

SCHEDULE NO. A-3
BUNDLED SERVICES

LIST OF EFFECTIVE SHEETS

Sheets 1 through 4 of this schedule are effective as of the date shown on each sheet.

<u>Sheets</u>	<u>Number of Revision</u>	<u>Sheets</u>	<u>Number of Revision</u>
1	187th Revised*	2623	Original Original
2	4 th Revised	2724	Original Original
2.1	Original	2825	Original Original
2.2	Original	2926	Original Original
2.3	Original	3027	Original Original
2.4	Original	3128	Original Original
3	2 nd Revised	3229	1st Revised Original
4	2 nd Revised	3330	1st Revised Original
5	1 st Revised	3431	Original Original
6	1 st Revised	3532	Original 1st Revised
7	1 st Revised	3633	Original 1st Revised
8	Original	3734	Original Original
9	Original	3835	Original Original
10	1 st Revised	3936	1st Revised Original
11	Original	4037	Original Original
12	1 st Revised	4138	Original Original
13	Original	4239	Original 1st Revised
14	Original	4340	Original Original
15	Original	4441	Original Original
16	Original	4542	Original Original
17	1 st Revised	4643	Original* Original
18	Original	4744	Original* Original*
19	Original	4845	Original* Original*
20	Original	49	Original*
21	Original	50	Original*
22	Original	51	Original*
<u>23</u>	<u>Original</u>		
<u>24</u>	<u>Original</u>		
<u>25</u>	<u>Original</u>		

*Denotes Change

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SCHEDULE NO. A-3

BUNDLED SERVICES (Continued)

FRONTIER ~~BUSINESS ESSENTIALS~~ DIGITAL PHONE PLUS SERVICE

(N)

APPLICABILITY

~~Applicable to Single-party Residential Flat rate service.~~ Applicable to Business Flat rate service.

TERRITORY

Applicable to the territory within the exchange areas where service is provided from Central Offices and/or Operating Systems capable of providing the Frontier Digital Phone Plus bundle as said exchanges are defined on the maps contained in this tariff.

~~Applicable to the territory within the exchange areas where service is provided from Central Offices and/or Operating Systems capable of providing the Frontier Digital Phone Essentials bundle as said exchanges are defined on the maps contained in this tariff.~~

GENERAL

A1 The Frontier Digital Phone Plus Service is a bundled offering available to Residential customers. The bundle includes the following components: two Basic Flat Rate Access Lines, Custom Calling features, Voice Mail (Non-regulated) and Unlimited Extended Area Service. Customers may select any or all of the following features for a monthly rate charge.

A2 Basic Bundle

- Two Single Party Flat Rate Access Lines
- Call Forward Busy & Call Forward No Answer
- Unlimited Extended Area Service
- Voice Mail – Residential Basic (Non-regulated)
- Call Waiting/Cancel Call Waiting
- Caller ID with Name

A3 Digital Phone Enhanced Feature Pack

The following services are included in the feature package and may be added to the bundle. The feature package will be billed in accordance with the rate listed in Schedule No. A-3, item A3.2.

- Call Forwarding – Variable
- Call Return
- Repeat Dialing
- 8-Code Speed Calling or 30-Code Speed Calling

(N)

~~Three-way Calling. Frontier Business Essentials is a package offering available to Business Customers. The package includes a flat rate Basic Business Line; a combination of~~

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CITIZENS TELECOMMUNICATIONS COMPANY OF UTAH

P.O. Box 708970, Sandy, UT 84070

Original Sheet No. 464
Supersedes _____ Sheet No. _____

~~enhanced calling features, certain designated non-regulated services and price-listed services.~~

~~A2 Flat Rate Business Line~~

- ~~Caller ID with Name~~
- ~~Call Waiting~~
- ~~Call Waiting ID~~
- ~~Call Forwarding~~
- ~~Basic Voice Mail (Non-regulated)~~

~~A3 Optional Features Package~~

- ~~Repeat Dialing _____~~
- ~~Call Return~~
- ~~Three-way Calling~~
- ~~8-Code Speed Calling or 30-Code Speed Calling~~
- ~~Call Forward Variable~~

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Government & External Affairs

SCHEDULE NO. A-3

BUNDLED SERVICES (Continued)

FRONTIER DIGITAL PHONE PLUS SERVICE ~~FRONTIER BUSINESS ESSENTIALS~~ (Continued) (N)

RATES AND CHARGES

A1 Federal Subscriber Line Charge will be billed separately for each line from the basic bundle offering. All other surcharges and taxes will apply.

A2 Unless otherwise stated elsewhere in this section, Service Connection charges as specified in Tariff Schedule A-5 apply to the installation of the bundle.

~~A3 Frontier Digital Phone Plus Service is provided at the following rates: Federal Subscriber Line Charge will be billed separately from the bundled offering. All other surcharges and taxes will apply.~~

~~A2 Unless otherwise stated elsewhere in this Section, Service Charges as specified in Tariff Schedule A-5 apply to the installation of individual components of the bundle.~~

~~A3 Frontier Business Essentials bundle is provided at the following rate:~~

Monthly Rate

<u>1. Frontier Digital Phone Plus Service</u>	<u>\$39.99</u>
Frontier Business Essentials	_____ \$39.99
<u>2. Digital Phone Enhanced Feature Pack</u>	<u>3.99</u>

CONDITIONS

A1 The bundle is available only where facilities and operating systems are available and technically feasible.

A2 The features are provided subject to their individual service regulations as specified in the applicable sections of the tariff.

A3 Call Detail for Extended Area Service will not be displayed on the customer's monthly telephone bill.

A4 Frontier Digital Phone Plus Service includes basic local service and non-basic local services. Nonpayment or partial payment of the basic local service charge within the bundle may

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Government & External Affairs

result in disconnection of your basic local service. Refer to the Utility's Rules and Regulations pertaining to non-payment or partial payment.

A5 Customers may add or delete any features offered in the bundle without incurring a Service Connection Charge.

A6 If the customer disconnects any component of the bundle, the remaining components of the bundle will be billed at their individual tariffed monthly rates.

~~The bundle is available only where facilities and operating systems are available and technically feasible.~~

~~A. The features are provided subject to their individual service regulations as specified in the applicable sections of the tariff.~~

~~B. The bundle is offered on a month-to-month basis.~~

~~C. The bundle rate includes Extended Area Service (EAS) in exchanges where EAS is included in the local service access line rate. In exchanges where EAS is billed separately from the local service access line rate, EAS will be billed separately from and in addition to the bundle rate. The call detail for EAS calls will not be displayed on the bill.~~

~~D. All applicable surcharges and taxes will be billed separately from and in addition to the bundle rate.~~

~~E. The bundle cannot be used in association with a Residential Line, PBX Service, Centrex, or ISDN service.~~

~~Deluxe Voice Mail will be offered as an add-on to this bundle.~~

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Government & External Affairs

SCHEDULE NO. A-3

BUNDLED SERVICES (Continued)

FRONTIER DIGITAL PHONE PLUS SERVICE (Continued)

(N)

F.CONDITIONS (Continued)

A7 The bundle is offered on a one, two or three year term.

B1 If the tariffed rate changes during the term of the contract, the contract rate will remain in effect in the customer's contract.

B2 If the customer cancels the bundle before the end of the term contract, an early termination charge of \$200.00 shall apply.

A8 The bundle will appear as a single line item on the bill.

A9 The bundled rate includes all available Extended Area Service (EAS) calling in exchanges where EAS is offered

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Government & External Affairs

SCHEDULE NO. A-3

BUNDLED SERVICES (Continued)

FRONTIER DIGITAL PHONE PLUS X1

(N)

APPLICABILITY

Applicable to Single-party Residential Flat rate service.

TERRITORY

Applicable to the territory within the exchange areas where service is provided from Central Offices and/or Operating Systems capable of providing the Frontier Digital Phone Plus X1 service as said exchanges are defined on the maps contained in this tariff.

GENERAL

A1 Frontier Digital Phone Plus X1 service is a bundled offering available to Residential customers that subscribe to flat rate service. The bundle includes the following components: two Basic Flat Rate Access Lines, Custom Calling features and Unlimited Extended Area Service. Customers may select any or all of the following services and features for a monthly rate charge.

A2 Basic Bundle

- Two Single Party Flat Rate Access Lines
- Call Forward Busy & Call Forward No Answer
- Unlimited Extended Area Service
- Voice Mail – Residential Basic (Non-regulated)
- Call Waiting/Cancel Call Waiting
- Caller ID with Name
- 8-Code Speed Calling

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SCHEDULE NO. A-3

BUNDLED SERVICES (Continued)

FRONTIER DIGITAL PHONE PLUS X1 (Continued)

(N)

RATES AND CHARGES

A1 Federal Subscriber Line Charge will be billed separately for each line from the basic bundle offering. All other surcharges and taxes will apply.

A2 Unless otherwise stated elsewhere in this section, Service Connection Charges as specified in Tariff Schedule A-5 apply to the installation of the bundle.

A3 Frontier Digital Phone Plus X1 service bundle is provided at the following rate:

Monthly Rate

Frontier Digital Phone Plus X1 Service \$26.49

CONDITIONS

A1 The bundle is available only where facilities and operating systems are available and technically feasible.

A2 The features are provided subject to their individual service regulations as specified in the applicable schedules of the tariff.

A3 Call Detail for Extended Area Service will not be displayed on the customer's monthly telephone bill.

A4 Frontier Digital Phone Plus X1 bundle includes basic local service and non-basic local services. Nonpayment or partial payment of the basic local service charge within the bundle may result in disconnection of your basic local service. Refer to the Utility's Rules and Regulations pertaining to non-payment or partial payment.

A5 Customers may add or delete any features offered within the bundle without incurring a Service Connection Charge.

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SCHEDULE NO. A-3

BUNDLED SERVICES (Continued)

FRONTIER DIGITAL PHONE PLUS X1 (Continued)

(N)

CONDITIONS (Continued)

A6 If the customer disconnects any component of the bundle, the remaining components of the bundle will be billed at their individual tariffed monthly rates.

A7 The bundle is offered on a one, two or three year term.

B1 If the tariffed rate changes during the term of the contract, the contract rate will remain in effect in the customer's contract.

B2 If the customer cancels the bundle before the end of the term contract, an early termination charge of \$200.00 shall apply.

A8 The bundle will appear as a single line item on the bill.

A9 The bundled rate includes all available Extended Area Service (EAS) calling in exchanges where EAS is offered.

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