

BEEHIVE TELEPHONE COMPANY, INC.
2000 E Sunset Road
Lake Point, UT 84074

UT PSC Schedule 11 Dated 03/13/09
Replaces Prior Dated 09/07/84
Compliance Filing Docket No. 08-051-01

SCHEDULE NO. 11- CHARGES FOR TOLL INVESTIGATION (T)

APPLICABILITY:

Applicable to all Beehive Customers in Utah.

TERRITORY:

Throughout Beehive operating areas except as may hereafter be provided.

RATES:

Rates are predicted on office time and expense to determine calling numbers billed to customers by automatic recording and processing equipment where customers call and question the charge and desire to know the name and or address of the called number.

The rate per number so identified shall be charged to the customer as fifty cents per number so identified.

Note: This charge is required to pay overhead by the large number of customers in Rush Valley and Vernon who are calling to verify numbers called from their phones which being all private lines and which are timed and recorded by Beehive recording equipment and translated into billable calling records at monthly intervals. In several months of tracking such calls, not one error has been determined. Typically, the customer has others in the household who have made the calls and one party or another calls the business office to learn the identity of the called number. Costs to Beehive to make these determinations are \$1.00 for each. It is felt the Rate imposed will reduce the burden on other ratepayers by the few who take advantage of this service.

Where it is learned that an error in billing has occurred, no charge will apply for the investigation or reporting of the desired information requested by the customer and where the company does issue a credit for the error.

By: Judith Hooper, Chief Legal Officer

Issued Date: 02/13/2009
Advice Letter/Docket No. 08-051-01

Effective Date: 3/13/2009