

James B. Farr

Regulatory Affairs Director – Idaho and Utah Room 1601 250 Bell Plaza Salt Lake City, Utah 84111

Phone: 801-238-0240 Fax: 801-237-6655 james.farr@centurylink.com

October 21, 2011

Julie Orchard Secretary of the Public Service Commission of Utah 160 East 300 South, 4th Floor Salt Lake City, Utah 84111

RE: Qwest PAP Report

Dear Ms. Orchard

Attached are the October payments for the Utah Performance Assurance Plan (PAP) based on August 2011 performance.

We re-ran the maintenance and repair data beginning in September 2010 to remove Centrex services from the ISDN BRI retail comparative where they were erroneously being included. This led to a net increase in PAP payments of \$0.6K in UT.

Please let me know if you have any questions about this information.

Sincerely,

For James B. Farr

Nage Kobberny

Attachment

UTAH PAP SUMMARY - AUGUST 2011

State	Reporting Period	PID	PID Description	Product	Current Month Tier 1 Payment	Current Month Tier 2 Payment	Current Month Special Fund Payment	Current Month Total Payment	Incremental Rerun Tier 1 Payment	Incremental Rerun Tier 2 Payment	Incremental Rerun Special Fund Payment	Incremental Rerun Total Payment	Tier 1 Interest	Tier 2 Interest	Total Interest
UT	08/01/2011	Total Payments			3897	450	450	4797	596	0	0	596	5	0	5
UT	08/01/2011	MR-5A	All Troubles Cleared within 4 Hours	UBL_DS1	326	0	0	326	0	0	0	0	0	0	0
UT	08/01/2011	MR-8	Trouble Rate	DS1					106	0	0	106	1	0	1
UT	08/01/2011	MR-8	Trouble Rate	UBL ADSL2					490	0	0	490	4	0	4
UT	08/01/2011	MR-8	Trouble Rate	UBL_2W_NL	250	0	0	250	0	0	0	0	0	0	0
UT	08/01/2011	MR-8	Trouble Rate	UBL_DS1	149	0	0	149	0	0	0	0	0	0	0
UT	08/01/2011	MR-8	Trouble Rate	UBL_ISDN	109	0	0	109	0	0	0	0	0	0	0
UT	08/01/2011	MR-8	Trouble Rate	UDIT_ABV_1	0	450	450	900	0	0	0	0	0	0	0
UT	08/01/2011	OP-3D	Installation Commitments Met	UBL_ANAAGG	150	0	0	150	0	0	0	0	0	0	0
UT	08/01/2011	OP-3D	Installation Commitments Met	UBL_COND	450	0	0	450	0	0	0	0	0	0	0
UT	08/01/2011	OP-4D	Installation Interval	UBL_COND	600	0	0	600	0	0	0	0	0	0	0
UT	08/01/2011	OP-4D	Installation Interval	UBL_DS1	1159	0	0	1159	0	0	0	0	0	0	0
UT	08/01/2011	OP-5A	New Service Installation Quality Reporte	UBL_ANAAGG	104	0	0	104	0	0	0	0	0	0	0
UT	08/01/2011	OP-6-4	Delayed Days	UBL_ANAAGG	600	0	0	600	0	0	0	0	0	0	0
UT	08/01/2011	PO-3C	LSR Rejection Notice Interval for Manual	CRM_AGG	0	0	0	0	0	0	0	0	0	0	0