Effective: June 29, 2009

Decision No.:

### **BUNDLED SERVICES**

### FRONTIER DIGITAL PHONE SERVICE

# I. <u>APPLICABILITY</u>

Applicable to Single-party Residential Flat rate service.

# II. <u>TERRITORY</u>

Applicable to the territory within the exchange areas where service is provided from Central Offices and/or Operating Systems capable of providing the Frontier Digital Phone Bundle as said exchanges are defined on the maps contained in this tariff.

# III. GENERAL

Issued: May 28, 2009

Advice No.: NCC-09-04

A. Frontier Digital Phone Service is a bundled offering available to Residential customers that subscribe to flat rate service. The bundle includes the following components: one Basic Flat Rate Access Line, Custom Calling features, Unlimited Extended Area Service and Voice Mail (Non-regulated). Customers may select any or all of the following services and features for a monthly rate charge.

### B. Basic Bundle

Single Party Flat Rate Access Line
Call Forward - Busy Fixed & Call Forward - No Answer Fixed
Unlimited Extended Area Service
Voice Mail – Residential Basic (Non-regulated)
Call Waiting/Cancel Call Waiting
Caller ID – Name & Number

# C. Digital Phone Enhanced Feature Pack

The following services are included in the feature package and may be added to the bundle. The feature package will be billed in accordance with the rate listed in Section 8 IV.C.

Call Forwarding – Variable or Fixed	Caller ID	(N)
Automatic Call Return	Call Trace	
Automatic Busy Redial	Anonymous Call Rejection	
8-Code Speed Calling or 30-Code Speed	Selective Call Rejection	
Calling	Call Waiting ID	
Three-way Calling	Priority Ring	(N)

(N)

(N)

## **BUNDLED SERVICES** (Continued)

## FRONTIER DIGITAL PHONE SERVICE (Continued)

## IV. RATES AND CHARGES

- A. Federal Subscriber Line Charge will be billed separately from the basic bundles offering. All other surcharges and taxes will apply.
- B. Unless otherwise stated elsewhere in this section, Service Connections and Nonrecurring Charges as specified in Tariff Section 15 apply to the installation of individual components of the bundle.
- C. Frontier Digital Phone Service bundle is provided at the following rate:

	Monthly Rate	
Frontier Digital Phone Service	\$39.99	
Digital Phone Enhanced Feature Pack	2.99	(R)

# V. CONDITIONS

Issued: May 28, 2009

Advice No.: NCC-09-04

- A. The bundles are available only where facilities and operating systems are available and technically feasible.
- B. The features are provided subject to their individual service regulations as specified in the applicable schedules of the tariff.
- Call Detail for Extended Area Service will not be displayed on the customer's monthly telephone bill.
- D. Frontier Digital Phone service bundle includes basic local service and non-basic local services. Nonpayment or partial payment of the basic local service charge within the bundle may result in disconnection of your basic local service. Refer to the Utility's Rules and Regulations pertaining to non-payment or partial payment.
- E. Customers may add or delete any features offered within the bundle without incurring a Service Connections and Nonrecurring Charge.
- F. If the customer disconnects any component of the bundle, the remaining components of the bundle will be billed at their individual tariffed monthly rates.
- G. Periodically, the Company may offer various "save incentives" in the event of a competitive threat. Such incentives may be limited to specific markets, specific dates, specific products or specific pricing plans or customers who have received offers from competing service providers. Term requirements and termination liabilities may be a condition of the Save Incentive Offer.
- H. New customers of this service who are employees of a business participating n the Business Partner Discount Program are eligible for a \$40 one-time credit. The Business Partner Program is available to any business that subscribes to Frontier business service.

Jack Phillips Effective: June 29, 2009
Director Decision No.:
Citizens Communications

P.O. Box 708970 Sandy, UT 84070

### BUNDLED SERVICES

### FRONTIER DIGITAL PHONE PLUS SERVICE

#### I. **APPLICABILITY**

Applicable to Single-party Residential Flat rate service.

#### II. **TERRITORY**

Applicable to the territory within the exchange areas where service is provided from Central Offices and/or Operating Systems capable of providing the Frontier Digital Phone Plus bundle as said exchanges are defined on the maps contained in this tariff.

#### III. **GENERAL**

A. The Frontier Digital Phone Plus Service is a bundled offering available to Residential customers. The bundle includes the following components: two Basic Flat Rate Access Lines, Custom Calling features and Voice Mail (Non-regulated). Customers may select any or all of the following features for a monthly rate charge.

## B. Basic Bundle

Two Single Party Flat Rate Access Lines Voice Mail – Residential Basic (Non-regulated) Call Forward - Busy Fixed & Call Forward - No Call Waiting/Cancel Call Waiting Answer Fixed Unlimited Extended Area Service Caller ID - Name & Number

# C. Digital Phone Enhanced Feature Pack

The following services are included in the feature package and may be added to the bundle. The feature package will be billed in accordance with the rate listed in Section No. 8, item IV.C.

Call Forwarding – Variable or Fixed	Caller ID	(N)
Automatic Call Return	Call Trace	
Automatic Busy Redial	Anonymous Call Rejection	
8-Code Speed Calling or 30-Code Speed	Selective Call Rejection	
Calling	Call Waiting ID	
Three-way Calling	Priority Ring	(N)

#### IV. **RATES AND CHARGES**

Issued: May 28, 2009 Advice No.: NCC-09-04

- A. Federal Subscriber Line Charge will be billed separately for each line from the basic bundle offering. All other surcharges and taxes will apply.
- B. Unless otherwise stated elsewhere in this section, Service Connection charges as specified in Tariff Section 15 apply to the installation of the bundle.

Sandy, UT 84070

Decision No.:

(R)

(N)

(N)

## **BUNDLED SERVICES** (Continued)

## FRONTIER DIGITAL PHONE PLUS SERVICE (Continued)

# IV. RATES AND CHARGES (Continued)

C. Frontier Digital Phone Plus Service is provided at the following rates:

	Monthly Rate
Frontier Digital Phone Plus Service	\$39.99
Digital Phone Enhanced Feature Pack	2.99

# V. <u>CONDITIONS</u>

- A. The bundle is available only where facilities and operating systems are available and technically feasible.
- B. The features are provided subject to their individual service regulations as specified in the applicable sections of the tariff.
- C. Call Detail for Extended Area Service will not be displayed on the customer's monthly telephone bill.
- D. Frontier Digital Phone Plus Service includes basic local service and non-basic local services. Nonpayment or partial payment of the basic local service charge within the bundle may result in disconnection of your basic local service. Refer to the Utility's Rules and Regulations pertaining to non-payment or partial payment.
- E. Customers may add or delete any features offered in the bundle without incurring a Service Connection Charge.
- F. If the customer disconnects any component of the bundle, the remaining components of the bundle will be billed at their individual tariffed monthly rates.
- G. The bundle is offered on a one, two or three year term.
  - 1. If the tariffed rate changes during the term of the contract, the contract rate will remain in effect in the customer's contract.
  - 2. If the customer cancels the bundle before the end of the term contract, an early termination charge of \$200.00 shall apply.
- H. The bundle will appear as a single line item on the bill.
- I. The bundled rate includes all available Extended Area Service (EAS) calling in exchanges where EAS is offered.
- J. Periodically, the Company may offer various "save incentives" in the event of a competitive threat. Such incentives may be limited to specific markets, specific dates, specific products or specific pricing plans or customers who have received offers from competing service providers. Term requirements and termination liabilities may be a condition of the Save Incentive Offer.
- K. New customers of this service who are employees of a business participating n the Business Partner Discount Program are eligible for a \$40 one-time credit. The Business Partner Program is available to any business that subscribes to Frontier business service.

Issued: May 28, 2009
Advice No.: NCC-09-04

Jack Phillips
Effective: June 29, 2009
Director
Decision No.:

Citizens Communications P.O. Box 708970 Sandy, UT 84070