

SCHEDULE NO. A-3

BUNDLED SERVICES

LIST OF EFFECTIVE SHEETS

Sheets 1 through 4 of this schedule are effective as of the date shown on each sheet.

<u>Sheets</u>	<u>Number of Revision</u>	<u>Sheets</u>	<u>Number of Revision</u>
1	24th Revised*	30	Original
2	4 th Revised	31	Original
2.1	Original	32	2 nd Revised
2.2	Original	33	2 nd Revised
2.3	Original	33.1	Original
2.4	Original	34	1 st Revised
3	2 nd Revised	35	1 st Revised
4	2 nd Revised	36	Original
5	1 st Revised	37	Original
6	1 st Revised	38	Original
7	1 st Revised	39	4th Revised*
8	Original	40	4th Revised*
9	Original	41	4th Revised*
10	1 st Revised	41.1	1 st Revised
11	Original	42	1 st Revised
12	1 st Revised	43	1 st Revised
13	Original	44	Original
14	Original	45	Original
15	Original	46	1 st Revised
16	Original	47	1 st Revised
17	1 st Revised	48	1 st Revised
18	Original	49	1 st Revised
19	Original	50	1 st Revised
20	Original	51	1 st Revised
21	Original	52	Original
22	Original	53	Original
23	Original	54	Original
24	Original	55	1st Revised*
25	Original	56	1st Revised*
26	Original	57	1st Revised*
27	Original	58	Original
28	Original	59	Original
29	Original	60	Original

***Denotes Change**

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Issued By:

Jack D. Phillips

Director

Government & External Affairs

Effective: May 1, 2010

Advice letter No. UT-10-02

SCHEDULE NO. A-3

BUNDLED SERVICES

FRONTIER DIGITAL PHONE ESSENTIALS

(N)

APPLICABILITY

Applicable to Single-party Residential Flat rate service.

TERRITORY

Applicable to the territory within the exchange areas where service is provided from Central Offices and/or Operating Systems capable of providing the Frontier Digital Phone Essentials service as said exchanges are defined on the maps contained in this tariff.

GENERAL

A1 Frontier Digital Phone Essentials is a bundled offering available to Residential customers that subscribe to flat rate service. The bundle includes the following components: one Basic Flat Rate Access Line, Custom Calling features and Unlimited Extended Area Service. Customers may select any or all of the following services and features for a monthly rate charge.

A2 Basic Bundle

Flat Rate Access Line
 Unlimited Extended Area Service
 Call Waiting/Cancel Call Waiting
 Caller ID Plus Name

A3 Unlimited Feature Pack

The following services are included in the feature package and may be added to the bundle. The feature package will be billed in accordance with the rate listed in Schedule No. A-3, Rates, item A3.

Call Forwarding	Call Return
Call Forwarding - Variable	Repeat Dialing
Call Forward Busy	Three-way Calling
Call Waiting/Cancel Call Waiting	30-Code Speed Calling
Caller ID	Anonymous Call Rejection
Caller ID with Name	Selective Call Acceptance
Call Waiting ID	Call Tracing Service

(N)

SCHEDULE NO. A-3

BUNDLED SERVICES

FRONTIER DIGITAL PHONE ESSENTIALS (Continued)

(N)

RATES

- A1 Federal Subscriber Line Charge will be billed separately for each line from the basic bundle offering. All other surcharges and taxes will apply.
- A2 Unless otherwise stated elsewhere in this section, Service Charges as specified in Tariff Schedule A-5 apply to the installation of the bundle.
- A3 Frontier Digital Phone Essentials Service is provided at the following rates:

	<u>Monthly Rate</u>
Digital Phone Value Package	\$19.99
Unlimited Feature Pack	2.99
Stay Connected Seasonal Service	9.99

CONDITIONS

- A1 The bundle is available only where facilities and operating systems are available and technically feasible.
- A2 The features are provided subject to their individual service regulations as specified in the applicable sections of the tariff.
- A3 Call Detail for Extended Area Service will not be displayed on the customer's monthly telephone bill.
- A4 Frontier Digital Phone Essentials Service includes basic local service and non-basic local services. Nonpayment or partial payment of the basic local service charge within the bundle may result in disconnection of your basic local service. Refer to the Utility's Rules and Regulations pertaining to non-payment or partial payment.
- A5 Customers may add or delete any features offered in the bundle without incurring a Service Connection Charge.

(N)

SCHEDULE NO. A-3

BUNDLED SERVICES (Continued)

FRONTIER DIGITAL PHONE ESSENTIALS (Continued)

(N)

CONDITIONS (Continued)

- A6 If the customer disconnects any component of the bundle, the remaining components of the bundle will be billed at their individual tariffed monthly rates.
- A7 No discounts will be given to customers that do not use all the features or have some features turned off.
- A8 The bundle is offered on a month-to-month basis.
- A9 The bundle will appear as a single line item on the bill.
- A10 The bundled rate includes all available Extended Area Service (EAS) calling in exchanges where EAS is offered.
- A11 Stay Connected Seasonal Offering allows the customer to suspend their Frontier Digital Phone Essentials Service for a minimum period of one month and up to nine months during a 12-month period.
 - B1 Applicable to the territory within the exchange areas where service is provided from Central Offices and/or operating systems capable of providing Stay Connected Seasonal Service as said exchanges are defined on the maps contained in this tariff.
 - B2 The customer will not be charged a Service Connection Charge if a reconnect date is provided at the time they order the Stay Connected Seasonal Offering.
 - B3 The applicable Service Connection Charges listed in Schedule A-5 will apply if the customer does not provide a reactivation date at the time the order is placed to add the service.
 - B4 The Stay Connected Seasonal Offering allows the customer to access 911 and 611 services. All other services and features of the Frontier Digital Phone Essentials service will be temporarily deactivated.
 - B5 If the customer does not specify an activation date the Stay Connected Seasonal Offering will terminate at the end of the ninth month and the Frontier Digital Phone Essentials features and services will be reactivated and billed at the applicable rates.
 - B6 This service does not change any other terms and conditions of the product.
 - B7 All applicable taxes and surcharges apply.
 - B8 The Federal Subscriber Line Charge is included in the monthly rate.

(N)

SCHEDULE NO. A-3

BUNDLED SERVICES (Continued)

FRONTIER DIGITAL PHONE 100

(T)

APPLICABILITY

Applicable to Single Party Residential flat rate service.

TERRITORY

Applicable to the territory within the exchange areas where service is provided from Central Offices and/or Operating Systems capable of providing the Frontier Digital Phone 100 service as said exchanges are defined on the maps contained in this tariff. (T)

GENERAL

A1 The Frontier Digital Phone 100 is a bundled offering available to residential customers that subscribe to flat rate service. (T)

A2 The Bundle includes the following:

- One Flat Rate Residential Line
- Extended Area Service Calling
- Speed Call 8

A3. The following enhanced features may be added to the bundle at the rates listed in the rate and charges section of this tariff:

- Call Forwarding
- Call Forwarding Busy
- Call Waiting Cancel Call Waiting
- Anonymous Call Rejection
- Repeat Dialing
- Call Return
- Caller ID
- Caller ID with Name
- Call Waiting ID
- Call Tracing Service
- Three Way Calling
- Speed Call 30

SCHEDULE NO. A-3

BUNDLED SERVICES (Continued)

FRONTIER DIGITAL PHONE 100 (Continued)

(T)

RATES AND CHARGES

A. Unless otherwise stated elsewhere in this Section, Nonrecurring Charges as specified in Tariff Schedule A-5 apply to the installation of individual components of the bundle.

B. Frontier Digital Phone 100 is provided at the following rates: (T)

	<u>Monthly Rate</u>	
Frontier Digital Phone 100	\$18.99	(T)
One Feature	5.99	
Two Features	7.99	
Three Features	9.99	
All Listed Features	12.99	
Stay Connected Seasonal Offering	9.99	

CONDITIONS

- A. The bundle is available only where facilities and operating systems are available and technically feasible.
- B. The features are provided subject to their individual service regulations as specified in the applicable sections of the tariff.
- C. Non-payment or partial payment of the bill may result in the removal of the regulated services that are included in the package in accordance with existing tariff rules.
- D. Federal Subscriber Line Charge will be billed separately from the basic bundles offering. All other surcharges and taxes will apply.
- E. The bundles are offered on a month to month.
- F. The bundle rate includes Extended Area Service (EAS) charges.

SCHEDULE NO. A-3

BUNDLED SERVICES (Continued)

FRONTIER DIGITAL PHONE 100 (Continued)

(T)

CONDITIONS (Continued)

- G. The bundle will appear as a single line item on the bill.
- H. Periodically, the Company may offer various "save incentives" in the event of a competitive threat. Such incentives may be limited to specific markets, specific dates, specific products or specific pricing plans or customers who have received offers from competing service providers. Term requirements and termination liabilities may be a condition of the Save Incentive Offer.
- I. New customers of this service who are employees of a business participating in the Business Partner Discount Program are eligible for a \$40 one-time credit. The Business Partner Program is available to any business that subscribes to Frontier business service.
- J. Stay Connected Seasonal Offering allows the customer to suspend the Digital Phone 100 Service while they are away, a minimum of one month and up to nine months during a 12 month period. (T)
- Customer is asked to provide a reconnect date at the time of the suspension. If a reconnect date is given then the reconnection charges do apply.
 - The applicable Service Connection Charges listed in Schedule A-5 will apply if the customer does not provide a reactivation date at the time the order is placed to add the service.
 - The Stay Connected Seasonal Offering allows the customer to access 911 and 611 services. All other services and features of the bundle will be temporarily deactivated.
 - If the customer does not specify an activation date the Stay Connected Seasonal Offering will terminate at the end of the ninth month and the Frontier Digital Phone 100 bundle and services will be reactivated and billed at the applicable rates. (T)
 - The Federal Subscriber Line Charge is included in the monthly rate.
 - All applicable taxes and surcharges apply.

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