

From: Mays, Tanya (Qwest) [email redacted]
Sent: Thursday, October 26, 2006 9:53 AM
To: Gilbert, Christopher J.; Dozier, Viktoria
Cc: Markert, William D.; Johnson, Bonnie J.; Christenson, Valerie; Hernandez, Debra; Taylor, Kimberly
Subject: Oregon Telecom Acct.# 64907989 Account Status

Dear Chris,

Thank you for your payment information. Reviewing your account your check has posted and your account is current. Thank you for your assistance. Have a great day.

Respectfully,

Tanya Mays

Qwest Wholesale Accounts Receivable Analyst

Phone [redacted]

Fax [redacted]

Email: [redacted]

From: Gilbert, Christopher J. [email redacted]
Sent: Wednesday, October 25, 2006 6:23 AM
To: Mays, Tanya; Dozier, Viktoria
Cc: Markert, William D.; Johnson, Bonnie J.
Subject: RE: Oregon Telecom Acct.# 64907989 Undisputed Past Due Notice

Tonya,

The balance referenced below is from the 9/23/06 invoice. It was paid on check # 100009947 on 10/16/06. One week before it was due. Please review your internal process to determine why payments are not applied in a timely manner. Timely payment application on the part of Qwest will prevent the unnecessary distribution of letters such as this one.

Thank you,
Chris Gilbert

Sr. Manager, Network Financial Management

Eschelon Telecommunications, Inc.

[phone redacted]

From: Markert, William D.
Sent: Tuesday, October 24, 2006 5:42 PM
To: Gilbert, Christopher J.
Subject: FW: Oregon Telecom Acct.# 64907989 Undisputed Past Due Notice
Importance: High

From: Mays, Tanya [email redacted]
Sent: Tuesday, October 24, 2006 12:36 PM
To: Markert, William D.; Johnson, Bonnie J.
Cc: Christenson, Valerie; Taylor, Kimberly; Hernandez, Debra; Ebell, Cindy; Dittman, Leann E; Harriger, Shelly; Hahn, Patty; Nielsen, Joshua; Dozier, Viktoria
Subject: Oregon Telecom Acct.# 64907989 Undisputed Past Due Notice
Importance: High

October 24, 2006

Oregon Telecom, Inc. / Eschelon

Bill Markert and Bonnie Johnson

444 East 2nd Avenue

Eugene, OR 97401

Phone: [redacted]

E-Mail: [email redacted] and [email redacted]

RE: Past Due Balance: \$ 28,041.83

Account No: 64907989

Delivery via E-Mail and UPS Overnight

Dear Mr. Bill Markert and Ms. Bonnie Johnson:

Thank you for your continued business. We value the relationship we have developed with Oregon Telecom, Inc. /Eschelon, and we recognize the importance of meeting our commitment to provide you with quality service in exchange for timely payment for such services.

It has come to our attention that there is an undisputed balance of \$ 28,041.83 associated with account number 64907989.

As you know, your contract allows Qwest to take the appropriate collections action to obtain payment for the services Qwest provides. Those actions may include charging late fees, refusing to accept additional orders, or interrupting service until we receive the appropriate past due amounts. We want to avoid such counterproductive activities. Therefore, we are requesting that you immediately remit the undisputed balance due. If we do not receive confirmation that a payment of \$ 28,041.83 has been received prior to 12:00 pm Mountain Time on October 27, 2006, we may be forced to exercise our rights under the contract. Please help us avoid taking such actions.

Please submit your payment via wire as follows:

FIRST TENNESSEE BANK

MEMPHIS, TN.

[routing number redacted]

Please place your account numbers in the notes

Please send confirmation of your wire transfer number to me at [email redacted] Your prompt attention to this matter is appreciated.

If payment has been sent, please disregard this notice. If you feel you have received this notice in error, please contact me immediately so we can work with you to correct any discrepancies in our records.

We look forward to working with you to resolve these issues so that we can continue to provide you with excellent customer service.

Thank you in advance,

Tanya Mays on behalf of Viktoria Dozier

Qwest Wholesale Accounts Receivable Analyst

Phone [redacted]

Fax [redacted]

Email: [redacted]

This communication is the property of Qwest and may contain confidential or privileged information. Unauthorized use of this communication is strictly prohibited and may be unlawful. If you have received this communication in error, please immediately notify the sender by reply e-mail and destroy all copies of the communication and any attachments.