

## SCHEDULE NO. A-3

## BUNDLED SERVICES

## LIST OF EFFECTIVE SHEETS

Sheets 1 through 4 of this schedule are effective as of the date shown on each sheet.

<u>Sheets</u>	<u>Number of Revision</u>	<u>Sheets</u>	<u>Number of Revision</u>
<b>1</b>	<b>24<sup>th</sup> Revised*</b>	30	Original
2	4 <sup>th</sup> Revised	31	Original
2.1	Original	32	2 <sup>nd</sup> Revise
2.2	Original	33	2 <sup>nd</sup> Revised
2.3	Original	33.1	Original
2.4	Original	34	1 <sup>st</sup> Revised
3	2 <sup>nd</sup> Revised	35	1 <sup>st</sup> Revised
4	2 <sup>nd</sup> Revised	36	Original
5	1 <sup>st</sup> Revised	37	Original
6	1 <sup>st</sup> Revised	<b>38</b>	<b>1<sup>st</sup> Revised*</b>
7	1 <sup>st</sup> Revised	39	3rd Revised
8	Original	40	3rd Revised
9	Original	41	3rd Revised
10	1 <sup>st</sup> Revised	41.1	1 <sup>st</sup> Revised
11	Original	42	1 <sup>st</sup> Revised
12	1 <sup>st</sup> Revised	43	1 <sup>st</sup> Revised
13	Original	44	Original
14	Original	45	Original
15	Original	46	1 <sup>st</sup> Revised
16	Original	47	1 <sup>st</sup> Revised
17	1 <sup>st</sup> Revised	48	1 <sup>st</sup> Revised
18	Original	49	1 <sup>st</sup> Revised
19	Original	50	1 <sup>st</sup> Revised
20	Original	51	1 <sup>st</sup> Revised
21	Original	52	Original
22	Original	53	Original
23	Original	54	Original
24	Original	55	Original
25	Original	56	Original
26	Original	57	Original
27	Original	58	Original
28	Original	59	Original
29	Original	60	Original

**\*Denotes Change**

Issued: January 13, 2010

Issued By:

Effective: February 15, 2010

Advice letter No. UT-10-01

Jack D. Phillips

Director

Government & External Affairs

SCHEDULE NO. A-3

BUNDLED SERVICES

**FRONTIER SMALL BUSINESS ADVANTAGE**

(N)

APPLICABILITY

Applicable to business customers requesting Frontier Small Business Advantage.

TERRITORY

Applicable to the territory within the exchange areas where service is provided from Central Office and/or operating systems capable of providing Frontier Small Business Advantage as said exchanges are defined on the maps contained in this tariff.

GENERAL

A1 Frontier Small Business Advantage is a package offering available to Business customers that subscribe to flat rate Business service. The package includes two Basic Business lines; a combination of enhanced calling features, certain designated non-regulated services and price-listed services.

A2 Bundle 1 – Basic Bundle 300 Minutes

- Two Basic Business lines
- Call Forwarding - Variable
- Call Transfer
- Caller ID with Name
- Hunting (where available)
- Three-way Calling
- Abbreviated Dialing (where available)
- Voice Mail and Message Waiting Indicator (Non-regulated)
- 300 Block of Time Long Distance Minutes provided by Frontier Communications of America, Inc.

(N)

## SCHEDULE NO. A-3

## BUNDLED SERVICES

**FRONTIER SMALL BUSINESS ADVANTAGE** (Continued)

(N)

## GENERAL (Continued)

## A3 Bundle 2 – Basic Bundle 600 Minutes

Two Basic Business lines  
 Call Forwarding - Variable  
 Call Transfer  
 Caller ID with Name  
 Hunting (where available)  
 Three-way Calling  
 Abbreviated Dialing (where available)  
 Voice Mail and Message Waiting Indicator (Non-regulated)  
 600 Block of Time Long Distance Minutes

## A4 Bundle 3 – Basic Bundle 900 Minutes provided by Frontier Communications of America, Inc.

Two Basic Business lines  
 Call Forwarding - Variable  
 Call Transfer  
 Caller ID with Name  
 Hunting (where available)  
 Three-way Calling  
 Abbreviated Dialing (where available)  
 Voice Mail and Message Waiting Indicator (Non-regulated)  
 900 Block of Time Long Distance Minutes provided by Frontier Communications of America, Inc.

## A5 The following services may be added to the bundle and will be billed on a per feature basis as defined in A4.B1.

## Additional Features:

Repeat Dialing  
 Call Return  
 Call Forwarding Busy - Fixed  
 Call Forwarding No Answer - Fixed  
 8-Code Speed Calling or 30-Code Speed Calling  
 Priority Ring  
 Call Waiting/Cancel Call Waiting

(N)

SCHEDULE NO. A-3

BUNDLED SERVICES

**FRONTIER SMALL BUSINESS ADVANTAGE** (Continued)

(N)

RATES AND CHARGES

- A1 Unless otherwise stated elsewhere in this section, Service Charges as specified in tariff Schedule A-5 apply to the installation of individual components of the bundles.
- A2 Service Charges apply if the customer switches from a bundle to an unbundled service.
- A3 The customer may add or delete the Frontier Small Business Advantage optional features without incurring a Service Charge.
- A4 Monthly Rate

B1 Business Bundle

	<u>Two Year Monthly Rate</u>
Bundle 1 – Basic Bundle 300 Minutes	\$64.99
Bundle 2 – Basic Bundle 600 Minutes	\$74.99
Bundle 3 – Basic Bundle 900 Minutes	\$84.99
Additional Features (per feature)	\$1.99

(N)

## SCHEDULE NO. A-3

## BUNDLED SERVICES

## FRONTIER SMALL BUSINESS ADVANTAGE (Continued)

(N)

## CONDITIONS

- A1 The bundle is available only to customers who are served from a central office in which services in the bundle are offered and can be provided by the Utility to the customer.
- A2 The bundle is offered only under a two-year term commitment and requires a contract.
- B1 If the tariffed rates change during the term of the contract, the contract rates will remain in effect during the term of the customer's contract.
- B2 To cancel the contract before the end of the contract term, the customer must provide at least 60 days advance written notice to the Utility. The date on which the contract will be cancelled shall be 60 days after the date on which the Utility receives the notice, unless the notice specifies a later date of cancellation.
- B3 Early termination liability charges shall apply if the customer cancels the bundle before the end of the contract term. A bundle is considered to be cancelled if any of its component services are cancelled, unless the bundle is upgraded to a bundle of greater value.
- C1 The early termination liability charges shall be calculated as follows: A Maximum Termination Liability will be no greater than \$500 for a two-year term and will be specified in the contract. This termination liability will decrease in monthly increments over the course of the liability period. The liability charge shall be computed as follows:
1. The ratio of the number of months remaining in the contract period to the total number of months in the contract period, multiplied by the Maximum Termination Liability.
  2. The early termination liability charges described in paragraph a. above shall not apply to cancellation of bundles within 30 days of activation.
  3. Customer contract will automatically renew at the contract rate for two years if no cancellation notification is received.

(N)

SCHEDULE NO. A-3

BUNDLED SERVICES

**FRONTIER SMALL BUSINESS ADVANTAGE** (Continued)

(N)

CONDITIONS (Continued)

- A3 The bundle rate will appear as a single line item on the customer's bill.
- A4 Frontier Small Business Advantage is a service mark of Citizens Communications Company.
- A5 The bundle rate includes Extended Area Service (EAS) in exchanges where EAS is included in the local service access line rate. In exchanges where EAS is billed separately from the local service access line rate, EAS will be billed separately from and are in addition to the bundle rate.
- A6 All Interstate End User Subscriber Line Charges and other applicable surcharges and taxes will be billed separately from and in addition to the bundle rate.
- A7 In order to receive the long-distance minutes included in the bundles, customers must select the Frontier Small Business Advantage long-distance plan of Frontier Communications of America, Inc., with Frontier Communications of America, Inc., selected as their Primary Interexchange Carrier for both their Intra and InterLATA services.
- A8 The bundle cannot be used in association with a Residential Line, PBX Service or ISDN service.

(N)

SCHEDULE NO. A-3

BUNDLED SERVICES (Continued)

(T)

**CITIZENS SELECT**

GENERAL

(D)

A1 Citizens Business Select

(D)

Citizens Business Select does not include an access line. Customers subscribing to this plan may select up to five (5) of the following features from the following list.

(T)

- Anonymous Call Rejection
- Call Forwarding
- Call Forward Busy
- Call Forward No Answer
- Call Waiting/Cancel Call Waiting
- Call Waiting ID
- Caller ID w/Number (1)
- Caller ID w/Name (1)
- Distinctive Ring
- Selective Call Rejection
- Speed Call 8
- Three Way Calling
- Priority Ringing
- \*69 (Call Return)
- \*66 (Repeat Dialing)

(1) May select only one Caller ID feature.

## SCHEDULE NO. A-3

## BUNDLED SERVICES (Continued) (T)

## CITIZENS SELECT (Continued)

## GENERAL (Continued)

- A2 All rules, regulations and limitations as specified elsewhere in this Tariff for the respective services/features requested in a Citizens Business Select plan shall apply. (T)  
(T)

## RATES

- A1 Where a Citizens Business Select plan is provided at the time of initial installation of an additional residence individual line flat rate service or the move of a residence individual line flat rate service from one location to another, all normal service charges associated with the line shall apply as specified in Schedule No. A-5 of this Tariff. (T)
- A2 Service Connection Charges are not applicable for a Citizens Business Select plan provided at the same time as the initial installation of a residence individual flat rate line service is established. (T)
- A3 Service Connection Charges as specified in Schedule No. A-5 of this Tariff do not apply for customer requests involving only additions, deletions or changes to the services/features of an existing Citizens Business Select plan.
- A4 Existing Citizens Business Select customers cannot take advantage of promotions for any of the services/features specified in GENERAL (A2, A3, and A4), preceding, unless specifically allowed by the terms and conditions of the promotion. (T)  
(T)



SCHEDULE NO. A-3

BUNDLED SERVICES (Continued) (T)

**CITIZENS SELECT** (Continued)

RATES (Continued) (T)

A5 Citizens Business Plan plans are provided at the following rates.

Monthly  
Rate (D)

—  
(D)

B3 Citizens Business Select

- Per individual flat rate business line – Includes choice of up to 5 services/features as specified in GENERAL, A4, preceding \$19.95

## SCHEDULE NO. A-3

## BUNDLED SERVICES (Continued)

(T)

**FRONTIER FEATURE5 PACK PACKAGE**

## GENERAL

- A1 Frontier Feature5 Pack Package includes Caller ID Name and Number and, Call Forward <sup>1</sup> features plus three additional features as listed below. Business customers subscribing to the package are entitled to unlimited use of the selected features.
- A2 In addition to Caller ID Name and Number, and Call Forward, customers' subscribing to this package will also be able to select three (3) features from the following list:
- Call Waiting
  - \*66 Busy Redial
  - \*69 Call Return
  - 3 Way Conference Calling
  - Hunting
  - Speed Call 8 (also known as Speed Call Short)
- A3 Optional Frontier Feature5 Pack Basic Voice Mail (where technically available in the service wire center):
- Frontier Feature5 Pack Basic Voice Mail Package includes Caller ID Name and Number, and Call Forward, three additional features as listed above and Basic Voice Mail.
- A4 All rules, regulations and limitations as specified elsewhere in this Tariff for the respective service/features requested in the Frontier Feature5 Pack Package shall apply.
- A5 A description of services and special conditions pertaining to the features as specified in GENERAL A1, A2 and A3, preceding are listed in Schedule A-1 of this Tariff.

\* May select only one Speed Call feature.

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<sup>1</sup> Customers may select their Call Forward features from the following: Call Forward Variable, Call Forward Busy Fixed, Call Forward No Answer Fixed.

SCHEDULE NO. A-3

BUNDLED SERVICES (Continued)

(T)

**FRONTIER FEATURE5 PACK PACKAGE** (Continued)

RATES

- A1 The Frontier Feature5 Pack Package and the Frontier Feature5 Pack Basic Voice Mail Packages are provided in conjunction with single- party business access line service. The applicable single party business access line charges apply.
- A2 The Company reserves the right to waive the Service Order - Subsequent Nonrecurring Service Connection Charge as specified in Schedule A-5 for a period of ninety (90) days from the time the Frontier Feature5 Pack Package is available in the serving Wire Center.
- A3 Service Connection Charges as specified in Schedule A-5 of this tariff do not apply for customer requests involving only additions, deletions or changes to the service/features of an existing Frontier Feature5 Pack Package.
- A4 Existing Frontier Feature5 Pack Package customers cannot take advantage of promotions for any of the service/features specified in GENERAL (A1, A2, and A3), preceding unless specifically allowed by the terms and conditions of the promotion.
- A5 Frontier Feature5 Pack Package is provided at the following rates:

	<u>Monthly Rate</u>
<p>B1 Frontier Feature5 Pack Package and three additional features</p> <ul style="list-style-type: none"> <li>• Per individual business line - \$11.95                      Includes two constants and 3 additional features as specified in GENERAL, A1 and A2, preceding.</li> </ul>	
<p>B2 Optional Frontier Feature5 Pack Basic Voice Mail</p> <ul style="list-style-type: none"> <li>• Per individual business line - \$14.95                      Includes Frontier Feature5 Pack Package as specified in GENERAL, A1, A2 and A3, preceding.</li> </ul>	

## SCHEDULE NO. A-3

## BUNDLED SERVICES (Continued)

**FRONTIER CHOICES**

## APPLICABILITY

Applicable to residence subscribers requesting Frontier Choices services.

## TERRITORY

Within the exchange areas of all exchanges as said areas are shown on maps filed as part of the tariff schedules.

## GENERAL

1. Frontier Choices bundle offerings provide residential customers a combination of local services and features. The bundles include either one or two Flat Rate Residential Access Lines, a combination of enhanced calling features plus ten free local directory assistance calls. Customer's subscribing to those plans may select any or all of the following services/features for a monthly flat rate charge.

2. Frontier Choices - Enhanced Line

- One – Single Party Residential Access line
- Anonymous Call Rejection
- Call Forwarding
- Call Forward Busy
- Call Forward No Answer
- Call Waiting/Cancel Call Waiting
- Call Waiting ID
- Caller ID w/Number (1)
- Caller ID w/Name (1)
- Ring Plus
- Selective Call Acceptance
- Selective Call Rejection
- Speed Call 8 (2)
- Speed Call 30 (2)
- Three Way Calling
- Toll Restriction
- Priority Ringing
- \*69 (Call Return)
- \*66 (Repeat Dialing)
- 10 local Directory Assistance Calls

Note 1: May select only one Caller ID feature.

Note 2: May select only one Speed Call feature.

(N)

(N)

SCHEDULE NO. A-3

BUNDLED SERVICES (Continued)

**FRONTIER CHOICES** (Continued)

(N)

GENERAL (Continued)

3. Frontier Choices - Enhanced Line with Second Line

- Two – Single Party Residential Access Lines
- Federal non-primary End User Common Line (“EULC”) charge
- Anonymous Call Rejection
- Call Forwarding
- Call Forward Busy
- Call Forward No Answer
- Call Waiting/Cancel Call Waiting
- Call Waiting ID
- Caller ID w/Number (1)
- Caller ID w/Name (1)
- Ring Plus
- Selective Call Acceptance
- Selective Call Rejection
- Speed Call 8 (2)
- Speed Call 30 (2)
- Three Way Calling
- Toll Restriction
- Priority Ringing
- \*69 (Call Return)
- \*66 (Repeat Dialing)
- 10 local Directory Assistance Calls

Note 1: May select only one Caller ID feature.  
 Note 2: May select only one Speed Call feature.

(N)

SCHEDULE NO. A-3

BUNDLED SERVICES (Continued)

**FRONTIER CHOICES** (Continued)

RATES AND CHARGES

1. All surcharges and taxes will be billed separately for the Frontier Choices bundle offerings.
2. Extended Area Service (EAS) rate additives that are separately billed and are in addition to the basic local service rates, will be billed as an EAS additive in addition to the package rate.
3. Service Connection Charges as specified in Schedule A-5 of this tariff do not apply for customer requests involving only additions, deletions or changes to the services/features of an existing Frontier Choices bundle.
4. When a Frontier Choices plan is ordered at the same time as the installation or move of Local Exchange Service, the customer will receive a \$10.00 credit per line for each line on which the plan is ordered. (N)  
|  
(N)
5. Frontier Choices bundles are provided at the following rates: (T)

	<u>Monthly Rate</u>
Frontier Choices - Enhanced Line	\$30.00
Frontier Choices - Enhanced Line with Second Line	\$65.00

## SCHEDULE NO. A-3

## BUNDLED SERVICES (Continued)

**FRONTIER CHOICES** (Continued)

(N)

**SPECIAL CONDITIONS**

1. The bundles are available only where facilities are available and technically feasible.
2. The calling features are provided subject to their individual service regulations as specified in the applicable sections of the utility's tariff.
3. Frontier Choices bundles includes basic local service and non-basic local services. Nonpayment or partial payment of the basic local service charges within the bundle may result in disconnection of your basic local service. Refer to the Utility's Rules and Regulations pertaining to non-payment or partial payment.
4. Customers may add or delete any features offered within the Frontier Choices bundles without a Service Order Charge.
5. Customers may change the Frontier Choices bundles without incurring a Service Order Charge.
6. The Frontier Choices bundles include an allowance for ten free Frontier local directory assistance calls (411 calls) per package offering, per monthly billing cycle. Multiple line packages are limited to a ten free call allowance per package – not per line. Unused free directory assistance calls may not be carried over to subsequent months. Directory assistance calls provided by other carriers are not subject to the 10 free call allowance.

(N)

## SCHEDULE NO. A-3

## BUNDLED SERVICES (Continued)

**FRONTIERWORKS<sup>SM</sup> SMALL BUSINESS SOLUTIONS**

## APPLICABILITY

Applicable to one-party business subscribers requesting FrontierWorks<sup>SM</sup> Small Business Solutions.

## TERRITORY

Applicable to the territory within the exchange areas where service is provided from Central Offices capable of providing FrontierWorks<sup>SM</sup> Small Business Solutions as said exchanges are defined on the maps contained in this tariff.

## GENERAL

FrontierWorks<sup>SM</sup> Small Business Solutions are package offerings available to business customers and include, as described below, either one or two business access lines, Call Forward Busy Line, Call Forward No Answer, and certain designated non-regulated and federally tariffed or price-listed services.

- A1 Bundle 1 – FrontierWorks – Enhanced Line with Voice Mail
  - B1 One Business Access Line<sup>(1)</sup>, including Call Forward Busy Line and Call Forward No Answer.
  - B2 Voice Mail (Non-regulated)
  - B3 Frontier® dial-up Internet Service (Non-regulated)
  - B4 One hundred (100) minutes of domestic long-distance service provided by Frontier Communications of America, Inc., usage per month per bundle. (Federal and State Tariffed or Price-Listed) (T)

Note 1: The business access line does not include Key lines or PBX trunks or other business lines that are separately tariffed with different rates from the regular Business One-Party access line.





SCHEDULE NO. A-3

BUNDLED SERVICES (Continued)

**FRONTIERWORKS<sup>sm</sup> SMALL BUSINESS SOLUTIONS** (Continued)

(N)

GENERAL (Continued)

A4 Bundle 4 - Frontier Works – Enhanced Line with Second Line

B1 Two Business Access Lines<sup>(1)</sup>, including Call Forward Busy Line and Call Forward No Answer.

B2 Voice Mail (Non-regulated)

B3 1 Mbps / 128 Kbps Asymmetrical Digital Subscriber Line Service (Federally Tariffed)

B4 Frontier® DSL Max Internet Service (Non-regulated)

B5 One hundred (100) minutes of domestic long-distance service provided by Frontier Communications of America, Inc., usage per month per bundle. (Federal and State Tariffed or Price-Listed)

A5 Bundle 5 - Frontier Works – Enhanced Line with Second Line

B1 Two Business Access Lines<sup>(1)</sup>, including Call Forward Busy Line and Call Forward No Answer.

B2 Voice Mail (Non-regulated)

B3 512 Kbps / 256 Kbps Asymmetrical Digital Subscriber Line Service (Federally Tariffed)

B4 Frontier® 512 Kbps Business DSL Internet Service (Non-regulated)

B5 One hundred (100) minutes of domestic long-distance service provided by Frontier Communications of America, Inc., usage per month per bundle. (Federal and State Tariffed or Price-Listed)

Note 1: The business access line does not include Key lines or PBX trunks or other business lines that are separately tariffed with different rates from the regular Business One-Party access line.

(N)



## SCHEDULE NO. A-3

## BUNDLED SERVICES (Continued)

**FRONTIERWORKS<sup>sm</sup> SMALL BUSINESS SOLUTIONS** (Continued)

(N)

## GENERAL (Continued)

## A8 Optional Services

The following services may be added to any of the bundles above:

B1 FrontierWorks<sup>sm</sup> Select5

Choice of five of the following:

Caller ID—Name and Number  
 Call Forward or Call Forward Variable<sup>(1)</sup>  
 Call Waiting  
 Speed Calling 8 Code or Speed Calling 30 Code  
 Three-Way Calling  
 Busy Redial  
 Call Return  
 Hunting<sup>(2)</sup>

B2 FrontierWorks<sup>sm</sup> Select5 with Voice Mail (Non-regulated)

Voice Mail Service, plus choice of five of the following:

Caller ID—Name and Number  
 Call Forward or Call Forward Variable<sup>(1)</sup>  
 Call Waiting  
 Speed Calling 8 Code or Speed Calling 30 Code  
 Three-Way Calling  
 Busy Redial  
 Call Return  
 Hunting<sup>(2)</sup>

Note 1: In the FrontierWorks Select5 package, "Call Forward" forwards all calls to a user-changeable forward-to number. It overrides Call Forward Busy Line and Call Forward No Answer. "Call Forward Variable" is the name for "Call Forward" in some markets. They are functionally the same.

Note 2: In the FrontierWorks Select5 package, "Hunting" can be either Regular Hunt, which ends with the last number in the hunt group, or Circular Hunt, which searches all lines in a multiline hunt group, regardless of point of entry into the hunt group. The offered version will depend on its availability in the existing tariff. Call Forward Busy Line cannot be used with Hunting.

(N)

Issued: 10/06/03

Issued By:

Effective: 11/07/03

Aloa J. Stevens

Advice letter No. UT-03-10

Director

State Government Affairs

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SCHEDULE NO. A-3

BUNDLED SERVICES (Continued)

**FRONTIERWORKS<sup>sm</sup> SMALL BUSINESS SOLUTIONS** (Continued)

GENERAL (Continued)

A8 Optional Services (Continued)

The following services may be added to any of the bundles above: (Continued)

B3 Citizens Conference on Demand (Non-regulated)

B4 Citizens Webexchange (Non-regulated)

B5 FrontierPages<sup>sm</sup> free one-inch Yellow Pages advertisement (Non-regulated)

RATES and CHARGES

A1 Unless otherwise stated elsewhere in this section, Service Connection Charges as specified in Tariff Schedule A-5 apply to the installation of individual components of the bundles.

A2 Service Connection Charges apply if the customer switches from a bundle to an unbundled service.

A3 Service Connection Charges do not apply if the customer switches to another FrontierWorks<sup>sm</sup> Small Business Solutions bundle of greater value. (T)

A4 The customer may add or delete the services or features of the FrontierWorks Select5 package without incurring a Service Connection Charge.

SCHEDULE NO. A-3

BUNDLED SERVICES (Continued)

**FRONTIERWORKS<sup>sm</sup> SMALL BUSINESS SOLUTIONS** (Continued)

(N)

RATES and CHARGES (Continued)

A5 Monthly Rates

	-----Term-----		
	<u>One Year</u>	<u>Two Years</u>	<u>Three Years</u>
Bundle 1 - FrontierWorks – Enhanced Line with Voice Mail	\$54.00	\$52.00	\$50.00
Bundle 2 - FrontierWorks – Enhanced Line with Voice Mail	\$80.00	\$76.00	\$72.00
Bundle 3 - Frontier Works – Enhanced Line with Second Line	\$86.00	\$80.00	\$78.00
Bundle 4 - Frontier Works – Enhanced Line with Second Line	\$110.00	\$104.00	\$100.00
Bundle 5 - Frontier Works – Enhanced Line with Second Line	\$136.00	\$124.00	\$118.00
Bundle 6 - Frontier Works – Enhanced Line with Second Line	\$208.00	\$188.00	\$172.00
Bundle 7 - FrontierWorks – Enhanced Line without Voice Mail	\$26.40	\$26.20	\$26.00
	<u>Monthly Rate</u>		
FrontierWorks <sup>sm</sup> Select5	\$ 9.95		
FrontierWorks <sup>sm</sup> Select5 With Voice Mail	\$ 12.95		

CONDITIONS

A1 A bundle is available only to Business customers who are served from a central office in which all services in the bundle are offered and can be provided by the Company to the customer.

(N)

Issued: 10/06/03

Issued By:

Effective: 11/07/03

Aloa J. Stevens

Advice letter No. UT-03-10

Director

State Government Affairs



## SCHEDULE NO. A-3

## BUNDLED SERVICES (Continued)

**FRONTIERWORKS<sup>SM</sup> SMALL BUSINESS SOLUTIONS** (Continued)

(N)

## CONDITIONS (Continued)

A2 The bundles are offered only under one-year, two-year, and three-year term contracts.  
(Continued)

## B4 Early Termination Liability (Continued)

C2 The calculations described in paragraph a. above shall exclude Asymmetrical Digital Subscriber Line (ADSL) service component rates of bundles when federally tariffed termination charges apply to the ADSL service.

C3 The early termination liability charges described in paragraph a. above shall not apply to cancellation of bundles within 90 days of activation.

C4 In addition to the early termination liability charges described above, termination charges may apply to the ADSL service components of bundles in accordance with federally tariffed termination charges for ADSL service.

A3 The FrontierWorks<sup>SM</sup> Select5 optional services associated with the bundles are not subject to the one-year, two-year, and three-year term commitments and are available on a month-to-month basis.

A4 The FrontierWorks<sup>SM</sup> Select5 package is available only in association with a FrontierWorks<sup>SM</sup> Small Business Solutions bundle.

A5 The bundle rate will appear as a single line item on the customer's bill.

A6 The bundle rate includes Extended Area Service (EAS) in exchanges where EAS is included in the local service access line rate. In exchanges where EAS is billed separately from the local service access line rate, EAS rates will be billed separately and are in addition to the bundle rate.

A7 All Interstate End User Subscriber Line Charges and other applicable surcharges and taxes will be billed separately from and are in addition to the bundle rate.

A8 In order to receive the long-distance minutes included in the bundles, customers must select the FrontierWorks<sup>SM</sup> LD long-distance plan of Frontier Communications of America, Inc., with Frontier Communications of America, Inc., selected at least as their InterLATA Primary Interexchange Carrier.

(N)

Issued: 10/06/03

Issued By:

Effective: 11/07/03

Aloa J. Stevens

Advice letter No. UT-03-10

Director

State Government Affairs



SCHEDULE NO. A-3

BUNDLED SERVICES (Continued)

**FRONTIERWORKS<sup>sm</sup> BUSINESS CONNECTIONS**

(N)

APPLICABILITY

Applicable to business customers requesting FrontierWorks<sup>sm</sup> Business Connections.

TERRITORY

Applicable to the territory within the exchange areas where service is provided from Central Offices capable of providing FrontierWorks<sup>sm</sup> Business Connections as said exchanges are defined on the maps contained in this tariff.

GENERAL

FrontierWorks<sup>sm</sup> Business Connections are package offerings available to business customers and include, as described below, one or two business or Centrex access lines, Call Forwarding, Message Waiting Indication, Caller ID- Name and Number and certain designated non-regulated and federally tariffed or price-listed services. Listing of the non-regulated services and federally tariffed or price-listed services is provided only for the purpose of clarity and does not imply that these services are subject to state regulatory authority.

A1 Bundle 1

- B1 One Business Access Line, including Call Forward Busy Line and Call Forward No Answer, and Caller ID- Name and Number
- B2 Voice Mail – Frontier Business Deluxe (Non-regulated) and Message Waiting Indication
- B3 Frontier High Speed Internet Service, a bundle of Federally Tariffed Asymmetrical Digital Subscriber Line Service and non-regulated Internet services and 8 Email Boxes (Non- regulated)
- B4 One hundred (100) minutes of domestic long-distance service provided by Frontier Communications of America, Inc., usage per month per bundle (Federally Price-Listed)
- B5 White Page Bold Ad (Non-regulated)

(N)



SCHEDULE NO. A-3

BUNDLED SERVICES (Continued)

**FRONTIERWORKS<sup>sm</sup> BUSINESS CONNECTIONS**

(N)

GENERAL (Continued)

A4 Bundle 4

B1 Two Business Access Line, including Call Forward Busy Line and Call Forward No Answer, and Caller ID- Name and Number

B2 Voice Mail – Frontier Business Deluxe (Non-regulated) and Message Waiting Indication

B3 Frontier High Speed Internet Service and 10 Email Boxes (Non-regulated)

B4 Business Digital Subscriber Line (BDSL), a bundle of Federally Tariffed Asymmetrical Digital Subscriber Line Service and non-regulated Internet services with Static IP and 10 Email Boxes (Non-regulated)

B5 One hundred (100) minutes of domestic long-distance service provided by Frontier Communications of America, Inc., usage per month per bundle. (Federally Price-Listed)

B6 White Page Bold Ad (Non-regulated)

B7 Two-Line Business Set (Non-regulated)

B8 Phone Care-An equipment maintenance plan that provides guaranteed repair or replacement for telephone and Caller ID Boxes (Non-regulated)

(N)







SCHEDULE NO. A-3

BUNDLED SERVICES (Continued)

**FRONTIERWORKS<sup>sm</sup> BUSINESS CONNECTIONS**

(N)

GENERAL (Continued)

A8 Optional Services

B1 The following services may be added to Bundles 1-5 described above:

a. FrontierWorks Optional Business Feature Package.

Choice of five of the following:

- Call Waiting w/ Cancel Call Waiting
- Speed Calling 8 Code or Speed Calling 30 Code
- Three-Way Calling
- Call Return
- Repeat Dialing
- Hunting
- Call Forward Variable

b. Voice Mail:

- Additional Voice Mail Box
- More than 8 Voice Mail Boxes

B2 The following features may be added to Bundles 6 and 7. (Centrex Bundle):

a. Optional Centrex Features

Choice of any or all of the following:

- Call Waiting w/ Cancel Call Waiting
- Speed Calling 8 Code or Speed Calling 30 Code
- Call Return
- Repeat Dialing
- Call Forward Variable

b. Voice Mail:

- Additional Voice Mail Box
- More than 8 Voice Mail Boxes

(N)





SCHEDULE NO. A-3

BUNDLED SERVICES (Continued)

FRONTIERWORKS<sup>sm</sup> BUSINESS CONNECTIONS

(N)

RATES AND CHARGES (Continued)

A5 Monthly Rates (Continued)

B2 Optional Features	<u>Monthly Rate</u>
a. FrontierWorks Optional Business Feature Package, per line	\$9.99
b. Optional Centrex Features, per line	\$1.99
c. Voice Mail:	
Additional Voice Mail Box	\$6.99
More than 8 Voice Mail Boxes, per Mail Box	\$3.99

CONDITIONS

- A1 The bundles are available only to business customers who are served from a central office in which all services in the bundle are offered and can be provided by the Company to the customer.
- A2 The bundles are offered only under one-year, two-year, and three-year term commitment and requires a contract.
- B1 If the tariffed rates change during the term of the contract, the contract rates will remain in effect in the customer's contract.
- B2 The customer may order additional bundles at the term rates of the contract during the term of the contract. The termination date for additional bundles shall be the termination date of the initial contract.
- B3 To cancel the contract before the end of the contract term, the customer must provide at least 60 days advance written notice to the Company. The date on which the contract will be cancelled shall be 60 days after the date on which the Company receives the notice, unless the notice specifies a later date of cancellation.

(N)

Issued: August 1, 2005

Issued By:

Effective: September 1, 2005

Aloa J. Stevens

Advice letter No. UT-05-01

Director

State Government Affairs

SCHEDULE NO. A-3

BUNDLED SERVICES (Continued)

FRONTIERWORKS<sup>sm</sup> BUSINESS CONNECTIONS

(N)

CONDITIONS (Continued)

A2 The bundles are offered only under one-year, two-year, and three-year term commitment and requires a contract. (Continued)

B4 Early termination liability charges shall apply if the customer cancels one or more bundles before the end of the contract term. A bundle is considered to be cancelled if any of its component services are cancelled, unless the bundle is upgraded to a bundle of greater value.

C1 The early termination liability charges shall be calculated as follows: A Maximum Termination Liability that will be no greater than \$250 for a one year term, \$500 for a two year term and \$750 for a three year term and will be specified in the contract. This termination liability will decrease in monthly increments over the course of the liability period. The liability charge shall be computed as follows:

1 The ratio of the number of months remaining in the contract period to the total number of months in the contract period, multiplied by the Maximum Termination Liability.

2 The early termination liability charges described in paragraph a. above shall not apply to cancellation of bundles within 90 days of activation.

A3 Customer contract will automatically renew at the contract rate for one year if no cancellation notification is received.

A4 The FrontierWorks Optional Business Feature Packages associated with the bundles are not subject to the one-year, two-year, and three-year term commitments and are available on a month-to-month basis.

A5 The FrontierWorks Optional Business Feature Package is available only in association with a FrontierWorks<sup>sm</sup> Business Connections bundle.

A6 The bundle rate will appear as a single line item on the customer's bill.

(N)

SCHEDULE NO. A-3

BUNDLED SERVICES (Continued)

**FRONTIERWORKS<sup>sm</sup> BUSINESS CONNECTIONS**

(N)

CONDITIONS (Continued)

- A7 The bundle rate includes Extended Area Service (EAS) in exchanges where EAS is included in the local service access line rate. In exchanges where EAS is billed separately from the local service access line rate, EAS rates will be billed separately and in addition to the bundle rate.
- A8 All Interstate End User Subscriber Line Charges and other applicable surcharges and taxes will be billed separately from and are in addition to the bundle rate.
- A9 In order to receive the long-distance minutes included in the bundles, customers must select the FrontierWorks<sup>sm</sup> LD long-distance plan of Frontier Communications of America, Inc., with Frontier Communications of America, Inc., selected as their Primary Interexchange Carrier.
- A10 The business access line does not include Key lines or PBX trunks or other business lines that are separately tariffed with different rates from the regular Business One-Party access line.
- A11 FrontierWorks<sup>sm</sup> Business Connections cannot be used in association with a key system or a PBX service.
- A12 In the FrontierWorks Optional Business Feature Package, "Call Forward" forwards all calls to a user-changeable forward-to number. It overrides Call Forward Busy Line and Call Forward No Answer.
- A13 FrontierWorks is a service mark of Citizens Communications Company.

(N)

SCHEDULE NO. A-3

BUNDLED SERVICES (Continued)

**FRONTIER DIGITAL PHONE SERVICE**

APPLICABILITY

Applicable to Single-party Residential Flat rate service.

TERRITORY

Applicable to the territory within the exchange areas where service is provided from Central Offices and/or Operating Systems capable of providing the Frontier Digital Phone Bundle as said exchanges are defined on the maps contained in this tariff.

GENERAL

A1 Frontier Digital Phone Service is a bundled offering available to Residential customers that subscribe to flat rate service. The bundle includes the following components: one Basic Flat Rate Access Line, Custom Calling features, Unlimited Extended Area Service and Voice Mail (Non-regulated). Customers may select any or all of the following services and features for a monthly rate charge.

A2 Basic Bundle

Single Party Flat Rate Access Line	Voice Mail – Residential Basic (Non-regulated)
Call Forwarding Busy - Fixed & Call Forward No Answer - Fixed	Call Waiting/Cancel Call Waiting
Unlimited Extended Area Service	Caller ID with Name

A3 Digital Phone Enhanced Feature Pack

The following services are included in the feature package and may be added to the bundle. The feature package will be billed in accordance with the rate listed in Schedule No. A-3, Rates and Charges A3.

Call Forwarding – Variable	Call Tracing Service	(N)
Call Return	Anonymous Call Rejection	
Repeat Dialing	Selective Call Acceptance	
8-Code Speed Calling or 30-Code Speed Calling	Selective Call Forwarding	
Three-way Calling	Selective Call Rejection	
Caller ID	Call Waiting ID	
	Priority Ring	

SCHEDULE NO. A-3

BUNDLED SERVICES (Continued)

**FRONTIER DIGITAL PHONE SERVICE** (Continued)

RATES AND CHARGES

- A1 Federal Subscriber Line Charge will be billed separately from the basic bundles offering. All other surcharges and taxes will apply.
- A2 Unless otherwise stated elsewhere in this section, Service Charges as specified in Tariff Schedule A-5 apply to the installation of individual components of the bundle.
- A3 Frontier Digital Phone Service bundle is provided at the following rate:

	<b>Monthly Rate</b>
Frontier Digital Phone Service	\$39.99
Digital Phone Enhanced Feature Pack	2.99

(R)

CONDITIONS

- A1 The bundles are available only where facilities and operating systems are available and technically feasible.
- A2 The features are provided subject to their individual service regulations as specified in the applicable schedules of the tariff.
- A3 Call Detail for Extended Area Service will not be displayed on the customer's monthly telephone bill.
- A4 Frontier Digital Phone service bundle includes basic local service and non-basic local services. Nonpayment or partial payment of the basic local service charge within the bundle may result in disconnection of your basic local service. Refer to the Utility's Rules and Regulations pertaining to non-payment or partial payment.
- A5 Customers may add or delete any features offered within the bundle without incurring a Service Charge.
- A6 If the customer disconnects any component of the bundle, the remaining components of the bundle will be billed at their individual tariffed monthly rates.
- A7 Periodically, the Company may offer various "save incentives" in the event of a competitive threat. Such incentives may be limited to specific markets, specific dates, specific products or specific pricing plans or customers who have received offers from competing service providers. Term requirements and termination liabilities may be a condition of the Save Incentive Offer.
- A8 New customers of this service who are employees of a business participating in the Business Partner Discount Program are eligible for a \$40 one-time credit. The Business Partner Program is available to any business that subscribes to Frontier business service.

(N)

(N)

Issued: April 13, 2009

Issued By:  
Jack D. Phillips

Effective: May 13, 2009

Advice letter No. UT-09-04

Director  
Government & External Affairs

SCHEDULE NO. A-3

BUNDLED SERVICES (Continued)

FRONTIER DIGITAL PHONE SERVICE (Continued)

(N)

CONDITIONS

A7 Stay Connected Seasonal Offering allows the customer to suspend their Frontier Digital Phone Service for a minimum period of one month and up to nine months during a 12-month period.

B1 Applicable to the territory within the exchange areas where service is provided from Central Offices and/or operating systems capable of providing Stay Connected Seasonal Service as said exchanges are defined on the maps contained in this tariff.

B2 The customer will not be charged a Service Connection Charge if a reconnect date is provided at the time they order the Stay Connected Seasonal Offering.

B3 A \$25.00 reconnect charge will apply if the customer does not provide a reactivation date at the time the order is placed to add the service.

B4 The Stay Connected Seasonal Offering allows the customer to access 911. All other services and features of the Frontier Digital Phone service will be temporarily deactivated.

B5 If the customer does not notify the Utility to reactive their Frontier Digital Phone Service before the end of the ninth month, the Stay Connected Seasonal Offering will terminate and the Frontier Digital Phone features and services will be reactivated and billed at the applicable rates.

B6 This service does not change any other terms and conditions of the product.

(N)

B7 The monthly rate includes the Federal End User Common Line Charge.

SCHEDULE NO. A-3

BUNDLED SERVICES (Continued)

**FRONTIER DIGITAL PHONE X1 SERVICE**

APPLICABILITY

Applicable to Single-party Residential Flat rate service.

TERRITORY

Applicable to the territory within the exchange areas where service is provided from Central Offices and/or Operating Systems capable of providing the Frontier Digital Phone X1 Service as said exchanges are defined on the maps contained in this tariff.

GENERAL

A1 Frontier Digital Phone X1 Service is a bundled offering available to Residential customers that subscribe to flat rate service. The bundle includes the following components: Custom Calling features and Voice Mail (Non-regulated). Customers may select any or all of the following services and features for a monthly rate charge.

A2 Basic Bundle

- Call Forward Busy & Call Forward No Answer
- Unlimited Extended Area Service
- Voice Mail – Residential Basic (Non-regulated)
- Call Waiting/Cancel Call Waiting
- Caller ID with Name
- 8-Code Speed Calling

A3 Digital Phone Enhanced Feature Pack

The following services are included in the feature package and may be added to the bundle. The feature package will be billed in accordance with the rate listed in Schedule No. A-3, Rates and Charges A3.

- |   |                           |
|---|---------------------------|
| Call Forwarding – Variable                    | Call Tracing Service      |
| Call Return                                   | Anonymous Call Rejection  |
| Repeat Dialing                                | Selective Call Acceptance |
| 8-Code Speed Calling or 30-Code Speed Calling | Selective Call Forwarding |
| Three-way Calling                             | Selective Call Rejection  |
| Caller ID                                     | Call Waiting ID           |
| Call Forwarding – Variable                    | Priority Ring             |
|   | Call Tracing Service      |

(N)

(N)

**SCHEDULE NO. A-3**

**BUNDLED SERVICES (Continued)**

**FRONTIER DIGITAL PHONE X1 SERVICE (Continued)**

**RATES AND CHARGES**

- A1 Frontier Digital Phone X1 Service is provided in conjunction with Single Party Residential Flat Rate service listed in Schedule A-1 of Utility's tariff. The applicable Single Party Line Flat Rate rates specified in Tariff Schedule A-1 are in addition to the rate listed below.
- A2 Federal Subscriber Line Charge will be billed separately from the basic bundles offering. All other surcharges and taxes will apply.
- A3 Unless otherwise stated elsewhere in this section, Service Charges as specified in Tariff Schedule A-5 apply to the installation of individual components of the bundle.
- A4 Frontier Digital Phone X1 Service bundle is provided at the following rate:

	<b>Monthly Rate</b>	
Frontier Digital Phone X1 Service	\$26.49	
Digital Phone Enhanced Feature Pack	2.99	(N)

**CONDITIONS**

- A1 The bundles are available only where facilities and operating systems are available and technically feasible.
- A2 The features are provided subject to their individual service regulations as specified in the applicable schedules of the tariff.
- A3 Frontier Digital Phone X1 Service bundle includes non-basic local services.
- A5 Customers may add or delete any features offered within the bundle without incurring a Service Charge.
- A6 If the customer disconnects any component of the bundle, the remaining components of the bundle will be billed at their individual tariffed monthly rates.
- A7 Periodically, the Company may offer various "save incentives" in the event of a competitive threat. Such incentives may be limited to specific markets, specific dates, specific products or specific pricing plans or customers who have received offers from competing service providers. Term requirements and termination liabilities may be a condition of the Save Incentive Offer.
- A8 New customers of this service who are employees of a business participating in the Business Partner Discount Program are eligible for a \$40 one-time credit. The Business Partner Program is available to any business that subscribes to Frontier business service.

(N)  
 |  
 (N)



SCHEDULE NO. A-3

BUNDLED SERVICES (Continued)

**FRONTIER BUSINESS UNLIMITED SERVICE**

(N)

APPLICABILITY

Applicable to Single-party Business Flat rate service.

TERRITORY

Applicable to the territory within the exchange areas where service is provided from Central Offices and/or Operating Systems capable of providing the Frontier Business Unlimited Service as said exchanges are defined on the maps contained in this tariff.

GENERAL

A1 Frontier Business Unlimited Service is a bundled offering available to Business customers that subscribe to a maximum of ten Single Party Business Lines per customer location. The bundle includes the following components: one Basic Flat Rate Access Line, Custom Calling features and Voice Mail. Customers may select any or all of the following services and features for a monthly rate charge.

A2 Basic Bundle

- Single Party Flat Rate Access Line
- Call Forwarding Fixed or Variable
- Voice Mail – Frontier Deluxe Voice Mail (Non-regulated)
- Call Waiting, Cancel Call Waiting
- Caller ID with Name
- 30-Code Speed Calling

(N)

SCHEDULE NO. A-3

BUNDLED SERVICES (Continued)

FRONTIER BUSINESS UNLIMITED SERVICE (Continued)

(N)

RATES AND CHARGES

- A1 All Interstate End User Subscriber Line charges and other applicable surcharges and taxes will be billed separately from and are in addition to the bundle rate.
- A2 Unless otherwise stated elsewhere in this schedule, Service Charges as specified in Tariff Schedule A-5 apply to the installation of individual components of the bundle.
- A3 Frontier Business Unlimited Service is provided at the following rate:

**Monthly Rate**

\$45.00

CONDITIONS

- A1 The bundles are available only where facilities and operating systems are available and technically feasible.
- A2 The features are provided subject to their individual service regulations as specified in the applicable schedules of the tariff.
- A3 Frontier Business Unlimited Service includes basic local service and non-basic local services. Nonpayment or partial payment of the basic local service charge within the bundle may result in disconnection of your basic local service. Refer to the Utility's Rules and Regulations pertaining to non-payment or partial payment.
- A4 Customers may add or delete any features offered within the bundle without incurring a Service Connection Charge.
- A5 If the customer disconnects any component of the bundle, the remaining components of the bundle will be billed at their individual tariffed monthly rates.

(N)

SCHEDULE NO. A-3

BUNDLED SERVICES (Continued)

**FRONTIER BUSINESS UNLIMITED SERVICE** (Continued)

CONDITIONS (Continued)

- A6 The bundle rate will appear as a single line item on the customer's bill.
- A7 The bundle is available only to customers who are served from a central office in which services in the bundle are offered and can be provided by the Company to the customer.
- A8 The bundle cannot be used in association with a Residential Line, PBX Service, ISDN Service, Toll Free Service, Remote Call Forwarding Service and Foreign Exchange Services. (C)

SCHEDULE NO. A-3

BUNDLED SERVICES

**RESERVED FOR FUTURE USE (Continued)**

(T) (M)

(M)

(N)

(N)

Frontier Digital Phone Essentials that was previously on this page has been renamed Frontier Digital Phone Bronze and moved to Schedule No. X-1 (Discontinued Services).

Issued: May 18, 2009

Issued By:  
Jack D. Phillips

Effective: June 17, 2009

Advice letter No. UT-09-05

Director  
Government & External Affairs

SCHEDULE NO. A-3

BUNDLED SERVICES (Continued)

**RESERVED FOR FUTURE USE**

(T) (M)

(M)

Frontier Digital Phone Essentials that was previously on this page has been renamed Frontier Digital Phone Bronze and moved to Schedule No. X-1 (Discontinued Services).

(N)

(N)

Issued: May 18, 2009

Issued By:  
Jack D. Phillips

Effective: June 17, 2009

Advice letter No. UT-09-05

Director  
Government & External Affairs

SCHEDULE NO. A-3

BUNDLED SERVICES (Continued)

**RESERVED FOR FUTURE USE**

(T) (M)

(M)

Frontier Digital Phone Essentials that was previously on this page has been renamed Frontier Digital Phone Bronze and moved to Schedule No. X-1 (Discontinued Services).

(N)

(N)

Issued: May 18, 2009

Issued By:  
Jack D. Phillips

Effective: June 17, 2009

Advice letter No. UT-09-05

Director  
Government & External Affairs

SCHEDULE NO. A-3

BUNDLED SERVICES (Continued)

**RESERVED FOR FUTURE USE**

(T) (M)

(M)

(N)

(N)

Frontier Digital Phone Essentials that was previously on this page has been renamed Frontier Digital Phone Bronze and moved to Schedule No. X-1 (Discontinued Services).

Issued: May 18, 2009

Issued By:  
Jack D. Phillips

Effective: June 17, 2009

Advice letter No. UT-09-05

Director  
Government & External Affairs

SCHEDULE NO. A-3

BUNDLED SERVICES (Continued)

**RESERVED FOR FUTURE USE**

(M)(T)

(M)

Frontier UnlimitedUT that was previously on this page has been renamed Frontier Digital Phone Silver moved to Schedule No. X-1 (Discontinued Services).

(N)

(N)



SCHEDULE NO. A-3

BUNDLED SERVICES (Continued)

**RESERVED FOR FUTURE USE**

(M)(T)

(M)

Frontier UnlimitedUT that was previously on this page has been renamed Frontier Digital Phone Silver moved to Schedule No. X-1 (Discontinued Services). (N)  
(N)

SCHEDULE NO. A-3

BUNDLED SERVICES (Continued)

**FRONTIER BUSINESS ESSENTIALS**

(N)

APPLICABILITY

Applicable to Business Flat rate service.

TERRITORY

Applicable to the territory within the exchange areas where service is provided from Central Offices and/or Operating Systems capable of providing the Frontier Digital Phone Essentials bundle as said exchanges are defined on the maps contained in this tariff.

GENERAL

A1 Frontier Business Essentials is a package offering available to Business Customers. The package includes a flat rate Basic Business Line; a combination of enhanced calling features, certain designated non-regulated services and price-listed services.

A2 Flat Rate Business Line

- Caller ID with Name
- Call Waiting
- Call Waiting ID
- Call Forwarding
- Basic Voice Mail (Non-regulated)

A3 Optional Features Package

- Repeat Dialing
- Call Return
- Three-way Calling
- 8-Code Speed Calling or 30-Code Speed Calling
- Call Forward - Variable

(N)

SCHEDULE NO. A-3

BUNDLED SERVICES (Continued)

**FRONTIER BUSINESS ESSENTIALS** (Continued)

(N)

RATES AND CHARGES

- A1 Federal Subscriber Line Charge will be billed separately from the bundled offering. All other surcharges and taxes will apply.
- A2 Unless otherwise stated elsewhere in this Section, Service Charges as specified in Tariff Schedule A-5 apply to the installation of individual components of the bundle.
- A3 Frontier Business Essentials bundle is provided at the following rate:

**Monthly Rate**

Frontier Business Essentials	\$39.99
Optional Features Package	3.99
Deluxe Voice Mail (Non-regulated)	2.99

CONDITIONS

- A1 The bundle is available only where facilities and operating systems are available and technically feasible.
- A2 The features are provided subject to their individual service regulations as specified in the applicable sections of the tariff.
- A3 The bundle is offered on a month-to-month basis.
- A4 The bundle rate includes Extended Area Service (EAS) in exchanges where EAS is included in the local service access line rate. In exchanges where EAS is billed separately from the local service access line rate, EAS will be billed separately from and are in addition to the bundle rate. The call detail for EAS calls will not be displayed on the bill.
- A5 All applicable surcharges and taxes will be billed separately from and in addition to the bundle rate.
- A6 The bundle cannot be used in association with a Residential Line, PBX Service, Centrex, or ISDN service.
- A7 Deluxe Voice Mail will be offered as an add on to this bundle.

(N)

SCHEDULE NO. A-3

BUNDLED SERVICES (Continued)

**FRONTIER DIGITAL PHONE PLUS SERVICE**

APPLICABILITY

Applicable to Single-party Residential Flat rate service.

TERRITORY

Applicable to the territory within the exchange areas where service is provided from Central Offices and/or Operating Systems capable of providing the Frontier Digital Phone Plus bundle as said exchanges are defined on the maps contained in this tariff.

GENERAL

A1 The Frontier Digital Phone Plus Service is a bundled offering available to Residential customers. The bundle includes the following components: two Basic Flat Rate Access Lines, Custom Calling features, Voice Mail (Non-regulated) and Unlimited Extended Area Service. Customers may select any or all of the following features for a monthly rate charge.

A2 Basic Bundle

- Two Single Party Flat Rate Access Lines
- Call Forward Busy & Call Forward No Answer
- Unlimited Extended Area Service
- Voice Mail – Residential Basic (Non-regulated)
- Call Waiting/Cancel Call Waiting
- Caller ID with Name

A3 Digital Phone Enhanced Feature Pack

The following services are included in the feature package and may be added to the bundle. The feature package will be billed in accordance with the rate listed in Schedule No. A-3, item A3.2.

- |   |                           |                 |
|---|---------------------------|-----------------|
| Call Forwarding – Variable                    | Call Tracing Service      | (N)<br> <br>(N) |
| Call Return                                   | Anonymous Call Rejection  |                 |
| Repeat Dialing                                | Selective Call Acceptance |                 |
| 8-Code Speed Calling or 30-Code Speed Calling | Selective Call Forwarding |                 |
| Three-way Calling                             | Selective Call Rejection  |                 |
| Caller ID                                     | Call Waiting ID           |                 |
| Call Forwarding – Variable                    | Priority Ring             |                 |
|   | Call Tracing Service      |                 |

SCHEDULE NO. A-3

BUNDLED SERVICES (Continued)

**FRONTIER DIGITAL PHONE PLUS SERVICE (Continued)**

RATES AND CHARGES

- A1 Federal Subscriber Line Charge will be billed separately for each line from the basic bundle offering. All other surcharges and taxes will apply.
- A2 Unless otherwise stated elsewhere in this section, Service Connection charges as specified in Tariff Schedule A-5 apply to the installation of the bundle.
- A3 Frontier Digital Phone Plus Service is provided at the following rates:

**Monthly Rate**

- |  |         |     |
|--|---------|-----|
| 1. Frontier Digital Phone Plus Service | \$39.99 |     |
| 2. Digital Phone Enhanced Feature Pack | 2.99    | (R) |

CONDITIONS

- A1 The bundle is available only where facilities and operating systems are available and technically feasible.
- A2 The features are provided subject to their individual service regulations as specified in the applicable sections of the tariff.
- A3 Call Detail for Extended Area Service will not be displayed on the customer's monthly telephone bill.
- A4 Frontier Digital Phone Plus Service includes basic local service and non-basic local services. Nonpayment or partial payment of the basic local service charge within the bundle may result in disconnection of your basic local service. Refer to the Utility's Rules and Regulations pertaining to non-payment or partial payment.
- A5 Customers may add or delete any features offered in the bundle without incurring a Service Connection Charge.
- A6 If the customer disconnects any component of the bundle, the remaining components of the bundle will be billed at their individual tariffed monthly rates.

SCHEDULE NO. A-3

BUNDLED SERVICES (Continued)

**FRONTIER DIGITAL PHONE PLUS SERVICE (Continued)**

CONDITIONS (Continued)

- A7 The bundle is offered on a one, two or three year term.
- B1 If the tariffed rate changes during the term of the contract, the contract rate will remain in effect in the customer’s contract.
- B2 If the customer cancels the bundle before the end of the term contract, an early termination charge of \$200.00 shall apply.
- A8 The bundle will appear as a single line item on the bill.
- A9 The bundled rate includes all available Extended Area Service (EAS) calling in exchanges where EAS is offered.
- A10 Periodically, the Company may offer various “save incentives” in the event of a competitive threat. Such incentives may be limited to specific markets, specific dates, specific products or specific pricing plans or customers who have received offers from competing service providers. Term requirements and termination liabilities may be a condition of the Save Incentive Offer. (N)
- A11 New customers of this service who are employees of a business participating n the Business Partner Discount Program are eligible for a \$40 one-time credit. The Business Partner Program is available to any business that subscribes to Frontier business service. (N)

SCHEDULE NO. A-3

BUNDLED SERVICES (Continued)

**FRONTIER DIGITAL PHONE PLUS X1**

APPLICABILITY

Applicable to Single-party Residential Flat rate service.

TERRITORY

Applicable to the territory within the exchange areas where service is provided from Central Offices and/or Operating Systems capable of providing the Frontier Digital Phone Plus X1 service as said exchanges are defined on the maps contained in this tariff.

GENERAL

A1 Frontier Digital Phone Plus X1 service is a bundled offering available to Residential customers that subscribe to flat rate service. The bundle includes the following components: two Basic Flat Rate Access Lines, Custom Calling features and Unlimited Extended Area Service. Customers may select any or all of the following services and features for a monthly rate charge.

A2 Basic Bundle

- |  |                                  |
|--|----------------------------------|
| Two Single Party Flat Rate Access Lines        | Call Waiting/Cancel Call Waiting |
| Call Forward Busy & Call Forward No Answer     | Caller ID with Name              |
| Unlimited Extended Area Service                | 8-Code Speed Calling             |
| Voice Mail – Residential Basic (Non-regulated) |                                  |

A3 Digital Phone Enhanced Feature Pack

The following services are included in the feature package and may be added to the bundle. The feature package will be billed in accordance with the rate listed in Schedule No. A-3, Rates and Charges A3.

- |   |                           |
|---|---------------------------|
| Call Forwarding – Variable                    | Call Tracing Service      |
| Call Return                                   | Anonymous Call Rejection  |
| Repeat Dialing                                | Selective Call Acceptance |
| 8-Code Speed Calling or 30-Code Speed Calling | Selective Call Forwarding |
| Three-way Calling                             | Selective Call Rejection  |
| Caller ID                                     | Call Waiting ID           |
| Call Forwarding – Variable                    | Priority Ring             |
|   | Call Tracing Service      |

(N)  
|  
(N)

SCHEDULE NO. A-3

BUNDLED SERVICES (Continued)

**FRONTIER DIGITAL PHONE PLUS X1 (Continued)**

RATES AND CHARGES

- A1 Federal Subscriber Line Charge will be billed separately for each line from the basic bundle offering. All other surcharges and taxes will apply.
- A2 Unless otherwise stated elsewhere in this section, Service Connection Charges as specified in Tariff Schedule A-5 apply to the installation of the bundle.
- A3 Frontier Digital Phone Plus X1 service bundle is provided at the following rate:

**Monthly Rate**

Frontier Digital Phone Plus X1 Service	\$26.49	
Digital Phone Enhanced Feature Pack	2.99	(N)

CONDITIONS

- A1 The bundle is available only where facilities and operating systems are available and technically feasible.
- A2 The features are provided subject to their individual service regulations as specified in the applicable schedules of the tariff.
- A3 Call Detail for Extended Area Service will not be displayed on the customer's monthly telephone bill.
- A4 Frontier Digital Phone Plus X1 bundle includes basic local service and non-basic local services. Nonpayment or partial payment of the basic local service charge within the bundle may result in disconnection of your basic local service. Refer to the Utility's Rules and Regulations pertaining to non-payment or partial payment.
- A5 Customers may add or delete any features offered within the bundle without incurring a Service Connection Charge.



SCHEDULE NO. A-3

BUNDLED SERVICES (Continued)

**FRONTIER DIGITAL PHONE PLUS X1 (Continued)**

CONDITIONS (Continued)

- A6 If the customer disconnects any component of the bundle, the remaining components of the bundle will be billed at their individual tariffed monthly rates.
- A7 The bundle is offered on a one, two or three year term.
  - B1 If the tariffed rate changes during the term of the contract, the contract rate will remain in effect in the customer's contract.
  - B2 If the customer cancels the bundle before the end of the term contract, an early termination charge of \$200.00 shall apply.
- A8 The bundle will appear as a single line item on the bill.
- A9 The bundled rate includes all available Extended Area Service (EAS) calling in exchanges where EAS is offered.
- A10 Periodically, the Company may offer various "save incentives" in the event of a competitive threat. Such incentives may be limited to specific markets, specific dates, specific products or specific pricing plans or customers who have received offers from competing service providers. Term requirements and termination liabilities may be a condition of the Save Incentive Offer. (N)
- A11 New customers of this service who are employees of a business participating in the Business Partner Discount Program are eligible for a \$40 one-time credit. The Business Partner Program is available to any business that subscribes to Frontier business service. (N)

SCHEDULE NO. A-3

BUNDLED SERVICES (Continued)

**FRONTIER BUSINESS METRO SERVICE**

(N)

APPLICABILITY

Applicable to Single Party Business flat rate service.

TERRITORY

Applicable to the territory within the exchange areas where service is provided from Central Offices and/or Operating Systems capable of providing the Frontier Business Metro service as said exchanges are defined on the maps contained in this tariff.

GENERAL

A1 Frontier Business Metro Service is a bundled offering available to Business Customers that subscribe to a maximum of ten Single Party Business Lines per customer location. The bundle includes the following components: one Basic Flat Rate Access Line, Custom Calling features and Voice Mail (Non-regulated). Customers may select any or all of the following services and features for a monthly rate charge.

A2 Basic Line Bundle:

- Flat Rate Business Line
- Caller ID with Name
- Call Waiting
- Call Forwarding Fixed
- Basic Voice Mail with Message Waiting Indication (Non-regulated)

A3 Add-on Feature Pack:

- Repeat Dialing
- Call Return
- Three-way Calling
- 30-Code Speed Calling
- Call Forward - Variable

(N)



SCHEDULE NO. A-3

BUNDLED SERVICES (Continued)

FRONTIER BUSINESS METRO SERVICE (Continued)

(N)

CONDITIONS (Continued)

- A7 Service Charges apply if the customer switches from a bundle to an unbundled service.
- A8 Federal Subscriber Line Charge will be billed separately for each line from the basic bundle offering.
- A9 All other applicable surcharges and taxes will be billed separately from and in addition to the bundle rate.
- A10 Customer must designate Frontier Communications of America, Inc., as their primary interexchange carrier for both their Intra and InterLATA long distance services and select Frontier's Business Metro long-distance plan for each bundle ordered.
- A11 Deluxe Voice Mail will be offered as an add-on to this bundle. (Non-regulated)
- A12 The bundle cannot be used in association with a Residential Line, PBX Service, Centrex Service, ISDN Service, Toll Free Service, Remote Call Forwarding Service and Foreign Exchange Services.

(N)

SCHEDULE NO. A-3

BUNDLED SERVICES (Continued)

**FRONTIER DIGITAL PHONE ESSENTIALS**

(N)

APPLICABILITY

Applicable to Single Party Residential flat rate service.

TERRITORY

Applicable to the territory within the exchange areas where service is provided from Central Offices and/or Operating Systems capable of providing the Frontier Digital Phone Essentials service as said exchanges are defined on the maps contained in this tariff.

GENERAL

A1 The Frontier Digital Phone Essentials is a bundled offering available to residential customers that subscribe to flat rate service.

A2 The Bundle includes the following:

- One Flat Rate Residential Line
- Extended Area Service Calling
- Speed Call 8

A3. The following enhanced features may be added to the bundle at the rates listed in the rate and charges section of this tariff:

- Call Forwarding
- Call Forwarding Busy
- Call Waiting Cancel Call Waiting
- Anonymous Call Rejection
- Repeat Dialing
- Call Return
- Caller ID
- Caller ID with Name
- Call Waiting ID
- Call Tracing Service
- Three Way Calling
- Speed Call 30

(N)

SCHEDULE NO. A-3

BUNDLED SERVICES (Continued)

FRONTIER DIGITAL PHONE ESSENTIALS (Continued)

(N)

RATES AND CHARGES

- A. Unless otherwise stated elsewhere in this Section, Nonrecurring Charges as specified in Tariff Section III apply to the installation of individual components of the bundle.
- B. Frontier Digital Phone Essentials is provided at the following rates:

	<u>Monthly Rate</u>
Frontier Digital Phone Essentials	\$18.99
One Feature	5.99
Two Features	7.99
Three Features	9.99
All Listed Features	12.99
Stay Connected Seasonal Offering	9.99

CONDITIONS

- A. The bundle is available only where facilities and operating systems are available and technically feasible.
- B. The features are provided subject to their individual service regulations as specified in the applicable sections of the tariff.
- C. Non-payment or partial payment of the bill may result in the removal of the regulated services that are included in the package in accordance with existing tariff rules.
- D. Federal Subscriber Line Charge will be billed separately from the basic bundles offering. All other surcharges and taxes will apply.
- E. The bundles are offered on a month to month.
- F. The bundle rate includes Extended Area Service (EAS) charges.

(N)

SCHEDULE NO. A-3

BUNDLED SERVICES (Continued)

FRONTIER DIGITAL PHONE ESSENTIALS (Continued)

(N)

CONDITIONS (Continued)

- G. The bundle will appear as a single line item on the bill.
- H. Periodically, the Company may offer various "save incentives" in the event of a competitive threat. Such incentives may be limited to specific markets, specific dates, specific products or specific pricing plans or customers who have received offers from competing service providers. Term requirements and termination liabilities may be a condition of the Save Incentive Offer.
- I. New customers of this service who are employees of a business participating in the Business Partner Discount Program are eligible for a \$40 one-time credit. The Business Partner Program is available to any business that subscribes to Frontier business service.
- J. Stay Connected Seasonal Offering allows the customer to suspend the Digital Phone Essentials Service while they are away, a minimum of one month and up to nine months during a 12 month period.
  - 1. Customer is asked to provide a reconnect date at the time of the suspension. If a reconnect date is given then the reconnection charges to do apply.
  - 2. A \$25.00 re-activation fee will apply if the customer does not provide a reactivation date at the time the order is placed to add the service.
  - 3. The Stay Connected Seasonal Offering allows the customer to access 911 and 611 services. All other services and features of the bundle will be temporarily deactivated.
  - 4. If the customer does not specify an activation date the Stay Connected Seasonal Offering will terminate at the end of the ninth month and the Frontier Digital Phone Essentials bundle and services will be reactivated and billed at the applicable rates.
  - 5. The Federal Subscriber Line Charge is included in the monthly rate.
  - 6. All applicable taxes and surcharges apply.

(N)

SCHEDULE NO. A-3

BUNDLED SERVICES (Continued)

FRONTIER UNLIMITEDUT

(N)

APPLICABILITY

Applicable to Single Party Residential flat rate service.

TERRITORY

Applicable to the territory within the exchange areas where service is provided from Central Offices and/or Operating Systems capable of providing the Frontier UnlimitedUT service as said exchanges are defined on the maps contained in this tariff.

GENERAL

A1 The Frontier UnlimitedUT is a bundled offering available to residential customers that subscribe to flat rate service.

A2 The Bundle includes the following:

- One Flat Rate Residential Line
- Extended Area Service Calling
- Call Waiting Cancel Call Waiting

A3. The following enhanced features may be added to the bundle at the rates listed in the rate and charges section of this tariff:

- Call Forwarding
- Call Forwarding Busy
- Call Waiting Cancel Call Waiting
- Anonymous Call Rejection
- Repeat Dialing
- Call Return
- Caller ID
- Caller ID with Name
- Call Waiting ID
- Call Tracing Service
- Three Way Calling
- Speed Call 30

(N)



SCHEDULE NO. A-3

BUNDLED SERVICES (Continued)

FRONTIER UNLIMITEDUT (Continued)

(N)

RATES AND CHARGES

- A. Unless otherwise stated elsewhere in this Section, Nonrecurring Charges as specified in Tariff Section III apply to the installation of individual components of the bundle.
- B. Frontier UnlimitedUT is provided at the following rates:

	<u>Monthly Rate</u>
Frontier UnlimitedUT	\$18.99
One Feature	5.99
Two Features	7.99
Three Features	9.99
All Listed Features	12.99
Stay Connected Seasonal Offering	9.99

CONDITIONS

- A. The bundle is available only where facilities and operating systems are available and technically feasible.
- B. The features are provided subject to their individual service regulations as specified in the applicable sections of the tariff.
- C. Non-payment or partial payment of the bill may result in the removal of the regulated services that are included in the package in accordance with existing tariff rules.
- D. Federal Subscriber Line Charge will be billed separately from the basic bundles offering. All other surcharges and taxes will apply.
- E. The bundles are offered on a month to month.
- F. The bundle rate includes Extended Area Service (EAS) charges.

(N)

SCHEDULE NO. A-3

BUNDLED SERVICES (Continued)

FRONTIER UNLIMITEDUT (Continued)

(N)

CONDITIONS (Continued)

- G. The bundle will appear as a single line item on the bill.
- H. Periodically, the Company may offer various "save incentives" in the event of a competitive threat. Such incentives may be limited to specific markets, specific dates, specific products or specific pricing plans or customers who have received offers from competing service providers. Term requirements and termination liabilities may be a condition of the Save Incentive Offer.
- I. New customers of this service who are employees of a business participating in the Business Partner Discount Program are eligible for a \$40 one-time credit. The Business Partner Program is available to any business that subscribes to Frontier business service.
- J. Stay Connected Seasonal Offering allows the customer to suspend the Frontier UnlimitedUT Service while they are away, a minimum of one month and up to nine months during a 12 month period.
  - 1. Customer is asked to provide a reconnect date at the time of the suspension. If a reconnect date is given then the reconnection charges to do apply.
  - 2. A \$25.00 re-activation fee will apply if the customer does not provide a reactivation date at the time the order is placed to add the service.
  - 3. The Stay Connected Seasonal Offering allows the customer to access 911 and 611 services. All other services and features of the bundle will be temporarily deactivated.
  - 4. If the customer does not specify an activation date the Stay Connected Seasonal Offering will terminate at the end of the ninth month and the Frontier UnlimitedUT bundle and services will be reactivated and billed at the applicable rates.
  - 6. The Federal Subscriber Line Charge is included in the monthly rate.
  - 7. All applicable taxes and surcharges apply.

(N)