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Effective: May 1, 2010

## **BUNDLED SERVICES**

#### FRONTIER DIGITAL PHONE 100

(T)

# I. <u>APPLICABILITY</u>

Applicable to Single-party Residential Flat rate service.

# II. <u>TERRITORY</u>

Applicable to the territory within the exchange areas where service is provided from Central Offices and/or Operating Systems capable of providing the Frontier Digital Phone 100 service as said exchanges are defined on the maps contained in this tariff. (T)

# III. GENERAL

A. The Frontier Digital Phone 100 is a bundled offering available to residential customers that subscribe to flat rate service.

(T)

# B. Basic Bundle

One Flat Rate Access Line Extended Area Service Calling Speed Call 8

C. The following enhanced features may be added to the bundle at the rates listed in the rate and charges section of this tariff:

Call Forwarding
Call Forwarding Busy
Call Waiting Cancel Call Waiting
Anonymous Call Rejection
Repeat Dialing
Call Return
Caller ID
Caller ID with Name
Call Waiting ID
Call Tracing Service
Three Way Calling
Speed Call 30

(D)

(D)

Effective: May 1, 2010

# FRONTIER DIGITAL PHONE 100 (Continued)

(T)

## IV. RATES AND CHARGES

- A. Federal Subscriber Line Charge will be billed separately from the basic bundles offering. All other surcharges and taxes will apply.
- B. Unless otherwise stated elsewhere in this section, Service Connections and Nonrecurring Charges as specified in Tariff Section 15 apply to the installation of individual components of the bundle.
- C. Frontier Digital Phone 100 bundle is provided at the following rate:

(T)

(T)

Frontier Digital Phone 100	\$18.99	
One Feature	5.99	
m n .	7.00	

**Monthly Rate** 

One Feature	5.99
Two Features	7.99
Three Features	9.99
All Listed Features	12.99

Stay Connected Seasonal Offering 9.99

# V. CONDITIONS

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- A. The bundle is available only where facilities and operating systems are available and technically feasible.
- B. The features are provided subject to their individual service regulations as specified in the applicable sections of the tariff.
- C. Non-payment or partial payment of the bill may result in the removal of the regulated services that are included in the package in accordance with existing tariff rules.
- D. Federal Subscriber Line Charge will be billed separately from the basic bundles offering. All other surcharges and taxes will apply.
- E. The bundles are offered on a month to month.
- F. The bundle rate includes Extended Area Service (EAS) charges.
- G. The bundle will appear as a single line item on the bill.

(D)

(D)

Effective: May 1, 2010

# FRONTIER DIGITAL PHONE 100 (Continued)

(T)

# V. <u>CONDITIONS</u> (Continued)

- H. Periodically, the Company may offer various "save incentives" in the event of a competitive threat. Such incentives may be limited to specific markets, specific dates, specific products or specific pricing plans or customers who have received offers from competing service providers. Term requirements and termination liabilities may be a condition of the Save Incentive Offer.
- I. New customers of this service who are employees of a business participating in the Business Partner Discount Program are eligible for a \$40 one-time credit. The Business Partner Program is available to any business that subscribes to Frontier business service.
- J. Stay Connected Seasonal Offering allows the customer to suspend the Digital Phone 100 Service (T) while they are away, a minimum of one month and up to nine months during a 12 month period.
  - 1. Customer is asked to provide a reconnect date at the time of the suspension. If a reconnect date is given then the reconnection charges to do apply.
  - 2. A \$25.00 re-activation fee will apply if the customer does not provide a reactivation date at the time the order is placed to add the service.
  - 3. The Stay Connected Seasonal Offering allows the customer to access 911 and 611 services. All other services and features of the bundle will be temporarily deactivated.
  - 4. If the customer does not specify an activation date the Stay Connected Seasonal Offering will terminate at the end of the ninth month and the Frontier Digital Phone 100 bundle and services will be reactivated and billed at the applicable rates.
  - 5. The Federal Subscriber Line Charge is included in the monthly rate.
  - 6. All applicable taxes and surcharges apply.

(D)

(D)

Effective: May 1, 2010

#### FRONTIER DIGITAL PHONE ESSENTIALS

#### (N)

# I. <u>APPLICABILITY</u>

Applicable to Single-party Residential Flat rate service.

# II. <u>TERRITORY</u>

Applicable to the territory within the exchange areas where service is provided from Central Offices and/or Operating Systems capable of providing the Frontier Digital Phone Essentials service as said exchanges are defined on the maps contained in this tariff.

# III. GENERAL

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Advice No.: NCC-10-02

A. Frontier Digital Phone Essentials is a bundled offering available to Residential customers that subscribe to flat rate service. The bundle includes the following components: one Basic Flat Rate Access Line and Custom Calling features. Customers may select any or all of the following services and features for a monthly rate charge.

## B. Basic Bundle

Flat Rate Access Line Call Waiting/Cancel Call Waiting Caller ID Plus Name

# C. Unlimited Feature Pack

The following services are included in the feature package and may be added to the bundle. The feature package will be billed in accordance with the rate listed in Section No. 8, item IV.C.

Call Forward Call Return
Call Forward Variable Repeat Dialing
Call Forward Busy Three Way Calling
Speed Call 30

Call Waiting/Cancel Call Waiting

Caller ID

Caller ID with Name

Caller ID with Name

Caller ID with Name

Caller ID with Name

Caller ID with Name Call Tracing Service
Call Waiting ID

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## FRONTIER DIGITAL PHONE ESSENTIALS (Continued)

Stay Connected Seasonal Service

#### (N)

# IV. RATES

- A. Federal Subscriber Line Charge will be billed separately for each line from the basic bundle offering. All other surcharges and taxes will apply.
- B. Unless otherwise stated elsewhere in this section, Service Connection charges as specified in Tariff Section 15 apply to the installation of the bundle.

**Monthly Rate** 

9.99

C. Frontier Digital Phone Essentials Service is provided at the following rates:

Digital Phone Value Package	\$19.99	
Unlimited Feature Pack	2.99	

# V. <u>CONDITIONS</u>

- A. The bundle is available only where facilities and operating systems are available and technically feasible.
- B. The features are provided subject to their individual service regulations as specified in the applicable sections of the tariff.
- C. Frontier Digital Phone Essentials Service includes basic local service and non-basic local services. Nonpayment or partial payment of the basic local service charge within the bundle may result in disconnection of your basic local service. Refer to the Utility's Rules and Regulations pertaining to non-payment or partial payment.
- D. Customers may add or delete any features offered in the bundle without incurring a Service Connection Charge.
- E. If the customer disconnects any component of the bundle, the remaining components of the bundle will be billed at their individual tariffed monthly rates.
- F. No discounts will be given to customers that do not use all the features or have some features turned off.
- G. The bundle is offered on a month-to-month basis.
- H. The bundle will appear as a single line item on the bill.

(N)

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#### FRONTIER DIGITAL PHONE ESSENTIALS (Continued)

#### (N)

#### V. **CONDITIONS** (Continued)

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- I. Stay Connected Seasonal Offering allows the customer to suspend their Frontier Digital Phone Essentials Service for a minimum period of one month and up to nine months during a 12-month period.
  - 1. Applicable to the territory within the exchange areas where service is provided from Central Offices and/or operating systems capable of providing Stay Connected Seasonal Service as said exchanges are defined on the maps contained in this tariff.
  - 2. The customer will not be charged a Service Connection Charge if a reconnect date is provided at the time they order the Stay Connected Seasonal Offering.
  - 3. The applicable Service Connection Charges listed in Section 15 will apply if the customer does not provide a reactivation date at the time the order is placed to add the service.
  - 4. The Stay Connected Seasonal Offering allows the customer to access 911 and 611 services. All other services and features of the Frontier Digital Phone Essentials service will be temporarily deactivated.
  - 5. If the customer does not specify an activation date the Stay Connected Seasonal Offering will terminate at the end of the ninth month and the Frontier Digital Phone Essentials features and services will be reactivated and billed at the applicable rates.
  - 6. This service does not change any other terms and conditions of the product.
  - 7. All applicable taxes and surcharges apply.
  - 8. The Federal Subscriber Line Charge is included in the monthly rate.

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