

**STATE OF UTAH
PUBLIC SERVICE COMMISSION
INTEGRA THIRD SET OF DISCOVERY REQUESTS
DOCKET NO. 10-049-16**

169. Which of the following pre-order functions does CenturyLink currently provide with EASE? For each subpart below, state whether the function is available for ASRs, LSRs, or both and whether the function is available with application-to-application (or e-bonding), Graphical User Interface (GUI), or both.

- a. Address validation
- b. Channel Facility Assignment (CFA) Validation
- c. Meet Point Query Validation
- d. Network Channel (NC)/ Network Channel Interface (NCI) Codes Validation
- e. Raw Loop Data Validation (at least for pre-order functions, services and products that Qwest currently provides)
- f. Billing Account Number (BAN) Validation
- g. Customer Service Records (CSR)
- h. Telephone Number(s) (TNs) Reservation
- i. Provide Facility Availability
- j. Provide Service Availability
- k. Loop Qualification for Integrated Services Digital Network (ISDN)
- l. Loop Qualification for Unbundled Asymmetric Digital Subscriber Line (ADSL)
- m. Loop Qualification for Commercial Broadband Services
- n. Appointment Scheduling

CenturyLink Objections:

CenturyLink objects to this request because it is vague, ambiguous and imprecise in that it fails to provide a clear explanation of the services or products described.

CenturyLink's Response:

Subject to and without waiving its objections, CenturyLink provides the following response:

- a. Address validation – Yes, available for both ASR and LSR and the interface is both GUI and application-to-application.
- b. Channel Facility Assignment (CFA) Validation – Yes, available for ASR and is under development for LSR. GUI and application to application interfaces are available for ASRs and will be available for LSRs.
- c. Meet Point Query Validation – Not available as part of the pre-order process, but is available as part of the order process.
- d. Network Channel (NC)/ Network Channel Interface (NCI) Codes Validation – Yes. Codes may be validated via online reference tables outside of the process to populate an ASR or LSR.
- e. Raw Loop Data Validation at least for service and products that Qwest provides – No, not as part of the pre-order function but is available as

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- part of the order process.
- f. Billing Account Number (BAN) Validation – Yes, available for both ASR and LSR and the interface is both GUI and application-to-application
 - g. Customer Service Records (CSR) -- Yes, available for LSR and the interface is both GUI and application to application
 - h. Telephone Number(s) (TNs) Reservation – No, not as part of the pre-order function but is part of the order process.
 - i. Provide Facility Availability – Yes, facility availability is available for ASR and is under development for LSR. GUI and application to application interfaces are available for ASRs and will be available for LSRs.
 - j. Provide Service Availability –No, not as part of the pre-order function, but is available as part of the order process.
 - k. Loop Qualification for Integrated Services Digital Network (ISDN) – No, not as part of the pre-order function but is available as part of the order process.
 - l. Loop Qualification for Unbundled Asymmetric Digital Subscriber Line (ADSL) –No, not as part of the pre-order function but is available as part of the order process.
 - m. Loop Qualification for Commercial Broadband Services –No, not as part of the pre-order function but is available as part of the order process.
 - n. Appointment Scheduling – No, not as part of the pre-order function but is available as part of the order process.

Sponsor: Melissa Cloz, Director Wholesale Operations

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170. Which of the following order types does CenturyLink provide using EASE? If an order type cannot be performed in EASE then please provide information regarding how a CLEC places that order type (e.g., via facsimile or via e-mail). For each subpart below, state whether the order type is available for ASRs, LSRs, or both and whether the order type is available with application-to-application (or e-bonding), GUI interface, or both. To the extent you are unclear about the order type, service, or product, please see Qwest's PCAT and ICAs regarding these items.

- a. Unbundled Loop
- b. Unbundled Subloop:
 - i. Unbundled Feeder Loop
 - ii. Unbundled Distribution Loop
- c. Local Number Portability
- d. Loop with Number Port
- e. Unbundled Distribution Loop with Number Portability
- f. Directory listing
- g. Resale Private Line
- h. Resale POTS
- i. Resale Public Access Line (PAL)
- j. Resale PBX
- k. Resale ISDN
- l. Resale Designed Trunks
- m. Resale Frame Relay
- n. Resale DID In Only Trunks
- o. Commercial DSL (Broadband for Resale)
- p. Unbundled Analog Line Side Switch Port
- q. Unbundled Analog Line Side Switch Port ISDN BRI Capable
- r. Unbundled Analog DID/PBX Trunk Port
- s. Unbundled DSI DID/PBX Trunk or Trunk Port Facility
- t. UNEP ISDN BRI
- u. UNEP POTS
- v. UNEP Centrex
- w. UNEP Centrex 21
- x. UNE-P DSS Facility
- y. UNE-P DSS Trunk
- z. UNE-P PRI ISDN Facility
- aa. UNE-P PRI ISDN Trunk
- bb. UNE-P PBX DID In-Only Trunk
- cc. UNE-P PBX Design Trunk
- dd. EEL/UNE Combination

CenturyLink Objections:

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CenturyLink objects to this request because it is vague, ambiguous and imprecise in that it fails to provide a clear explanation of the services or products described.

CenturyLink Response: Subject to and without waiving its objections, CenturyLink provides the following response: EASE supports all wholesale order types for both ASRs and LSRs that are in the CenturyLink portfolio. The interface for placing orders for ASR and LSR is available via application to application or GUI. The guides to CenturyLink products and processes can be found at its website by following the instructions below:

www.centurylink.com

Click on Wholesale in the upper right

In the green box to the right, click on CLEC Services

Under Guides & Demos, Click on Products & Process

Sponsor: Melissa Cloz, Director Wholesale Operations

**BEFORE THE MONTANA PUBLIC SERVICE COMMISSION
DOCKET NO. D2010-5.55
CENTURYLINK RESPONSES TO
INTEGRA'S FIRST SET OF INFORMATION REQUESTS
NOS. 1 THROUGH 168**

161. Which of the following pre-order functions does EASE currently provide:
- a. Address validation
 - b. Channel Facility Assignment (CFA) Validation
 - c. Meet Point Query Validation
 - d. Network Channel (NC)/ Network Channel Interface (NCI) Codes Validation
 - e. Raw Loop Data Validation
 - f. Billing Account Number (BAN) Validation
 - g. Customer Service Records (CSR)
 - h. Telephone Number(s) (TNS) Reservation
 - i. Provide Facility Availability
 - j. Provide Service Availability
 - k. Loop Qualification for Integrated Services Digital Network (ISDN)
 - l. Loop Qualification for Unbundled Asymmetric Digital Subscriber Line (ADSL)
 - m. Loop Qualification for Commercial Broadband Services
 - n. Appointment Scheduling

CenturyLink Response:

- a. Address validation - Yes
- b. Channel Facility Assignment (CFA) Validation - Yes
- c. Meet Point Query Validation - No, not at this time.
- d. Network Channel (NC)/ Network Channel Interface (NCI) Codes Validation - Yes
- e. Raw Loop Data Validation - CenturyLink is unclear what service or product is being described in this question. We do offer Loop Prequal.
- f. Billing Account Number (BAN) Validation - Yes
- g. Customer Service Records (CSR) - Yes
- h. Telephone Number(s) (TNS) Reservation - Yes
- i. Provide Facility Availability - Yes – We validate an address is valid, we do not provide availability.
- j. Provide Service Availability - Yes
- k. Loop Qualification for Integrated Services Digital Network (ISDN) - EASE validates ISDN loop qualification through the ordering process. We do offer Loop Prequal.
- l. Loop Qualification for Unbundled Asymmetric Digital Subscriber Line (ADSL) - EASE validates ADSL loop qualification through the ordering process. We do offer Loop Prequal.

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- m. Loop Qualification for Commercial Broadband Services - EASE validates Broadband loop qualification through the ordering process.
- n. Appointment Scheduling - Yes, we provide AM / PM appointments.

Sponsor: Melissa Closz, Director Wholesale Operations

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NOS. 1 THROUGH 168**

162. Which of the following order types can be performed in EASE? If an order type cannot be performed in EASE than please provide information regarding how a CLEC places that order type such as via facsimile or via e-mail.
- a. Unbundled Loop
 - b. Unbundled Feeder Loop
 - c. Unbundled Distribution Loop
 - d. Local Number Portability
 - e. Loop with Number Port
 - f. Unbundled Distribution Loop with Number Portability
 - g. Interim Number Portability
 - h. Loop with Interim Number Portability
 - i. Unbundled Distribution Loop with Interim Number Portability
 - j. Directory listing
 - k. Resale Private Line
 - l. Resale POTS
 - m. Resale Public Access Line (PAL)
 - n. Resale PBX
 - o. Resale ISDN
 - p. Resale Designed Trunks
 - q. Resale Frame Relay
 - r. Resale DID In Only Trunks
 - s. Commercial DSL (Broadband for Resale)
 - t. Unbundled Analog Line Side Switch Port
 - u. Unbundled Analog Line Side Switch Port ISDN BRI Capable
 - v. Unbundled Analog DID/PBX Trunk Port
 - w. Unbundled DS1 DID/PBX Trunk or Trunk Port Facility
 - x. UNEP ISDN BRI
 - y. UNEP POTS
 - z. UNEP Centrex
 - aa. UNEP Centrex 21
 - bb. UNE-P DSS Facility
 - cc. UNE-P DSS Trunk
 - dd. UNE-P PRI ISDN Facility
 - ee. UNE-P PRI ISDN Trunk
 - ff. UNE-P PBX DID In-Only Trunk
 - gg. UNE-P PBX Design Trunk
 - hh. EEL/UNE Combination

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- ii. Resale Centrex
- jj. Line Split UNEP POTS
- kk. Line Split UNEP PBX Designed Trunk
- ll. Split UNEP Centrex 21
- mm. Unbundled Loop Split

CenturyLink Response:

- a. Unbundled Loop - Yes
- b. Unbundled Feeder Loop -- CenturyLink is unclear what service or product is being described in this question.
- c. Unbundled Distribution Loop - CenturyLink is unclear what service or product is being described in this question.
- d. Local Number Portability -- Yes
- e. Loop with Number Port -- Yes
- f. Unbundled Distribution Loop with Number Portability - CenturyLink is unclear what service or product is being described in this question.
- g. Interim Number Portability - No we do not allow Interim Number Portability-must be LNP.
- h. Loop with Interim Number Portability - No we do not allow Interim Number Portability-must be LNP.
- i. Unbundled Distribution Loop with Interim Number Portability - No, we do not allow Interim Number Portability-must be LNP.
- j. Directory listing - Yes
- k. Resale Private Line - Yes
- l. Resale POTS - Yes
- m. Resale Public Access Line (PAL) - Yes
- n. Resale PBX - Yes
- o. Resale ISDN - Yes
- p. Resale Designed Trunks - CenturyLink is unclear what service or product is being described in this question.
- q. Resale Frame Relay - Not a current offering.
- r. Resale DID In Only Trunks - Yes
- s. Commercial DSL (Broadband for Resale) - Yes
- t. Unbundled Analog Line Side Switch Port - No, not a current offering
- u. Unbundled Analog Line Side Switch Port ISDN BRI Capable - No, not a current offering.
- v. Unbundled Analog DID/PBX Trunk Port - No, not a current offering.
- w. Unbundled DS1 DID/PBX Trunk or Trunk Port Facility - No, not a current offering.

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- x. UNEP ISDN BRI - No, not an offering.
- y. UNEP POTS - Yes
- z. UNEP Centrex - Yes
- aa. UNEP Centrex 21 - CenturyLink is unclear what service or product is being described in this question.
- bb. UNE-P DSS Facility - CenturyLink is unclear what service or product is being described in this question.
- cc. UNE-P DSS Trunk - CenturyLink is unclear what service or product is being described in this question.
- dd. UNE-P PRI ISDN Facility - No, not an offering.
- ee. UNE-P PRI ISDN Trunk - No, not an offering.
- ff. UNE-P PBX DID In-Only Trunk - Yes
- gg. UNE-P PBX Design Trunk - CenturyLink is unclear what service or product is being described in this question.
- hh. EEL/UNE Combination - Yes
- ii. Resale Centrex - Yes
- jj. Line Split UNEP POTS - No, we do not offer Line Splitting.
- kk. Line Split UNEP PBX Designed Trunk - No, we do not offer Line Splitting.
- ll. Split UNEP Centrex 21 - No, we do not offer Line Splitting.
- mm. Unbundled Loop Split - No, we do not offer Line Splitting.

Sponsor: Melissa Closz, Director Wholesale Operations

**MINNESOTA PUBLIC UTILITIES COMMISSION
DOCKET NO. P-421 et al./PA-10-456
INTEGRA'S THIRD SET OF INFORMATION REQUESTS
CENTURYLINK'S RESPONSES**

13. Which of the following pre-order functions does CenturyLink currently provide with EASE? For each subpart below, state whether the order type is available for ASRs, LSRs, or both and whether the interface is application to application, GUI, or both. To the extent you are unclear about the service or product being described, please see Qwest's PCAT and ICAs regarding these items:

- a. Address validation
- b. Channel Facility Assignment (CFA) Validation
- c. Meet Point Query Validation
- d. Network Channel (NC)/ Network Channel Interface (NCI) Codes Validation
- e. Raw Loop Data Validation at least for service and products that Qwest provides
- f. Billing Account Number (BAN) Validation
- g. Customer Service Records (CSR)
- h. Telephone Number(s) (TNs) Reservation
- i. Provide Facility Availability
- j. Provide Service Availability
- k. Loop Qualification for Integrated Services Digital Network (ISDN)
- l. Loop Qualification for Unbundled Asymmetric Digital Subscriber Line (ADSL)
- m. Loop Qualification for Commercial Broadband Services
- n. Appointment Scheduling

CenturyLink Objections:

CenturyLink objects to this request because it is vague, ambiguous and imprecise in that it fails to provide a clear explanation of the services or products described.

CenturyLink's Response:

Subject to and without waiving its objections, CenturyLink provides the following response:

- a. Address validation - Yes
- b. Channel Facility Assignment (CFA) Validation - Yes
- c. Meet Point Query Validation – No, not at this time
- d. Network Channel (NC)/ Network Channel Interface (NCI) Codes Validation - Yes
- e. Raw Loop Data Validation at least for service and products that Qwest provides – No, not as part of the pre-order function. This function is provided in pre-qualification as part of the LSR process within EASE.
- f. Billing Account Number (BAN) Validation - Yes

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CENTURYLINK'S RESPONSES**

- g. Customer Service Records (CSR) - Yes
- h. Telephone Number(s) (TNs) Reservation – No, not as part of the pre-order function. However this function is available in EASE.
- i. Provide Facility Availability – No. We validate if an address is valid in preorder. Availability is determined upon submission of a firm order.
- j. Provide Service Availability –Yes, not as part of the pre-order function.
- k. Loop Qualification for Integrated Services Digital Network (ISDN) – No, not as part of the pre-order function. This function is provided in pre-qualification as part of the LSR process within EASE.
- l. Loop Qualification for Unbundled Asymmetric Digital Subscriber Line (ADSL) –No, not as part of the pre-order function. This function is provided in pre-qualification as part of the LSR process within EASE.
- m. Loop Qualification for Commercial Broadband Services –No, not as part of the pre-order function. This function is provided in pre-qualification as part of the LSR process within EASE.
- n. Appointment Scheduling – No, not as part of the pre-order function. A firm order has to be submitted before an appointment can be scheduled.

CenturyLink Supplemental Response:

For the following pre-order functions that CenturyLink provides with EASE, the following response provides whether the order type is available for ASRs and LSRs and whether the interface is application to application or GUI:

- a. Address validation – Available for both ASR and LSR and the interface is both GUI and application-to-application.
- b. Channel Facility Assignment (CFA) Validation – Available for ASR and is under development for LSR. GUI and application to application interfaces are available for ASRs and will be available for LSRs.
- d. Network Channel (NC)/ Network Channel Interface (NCI) Codes Validation – No. Codes may be validated via online reference tables outside of the process to populate an ASR or LSR.
- f. Billing Account Number (BAN) Validation – Available for both ASR and LSR and the interface is both GUI and application-to-application
- g. Customer Service Records (CSR) – Available for LSR and the interface is both GUI and application to application
- j. Provide Service Availability –No, not as part of the pre-order function, but is available as part of the order process.

Sponsor: Melissa Closz, Director Wholesale Operations