



PUBLIC NOTICE

Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

News Media Information 202 / 418-0500
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Internet: <http://www.fcc.gov>
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DA 08-08-916
April 18, 2008

**PLEADING CYCLE ESTABLISHED FOR COMMENTS ON
VERMONT TELEPHONE COMPANY'S PETITION FOR DECLARATORY RULING
REGARDING INTERCONNECTION RIGHTS**

WC Docket No. 08-56

Comments Due: May 19, 2008
Reply Comments Due: June 9, 2008

On April 11, 2008, Vermont Telephone Company filed a petition seeking clarification regarding whether Voice over Internet Protocol (VoIP) providers are entitled to the interconnection rights of telecommunications carriers.¹ Specifically, the petition seeks clarification regarding: (1) whether only telecommunications carriers are entitled to interconnection with local exchange carriers pursuant to sections 251 and 252; (2) whether a VoIP provider is entitled to interconnection pursuant to sections 251 and 252 when, in separate proceedings, that provider has taken a position that it is not a telecommunications carrier; and (3) whether Comcast Phone of Vermont, LLC, as a VoIP provider, is a telecommunications carrier and therefore entitled to interconnection pursuant to sections 251 and 252.²

This matter shall be treated as a "permit-but-disclose" proceeding in accordance with the Commission's *ex parte* rules. *See* 47 C.F.R. §§ 1.1200, 1.1206. Persons making oral *ex parte* presentations are reminded that memoranda summarizing the presentations must contain summaries of the substance of the presentations and not merely a listing of the subjects discussed. More than a one- or two-sentence description of the views and arguments presented generally is required. *See* 47 C.F.R. § 1.1206(b). Other rules pertaining to oral and written *ex parte* presentations in permit-but-disclose proceedings are set forth in section 1.1206(b) of the Commission's rules, 47 C.F.R. § 1.1206(b).

All filings must be addressed to the Commission's Secretary, Marlene H. Dortch, Office of the Secretary, Federal Communications Commission, 445 12th Street, SW, Suite TW-A325, Washington, DC 20554. Parties should also send a copy of their filings to the Competition Policy Division, Wireline Competition Bureau, Federal Communications Commission, 445 12th Street, SW, Washington, DC 20554, or by e-mail to CPDcopies@fcc.gov. Parties shall also serve one copy with the Commission's copy

¹ *See* Petition of Vermont Telephone Company for Declaratory Ruling Whether Voice over Internet Protocol Services are Entitled to the Interconnection Rights of Telecommunications Carriers (filed Apr. 11, 2008).

² *See id.* at 1-8.

contractor, Best Copy and Printing, Inc. (BCPI), Portals II, 445 12th Street, SW, Room CY-B402, Washington, DC 20554, (202) 488-5300, or via e-mail to fcc@bcpiweb.com.

Comments may be filed using the Commission's Electronic Comment Filing System (ECFS) or by filing paper copies.

- **Electronic Filers:** Comments may be filed electronically using the Internet by accessing the ECFS: <http://www.fcc.gov/cgb/ecfs/>. Filers should follow the instructions provided on the website for submitting comments.
 - For ECFS filers, if multiple docket or rulemaking numbers appear in the caption of this proceeding, filers must transmit one electronic copy of the comments for each docket or rulemaking number referenced in the caption. In completing the transmittal screen, filers should include their full name, U.S. Postal Service mailing address, and the applicable docket or rulemaking number. Parties may also submit an electronic comment by Internet e-mail. To get filing instructions, filers should send an e-mail to ecfs@fcc.gov and include the following words in the body of the message: get form <your email address>. A sample form and directions will be sent in response.
- **Paper Filers:** Parties who choose to file by paper must file an original and four copies of each filing. If more than one docket or rulemaking number appears in the caption of this proceeding, filers must submit two additional copies for each additional docket or rulemaking number. **Parties are strongly encouraged to file comments electronically using the Commission's ECFS.**

Filings can be sent by hand or messenger delivery, by commercial overnight courier, or by first-class or overnight U.S. Postal Service mail (although we continue to experience delays in receiving U.S. Postal Service mail). All filings must be addressed to the Commission's Secretary, Marlene H. Dortch, Office of the Secretary, Federal Communications Commission.

- The Commission's contractor will receive hand-delivered or messenger-delivered paper filings for the Commission's Secretary at 236 Massachusetts Avenue, NE, Suite 110, Washington, DC 20002. The filing hours at this location are 8 a.m. to 7 p.m. All hand deliveries must be held together with rubber bands or fasteners. Any envelopes must be disposed of before entering the building.
- Commercial overnight mail (other than U.S. Postal Service Express Mail and Priority Mail) must be sent to 9300 East Hampton Drive, Capitol Heights, MD 20743.
- U.S. Postal Service first-class, Express, and Priority mail should be addressed to 445 12th Street, SW, Washington, DC 20554.

People with Disabilities: To request materials in accessible formats for people with disabilities (braille, large print, electronic files, audio format), send an e-mail to fcc504@fcc.gov or call the Consumer and Governmental Affairs Bureau at 202-418-0530 (voice), 202-418-0432 (tty).

Filings and comments are also available for public inspection and copying during regular business hours at the FCC Reference Information Center, Portals II, 445 12th Street, SW, Room CY-A257, Washington, DC 20554. They may also be purchased from the Commission's duplicating contractor, Best

Copy and Printing, Inc., Portals II, 445 12th Street, SW, Room CY-B402, Washington, DC, 20554, telephone 202-488-5300, facsimile 202-488-5563, or via e-mail at fcc@bcpiweb.com.

For further information regarding this proceeding, contact Tim Stelzig, Competition Policy Division, Wireline Competition Bureau, 202-418-0942 or Adam Kirschenbaum, Competition Policy Division, Wireline Competition Bureau, 202-418-7280.

- FCC -



WC 08-56

DOCKET FILE COPY ORIGINAL

April 11, 2008

FILED/ACCEPTED
APR 11 2008
Federal Communications Commission
Office of the Secretary

VIA HAND DELIVERY

Marlene H. Dortch, Secretary
Federal Communications Commission
Office of the Secretary
c/o Natek, Inc.
236 Massachusetts Avenue, N.E.
Suite 110
Washington, DC 20002

Re: Petition for Declaratory Ruling

Dear Ms. Dortch:

On behalf of Vermont Telephone Company, transmitted herewith are an original and four (4) copies of its Petition for Declaratory Ruling for a policy clarification regarding: (1) whether or not only "telecommunications carriers" are entitled to interconnection with local exchange carrier ("LEC) facilities by the express terms of Sections 251 and 252 of the Communications Act of 1934, as amended (the "Act"), 47 U.S.C. §§ 251, 252; (2) whether or not Voice over Internet Protocol ("VoIP") providers are entitled to interconnection pursuant to those sections of the Act when they assert they are not "telecommunications carriers"; and (3) whether or not Comcast Phone of Vermont, LLC ("Comcast"), as a VoIP provider, is a telecommunications carrier and, therefore, is entitled to interconnection pursuant to those statutory provisions.

Please date-stamp and return the extra copy of this filing. Should you have any questions with respect to this matter, please do not hesitate to contact the undersigned at (202) 344-8006.

Respectfully submitted,

James U. Troup
Counsel for Vermont Telephone Company

Enclosure

**Before the
FEDERAL COMMUNICATIONS COMMISSION
Washington, D.C. 20554**

FILED/ACCEPTED

APR 11 2008

*Federal Communications Commission
Office of the Secretary*

In the Matter of)
)
)

Petition for Declaratory Ruling Whether)
Voice over Internet Protocol Services)
Are Entitled to the Interconnection Rights of)
Telecommunications Carriers)
_____)

File No. _____

PETITION FOR DECLARATORY RULING

Vermont Telephone Company ("VTel") respectfully petitions the Federal Communications Commission ("FCC" or "Commission") for a policy clarification via a declaratory ruling, or via any other means the FCC considers appropriate, regarding: (1) Whether or not only "telecommunications carriers" are entitled to interconnection with local exchange carrier ("LEC) facilities by the express terms of Sections 251 and 252 of the Communications Act of 1934, as amended (the "Act"), 47 U.S.C. §§ 251, 252; (2) Whether or not Voice over Internet Protocol ("VoIP") providers are entitled to interconnection pursuant to those sections of the Act when they assert they are not "telecommunications carriers"; and (3) Whether or not Comcast Phone of Vermont, LLC ("Comcast"), as a VoIP provider, is a telecommunications carrier and, therefore, is entitled to interconnection pursuant to those statutory provisions.

I. Background.

VTel is an independent, family-owned LEC, whose rural service area covers 14 towns and villages in Southern Vermont. VTel provides local exchange and other services to approximately 21,000 telephone lines, and has provided service to its rural Vermont communities for more than a decade. VTel's founders have longstanding and positive

relationships with pioneers of the cable TV industry, and simply here request FCC guidance regarding VTel's obligations and responsibilities in fulfilling the letter and spirit of all FCC requirements.

VTel welcomes competition, and believes that competition on a level playing field is good for both consumers and telecommunications companies. VTel also fully supports policies that enhance such competition, which have been implemented by the FCC, the Vermont Public Service Board and the Vermont Department of Public Service, as well as other agencies. While VTel works assiduously to fulfill the letter and spirit of all rules and guidelines established by the FCC, the Vermont Public Service Board, and the Vermont Department of Public Service, there seems to be some confusion and uncertainty in the industry as to the application of the statutory provisions discussed herein to VOIP providers.

On January 10, 2008, Comcast sent a letter to VTel requesting interconnection pursuant to Section 251(a)-(b) of the Act. Specifically, Comcast requested an interconnection agreement that would include “[d]irect and indirect network interconnection;” “[n]umber portability;” “[r]eciprocal compensation at ‘bill and keep;”” and “[a]ccess to directory listings and directory assistance”. Comcast also requested that VTel upgrade its switches to provide number portability in more than a dozen of VTel's rate centers, if VTel does not currently have the capability to provide local number portability in those geographic areas.

Although Comcast holds a certificate from the Vermont Public Service Board, it reportedly does not provide any “telecommunications service”. The service for which Comcast requests an interconnection agreement under Sections 251-252 of the Act is its “Digital Voice” service. See <http://comcast.usdirect.com/vermont-comcast.html>. Digital Voice is a VoIP service. See <http://www.comcast.com/Customers/FAQ/FaqDetails.ashx?Id=2778>.

II. Declaratory Ruling is Appropriate.

The Administration Procedure Act and the Commission's Rules authorize the Commission to "issue a declaratory ruling in order to terminate a controversy or remove uncertainty." See 5 U.S.C. § 554(e) and 47 C.F.R. § 1.2. It is appropriate in this case for the Commission to clarify what entities are, and are not, subject to the benefits and burdens imposed by Section 251 of the Act.

Whether or not a State regulatory commission has issued a certificate or other authorization allowing an entity to operate as a competitive local exchange carrier ("CLEC") appears to be secondary to the threshold question of whether a VoIP service is a telecommunications service. The Act appears to allocate final authority for this important national policy matter to the FCC, by granting to the FCC authority to "carry out" the Act's provisions, including Sections 251 and 252. *See AT&T v. Iowa Utilities Board*, 525 U.S. 366 (1999). The tasks under Sections 251 and 252 entrusted to the States by the Telecommunications Act of 1996 do not appear to entirely displace the Commission's authority to interpret the Act and establish the guidelines for the States' activities under those provisions, and particularly in matters of national scope and importance. *Id.* at 385. Moreover, as the Commission has previously held, VoIP services are incapable of separation into interstate and intrastate components, and may therefore be subject solely to the Commission's jurisdiction. *Vonage Holdings Corporation Petition for Declaratory Ruling Concerning an Order of the Minnesota Public Utilities Commission*, 19 FCC Rcd 22404, ¶ 14 (2004).

III. It Remains Unclear Whether Comcast is a Telecommunications Carrier and thus Entitled to Section 251 Interconnection.

Congress granted certain rights to and imposed certain obligations upon "telecommunications carriers". Section 251(a) requires all telecommunications carriers "to

interconnect . . . with the facilities and equipment of other *telecommunications carriers*[" 47 U.S.C. § 251(a)(1) (emphasis added). The Act imposes further duties upon LECs, which include providing dialing parity to "competing providers of *telephone exchange service and telephone toll service*;" providing access to pole attachments to "competing providers of *telecommunications services*;" and establishing reciprocal compensation arrangements for "transport and termination of *telecommunications*[" 47 U.S.C. § 251(b) (emphasis added).

The Commission has stated that "[t]he obligations of sections 251 and 252 of the Act are triggered by the provision of a 'telecommunications service.'" *Deployment of Wireline Services Offering Advanced Telecommunications Capability*, 13 FCC Rcd. 24011, ¶ 34 (1998). The Commission's rules implementing Section 251(a) further clarify that, although a telecommunications carrier obtaining interconnection may also offer information services, that carrier *must* offer "telecommunications services" through the interconnection arrangement. 47 C.F.R. § 51.100(b). In promulgating rules to implement the relevant subsections of 251(b), the Commission has likewise limited the class of entities entitled to the benefits of those rules: for example, dialing parity and access to telephone numbers, operator services, directory assistance and directory assistance are limited to entities providing telephone exchange or telephone toll services. 47 C.F.R. §§ 51.205, 217. The rules governing reciprocal compensation specifically apply to "transport and termination of telecommunications traffic between LECs and other telecommunications carriers," 47 C.F.R. § 51.701(a); but exclude traffic that is "interstate or intrastate exchange access, information access, or exchange services for such access[" 47 C.F.R. § 51.701(b)(1). Thus, both Congress and the Commission have made it abundantly clear that the interconnection, reciprocal compensation and other rights granted by Section 251 apply only to telecommunications carriers.

Although the issue has been under consideration for some time now,¹ the Commission has *not* classified VoIP as a “telecommunications service” or VoIP providers as “telecommunications carriers.” VTel does not assert here that VOIP is, or is not, a telecommunications service. Nonetheless, based on FCC precedents, it appears that Comcast’s VoIP service might not be “telecommunications service,” and that Comcast might not be a “telecommunications carrier.” In such an event, by the express terms of the Act and the Commission’s rules, Section 251 would then not apply to Comcast’s services, and the Commission would then issue a declaratory ruling, or other clarification, so stating.

Moreover, Comcast itself has frequently denied that it has, or wants to have, “telecommunications carrier” status. In Vermont, the State in which Comcast now seeks to avail itself of the rights of a carrier, Comcast appears to have denied being a telephone company for purposes of compensating a utility for pole attachments. See Motion to Intervene of Burlington Electric Light Department, *Investigation into regulation of Voice over Internet Protocol (“VoIP”) services*; Vermont Public Service Board Docket No. 7315, at 3 (filed March 20, 2008), attached hereto as Exhibit One. Similarly, in recent comments to the FCC, Comcast consistently identified itself as a cable operator, and made no distinction between VoIP offerings and other broadband services. See generally Comments of Comcast Corporation, *In the Matter of Broadband Industry Practices*, WC Docket No. 07-52 (filed February 12, 2008) available at http://fjallfoss.fcc.gov/prod/ecfs/retrieve.cgi?native_or_pdf=pdf&id_document=6519840991.

Comcast in this FCC docket disclaimed common carrier status and the applicability to Comcast of statutory and rule provisions governing carriers. *Id.* at 37, 48. A similar disclaimer of carrier status, and of the Commission’s authority to regulate Comcast as a telecommunications carrier,

¹ *IP-Enabled Services, First Report and Order and Notice of Proposed Rule Making*, 20 FCC Rcd 10245 (2005).

was recently made by Comcast in an ex parte letter to the FCC's Chairman Kevin Martin. *See* Letter from Dennis J. Cohen to Chairman Kevin J. Martin (March 7, 2008; filed March 11, 2008), available at

http://fjallfoss.fcc.gov/prod/ecfs/retrieve.cgi?native_or_pdf=pdf&id_document=6519866175.

Comcast's possession of a CLEC certificate in Vermont is of significant importance, but is not necessarily a sufficient indication that Comcast is, in fact, providing a common carrier service that would meet the Act's statutory requirements. It would appear that Comcast, following its admirable entrepreneurial traditions, seeks to have it both ways: To enjoy all the benefits from interconnection as a "telecommunications carriers", but at the same time dodge the regulatory obligations and statutory duties of a "telecommunications carrier". Indeed, Comcast's affiliates have requested authority to discontinue operations as CLECs in at least seventeen States, but the customer notices attached to their applications indicates that Comcast will continue to provide its Digital Voice services in most, if not all, "discontinued" areas on an unregulated basis. *See* Section 63.71 Application of Comcast Phone of Illinois, LLC, WC Docket No. 08-41 (filed March 6, 2008) (Illinois); Section 63.71 Application of Comcast Phone of Massachusetts, Inc., *et al.*, WC Docket Nos. 08-45 and 08-52 (filed February 20, 2008 and April 3, 2008, respectively) (Massachusetts, New Hampshire, Ohio and Pennsylvania); Section 63.71 Application of Comcast Phone of Virginia, Inc., WC Docket No. 08-42 (filed February 20, 2008) (Virginia); Section 63.71 Application of Comcast Phone of California, LLC, WC Docket No. 08-35 (filed February 16, 2008) (California); Section 63.71 Application of Comcast Phone of Maryland, LLC, WC Docket No. 07-276 (filed November 19, 2007) (Maryland);² Section 63.71 Application of Comcast Phone of Minnesota, LLC, WC Docket No. 07-277 (filed

² Comcast of Maryland, Inc. filed an earlier application for discontinuance of services in Laurel, MD. WC Docket No. 06-204.

November 20, 2007) (Minnesota); Section 63.71 Application of Comcast Phone of Washington, LLC, WC Docket No. 07-242 (filed October 9, 2007) (Washington); Section 63.71 Application of Comcast Phone of Oregon, LLC, WC Docket No. 07-228 (filed September 28, 2007) (Oregon); Amended Section 63.71 Application of Comcast Phone of Colorado, LLC, WC Docket No. 07-231 (filed October 1, 2007) (Colorado)³; Section 63.71 Application of Comcast Phone of Connecticut, LLC, WC Docket No. 07-200 (filed August 6, 2007) (Connecticut)⁴; Section 63.71 Application of Comcast Phone of Georgia, LLC, WC Docket No. 07-187 (filed August 8, 2007) (Georgia) ; Section 63.71 Application of Comcast Phone of Florida, LLC, WC Docket No. 07-189 (filed August 20, 2007) (Florida)⁵; Section 63.71 Application of Comcast Phone of Utah, LLC, WC Docket No. 07-185 (filed August 20, 2007) (Utah); and Section 63.71 Application of Comcast Phone of Michigan., WC Docket No. 07-177 (filed August 2, 2007) (Michigan).⁶ VTel has seen no evidence that Comcast is terminating its interconnection agreements in those areas where it plans to discontinue its purported “telecommunications” offerings or that it is otherwise relinquishing the benefits of “carrier” status. Comcast’s activities therefore appear to be regulatory arbitrage.

VTel does not assert it is wrongful for Comcast to perform regulatory arbitrage in this fashion. VTel simply expresses its concern that Comcast’s seemingly contradictory behaviors make it difficult for VTel to clearly understand how it should fulfill its own obligations to uphold the letter and spirit of all FCC and State of Vermont requirements, and to also fully serve

³ Additional discontinuance applications for communities in the State of Colorado were filed in WC Docket Nos. 07-217, 07-207, 07-201, 07-193, 07-186, and 07-180.

⁴ Comcast Phone of Connecticut, Inc. filed an earlier application for discontinuance of service in south-central Connecticut. WC Docket No. 07-112.

⁵ An application was filed for discontinuance in the Jacksonville, FL area in WC Docket No. 07-155.

⁶ Copies of representative notices to Comcast customers are attached as Exhibit Two hereto.

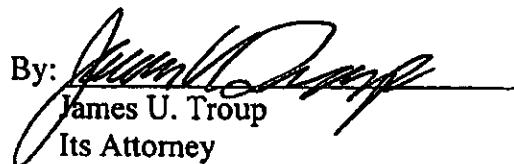
all of its customers. Entities using any technology other than VoIP to offer voice service are, to the best of our knowledge, not permitted by the Commission to "cherry pick" their regulatory status in this manner. In the interests of competitive neutrality and to avoid the harm to the public that may result from unfair competition, the Commission should presumably not encourage or allow any entity to obtain the benefits of telecommunications carrier status while retaining the ability to opt in and out of the telecommunications regulatory regime at will, or perhaps even at whim.

IV. Conclusion.

WHEREFORE, the foregoing premises considered, VTel respectfully requests that the Commission assist VTel in understanding how to best fulfill the letter and spirit of the FCC's requirements by clarifying: (1) Whether or not only "telecommunications carriers" are entitled to interconnection with LEC facilities by the express terms of Sections 251 and 252 of the Act; (2) Whether or not VoIP providers are entitled to interconnection pursuant to those sections of the Act when they assert they are not "telecommunications carriers"; and (3) Whether or not Comcast is a telecommunications carrier and, therefore, is entitled to interconnection pursuant to those statutory provisions.

Respectfully submitted,

VERMONT TELEPHONE COMPANY

By: 

James U. Troup
Its Attorney
VENABLE LLP
575 7th Street, N.W.
Washington, DC 2004
Tel.: (202) 344-4000

April 11, 2008

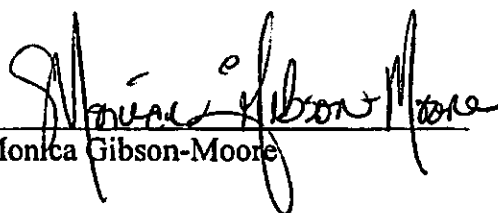
CERTIFICATE OF SERVICE

I, Monica Gibson-Moore, a legal assistant in the law firm of Venable LLP, do hereby certify that on this 11th day of April, 2008, copies of the foregoing Petition For Declaratory Ruling were sent by first-class mail to the following:

Ms. Beth Choroser
Senior Director
Regulatory Compliance
Comcast
1500 Market Street
Philadelphia, PA 19102

Kurt R. Janson, Esq.
General Counsel
Vermont Public Service Board
112 State Street
Drawer 20
Montpelier, VT 05620-2701

Andrew D. Fisher
Senior Counsel
Comcast Cable Communications, LLC
One Comcast Center
50th Floor
Philadelphia, PA 19103

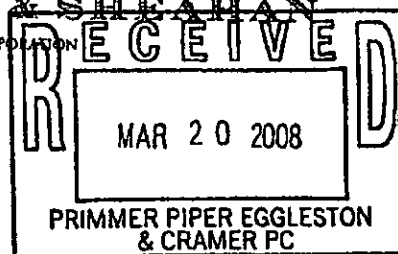


Monica Gibson-Moore

EXHIBIT 1

LAW OFFICES
McNEIL, LEDDY & SHEAHAN
A PROFESSIONAL CORPORATION

JOSEPH C. McNEIL (1919-1978)
JOSEPH E. McNEIL
JOHN T. LEDDY
NANCY GOSS SHEAHAN
WILLIAM F. ELLIS
SUSAN GILFILLAN
JOSEPH A. FARNHAM
KEVIN J. COYLE
KIMBERLEE J. STURTEVANT
BRIAN P. MONAGHAN



971 SOUTH UNION STREET
BURLINGTON, VERMONT 05401

TELEPHONE
(802) 863-4531

TELECOPIER
(802) 863-1743

March 19, 2008

(*ALSO ADMITTED IN N.Y.)

Susan M. Hudson, Clerk
Vermont Public Service Board
112 State Street - Drawer 20
Montpelier, VT 05620-2701

Re: Investigation into regulation of Voice over Internet Protocol ("VoIP") services
Docket No. 7316

Dear Sue:

Enclosed for filing with the Board in the above-referenced matter please find an original and six (6) copies of City of Burlington Electric Light Department's Motion to Intervene and this firm's Notice of Appearance.

Thank you for your assistance. If you should have any questions, please do not hesitate to contact this office.

Very truly yours,

A handwritten signature in black ink, appearing to read "Brian P. Monaghan".

Brian P. Monaghan

BPM/

cc: Docket No. 7316 Service List

211050-54

PSB Docket No. 7316 - SERVICE LIST

John Cotter, Esq.
Vermont Department of Public Service
112 State Street - Drawer 20
Montpelier VT 05620-2601

Andrew Raubvogel, Esq.
John Kassel, Esq.
Karen Tyler, Esq.
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30 Main Street - PO Box 66
Burlington, VT 05402

Alexander Moore, Esq.
Verizon New England Inc.,
d/b/a Verizon Vermont
185 Franklin Street - 13th Floor
Boston, MA 02110-1585

Paul J. Phillips, Esq.
Cassandra C. LaRae-Perez, Esq.
Primmer Piper Eggleston & Cramer, PC
100 East State Street - P.O. Box 1309
Montpelier, VT 05602

Jay E. Gruber, Esq.
AT&T Services, Inc.
99 Bedford Street, 4th Floor
Boston, MA 02111

George E. Young, Esq., Hearing Officer
Vermont Department of Public Service
112 State Street - 4th Floor
Montpelier VT 05620-2701

*Jeanne E. Burns, Esq.
Central Vermont Public Service Corporation
77 Grove Street
Rutland, VT 05701

*Morris L. Silver, Esq.
P.O. Box 606 - Stage Road
Benson, VT 05731-0606

**Motion to Intervene Pending*

STATE OF VERMONT
PUBLIC SERVICE BOARD

Docket No. 7316

Investigation into regulation of Voice over)
Internet Protocol ("VoIP") services)

NOTICE OF APPEARANCE

The appearance of McNeil, Leddy & Sheahan, P.C., is hereby entered on behalf
of the City of Burlington Electric Light Department in the above-captioned matter.

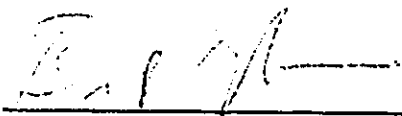
Copies of all filings, notices and orders should be sent to the following:

William F. Ellis, Esq.
McNeil, Leddy & Sheahan
271 South Union Street
Burlington, VT 05401

Sy Daubenspeck
Burlington Electric Department
585 Pine Street
Burlington, VT 05401

DATED at Burlington, Vermont this 19th day of March 2008.

MCNEIL, LEDDY & SHEAHAN, P.C.

By: 

Brian P. Monaghan, Esq.
271 South Union Street
Burlington, VT 05401
Counsel to Burlington
Electric Light Department

cc: Docket 7316 Service List

211050-00054

STATE OF VERMONT
PUBLIC SERVICE BOARD

Docket No. 7316

Investigation into regulation of Voice over)
Internet Protocol ("VoIP") services)

MOTION TO INTERVENE

NOW COMES City of Burlington Electric Light Department ("BED"), by and through its attorneys, McNeil, Leddy & Sheahan, P.C., and pursuant to Rule 2.209 of the Board's Rules of Practice, moves to intervene in the above-captioned proceeding. In support of this motion, BED respectfully submits the accompanying Memorandum of Law.

DATED at Burlington, Vermont, this 19th day of March 2008.

BURLINGTON ELECTRIC DEPARTMENT

By: 

Brian P. Monaghan, Esq.
McNeil, Leddy & Sheahan, P.C.
271 South Union Street
Burlington, VT 05401
Attorneys for Movant

**MEMORANDUM OF LAW IN SUPPORT OF
MOTION TO INTERVENE**

BED respectfully submits this Memorandum of Law in support of its Motion to Intervene in the above-captioned matter.

I. BED IS ENTITLED TO INTERVENTION AS OF RIGHT

BED seeks intervention as of right under Rule 2.209(A), which provides in part:

Upon timely application, a person shall be permitted to intervene in any proceeding... when the applicant demonstrates a substantial interest which may be adversely affected by the outcome of the proceeding, where the proceeding affords the exclusive means by which the applicant can protect that interest and where the applicant's interest is not adequately represented by existing parties.

Vt. P.S.B. Rule 2.209(A)(3). As outlined below, BED satisfies the criteria entitling it to intervention as of right.

A. BED's Motion to Intervene Should be Considered Timely.

In its Scheduling Order dated March 7, 2008, the Board set an intervention deadline of March 10, 2008. In the past, the Board has allowed untimely intervention requests where the movant has indicated its willingness to accept the proceedings as they find them. BED is willing to accept the procedural schedule as set forth in the Board's Scheduling Order and forego the ability to propound discovery requests upon the Petitioners. Since no party will be prejudiced by BED's willingness to accept the docket as is, its application to intervene should be considered timely.

B. BED has a Substantial Interest that may be Adversely Affected by the Outcome of this Proceeding.

BED is the majority owner of utility poles located throughout its service territory. Ownership is governed by a 1955 agreement between BED and Verizon Vermont's predecessor-in-interest. Under the agreement, BED owns 55% and Verizon owns 45% of each jointly owned pole in the City of Burlington. An existing tariff permits BED to charge rental fees for use of singly-owned and jointly-owned poles. On August 24, 2005, the Board entered an order in Docket No. 6604 that accepted a stipulation between the parties regarding rents to be paid by attaching utilities. The heart of the stipulation is that cable television utilities shall pay \$9.00 per pole attachment, while all other attaching

entities¹ shall pay \$18.00 per attachment. In response to BED's billing Comcast for pole attachment as both a cable provider and telephone provider, Comcast has refused to pay as anything but a cable provider, claiming to be a cable company, and not a telephone company². Incidentally, Comcast failed to disclose this relationship, a violation of Article XVII of BED's regulations under Tariff No. 6604.

BED has a substantial interest in the continuation of the agreed-upon rents for use of its utility poles. At the time of the consummation of the stipulation, none of the parties presented Voice over Internet Protocol ("VoIP") as a basis for charging, or not charging, for use of utility poles. Nevertheless, Comcast now asserts that, its provision of telephone services notwithstanding, it is not a telephone company. Absent participation by those utilities which host VoIP providers' wires, the Board's investigation into regulations applicable to VoIP providers could adversely affect BED's substantial interest in use of its utility poles.

C. Docket 7316 Provides BED with the Exclusive Means by Which it can Protect its Interests.

Docket 7316 is the exclusive forum within which BED can protect its substantial interests as outlined above. BED is unaware of any other forum within which BED can protect these interests.

D. BED's Interests will not be Adequately Represented by Existing Parties.

Finally, the existing parties to the Docket are providers or would-be providers of VoIP services. These parties are not likely to advance the interests of those utilities whose poles they will be using to provide their services. Additionally, Comcast's failure

¹ Except for incumbent local exchange carriers ("ILECs") and electric utilities.

² On August 24, 2006, the Board issued CPG 834-CR, authorizing Comcast to operate as a provider of telecommunications services in Vermont, including service to the local exchange. A review of Vermont-

to disclose its operating status to BED is further evidence that it will not advance the interests of BED or other similarly-situated utilities. Only by making BED a party can there be assurance that its interests are adequately represented in this proceeding. In light of the foregoing, BED is entitled to intervene in this matter as of right.

II. IN THE ALTERNATIVE, BED IS ENTITLED TO PERMISSIVE INTERVENTION

In the alternative, BED moves for permissive intervention. Rule 2.209(B) provides in part that the Board, in its discretion, may permit a person to intervene when that person "demonstrates a substantial interest which may be affected by the outcome of the proceeding." Vt. P.S.B. Rule 2.209(B). In exercising its discretion, the Board is to consider the following:

(1) whether the applicant's interest will be adequately protected by other parties; (2) whether alternative means exist by which the applicant's interest can be protected; and (3) whether intervention will unduly delay the proceeding or prejudice the interests of existing parties or of the public.

Id. As set forth above, it is unlikely existing parties will adequately represent BED's substantial interest in this proceeding, and no alternative means for protecting BED's interests exist. In addition, BED's intervention will not unduly delay the proceeding or prejudice the interests of the parties or the public given its willingness to accept the proceedings as it finds them.

CONCLUSION

WHEREFORE, based upon the foregoing, BED's motion to intervene as of right should be granted. In the alternative, BED should be granted permissive intervention.

DATED at Burlington, Vermont, this 19th day of March 2008.

registered corporations reveals six with variations of "Comcast Phone" or "Comcast Long Distance" in

Respectfully submitted,



Brian P. Monaghan, Esq.
McNeil, Leddy & Sheahan, P.C.
271 South Union Street
Burlington, VT 05401
Attorneys for Burlington Electric
Light Department

cc: Docket 7316 Service List

211050/00054

their names.

EXHIBIT 2

TAKE ACTION NOW

Regardless of whether you select Comcast Digital Voice or a different service provider, we urge you to act quickly in order to maintain active phone service. If you do not switch your service to Comcast Digital Voice or another provider before April 21, 2008, your normal phone service will be terminated and you may not be able to retain your current telephone number. Please take action NOW to avoid an interruption in your service.

Upgrade today to Comcast Digital Voice and SAVE! Call 1-866-869-8519 today.

If you have already upgraded, please disregard this notice.

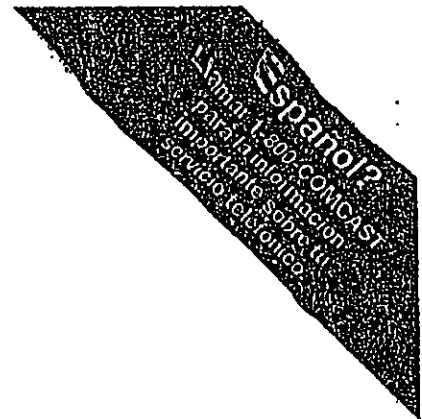
Sincerely,

Comcast
Greater Chicago Region

- Comcast Digital Voice® offer available to residential customers only in Comcast serviceable areas (and may not be transferred), located at wired and serviceable locations. Offer expires 3/31/08. Offer limited to current Comcast Digital Phone customers with accounts in good standing. The Comcast Unlimited™ Package applies to direct-dial calls from your home to locations in the United States, Canada, Puerto Rico, US Virgin Islands, Guam, America Samoa and Saipan/N. Marianas Islands. No separate long distance carrier connection available. Plan does not include international calls. An BMTA (which may also be used for Comcast High-Speed Internet service) is required; Comcast's current monthly fee is \$3.00. Equipment fees are additional. After 12-month promotion, regular rates apply unless service is canceled by calling Comcast. Current monthly rate for Comcast Digital Voice varies from \$39.95- \$44.95 depending on other Comcast services subscribed to, if any. Installation offer limited to standard installation. Custom installation charges are additional. Pricing shown does not include federal, state or local taxes and fees; our Regulatory Recovery Fee, which is not a tax or government required, or other applicable charges (e.g., per-call charges or international calling). The ability to keep your current phone number may not be available in all areas. Current phone number transfer requires a rate center match. Comcast Digital Voice® service (including 911/emergency service) may not function during an extended power outage. Certain customer premises equipment may not be compatible with Comcast Digital Voice services. Detailed account summary online is available through Comcast's monthly billing and not available as a special offered feature. Services are subject to terms and conditions of Comcast's subscriber agreements and other applicable terms and conditions. Restrictions apply. Call 866-869-8519 or visit www.Comcast.com for details. © 2008 Comcast. All rights reserved.



676 Island Pond Road
Manchester, NH 03109



January 2008

YOU MUST CHOOSE A NEW LOCAL AND LONG-DISTANCE TELEPHONE SERVICE PROVIDER

Dear Valued Comcast Customer,

Thank you for being a valued Comcast Digital Phone customer. This letter is to inform you that Comcast is changing its telephone service offerings. Effective on April 29th, 2008 or shortly after April 29th, 2008 Comcast no longer will be providing its current Digital Phone service in your town.

Your action is required! Since Comcast will discontinue all Digital Phone service in your town as of April 29th, 2008, you need to select a new provider of local telephone service. You also must select a new long distance provider if you use Comcast Digital Phone for your long distance service. To assure continued service and use of your current telephone number, you should choose a new service provider no later than March 31st, 2008.

You also have the opportunity to experience the simplicity, convenience and value of our new and improved residential home phone service, Comcast Digital Voice[®]. With Comcast Digital Voice Unlimited service, you won't have to worry about complicated calling plans or calling rates that fluctuate based on the time of day. You'll enjoy direct-dialed unlimited calling from home to anyone, anytime, anywhere throughout the U.S., Canada and Puerto Rico. We are confident you'll agree that Comcast Digital Voice is a simple and easy solution to your local, in-state and long distance calling needs. Make the easy switch to Comcast Digital Voice and start enjoying direct-dialed unlimited calling and the unique benefits of Comcast's service offerings today. You may transfer your current service to Digital Voice service today by calling Comcast toll free at 1-800-704-8091.

You continue to have a choice for local and long distance phone service and you are free to select a new provider of your choice.

A list of alternative service providers may be found in the front of your local telephone directory. If you currently have your local service, but not your long distance service with Comcast Digital Phone and if you do not intend to select Comcast Digital Voice as your new provider of both local and long distance service, you should contact your current long distance provider to see whether your selection of a new provider of local service will affect your long distance services and rates.

We urge you to act quickly to select Comcast Digital Voice or another new service provider in order to retain active phone service.

The discontinuance of your Comcast Digital Phone service is subject to regulatory approval by the Federal Communications Commission (FCC). The FCC will normally authorize this proposed discontinuance of service unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments as soon as possible, but no later than 15 days after the Commission releases public notice of the proposed discontinuance. Address them to the Federal Communications Commission, Wireline Competition Bureau, Competition Policy Division, Washington, DC 20554, and include in your comments a reference to the \$63.71 Application of Comcast Phone of Massachusetts, Inc. Comments should include specific information about the impact of this proposed discontinuance upon you or your company, including any inability to acquire reasonable substitute service.

↑
Massachusetts Notice

TAKE ACTION NOW

Please take immediate action to select a telephone service provider of your choice. If you do not select another service provider (whether Comcast Digital Voice or some other provider) your service will be terminated on or shortly after April 29th, 2008 and you may not be able to retain your current telephone number. Please take action now to avoid interruption in your service.

If you have any questions, please call Comcast Customer Service toll free at: 1-800-704-6091

Sincerely,

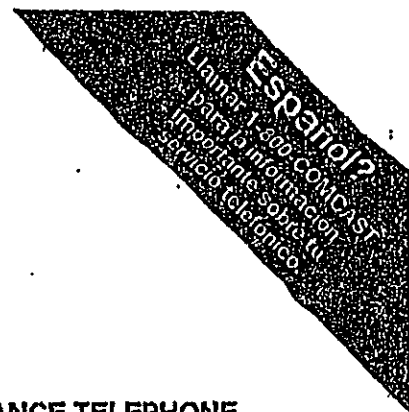


J.R. Waddell
Division V.P. of Sales and Marketing

Service is subject to Comcast standard terms and conditions of service. No separate long distance carrier connection available with Comcast Digital Voice. Plan does not include international calls. Phone number transfer may not be available in all areas and requires a rate center match. Comcast Digital Voice service (including 911/emergency services) may not function after an extended power outage. Certain customer premises equipment may not be compatible with Comcast Digital Voice services. An EMTA from Comcast is required for Comcast Digital Voice. Not all services available in all areas. Please call your local Comcast office for restrictions and complete details about service, prices and equipment. Comcast ©2007. All rights reserved. NES2-MAS8



676 Island Pond Road
Manchester, NH 03109



January 2008

YOU MUST CHOOSE A NEW LOCAL AND LONG-DISTANCE TELEPHONE SERVICE PROVIDER

Dear Valued Comcast Customer,

Thank you for being a valued Comcast Digital Phone customer. This letter is to inform you that Comcast is changing its telephone service offerings. Effective on April 29th, 2008 or shortly after April 29th, 2008 Comcast no longer will be providing its current Digital Phone service in your town.

Your action is required! Since Comcast will discontinue all Digital Phone service in your town as of April 29th, 2008, you need to select a new provider of local telephone service. You also must select a new long distance provider if you use Comcast Digital Phone for your long distance service. To assure continued service and use of your current telephone number, you should choose a new service provider no later than March 31st, 2008.

You also have the opportunity to experience the simplicity, convenience and value of our new and improved residential home phone service, Comcast Digital Voice. With Comcast Digital Voice Unlimited service, you won't have to worry about complicated calling plans or calling rates that fluctuate based on the time of day. You'll enjoy direct-dialed unlimited calling from home to anyone, anytime, anywhere throughout the U.S., Canada and Puerto Rico. We are confident you'll agree that Comcast Digital Voice is a simple and easy solution to your local, in-state and long distance calling needs. Make the easy switch to Comcast Digital Voice and start enjoying direct-dialed unlimited calling and the unique benefits of Comcast's service offerings today. You may transfer your current service to Digital Voice service today by calling Comcast toll free at 1-800-704-6091.

You continue to have a choice for local and long distance phone service and you are free to select a new provider of your choice.

A list of alternative service providers may be found in the front of your local telephone directory. If you currently have your local service, but not your long distance service with Comcast Digital Phone and if you do not intend to select Comcast Digital Voice as your new provider of both local and long distance service, you should contact your current long distance provider to see whether your selection of a new provider of local service will affect your long distance services and rates.

We urge you to act quickly to select Comcast Digital Voice or another new service provider in order to retain active phone service.

The discontinuance of your Comcast Digital Phone service is subject to regulatory approval by the Federal Communications Commission (FCC). The FCC will normally authorize this proposed discontinuance of service unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments as soon as possible, but no later than 15 days after the Commission releases public notice of the proposed discontinuance. Address them to the Federal Communications Commission, Wireline Competition Bureau, Competition Policy Division, Washington, DC 20554, and include in your comments a reference to the \$63.71 Application of Comcast Phone of New Hampshire, LLC. Comments should include specific information about the impact of this proposed discontinuance upon you or your company, including any inability to acquire reasonable substitute service.

↑
New Hampshire Notice

TAKE ACTION NOW

Please take immediate action to select a telephone service provider of your choice. If you do not select another service provider (whether Comcast Digital Voice or some other provider) your service will be terminated on or shortly after April 29th, 2008 and you may not be able to retain your current telephone number. Please take action now to avoid interruption in your service.

If you have any questions, please call Comcast Customer Service toll free at: 1-800-704-6001

Sincerely,

J.R. Waddell

J.R. Waddell
Division V.P. of Sales and Marketing

Service is subject to Comcast standard terms and conditions of service. No separate long distance carrier connection available with Comcast Digital Voice. Plan does not include international calls. Phone number transfer may not be available in all areas and requires a rate center match. Comcast Digital Voice service (including 911/emergency services) may not function after an extended power outage. Certain customer premises equipment may not be compatible with Comcast Digital Voice services. An EMTA from Comcast is required for Comcast Digital Voice. Not all services available in all areas. Please call your local Comcast office for restrictions and complete details about service, prices and equipment. Comcast ©2007. All rights reserved.

NES2-NH

Comcast

You must choose a new local and long-distance telephone service provider.

Mr. John Doe
Main Street
Anytown, OH zip

«barcode»

Dear Valued Comcast Customer,

Thank you for being a valued Comcast Digital Phone customer. This letter is to inform you that Comcast is changing its telephone service offerings. Effective on April 29th, 2008, or shortly after April 29th, 2008, Comcast no longer will be providing its current Digital Phone service in your town.

Your action is required! Since Comcast will discontinue all Digital Phone service in your town as of April 29th, 2008, you need to select a new provider of local telephone service. You also must select a new long distance provider if you use Comcast Digital Phone for your long distance service. To assure continued service and use of your current telephone number, you should choose a new service provider no later than March 31st, 2008.

You also have the opportunity to experience the simplicity, convenience and value of our new and improved residential home phone service, Comcast Digital Voice. With Comcast Digital Voice Unlimited service, you won't have to worry about complicated calling plans or calling rates that fluctuate based on the time of day. You'll enjoy direct-dialed unlimited calling from home to anyone, anytime, anywhere throughout the U.S., Canada and Puerto Rico. We are confident you'll agree that Comcast Digital Voice is a simple and easy solution to your local, in-state and long distance calling needs. Make the easy switch to Comcast Digital Voice and start enjoying direct-dialed unlimited calling and the unique benefits of Comcast's service offerings today. You may transfer your current service to Digital Voice service today by calling Comcast toll free at 1-866-236-3320.

You continue to have a choice for local and long distance phone service and you are free to select a new provider of your choice.

A list of alternative service providers may be found in the front of your local telephone directory. If you currently have your local service but not your long distance service with Comcast Digital Phone, and if you do not intend to select Comcast Digital Voice as your new provider of both local and long distance service, you should contact your current long distance provider to see whether your selection of a new provider of local service will affect your long distance services and rates.

Ohio Notice

01

We urge you to act quickly to select Comcast Digital Voice or another new service provider in order to retain active phone service.

The discontinuance of your Comcast Digital Phone service is subject to regulatory approval by the Federal Communications Commission (FCC). The FCC will normally authorize this proposed discontinuance of service unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments as soon as possible, but no later than 15 days after the Commission releases public notice of the proposed discontinuance. Address them to the Federal Communications Commission, Wireline Competition Bureau, Competition Policy Division, Washington, DC 20554, and include in your comments a reference to the § 63.71 Application of Comcast Phone of Ohio, LLC. Comments should include specific information about the impact of this proposed discontinuance upon you or your company, including any inability to acquire reasonable substitute service.

TAKE ACTION NOW

Please take immediate action to select a telephone service provider of your choice. If you do not select another service provider (whether Comcast Digital Voice or some other provider), your service will be terminated on or shortly after April 29th, 2008, and you may not be able to retain your current telephone number. Please take action now to avoid interruption in your service.

If you have any questions, please call Comcast Customer Service toll free at: 1-866-236-3320.

Sincerely,

Linda Hossinger
Regional Senior Vice President
Three Rivers Region

Service is subject to Comcast standard terms and conditions of service. No separate long distance carrier connection available with Comcast Digital Voice. Plan does not include international calls. Phone number transfer may not be available in all areas and requires a rate center match. Comcast Digital Voice service (including 911/emergency services) may not function after an extended power outage. Certain customer premises' equipment may not be compatible with Comcast Digital Voice services. An EMTA form Comcast is required for Comcast Digital Voice. Not all services available in all areas. Please call your local Comcast office for restrictions and complete details about service, prices and equipment. Comcast ©2007. All rights reserved.

Comcast

You must choose a new local and long-distance telephone service provider.

Mr. John Doe
Main Street
Anytown, OH zip

«barcode»

Dear Valued Comcast Customer,

Thank you for being a valued Comcast Digital Phone customer. This letter is to inform you that Comcast is changing its telephone service offerings. Effective on April 29th, 2008, or shortly after April 29th, 2008, Comcast no longer will be providing its current Digital Phone service in your town.

Your action is required! Since Comcast will discontinue all Digital Phone service in your town as of April 29th, 2008, you need to select a new provider of local telephone service. You also must select a new long distance provider if you use Comcast Digital Phone for your long distance service. To assure continued service and use of your current telephone number, you should choose a new service provider no later than March 31st, 2008.

You also have the opportunity to experience the simplicity, convenience and value of our new and improved residential home phone service, Comcast Digital Voice. With Comcast Digital Voice Unlimited service, you won't have to worry about complicated calling plans or calling rates that fluctuate based on the time of day. You'll enjoy direct-dialed unlimited calling from home to anyone, anytime, anywhere throughout the U.S., Canada and Puerto Rico. We are confident you'll agree that Comcast Digital Voice is a simple and easy solution to your local, in-state and long distance calling needs. Make the easy switch to Comcast Digital Voice and start enjoying direct-dialed unlimited calling and the unique benefits of Comcast's service offerings today. You may transfer your current service to Digital Voice service today by calling Comcast toll free at 1-866-236-3320.

You continue to have a choice for local and long distance phone service and you are free to select a new provider of your choice.

A list of alternative service providers may be found in the front of your local telephone directory. If you currently have your local service but not your long distance service with Comcast Digital Phone, and if you do not intend to select Comcast Digital Voice as your new provider of both local and long distance service, you should contact your current long distance provider to see whether your selection of a new provider of local service will affect your long distance services and rates.

Pennsylvania Notice

PA

We urge you to act quickly to select Comcast Digital Voice or another new service provider in order to retain active phone service.

The discontinuance of your Comcast Digital Phone service is subject to regulatory approval by the Federal Communications Commission (FCC). The FCC will normally authorize this proposed discontinuance of service unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments as soon as possible, but no later than 15 days after the Commission releases public notice of the proposed discontinuance. Address them to the Federal Communications Commission, Wireline Competition Bureau, Competition Policy Division, Washington, DC 20554, and include in your comments a reference to the § 63.71 Application of Comcast Phone of Pennsylvania, LLC. Comments should include specific information about the impact of this proposed discontinuance upon you or your company, including any inability to acquire reasonable substitute service.

TAKE ACTION NOW

Please take immediate action to select a telephone service provider of your choice. If you do not select another service provider (whether Comcast Digital Voice or some other provider), your service will be terminated on or shortly after April 29th, 2008, and you may not be able to retain your current telephone number. Please take action now to avoid interruption in your service.

If you have any questions, please call Comcast Customer Service toll free at: 1-866-236-3320.

Sincerely,

Linda Hossinger
Regional Senior Vice President
Three Rivers Region

Service is subject to Comcast standard terms and conditions of service. No separate long distance carrier connection available with Comcast Digital Voice. Plan does not include international calls. Phone number transfer may not be available in all areas and requires a valid carrier match. Comcast Digital Voice service (including 911/omniscopy services) may not function after an extended power outage. Certain customer premises equipment may not be compatible with Comcast Digital Voice services. An E911A from Comcast is required for Comcast Digital Voice. Not all services available in all areas. Please call your local Comcast office for restrictions and complete details about service, prices and equipment. Comcast ©2007. All rights reserved.



IMPORTANT NOTIFICATION

DATE

Dear Valued Customer:

In order to continue providing competitive communications services, we will be discontinuing the provision of Comcast Digital Phone service at your residence on April 21, 2008, subject to governmental approval.

In most areas, Comcast provides an alternative service called Comcast Digital Voice, which includes unlimited local and domestic long distance along with 12 popular calling features. If you prefer to use another provider, Comcast will cooperate with you through the date of discontinuance to transition your local telephone service to the carrier of your choice and will assist you in transitioning your existing local telephone number(s) where permitted. To learn more about Comcast Digital Voice, please call our Customer Care Department at 1-800-COMCAST. Otherwise, please consult your local telephone directory for a list of other possible providers.

YOUR ACTION IS REQUIRED! Please note that you must subscribe to another telephone service prior to 4/21/08, or you will not have access to local, toll or long distance telephone services currently available with Comcast Digital Phone.

The FCC will normally authorize the proposed discontinuance of service unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments as soon as possible, but no later than 15 days after the Commission releases public notice of the proposed discontinuance. Address them to the Federal Communications Commission, Wireline Competition Bureau, Competition Policy Division, Washington, DC 20554, and include in your comments a reference to the §63.71 Application of Comcast Phone of Virginia, Inc. Comments should include specific information about the impact of this proposed discontinuance upon you, including any inability to acquire reasonable substitute service.

Sincerely,

Comcast Digital Phone

ver el dorso para español



NOTIFICACIÓN IMPORTANTE

FECHA

Estimado y valioso cliente:

Para continuar brindando servicios de comunicaciones competitivos, discontinuaremos la prestación del servicio de Teléfono Digital Comcast en su residencia el día **31 de abril de 2008**, mediante aprobación previa del gobierno.

En la mayoría de las regiones, Comcast ofrece un servicio alternativo llamado Voz Digital Comcast, que incluye llamadas ilimitadas locales y de larga distancia nacional, con 12 populares funciones de llamadas. Si prefiere emplear a otra empresa, Comcast cooperará con usted después de la fecha de discontinuación para transferir su servicio telefónico local al proveedor de su elección y le brindará asistencia para la transferencia de sus números telefónicos locales existentes si eso está permitido. Para conocer más sobre Voz Digital Comcast, llame a nuestro Departamento de Atención al Cliente, al **1-800-COMCAST**. Si no, consulte su directorio telefónico local para encontrar una lista de otros proveedores posibles.

¡ES NECESARIO QUE USTED ACTÚE! Recuerde que usted debe inscribirse a otro servicio telefónico antes del **21/4/08**, o no podrá tener acceso a los servicios telefónicos locales, por cargos o de larga distancia actualmente disponibles mediante Teléfono Digital Comcast.

La FCC generalmente autoriza la discontinuación de servicios propuesta, a menos que se demuestre que los clientes no podrían recibir servicios o un reemplazo razonable de otro proveedor, o que la comodidad y la necesidad pública se verán afectadas de manera adversa. Si usted desea oponerse, deberá presentar sus comentarios lo más pronto posible, antes de los 15 días contados desde la fecha en que la Comisión haga pública la notificación de la discontinuación propuesta. Dirija sus comentarios a la Comisión Federal de Comunicaciones (FCC), Oficina de Competencia de Líneas Móviles, División de Políticas de Competencia, Washington DC 20554, con una referencia al artículo 83.71, Solicitud de Comcast Phone of Virginia, Inc. Los comentarios deben también incluir información específica sobre los efectos que tendrá para usted la discontinuación propuesta, por ejemplo la imposibilidad de contratar un servicio de reemplazo razonable.

Atentamente,

Teléfono Digital de Comcast



IMPORTANT NOTICE

**YOU MUST CHOOSE A NEW LOCAL TELEPHONE SERVICE PROVIDER
BY APRIL 15, 2008**

Dear Valued Comcast Customer,

Thank you for being a Comcast Digital Phone customer. This letter is to inform you that Comcast is changing its telephone offerings and that, effective April 15, 2008, Comcast will no longer provide your existing Comcast Digital Phone service.

Your action is required

To ensure that you continue receiving phone service during this transition, you must call Comcast at 866-773-3319 to request Comcast Digital Voice service, or to select another telephone service provider. You must act on this soon if you wish to continue to receive home telephone service and retain your current telephone number. Additionally, if you receive long distance service from Comcast Digital Phone, you must select a new long distance service provider.

If you wish to convert your local service to another provider other than Comcast Digital Voice, please follow these simple steps:

1. Select a carrier who will be able to provide you with information about their services and charges. The carrier can tell you if there are any charges associated with moving to its service. A listing of available local telephone service providers may be found in your White Pages directory. If you do not take action, the California Public Utilities Commission may require that we transfer your service to another provider on or about April 15, 2008.
2. Select the long distance provider of your choice. If you select a new local service provider, you should contact your current long distance provider, if other than Comcast Digital Phone, to determine whether your current long distance calling plan will change as a result of your change in local service providers. If you do not contact your long distance provider, your current long distance provider may charge you its default rates (non-calling plan rates) for long distance calls.

The FCC will normally authorize this proposed discontinuance of service unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments as soon as possible, but no later than 15 days after the Commission releases public notice of the proposed discontinuance. Address them to the Federal Communications Commission, Wireline Competition Bureau, Competition Policy Division, Washington, DC 20554, and include in your comments a reference to the §63.71 Application of Comcast Phone of California, LLC. Comments should include specific information about the impact of this proposed discontinuance upon you or your company, including any inability to acquire reasonable substitute service.

If you wish to experience the simplicity, convenience and value of our new and improved residential home phone service, Comcast Digital Voice, call us at 866-773-3319 and we can switch your current phone service today. Your benefits include:

- Free and easy installation—we send out an experienced technician to switch your service over at a time that is convenient for you.
- Your same phone number.
- All 12 calling features such as Caller ID, Call Waiting, three-way calling, plus voice mail and the Digital Voice Center, our on-line communications center.
- Unlimited calls to anywhere in California, the United States, Canada and Puerto Rico.
- 30-day money back guarantee
- **ALL OF THE ABOVE IS AVAILABLE FOR JUST \$19.99 per month for the first 12 months.**

Please convert your local telephone service to a provider of your choice, immediately. Once again, if you do not select Comcast Digital Voice or a new service provider by April 15, 2008, your service may be automatically transferred to another carrier.

Sincerely,
Comcast

See reverse side for details and restrictions.

Offer ends 3/31/08, is only available in wired and serviceable areas in participating Comcast systems (and may not be transferred) and is limited to current Comcast Digital Phone customers transferring to Comcast Digital Voice service. After the 12 month promotional period, regular charges apply. Comcast's current monthly service charges for Comcast Digital Voice range from \$39.95 to \$44.95, depending on subscription to other Comcast services, if any. Service subject to Comcast standard terms and conditions. Some phone numbers may need to be changed. Prices shown do not include equipment charges, taxes and the Regulatory Recovery Fee, or other applicable charges (e.g., international calling or per-call charges). \$29.95 activation fee applies to Comcast Digital Voice. May not be combined with other offers. Comcast Digital Voice unlimited package pricing applies only to direct-dialed calls from home to locations in the U.S., Canada, and certain U.S. territories. No separate long distance carrier connection available. Comcast Digital Voice service (including 911/emergency services) may not function after an extended power outage. Certain customer premises equipment may not be compatible with Digital Voice services. EMTA required (\$3.00/month from Comcast). Call for restrictions and complete details. Comcast ©2008.



IMPORTANT NOTIFICATION

November 16, 2007

Dear Valued Customer:

We will be discontinuing the provision of Comcast Digital Phone service at your complex January 15th, 2008, subject to governmental approval.

YOUR ACTION IS REQUIRED! Please note that you must subscribe to another telephone service prior to 1/15/08, or you will not have access to local, toll or long distance telephone services currently available with Comcast Digital Phone.

In most areas, Comcast also provides an alternative service called *Comcast Digital Voice*, which includes unlimited local and domestic long distance along with 12 popular calling features. If you prefer to use another provider, Comcast will cooperate with you through the date of discontinuance to transition your local telephone service to the carrier of your choice and will assist you in transitioning your existing local telephone number(s) where permitted. To learn more about Comcast Digital Voice, please call our Customer Care Department at 1-888-837-3058. Otherwise, please consult your local telephone directory or contact Verizon for a list of other possible providers.

The FCC will normally authorize the proposed discontinuance of service unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments as soon as possible, but no later than 15 days after the Commission releases public notice of the proposed discontinuance. Address them to the Federal Communications Commission, Wireline Competition Bureau, Competition Policy Division, Washington, DC 20554, and include in your comments a reference to the §63.71 Application of Comcast Phone of Maryland, Inc. Comments should include specific information about the impact of this proposed discontinuance upon you, including any inability to acquire reasonable substitute service.

Sincerely,

Comcast Digital Phone



Comcast Cable
10 River Park Plaza
St. Paul, MN 55107

October 31, 2007

Dear Valued Comcast Customer,

Thank you for being a loyal Comcast Digital Phone customer. This letter is to again inform you that Comcast is changing its telephone service offerings and that effective on or shortly after January 10, 2008, Comcast will provide telephone services only through its Digital Voice product line, and will no longer be providing service through its current Digital Phone product line in your community.

Your action is required! Because Comcast will be discontinuing all Digital Phone service you will need to select a new telephone service plan. If you wish to retain your current telephone number and continuity of service, you must act soon. You may select the service provider of your choice and you must also select a new long distance provider if you use Comcast Digital Phone for your long distance service.

Comcast is making this change to provide our customers with the best voice services available. Because we value your business, we want to let you know that you do not have to select a new service provider. You can remain a Comcast customer by subscribing to our Comcast Digital Voice service and experience the simplicity, convenience and value of our new residential home phone service, for just \$19.95 a month for the first twelve months, plus free installation.* With Comcast Digital Voice service, you won't have to worry about complicated calling plans or calling rates that fluctuate based on the time of day. You'll enjoy *unlimited* calling to anyone, anytime, anywhere throughout Minnesota, the U.S., Canada and Puerto Rico.

With Comcast Digital Voice you can also enjoy all these benefits:

- 12 popular calling features such as Caller ID, Call Waiting, Three-way calling and more, plus Voice Mail
- Free and easy installation—works with existing phones and jacks
- Keep your current phone number
- 30-day money back guarantee
- No contract requirement
- Enhanced 9-1-1, which means your home address and telephone number are automatically sent to your local emergency services dispatcher if you call 9-1-1

We are confident you'll agree that Comcast Digital Voice is a simple and easy way to meet your local, in-state and long distance calling needs. If you switch to Comcast Digital Voice, you will also have the added convenience of receiving one bill for all of your Comcast services. You may transfer your current service to Comcast Digital Voice today by calling Comcast at 612.460.4944.

While we appreciate your business and hope you will remain with Comcast, you should know that you also have the option to purchase local and long distance telephone service from other service providers in your area. A list of local service providers (LSPs) is attached for your convenience. Other LSPs may be identified by city by linking to the Minnesota Public Utilities Commission web page at http://www.puc.state.mn.us/about/utility_providers.htm#telecom.

This proposed discontinuance of your local telephone service is subject to regulatory approval by the Federal Communications Commission (FCC). The FCC will normally authorize this proposed discontinuance of service unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments as soon as possible, but no

continued on other side

later than 15 days after the FCC releases public notice of the proposed discontinuance. Address them to the Federal Communications Commission, Wireline Competition Bureau, Competition Policy Division, Washington, DC 20554, and include in your comments a reference to the §63.71 of Comcast Phone of Minnesota, LLC. Comments should include specific information about the impact of this proposed discontinuance upon you or your company, including any inability to acquire reasonable substitute service.

TAKE ACTION NOW

Regardless of whether you select Comcast Digital Voice or a different service provider, we urge you to act quickly in order to maintain active phone service. If you do not switch your service to Comcast Digital Voice or another provider before January 10, 2008, your normal phone service will be terminated and you may not be able to retain your current telephone number. Please take action NOW to avoid an interruption in your service.

If you have any questions, please call Comcast Customer Service at: 612.460.4944.

Thank you for choosing Comcast.

*Offer expires 11/30/07. Offer may not be combined with any other offers. Comcast Digital Voice® offer available to existing Comcast Digital Phone customers only in Comcast serviceable areas (and may not be transferred), located at wired and serviceable locations. The Comcast Unlimited™ Package applies to direct-dial calls from your home to locations in the United States, Canada, Puerto Rico, US Virgin Islands, Guam and Saipan/N. Mariana Islands. No separate long distance carrier connection available. Plan does not include international calls. An EMTA (which may also be used for Comcast High-Speed Internet service) is required; Comcast's current monthly fee is \$3.00. Equipment fees are additional. After 12-month promotion, regular rates apply unless service is canceled by calling Comcast. Current monthly rate for Comcast Digital Voice is \$44.95 or \$39.95 for customers who also subscribe to Comcast High Speed Internet and Comcast Cable service. Free installation offer limited to standard installation. Custom installation charges are additional. Pricing shown does not include federal, state or local taxes and fees; our Regulatory Recovery Fee, which is not a tax or government required, or other applicable charges (e.g., per-call charges or international calling). Comcast Digital Voice® service (including 911/emergency service) may not function during an extended power outage. Certain customer premise equipment may not be compatible with Comcast Digital Voice services. Detailed account summary online is available through Comcast's monthly billing and not available as a special offered feature. Services are subject to terms and conditions of Comcast's subscriber agreements and other applicable terms and conditions. Restrictions apply. Call 812-460-4944 or visit www.Comcast.com for details. © 2007 Comcast. All rights reserved.



Comcast Cable
10 River Park Plaza
St. Paul, MN 55107

October 31, 2007

Dear Valued Comcast Customer,

Thank you for being a loyal Comcast Digital Phone customer. This letter is to again inform you that Comcast is changing its telephone service offerings and that effective on or shortly after January 10, 2008, Comcast will provide telephone services only through its Digital Voice product line, and will no longer be providing service through its current Digital Phone product line in your community.

Your action is required! Because Comcast will be discontinuing all Digital Phone service, you will need to select a new telephone service plan. If you wish to retain your current telephone number and continuity of service, you must act soon. You may select the service provider of your choice and you must also select a new long distance provider if you use Comcast Digital Phone for your long distance service.

You do not have to select a new service provider, unless you choose to do so, since you can remain a Comcast customer by subscribing to our Comcast Digital Voice service.

While we appreciate your business and hope you will remain with Comcast, you should know that you also have the option to purchase local and long distance telephone service from other service providers in your area. A list of local service providers (LSPs) is attached for your convenience. Other LSPs may be identified by city by linking to the Minnesota Public Utilities Commission web page at http://www.puc.state.mn.us/about/utility_providers.htm#telecom.

This proposed discontinuance of your local telephone service is subject to regulatory approval by the Federal Communications Commission (FCC). The FCC will normally authorize this proposed discontinuance of service unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments as soon as possible, but no later than 15 days after the FCC releases public notice of the proposed discontinuance. Address them to the Federal Communications Commission, Wireline Competition Bureau, Competition Policy Division, Washington, DC 20554, and include in your comments a reference to the §63.71 of Comcast Phone of Minnesota, LLC. Comments should include specific information about the impact of this proposed discontinuance upon you or your company, including any inability to acquire reasonable substitute service.

TAKE ACTION NOW

Regardless of whether you select Comcast Digital Voice or a different service provider, we urge you to act quickly in order to maintain active phone service. If you do not switch your service to Comcast Digital Voice or another provider before January 10, 2008, your normal phone service will be terminated and you may not be able to retain your current telephone number. Please take action NOW to avoid an interruption in your service.

If you have any questions, please call Comcast Customer Service at: 612.460.4944.

Thank you for choosing Comcast.



9605 SW Nimbus Ave.
Beaverton, OR 97008

Sample A. Sample
Sample Address
Sample Address 2
City, ST Zip

August 6, 2007

YOU MUST CHOOSE A NEW LOCAL AND LONG DISTANCE TELEPHONE SERVICE

Dear Valued Comcast Customer,

Thank you for being a valued Comcast Digital Phone customer. This letter is to inform you that Comcast is changing its telephone service offerings and that effective on November 13, 2007, Comcast will no longer be providing its current Digital Phone service in your community.

Your action is required! Because Comcast will discontinue all Digital Phone service in Oregon and SW Washington as of November 13, 2007, you need to select a new telephone service plan as soon as possible if you wish to retain your current telephone number and assure continuity of service. (Note: Comcast Digital Voice is a separate and different service and will continue to be provided.) You must also select a new long distance provider if you use Comcast Digital Phone for your long distance service.

You also have the opportunity to experience the simplicity, convenience and value of our new and improved residential home phone service, Comcast Digital Voice, for just \$19.99 a month for the first twelve months. With Comcast Digital Voice service, you won't have to worry about complicated calling plans or calling rates that fluctuate based on the time of day. You'll enjoy unlimited calling to anyone, anytime, anywhere throughout the U.S., Canada and Puerto Rico.

With Comcast Digital Voice you will enjoy all these benefits:

- 12 popular calling features such as Caller ID, Call Waiting, Three-way calling and Voice Mail
- Free and easy installation—works with existing phones and jacks
- Keep your current phone number
- 30-day money-back guarantee
- No contract requirement
- Enhanced 9-1-1, which means your home address and telephone number are automatically sent to your local emergency services dispatcher if you call 9-1-1

We are confident you'll agree that Comcast Digital Voice is a simple and easy solution to your local, in-state and long distance calling needs. If you switch to Comcast Digital Voice, you will also have the added convenience of receiving one bill for all of your Comcast service. Make the easy switch to Comcast Digital Voice and start enjoying unlimited calling and the unique benefits of Comcast's service offerings today. You may transfer your current service to the digital voice service today by calling Comcast at 1-866-202-2184.

You do have the option to purchase local and long distance telephone service from other service providers in your area. A list of alternative service providers may be found in the front of your local telephone directory.

We urge you to act quickly to select Comcast Digital Voice or another new service provider in order to retain an active phone service.

This proposed discontinuance of your local telephone service is subject to regulatory approval by the Federal Communications Commission (FCC). The FCC will normally authorize this proposed discontinuance of service unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments as soon as possible, but no later than 15 days after the Commission releases public notice of the proposed discontinuance. Address them to the Federal Communications Commission, Wireline Competition Bureau, Competition Policy Division, Washington, DC 20054, and include in your comments a reference to the 63.71 application of Comcast Phone of Oregon, LLC or the 63.71 application of the Comcast Phone of Washington, LLC, as applicable. Comments should include specific information about the impact of this proposed discontinuance upon you or your company, including any inability to acquire reasonable substitute service.

TAKE ACTION NOW

Please take immediate action to select a telephone service of your choice. If you do not switch your service before November 13, 2007, your service will be terminated and you may not be able to retain your current telephone number. Please take action NOW to avoid interruption in your service.

If you have any questions, please call Comcast Customer Service at 1-866-202-2164.

Sincerely,

Comcast

Offer expires 11/13/07. Offer may not be combined with any other offers. Comcast Digital Voice® offer available to residential customers only in Comcast serviceable areas (and may not be transferred), located at wired and serviceable locations. The Comcast Unlimited™ Package applies to direct-dial calls from your home to locations in the United States, Canada, Puerto Rico, US Virgin Islands, Guam and Saipan/N.Mariana Islands. No separate long distance carrier connection available. Plan does not include international calls. An EMTA (which may also be used for Comcast High-Speed Internet service) is required; Comcast's current monthly fee is \$3.00. Equipment fees are additional. After 12-month promotion, regular rates apply unless service is canceled by calling Comcast. Current monthly rate for Comcast Digital Voice varies from \$39.95-\$44.95 depending on other Comcast services subscribed to, if any. Installation offer limited to standard installation. Custom installation charges are additional. Pricing shown does not include federal, state or local taxes and fees; our Regulatory Recovery Fee, which is not a tax or government required, or other applicable charges (e.g., per-call charges or international calling). Comcast Digital Voice® service (including 911/emergency service) may not function during an extended power outage. Certain customer premises equipment may not be compatible with Comcast Digital Voice services. Detailed account summary online is available through Comcast's monthly billing and not available as a special offer feature. Services are subject to terms and conditions of Comcast's subscriber agreements and other applicable terms and conditions. Restrictions apply. Call 1-866-202-2164 for details. ©2007 Comcast. All rights reserved.



9605 SW Nimbus Ave.
Beaverton, OR 97008

Sample A. Sample
Sample Address
Sample Address
City, ST Zip

August 6, 2007

YOU MUST CHOOSE A NEW LOCAL AND LONG DISTANCE TELEPHONE SERVICE

Dear Valued Comcast Customer,

Thank you for being a valued Comcast Digital Phone customer. This letter is to inform you that Comcast is changing its telephone service offerings and that effective on November 13, 2007, Comcast will no longer be providing its current Digital Phone service in your community.

Your action is required! Because Comcast will discontinue all Digital Phone service in Oregon and SW Washington as of November 13, 2007, you need to select a new telephone service plan as soon as possible if you wish to retain your current telephone number and assure continuity of service. (Note: Comcast Digital Voice is a separate and different service and will continue to be provided.) You must also select a new long distance provider if you use Comcast Digital Phone for your long distance service. A list of alternative service providers may be found in the front of your local telephone directory.

This proposed discontinuance of your local telephone service is subject to regulatory approval by the Federal Communications Commission (FCC). The FCC will normally authorize this proposed discontinuance of service unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments as soon as possible, but no later than 18 days after the Commission releases public notice of the proposed discontinuance. Address them to the Federal Communications Commission, Wireline Competition Bureau, Competition Policy Division, Washington, DC 20054, and include in your comments a reference to the 63.71 application of Comcast Phone of Oregon, LLC or the 63.71 application of the Comcast Phone of Washington, LLC, as applicable. Comments should include specific information about the impact of this proposed discontinuance upon you or your company, including any inability to acquire reasonable substitute service.

TAKE ACTION NOW

Please take immediate action to select a telephone service of your choice. If you do not switch your service before November 13, 2007, your service will be terminated and you may not be able to retain your current telephone number. If you have any questions, please call Comcast Customer Service at: 1-866-202-2099.

Sincerely,

Comcast



P.O. Box 97002
Lynnwood, WA 98048-9702

August 14, 2007

YOU MUST CHOOSE A NEW LOCAL AND LONG DISTANCE TELEPHONE SERVICE.

Dear

Thank you for being a valued Comcast Digital Phone customer. This letter is to inform you that Comcast is changing its telephone service offerings and that effective on November 28, 2007, Comcast will no longer be providing its current Digital Phone service in your community.

Your action is required! Because Comcast will discontinue all Digital Phone service in Washington as of November 28, 2007, you need to select a new telephone service plan as soon as possible if you wish to retain your current telephone number and assure continuity of service. (Note: Comcast Digital Voice is a separate and different service and will continue to be provided.) You must also select a new long distance provider if you use Comcast Digital Phone for your long distance service.

You also have the opportunity to experience the simplicity, convenience and value of our new and improved residential home phone service, Comcast Digital Voice, for just \$19.99 a month for the first twelve months. With Comcast Digital Voice service, you won't have to worry about complicated calling plans or calling rates that fluctuate based on the time of day. You'll enjoy unlimited calling to anyone, anytime, anywhere throughout the U.S., Canada and Puerto Rico.

With Comcast Digital Voice you will enjoy all these benefits:

- 12 popular calling features such as Caller ID, Call Waiting, Three-way calling and Voice Mail
- Free and easy installation—works with existing phones and jacks
- Keep your current phone number
- 30-day money-back guarantee
- No contract requirement
- Enhanced 9-1-1, which means your home address and telephone number are automatically sent to your local emergency services dispatcher if you call 9-1-1

We are confident you'll agree that Comcast Digital Voice is a simple and easy solution to your local, in-state and long distance calling needs. If you switch to Comcast Digital Voice, you will also have the added convenience of receiving one bill for all of your Comcast services. Make the easy switch to Comcast Digital Voice and start enjoying unlimited calling and the unique benefits of Comcast's service offerings today. You may transfer your current service to the digital voice service today by calling Comcast at 1-877-777-1262.

You do have the option to purchase local and long distance telephone service from other service providers in your area. A list of alternative service providers may be found in the front of your local telephone directory.

We urge you to act quickly to select Comcast Digital Voice or another new service provider in order to retain an active phone service.

This proposed discontinuance of your local telephone service is subject to regulatory approval by the Federal Communications Commission (FCC). The FCC will normally authorize this proposed discontinuance of service unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments as soon as possible, but no later than 15 days after the Commission releases public notice of the proposed discontinuance. Address them to the Federal Communications Commission, Wireline Competition Bureau, Competition Policy Division, Washington, DC 20054, and include in your comments a reference to the 63.71 application of the Comcast Phone of Washington, LLC, as applicable. Comments should include specific information about the impact of this proposed discontinuance upon you or your company, including any inability to acquire reasonable substitute service.

TAKE ACTION NOW

Please take immediate action to select a telephone service of your choice. If you do not switch your service before November 28, 2007, your service will be terminated and you may not be able to retain your current telephone number. Please take action NOW to avoid interruption in your service. If you have any questions, please call Comcast Customer Service at: 1-877-777-1262.

Sincerely,

Comcast

Offer expires 11/28/07. Offer may not be combined with any other offers. Comcast Digital Voice® offer available to residential customers only in Comcast serviceable areas (and may not be transferred), located at wired and serviceable locations. The Comcast Unlimited™ Package applies to direct-dial calls from your home to locations in the United States, Canada, Puerto Rico, US Virgin Islands, Guam and Saipan/N. Mariana Islands. No separate long distance carrier connection available. Plan does not include international calls. An EMTA (which may also be used for Comcast High-Speed Internet service) is required. Comcast's current monthly fee is \$3.00. Equipment fees are additional. After 12-month promotion, regular rates apply unless service is canceled by calling Comcast. Current monthly rate for Comcast Digital Voice varies from \$39.95-\$44.95 depending on other Comcast services subscribed to, if any. Installation offer limited to standard installation. Custom installation charges are additional. Pricing shown does not include federal, state or local taxes and fees; our Regulatory Recovery Fee, which is not a tax or government required, or other applicable charges (e.g., per-call charges or international calling). Comcast Digital Voice® service (including 911/emergency service) may not function during an extended power outage. Certain customer premises equipment may not be compatible with Comcast Digital Voice services. Detailed account summary online is available through Comcast's monthly billing and not available as a special offered feature. Services are subject to terms and conditions of Comcast's subscriber agreements and other applicable terms and conditions. Restrictions apply. Call 1-877-777-1282 for details. ©2007 Comcast. All rights reserved.

DTS_ACT_AUG07_HP



P.O. Box 97002
Lynnwood, WA 98046-9702

August 14, 2007

YOU MUST CHOOSE A NEW LOCAL AND LONG DISTANCE TELEPHONE SERVICE.

Dear

Thank you for being a valued Comcast Digital Phone customer. This letter is to inform you that Comcast is changing its telephone service offerings and that effective on November 28, 2007, Comcast will no longer be providing its current Digital Phone service in your community.

Your action is required! Because Comcast will discontinue all Digital Phone service in Washington as of November 28, 2007, you need to select a new telephone service plan as soon as possible if you wish to retain your current telephone number and assure continuity of service. (Note: Comcast Digital Voice is a separate and different service and will continue to be provided.) You must also select a new long distance provider if you use Comcast Digital Phone for your long distance service. A list of alternative service providers may be found in the front of your local telephone directory.

This proposed discontinuance of your local telephone service is subject to regulatory approval by the Federal Communications Commission (FCC). The FCC will normally authorize this proposed discontinuance of service unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments as soon as possible, but no later than 15 days after the Commission releases public notice of the proposed discontinuance. Address them to the Federal Communications Commission, Wireline Competition Bureau, Competition Policy Division, Washington, DC 20054, and include in your comments a reference to the 63.71 application of the Comcast Phone of Washington, LLC, as applicable. Comments should include specific information about the impact of this proposed discontinuance upon you or your company, including any inability to acquire reasonable substitute service.

TAKE ACTION NOW

Please take immediate action to select a telephone service of your choice. If you do not switch your service before November 28, 2007, your service will be terminated and you may not be able to retain your current telephone number. If you have any questions, please call Comcast Customer Service at: 1-877-777-1262.

Sincerely,

Comcast



Dear Comcast Customer,

Thank you for being a valued Comcast Digital Phone customer. This letter is to inform you that Comcast is changing its telephone service offerings and effective on or after November 15, 2007, Comcast will no longer be providing its current Digital Phone service in your town.

Your action is required! Because Comcast will discontinue all Digital Phone service in your town on or after November 15, 2007, you need to select a new telephone service plan soon if you wish to retain your current telephone number and continuity of service. You must also select a new long distance provider if you use Comcast Digital Phone for your long distance service. To best assure continued service and use of your current telephone number, you should choose a new service provider as soon as possible.

You continue to have a choice for local and long distance phone service and you are free to select a new provider of your choice. You may transfer your current service to Comcast Digital Voice today by calling Comcast toll free at 1-888-824-8447.

You do have the option to purchase local and long distance telephone service from other service providers in your area. A list of alternative service providers may be found in the front of your local telephone directory.

We urge you to act quickly to select Comcast Digital Voice or another new service provider in order to retain an active phone service.

The discontinuance of your Comcast Digital Phone service is subject to regulatory approval by the Federal Communications Commission (FCC). The FCC will normally authorize this proposed discontinuance of service unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments as soon as possible, but no later than 15 days after the Commission releases public notice of the proposed discontinuance. Address them to the Federal Communications Commission, Wireline Competition Bureau, Competition Policy Division, Washington, DC 20054, and include in your comments a reference to the § 63.71 Application of Comcast Phone of Colorado, LLC. Comments should include specific information about the impact of this proposed discontinuance upon you or your company, including any inability to acquire reasonable substitute service.

TAKE ACTION NOW

Please take immediate action to select a telephone service provider of your choice. If you do not select another service provider (whether Comcast Digital Voice or some other provider) soon your service will be terminated on or after November 15, 2007 and you may not be able to retain your current telephone number. Please take action now to avoid interruption in your service.

If you have any questions, please call Comcast Customer Service toll free at:
1-888-824-8447.

Sincerely,

Comcast

Comcast Digital Voice offer available to residential customers only in Comcast serviceable areas (and may not be transferred), located at wired and serviceable locations. The Comcast Unlimited Package applies to direct-dial calls from your home to locations in the United States, Canada, Puerto Rico, US Virgin Islands, Guam and Saipan/N. Mariana Islands. No separate long distance carrier connection available. Plan does not include international calls. An EMTA (which may also be used for Comcast High-Speed Internet service) is required; Comcast's current monthly fee is \$3.00. Equipment fees are additional. Current monthly rate for Comcast Digital Voice varies from \$39.95-\$44.95 depending on other Comcast services subscribed to, if any. Installation offer limited to standard installation. Custom installation charges are additional. Pricing shown does not include federal, state or local taxes and fees; our Regulatory Recovery Fee, which is not a tax or government required, or other applicable charges (e.g., per-call charges or international calling). Comcast Digital Voice service (including 911/emergency service) may not function during an extended power outage. Certain customer premises equipment may not be compatible with Comcast Digital Voice services. Detailed account summary online is available through Comcast's monthly billing and not available as a special offered feature. Services are subject to terms and conditions of Comcast's subscriber agreements and other applicable terms and conditions. Restrictions apply. Call 1-888-COMCAST or visit www.Comcast.com for details. ©2007 Comcast. All rights reserved.

Nov 15

Dear Comcast Business Customer,

Thank you for being a valued Comcast Business Digital Phone customer. This letter is to inform you that Comcast is changing its telephone service offerings and effective on or after November 15, 2007, Comcast will no longer be providing its current Digital Phone service in your town.

Your action is required! Because Comcast will discontinue all Digital Phone service in your town on or after November 15, 2007, you need to select a new telephone service plan soon if you wish to retain your current telephone number and continuity of service.

You must also select a new long distance provider if you use Comcast Digital Phone for your long distance service. To best assure continued service and use of your current telephone number, you should choose a new service provider as soon as possible. You continue to have a choice for local and long distance phone service and you are free to select a new provider of your choice. You may have the option to transfer your current service to Comcast Business Class Digital Voice today by calling Comcast toll free at 1-800-936-9568.

You do have the option to purchase local and long distance telephone service from other service providers in your area. A list of alternative service providers may be found in the front of your local telephone directory.

We urge you to act quickly to select Comcast Digital Voice or another new service provider in order to retain an active phone service.

The discontinuance of your Comcast Digital Phone service is subject to regulatory approval by the Federal Communications Commission (FCC). The FCC will normally authorize this proposed discontinuance of service unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments as soon as possible, but no later than 15 days after the Commission releases public notice of the proposed discontinuance. Address them to the Federal Communications Commission, Wireline Competition Bureau, Competition Policy Division, Washington, DC 20054, and include in your comments a reference to the §63.71 Application of Comcast Phone of Colorado, LLC. Comments should include specific information about the impact of this proposed discontinuance upon you or your company, including any inability to acquire reasonable substitute service.

TAKE ACTION NOW

Please take immediate action to select a telephone service provider of your choice. If you do not select another service provider (whether Comcast Business Class Digital Voice or some other provider) soon your service will be terminated on or after November 15, 2007 and you may not be able to retain your current telephone number. Please take action now to avoid interruption in your service.

If you have any questions, please call Comcast Customer Service toll free at:
1-800-936-9668.

Sincerely,

Comcast Business Services



222 New Park Drive
Berlin, CT 06037

Español?
Llamar 1-800-COMCAST para
la información importante
sobre tu servicio telefónico.

YOU MUST CHOOSE A NEW LOCAL AND LONG-DISTANCE TELEPHONE SERVICE PROVIDER

Dear Comcast Customer,

Thank you for being a valued Comcast Digital Phone customer. This letter is to inform you that Comcast is changing its telephone service offerings and effective on or after October 15, 2007, Comcast will no longer be providing its current Digital Phone service in your town.

Your action is required! Because Comcast will discontinue all Digital Phone service in your town on or after October 15, 2007, you need to select a new telephone service plan soon if you wish to retain your current telephone number and continuity of service. You must also select a new long distance provider if you use Comcast Digital Phone for your long distance service. To best assure continued service and use of your current telephone number, you should choose a new service provider no later than October 1, 2007.

You continue to have a choice for local and long distance phone service and you are free to select a new provider of your choice.

You also have the opportunity to experience the simplicity, convenience and value of our new and improved residential home phone service, Comcast Digital Voice. With Comcast Digital Voice service, you won't have to worry about complicated calling plans or calling rates that fluctuate based on the time of day. You'll enjoy unlimited calling to anyone, anytime, anywhere throughout Connecticut, the U.S., Canada and Puerto Rico. We are confident you'll agree that Comcast Digital Voice is a simple and easy solution to your local, in-state and long distance calling needs. Make the easy switch to Comcast Digital Voice and start enjoying unlimited calling and the unique benefits of Comcast's service offerings today. You may transfer your current service to Comcast Digital Voice today by calling Comcast toll free at 1-866-315-3643.

You do have the option to purchase local and long distance telephone service from other service providers in your area. A list of alternative service providers may be found in the front of your local telephone directory.

We urge you to act quickly to select Comcast Digital Voice or another new service provider in order to retain an active phone service.

The discontinuance of your Comcast Digital Phone service is subject to regulatory approval by the Federal Communications Commission (FCC). The FCC will normally authorize this proposed discontinuance of service unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments as soon as possible, but no later than 15 days after the Commission releases public notice of the proposed discontinuance. Address them to the Federal Communications Commission, Wireline Competition Bureau, Competition Policy Division, Washington, DC 20054, and include in your comments a reference to the § 63.71 Application of Comcast Phone of Connecticut, Inc. Comments should include specific information about the impact of this proposed discontinuance (or reduction or impairment) upon you or your company, including any inability to acquire reasonable substitute service.

TAKE ACTION NOW

Please take immediate action to select a telephone service provider of your choice. If you do not select another service provider (whether Comcast Digital Voice or some other provider) soon your service will be terminated on or after October 15, 2007 and you may not be able to retain your current telephone number. Please take action now to avoid interruption in your service.

If you have any questions, please call Comcast Customer Service toll free at:
1-866-315-3643.

Sincerely,



Douglas R. Guthrie
Regional Vice President
Connecticut-West Region

Comcast Digital Voice® offer available to residential customers only in Comcast serviceable areas (and may not be transferred), located at wired and serviceable locations. The Comcast Unlimited™ Package applies to direct-dial calls from your home to locations in the United States, Canada, Puerto Rico, US Virgin Islands, Guam and Saipan/MLMariana Islands. No separate long distance carrier connection available. Plan does not include international calls. An EMTA (which may also be used for Comcast High-Speed Internet service) is required; Comcast's current monthly fee is \$3.00. Equipment fees are additional. Current monthly rate for Comcast Digital Voice varies from \$39.95-\$44.95 depending on other Comcast services subscribed to, if any. Installation offer limited to standard installation. Custom installation charges are additional. Pricing shown does not include federal, state or local taxes and fees; our Regulatory Recovery Fee, which is not a tax or government required, or other applicable charges (e.g., per-call charges or international calling). The ability to keep your current phone number may not be available in all areas. Current phone number transfer requires a rate center match. Comcast Digital Voice® service (including 911/emergency service) may not function during an extended power outage. Certain customer premises equipment may not be compatible with Comcast Digital Voice services. Detailed account summary online is available through Comcast's monthly billing and not available as a special offered feature. Services are subject to terms and conditions of Comcast's subscriber agreements and other applicable terms and conditions. Restrictions apply. Call 1-866-COMCAST or visit www.Comcast.com for details. Comcast ©2007. All rights reserved.



P.O. Box 2127
Norcross, GA 30081

August 7, 2007

YOU MUST CHOOSE A NEW LOCAL AND LONG-DISTANCE TELEPHONE SERVICE PROVIDER

Dear Valued Comcast Customer,

Thank you for being a Comcast Digital Phone customer. This letter is to inform you that Comcast is changing its telephone service offerings and that effective on or shortly after October 1, 2007, Comcast will no longer be providing the Digital Phone service that you currently receive.

Your action is required!

To insure that you continue to have phone service during this transition, you will need to select a new telephone service as soon as possible if you wish to retain your current telephone number and insure continuity of service. You must also select a new long distance provider if you use Comcast Digital Phone for your long distance service.

You also have the opportunity to experience the simplicity, convenience and value of our new and improved residential home phone service, Comcast Digital Voice[®], for just \$19.95 a month for the first 12 months.* With Comcast Digital Voice service, you won't have to worry about complicated calling plans or calling rates that fluctuate based on the time of day. You'll enjoy unlimited calling to anyone, anytime, anywhere throughout Georgia, the U.S., Canada and Puerto Rico.

With Comcast Digital Voice you will enjoy all these benefits:

- 12 popular calling features such as Caller ID, Call Waiting, Three-way calling and more, plus Voice Mail
- Free and easy installation—works with existing phones and jacks
- Keep your current phone number
- 30-day money-back guarantee
- Enhanced 9-1-1, which means, your home address and telephone number are automatically sent to your local emergency services dispatcher if you call 9-1-1

We are confident you'll agree that Comcast Digital Voice is a simple and easy solution to your local, in-state and long distance calling needs. If you switch to Comcast Digital Voice, you will also have the added convenience of receiving one bill for all of your Comcast services. Make the easy switch to Comcast Digital Voice® and start enjoying unlimited calling and the unique benefits of Comcast's service offerings today. You may transfer your current service while keeping your current telephone number by calling Comcast at 404-COMCAST (266-2278).

You do have the option to purchase local and long distance telephone service from other service providers in your area. A list of alternative service providers may be found in the front of your local telephone directory.

We urge you to act quickly to select Comcast Digital Voice or another new service provider as soon as possible.

This proposed discontinuance of your local telephone service is subject to regulatory approval by the Federal Communications Commission (FCC). The FCC will normally authorize this proposed discontinuance of service unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments as soon as possible, but no later than 15 days after the Commission releases public notice of the proposed discontinuance. Address them to the Federal Communications Commission, Wireline Competition Bureau, Competition Policy Division, Washington, DC 20054, and include in your comments a reference to the § 63.71 Application of Comcast Phone of Georgia, LLC. Comments should include specific information about the impact of this proposed discontinuance upon you or your company, including any inability to acquire reasonable substitute service.

TAKE ACTION NOW

Please take immediate action to select a telephone service provider of your choice. If you do not switch your service to another provider before October 1, 2007, your service will be terminated and you may not be able to retain your current telephone number. Please take action NOW to avoid interruption in your service.

Again, thank you for your business. If you have any questions, please call Comcast Customer Service at: 404-COMCAST (266-2278).

Sincerely,

Comcast

*Offer expires 10/1/07. Offer available in participating Comcast systems (and may not be transferred) and limited to current Comcast Digital Phone customers with accounts in good standing, who have not previously subscribed to Comcast Digital Voice Service. Service not available in all areas. AFTER THE 12 MONTH PROMOTIONAL PERIOD, COMCAST'S REGULAR MONTHLY CHARGES APPLY. Comcast's current monthly rate for Comcast Digital Voice Service is \$44.95 or \$39.95 when you subscribe to both Comcast cable and high speed internet services. An EMTA from Comcast (Current monthly rental fee is \$3/month) is required for service. Equipment fees are additional. Installation offer limited to standard installation and custom installation charges are additional. An EMTA activation fee may apply. Unlimited package pricing applies to all direct-dialed calls to locations in the U.S., Canada, Puerto Rico, US Virgin Islands, Guam, Saipan, Northern Mariana Islands, and American Samoa, from home. No separate long distance carrier connection available. Plus does not include international calls. The ability to keep your current number may not be available in all areas. Current phone number transfer requires a rate carrier match. Comcast Digital Voice service (including 911 emergency services) may not function after an extended power outage. Certain customer premises' equipment may not be compatible with Comcast Digital Voice services. Caller ID equipment is not included. Services are subject to terms and conditions of Comcast's subscriber agreements and other applicable terms and conditions. Prices shown do not include taxes or Regulatory Recovery Fee, which is not a tax or government required or other applicable charges, e.g., per-call charges. All equipment provided by Comcast must be returned in its original condition less reasonable wear and tear. Certain restrictions apply. Call 404-COMCAST for complete details about availability, minimum system requirements, pricing and service. © 2007 Comcast. All Rights Reserved.



August 17, 2007

YOU MUST CHOOSE A NEW LOCAL AND LONG-DISTANCE TELEPHONE SERVICE PROVIDER

Dear Comcast Customer,

Thank you for being a valued Comcast Digital Phone customer. This letter is to inform you that Comcast is changing its telephone service offerings, and effective on or after October 3, 2007, Comcast will no longer be providing its current Digital Phone service in your town.

Your action is required! Because Comcast will discontinue all Digital Phone service in your town on or after October 3, 2007, you need to select a new telephone service plan soon if you wish to retain your current telephone number and continuity of service. You must also select a new long distance provider if you use Comcast Digital Phone for your long distance service.

You continue to have a choice for local and long distance phone service and you are free to select a new provider of your choice.

You also have the opportunity to experience the simplicity, convenience and value of our new and improved residential home phone service, Comcast Digital Voice®, for just \$19.99 a month for the first twelve months.* With Comcast Digital Voice® service, you won't have to worry about complicated calling plans or calling rates that fluctuate based on the time of day. You'll enjoy unlimited calling to anyone, anytime, anywhere throughout Florida, the U.S., Canada and Puerto Rico.†

With Comcast Digital Voice®, you will enjoy all these benefits:

- 12 popular calling features such as Caller ID, Call Waiting, Three-way Calling and more, plus Voice Mail
- Free and easy installation – works with existing phones and jacks
- Keep your current phone number*
- 30-day money back guarantee*
- No contract requirement
- Enhanced 9-1-1, which means your home address and telephone number are automatically sent to your local emergency services dispatcher if you call 9-1-1

We are confident you'll agree that Comcast Digital Voice® is a simple and easy solution to your local, in-state and long distance calling needs. Make the easy switch to Comcast Digital Voice®, and start enjoying unlimited calling and the unique benefits of Comcast's service offerings today.† You may transfer your current service and phone number to Comcast Digital Voice® today by calling Comcast toll free at 1-800-957-5079.

You do have the option to transfer your current service and phone number to any other local and long distance telephone service provider in your area. A list of alternative service providers may be found in the front of your local telephone directory.

We urge you to act quickly to select Comcast Digital Voice® or another new service provider in order to retain an active phone service.

The discontinuance of your Comcast Digital Phone service is subject to regulatory approval by the Federal Communications Commission (FCC). The FCC will normally authorize this proposed discontinuance of service unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments as soon as possible, but no later than 15 days after the Commission releases public notice of the proposed discontinuance. Address them to the Federal Communications Commission, Wireline Competition Bureau, Competition Policy Division, Washington, DC 20054, and include in your comments a reference to the 63.71 Application of Comcast Phone of Florida, Inc. Comments should include specific information about the impact of this proposed discontinuance upon you or your company, including any inability to acquire reasonable substitute service.

TAKE ACTION NOW

Please take immediate action to select a telephone service provider of your choice. If you do not select another service provider (whether Comcast Digital Voice® or some other provider) soon your service will be terminated on or after October 3, 2007, and you may not be able to retain your current telephone number. Please take action now to avoid interruption in your service.

If you have any questions regarding this notice, please call Comcast Customer Service toll free at 1-800-957-5079.

Thank you for choosing Comcast.

Sincerely,

Tom Aubry

Tom Aubry
Area Vice President
Miami Dade County

*The price of the service is subject to change without notice. Comcast Digital Phone service is subject to regulatory approval by the Federal Communications Commission (FCC). The FCC will normally authorize this proposed discontinuance of service unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments as soon as possible, but no later than 15 days after the Commission releases public notice of the proposed discontinuance. Address them to the Federal Communications Commission, Wireline Competition Bureau, Competition Policy Division, Washington, DC 20054, and include in your comments a reference to the 63.71 Application of Comcast Phone of Florida, Inc. Comments should include specific information about the impact of this proposed discontinuance upon you or your company, including any inability to acquire reasonable substitute service. †Comcast Digital Voice® service is available in select areas only. See Comcast.com for details. ©2007 Comcast. All rights reserved.



August 17, 2007

YOU MUST CHOOSE A NEW LOCAL AND LONG-DISTANCE TELEPHONE SERVICE PROVIDER

Dear Comcast Customer,

Thank you for being a valued Comcast Digital Phone customer. This letter is to inform you that Comcast is changing its telephone service offerings, and effective on or after October 3, 2007, Comcast will no longer be providing its current Digital Phone service in your town.

Your action is required! Because Comcast will discontinue all Digital Phone service in your town on or after October 3, 2007, you need to select a new telephone service plan soon if you wish to retain your current telephone number and continuity of service. You must also select a new long distance provider if you use Comcast Digital Phone for your long distance service.

You continue to have a choice for local and long distance phone service and you are free to select a new provider of your choice.

You also have the opportunity to experience the simplicity, convenience and value of our new and improved residential home phone service, Comcast Digital Voice®, for just \$19.99 a month for the first twelve months.* With Comcast Digital Voice® service, you won't have to worry about complicated calling plans or calling rates that fluctuate based on the time of day. You'll enjoy unlimited calling to anyone, anytime, anywhere throughout Florida, the U.S., Canada and Puerto Rico.†

With Comcast Digital Voice®, you will enjoy all these benefits:

- 12 popular calling features such as Caller ID, Call Waiting, Three-way Calling and more, plus Voice Mail
- Free and easy installation -- works with existing phones and jacks
- Keep your current phone number*
- 30-day money back guarantee*
- No contract requirement
- Enhanced 9-1-1, which means your home address and telephone number are automatically sent to your local emergency services dispatcher if you call 9-1-1

We are confident you'll agree that Comcast Digital Voice® is a simple and easy solution to your local, in-state and long distance calling needs. Make the easy switch to Comcast Digital Voice®, and start enjoying unlimited calling and the unique benefits of Comcast's service offerings today.† You may transfer your current service and phone number to Comcast Digital Voice® today by calling Comcast toll free at 1-800-957-5078.

You do have the option to transfer your current service and phone number to any other local and long distance telephone service provider in your area. A list of alternative service providers may be found in the front of your local telephone directory.

We urge you to act quickly to select Comcast Digital Voice® or another new service provider in order to retain an active phone service.

The discontinuance of your Comcast Digital Phone service is subject to regulatory approval by the Federal Communications Commission (FCC). The FCC will normally authorize this proposed discontinuance of service unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments as soon as possible, but no later than 15 days after the Commission releases a public notice of the proposed discontinuance. Address them to the Federal Communications Commission, Wireline Competition Bureau, Competition Policy Division, Washington, DC 20054, and include in your comments a reference to the § 68.71 Application of Comcast Phone of Florida, Inc. Comments should include specific information about the impact of this proposed discontinuance upon you or your company, including any inability to acquire reasonable substitute service.

TAKE ACTION NOW

Please take immediate action to select a telephone service provider of your choice. If you do not select another service provider (whether Comcast Digital Voice® or some other provider) soon your service will be terminated on or after October 3, 2007, and you may not be able to retain your current telephone number. Please take action now to avoid interruption in your service.

If you have any questions regarding this notice, please call Comcast Customer Service toll free at 1-800-957-5078.

Thank you for choosing Comcast.

Sincerely,

Rick Seamon

Rick Seamon
Area Vice President
Broward County

We notice that the use of our services may be affected by changes in our services. Comcast Digital Phone service is subject to regulatory approval by the Federal Communications Commission (FCC). The FCC will normally authorize this proposed discontinuance of service unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments as soon as possible, but no later than 15 days after the Commission releases a public notice of the proposed discontinuance. Address them to the Federal Communications Commission, Wireline Competition Bureau, Competition Policy Division, Washington, DC 20054, and include in your comments a reference to the § 68.71 Application of Comcast Phone of Florida, Inc. Comments should include specific information about the impact of this proposed discontinuance upon you or your company, including any inability to acquire reasonable substitute service.



August 17, 2007

YOU MUST CHOOSE A NEW LOCAL AND LONG-DISTANCE TELEPHONE SERVICE PROVIDER

Dear Comcast Customer,

Thank you for being a valued Comcast Digital Phone customer. This letter is to inform you that Comcast is changing its telephone service offerings, and effective on or after October 3, 2007, Comcast will no longer be providing its current Digital Phone service in your town.

Your action is required! Because Comcast will discontinue all Digital Phone service in your town on or after October 3, 2007, you need to select a new telephone service plan soon if you wish to retain your current telephone number and continuity of service. You must also select a new long distance provider if you use Comcast Digital Phone for your long distance service.

You do have the option to transfer your current service and phone number to any local and long distance telephone service provider in your area. A list of alternative service providers may be found in the front of your local telephone directory.

The discontinuance of your Comcast Digital Phone service is subject to regulatory approval by the Federal Communications Commission (FCC). The FCC will normally authorize this proposed discontinuance of service unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments as soon as possible, but no later than 15 days after the Commission releases public notice of the proposed discontinuance. Address them to the Federal Communications Commission, Wireline Competition Bureau, Competition Policy Division, Washington, DC 20054, and include in your comments a reference to the § 63.71 Application of Comcast Phone of Florida, Inc. Comments should include specific information about the impact of this proposed discontinuance upon you or your company, including any inability to acquire reasonable substitute service.

TAKE ACTION NOW

Please take immediate action to select a telephone service provider of your choice. If you do not select another service provider soon your service will be terminated on or after October 3, 2007, and you may not be able to retain your current telephone number. Please take action now to avoid interruption in your service.

If you have any questions, please call Comcast Customer Service toll free at 1-800-957-5079.

Thank you for choosing Comcast.

Sincerely,

Tom Autry

Tom Autry
Area Vice President
Miami Dade County

*The entire FCC filing is available at www.fcc.gov. Comcast Digital Phone service is subject to regulatory approval by the Federal Communications Commission (FCC). The FCC will normally authorize this proposed discontinuance of service unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments as soon as possible, but no later than 15 days after the Commission releases public notice of the proposed discontinuance. Address them to the Federal Communications Commission, Wireline Competition Bureau, Competition Policy Division, Washington, DC 20054, and include in your comments a reference to the § 63.71 Application of Comcast Phone of Florida, Inc. Comments should include specific information about the impact of this proposed discontinuance upon you or your company, including any inability to acquire reasonable substitute service. Comcast Digital Phone service is subject to regulatory approval by the Federal Communications Commission (FCC). The FCC will normally authorize this proposed discontinuance of service unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments as soon as possible, but no later than 15 days after the Commission releases public notice of the proposed discontinuance. Address them to the Federal Communications Commission, Wireline Competition Bureau, Competition Policy Division, Washington, DC 20054, and include in your comments a reference to the § 63.71 Application of Comcast Phone of Florida, Inc. Comments should include specific information about the impact of this proposed discontinuance upon you or your company, including any inability to acquire reasonable substitute service.



August 16, 2007

**YOU MUST TAKE IMMEDIATE ACTION!
YOUR COMCAST TELEPHONE SERVICE WILL BE DISCONTINUED
AS OF SEPTEMBER 30, 2007.**

Dear Comcast Customer,

Your action is required! On September 30, 2007 Comcast will discontinue Comcast Digital Phone service in Utah. You MUST select a new telephone service plan as soon as possible. A delay in your action might jeopardize the continuity of your phone service and significantly increase the likelihood that you will not be able to retain your current telephone number.

We urge you to act quickly to either contact us to select our new home telephone service - Comcast Digital Voice or to select another telephone service provider. You have the option to purchase local and long distance telephone service from other service providers in your area. A list of alternative service providers may be found in the front of your local telephone directory.

If you have not selected Comcast Digital Voice or another telephone service provider and had this new service installed by September 30, 2007, your residential phone service will be disconnected and you will not be able to make or receive any telephone calls. The only exception is that you will be able to access 911 for 30 days.

We strongly urge you to act quickly to select Comcast Digital Voice or another new service provider in order to retain an active phone service.

The discontinuance of your Comcast Digital Phone service is subject to regulatory approval by the Federal Communications Commission (FCC). The FCC will normally authorize this proposed discontinuance of service unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments as soon as possible, but no later than 15 days after the Commission releases public notice of the proposed discontinuance. Address them to the Federal Communications Commission, Wireline Competition Bureau, Competition Policy Division, Washington, DC 20054, and include in your comments a reference to the § 63.71 Application of Comcast Phone of Utah, LLC. Comments should include specific information about the impact of this proposed discontinuance upon you or your company, including any inability to acquire reasonable substitute service.

TAKE ACTION NOW

You must take immediate action to select a telephone service provider of your choice. If you do not switch your service to another provider before September 30, 2007, your service will be terminated and you may not be able to retain your current telephone number. Please take action NOW to avoid interruption in your service. Call Comcast Customer Service for any questions on Comcast Digital Voice or any questions regarding this notice at: 1.800.988.4157

Sincerely,

Dan Williams
Comcast - Utah



Agosto 16, 2007

**USTED DEBE TOMAR UNA ACCIÓN INMEDIATA!
SU SERVICIO TELEFÓNICO DE COMCAST SERÁ DESCONTINUADO
EL DÍA 30 DE SEPTIEMBRE DEL 2007.**

Estimado Cliente de Comcast,

¡Su acción es requerida! El día 30 de Septiembre del 2007 Comcast discontinuará el servicio Telefónico Digital de Comcast en Utah. Usted DEBE seleccionar un nuevo plan de servicio telefónico cuanto antes. Un retraso en su acción puede comprometer la continuidad de su servicio telefónico y aumentar la probabilidad de que usted no pueda conservar su número de teléfono actual.

Requerimos su pronta respuesta para seleccionar nuestro nuevo servicio telefónico Digital Voice de Comcast o a otro nuevo proveedor de teléfono. Usted tiene la opción de adquirir servicio telefónico local y de larga distancia de otros proveedores de servicio en su área. Una lista de los proveedores de servicio alternativos se puede encontrar en el frente de su guía de teléfonos local.

Si usted no ha elegido Digital Voice de Comcast o un nuevo proveedor y si no ha instalado este nuevo servicio antes del 30 de Septiembre del 2007, su servicio telefónico residencial será desconectado y usted no podrá hacer o recibir ninguna llamada telefónica. La única excepción es que usted podrá tener acceso a 911 por 30 días.

Requerimos su pronta respuesta para seleccionar nuestro nuevo servicio telefónico Digital Voice de Comcast o a otro nuevo proveedor de teléfono para conservar un servicio activo.

La discontinuación de su servicio de Teléfono Digital de Comcast está conforme a la aprobación reguladora de la Comisión Federal de Comunicaciones (FCC). La FCC normalmente autoriza la propuesta para discontinuar el servicio a menos que se demuestre que los clientes no puedan recibir servicio o un sustituto razonable de otro portador o, que la conveniencia y necesidades públicas estén afectadas adversamente. Si desea oponerse, usted debe enviar sus comentarios cuanto antes, pero no después de 15 días de que la Comisión haga el aviso público de la propuesta para discontinuar el servicio. Envíe sus comentarios a: Federal Communications Commission, Wireline Competition Bureau, Competition Policy Division, Washington, DC 20054, e incluya en sus comentarios una referencia al uso de § 63.71 Application of Comcast Phone of Utah, LLC. Sus comentarios deben incluir la información específica sobre el impacto de esta propuesta de discontinuación sobre usted o su compañía, incluyendo cualquier inhabilidad de adquirir un servicio sustituto razonable.

TOME ACCIÓN AHORA

Usted debe tomar una acción inmediata para seleccionar un nuevo proveedor de servicio telefónico de su preferencia. Si usted no cambia su servicio a otro proveedor antes del 30 de Septiembre del 2007, su servicio será desconectado y probablemente no pueda conservar su número de teléfono actual. Por favor tome una acción AHORA para evitar la interrupción de su servicio. Llame a Servicio al Cliente de Comcast para cualquier pregunta acerca de Digital Voice de Comcast u otra pregunta con respecto a este aviso
1.800.734.8216

Sinceramente,

Dan Williams
Comcast - Utah



Comcast Cable Communications, Inc.
P.O. Box 5155
Southfield, MI 48037-5155

July 31, 2007

**YOU MUST CHOOSE A NEW LOCAL AND LONG-DISTANCE
TELEPHONE SERVICE PROVIDER**

Dear Valued Comcast Customer,

Thank you for being a Comcast Digital Phone customer. This letter is to inform you that Comcast is changing its telephone service offerings and that effective on or shortly after September 17, 2007, Comcast will no longer be providing its current Digital Phone service in your community. We would like to share options to ensure you have no disruption in service and select a provider that fits your needs.

Your action is required! Because Comcast will discontinue all Digital Phone service in Michigan (except for certain locations) as of September 17, 2007, you need to select a new telephone service plan as soon as possible if you wish to retain your current telephone number and assure continuity of service. You must also select a new long distance provider if you use Comcast Digital Phone for your long distance service.

You also have the opportunity to experience the simplicity, convenience and value of our new and improved residential home phone service, Comcast Digital Voice, for just \$19.99 a month for the first six months. With Comcast Digital Voice service, you won't have to worry about complicated calling plans or calling rates that fluctuate based on the time of day. You'll enjoy unlimited calling to anyone, anytime, anywhere throughout Michigan, the U.S., Canada and Puerto Rico.

With Comcast Digital Voice you will enjoy all these benefits:

- > 12 popular calling features such as Caller ID, Call Waiting, Three-Way Calling and more, plus Voice Mail
- > Free and easy installation — works with existing phones and jacks
- > Keep your current phone number
- > 30-day money-back guarantee
- > Enhanced 9-1-1, which means your home address and telephone number are automatically sent to your local emergency services dispatcher if you call 9-1-1

We are confident you'll agree that Comcast Digital Voice is a simple and easy solution to your local, in-state and long distance calling needs. If you switch to Comcast Digital Voice, you will also have the added convenience of receiving one bill for all of your Comcast services. Make the easy switch to Comcast Digital Voice and start enjoying unlimited calling and the unique benefits of Comcast's service offerings today. You may transfer your current service while keeping your number by calling Comcast at (877) 824-2919.

(continued on back)

(continued from front)

You do have the option to purchase local and long distance telephone service from other service providers in your area. A list of alternative service providers may be found in the front of your local telephone directory.

We urge you to act quickly to select Comcast Digital Voice or another new service provider in order to retain an active phone service.

This proposed discontinuance of your local telephone service is subject to regulatory approval by the Federal Communications Commission (FCC). The FCC will normally authorize this proposed discontinuance of service unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments as soon as possible, but no later than 15 days after the Commission releases public notice of the proposed discontinuance. Address them to the Federal Communications Commission, Wireline Competition Bureau, Competition Policy Division, Washington, DC 20054, and include in your comments a reference to the § 63.71 Application of Comcast Phone of Michigan, LLC. Comments should include specific information about the impact of this proposed discontinuance upon you or your company, including any inability to acquire reasonable substitute service.

TAKE ACTION NOW

Please take immediate action to select a telephone service provider of your choice. If you do not switch your service to another provider before September 17, 2007, your service is subject to immediate termination without further notice and you may not be able to retain your current telephone number. Please take action NOW to avoid interruption in your service.

Again, thank you for your business. If you have any questions, please call Comcast Customer Service at: (877) 824-2919.

Sincerely,



David V. Buhl
Regional Vice President
Michigan Region

Offer expires 9/17/07. Offer may not be combined with any other offers. Comcast Digital Voice® offer available to residential customers only in Comcast serviceable areas (and may not be transferred), located at wired and serviceable locations. The Comcast Unlimited™ Package applies to direct-dial calls from your home to locations in the United States, Canada, Puerto Rico, US Virgin Islands, Guam and Saipan/N. Mariana Islands. No separate long distance center connection available. Plan does not include international calls. An EMTA (which may also be used for Comcast High-Speed Internet service) is required. Comcast's current monthly fee is \$3.00. Equipment fees are additional. After 6-month promotion, regular rates apply unless service is canceled by calling Comcast. Current monthly rate for Comcast Digital Voice varies from \$39.95-\$44.95 depending on other Comcast services subscribed to, if any. Installation offer limited to standard installation. Custom installation charges are additional. Pricing shown does not include federal, state or local taxes and fees; our Regulatory Recovery Fee, which is not a tax or government required, or other applicable charges (e.g., per-call charges or international calling). Comcast Digital Voice® service (including 911/emergency service) may not function during an extended power outage. Certain customer premises equipment may not be compatible with Comcast Digital Voice services. Detailed account summary online is available through Comcast's monthly billing and is not available as a special offered feature. Services are subject to terms and conditions of Comcast's subscriber agreements and other applicable terms and conditions. Restrictions apply. Call 877-824-2919 for details. ©2007 Comcast. All rights reserved.



Comcast Cable Communications, Inc.
P.O. Box 5155
Southfield, MI 48037-5155

July 31, 2007

**YOU MUST CHOOSE A NEW LOCAL AND LONG-DISTANCE
TELEPHONE SERVICE PROVIDER**

Dear Valued Comcast Customer,

Thank you for being a Comcast Digital Phone customer. This letter is to inform you that Comcast is changing its telephone service offerings and that effective on or shortly after September 17, 2007, Comcast will no longer be providing its current Digital Phone service in your community. We want to inform you of your options and ensure you have no interruption in service.

Your action is required! Because Comcast will discontinue all Digital Phone service in Michigan (except for certain locations) as of September 17, 2007, you need to select a new telephone service plan as soon as possible if you wish to retain your current telephone number and assure continuity of service. You must also select a new long distance provider if you use Comcast Digital Phone for your long distance service. A list of alternative service providers may be found in the front of your local telephone directory.

This proposed discontinuance of your local telephone service is subject to regulatory approval by the Federal Communications Commission (FCC). The FCC will normally authorize this proposed discontinuance of service unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments as soon as possible, but no later than 15 days after the Commission releases public notice of the proposed discontinuance. Address them to the Federal Communications Commission, Wireline Competition Bureau, Competition Policy Division, Washington, DC 20054, and include in your comments a reference to the § 63.71 Application of Comcast Phone of Michigan, LLC. Comments should include specific information about the impact of this proposed discontinuance upon you or your company, including any inability to acquire reasonable substitute service.

TAKE ACTION NOW

Please take immediate action to select a telephone service provider of your choice. If you do not switch your service to another provider before September 17, 2007, your service is subject to immediate termination without further notice and you may not be able to retain your current telephone number. Thank you for your business. If you have any questions, please call Comcast Customer Service at: (877) 824-2919.

Sincerely,

David V. Buhl
Regional Vice President
Michigan Region