached as Exhibit DD-02 to his Response Testimony,
- 22 which is Exhibit Echelon 1R.2. So certainly Ms.
- 23 Torrence had every opportunity to respond to his
- 24 Response Testimony and, in fact, did respond to his
- 25 Response Testimony. And it's also in his Rebuttal

- 1 Testimony on page 11 beginning at line 9, which
- 2 specifically addresses what the deficiencies are in
- 3 the Ogden Main and Provo, Utah co-locations. So this
- 4 is all information that has been available to Qwest
- 5 for some time.
- JUDGE GOODWILL: Mr. Duarte, I'm curious.
- 7 Would the additional testimony go to the information
- 8 contained in those worksheets?
- 9 MR. DUARTE: No, your Honor. And frankly,
- 10 I don't specifically know exactly what the
- information that Ms. Torrence needs to clarify. But
- 12 Ms. Torrence advised me that there were some things
- that he said in response to my cross-examination
- 14 questions that she felt were not accurate and so she
- 15 wanted to address those. And perhaps the way we can
- 16 approach this is to allow the testimony subject to a
- 17 motion to strike and then, your Honor, if there is a
- 18 motion made by Mr. Kopta, which I assume I will
- 19 oppose, your Honor can make that final decision. And
- I don't think it will take more than a few minutes,
- 21 your Honor.
- JUDGE GOODWILL: Let's just take five
- 23 minutes and you can confer with your witness and see
- 24 exactly what testimony it is and we'll come back on
- 25 the record and you can let us know whether you think

- 1 it's still necessary from there.
- 2 MR. DUARTE: Perfect. Thank you, your
- 3 Honor.
- 4 (Recess taken.)
- JUDGE GOODWILL: We'll go back on the
- 6 report. Mr. Duarte?
- 7 MR. DUARTE: Ms. Torrence has confirmed
- 8 that what she's wanting to make accurate for the
- 9 record has nothing to do with the oral live
- 10 Surrebuttal Testimony that she gave because what
- 11 ended up happening was she gave her oral live
- 12 Surrebuttal that was only responsive to Mr. Denney's
- 13 Surrebuttal. Because Mr. Denney went later, Mr.
- 14 Denney made certain characterizations or certain
- 15 allegations with respect to whether power was
- 16 verified, whether the fiber exited or left the
- 17 building and whether or not we could prove
- 18 terminations, and that discussion was during the
- 19 Surrebuttal Testimony. And so Ms. Torrence would not
- 20 have had an opportunity to reply to that specific
- 21 detail that he gave because she went later.
- 22 And so, therefore, there are three
- 23 different points that she wants to clarify and we do
- 24 believe that had she gone after Mr. Denney she would
- have been able to, when it was her turn, respond to

- 1 that. But because it was not information in response
- 2 to his Surrebuttal, which is what she dealt with in
- 3 the morning during her summary, she didn't have an
- 4 opportunity to address that.
- Now, I can summarize very briefly the
- 6 three points she wants to clarify, but at the same
- 7 time I probably wouldn't do it as much justice as the
- 8 witness herself and would probably take more time
- 9 than the actual clarification. Qwest would be open
- and subject to recross, obviously, if Mr. Kopta
- 11 deemed it appropriate.
- MR. KOPTA: And, your Honor, again I will
- 13 direct everyone's attention to the Rebuttal Testimony
- that Mr. Denney filed. And on page 11, the Ogden
- 15 Main, the deficiencies are listed right there. Those
- 16 are the exact same things that Mr. Duarte says that
- 17 his witness wants to address now. She had the
- 18 opportunity to address that not only in written
- 19 testimony, but in any oral Surrebuttal that she gave.
- 20 It wasn't a factor of Mr. Denney saying something
- 21 here today, he said it in paper on April 26th.
- MR. DUARTE: Your Honor, she did respond
- 23 to Mr. Denney's Response Testimony in her written
- 24 Surrebuttal. So with that aspect, we're not trying
- 25 to revisit that. But he gave a lot more detail and,

- 1 in her view, some inaccuracies in his
- 2 cross-examination testimony which obviously came
- 3 after her testimony. And so, therefore, we think
- 4 that it's only fair that we be given the opportunity
- 5 for a full and complete record for us to go up there,
- for her to go up and clarify based on her view.
- 7 And obviously, if Mr. Kopta wants to
- 8 cross-examine her I certainly would have no
- 9 objections to that. And, frankly, if Mr. Denney
- 10 wants to come up there and try to rebut that, not
- 11 that we want to be here forever, but I wouldn't have
- 12 a problem. I want everything to just be in the
- 13 record so that we can then argue it from the briefs
- and no one can complain that there was something out
- 15 there that was left unsaid.
- 16 JUDGE GOODWILL: I'll go ahead and allow
- 17 it.
- 18 MR. DUARTE: Thank you, your Honor. We
- 19 would recall Ms. Rachel Torrence to the stand for
- 20 brief Sur-Surrebuttal, I guess.
- JUDGE GOODWILL: Ms. Torrence, I'll remind
- you you're still under oath.
- THE WITNESS: Yes, sir.
- JUDGE GOODWILL: We're not talking on
- 25 highly confidential information or confidential

- 1 material?
- MS. TORRENCE: I will stay away from that.
- 3 RACHEL TORRENCE,
- 4 recalled as a witness, was examined and testified
- 5 further as follows:
- 6 DIRECT EXAMINATION
- 7 BY MR. DUARTE:
- 8 Q. I will stay away from that. Please do not
- 9 identify the carrier whose co-loations we're talking
- 10 about.
- 11 A. Okay. If you'll allow me a minute to find
- 12 the worksheets.
- 13 O. I believe it was data response -- was it
- 14 40? Which data request was it?
- MR. DENNEY: Forty-five.
- 16 O. (BY MR. DUARTE) It's 45. They're all in
- 17 order.
- 18 A. Oh, 45. Here we go. I felt compelled to
- respond to some of the comments Mr. Denney made
- 20 regarding the Provo and Ogden wire centers in that we
- 21 failed to prove that they were fiber-based
- 22 co-locaters.
- 23 These worksheets are the actual worksheets
- that were provided to me by the field crews. When
- responding to this I provided them as documentation

- 1 when -- supporting information. However, when I was
- 2 going through the worksheets prior to compiling the
- 3 list I saw that there were inconsistencies. And I
- 4 contacted the individuals that did the actual field
- 5 verification for me and, as I stated in my testimony,
- 6 in which Mr. Denney seems to kind of gloss over, if
- 7 not totally ignore, is that if there was a negative
- 8 answer it was not that it did not meet that criteria,
- 9 it was that they were not in a position at that point
- in time to verify that. They either couldn't see it
- or they could not follow it out.
- 12 So subsequent to that I did the further
- 13 research or had my field folks do the further
- 14 research, and that was the case in the Provo wire
- 15 center where the termination in the co-lolls was in
- 16 dispute where it says no. And it's not that it
- 17 didn't terminate in the co-loll, it's that during the
- 18 June time frame they could not verify that physically
- 19 without entering the co-location.
- 20 However, I actually pulled construction
- 21 prints and talked to the individuals that do the work
- in the central office. Owest provided the cable that
- 23 goes into that central office -- or into that
- 24 co-location, excuse me. So Owest actually physically
- 25 placed the cable and dropped it into the cage. It

- 1 goes behind the electronics. The electronics are
- 2 powered and lit. We just can't see the connections.
- 3 Now, he made the misstatement that power
- 4 could not be verified. We visually verified power
- 5 which is what the TRRO required us to do. I asked
- 6 them to verify power at the BDFB previously, which is
- 7 our basic fuse box, our power boxes. I wanted to
- 8 know where those connections were so that I could go
- 9 back in and check on power levels usage if there was
- 10 a dispute, which there have been in other states, as
- 11 to how much they're using if the co-location was
- 12 operational. That was just additional data from my
- 13 backup.
- 14 But the fact of the matter is, if you'll
- look at Provo, was the power verified? Yes, it was.
- 16 Subsequent to this filing we did find the power
- 17 connections. They were on the second floor. In this
- 18 particular office we have power units on two
- 19 different floors and when it went through the path
- 20 between floors is where we kept losing it.
- 21 Eventually we did find it so it has been verified.
- Now, in the Ogden situation it was the
- 23 same, it was basically the same process. I knew
- there was an issue. And the fact of the matter is,
- if it's in there, it's working, it's got to be

- leaving the office. So again, we looked at order
- 2 information, we looked at a lot of supporting data
- 3 before I committed to putting this on the list. Now,
- 4 I did not change or add any information to the
- 5 worksheets, I didn't think that was appropriate.
- 6 Now, as far as verification documents, I
- 7 suppose I can provide affidavits from the individuals
- 8 that actually performed the data searches for me
- 9 subsequent to these verifications. Usually it's a
- 10 phone call. They call me back, "Yeah, we finally
- 11 found it." Or "This is the job number, I pulled it
- on line." And generally we don't provide our
- 13 construction data because we consider that very
- 14 confidential information because it has very specific
- 15 customer data. So those I didn't provide, I didn't
- 16 even pull copies of them. I just ran them out, told
- them where to look and they found it.
- 18 So to say that we failed is completely
- 19 inaccurate. To ignore the fact that in my testimony
- I repeatedly say we didn't stop at this verification,
- 21 this is just one piece of evidence, and if there was
- 22 still any question I went that much further to try
- and find the information. The fact that it wasn't
- documented on this worksheet is regrettable and I'll
- 25 know better for next time.

- 1 JUDGE GOODWILL: Anything further on that
- 2 issue, Mr. Duarte?
- MR. DUARTE: Nothing further from Qwest,
- 4 your Honor.
- JUDGE GOODWILL: Mr. Kopta?
- 6 MR. KOPTA: Thank you, your Honor.
- 7 CROSS-EXAMINATION
- 8 BY MR KOPTA:
- 9 Q. Do you have the data requests? Do you
- 10 have Joint CLEC 01-045? Actually it's included with
- 11 the response.
- 12 A. Yes. I just had it in front of me a
- 13 second ago.
- 14 JUDGE GOODWILL: Mr. Kopta, where is that?
- 15 And for the record, we're referring to Confidential
- 16 Exhibit DD-02. I'm not sure how we admitted it in
- these proceedings, but it's marked DD-02 to Mr.
- Denney's Rebuttal Testimony. Where in that is the
- 19 actual data request that you're referring to?
- 20 MR. KOPTA: The data request itself is not
- 21 included in that exhibit.
- 22 JUDGE GOODWILL: I thought you said it
- 23 was. I'm sorry.
- MR. KOPTA: Which would explain why you
- 25 weren't able to find it.

- 1 THE WITNESS: Yes, I have it in front of
- 2 me.
- 3 Q. (BY MR. KOPTA) Ms. Torrence, I will read
- 4 the request to you. "Please provide a copy of the
- 5 spreadsheet discussed on this page of Ms. Torrence's
- 6 testimony, " referring to page 14, "along with all
- 7 supporting information for all wire centers requests
- 8 relied upon fiber-based co-location to determine that
- 9 the wire center is not impaired." Did I read that
- 10 accurately?
- 11 A. Yes.
- 12 Q. And if you look at the confidential
- 13 attachment A, is that the same information that is
- reproduced in Mr. Denney's Exhibit DD-02?
- 15 A. Yes. It's a copy of the information in
- 16 the spreadsheet as asked for.
- 17 Q. Are you aware that data requests are
- 18 ongoing and that if you obtain additional information
- 19 you are obligated to provide that information in
- 20 response to data requests?
- 21 A. You know, I am.
- Q. And you didn't provide this additional
- 23 follow-up information, did you?
- A. As a supplement, no. It was contained in
- 25 brief in my testimony.

- 1 Q. Would you point to me where that is in
- 2 your testimony?
- 3 A. I don't have my testimony in front of me,
- 4 but I believe I responded -- it wasn't in my Direct,
- 5 it was in my Response.
- 6 MR. DUARTE: May I approach the witness,
- 7 your Honor?
- JUDGE GOODWILL: Sure.
- 9 THE WITNESS: It's so much easier when you
- 10 have a search capability.
- 11 Q. (BY MR. KOPTA) Sorry, you need an
- 12 electronic copy.
- 13 A. Okay. I started on page 9.
- 14 JUDGE GOODWILL: This is of your Response
- 15 Testimony?
- 16 THE WITNESS: Of my Response Testimony,
- 17 yes. On page 4 I asked, "How do you respond to Mr.
- 18 Denney's concern regarding information that is not
- 19 shown on the verification worksheets?" And I stated
- 20 that he mistakenly implied that an item on the
- 21 worksheet was missing or contained negative input.
- 22 Apparently no further investigation before counting
- 23 the particular carrier. However, I counted the
- 24 carrier only. I'm paraphrasing here. And the field
- verifications were not taken singularly, but rather

- 1 simply an additional piece of information.
- 2 I thought there was additional. I know
- 3 I've responded elsewhere where I put or stated the
- 4 fact that we looked at other data to support. I
- 5 would have to find that.
- 6 Okay. Page 11, Qwest used -- starting on
- 7 line 1 and, for example, on line 4, "In instances
- 8 where visibility was obstructed or access not
- 9 available, Qwest used other available data such as
- 10 order or billing information to substantiate that the
- 11 co-location was fiber-based and operational."
- 12 Q. That varies somewhat from what you just
- 13 testified, though.
- 14 A. I don't think it does, no.
- 15 Q. It doesn't? Well, you were very specific
- in your testimony today about exactly what you did,
- where and when, and I see nothing of that in your
- 18 written testimony.
- 19 A. "Qwest used other available data such as
- order and billing information." And in both
- 21 instances I looked at order information which led me
- 22 to the construction records. I also looked at
- 23 billing information.
- 24 O. I don't see any reference to construction
- 25 records.

- 1 A. Well, order information. When you place
- an order, we build. I should have articulated it
- 3 better, I agree. And I should have provided a
- 4 supplemental response to my data request, yes, and I
- 5 probably will on arriving back at my office.
- Q. Next week.
- 7 A. My apologies.
- 8 Q. Do you have the information that you just
- 9 described orally in any written form in terms of what
- 10 your steps were after you received and what you
- 11 provided to us in response to that data request?
- 12 A. In written form, I have looked at the
- ordering information online and I have looked at a
- 14 variety of online tools. I haven't taken any paper
- 15 copies, if that's what you mean.
- 16 Q. So there's no documentation of the steps
- 17 you took after you have the spreadsheets and other
- information that you provided in response to this
- 19 data request?
- 20 A. Not with me. I do have records of the
- 21 phone calls and who I spoke with and the individuals
- that actually proceeded to do the physical
- verification after we pointed them in different
- 24 directions, for example, in the BDFB. And again, my
- 25 purpose here is to provide the most complete set of

- data. I've -- it was not a question of me trying to
- 2 just gloss over it. I do have the information and he
- 3 was -- Mr. Denney was laboring under a misconception.
- Q. But you will concede, will you not, that
- 5 Mr. Denney didn't have the information that you just
- 6 gave right now prior to his testimony?
- 7 A. He had my Response Testimony, was what he
- 8 had.
- 9 Q. But he also had the response to Data
- 10 Request Number 45 which ostensibly provided all the
- 11 backup information, and your testimony right here --
- 12 A. No. The information for the physical
- verification that was -- if I recall correctly, if
- 14 you point back to my first testimony, those
- 15 verifications were an exhibit -- or if you take them
- in the context of my Direct Testimony, I provided the
- 17 worksheets that were given to me by the field folks
- 18 as a part of that verification.
- 19 Q. Right. And that obviously was what you
- 20 provided in response to Request Number 45?
- 21 A. Yes. And I saw that as limited to that.
- 22 Q. Although the data request itself, as we
- just read it, includes not just the spreadsheets but
- 24 all supporting information?
- 25 A. It didn't say supporting and additional

- 1 information, which I took to mean when -- if you look
- 2 at the letter that I sent out asking, which was an
- 3 exhibit to my Response Testimony, the letter asked my
- 4 field folks to provide me with comments and
- 5 additional information beyond the five little
- 6 criteria set forth by the FCC. I looked at that as
- 7 being the additional information that was being
- 8 called for.
- 9 Q. Okay. Well, I certainly think that the
- 10 request is clear on its face so I won't argue with
- 11 you over what it means because I'll just get an
- objection from your counsel if I try to do that.
- 13 MR. DUARTE: It's too late in the day.
- 14 THE WITNESS: And again, you know, my
- 15 purpose here is not to argue here. I do want to
- 16 present the most complete record here and prove that
- 17 those two are legitimate fiber-based co-locaters that
- 18 should not be taken off the list. And, quite
- 19 frankly, as was the case with the Midvale, if I
- 20 didn't feel comfortable with that I wouldn't have put
- 21 it forward.
- Q. (BY MR. KOPTA) I understand that. And I
- 23 hope that you would also understand from our
- 24 perspective that Mr. Denney was somewhat limited in
- 25 what he had in terms of backup information from Qwest

- 1 and that was what formed the basis of his opinion and
- 2 he didn't have the benefit of the additional
- 3 information you provided today. Is that a fair
- 4 statement?
- 5 A. I agree that we were not working under the
- 6 best of circumstances here, yes.
- 7 Q. Fair enough, that's as good as I'm going
- 8 to get.
- 9 MR. KOPTA: Your Honor, I would request,
- 10 however, to the extent that documentation exists
- along the lines that Ms. Torrence described, if we
- 12 could perhaps have that as a supplement to the record
- 13 so that we have a complete documentation of Owest's
- 14 activities in terms of verifying the fiber-based
- 15 co-locations in addition to the testimony of Ms.
- 16 Torrence given today.
- 17 JUDGE GOODWILL: No, that's reasonable.
- 18 And I would go the step further to permit Mr. Denney
- 19 the opportunity to review that, and if he needs to
- 20 provide anything by way of supplemental testimony to
- 21 the Commission based on that information we will give
- 22 him that opportunity.
- MR. KOPTA: Thank you, your Honor. That
- was my second request.
- JUDGE GOODWILL: Along those lines, how

- long do you think would be required to get that
- 2 information to the Joint CLECs, Ms. Torrence?
- 3 MS. TORRENCE: I could probably have it
- 4 within -- by the end of the week.
- JUDGE GOODWILL: Okay.
- 6 MS. TORRENCE: Now, as far as
- 7 conversations with my field folks, I'm not sure how I
- 8 would document that.
- 9 MR. KOPTA: Obviously, we don't want you
- 10 to try and recreate from memory what those
- 11 conversations were, but I think it would be
- beneficial to tell us who you spoke with and what the
- job title of that person is.
- 14 MS. TORRENCE: And that would be fine.
- 15 JUDGE GOODWILL: If you'll go ahead and
- 16 provide that. Today is the 13th, I believe Friday
- 17 must be the 16th, and if you can provide that to the
- Joint CLECs by the 16th, provide a copy to the
- 19 Commission, we will make it subject to objection, but
- 20 we will identify it as a Joint Exhibit 2 for these
- 21 purposes.
- 22 And Mr. Denney and Mr. Kopta, I'll allow
- you to speak as well, one week following that to
- 24 provide any response that you feel is required?
- MR. KOPTA: Yes. And certainly, to the

- 1 extent we can get the information electronically on
- 2 Friday, then we can have the full week to work on it
- 3 and would anticipate that we could provide a response
- 4 by the end of the following week.
- 5 JUDGE GOODWILL: By the 23rd of June?
- 6 MR. KOPTA: Yes.
- JUDGE GOODWILL: Anything further for Ms.
- 8 Torrence.
- 9 MR. DUARTE: No, your Honor.
- 10 JUDGE GOODWILL: Thanks. Anything further
- 11 from the parties?
- MR. DUARTE: Nothing with respect to any
- testimony or evidence, your Honor.
- 14 JUDGE GOODWILL: I want to -- I'll ask the
- 15 attorneys, I want to make sure I'm clear on your
- 16 expectations coming out of this. As I look at the
- information that's been provided in the testimony
- that's now in the record, the Commission has
- 19 certainly been asked and can make a decision with
- 20 respect to the proper method of counting business
- 21 lines, for instance. There is information in the
- 22 record that would enable the Commission, I believe,
- to say, Hey, we choose the Joint CLECs' position and
- the Joint CLECs provided this number of line counts,
- therefore, Qwest, you know, this wire center is not

1 impaired."

2 I haven't heard the parties dispute 3 numbers, if you will, that have been used by either 4 side so much as the methods that were used to arrive at those numbers. And I'm just wondering, is it an 5 6 expectation of the parties, and would it be helpful for the parties for the Commission to actually make 7 8 that ultimate determination based on the numbers 9 provided or to simply say this is the method that we 10 believe is reasonable and correct, come back to us, as it appears Washington has done, with the numbers 11 based on that method? 12 MR. DUARTE: Your Honor, I think my answer 13 would be the latter. I think if the Commission 14 15 issues an order setting forth the ground rules 16 resolving the disputes about the methodology, what I have seen in a lot of states is that the parties then 17 submit a compliance filing, for lack of a better 18 19 word, that basically says, Okay, now, that we have reached all this, it appears from the record that 20 21 this one meets, this one doesn't, but as part of that 22 process, you know, basically confirm that the numbers 23 are right and there's no dispute. And I don't think there's going to be much of a dispute between the 24 25 parties because I think it's a simple counting

- 1 exercise once we have the guidance from the
- 2 Commission regarding the methodology.
- 3 So I don't know. I think if the
- 4 Commission issues an order setting forth all of its
- 5 rules and all of its methodologies and resolving all
- 6 of the disputes that the parties can pretty readily
- 7 agree to the numbers. Because the numbers should be
- 8 what the numbers are, I think. I don't think Greg
- 9 was listening to me.
- 10 MR. KOPTA: I always listen to you. I'm
- 11 sort of torn because on one hand I know that from the
- 12 experience in Washington we don't always agree with
- 13 the numbers that come back and sometimes that
- 14 engenders additional disputes. On the other hand, I
- want to make sure, obviously, that the Commission has
- 16 the numbers in the record if it were to decide, okay,
- 17 we agree with this position, the result is this
- 18 number, and therefore, either the wire center meets
- or doesn't meet the impairment standards.
- I believe that in Mr. Denney's testimony,
- 21 at least from our perspective, we have documented the
- 22 number of lines that result from making the
- 23 adjustments that -- or not making the adjustments,
- 24 depending on whose proposal it is, and so that that
- 25 information is in the record and the Commission could

- 1 make a determination on almost all of the numbers.
- The only number that I'm aware of as I sit here right
- 3 now would be if the Commission were to say, we're
- 4 going to accept the way that Qwest calculated lines
- 5 for Salt Lake Main in Exhibit DLT-2, but we're going
- 6 to want them to use 2004 data. That number doesn't
- 7 exist.
- And to go to your earlier point, that is
- 9 the one number that I think that the parties do
- 10 disagree on in terms of -- our position, of course,
- is that we have no basis of knowing how that was
- 12 calculated. And so we disagree with the methodology
- as well as with the number. But that one issue
- 14 aside, I do think that there are line count numbers
- from both parties in the record. Certainly Mr.
- 16 Teitzel has an Exhibit DLT-1 that has the numbers
- 17 from Qwest's perspective and Mr. Denney has several
- 18 exhibits that include the numbers.
- 19 And so I guess what I would propose is
- that after reviewing the record, if the Commission
- 21 were to determine that the numbers are in the record
- as a result of the determinations that the Commission
- has made, that it would then tell the parties,
- 24 "Here's our decision, we need the numbers, you guys
- need to come back with the correct numbers." But we

- 1 would ask that the Commission first look to see if
- 2 the numbers are in the record.
- 3 MR. DUARTE: Yes, your Honor, if I could
- 4 just amplify on that. I mean, I do think that
- 5 there's currently, and actually I have seen nothing
- 6 in the testimony that disputes the numbers of what we
- 7 have presented and what they have presented. The
- 8 disputes have been with respect to methodology. Mr.
- 9 Kopta is correct, the only number that we don't know
- 10 yet, because no one has done the analysis, is the
- 11 2004 using the two wire center issue that we've
- 12 discussed. And certainly we can do that. And just
- like with the 2003 data for that process and the
- other numbers we've used there's been no dispute.
- 15 So I wouldn't anticipate that if that's
- 16 what the Commission rules we can easily crunch those
- 17 numbers and share those numbers and if there's a
- dispute, I guess we could bring it to the
- 19 Commission's attention. Just like the other numbers
- 20 have not been disputed, once we agree -- or once we
- 21 know what the methodology is, I don't anticipate that
- this will be any different.
- JUDGE GOODWILL: The Division?
- 24 MR. GINSBERG: I think I tend to agree
- 25 more with Mr. Kopta that the numbers are on the

- 1 record and are not in dispute. And if the Commission
- 2 can make a decision based on those records, then go
- 3 ahead and do it and not just automatically order a
- 4 compliance filing unless they find that they're not
- 5 able to based on the information that's in the record
- 6 make a determination of what the proper number is.
- 7 JUDGE GOODWILL: Okay. And my
- 8 recollection of the Division's position, Mr.
- 9 Coleman's calculations, we have his testimony that
- 10 under the Division's method Salt Lake Main would fall
- 11 under the threshold. But I think unlike the other
- 12 parties, maybe we don't actually see the numbers
- 13 behind that calculation. Is that correct?
- MR. GINSBERG: That's correct.
- 15 MR. COLEMAN: Yeah, that's accurate.
- 16 JUDGE GOODWILL: And I don't intend to --
- I didn't expect to get any resolution. I just wanted
- 18 to kind of hear what the parties thought about the
- 19 situation.
- 20 MR. DUARTE: Your Honor, I just want to
- 21 clarify. Mr. Ginsberg said he agreed more with Mr.
- 22 Kopta. Actually, I'm in agreement with Mr. Kopta, so
- I think we're all in agreement, frankly. The only
- 24 reason I mentioned the compliance filing is I got the
- impression that maybe your Honor was concerned there

- 1 might be some dispute. And certainly if the
- 2 Commission did go with the 2004 numbers that Mr.
- 3 Teitzel did in DLT-2, then obviously we would have to
- 4 do some kind of compliance filing. But we do agree
- 5 that there's enough numbers in the record and that no
- one has really disputed those numbers and so that
- 7 once the methodology issues have been resolved then
- 8 we know what the numbers are. So I think we're all
- 9 in agreement.
- JUDGE GOODWILL: Okay. Thanks.
- 11 The only other thing I can think of, and I
- just throw it out as I do in most dockets, does
- anyone feel the need for briefing at all on this or
- 14 are you just ready to the Commission rule on it?
- 15 MR. DUARTE: Your Honor, I'm not sure if
- 16 we've talked to Mr. Ginsberg, but I've talked to Mr.
- 17 Kopta. I think we do agree especially because these
- issues are being dealt with in other states that we
- 19 do want post hearing briefs. And we noticed from the
- 20 original prehearing conference order that there was a
- very, very quick, like seven or eight-day turnaround
- for post hearing brief. And I was not involved in
- 23 the case at that time, but we agree that that is very
- 24 unrealistically tight.
- 25 And so we were thinking more in terms of,

- 1 because it's going to take a week or two for the
- 2 transcript, that perhaps a 30-day time period for an
- 3 opening brief, all parties do simultaneous opening
- 4 brief and then two or three weeks later we could get
- 5 a simultaneous reply brief. And I apologize, I did
- 6 not discuss that with Mr. Ginsberg. I just did not
- 7 get a chance to. But that would be the proposal that
- 8 I think both Mr. Kopta and I would at least agree
- 9 with.
- 10 JUDGE GOODWILL: My apologies. I forget
- 11 that was even in the original scheduling order. So
- we will look at briefs, then, and we can talk dates?
- MR. GINSBERG: Sure. My preference would
- be only to have one brief, but I guess I don't have
- 15 to respond.
- 16 MR. DUARTE: That's true. We talked about
- that, your Honor, but I think because of the other
- 18 states we kind of thought that -- I mean, lawyers
- 19 always want to get the last word in.
- 20 MR. GINSBERG: That's the trouble about us
- 21 going first, I guess. They want to make sure they
- get everything that they can say.
- MR. DUARTE: Well, and unlike other
- dockets where there will be filed testimony first,
- we're not advocating that we go first and then

- 1 everybody else respond and then we reply and so we
- get two bites of the apple and they get one. We
- 3 agree two simultaneous direct -- or opening and two
- 4 simultaneous replies should be more than enough.
- 5 JUDGE GOODWILL: Again, I think the
- 6 parties are free to decide not to submit one or both
- 7 of those if they choose not to. So the first round
- 8 -- I mean, I'm open to what the parties want as far
- 9 as a deadline for these.
- 10 MR. DUARTE: It is summer, which in
- 11 Portland is only from July to September.
- MR. KOPTA: It's the same in Seattle.
- 13 MR. GINSBERG: Well, it's certainly summer
- 14 here.
- MR. DUARTE: Well, your Honor, we thought
- 16 30 days would be reasonable. So that would be --
- that would probably fall on either a Thursday or
- 18 Friday. I assume, probably a Thursday.
- 19 JUDGE GOODWILL: Can we make it Friday,
- 20 July 14th?
- 21 MR. DUARTE: July 14th would work okay.
- JUDGE GOODWILL: For the initial briefs.
- 23 And then a couple of weeks for the reply?
- MR. DUARTE: Greg, two, three?
- MR. KOPTA: I think two should be enough.

1 MR. DUARTE: You do or don't? MR. KOPTA: Let's split the difference and 2 3 do two and-a-half. JUDGE GOODWILL: Oh, two and-a-half? 4 5 MR. KOPTA: Yeah. Make it like August 6 2nd. 7 JUDGE GOODWILL: Okay. 8 MR. DUARTE: You know what, I'm going on 9 -- well, I'm going to be gone the week of I think 10 it's the 30th or something for the whole week. 11 MR. KOPTA: The week of July 30th. All right. We can do two briefs and have it the 28th. 12 MR. DUARTE: That's a good way to get 13 14 away. 15 JUDGE GOODWILL: 14 July and 28 July? MR. DUARTE: Right. Any problem with that 16 17 from the Division? MR. GINSBERG: No. 18 JUDGE GOODWILL: All right. Anything 19 further we need to take up before we close here 20 21 today? 22 All right. Thank you very much. 23 (The taking of the deposition was. 24 Concluded at 4:11 p.m.)

26

25

/

1	CERTIFICATE
2	
3	STATE OF UTAH)
	: ss.
4	COUNTY OF SALT LAKE)
5	
	I, LANETTE SHINDURLING, a Registered
6	Professional Reporter, Certified Realtime Reporter
	and Notary Public in and for the State of Utah,
7	residing at Salt Lake City, Utah hereby certify;
8	That the foregoing proceeding was taken
	before me at the time and place herein set forth, and
9	was taken down by me in stenotype and thereafter
	transcribed into typewriting;
10	
	That pages 1 through 249, contain a full,
11	true and correct transcription of my stenotype notes
	so taken.
12	
	I further certify that I am not of kin or
13	otherwise associated with any of the parties to said
	cause of action, and that I am not interested in the
14	event thereof.
15	WITNESS MY HAND and official seal at Salt
	Lake City, Utah, this 27th day of June, 2006.
16	
17	
18	LANETTE SHINDURLING, RPR, CRR
	Utah License No. 103865-7801
19	
20	
21	
22	
23	
24	
25	